Hannah M. Darden
Contact info: (479)329-8640 or hmdarden97@gmail.com
701 Green Mountain Drive Apt 1614
Little Rock, Arkansas 72211
02/2023

Summary:

Web Design & Development major with a working knowledge of C++, HTML5, JavaScript, and CSS. Strong communication skills. Strong art and design skills. Experience in computer multitasking and problem solving.

Skills and Abilities:

Multitasking Skills
- Answering 911 calls while monitoring 10+ computer screens, all while answering officers and firefighters on radio
- Dispatching multiple calls to different units
- Documentation entry while monitoring phones and radio as well

Problem Solving Skills
- Answering 911 calls and making judgement calls based on importance of emergency
- Keeping callers calm until help arrives
- Solving all problems possible before turning it over to supervisor

Communication Skills
- Asking questions and making sure all important information has been given
- Managing callers who are distraught and struggling with giving detailed answers

Education:

University of Arkansas at Little Rock, Little Rock, AR
BS in Computer Science
Expected Graduation Date: Fall 2025

Related Coursework:

Programming	Computer Apps in Art
Information Science	Technical Writing
Web Technologies	2D Design

Employment:

8/2019-present
Bryant Communications, Bryant, AR
911 Dispatcher
10/2018-8/2019
Walgreens, Little Rock, AR
Pharmacy Technician/Manager

References:

-*Shelbi McCarty* (Officer at Bryant): 501-672-0098
-*Seth Wakefield* (Corporal at Bryant): 501-256-4129
-*Gail McCarty* (Supervisor at Bryant): 501-366-9088