TeamID-MF1138(Health Department)

Fault in Department of Health and Family Welfare website: http://www.mohfw.nic.in/

There is a large unbridged gap between the needy person and the doctors. There is no proper network among hospitals. There is unavailability of complete information regarding hospitals and availability of doctors in different hospitals. The website lags in keeping the real time data of all government hospitals and their doctors.

During any epidemic/seasonal diseases the ratio of doctors in the region of effect is not proportional to the intensity of the effect. The website does not provide the geo-location of all government hospitals and major medical shops.

The website does not provide the direct way of interaction between the people and the concerned authorities.

The complications of the website does not allow the common man to get all the benefits through the website.
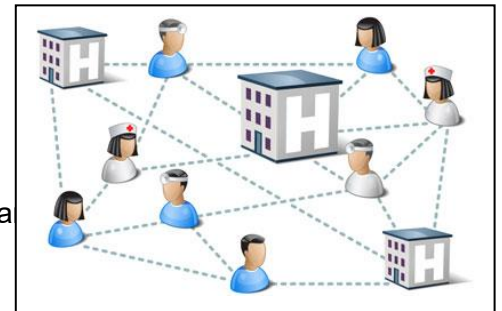
Key Issues:

1. Improper networking among hospitals.
2. Lack of information about the hospitals and specialization of doctors.
3. No real time info of govt hospitals and their doctors.
4. Improper distribution of doctors at different locations.
5. No service for geo-location of hospital and major medical shops.
6. No provision for online complaints.
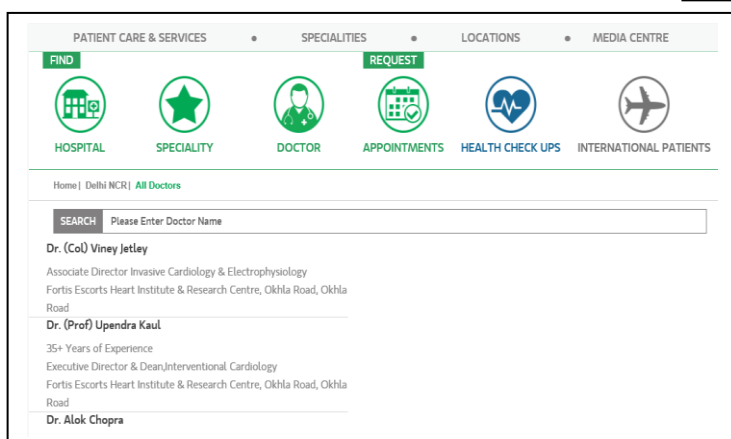

❖ **What can be the solution?**

1. NETWORKING:
   All the hospitals should be interconnected which in turn should be connected to a central server so that hospitals can share the information regarding the availability of equipment's and doctors so that they ca hospitals according to their condition.

2. PROVIDING INFO:

   The site should cover at least all the basic details of all the government hospitals. Like contact details of staffs so that people in need could directly contact the hospital.
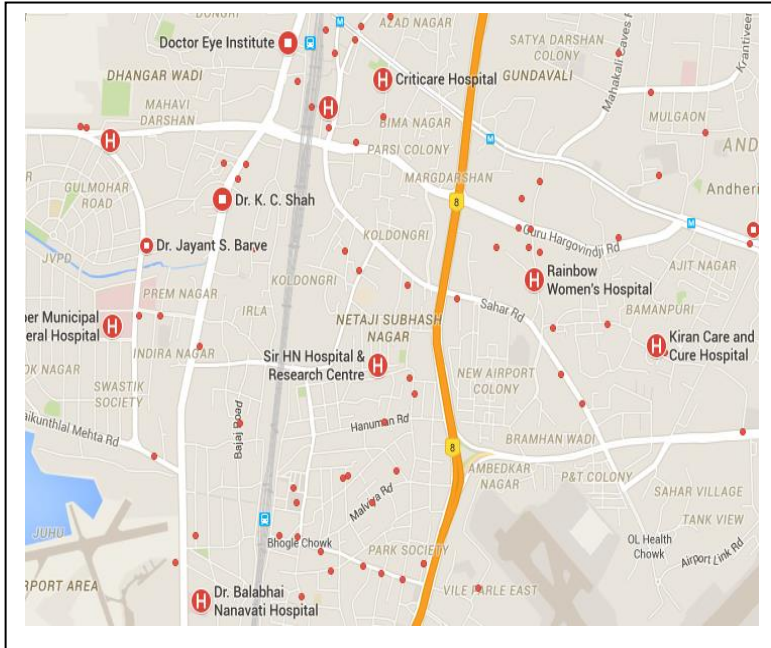

The information of all the hospitals should be supported with information of the corresponding doctors along with their specialization.

3. REAL TIME DATA AND PROPER DISTRIBUTION OF DOCTORS:
   Real time data should be updated at regular intervals regarding availability of doctors so that emergency cases can be directly referred to the available doctors.

Real time data can be helpful in providing awareness about the epidemic /seasonal diseases and also in re-distribution of doctors according to the situation.

4. GEO-LOCATION

With the advancement in technology the website should also provide the geo-location of hospitals and major medical shops so that people could utilize the complete resources.

5. ONLINE COMPLAINTS:
There should be a provision of online complaint so that people could tell their views and opinions about the hospitals and the management system.

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