

Md. Hossain Al- Murad

Mailing Address:

653/a Khilgaon, Dhaka - 1219

Cell: +8801716-845752

E-mail: hshuvo23@gmail.com

LinkedIn: <https://www.linkedin.com/in/hossain-shuvo-064515117/>

Github:



Career Objective:

To share knowledge and experiences through working hard with a dynamic organization where experiences will be proven; ability to solve complex problems and sense of responsibilities will be assets.

Achievement:

While started Gorillamove as an executive and developed their product line, catalogs, resources, planning of customer acquisition and now become a Manager of Operation within just 8 months of my hard work and successful planning with implementation.

Experience:

| Organization | Duration | Designation |
|-------------------------------|----------------------------------|---------------------------------|
| GorillaMove Limited | April 2022 to Continue | Manager Operation |
| Cure Tech BD | October 2021 to March 2022 | Project Lead Operations |
| Japan Tobacco International | October 2020 to February 2021 | Trade Activation specialist |
| Genex Infosys Limited | November 2019 to September, 2020 | Senior Team Leader Operations |
| Innovative Professionals Ltd. | June, 2017 to September, 2019 | Team Leader |
| Grameenphone Ltd. | August, 2015 to August, 2016 | Customer Care Officer |

Skills:

I have Skills in following areas:

- Good fluency in Bangla & English.
- Experienced in Team management.
- Ability to deal with demanding customers and escalations.
- Energetic and motivated mindset.
- Have Strong coaching and people-development skills through call listening, quality feedback.
- Have good skills in Excel and Google apps.

Educational Qualification:

| Certification | Name of the Institute | Subject | Passing Year | Result |
|---------------|------------------------------------|------------------|--------------|--------|
| BBA | Stamford UniversityBangladesh | Marketing | 2017 | 3.28 |
| HSC | Dhaka Commerce College | Business Studies | 2011 | 4.70 |
| SSC | Motijheel Gov't. Boy's High School | Business Studies | 2009 | 4.56 |

References:

1. Bhaskar Saha
Senior Executive, Finance and
Treasury Grameenphone Ltd.
Cell: +8801711-504155

2. Nurunnabi Majumder
Operations Manager
Innovative Professionals Ltd.
Cell: +8801916-068318

Declaration

I do hereby declare that the above information is true and correct to the best of my knowledge.

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Signature