

Md. Hossain Al- Murad

Mailing Address:

653/a Khilgaon, Dhaka - 1219

Cell: +8801716-845752

E-mail: hshuvo23@gmail.comLinkedIn: [linkedin.com/in/hossain-shuvo-064515117](https://www.linkedin.com/in/hossain-shuvo-064515117)**Career Objective:**

To share knowledge and experiences through working hard with a dynamic organization where experiences will be proven; ability to solve complex problems and sense of responsibilities will be assets.

Experience:

Organization	Duration	Designation
GorillaMove Limited	April 2022 to Continue	Manager, Operation.
Talent Centric Limited	October 2021 to March 2022	Trade Marketing Supervisor - JTI
Cure Tech BD	February 2021 to September 2021	Project Lead Operations
Japan Tobacco International	October 2020 to February 2021	Trade activation specialist
Genex Infosys Limited	November 2019 to September, 2020	Senior Team Leader Operations
Innovative Professionals Ltd.	June, 2017 to September, 2019	Team Leader
Grameenphone Ltd.	August, 2015 to August, 2016	Customer Care Officer

Skills:

I have Skills in following areas:

- Good fluency in Bangla & English.
- Experienced in Team management.
- Ability to deal with demanding customers and escalations.
- Energetic and motivated mindset.
- Have Strong coaching and people-development skills through call listening, quality feedback.
- Have good skills in Excel and Google apps.

Educational Qualification:

Certification	Name of the Institute	Subject	Passing Year	Result
BBA	Stamford UniversityBangladesh	Marketing	2017	3.28
HSC	Dhaka Commerce College	Business Studies	2011	4.70
SSC	Motijheel Gov't. Boy's High School	Business Studies	2009	4.56

References:

1. Bhaskar Saha
Senior Executive, Finance and
Treasury Grameenphone Ltd.
Cell: +8801711-504155

2. Nurunnabi Majumder
Operations Manager
Innovative Professionals Ltd.
Cell: +8801916-068318

Declaration

I do hereby declare that the above information is true and correct to the best of my knowledge.

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Signature