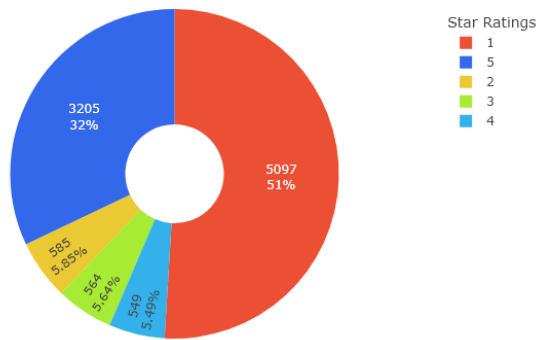


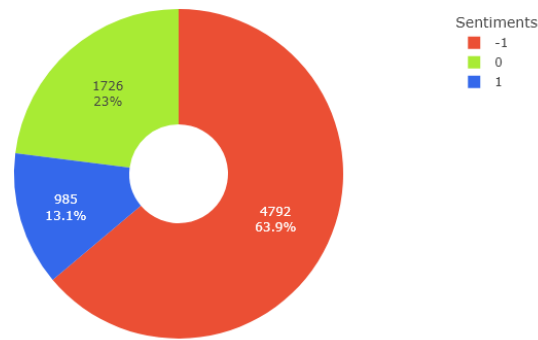
Analysis Report

| | |
|-------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Report Date: | 2024/12/31 21:27 |
| Analyzed Application: | Netflix |
| Analyzed Date Interval: | from 2024-09-28 to 2024-11-20 |
| Average Rating: | 2.62 |
| Number of Reviews: | 10000 |
| Number of Opinions: | 7503 |
| Opinion Summary Count: | 1 |
| Analyzed Aspects: | internet, movies, shows, device, phone, brightness, buffering, netflix, audio, streaming, ads, subscription, video, money, live event, payment, english, customers, service, quality, account, amazon, event, tv, servers, family, screen, network, laptop, problem, season, content, plan, match, price, wifi, series, membership, update, option, error, subtitles, home, hindi, password, sound, bug, experience, household, anime |

Review Star Rating Distribution

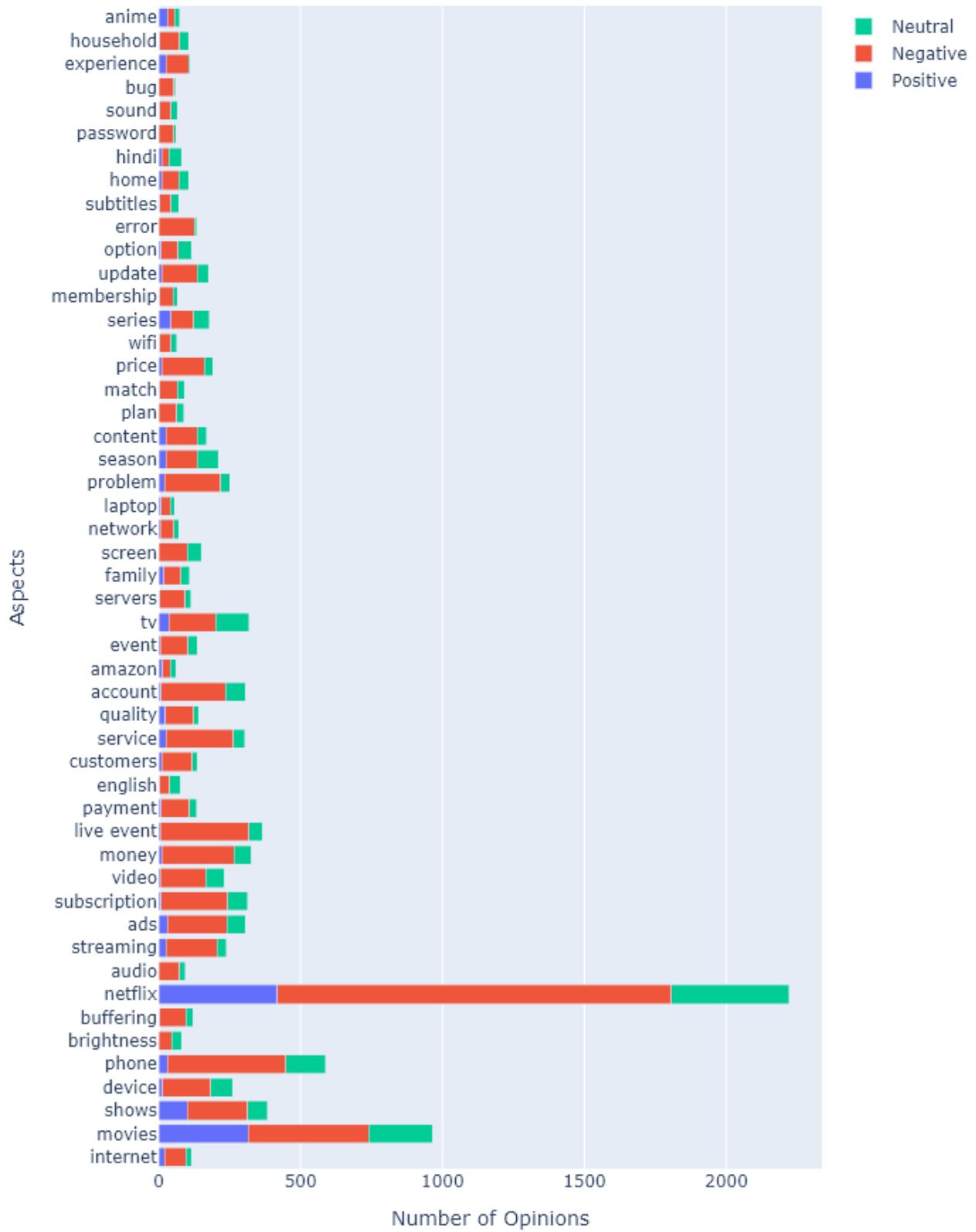


Opinion Sentiment Distribution



Sentiment Analysis

Aspects vs Opinions by Sentiments



Opinion Summary Analysis

| aspect | opinion |
|--------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| internet | Fast Internet, yes I'm hard wired. |
| movies | Love watching movies. |
| shows | The streaming service does not work properly, as shows and movies will not load unless I download them |
| device | THEN CHANGING THE PASSWORD MAKES ANY OTHER DEVICE HAVE TO SIGN IN AGAIN. |
| phone | I've tried restarting my phone, reinstalling, clearing the cache and storage,nothing has worked. |
| brightness | There's zero reason I cannot control the brightness from my own phone. |
| buffering | Ive seen lots of fights on different apps but this buffering is unbelievable!! |
| netflix | Do better Netflix. |
| audio | The biggest sports match ever and I cannot watch because it either freezes to blurry or the audio sucks. |
| streaming | But otherwise you guys still stay top of our watching list when it comes to streaming. |
| ads | But meanwhile they got a huge collection of different movies with a beautiful library and recommendations With no ads and just the p quality looks like k and is so bright just imagine what will k look like in Netflix Netflix got everything from Oscar winners. masterpieces to anime Love it. |
| subscription | I pay for a subscription WITH ADS. |
| video | It have glitch between skip intro and recaps in videos while you watch it bring back to start ing of video, |
| money | Waste of money. |
| live event | NEVER HOST A LIVE EVENT AGAIN. |
| payment | GCASH HAS A PROBLEM WITH PAYMENT NOT GOING THROUGH WHEN CLICKING AUTHORIZE. |
| english | I can not sort the movies by language nor by country of production. |
| customers | They must have a lot of customers who need customer support, or they do not value their customer |
| service | Horrible service and not able to manage live events waste of money and time. |
| quality | With the increasing price, the quality seems to be decreasing. |
| account | They cancelled the account without telling Any reason and now not refunding the amount I paid. |
| amazon | I seriously have to come back to the Play store to uninstall I cannot do it outside of the Play store scam. |
| event | This is the biggest event of the year and they screwed it up miserably. |
| tv | Can't cast to my tv anymore.... |
| servers | I am unable to use the app, says unable to connect to the server, please try later. |
| family | Whats the point of paying for a family plan when the whole family cannot enjoy shows just because they |
| screen | I just keep getting the loading screen and sometimes I get the . |
| network | I do not use a VPN!? |
| laptop | We like to travel with a laptop for work, entertainment, etc. |
| problem | Have trouble signing in. |
| season | I pause my show and then come back and it starts playing the previous or episodes back. |
| content | I like the content available and it also contains good watching quality. |
| plan | Make me switch plans and then tell me I cannot watch something unless switching to another plan. |

| | |
|------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| match | My family was only able to watch of the matches held before the Paul vs Tyson match, it started buffering every seconds during the women's match; then right as Paul & Tyson were getting in the ring Netflix got completely stuck at % loading just before showing an error message saying "Netflix has encountered an issue" & would not connect to the LIVE stream anymore, & we missed the main event. |
| price | The prices are great,there is a good library of movies usually and the app is well optimized. |
| wifi | Empresa porca, troquei o wifi de casa no consigo acessar pq diz que no fao parte da residncia, isso uma das decises mais canalhas j feitas, minha tia costumava rachar comigo uma conta para podermos |
| series | No new series , movies . |
| membership | Why do live sports broadcast when you cannot support your members? |
| update | No update of new movies and series. |
| option | There should be an option to remove them from my screen. |
| error | Showing error and not logging in. |
| subtitles | Please add a feature for older devices for the mini screen (PIP) be resized along with media control and |
| home | The nerve to charge \$ + a month on their accounts, they then have the audacity to change an extra \$ to add another house to your account so you can watch other places |
| hindi | Not much tamil movies please improve some tamil movies. |
| password | If they put as much time into fixing their platform as they do worrying about people sharing passwords, |
| sound | Sound keeps playing. |
| bug | Trying to watch Tyson vs Paul match from last hours bug only thing I can see on screen is Loading..... & |
| experience | Worse experience I am not getting access, even after getting access not able to play it is constant showing |
| household | How are you allowed to decide who can or cannot watch when we do not technically live in the same |
| anime | I hate Netflix because he always removes that i liked always he removed it even the kids is getting sad because of Netflix by removing it hey Netflix if you do not stop removing cartoons and movies and drama's and actions and anime and horror we all hate you now so please stop removing!!!! |