

Hannan Mustafa

I am a Permanent Resident residing in Melbourne, Australia. I have extensive experience in customer service. Core competency will be to learn rapidly and adapt. I possess outstanding communication.

Personal Info

Mobile: 0415876566

Email:
hannanmel17@gmail.com

DOB: 24/02/1996

Licenses

National Police Check

Victorian Driver's License

Working with Children Check
White Card

Awards

Coles, We're better with you

References

Available on Request.

Experience

2017-2021 Store Team Member, Coles Supermarket Spencer St., Melbourne

I am currently working in the Coles Online Hub. Working responsibilities as a Personal Shopper and Grocery.

At Coles, I have worked around replenishing bakery products. I am also skilled in performing kitchen hand duties such as baking cookies and breads. The role overall comprises of extensive customer engagement. Providing outstanding customer service and handling customer enquiries are to be performed in this role. I have also worked at the service checkout. Helping customers at the kiosks and performing cashier duties as well. Apart from that, managing customer complaints and collaborating with the management is also a responsibility.

Qualifications

2020 Certificate 4 In Business, Swinburne University, Melbourne
Graduated.

2018-2019 Bachelor of Electrical Engineering, RMIT University, Melbourne
In 3rd year.

2013-2015 A-Level, Cambridge International Examinations, UK
Graduated.

2010-2013 O-Level, Cambridge International Examinations, UK
Graduated.

Certifications

2018 Power Awareness & Working at Heights

2018 Do Food Safely Certificate