

Hunter R. Mustain

347 Deer Creek Dr
Boerne, Texas 78006
(903) 277-1960
hunt.mustain@gmail.com

OBJECTIVE :

Seeking fulltime employment which will utilize my strong organizational skills, my ability to communicate effectively, and my experience in customer-driven fields.

EXPERIENCE:

09/20 – Present

Bunker Branding Co.

Vice President of Operations – Web Services & Logistics

- Manage inbound and outbound receiving operations to ensure timely and accurate delivery of products
- Oversee website operations, ensuring optimal functionality and user experience.
- Lead a team of professionals to optimize supply chain performance, including procurement, transportations, and logistics.
- Develop and implement strategies to improve operational efficiency and reduce costs.
- Collaborate with cross-functional teams to ensure seamless end-to-end supply chain operations.

04/11-09/20

Southern Refrigerated Transportation Inc. / Covenant Transport

Broker/Driver Manager (04/11-02/15)

- Responsible for entering load information into computer system.
- Coordinate time-sensitive scheduled pickup and delivery appointments with customers.
- Broker freight to outside carriers as needed.
- Consistently and effectively communicate pertinent information to contractors and customers while maintaining a fleet of up to 60 company drivers.
- Responsible for managing driver funds and ensure the prompt pick-up and delivery of freight.
- Responsible for getting drivers home on time.
- Consistently adhere to the goals set forth by the company for on time delivery, idle time, driver retention, and driver miles.
- Cross trained in numerous areas including but not limited to: Data Entry, Load Planning, Customer Service, and Intermodal.

Intermodal Customer Service Representative (01/15-01/16)

- Managed intermodal accounts for customers in California, Oregon, Washington, & Kansas.
- Managed a small fleet of local drivers whose responsibility was to drop and pick up freight at the Union Pacific and BNSF ramp.

Intermodal Operations Manager (01/16-12/17)

- Oversaw day-day operations in the Intermodal department.
- Consistently looked at ways to offer our customer cost saving ways to get their non-time sensitive freight picked up and delivered.
- Occasionally accompany enterprise sales representatives on sales trips visiting our intermodal customers.

Broker Account Manager (01/18-02/19)

- Managed a list of customer accounts for our non-assets broker division
- Broker freight to outside carriers as needed

Regional Lead Driver Manager (02/19-08/19)

- Responsible for a fleet of 60 professional drivers
- Also, the lead driver manager of 3 other regional driver managers; Directly responsible for 250 drivers as a whole

Regional Operations Manager (08/19-Present)

- Directly managed the Tyson Foods account, the companies largest refrigerated account generating \$300,000 in revenue on a weekly basis.
- Responsible for managing required trailer pools at each Tyson plant.
- Responsible for several backhaul accounts to support the Tyson Regional network ensuring our drivers were able to get back to their Tyson plants in a timely manner
- Occasionally go on “plant tours” to check-in and maintain a presence with our customer, as well as quarterly lunch meetings with corporate team members.

02/08-04/11

Red River Federal Credit Union**Teller/Member Service Representative/Quality Control Clerk**

- Perform timely and accurate transactions for members.
- Responsible for securing a cash drawer, and maintaining the proper balance at all times.
- Responsible for balancing and maintaining a Cash Dispenser Machine and an ATM.
- Monitor inventory and purchase office supplies as needed.
- Authorized to open personal accounts, business accounts, IRA's, CD's, and Beneficiary accounts.
- As Quality Control Clerk- examine and edit loans made by loan officer for errors.
- One of only four employees authorized to handle Skip-A-Pay forms.

06/07 – 02/08

B & M Lawn and Landscaping

- Manicured lawns according to the customer's standards.

06/06 – 05/07

FedEx Ground**Package Handler/Driver Helper**

- Responsible for loading packages into multiple vans in a timely and efficient manner.
- Consistently adhered to the regulations and standards in regard to safety, service, quality, and productivity while handling customers' packages.
- Provided maps to drivers in need of assistance to their destinations.
- Assisted Independent Contractors on delivery routes.
- Utilized the delivery scanners while assisting contractors on routes.
- Interacted with customers on a daily basis.

EDUCATION:

May 2005	Texarkana Arkansas High School High School Diploma
April 2023	University of Texas – San Antonio Full Stack Web Development Certificate

AWARDS:

Southern Refrigerated Transport / Covenant Transport- Had a driver make the front-page cover of a nation-wide recruiting magazine.

Consistently a top 5 Driver Manager for 2 years running according to the goals set forth by the company.

Recognized by Tyson Foods as one of their premiere carriers for maintaining service expectations at or above 98.5%

Red River Federal Credit Union- Elected to the Employee Morale Committee by my peers.

FedEx Ground-My team was awarded #1 in the Southwest Region for accurate scanning.