

# Heather Barr

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## PROFILE

To work alongside a great team that communicates openly, shares thoughts and values is and will always be the ultimate career goal for me. I love building relationships, especially when I can do so to contribute to achieving business goals. I believe in people-first everything and live by that message daily. I am in search of an opportunity where I can apply my diverse background and skills to benefit a collaborative and inclusive team.

## EDUCATION

Austin Coding Academy – September, 2018 - August, 2019: Full Stack JavaScript  
Kilgore College — May, 2013: Associates of Arts

## EXPERIENCE

COMMUNITY MODERATOR, BIGCOMMERCE — NOVEMBER 2020 - PRESENT

- As the Developer Community Moderator @ BigCommerce, my place on our team is in-between Community & DevRel. So this gives me a bit of insight into both sides of BigCommerce, being merchants and developers that are members of our community. Just like other members within our community, I'm a person that developers and partners can talk to about errors or problems they may come across with their development! In addition to that, I work alongside our Developer Advocates to bring developer feedback back to our Product teams. I also create content for our Developer Blog on Medium, in addition to hosting and moderating webinars. Overall, my purpose and goal is to ensure that the developer spaces are thriving, engaging, and a positive place for developers and partners to gather.

JR FRONT END ENGINEER, CLARITY VENTURES — DECEMBER 2019 - NOVEMBER 2020

- Daily: Workflows through Azure sprints, utilizing scrum practices, logging time to bill clients, completing FE tickets & communicating with fellow devs, PMs, and management.

Accomplishments:

- Leading by example in content creation for new & current employees by uploading company stack overflow questions & answers, as well as creating internal documentation, training videos & teams wiki updates.
- Completing front end tickets on/ahead of time and being known as the most communicative developer within my team to our PMs on concerns, needs, successes and requirements/possible risks on change requests, especially when nee.
- Started communications and actionable items within my company on internal pain points, and being a voice for my teammates. Being a key member in the action of adopting a recognition program into the company, to help nurture the company culture.
- Always providing impactful feedback in sprint retros and within communications
- Company Stack: AngularJS, C# / DB: SSMS - SQL / Product: In-house E-commerce software & CMS(DNN).

SERVER, RAZZOOS — OCTOBER 2018 - NOVEMBER 2019

CUSTOMER SERVICE REPRESENTATIVE (CSR), VISA — FEBRUARY 2018 - OCTOBER 2018

SALES REPRESENTATIVE, YODLE - WEB.COM — DECEMBER 2016 - DECEMBER 2017

My first position in the tech-world! Phone sales: cold calling, setting demo appointments, running and closing demos. My commitment to ethical sales kept my success high and my churn-rate extremely low. Sales lab leader for a new web.com product, after acquisition.

## COMMUNITY

Rocket.Build Hackathon — May, 2019 : Participant

Youth Code Jam — February, 2019 : Volunteer