Heather Barr

PROFILE

To work alongside a great team that communicates openly, shares thoughts and values is and will always be the ultimate career goal for me. I love building relationships, especially when I can do so to contribute to achieving business goals. I believe in people-first everything and live by that message daily. I am in search of an opportunity where I can apply my diverse background and skills to benefit a collaborative and inclusive team.

EDUCATION

Austin Coding Academy – September, 2018 - August, 2019: Full Stack JavaScript
Kilgore College — May, 2013: Associates of Arts

EXPERIENCE

COMMUNITY MODERATOR, BIGCOMMERCE — NOVEMBER 2020 - PRESENT
- As the Developer Community Moderator @ BigCommerce, my place on our team is in-between Community & DevRel. So this gives me a bit of insight into both sides of BigCommerce, being merchants and developers that are members of our community. Just like other members within our community, I'm a person that developers and partners can talk to about errors or problems they may come across with their development! In addition to that, I work alongside our Developer Advocates to bring developer feedback back to our Product teams. I also create content for our Developer Blog on Medium, Moderate our BigCommerce Town Hall Quarterly Series and host our BC4WP: What's the Word quarterly webinar. Overall, my purpose and goal is to ensure that the developer spaces are thriving, engaging, and a positive place for developers and partners to gather.

JR FRONT END ENGINEER, CLARITY VENTURES — DECEMBER 2019 - NOVEMBER 2020
- Daily: Workflows through Azure sprints, utilizing scrum practices, logging time to bill clients, completing FE tickets & communicating with fellow devs, PMs, and management.

Accomplishments:
- Leading by example in content creation for new & current employees by uploading company stack overflow questions & answers, as well as creating internal documentation, training videos & teams wiki updates.
- Completing front end tickets on/ahead of time and being known as the most communicative developer within my team to our PMs on concerns, needs, successes and requirements/possible risks on change requests, especially when nee.
- Started communications and actionable items within my company on internal pain points, and being a voice for my teammates. Being a key member in the action of adopting a recognition program into the company, to help nurture the company culture.
- Always providing impactful feedback in sprint retros and within communications
- Company Stack: AngularJS, C# / DB: SSMS - SQL / Product: In-house E-commerce software & CMS(DNN).

SERVER, RAZZOOS — OCTOBER 2018 - NOVEMBER 2019

CUSTOMER SERVICE REPRESENTATIVE (CSR), VISA — FEBRUARY 2018 - OCTOBER 2018

SALES REPRESENTATIVE, YODLE - WEB.COM — DECEMBER 2016 - DECEMBER 2017
My first position in the tech-world! Phone sales: cold calling, setting demo appointments, running and closing demos. My commitment to ethical sales kept my success high and my churn-rate extremely low. Sales lab leader for a new web.com product, after acquisition.

COMMUNITY

Rocket.Build Hackathon — May, 2019 : Participant
Youth Code Jam — February, 2019 : Volunteer