**Haley N. Michaels**

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Madison, AL 35758

(205)765-6102

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**Education**

The University of Alabama in Huntsville

**Bachelor of Science, Computer Science**

**Expected Graduation Date: December 2021**

* **Minors:** Mathematics and Technical Writing
* **Relevant Coursework:** Calculus A, Calculus B, Calculus C, Computer Organization & Switching Theory, Computer Science I, Computer Science II: Data Structures, Introduction to C Programming, Introduction to Computer Science Ethics, Introduction to Discrete Structures, Intro to Object Oriented Programming Java, Intro to Probability and Statistics, Linear Algebra, Technical Editing, Technical Writing

**Skills**

* Communications: Oral and Written
* Operating Systems: macOS, Windows
* Computer Languages: C, CSS, C++, C#, HTML, Java, JavaScript, MATLAB, Python
* Major Software Packages: Adobe Acrobat Reader DC, IntelliJ, Access, Excel, Word, Visual Studio, NetBeans, Parallels Systems, Unity

**Experience**

June 2019 – Present Chick-fil-A Madison Madison, AL

**Team Member**

* Maintain clear and open communication with coworkers and management
* Master the point-of-sale (POS) system for automated customer service
* Build strong connections with customers through consistent appreciation and interactions

Aug 2018 – Feb 2019 Sodexo Huntsville, AL

**Team Lead**

* Supervised, evaluated, and motivated team members through efficient training and mentorship
* Followed required operating procedures and proper methods of documentation
* Resolved problems with proper coordination with clientele and employees

Sep 2017 – Apr 2018 Target Hoover, AL

**Food Service Worker**

* Handled cash and credit transactions accurately and quickly
* Took initiative to complete extra tasks when daily tasks were complete
* Initiated coordination between departments to ensure tasks were completed seamlessly