

Demographics

* Indicates required question

1. Your age: *

Mark only one oval.

- ☐ 18-29
- ☐ 30-39
- ☐ 40-49
- ☐ 60 and above

2. Your occupation *

Mark only one oval.

- ☐ Student/ Worker
- ☐ Medical professional
- ☐ Retired
- ☐ Other: _____

Website usage and accessibility

3. **Which devices do you primarily use to access medical websites?** (Select all that apply) *

Check all that apply.

- ☐ Desktop/laptop
- ☐ Smartphone
- ☐ Tablet
- ☐ Other: _____

4. How easy is it for you to navigate medical websites? *

Mark only one oval.

12345

Very

☐

☐

☐

☐

☐

Very difficult

5. Rate your level of satisfaction with the following features of medical websites: *

Mark only one oval per row.

	Very Unsatisfied	Unsatisfied	Neutral	Satisfied	Very satisfied
Finding information about diseases	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Booking appointments	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Security of personal data	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Website loading speed	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Mobile accessibility	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Visual design and layout	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Chatbot/automated assistance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Challenges and Improvements

6. **What challenges do you face when using medical websites?** (Select all that apply) *

Check all that apply.

- ☐ Difficulty finding information
- ☐ Poor navigation/layout
- ☐ Slow loading times
- ☐ Lack of mobile-friendly design
- ☐ Confusing medical terms
- ☐ Privacy or security concerns
- ☐ Other: _____

7. **What features would you like to see improved on medical websites?** *

Check all that apply.

- ☐ Improved search functionality
- ☐ Better mobile design
- ☐ More personalized services (e.g., chatbot assistance)
- ☐ Clearer medical information
- ☐ Enhanced security and privacy features
- ☐ Other: _____

User experience

8. **How likely are you to recommend a medical website to a friend or colleague?** *

Mark only one oval.

	1	2	3	4	5	
Very	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Very likely

9. **How confident are you in the accuracy of information found on medical websites?**

Mark only one oval.

1 2 3 4 5

Very ☐ ☐ ☐ ☐ ☐ Very confident

10. **Do you feel medical websites adequately address your needs?**

Mark only one oval.

1 2 3 4 5

Stro ☐ ☐ ☐ ☐ ☐ Strongly agree

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