



MINISTRY OF

EDUCATION AND TRAINING

DISCOVERY

The platform supports the deliveries of near-expired foods

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1. INTRODUCTION

1.1. Purpose

This document represents the Software Requirements Specification (SRS) of **Dissovery.** Its purpose is to describe the scope, both the functional and non-functional software requirements, as well as the design constraints of the whole logic sub-component. Furthermore, this document shows how the system's interfaces are designed in detail.

1.2. Scope

Dissovery is the mobile platform that supports customers who are looking for usable foods with better prices and distributors who are having trouble dealing with foods close to date. **Dissovery** also creates connections between customers and distributors, stores delivery information and makes payment.

More specifically, Customers can look for the kind of food they want by providing some keywords, or categories. After that, they can add them to their carts, then check out. A connection and a delivery involving distributors are created, which provide customers information. Distributors can also push their food to the application, to approach more and more customers. We have a use-case model that states the correlation relationship between the user and the system, functional and non-functional requirements, an ERD and a relational schema.

1.3. Definitions, Acronyms, and Abbreviations

Acronym	Definition	Vietnamese
Guest	A person using the application without signing in.	Khách mời

Customer	A person who signed in as a customer, the purpose is to buy food.	Khách hàng
Distributor	A person who signed in as a distributor, the purpose is to sell food.	Nhà phân phối
Administrator	A person who signed in as a distributor, the purpose is to manage food requests and organise accounts.	Quản trị viên

1.4. References

Refer User Case Detail

Grap-Work Capstone Project

■ Grabwork-Final-Report_Full (1).docx

Refer Template

Approved Food

https://www.approvedfood.co.uk/

1.5. Overview

The next chapter, the Overall Description, of this document provides an overview of the product's functionality. It describes the informal requirements and is used to establish the context for the specification in the next chapter.

The third chapter, the Functional Requirements section, of this document is written to describe the functionality of the product in technical terms including its use-cases and details.

The fourth chapter, the Non-functional Requirements section, of this document is written to describe in detail the non-functionality of the product, defining how a system should look like.

The fifth chapter, the Database section, of this document is written to describe in detail the database (specifically, ERD and Relation Schema) of the product, defining how data are stored and organised.

The last chapter, is the Supporting Information section, of this document provides the supporting information that makes the SRS easier to use. It includes:

- Table of contents
- Index
- Appendices and be considered part of the requirements or not.

2. OVERALL DESCRIPTION

2.1. Product Overview

2.1.1. Guest Requirements

Guests are people who have not been authenticated to the system. They only have limited access the following functions:

- Sign Up, Sign In, Forget Password
- Search and View Near-expired Foods

2.1.2. Customer Requirements

Members are people who have signed in to the job board website with the "Customer" role. They can use all Guest's functions, plus these following ones:

- View/Edit Profile
- Add Goods to Cart
- Check Out
- Get Deliveries
- Connect to Distributors

2.1.3 Distributor Requirements

Members are people who have logged in to the job board website with the "Distributor" role. They can use all Customer's functions, plus these following ones:

- Create New Sale Request
- View/Modify/Remove Own Sale Task
- Get Business Statistics

2.1.4 Admin Requirements

Members are people who have logged in to the admin dashboard website with "Admin" role. They can use all Guest's functions, plus these following ones:

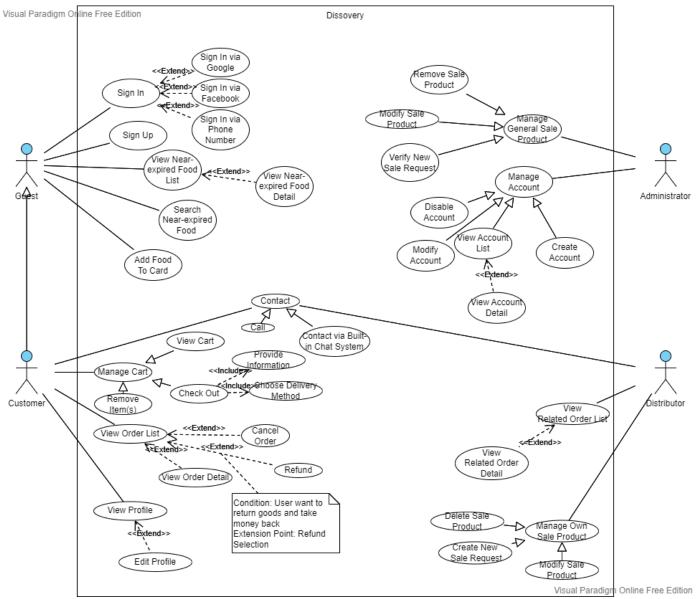
- Organise Accounts
- Submit New Sale Requests
- Add/Modify/Remove Sale Task

2.2. Business Rules

ID	Rule Definition
BR-01	The notification sent to the user must be a push notification, it can show on the device's screen. If the device is turned off, the message should appear again when the user opens the device.
BR-02	Built-in Chat System on the website should be real-time messages.
BR-03	Some job tools such as resume export, tax calculation can be used even there's no internet connection
BR-04	Distributors must upload the business licence to get verified. The time that waits for administrator verifying is under 2 weeks
BR-05	Both customers and distributors must complete the basic profile before doing any action.
BR-06	
BR-07	
BR-08	
BR-09	
BR-10	

3. FUNCTIONAL REQUIREMENT

3.1. Use Case Diagram



Full Resolution:

https://drive.google.com/file/d/1tLNOeJTP8Bpc4F2xnCK1uep1oEUU0BNI/view?usp=sharing

3.2. Use Case List

ID	UseCase	Primary Actor	Secondary Actor
UC-01	Sign In	Guest	
UC-02	Sign Up	Guest	
UC-03	View Near-Expired Food list	Guest	
UC-04	View Near-expired Food Detail	Guest	
UC-05	Search near-Expired Foods	Guest	
UC-06	Add Food To Cart	Guest	
UC-07	View Cart	Customer	
UC-08	Remove Item(s)	Customer	
UC-09	Check Out	Customer	
UC-10	View Order List	Customer	
UC-11	View Order Detail	Customer	
UC-12	Cancel Order	Customer	
UC-13	Refund	Customer	
UC-14	Contact via Built-in Chat System	Customer	
UC-15	Calling	Customer	
UC-16	View Profile	Customer	
UC-17	Edit Profile	Customer	
UC-18	View Accounts List	Admin	
UC-19	View Accounts Detail	Admin	
UC-20	Create Accounts	Admin	

UC-21	Modify Accounts	Admin
UC-22	Disable Account	Admin
UC-23	Remove Sale Product	Admin
UC-24	Modify Sale Product	Admin
UC-25	Verify New Sale Request	Admin
UC-26	View own Sale Request	Distributor
UC-27	Create new Sale Product	Distributor
UC-28	Modify own Sale Product	Distributor
UC-29	Delete own Sale Product	Distributor
UC-30	View Related Order List	Distributor
UC-31	View Related Order Detail	Distributor

3.3. Use Case Detail

UC-01: Sign In

ID and Name:	UC-01: Sign In				
Created By:	NguyenTH	NguyenTH Date Created: 11/10/2022			
Primary Actor:	Guest	Guest Secondary Actors: N/A			
Priority:	High	Frequency of Use:	Usually		
Trigger:	The actor wants to sign in to the Dissovery mobile app.				
Description:	This feature allows actor to login the system				
Preconditions:	Actor has a Facebool that has registered b	Account or a Google Accefore	ount or a phone number		

Post-conditions:	1	ss: Redirect to home page ne system shows error mess	age corresponding to error code
Normal Flow:			
	Step	Actor Action	System Response
	1	In sign in page, Actor inputs email and passwords	
	2	Actor clicks "sign in"	System redirects to the home page
Alternative Flow:	1:		
	Step	Actor Action	System Response
	1	In sign in page, Actor clicks on the Facebook icon	System redirects to the Facebook interface and shows a confirmation message
	2	Actor clicks "yes" button	System redirects to the home page
	2:		
	Step	Actor Action	System Response
	1	In sign in page, Actor clicks on the Google icon	System shows a list of google accounts of users
	2	Actor clicks the account they want to use to sign in	System redirects to the home page
	3:		
	Step	Actor Action	System Response
	1	In sign in page, Actor clicks on the Phone icon	System shows a form contains: - Inputting phone number text box

	1		
			Send OTP buttonInputting OTP text box"Login" button
	2	Actor inputs phone number	
	3	The actor clicks "Send OTP" button	System validates the phone number and invokes 3rd service to send OTP to the actor's device.
	4	Actor inputs OTP number	
	5	Actor clicks "SignUp"	System checks OTP. If correct, create new customer account and redirect to home page
		•	
Exceptions:			
i e			
	No	Cause	System Response
	1 1	The email or password is not correct format	System Response System informs error message to remind user inputs correct format
		The email or password is	System informs error message to
	1	The email or password is not correct format The email or password is	System informs error message to remind user inputs correct format System informs "email or password
	2	The email or password is not correct format The email or password is not correct	System informs error message to remind user inputs correct format System informs "email or password is incorrect"
	2	The email or password is not correct format The email or password is not correct Incorrect OTP	System informs error message to remind user inputs correct format System informs "email or password is incorrect" System informs "OTP is incorrect" System shows error message:
Business Rules:	2	The email or password is not correct format The email or password is not correct Incorrect OTP OTP number is expired Password is not empty and If an actor provides incorre	System informs error message to remind user inputs correct format System informs "email or password is incorrect" System informs "OTP is incorrect" System shows error message: "Expired OTP"

Account or has Google Account	
-------------------------------	--

UC-02: Sign Up

ID and Name:	UC-02	: Sign Up			
Created By:	Nguye	nTH Da		Date Created:	11/10/2022
Primary Actor:	Guest		9	Secondary Actors:	N/A
Priority:	High		F	requency of Use:	Usually
Trigger:	The ac	ctor wants to re	egister a	an account in Disso	overy App
Description:	This fe		ctor to	create new accoun	t to become customer in
Preconditions:		has an email th soft,).	nat has l	been authorised b	efore (Google, Yahoo,
Post-conditions:		ss: Redirect to he system show	•	•	onding to error code
Normal Flow:					_
	Step	Actor Action		System Response	2
	1	In the sign in actor clicks "S Up"		- Email: a text ing follow the email - Password/Confi strings must be id at least 8 charact - First name/Last not empty	form with these fields: but, a string input must regex (XXX@YYY.ZZ). rm password: two dentical, not empty and ters name: two string are a string of numbers has
	2	Actor inputs pumber, email, passwo			

		confirm password, first name, last name		
	3	The actor clicks "Next"	activa with	em sends to that registered email an ation code, then shows a new form a new field - activation code: A g of numbers that has 6 characters.
	4	Actor inputs activation		
	5	Actor clicks "Sign Up"	corre	em checks the activation code. If ect, create new customer account redirect to home page
Alternative Flow:	N/A			
Exceptions:				
		Cause		
	No	Cause		System Response
	1 1	At least one input field doesn't match the constraint	ld	System Response System shows an error message corresponding to the fail constraint.
		At least one input field doesn't match the	ld	System shows an error message corresponding to the fail
	1	At least one input field doesn't match the constraint		System shows an error message corresponding to the fail constraint. System detects that the registered email does not exist, then shows a
	2	At least one input field doesn't match the constraint Email is not existed	oired	System shows an error message corresponding to the fail constraint. System detects that the registered email does not exist, then shows a warning error. System shows error message:
	2	At least one input field doesn't match the constraint Email is not existed activation code is expended.	oired	System shows an error message corresponding to the fail constraint. System detects that the registered email does not exist, then shows a warning error. System shows error message: "Expired activation code" System shows error message:

	email/phone-number will be locked in 10 minutes
Assumptions:	 Actor does not block Dissovery from sending activation code The activation code 3rd service is still working well Actor's internet connection is available

UC-03: View Near-expired Foods List

	JC-03: View Near-expired Foods List					
ID and Name:	UC-03: View Near-expired Foods List					
Created By:	NguyenTH			Date Created:		11/10/2022
Primary Actor:	Guess			Second	ary Actors:	N/A
Priority:	Norma	al		Freque	ncy of Use:	Often
Trigger:	The ac	ctor wants to v	iew the	e list of	food.	
Description:	This fe	eature allows a	ctors to	o view f	ood sorted	by latest.
Preconditions:	N/A					
Post-conditions:	Success: The system shows lists of food categorised by latest date. Fail: System informs "No data".					
Normal Flow:						
	Step	Actor Action			System Res	sponse
	1	In home page, actor clicks on "Home" button.		ows the list of food.		
	_					
Alternative Flow:	N/A					
Exceptions:						
	No	Cause		System	Response	
	1	Result is emp	ty.	System	shows mes	sage "No data" .

Business Rules:	 The food must have a record in the storage and still be available. All information in the list must be clear and up-to-date. Foods that have been expired will be hidden.
Assumptions:	Actor's internet connection is available

UC-04: View Near-expired Food Detail

ID and Name:	UC-04: View Near-expired Food Detail				
Created By:	NguyenTH		Date Created:		11/10/2022
Primary Actor:	Guess		Second	lary Actors:	N/A
Priority:	Norma	al	Freque	ncy of Use:	Often
Trigger:	The ac	tor wants to v	iew food in de	tail after ch	oosing that food.
Description:	This fe	ature allows th	ne actor to vie	w food in de	etail.
Preconditions:	N/A				
Post-conditions:	Success: The System shows the details of food such as name, price, manufacturer,				
Normal Flow:					
	Step	Actor Action		System Res	sponse
	1	After the actor the picture of name button.	food or	informationshows food such as: - Nam - Price - Picte - Descentionshows	9

	And below page shows "add to cart" button				
Alternative Flow:	N/A				
Exceptions:	N/A				
Business Rules:	All foods in the list must be available and up-to-date.				
Assumptions:	Actor's internet connection is available				

UC-05: Search Near-Expired Foods

ID and Name:	UC-05: Search Near-Expired Foods					
Created By:	NguyenTH Date Created: 11/10/2022			11/10/2022		
Primary Actor:	Guess		Second	ary Actors:	N/A	
Priority:	Norma	al	Freque	ncy of Use:	Often	
Trigger:	The ac	tor wants to s	earch for food			
Description:	This feature allows actor to search for food that details contain the keyword.					
Preconditions:	N/A	N/A				
Post-conditions:	contai	Success: The system shows a list of food in search page that details contain the keyword Fail: The system shows message "No data"				
Normal Flow:						
	Step	Actor Action		System Res	sponse	
	1	In the homep actor types the into the searce	ne keyword			

	2	Actor clicks on the "search" button or search icon.	System show the list of food that details contain the keyword.		
Alternative Flow:	N/A				
Exceptions:					
	No	Cause	System Response		
	1	Result is empty.	System shows message "No data".		
		•			
Business Rules:	- All food must have a record in the storage and still be available.				
Assumptions:	Actor	's internet connection is avai	lable		

UC-06: Add Food to the Cart

ID and Name:	UC-06: Add Food to the Cart				
Created By:	NguyenTH Date Created: 11/10/2022				
Primary Actor:	Customer	Secondary Actors:	N/A		
Priority:	Medium	Frequency of Use:	Often		
Trigger:	The actor wants to add food to their cart.				
Description:	This feature allows the actor to add any food to their cart.				
Preconditions:	Actors must sign in as "Customer". Actors should be viewing details of a product.				
Post-conditions:	Success: System saves the product to the cart and return to home page. Fail: System shows message "The amount of this food in stock is not enough."				
Normal Flow:					

	Cton	Actor Action	Custom Despense	
	Step	Actor Action	System Response	
	1	In home page, actor clicks on a food cart.	System redirects to the food detail page	
	In the food detail page, actor choose number of products(if countable, or by kg)		System checks the number of that product in the stock and displays the increase or decrease number corresponding to the field.	
	3	In the food's detail page, actor clicks on "Add to Cart"	System saves food to the cart.	
Alternative Flow:	N/A			
Exceptions:				
	No	Cause	System Response	
	1	If the quantity actor wants to buy higher than quantity in the store/database.	System shows message "The amount of this food in stock is not enough."	
		•	_ 	
Business Rules:	- The food must be available in stock.			
Assumptions:	Actor'	s internet connection is avail	able	

UC-07: View the Cart

ID and Name:	UC-07: View the Cart						
Created By:	NguyenTH	Date Created:	11/10/2022				
Primary Actor:	Customer Secondary Actors: N/A						
Priority:	High Frequency of Use: Usually						
Trigger:	The actor wants to view their cart.						

Description:	This feature allows actors to view what food they have chosen to buy by their name, price, number,					
Preconditions:	The ac	ctor must login to their ac	cou	ınt as "Customer" role		
Post-conditions:		ss: System shows the cart he system shows the mes		th some food cards e "You haven't picked anything!"		
Normal Flow:						
	Step	Actor Action	Sy	rstem Response		
	In home page, Actor clicks "Cart" section and shows some food cart that has been picked and a "checkout" button.					
Alternative Flow:	N/A					
Exceptions:						
	No	Cause		System Response		
	There is no food that has been picked System informs the message "You haven't picked anything!"					
Business Rules:	System must show total price of the cart					
Assumptions:	Actor'	s internet connection is a	vail	able		

UC-08: Remove Item(s)

ID and Name:	UC-10: Remove Item(s)					
Created By:	NguyenTH	Date Created:	11/10/2022			
Primary Actor:	Customer Secondary Actors: N/A					
Priority:	High Frequency of Use: Often					
Trigger:	The actor wants to remove food from Cart					

Description:	This feature allows actor to remove the food that they have chosen to buy from cart						
Preconditions:	Actor	has signed in as "Customer"	and has picked some food				
Post-conditions:	Succes	ss: The Food is removed from	n the cart.				
Normal Flow:							
	Step	Actor Action	System Response				
	1	In home page, Actor clicks "Cart" section	System redirects to the cart section and shows some food cart that has been picked and a "checkout" button.				
	2	Actor swipes the food cart that he/she wants to remove	An "X" button appears.				
	3	Actor clicks the "X" button	The food card is removed from the cart.				
Alternative Flow:	1:						
	Step	Actor Action	System Response				
	1	In home page, Actor clicks "Cart" section	System redirects to the cart section and shows some food cart that has been picked and a "check out" button.				
	2	Actor clicks the trash icon button	System shows the message "Are you sure to remove all food in the cart? Y/N"				
	3	Actor clicks "Yes"	System removes all food carts in the cart.				
Exceptions:	N/A						

Business Rules:	N/A
Assumptions:	Actor's internet connection is available

UC-09: Check Out

ID and Name:	UC-09: Check Out					
Created By:	NguyenTH			Date Created:	11/10/2022	
Primary Actor:	Custor	ner	Se	econdary Actors:	N/A	
Priority:	High		Fr	equency of Use:	Often	
Trigger:	The ac	tor wants to cl	heck out			
Description:	This fe		ctor to m	nake order for the	food they have chosen	
Preconditions:	 The actor must login to their account as "Customer" role The actor has set payment and a place to deliver the food. 					
Post-conditions:	Success: System shows message "Purchase successfully!" and save the order to history					
Normal Flow:						
	Step	Actor Action		System Respons	se	
	1	In home page clicks "Cart" s				
	2	Actor clicks "Checkout" ca	System shows two options of receiving method "Directly", "Delivery".			
	3	Actor clicks "Directly" but	System shows a QR code, message: "purchase successfully!" and saves the order to history			
Alternative Flow:	1:					

	l					
		I				
	Step	Actor Action	Syste	em Response		
	1	In home page, Actor clicks "Cart" section	shov	em redirects to the cart section and vs some food cart that has been ed and a "checkout" button.		
	2	Actor clicks "Checkout" card	-	em shows two options of receiving nod "Directly", "Delivery".		
	3	Actor clicks "Delivery" button	Syste - -	em shows a form with these fields: Address Phone number		
	4	Actor inputs the form				
	5	Actor clicks "Confirm" button	System valids the information then shows message: "Purchase successfull and save the order to history			
			•			
Exceptions:						
	No	Cause		System Response		
	1	Phone number is in incorrect format or unavailable.		System informs the message "There is no such phone number."		
Business Rules:	 QR code will expired after 1 hour Address can be found by google map Phone number must existed 					
Assumptions:	Actor's	s internet connection	is ava	ilable		

UC-10: View Order List

ID and Name:	UC-10: View Order List
--------------	------------------------

Created By:	NguyenTH			Date Created:		11/10/2022
Primary Actor:	Customer		Secondary Actors:		Actors:	N/A
Priority:	High		Freq	luency	of Use:	Often
Trigger:	The ac	tor wants to v	iew order tl	hat ha	s been cl	necked out
Description:		ature allows the st sorted by da			he order	that has been made in
Preconditions:	-	The actor mus	t login to th	neir ac	count as	"Customer" role
Post-conditions:		ss: System show ne system show				
Normal Flow:						
	Step	Actor Action		Syste	ystem Response	
	1	In home page clicks on prof		1 -	System redirects to profile page containing view history action.	
	2	Actor clicks "' Order" butto	button sho			cts history page of created order sorted nearest
				-		
Alternative Flow:	N/A					
Exceptions:						
	No	Cause	use		System Response	
	1	The actor has checked out	never Sys		stem info	orms "No data"
Business Rules:	N/A					
Assumptions:	Actor's	s internet conr	nection is av	/ailabl	e	

UC-11: View Order Detail

ID and Name:	UC-11: View Order detail				
Created By:	QuangVDM		Date Created:		11/10/2022
Primary Actor:	Custo	mer	Secon	dary Actors:	N/A
Priority:	Norma	al	Frequ	ency of Use:	Often
Trigger:	The ac	ctor wants to vi	ew details of	f an order.	
Description:		eature allows ac		default payn	nent method, which
Preconditions:	-	Guests must lo The actor has c	_		
Post-conditions:	Succes	ss: System show	vs details of	an order card	l.
Normal Flow:					
	Step	Actor Action		System Resp	oonse
	1	In home page, clicks on profi	, •		rects to profile page riew history action.
	2	Actor clicks "V Order" buttor	, ,		sorted by date from
	3	Actor clicks an card	order	showing:	rects to detail page card(name, number,

	- Address - Date created - Processing status(paid, Pending, Cancelled)		
Alternative Flow:	N/A		
Exceptions:	N/A		
Business Rules:	 Actor's payment method must be valid. After synchronisation, actor has to wait 1 month after next alteration. 		
Assumptions:	Actor's internet connection is available		

UC-12: Cancel Order

ID and Name:	UC-12: Cancel Order						
Created By:	NguyenTH	NguyenTH Date Created: 11/10/2022					
Primary Actor:	Customer	Secondary Actors:	N/A				
Priority:	Medium	Frequency of Use:	Often				
Trigger:	The actor wants to ca	ancel an order					
Description:	This feature allows actor to cancel an order that has been checked out but not paid.						
Preconditions:	 The actor login to Dissovery System as Customer The actor has checked out an order but hasn't paid nor received the products. The order has "pending" status. 						
Post-conditions:	Success: The system displays shows message "Your delivery has been cancelled successfully" Fail: System shows message "The message has not been cancelled"						
Normal Flow:							

Step	Actor Action	System Response	
1	In home page, actor clicks on profile section	 System redirects to profile page containing view history action. 	
2	Actor clicks "View Order" button	 System redirects history page showing a list of created order sorted by date from nearest 	
3	Actor clicks on "Cancel" button of an order card	System shows message: "Would you like to cancel this order? Y/N"	
4	Actor clicks "Yes"	System shows status of the order which is now "Cancelled"	

Alternative Flow:

Step	Actor Action	System Response	
1	In home page, actor clicks on profile section	 System redirects to profile page containing view history action. 	
2	Actor clicks "View Order" button	- System redirects history page showing a list of created order sorted by date from nearest	
3	Actor clicks an order card	System redirects to detail page showing: - Food card(name, number, price,) - Total Price - Pay method - Address - Date created	

			- Processing status(paid, Unpaid, Cancel)
	4	Actor clicks on "Cancel" button of an order card	- System shows a message: "Would you like to cancel this order? Y/N"
	5	Actor clicks "Yes"	System shows status of the order which is now "Cancelled"
Exceptions:			
	No	Cause	System Response
	1 1	Actor clicks "No"	System Response System shows a message:"The message has not been cancelled"
			System shows a message: "The message has not been
Business Rules:	1	Actor clicks "No" The order hasn't been paid.	System shows a message:"The message has not been cancelled"

UC-13: Refund

ID and Name:	UC-13: Refund				
Created By:	NguyenTH	Date Created:	11/10/2022		
Primary Actor:	Customer	Secondary Actors:	N/A		
Priority:	Medium Frequency of Use: Often				
Trigger:	The actor wants to re	The actor wants to refund a paid order			
Description:	This feature allows a receive back money	This feature allows actor to return the product to the supermarket and			

Preconditions:	 The actor login to Dissovery System as Customer The actor has checked out, paid for an order and received the product. The order has "paid" status. 				
Post-conditions:	cancel	Success: The system displays shows message "Your delivery has been cancelled successfully" Fail: System shows message "The message has not been cancelled"			
Normal Flow:					
	Step	Actor Action	System Response		
	1	In home page, actor clicks on profile section	System redirects to profile page containing view history action.		
	2 Actor clicks "View Order" System redirects history page showing a list of created order sorted by date from nearest				
	3	Actor clicks on "Refund" button of an order card System shows a message: "Would you like a refund for thi order? Y/N"			
	4	Actor clicks "Yes" System shows a QR code and a message: "This qr code will expire after 1 hour. Please show this to the shopkeeper. You can only refund if products are intact!"			
Alternative Flow:					
	Step	Actor Action	System Response		
	1	In home page, actor clicks on profile section	- System redirects to profile page containing view history action.		
	2	Actor clicks "View Order"	- System redirects history		

	3	Actor clicks an order card	created order sorted by date from nearest System redirects to detail page	
			showing: - Food card(name, number, price,) - Total Price - Pay method - Address - Date created - Processing status(paid, Unpaid, Cancel)	
	4	Actor clicks on "Refund" button of an order card	- System shows message: "Would you like to refund for this order? Y/N"	
	5	Actor clicks "Yes"	System shows a QR code and a message: "This qr code will expire after 1 hour. Please show this to the shopkeeper. You can only refund if products are intact!"	
Exceptions:				
·	No	Cause	System Response	
	1	Actor clicks "No"	System shows a message:"The order has not been cancelled"	
Business Rules:		 The order has been paid within 24 hours. QR code will expired after 1 hour. The product must be intact. 		
Assumptions:	Actor'	s internet connection is availa	able	

UC-14: Contact via Built-in Chat System

JC-14: Contact via Built-in Chat System					
ID and Name:	UC-14: Contact via Built-in Chat System				
Created By:	PhucLM		Date Created:		11/10/2022
Primary Actor:	Custor	ner	Second	lary Actors:	Distributor
Priority:	Norma	al	Freque	ncy of Use:	Often
Trigger:	The ac	tor wants to co	ontact on App		
Description:		ature allows a			x in order to understand
Preconditions:	N/A				
Post-conditions:	Success: system shows a successful message Fail: System shows error message				
Normal Flow:					
	Step	Actor Action		System Response	
	1	Actor clicks ic	on textbox	System shows a list of consultants.	
	2	Actor choose a consultants to chat		System shows a chatbox between actor and consultants	
	3	Actor types a and click icon "ENTER"	- /		_
Alternative Flow:	1:				
	Step	Actor Action		System Res	sponse

	1	In chatbox, actor clicks icon call	System connect actor with consultants by a call	
Exceptions:				
	No Cause		System Response	
	1	Loss of network connection	System shows a message with an icon "!"	
Business Rules:	- Actor can also give feedback via this way of contact.			
Assumptions:	Actor	's internet connection is avail	able	

UC-15: Calling

ID and Name:	UC-17: Calling						
Created By:	PhucLM	Dat	e Created:	11/10/2022			
Primary Actor:	Customer	Seconda	ary Actors:	Distributor			
Priority:	Normal	Frequer	ncy of Use:	Often			
Trigger:	The actor wants to co	ontact the distr	ributor.				
Description:	This feature allows actor to call distributor and have a conversation						
Preconditions:		The actor must login as "Customer" The actor must have a phone number.					
Post-conditions:	Success: System shows a phone icon and voice of distributor can be hear. Fail: System sends sound message corresponding to the call.						
Normal Flow:							
	Step Actor Action		System Res	sponse			

1	Actor clicks icon textbox	System shows a list of consultants.
2	Actor choose a consultants to call	System shows a chatbox between actor and consultants
3	Actor clicks on phone icon	System shows the interface of the call and connects actors with consultants by a call. [Exception 1]

Alternative Flow: 1:

	Step	Actor Action	System Response		
1		In chatbox, actor clicks icon call [Exception 2]	System connect actor with consultants by a call		
	2	In the chat box, actor clicks the icon ""	System shows "Media & Files "of the conversation between actor and consultants		
Exceptions:	N/A				
Business Rules:	N/A				
Assumptions:	Actor's	s internet connection is avail	able		

UC-16: View Profile

ID and Name:	UC-16: View Profile			
Created By:	NguyenTH	Date Created:	11/10/2022	
Primary Actor:	Customer	Secondary Actors:	N/A	
Priority:	High	Frequency of Use:	Often	

Trigger:	The actor wants to view their profile.				
Description:	suppo	This feature allows the actor to view a detailed profile and some support services such as name, view payment card, view history button,			
Preconditions:	The ac	tor must login to their accou	unt as "Customer" role		
Post-conditions:	Succes	ss: System shows the profile	page		
Normal Flow:					
	Step	Actor Action	System Response		
	In home page, actor clicks profile section System redirects to the profile page showing: Name Phone Number(if signed in by phone number) View payment card View history button Contact Address				
Alternative Flow:	N/A				
Exceptions:	N/A				
Business Rules:	N/A				
Assumptions:	Actor's	s internet connection is avail	able		

UC-17: Edit Profile

ID and Name:	UC-17: Edit Profile				
Created By:	NguyenTH	Date Created:	11/10/2022		
Primary Actor:	Customer	Secondary Actors:	N/A		
Priority:	High	Frequency of Use:	Often		

Trigger:	The actor wants to edit their profile				
Description:	This feature allows actor to change their name, address and/or date of birth				
Preconditions:	The ac	ctor must login to their accou	unt as "Customer" role		
Post-conditions:	Succes	ss: System shows the change	d information		
Normal Flow:					
	Step	Actor Action	System Response		
	2	In home page, actor clicks profile section Actor clicks personal information card	System redirects to the profile page showing: - Name - Phone Number(if signed in by phone number) - View payment card - View history button - Contact - Address - Date of Birth System shows a form containing textbox for: - Name - Address		
	3	Actor inputs the form and	- Date of Birth System shows a new information		
		clicks "save" button	profile page.		
Alternative Flow:	N/A				
Exceptions:	N/A				
Business Rules:	The date of birth textbox must be imputed by choosing a day from the calendar.				
Assumptions:	Actor'	s internet connection is avail	able		

UC-18: View Accounts List

ID and Name:	UC-18: View Accounts List				
Created By:	QuangVDM		Da	te Created:	11/10/2022
Primary Actor:	Admir	1	Second	lary Actors:	N/A
Priority:	High		Freque	ncy of Use:	Often
Trigger:	The ac	ctor wants to vi	iew accounts i	n the syster	n
Description:	This fe	eature allows a	ctor to view lis	st of accoun	ts in the system
Preconditions:		tor must login nt screen is the			in" role
Post-conditions:	Success: System returned list of accounts. Fail: System shows message error.				
Normal Flow:	Step 1	Actor Action In the home parties "Manage button in Accordant tasks on the rebar.	Account" ount manage	Repository item displative: - N - E - I - C	direct to "Item " screen, each row eys basic information Name: text Email: text D: text Gender: text Birthday: text evatar: image
Alternative Flow:	N/A				
Exceptions:	N/A				
Business Rules:	N/A				

Assumptions:	Actor's internet connection is available
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UC-19: View Accounts Detail

ID and Name:	UC-19: View Accounts Detail				
Created By:	PhucLM		Date Created:		11/10/2022
Primary Actor:	Admir	l	Second	ary Actors:	N/A
Priority:	High		Freque	ncy of Use:	Often
Trigger:	The ac	tor wants to v	iew detailed ir	nformation a	about Accounts.
Description:	This fe	ature allows a	ctor to view de	etails such a	s Name, Phone, Address,
Preconditions:	The ac	count publicis	es their profile	2.	
Post-conditions:	Success: Show detail information of accounts Fail: Show not found page if the account does not exist or the account is not public.				
Normal Flow:				ı	
	Step	Actor Action		System Response	
	1	Click on Acco card in page ' Account". [Alternative	'Manage	informatio enterprise as: - Nam - Phoi - Add - Date	ne
Alternative Flow:	1:				

	Step	Actor Action	System Response
	1	In browser search box, actors enter a links of account detail	System redirects to candidate detail information page. The website shows candidate detail information such as: - Name - Job title - Address - Educations - Work experiences - Awards [Exception 1]
Exceptions:			
·	No	Cause	System Response
	1	Result is empty	System informs "Rất tiếc chúng tôi không tìm thấy kết quả theo yêu cầu của bạn.".
Business Rules:	 Accounts display for actor must allow publish status and status of account must be active. If an actor doesn't choose age options in a field of filters, the system will respond to all values of these fields and the field age is from 18 to 60 to the actor. 		
Assumptions:	Actor'	s internet connection is avail	able

UC-20: Create Account

ID and Name:	UC-20: Create Account				
Created By:	PhucLM	Date Created:	11/10/2022		
Primary Actor:	Admin	Secondary Actors:	N/A		

Priority:	High		Freque	ncy of Use:	Often
Trigger:	The ac	ctor wants to c	reate a new Ao	ccount.	
Description:	This fe	ature allows a	ctor to create	a new accou	unt as public.
Preconditions:		The actor has Current screer			ount.
Post-conditions:		ss: System crea ystem shows m			
Normal Flow:					
	Step	Actor Action		System Res	sponse
	1	The actor clic Account" but "Account List"	ton on	-	ows pop up showing all e admin to fill, Name: text Email: text Phone: text Gender: text Birthday: text Avatar: image Role: text
	Admin fills information then clicks on the "Create" button. (Alternative A1)		the on.		id item's information y admin and creates
Alternative Flow:					
	Step	Actor Action		System Res	sponse
	1	User clicks on "Cancel" butt		System clo	ses the pop up.

Exceptions:			
	No	Cause	System Response
	1	Existing invalid input	System informs a specified error message in a popup dialog.
Business Rules:	Name cannot be null		
Assumptions:	Actor's internet connection is available		

UC-21: Modify Accounts

ID and Name:	UC-21: Modify Accounts				
Created By:	PhucL	М	Da	te Created:	11/10/2022
Primary Actor:	Admin	l	Second	ary Actors:	N/A
Priority:	Norma	al	Freque	ncy of Use:	Often
Trigger:	The ac	tor wants to m	nodify detailed	l informatio	n of accounts.
Description:	This fe	ature allows A	dmin to updat	te accounts.	
Preconditions:	 User has logged in as Admin successfully. Current screen is the "Account List" screen. 				
Post-conditions:	Success: System shows a dialog with a successful message when the account has been modified successfully in the database. Fail: System shows a dialog with specified error message.			database.	
Normal Flow:					
	Step	Actor Action		System Res	sponse
	1	Click on Accordance in page "Account".	'Manage	fields: - Nam - Ema	ows a form with these ne: text il: text ne: text

	<u> </u>			
			Gender: textBirthday: textAvatar: image	
	2	Admin fills information, then clicks on the "Update" button. (Alternative A1)	System modifies the fields and redirects to the home screen interface.	
Alternative Flow:				
	Step	Actor Action	System Response	
	1	User clicks on the "Cancel" button. [Alternative 1]	System closes the pop up.	
Exceptions:				
	No	Cause	System Response	
	1	Existing invalid input.	System informs a specified error message in a popup dialog.	
Business Rules:	Account just only can be updated by the Admin that created it.			
Assumptions:	Actor'	s internet connection is avai	lable	

UC-22: Disable Accounts

ID and Name:	UC-22: Disable Account						
Created By:	QuangVDM	QuangVDM Date Created: 11/10/2022					
Primary Actor:	Admin	Secondary Actors:	N/A				

Priority:	High Frequency of		Use:	Often	
Trigger:	The acto	r wants t	o view detailed in	ıform	ation about Accounts.
Description:	This feat	ure allow	vs actors to view o	letails	s such as Name, Phone, Address,
Preconditions:	The acco	unt publ	icises their profile	<u>.</u>	
Post-conditions:	Success: Show detail information of accounts Fail: Show not found page if the account does not exist or the account is not public.				
Normal Flow:					
	Step	Actor A	ction	Syst	em Response
	1	Click or detail's	n Account card.	infor ente	rect to enterprise detail rmation page showing erprise detail information such as: Name Phone Address Date of Birth Contact information (if any) 2 Dot Selection with values ivate" and "Disable".

	2	Actor clicks on the "Activate" button. [Alternative 1]	System redirects to the manage account page and set user's account as Active account.
Alternative Flow:	1:		
	Step	Actor Action	System Response
	1	Actor clicks on the "Disable" button.	System redirects to the manage account page and set user's account as Disable account.
Business Rules:	 Accounts displayed for actors must allow publish status and status of account must be active. If an actor doesn't choose age options in a field of filters, the system will respond to all values of these fields and the field age is from 18 to 60 to the actor. 		
Assumptions:	Actor's ir	nternet connection is avail	able

UC-23: Remove Sale Product

ID and Name:	UC-23: Remove Sale Product					
Created By:	PhucLM	Date Created:	11/10/2022			
Primary Actor:	Admin	Secondary Actors:	N/A			

Priority:	Normal		Freque	ncy of Use:	Often
Trigger:	The ac	ctor wants to re	emove the sale	es task .	
Description:	This fe	eature allows a	ctor to remove	e a sale task	created by Distributor.
Preconditions:	Actor	login into an A	pp with an acc	count has an	admin role.
Post-conditions:	Succes	ss: System disp	lays a messag	e "Remove s	sale task success!".
Normal Flow:					
	Step	Actor Action		System Res	sponse
	1	In the Sale tal actor clicks the the Action co row that the to delete.	ne button in lumn at the	System sho	ows options :
	2	2 Actor clicks "Remove"		1	ows a message is ale task success!" and is food.
Alternative Flow:					
	Step Actor Action		System Res	sponse	
	1	In sale tasks l actor inputs l search textbo	keyword to	1 -	ows a list of sale tasks the keyword
	1	In sale tasks I clicks the but Action colum that the acto delete.	ton in the n at the row	System sho	ows options :
	2	Actor clicks "	Remove"	l [*]	ows a message is ale task success!" and s food.

Exceptions:	N/A
Business Rules:	If Actor has already submitted for a sale task, he cannot submit that sale task again
Assumptions:	Actor's internet connection is available

UC-24: Modify Sale Product

ID and Name:	UC-24: Modify Sale Product					
Created By:	Nguyei	ηTH		Date Created: 11/10/2022		
Primary Actor:	Admin			Secondary Actors:	N/A	
Priority:	High			Frequency of Use:	Often	
Trigger:	The act	tor wants to m	odify	sale task		
Description:	This fea	ature allows a	ctor to	modify the sale tas	sks created by Distribu	ıtor
Preconditions:	The actor must login to their account as an "Admin" role.					
Post-conditions: Normal Flow:	Success: System shows message: "The sale tasks have been updated" and shows the new information. Fail: System shows a dialog with specified error message.				,,	
Normal How.	Step	Actor Action		System Response		
	1	In home pag actor clicks " Task" section	cks "Sale sorted by date from nearest.			
	2	Actor clicks of sale task care		System show deta these fields: - Name of foo - Price of food - Number in s	d	

		DescriptionImageProduced and expired date
3	Actor clicks on a field	System shows keyboard to modify the field
4	Actor inputs new information	
5	Actor clicks "Save" button	System saves the new information and shows message: "The sale tasks has been updated"

Alternative Flow:

Step	Actor Action	System Response
1	In home page, actor clicks "Sale Task" section	System shows a list of sale tasks sorted by date from nearest.
2	Actor inputs keyword into search textbox	System shows a list of sale tasks containing the keyword
3	Actor clicks on a sale task card	System show details of the sale task in these fields: - Name of food - Price of food - Number in stock - Description - Image - Produced and expired date
4	Actor clicks on a field	System shows keyboard to modify the field
5	Actor inputs new information	
6	Actor clicks "Save"	System saves the new information

		button		and shows message: "The sale tasks has been updated"
Exceptions:				
	No	Cause	Sy	ystem Response
	1	There is no sale task containing the keyword	Sy	ystem informs "No data"
Business Rules:		Except for Description, other fields can't be blank. Price must be higher than 0. Number in stock must be higher or equal 0. If Number is equal to 0, the customer can only view the food. If the food is expired, the sale task can only be viewed or removed		
Assumptions:	Actor	's internet connection is av	aila	able

UC-25: Verify New Sale Request

ID and Name:	UC-25: Verify New Sale Request					
Created By:	PhucLM Date Created:		11/10/2022			
Primary Actor:	Admin	Secondary Actors:	N/A			
Priority:	High	Often				
Trigger:	The actor wants to submit for a food offer so that he can buy it					
Description:	This feature allows actor to submit for a food offer to start process					
Preconditions:	Actors login into website with Admin roles.Actor has updated food offer					
Post-conditions:	Success: · System in	Success: · System inform message "Submit successfully".				

	Fail:System informs error message based on the error code.				
Normal Flow:					
	Step	Actor Action	System Response		
	1	In the food detail page, actor clicks to submit for a food offer.	System shows a confirmed modal.		
	2	Actor clicks to "Confirm" in the confirm modal.	System shows a successful message. [Exception 1]		
Alternative Flow:	N/A				
Exceptions:					
	No	Cause	System Response		
	1	The food offer is full	System shows error "The list food offer is full "		
Business Rules:	If Actor has already submitted for a food offer , he cannot submit that food offer again				
Assumptions:	Actor'	s internet connection is avail	able		

UC-26: View Own Sale Product

ID and Name:	UC-27: View Own Sale Product			
Created By:	PhucLM Date Created: 11/10/2022			
Primary Actor:	Distributor Secondary Actors: N/A			
Priority:	High Frequency of Use: Usually			
Trigger:	The actor wants to view their own sale product			

Description:	This feature allows actor to view details of their own sale task such as: name of food, price, quantity,		
Preconditions:	The ac	ctor login to Dissovery Syste	em as Distributor
Post-conditions:		ss: The system displays deta ystem inform "No Data"	ails of Sale Product
Normal Flow:			
	Step	Actor Action	System Response
	1	In the home page, Actor clicks on a sale task card	System show details of the sale task in these fields: - Image - Product Name - Description - Price of food - Quantity - Button Remove & Modify
Alternative Flow:			
	Step	Actor Action	System Response
	1	In home page, actor inputs keyword to search textbox	System shows a list of sale tasks containing the keyword
	2	Actor clicks on a sale task card	System show details of the sale task in these fields: - Image - Product Name - Description - Price of food - Quantity - Button Remove & Modify
Exceptions:			

	No	Cause	System Response
	1	There is no sale tasks containing the keyword	System shows a message: "No data."
Business Rules:	 If Quantity is equal to 0, the sale task card shows the words out of stock on the image. If the food is expired, the sale product can only be viewed or removed 		
Assumptions:	Actor's internet connection is available		

UC-27: Create new Sale Product

oc-27. Create new	JC-27: Create new Sale Product				
ID and Name:	UC-27: Create new Sale Product				
Created By:	PhucL	LM Date Created: 11/10/2022			11/10/2022
Primary Actor:	Distrib	utor	Seco	ndary Actors:	N/A
Priority:	High		Freq	uency of Use:	Often
Trigger:	The ac	tor wants to re	elease near-	expired food t	o customers
Description:	This feature allows actor to fill in information of near-expired food then push to dashboard				
Preconditions:	The actor login to Dissovery System as Distributor by account that has Distributor role				
Post-conditions:	Success: The system shows messages: "Add successfully ", "Thank you for your request.We will respond to you soon ".				
Normal Flow:					
	Step	Actor Action		System Respo	onse
	1	In the task ba the actor click home page.	•	show full list	o the product page and of products that they tributors have created

1			
	2	The actor clicks on the " + SALE REQUEST " button.	System shows a form of adding information of products including name, description ,quantity, original price, sales price, produced & expired date
	3	Actor clicks on a field Product Name ,Description, Price, Quantity [Alternative 1]	System shows keyboard to modify the field
	4	Actor clicks on a field Produced and Expired date. [Alternative 2]	System gives the actor a calendar.
	5	The actor fills in all the textboxes of the form and clicks the "Create".	System creates the sale request and changes to the next page, notice "Create successfully!"
Altornative Flour			

Alternative Flow:

Step	Actor Action	System Response
1	Actor types the keyboard	System shows what the actor types from the keyboard on each respective field.
2	Actor selects each field and drags up or down to select what the actor wants.	System displays according to the information that the actor drags up or down.

Exceptions:	N/A
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Business Rules:	 Default view of the list of products is those created by the actor. The products are arranged by time. 	
Assumptions:	Actor's internet connection is available	

UC-28: Modify Own Sale Product

ID and Name:	UC-29: Modify Own Sale Product					
Created By:	PhucLM			Date Created:	11/10/2022	
Primary Actor:	Distrib	utor		Secondary Actors:	N/A	
Priority:	High			Frequency of Use:	Often	
Trigger:	The act	or wants to m	nodify	sale task		
Description:	This fea	ature allows a	ctor to	modify the sale tas	sks created by Distribut	or
Preconditions:	The act	or must login	to the	ir account as a "Dis	tributor" role.	
Post-conditions:	Success: System shows message: "The sale tasks have been updated" and shows the new information. Fail:			,		
Normal Flow:						
	Step	Actor Action		System Response		
	1	In home pag Actor clicks of sale task car	on a	System show detain these fields: - Image - Product Nari - Description - Price of foo - Quantity		

2	Actor clicks on a field Product Name ,Description [Alternative 3]	System shows keyboard to modify the field
3	Actor clicks on a field Price, Quantity [Alternative 4]	System shows the plus and minus button, the attribute number of this product.
4	Actor clicks on a field Produced and Expired date. [Alternative 5]	System gives the actor a calendar.
5	Actor clicks "Save" button	System saves the new information and changes to the next page, notices message: "The sale tasks has been updated"

Alternative Flow:

Step	Actor Action	System Response
1	In home page, Actor inputs keyword into search textbox	System shows a list of sale tasks containing the keyword
2	Actor clicks on a sale task card	System show details of the sale task in these fields: - Image - Product Name - Description - Price of food

	1		
			- Quantity
	3	Actor types the keyboard	System shows what the actor types from the keyboard on each respective field.
	4	Actor selects the plus and minus buttons	System displays the increase or decrease number corresponding to the field.
	5	Actor selects each field and drags up or down to select what the actor wants.	System displays according to the information that the actor drags up or down.
Exceptions:			
Exceptions.	No	Cause	System Response
	1	There is no sale task containing the keyword	System informs "No data"
Business Rules:	 Except for Description, other fields can't be blank. Price must be higher than 0. Quantity must be higher or equal 0. If the food is expired, the sale task can only be viewed or removed 		
Assumptions:	Actor	's internet connection is av	ailable

UC-29: Delete Own Sale Tasks

ID and Name:	UC-30: Remove Own Sale Product		
Created By:	PhucLM	Date Created:	11/10/2022

Primary Actor:	Distributor		Secondary Actors:		N/A
Priority:	Normal		Frequency of Use:		Often
Trigger:	The ac	The actor wants to remove sale task .			
Description:	This fe	eature allows a outor.	ctors to remov	ve a sale tasl	k created by a
Preconditions:	Actor	login into an A	pp with an acc	count has a d	distributor role.
Post-conditions:	Succes	ss: System disp	lays a messag	e "Delete su	ccessfully !".
Normal Flow:					
	Step	Actor Action		System Res	sponse
	1	Actor clicks on a sale task card		System show details of the sale task in these fields: - Image - Product Name - Description - Price of food - Quantity	
	2	Actor clicks "Remove" [Alternative 1,2]		1 -	ows a message " Are ou want to remove this "
Alternative Flow:	CI				
	Step	Actor Action		System Res	sponse
	1	Actor clicks "	Yes"	changes to	etes the product and the next page, notice ccessfully!"
	2	Actor clicks "No"		System returns to the page detail product.	

Exceptions:	N/A
Business Rules:	- Actor is sure of this decision because the actor wants to display this product, and the actor has to create a sale request again.
Assumptions:	Actor's internet connection is available

UC-30: View Latest Order List

ID and Name:	UC-30: View latest Order List				
Created By:	NguyenTH		Date Created:		11/10/2022
Primary Actor:	Distrib	outor	Seco	ndary Actors:	N/A
Priority:	High		Frequency of Use:		Often
Trigger:	The ac	tor wants to v	iew order tl	nat has been cl	necked out
Description:		This feature allows the actor to view the order that has been made in the past by customers sorted by date from nearest			
Preconditions:	-	The actor mus	t login to th	neir account as	"Distributor" role
Post-conditions:	Success: System shows a list of created order Fail: The system shows message "No data"				
Normal Flow:					
	Step Actor Action			System Response	
	1 In home page clicks on profi			System redirects to profile page containing view history action.	
	2 Actor clicks "View System redirects history page showing a list of created order s by date from nearest		of created order sorted		
Alternative Flow:	N/A				

Exceptions:			
	No	Cause	System Response
	1	There is no order.	System informs "No data"
Business Rules:	N/A		
Assumptions:	Actor's internet connection is available		

UC-31: View Latest Order Detail

ID and Name:	UC-31: View Latest Order detail				
Created By:	QuangVDM		Date Created:		11/10/2022
Primary Actor:	Distrib	utor	Secon	dary Actors:	N/A
Priority:	Normal		Frequ	ency of Use:	Often
Trigger:	The actor wants to view details of an order.				
Description:	This feature allows actors to view detail of orders created by customer				
Preconditions:	 Guests must login and use the function as "Distributor". The actor has checked out at least 1 card before. 				
Post-conditions:	Success: System shows details of an order card.				
Normal Flow:					
	Step Actor Action			System Response	
	1	In home page clicks on prof		l '	rects to profile page view history action.

	2	Actor clicks "View Order" button	System redirects history page showing a list of created order sorted by date from nearest	
	3	Actor clicks an order card	System redirects to detail page showing: - Food card(name, number, price,) - Total Price - Phone number - Address - Date created - Processing status(paid, Pending, Canceled)	
Alternative Flow:	N/A			
Exceptions:	N/A			
Business Rules:		Actor's payment method must be valid. After synchronisation, actor has to wait 1 month after next alteration.		
Assumptions:	Actor's internet connection is available			

4. Non-Functional Requirement

4.1. Usability

- All text, messages should be written in English.
- The mobile app Interface should follow the Figma prototypes' design.
 - Each perspective of the app must load within 2 seconds.

- The user doesn't need specialized skills to use the app.
- The error rate of users submitting their payment details at the checkout page mustn't exceed 10 percent
- The app can be downloaded and used as long as there is internet connection.
- The user should be able to understand all the functions within 1hour of self-experiencing.

4.2. Reliability

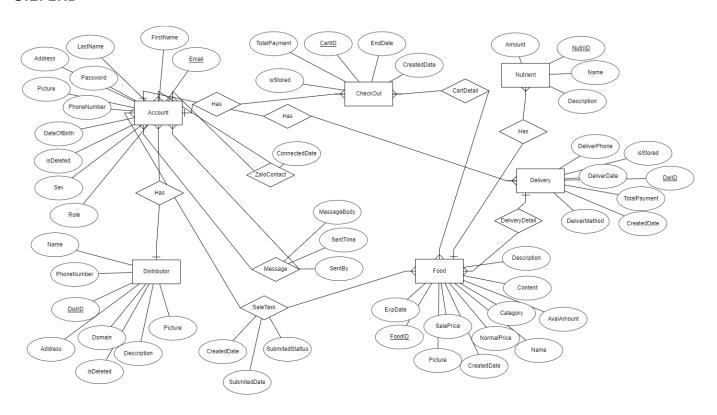
- The availability of the system is over 85%.
- Mean Time Between Failures (MTBF) should be more than 125 hours.
 - Mean Time To Repair (MTTR) should be less than 12 hours.
 - Precision in the system's output must be 100%.
 - Response time for a transaction must be 5 seconds or less
- Capacity for the number of users the system can accommodate is at least 500 users.
- Resource utilization, such as memory, disk, communications, and so forth must be smoothie and with minimal error.

4.3. Performance

- System should return result for each request within 5 seconds
- Processing time is from 03 to 05 seconds for each frame.

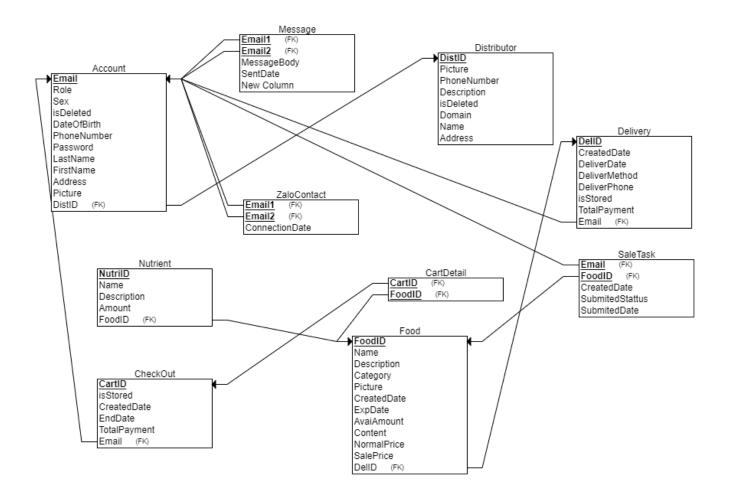
5. Database

5.1. ERD



Full Resolution: Dissovery_ERD.png

5.2. Relational Schema



Full Resolution: Dissovery_Schema.png

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