



TOEIC®

출제기관 독점제공

RC

All New

토익 정기시험 실전 1

1000

ETS 실전문제 9회 + 최신 기출 1회

ETS TOEIC®

OFFICIAL TEST
PREPARATION
AND LEARNING



무료어플



공식카페

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**토익 정기시험
실전@1000
RC**

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서면에 의한 저자와 출판사의 허락 없이 내용의 일부 혹은 전부를 인용 및 복제하거나 발췌하는 것을 금합니다.

낙장 및 파본은 교환해 드립니다.

구입철회는 구매처 규정에 따라 교환 및 환불처리 됩니다.



RC

All New

트익[®]

정기시험
실전 1

1000

PREFACE

Dear test taker,

Welcome to the new ETS[®] TOEIC[®] 정기시험 실전 1000 Vol.1. Now more than ever, English proficiency is a key to success in our increasingly globalized world. Whether you want to clearly communicate with friends and work colleagues, efficiently interpret business documents, or easily navigate international travel, this test preparation book has been designed to help you meet your English-language goals through the TOEIC test.

The ETS[®] TOEIC[®] 정기시험 실전 1000 Vol.1 is unique among test preparation materials. This book contains TOEIC practice tests created by the same team of English-language experts at ETS who develop the actual TOEIC Tests. These practice tests go through the same rigorous review process as the ones you will encounter on test day. There is no better resource to use as you prepare to take the TOEIC test.

The ETS[®] TOEIC[®] 정기시험 실전 1000 Vol.1 includes the following key features:

- Nine complete practice test forms and one actual test
- New TOEIC questions of the same quality and difficulty level as those in actual TOEIC test forms
- Specific explanations to help learners prepare for the test

By using this test preparation book, you can be confident that you will be studying authentic materials that will help you to build both your English skills and your familiarity with the test structure and question types. It is one of the best resources available to help you maximize your TOEIC test score and demonstrate to the world what you can do.

Thank you for choosing to use the ETS[®] TOEIC[®] 정기시험 실전 1000 Vol.1 for your test-preparation needs. We wish you all the best in your language-learning journey.



제작자 전국공연

‘출제기관이 독점 제공한’ 실전문제가 담긴 유일한 교재!!

이 책에는 경제학의 실전문제와 예제로 각주를 제외한 모든 기출문제가 수록되어 있다.
최신 실전문제로 출제 흐름을 유의해 서론에 있는 실전 예제와 차이가 있다.

명쾌한 해설!

최선 출제 흐름을 고려한 명쾌한 해설과 있는 실전문제를 통한
문제풀이 트카트에는 정체화 해설과 동반을 잘把握해 보자.

‘ETS가 제공하는’ 실전 문제 풀이법!

최신 출제 흐름을 고려한 명쾌한 해설과 있는 실전문제를 통한
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TOEIC 소개

TOEIC

Test of English for International Communication(국제적 의사소통을 위한 영어 시험)의 약자로,
영어가 모국어가 아닌 사람들이 일상생활 또는 비즈니스 현장에서 꼭 필요한 실용적 영어 구사 능력을
갖추었는지를 평가하는 시험이다.

시험 구성

구성	PART	유형	문항 수	시간	배점
Listening	Part 1	사진 묘사	6		
	Part 2	질의응답	25		
	Part 3	짧은 대화	39	45분	495점
	Part 4	짧은 담화	30		
Reading	Part 5	단문 빈칸 채우기	30		
	Part 6	장문 빈칸 채우기	16		
		단일 지문	29	75분	495점
	Part 7	독해 이중 지문	10		
		삼중 지문	15		
Total	7 Parts	200문항	120분	990점	

평가 항목

LC	RC
단문을 듣고 이해하는 능력	읽은 글을 통해 추론해 생각할 수 있는 능력
짧은 대화체 문장을 듣고 이해하는 능력	장문에서 특정한 정보를 찾을 수 있는 능력
비교적 긴 대화체에서 주고받은 내용을 파악할 수 있는 능력	글의 목적, 주제, 의도 등을 파악하는 능력
장문에서 핵심이 되는 정보를 파악할 수 있는 능력	뜻이 유사한 단어들의 정확한 용례를 파악하는 능력
구나 문장에서 화자의 목적이나 함축된 의미를 이해하는 능력	문장 구조를 제대로 파악하는지, 문장에서 필요한 품사, 어구 등을 찾는 능력

※ 성적표에는 전체 수험자의 평균과 해당 수험자가 받은 성적이 백분율로 표기되어 있다.

수험 정보

시험 접수 방법

한국 토익 위원회 사이트(www.toeic.co.kr)에서 시험일 약 2개월 전부터
온라인으로 접수 가능

시험장 준비물

신분증	규정 신분증만 가능 (주민등록증, 운전면허증, 기간 만료 전의 여권, 공무원증)
필기구	연필, 지우개 (볼펜이나 사인펜은 사용 금지)

시험 진행 시간

09:20	입실 (9:50 이후 입실 불가)
09:30 ~ 09:45	답안지 작성에 관한 오리엔테이션
09:45 ~ 09:50	휴식
09:50 ~ 10:05	신분증 확인
10:05 ~ 10:10	문제지 배부 및 파본 확인
10:10 ~ 10:55	듣기 평가 (LISTENING TEST)
10:55 ~ 12:10	독해 평가 (READING TEST)

TOEIC 성적 확인

시험일로부터 약 10-11일 후, 인터넷과 ARS(060-800-0515)로 성적을 확인할 수 있다.
TOEIC 성적표는 우편이나 온라인으로 발급받을 수 있다(시험 접수 시 양자택일).
우편으로 발급받을 경우는 성적 발표 후 대략 일주일이 소요되며, 온라인 발급을 선택하면
유효기간 내에 홈페이지에서 본인이 직접 1회에 한해 무료 출력할 수 있다. TOEIC 성적은
시험일로부터 2년간 유효하다.

토익 점수

TOEIC 점수는 듣기 영역(LC)과 읽기 영역(RC)을 합계한 점수로 5점 단위로 구성되며 총점은
990점이다. TOEIC 성적은 각 문제 유형의 난이도에 따른 점수 환산표에 의해 결정된다.

도의 경험 분석

PART 1 사진 묘사 Photographs

(총 6문제)

1인 등장 사진

주어는 He/She, A man/woman 등이며 주로 앞부분에 나온다.

2인 이상 등장 사진

주어는 They, Some men/women/people, One of the men/women 등이며 주로 중간 부분에 나온다.

사물/배경 사진

주어는 A car, Some chairs 등이며 주로 뒷부분에 나온다.

사람 또는 사물 중심 사진

주어가 일부는 사람, 일부는 사물이며 주로 뒷부분에 나온다.

사람 또는
사물 중심 사진

33%

1인
등장 사진

33%

2인 이상
등장 사진

17%

PART 1 최신 출제 경향

기타
10%

단순 현재
수동태
25%

정답의 시제와 태

현재 진행 능동태
65%

현재 진행 능동태

<is/are + 현재분사> 형태이며 주로 사람이 주어이다.

단순 현재 수동태

<is/are + 과거분사> 형태이며 주로 사물이 주어이다.

기타

<is/are + being + 과거분사> 형태의 현재 진행 수동태, <has/have + been + 과거분사> 형태의 현재 완료 수동태, '타동사 + 목적어' 형태의 단순 현재 능동태, There is/are와 같은 단순 현재도 나온다.

PART 2 질의응답 Question-Response

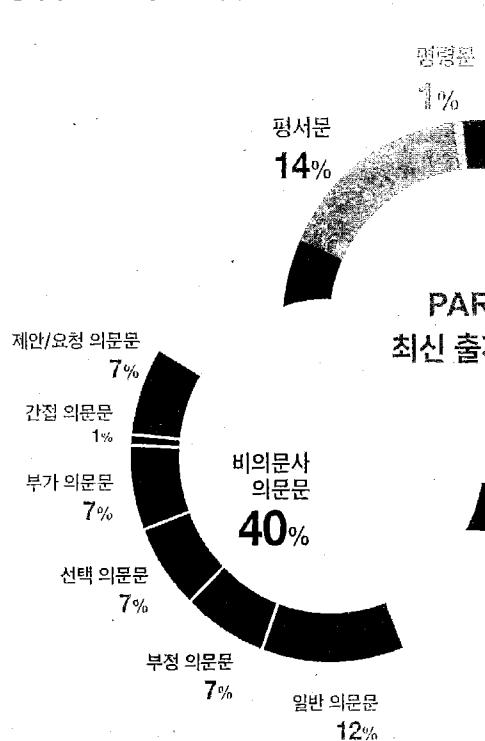
총 25문제

평서문

질문이 아니라 객관적인 사실이나 화자의 의견 등을 나타내는 문장이다.

명령문

동사원형이나 Please 등으로 시작한다.



의문사 의문문

각 의문사마다 1~2개씩 나온다. 의문사가 단독으로 나오기도 하지만 What time ~?, How long ~?, Which room ~? 등에서처럼 다른 명사나 형용사와 같이 나오기도 한다.



비의문사 의문문

일반(Yes/No) 의문문 적게 나올 때는 한두 개, 많이 나올 때는 서너 개씩 나오는 편이다.

부정 의문문 Don't you ~?, Isn't he ~? 등으로 시작하는 문장이며 일반 긍정 의문문보다는 약간 더 적게 나온다.

선택 의문문 A or B 형태로 나오며 A와 B의 형태가 단어, 구, 절일 수 있다. 구나 절일 경우 문장이 길어져서 어려워진다.

부가 의문문 ~ don't you?, ~ isn't he? 등으로 끝나는 문장이며, 일반 부정 의문문과 비슷하다고 볼 수 있다.

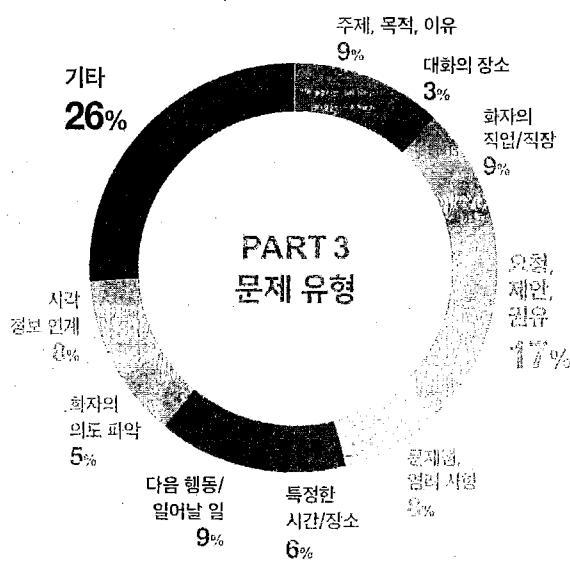
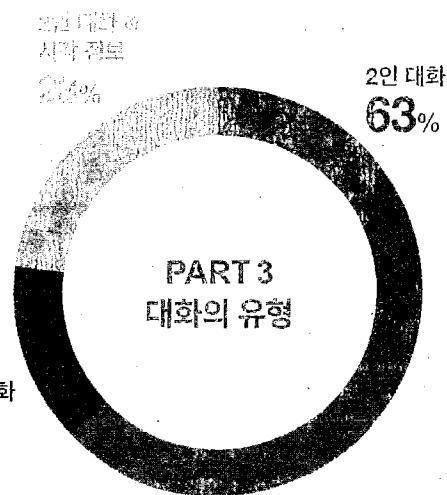
간접 의문문 의문사가 문장 처음 부분이 아니라 문장 중간에 들어 있다.

제안/요청 의문문 정보를 얻기보다는 상대방의 도움이나 동의 등을 얻기 위한 목적이 일반적이다.

PART 3 짧은 대화 Short Conversations

(총 13대화문 39문제 (지문당 3문제))

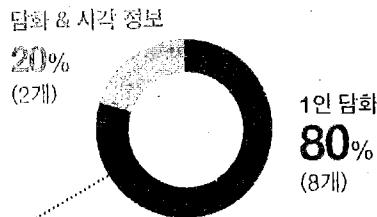
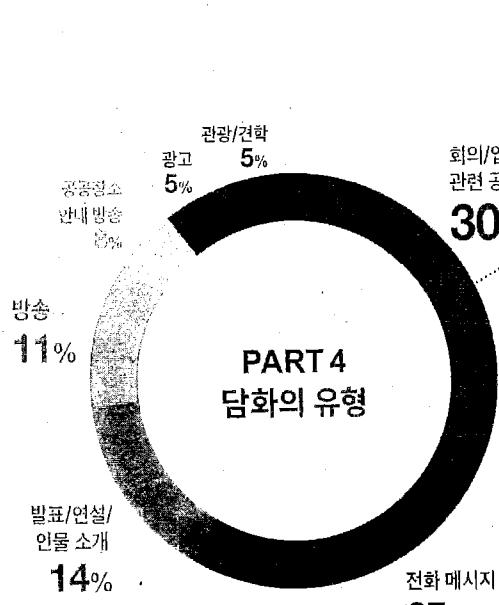
- 3인 대화의 경우 남자 화자 두 명과 여자 화자 한 명 또는 남자 화자 한 명과 여자 화자 두 명이 나온다. 따라서 문제에서는 2인 대화에서와 달리 the man이나 the woman이 아니라 the men이나 the women 또는 특정한 이름이 언급될 수 있다.
- 대화 & 시각 정보는 항상 파트의 뒷부분에 나온다.
- 시각 정보의 유형으로 chart, map, floor plan, schedule, table, weather forecast, directory, list, invoice, receipt, sign, packing slip 등 다양한 자료가 골고루 나온다.



- 주제, 목적, 이유, 대화의 장소, 화자의 직업/직장 등과 관련된 문제는 주로 대화의 첫 번째 문제로 나오며 다음 행동/일어날 일 등과 관련된 문제는 주로 대화의 세 번째 문제로 나온다.
- 화자의 의도 파악 문제는 주로 2인 대화에 나오지만, 가끔 3인 대화에 나오기도 한다. 시각 정보 연계 대화에는 나오지 않고 있다.
- Part 3에서 화자의 의도 파악 문제는 2개가 나오고 시각 정보 연계 문제는 3개가 나온다.

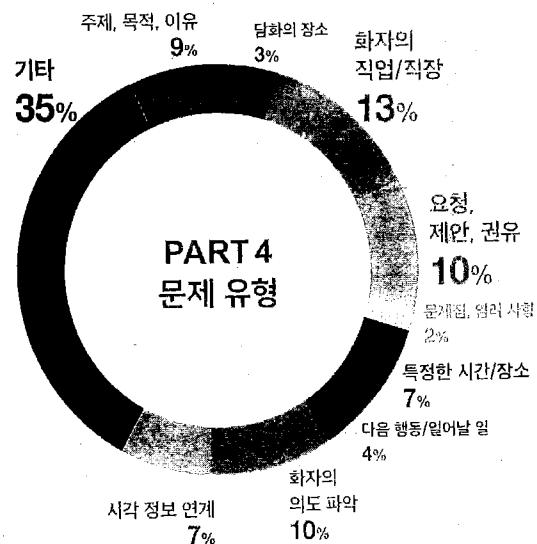
PART 4 짧은 담화 Short Talks

(총 10답화문 30문제 (지문당 3문제))



- telephone message와 excerpt from a meeting이 거의 항상 나오는 편이며 많은 경우 합해서 전체의 50~60%에 이르기도 한다.
- 담화 & 시각 정보는 항상 파트의 뒷부분에 나온다.
- 시각 정보의 유형으로 chart, map, floor plan, schedule, table, weather forecast, graph, survey, order form, expense report, advertisement, coupon, brochure 등 다양한 자료가 골고루 나온다.

- 문제 유형은 기본적으로 Part 3과 거의 비슷하다.
- 주제, 목적, 이유, 담화의 장소, 화자의 직업/직장 등과 관련된 문제는 주로 담화의 첫 번째 문제로 나오며 다음 행동/일어날 일 등과 관련된 문제는 주로 담화의 세 번째 문제로 나온다.
- Part 4에서 화자의 의도 파악 문제는 3개가 나오고 시각 정보 연계 문제는 2개가 나온다.



PART 5 단문 빙칸 채우기 Incomplete Sentences

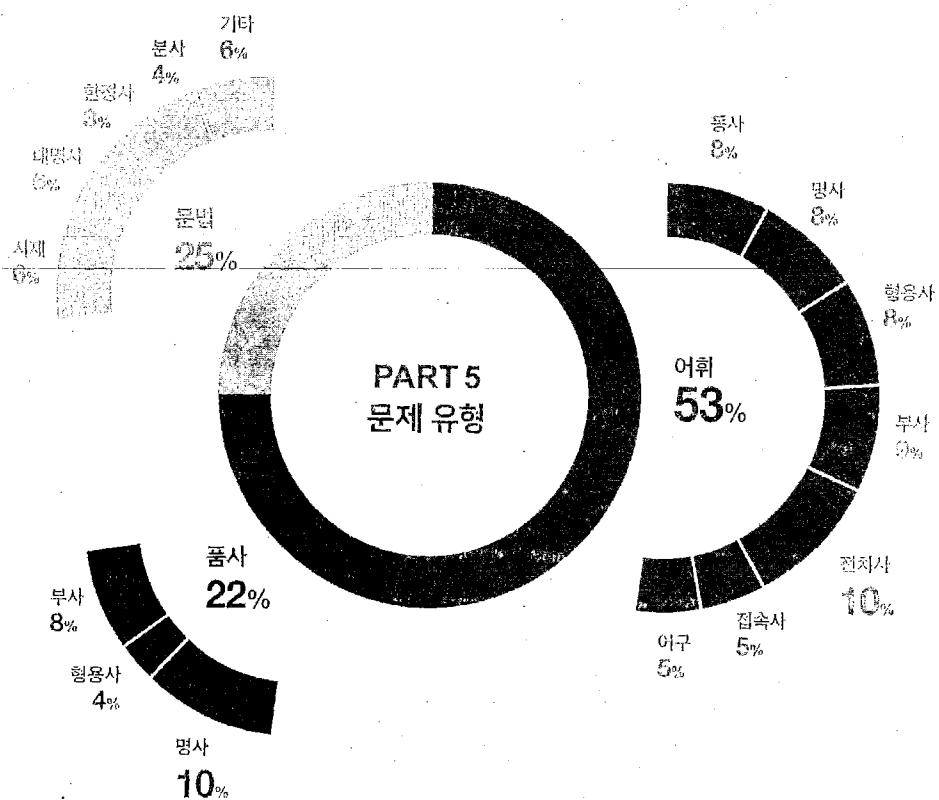
총 30문제

문법 문제

시제와 대명사와 관련된 문법 문제가 2개씩,
한정사와 분사와 관련된 문법 문제가 1개씩
나온다. 시제 문제의 경우 능동태/수동태나
수의 일차와 연계되기도 한다. 그 밖에 한정사,
능동태/수동태, 부정사, 동명사 등과 관련된
문법 문제가 나온다.

어휘 문제

동사, 명사, 형용사, 부사와 관련된 어휘
문제가 각각 2~3개씩 골고루 나온다.
전치사 어휘 문제는 3개씩 꾸준히
나오지만, 접속사나 어구와 관련된 어휘
문제는 나오지 않을 때도 있고 3개가
나올 때도 있다.



품사 문제

명사와 부사와 관련된 품사 문제가
2~3개씩 나오며, 형용사와 관련된 품사
문제가 상대적으로 적은 편이다.

PART 6 장문 빈칸 채우기 Text Completion

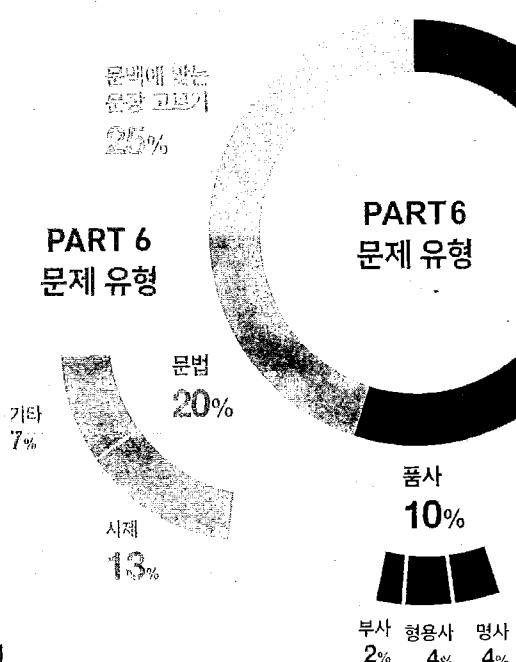
(총 4지문 16문제 (지문당 4문제))

한 지문에 4문제가 나오며 평균적으로 어휘 문제가 2개, 품사나 문법 문제가 1개, 문맥에 맞는 문장 고르기 문제가 1개 들어간다. 문맥에 맞는 문장 고르기 문제를 제외하면 문제 유형은 기본적으로 파트 5와 거의 비슷하다.

문맥에 맞는 문장 고르기

문맥에 맞는 문장 고르기 문제는 자문당 한 문제씩 나오는데, 나오는 위치의 확률은 4문제 중 두 번째 문제, 세 번째 문제, 네 번째 문제, 첫 번째 문제 순으로 높다.

PART 6 문제 유형



문법 문제

문맥의 흐름과 밀접하게 관련이 있는 시제 문제가 2개 정도 나오며, 능동태/수동태나 수의 일치와 연계되기도 한다. 그 밖에 대명사, 능동태/수동태, 부정사, 접속사/전치사 등과 관련된 문법 문제가 나온다.

어휘 문제

동사, 명사, 부사, 어구와 관련된 어휘 문제는 매번 1~2개씩 나온다. 부사 어휘 문제의 경우 therefore(그러므로)나 however(하지만)처럼 문맥의 흐름을 자연스럽게 연결해 주는 부사가 자주 나온다.

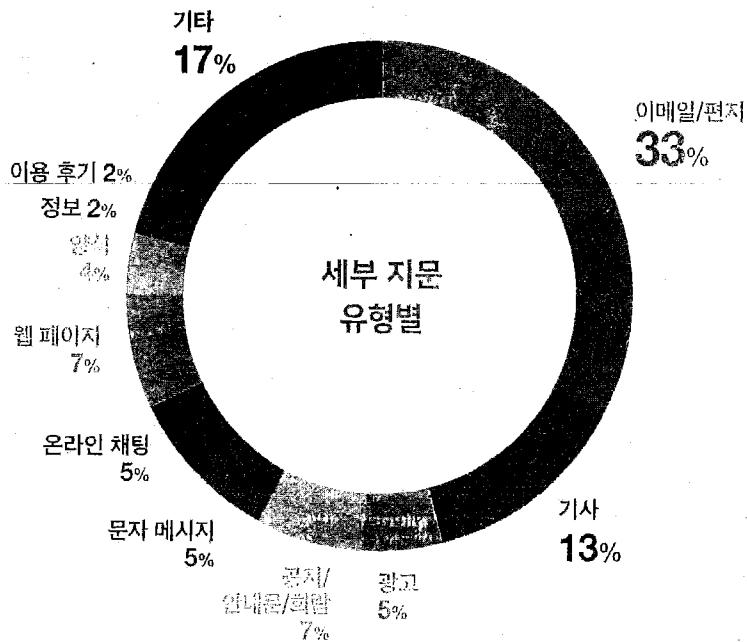


품사 문제

명사나 형용사 문제가 부사 문제보다 좀 더 자주 나온다.

PART 7 독해 Reading Comprehension

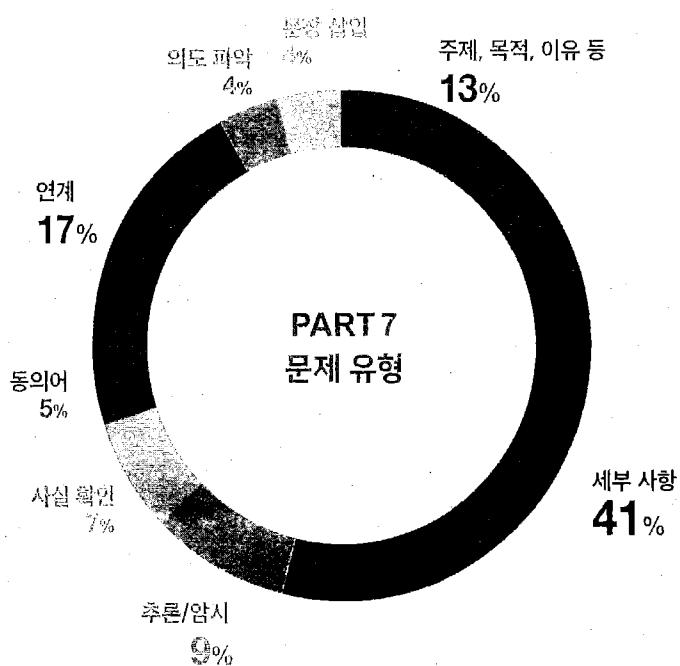
지문 유형	지문당 문제 수	지문 개수	비중 %
단일 지문	2문항	4개	약 15%
	3문항	3개	약 16%
	4문항	3개	약 22%
이중 지문	5문항	2개	약 19%
삼중 지문	5문항	3개	약 28%



- 이메일/편지, 기사 유형 지문은 거의 항상 나오는 편이며 많은 경우 합해서 전체의 50~60%에 이르기도 한다.
- 기타 지문 유형으로 agenda, brochure, comment card, coupon, flyer, instructions, invitation, invoice, list, menu, page from a catalog, policy statement, report, schedule, survey, voucher 등 다양한 자료가 골고루 나온다.

(이중 지문과 삼중 지문 속의 지문들을 모두 날개로 계산함 - 총 23지문)

(총 15지문 54문제 (지문당 2~5문제))



- 동의어 문제는 주로 이중 지문이나 삼중 지문에 나온다.
- 연계 문제는 일반적으로 이중 지문에서 한 문제, 삼중 지문에서 두 문제가 나온다.
- 의도 파악 문제는 문자 메시지(text-message chain)나 온라인 채팅(online chat discussion) 지문에서 출제되며 두 문제가 나온다.
- 문장 삽입 문제는 주로 기사, 이메일, 편지, 회람 지문에서 출제되며 두 문제가 나온다.

점수 환산표 및 산출법

점수 환산표 이 책에 수록된 각 Test를 풀고 난 후, 맞은 개수를 세어 점수를 환산해 보세요.

LISTENING Raw Score (맞은 개수)	LISTENING Scaled Score (환산 점수)	READING Raw Score (맞은 개수)	READING Scaled Score (환산 점수)
96-100	475-495	96-100	460-495
91-95	435-495	91-95	425-490
86-90	405-470	86-90	400-465
81-85	370-450	81-85	375-440
76-80	345-420	76-80	340-415
71-75	320-390	71-75	310-390
66-70	290-360	66-70	285-370
61-65	265-335	61-65	255-340
56-60	240-310	56-60	230-310
51-55	215-280	51-55	200-275
46-50	190-255	46-50	170-245
41-45	160-230	41-45	140-215
36-40	130-205	36-40	115-180
31-35	105-175	31-35	95-150
26-30	85-145	26-30	75-120
21-25	60-115	21-25	60-95
16-20	30-90	16-20	45-75
11-15	5-70	11-15	30-55
6-10	5-60	6-10	10-40
1-5	5-50	1-5	5-30
0	5-35	0	5-15

점수 산출 방법 아래의 방식으로 점수를 산출할 수 있다.

STEP 1

자신의 답안을 수록된 정답과 대조하여 채점한다. 각 Section의 맞은 개수가 본인의 Section별 '실제 점수(통계 처리하기 전의 점수, raw score)'이다. Listening Test와 Reading Test의 정답 수를 세어, 자신의 실제 점수를 아래의 해당란에 기록한다.

LISTENING	
READING	
	총점

Section별 실제 점수가 그대로 Section별 TOEIC 점수가 되는 것은 아니다. TOEIC은 시행할 때마다 별도로 특정한 통계 처리 방법을 사용하여 이러한 실제 점수를 환산 점수(converted[scaled] score)로 전환하게 된다. 이렇게 전환함으로써, 매번 시행될 때마다 문제는 달라지지만 그 점수가 갖는 의미는 같아지게 된다. 예를 들어 어느 한 시험에서 총점 550점의 성적을 받는 실력이라면 다른 시험에서도 거의 550점대의 성적을 받게 되는 것이다.

STEP 2

실제 점수를 위 표에 기록한 후 왼쪽 페이지의 점수 환산표를 보도록 한다. TOEIC이 시행될 때마다 대개 이와 비슷한 형태의 표가 작성되는데, 여기 제시된 환산표는 본 교재에 수록된 Test용으로 개발된 것이다. 이 표를 사용하여 자신의 실제 점수를 환산 점수로 전환하도록 한다. 즉, 예를 들어 Listening Test의 실제 정답 수가 61~65개이면 환산 점수는 265점에서 335점 사이가 된다. 여기서 실제 정답 수가 61개이면 환산 점수가 265점이고, 65개이면 환산 점수가 335점임을 의미하는 것은 아니다. 본 책의 Test를 위해 작성된 이 점수 환산표가 자신의 영어 실력이 어느 정도인지 대략적으로 파악하는 데 도움이 되긴 하지만, 이 표가 실제 TOEIC 성적 산출에 그대로 사용된 적은 없다는 사실을 밝혀 둔다.

토익 정기시험
실전 ① 1000
RC

실전 TEST

01

READING TEST

In the Reading test, you will read a variety of texts and answer several different types of reading comprehension questions. The entire Reading test will last 75 minutes. There are three parts, and directions are given for each part. You are encouraged to answer as many questions as possible within the time allowed.

You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

PART 5

Directions: A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

101. When she held her last meeting, Ms. Toba ----- her sales staff to perform even better next quarter.
(A) encourage
(B) is encouraging
(C) encouraged
(D) was encouraged
102. All staff have been informed ----- the proposed partnership with ERI Finance.
(A) for
(B) about
(C) to
(D) at
103. On Friday, Mr. Nakamura will discuss ----- ideas for supporting busy waiters.
(A) his
(B) him
(C) himself
(D) he
104. The Forestry Commission was created to ----- the state's natural resources and wildlife.
(A) allow
(B) manage
(C) succeed
(D) finish
105. By following established guidelines, construction workers will be able to complete their tasks -----.
(A) safety
(B) safe
(C) safeness
(D) safely
106. With her numerous credentials, Dr. Kwan is highly ----- to teach medieval history at Maston University.
(A) arranged
(B) ready
(C) available
(D) qualified
107. ----- at the annual technology conference is mandatory for all engineers at the Treemont Corporation.
(A) Attendance
(B) Attend
(C) Attends
(D) Attended
108. The café ----- features poets, folk singers, and drama groups on its stage.
(A) tightly
(B) occasionally
(C) vaguely
(D) realistically

109. Before the seminar began, attendees were assured ----- all scheduled presenters would appear.
- (A) who
(B) around
(C) that
(D) therefore
110. Forever Pet has been a leader in bringing new products, ----- Fun Bone and Chew Right, to the market.
- (A) however
(B) furthermore
(C) as if
(D) such as
111. Ms. Turner is in charge of ----- the organization of records in the human services department.
- (A) improve
(B) improved
(C) improving
(D) improvement
112. Sheefon Bank clients always receive an e-mail or text ----- following any change to their account password.
- (A) issue
(B) alert
(C) claim
(D) member
113. A drop in consumer demand has led to a ----- decrease in the production of large pickup trucks.
- (A) remark
(B) remarked
(C) remarking
(D) remarkable
114. After coating the potatoes in flour and spices, chefs should place them ----- into the deep fryer.
- (A) rarely
(B) honestly
(C) doubtfully
(D) directly
115. Several banks have released applications that allow ----- customers to pay bills easily by phone.
- (A) their
(B) they
(C) them
(D) themselves
116. The personnel department will ----- only those applicants who have five or more years of experience for the position.
- (A) participate
(B) consider
(C) grant
(D) make
117. Employees of Belfore Electronics Ltd. are ----- involved in community-assistance programs.
- (A) active
(B) actively
(C) activate
(D) activity
118. The executives at Macalter Equipment decided they would not ----- the contract without major changes.
- (A) renew
(B) consume
(C) identify
(D) resemble
119. Wet suits are made with a ----- layer of rubber that traps heat and keeps divers warm.
- (A) protect
(B) protects
(C) protective
(D) protectively
120. Newcamp Services managers will meet to discuss the proposed ----- of three smaller branches into one large branch.
- (A) security
(B) bracket
(C) connector
(D) merger

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- 121.** At Yarzen Technology, clients' records are ----- and can only be accessed by a small group of fund managers.
- (A) confide
(B) confidential
(C) confidentially
(D) confidentiality
- 122.** The featured panel at the NHJ Medical Conference will discuss recent ----- in online health-care services.
- (A) memories
(B) varieties
(C) trends
(D) rehearsals
- 123.** All of Millville's restaurants ----- several times a year by the city health department.
- (A) inspect
(B) inspected
(C) are inspecting
(D) are inspected
- 124.** Sweet Sunlight Bakery has steadily built a ----- base of customers with its delicious cookies and cakes.
- (A) brief
(B) loyal
(C) strict
(D) careful
- 125.** According to financial analysts, ----- in medical technology companies are expected to increase in value.
- (A) invest
(B) investing
(C) invested
(D) investments
- 126.** The city's harbor is ----- to container ships and fishing vessels of all sizes.
- (A) accessible
(B) formal
(C) reasonable
(D) likely
- 127.** Maya's Dancewear expanded its advertising markets, and sales have ----- increased.
- (A) controlling
(B) consequently
(C) beneath
(D) even though
- 128.** Dobson Ice Cream will not introduce any new flavors ----- the customer survey results are analyzed.
- (A) around
(B) until
(C) despite
(D) past
- 129.** The renovated company gym ----- with free weights and exercise machines.
- (A) will equip
(B) to equip
(C) has been equipped
(D) is equipping
- 130.** ----- driving their cars, workers who travel to the town center should use the bus lines.
- (A) Because of
(B) Instead of
(C) Whenever
(D) Although

PART 6

Directions: Read the texts that follow. A word, phrase, or sentence is missing in parts of each text. Four answer choices for each question are given below the text. Select the best answer to complete the text. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 131-134 refer to the following article.

Local Barbershop Wins State Competition**By Miranda Warren**

MALENDRA COUNTY (January 12)—Pat and Kenny's Barbershop, _____ at 3949 Grand Street, has
been named the best barbershop in the state by the Barber and Hairdresser's Coalition. The
criteria for selection include reputation, affordability, professionalism, and accreditations.

132.

Founders and owners Kenneth Webber and Patrick Miller have been best friends since
childhood. _____ opened the shop 34 years ago. _____ the shop retains its old-fashioned charm,
the barbers have mastered the latest styles, not just the more traditional ones. People of all ages
seeking a haircut or a new style should try Pat and Kenny's Barbershop.

131. (A) locate
(B) located
(C) locates
(D) location

133. (A) I
(B) We
(C) They
(D) He

132. (A) The results will be announced later
this month.
(B) We are proud to serve our community
with excellence.
(C) Pat and Kenny's shop excelled in all
four categories.
(D) Please call in advance to schedule an
appointment.

134. (A) While
(B) Despite
(C) Even
(D) Yet

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Questions 135-138 refer to the following instructions.

Gasgo Propane Tank Exchange

You have chosen a safe and _____ way to obtain fuel for your stoves, grills, heaters, fireplaces, or other devices. Simply follow the directions _____ .

When your tank runs out of propane, take it to our store and leave it on one of the clearly marked green shelves outside the store. _____. Then, pay the cashier inside the store for a fresh tank of propane. Next, the cashier or another staff member will accompany you to the outdoor exchange area. The staff person will give you a full tank to take home and provide help if you have multiple tanks to carry. Follow the instructions on the tank to connect it to your device.

Be sure to visit us again when you need a _____.
_____ .

135. (A) economy
(B) economics
(C) economize
(D) economical

136. (A) below
(B) finally
(C) sometimes
(D) hourly

137. (A) Come again very soon.
(B) It is warmer in the store.
(C) Do not take it inside.
(D) The tank is prefilled.

138. (A) model
(B) version
(C) heater
(D) replacement

Questions 139-142 refer to the following e-mail.

To: Technicarn Enterprises Customers
From: Technicarn Enterprises Customer Service
Date: 10 September
Subject: Serving You

Dear Valued Customer:

We want your ----- with Technicarn Enterprises to be easy and enjoyable. To that end, we are 139. pleased to announce our newly designed Web site, with enhanced customer-friendly features. Our new Web site provides answers to your questions 24 hours a day, every day of the year. On our home page, you can get information about system setup, or you can troubleshoot by visiting ----- the Internet Issues or TV and Streaming Issues pages. 140. -----, you can find 141. detailed information concerning account management, access, billing, and payment. ----- . Please explore the new Web site at your earliest convenience: 142. www.technicarnenterprises.com. As always, thank you for allowing us to serve you.

Best regards,

The Technicarn Enterprises Customer Service Team

139. (A) experience
(B) experienced
(C) experiencing
(D) experiential

140. (A) either
(B) both
(C) rather
(D) each

141. (A) Therefore
(B) Regardless
(C) For example
(D) Moreover

142. (A) We also need to inform you that your payment is five days past due.
(B) We recommend that you purchase all related accessories in our retail store.
(C) If you get an error message, disconnect from the Internet and try again.
(D) If you cannot find what you need online, simply call our support number.

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Questions 143-146 refer to the following notice.

Garner City Transport Cares About the Environment

Beginning May 1, the sale and use of paper tickets and transit passes will be ----- on all Garner
143. City Transport bus and subway lines. This change applies to single-ride tickets ----- to weekly
144. and monthly passes. Eliminating paper benefits the environment and leads to less litter.

Riders can download the free Garner City Transport app. With the app, they can add money their
accounts, purchase tickets, plan ----- , and track arrival and departure times.
145.

Alternatively, passengers can purchase a rechargeable transit card at any station. ----- . Value
146. can be added to the card via the Garner City Transport Web site at www.garnercitytransport.org.

143. (A) enlarged
(B) discontinued
(C) accessible
(D) refreshed

144. (A) sharing
(B) but
(C) except
(D) as well as

145. (A) routes
(B) responses
(C) software
(D) careers

146. (A) People often use credit cards to
purchase meals during the flight.
(B) Many people like public transportation
because it is inexpensive.
(C) The durable cards are made from
recycled materials.
(D) There was a small price increase last
month.

PART 7

Directions: In this part you will read a selection of texts, such as magazine and newspaper articles, e-mails, and instant messages. Each text or set of texts is followed by several questions. Select the best answer for each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 147-148 refer to the following advertisement.

Harbis Stationery Store Clearance Sale	
Prices indicated are for in-store purchases only.	
500 Pinstone Street / SHEFFIELD / S12HN	
Seasonal items	
Box of ten preprinted seasonal cards (25% off)	£ 8.99
Box of five customizable seasonal cards or invitations (50% off)	£ 11.99
All school supplies 10% off	
Box of 24 pens	£ 1.79
Desk lamp	£ 19.99
Wireless mouse	£ 17.99
Backpack	£ 29.99
Visit Harbis Stationery at www.harbisstationery.uk	

147. What is indicated about Harbis Stationery Store?
- (A) It provides materials for students.
 - (B) It has stores in multiple locations.
 - (C) It is celebrating an anniversary.
 - (D) It provides free shipping for online orders.

148. What item is discounted by the greatest percentage?
- (A) Box of ten cards
 - (B) Box of five invitations
 - (C) Wireless mouse
 - (D) Desk lamp

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Questions 149-150 refer to the following e-mail.

To:	Wenbin Peng <wpeng@chenconstruction.com>
From:	Toshi Auto Group <cs@toshiautogroup.com>
Date:	February 26
Subject:	Your leased vehicle

Dear Mr. Peng:

As you know, Toshi Auto Group handles all the service needs for cars leased by employees of Chen Construction. According to our records, you took possession of your leased car on March 1 of last year. Your car is now due for its required annual service and maintenance check. To book your appointment, please call us at (215) 555-0109 or visit us online at www.toshiautogroup.com/serviceappointments.

Sincerely,

Toshi Auto Group
Customer Service

149. What is the purpose of the e-mail?

- (A) To inquire about leasing a vehicle
- (B) To inform a customer of required car maintenance
- (C) To announce the release of a new car
- (D) To register a used car for an extended warranty

150. What is indicated about Chen Construction?

- (A) It performs the servicing of its company vehicles.
- (B) It has a new project beginning March 1.
- (C) It provides leased cars to some employees.
- (D) It will soon begin a construction project for Toshi Auto Group.

Questions 151-153 refer to the following article.

LONDON (2 February)—On Thursday, Tillford Press announced the launch of its new imprint, Tillford Exalt. This new line will feature books promoting healthy lifestyles, memoirs with uplifting messages, and volumes that provide guidance for special occasions such as birthdays and weddings. Tillford Exalt will also publish calendars and greeting cards that complement the main products.

Already contracted to write memoirs are the award-winning actress Alexia Leo, London-based conductor and composer Seung-Hyun Bae, and celebrity cook Lain Lai. Ms. Lai's story of her life and career will be the first to be launched. It is set for release in December.

Tillford vice president Frederick Bissett said the company saw a need for books that celebrated accomplishments and life events from multiple perspectives. "We wanted authors from a wide variety of cultural backgrounds, and we think we're off to a great start," he said. He noted that Tillford Exalt's authors were not always famous; the books will be exploring their beginnings, their everyday lives, their first jobs, their marriages and families—as well as their achievements.

Tillford Press is based in Manchester. It has offices in New York, Toronto, and Sydney, but its publications are sold throughout the world.

151. What is the main purpose of the article?

- (A) To promote a new line of cookware
- (B) To advertise an orchestra concert
- (C) To announce a new series of books
- (D) To provide a calendar of local events

152. What is planned for December?

- (A) An awards ceremony
- (B) The publication of a life story
- (C) The release of a new album
- (D) The launch of a celebrity's restaurant

153. What does Frederick Bissett emphasize about Tillford Exalt?

- (A) Its record-breaking sales
- (B) Its roots in Manchester
- (C) Its focus on fiction and poetry
- (D) Its broad range of authors

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Questions 154-155 refer to the following text-message chain.

Greg Skagen (8:58 A.M.) Hi, Brenda. I'm here in the warehouse. All of my trainees have arrived, but I noticed the power door at Loading Dock B is acting up.

Brenda Sadauskas (8:59 A.M.) Again?

Greg Skagen (8:59 A.M.) When I push the button to open it, it raises all the way up but then drops back down to the closed position after about 30 seconds.

Brenda Sadauskas (9:00 A.M.) I'll come down with the maintenance technicians. Why don't you bring your trainees to my area? You can teach them how to create shipping labels and then have them pack and label this morning's shipments.

Greg Skagen (9:02 A.M.) Yes, that works.

Brenda Sadauskas (9:03 A.M.) Thanks. Then you could show them the loading dock operations in the afternoon.

154. What problem does Mr. Skagen mention?

- (A) Some new employees are absent.
- (B) Some boxes are incorrectly labeled.
- (C) A package delivery is delayed.
- (D) An access door is malfunctioning.

155. At 9:02 A.M., what does Mr. Skagen most likely mean when he writes, "Yes, that works"?

- (A) An electrician has arrived at a work site.
- (B) Some equipment is operating smoothly.
- (C) Trainees can help with some shipments.
- (D) Ms. Sadauskas is well suited for her job.

Questions 156-157 refer to the following form.

SERVICE REQUEST FORM

Complete all fields and deliver to Technology Services (room 412).

Requester Name: Elenora Deckow

Requester Office: Room 718

Requester Phone: Ext. 5709

Service Location: Room 500

Service Type (choose one):

Cleaning Repair Installation/Setup Other

Description of Request

There is a problem with the television audio. When I played an online video, the image was fine, but I could not hear anything. I checked all the settings, and I was able to hear the same video on other televisions with no problem. I'm supposed to deliver a product demonstration for a client in room 500 next Monday, so I would greatly appreciate it if the issue can be fixed by this Friday.

156. Why was the form submitted?

- (A) An image is not displaying clearly.
- (B) A projector needs to be set up.
- (C) Audio is not functioning properly.
- (D) A microphone needs to be repaired.

157. What is Ms. Deckow planning to do next week?

- (A) Visit a client site
- (B) Deliver a product
- (C) Create an online video
- (D) Give a presentation

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Questions 158-161 refer to the following text-message chain.

Ella Glatt (11:34 A.M.)

Hi. I know this is a busy day, but I wanted to know whether anyone from the finance team could come to the marketing meeting.

Stef Goldberg (11:35 A.M.)

Hi, Ella. I wish I could, but it starts at 2:00. I need to be at a different meeting at 2:30.

Ella Glatt (11:36 A.M.)

Oh, right. I forgot you were going to the executive board meeting.

Daniel Seidal (11:36 A.M.)

I'm also supposed to go to the 2:30 meeting. Is it essential that one of us attend the marketing meeting?

Ella Glatt (11:37 A.M.)

Well, it would be helpful to have someone from the finance department there, at least for 15 minutes or so.

Bill Iverman (11:38 A.M.)

The quarterly reports just came in, and Daniel, Stef, and I need to review them by the end of the day.

Ella Glatt (11:39 A.M.)

You all have plenty to do.

Daniel Seidal (11:41 A.M.)

That's true! But I could come from 2:00 to 2:15. That's all I can commit to.

Ella Glatt (11:43 A.M.)

Sounds great. We just need one of you to clarify a few quick points about the budget for the next advertising campaign.

158. At what time will the executive board meeting begin?
- (A) 2:00 P.M.
(B) 2:15 P.M.
(C) 2:30 P.M.
(D) 3:00 P.M.
159. In what area does Mr. Iverman most likely work?
- (A) Marketing
(B) Finance
(C) Advertising
(D) Executive management
160. Why does Ms. Glatt want a colleague to attend a meeting?
- (A) To summarize a previous meeting
(B) To explain a promotional campaign
(C) To provide information about a budget
(D) To review recently approved documents
161. At 11:43 A.M., what does Ms. Glatt most likely mean when she writes, "Sounds great"?
- (A) She accepts Mr. Seidal's offer.
(B) She agrees that Mr. Iverman should attend the meeting at 3:00 P.M.
(C) She is pleased with the proposed budget.
(D) She is happy that a project has been completed.

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Questions 162-165 refer to the following e-mail.

To:	amal.abboud@bunzifoundation.org
From:	maria_mcfarland@myemail.com
Date:	Thursday, August 22
Subject:	Project Coordinator Position
Attachment:	résumé_m.mcfarland.pdf

Dear Mr. Abboud,

My friend Josiah Wilkins told me that you are seeking a project coordinator for your company. I have a degree in business administration and am attaching my résumé as I think I am an excellent fit for your needs. As you will see, I have experience using several cloud-based project-management programs. Furthermore, my organizational skills enable me to coordinate multiple activities simultaneously, and I can convey expectations clearly to team members involved in each phase of a project.

My current role as project coordinator for an international engineering firm, where I have worked for the past five years, has also afforded me ample experience managing teams, schedules, and budgets. While I enjoy the kind of work I do, it has become clear to me that I need motivation from a strong mission. The goal of your company to create sustainable housing projects is something that I strongly support and would be delighted to work on.

Through my work and volunteer activities, I have spent many months abroad in various countries throughout Asia and the Middle East. This seems particularly relevant to mention, as I am comfortable leading geographically and culturally diverse teams.

Thank you for your attention, and I look forward to speaking with you soon.

Kind regards,

Maria McFarland

162. What does Ms. McFarland mention about Mr. Wilkins?
- (A) He informed her of a job opening.
 - (B) He will require a professional reference.
 - (C) He would make a good business partner.
 - (D) He is considering resigning from his position.
163. The word "convey" in paragraph 1, line 5, is closest in meaning to
- (A) transport
 - (B) communicate
 - (C) recommend
 - (D) adapt
164. Why does Ms. McFarland want to leave her current position?
- (A) She wants a higher salary for her efforts.
 - (B) She wants to work with a more experienced team.
 - (C) She wants more opportunities for advancement.
 - (D) She wants a role that inspires her more.
165. Why does Ms. McFarland mention her travels?
- (A) To request a placement in a particular country
 - (B) To discuss how she came to acquire strategic industry contacts
 - (C) To explain how she became aware of certain world issues
 - (D) To emphasize her experience with people of different backgrounds

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Questions 166-168 refer to the following Web page.

<https://trexdale.com/aboutus>

About Our Company

Trexdale Supply specializes in designing, producing, and installing furniture for all types of scientific laboratories. We provide a range of fully assembled cabinets, workstations, benches, and more, all made exclusively at our production facility in Dallas, Texas. Our lab furniture is available in a wide variety of sizes and configurations to match the needs of any research application.

Our business offers products as well as design-consulting services. For start-up labs, we have a team of consulting specialists available to evaluate your facility's specific needs and assist you in arranging your space and choosing the most suitable furniture. Recently, for example, we were chosen by a major producer of biofuels to provide expert help in changing the layout of a research laboratory to maximize available space. As a result of this project, this client has realized substantial savings by reducing energy usage in the lab.

Please visit the "Lab Planning" section of this Web site if you are interested in learning more about building or renovating a laboratory facility. There, you can fill out an interest form to contact one of our consultants about your next project.

166. What does Trexdale Supply make?

- (A) Medical supplies
- (B) Farming equipment
- (C) Cabinets and furniture
- (D) Glass laboratory equipment

167. What did Trexdale Supply do in a recent project?

- (A) It reorganized a client's laboratory.
- (B) It converted its vehicles to use biofuels.
- (C) It expanded staffing at its production facility.
- (D) It helped a client organize a trade show.

168. What method of communicating with Trexdale Supply is mentioned?

- (A) By e-mail
- (B) By phone
- (C) By instant message
- (D) By an online form

Questions 169-171 refer to the following job advertisement.

PRODUCT DEMONSTRATORS NEEDED!

Are you outgoing and enthusiastic? — [1] —. Do you enjoy talking to all types of people? Put your personality and communication skills to work! — [2] —. BBD Staffing is seeking to hire in-store product demonstrators to promote our clients' merchandise to shoppers. — [3] —. As a member of our team, you will demonstrate a wide range of small kitchen appliances and tools in grocery stores and other retail venues.

For some products, you will be required to prepare simple recipes. You will also need to answer shoppers' questions. Thus, it is essential that you can become familiar with clients' products and provide key information to consumers. Because many of the demonstrations require working with food, candidates must have a Professional Food Handler certificate. — [4] —.

To apply, upload a video of no more than one minute in length telling us why you would be a successful product demonstrator at www.bbdstaffing.com/applications.

169. What work experience would best qualify a candidate for the position?
- (A) Cook
 - (B) Cashier
 - (C) Interior designer
 - (D) Event planner
170. According to the advertisement, what should people interested in applying do next?
- (A) Respond to a survey
 - (B) Arrange for an interview
 - (C) Submit a recording
 - (D) Provide references
171. In which of the positions marked [1], [2], [3], and [4] does the following sentence best belong?
- "Many of the world's best-known brands rely on our product demonstrators to generate positive impressions of their products."
- (A) [1]
 - (B) [2]
 - (C) [3]
 - (D) [4]

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Questions 172-175 refer to the following article.

Gorman Unveils Newest Smartphone Model

LONDON (20 April)—Gorman Mobile unveiled its newest smartphone to an eager reception at the annual Technobrit Conference. The Pro Phone 4, which includes 512 GB of storage, a 7-inch screen display, and an optional stylus pen, will hit the shelves on 11 June. Unlike its predecessor—the Pro Phone 3—it features a larger screen, an ultrawide camera lens, and 8K-resolution filming capability.

— [1] —. The £999 starting price is £100 more than that of the previous model. Add-ons, such as the stylus pen, protective case, and wireless headphones, cost an additional £39, £59, and £79, respectively.

Gorman Product Manager Ian Hill doesn't believe the price increase will dissuade customers. — [2] —.

“The Pro Phone 4 is a game changer in terms of its picture quality and sleek design,” said Hill. “Improvements were based on direct customer feedback, which cited the poor camera functionality as the biggest drawback of prior models. Our clients spoke, and we listened and adapted accordingly.”

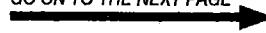
— [3] —.

One similarity that the Pro Phone 4 has with previous models is the charger. Going against the trend of competing wireless companies, Gorman is instead focusing on convenience.

“We want to afford our customers the ability to reuse elements of the other Gorman devices they've already purchased,” said Hill. “Why add to the overload of cables already in circulation?”

— [4] —.

172. What is the purpose of the article?
(A) To promote a technology show
(B) To introduce a product
(C) To interview smartphone users
(D) To announce a recall of a device
173. How much do the Gorman Pro Phone 4 wireless headphones cost?
(A) £39
(B) £59
(C) £79
(D) £100
174. What does the Pro Phone 4 have in common with prior models?
(A) The screen size
(B) The camera resolution
(C) The price
(D) The charger
175. In which of the positions marked [1], [2], [3], and [4] does the following sentence best belong?
"These upgrades do come at a cost."
(A) [1]
(B) [2]
(C) [3]
(D) [4]

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Questions 176-180 refer to the following work order and e-mail.

WORK ORDER: 7549

Requester:	Xi, Gina
Date Entered:	Wednesday, 9 April
Date Due:	Thursday, 10 April
Type:	Technology end-user request
Summary:	Voice-mail security settings
Technician Assigned:	Arnold, Sam
Computer Workstation ID:	HYS31

Description:

Is it possible to remove the new layers of security on my voice mail in the new phone system? I really don't want to use a password, and I certainly don't want to change it every month. I don't need a high degree of security because my work is not confidential. If someone else gained access to my messages, it wouldn't do much harm.

To: Gina Xi
From: Sam Arnold
Date: Thursday, 10 April
Subject: Tech support request 7549

Hello, Ms. Xi,

This is in reference to your work order 7549 related to the new phone system. I am happy to help you with that. I understand that you do not feel that a high degree of security is needed for your voice-mail settings, but the new system does require you to have a password to retrieve your voice mail. However, company policy allows me to change the settings for employees who do not work with confidential material. I can update the security settings so that you do not have to reset the password on a regular basis.

I want to make sure that you understand the risk involved with a lower level of security. Anyone who gains access to your voice-mail account can do more than simply listen to your messages. They would be able to delete messages, change your greeting, or change your password so that you would lose access to your own voice mail (at least until someone here at IT could override the password change). If you still feel comfortable with that level of risk, let me know, and I will change the settings so that your password never expires.

Sam Arnold

Tech Support Associate

176. What does Ms. Xi's request indicate about the company?
- (A) It provides mobile phones to some employees.
 - (B) Its employees value confidentiality.
 - (C) It has recently changed its phone system.
 - (D) It offers technology training to employees.
177. In the e-mail, the word "regular" in paragraph 1, line 6, is closest in meaning to
- (A) periodic
 - (B) orderly
 - (C) customary
 - (D) legitimate
178. Where did Mr. Arnold learn about the details of Ms. Xi's request?
- (A) In a weekly managers' meeting
 - (B) In a work order
 - (C) In a phone call
 - (D) In a personal voice mail
179. How does Mr. Arnold try to satisfy Ms. Xi's request?
- (A) By agreeing to everything Ms. Xi asked for
 - (B) By resetting the password on Ms. Xi's phone
 - (C) By referring the matter to another technician
 - (D) By proposing to fulfill only part of Ms. Xi's request
180. What does Mr. Arnold ask Ms. Xi to do?
- (A) Make the needed changes to her voice-mail system
 - (B) Attend training about the new voice-mail system
 - (C) Confirm that she wants him to change her voice-mail system
 - (D) Provide a clear description of the problem with her voice-mail system

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Questions 181-185 refer to the following e-mail and review.

E-mail

To:	Linda Hanshu
From:	Cliff Merson
Subject:	Lighting Issue
Date:	September 4, 10:12 A.M.

Hi, Ms. Hanshu:

I want to check on the issue we discussed about lighting in the latest chapter of *Titan Adventure*. In past versions of the game, getting the reflections and lighting in green and blue areas correct has been a particular challenge, and it was a problem that kept arising. As the new release, *Neptune's Voyage*, is primarily an underwater adventure, addressing this problem is crucial. You said you would take charge of this, and I hope to hear that you have found a solution to the problem. The team was hoping to have one last rendering of the lighting for the game by October 10 for a preliminary run-through. Will the final version of the lighting be ready by then?

All other aspects of the game are on schedule. Please send me an update about the lighting at your earliest convenience.

Regards,

Cliff Merson
Project Manager, Rimerko Games

Review of *Titan Adventure: Neptune's Voyage*

By Leo Weber, April 1

This new installment of *Titan Adventure* will surprise and delight both new players and old aficionados long familiar with the series. Though open-world formats have been widespread in recent years, *Neptune's Voyage* brings something new to the format. By stripping down instructional guides, the game gives users the opportunity to discover new areas and devices. In *Neptune's Voyage*, you wake up as Thetis, a dolphin that is tasked with rescuing Neptune from an underwater cave. Users then climb, run, ride, sail, and fly through the world of the game, encountering new towns, ruins, and other creatures along the way. Some of these creatures will be familiar to longtime fans, but there is plenty of novelty as well. This newest version also corrects the green and blue image rendering that was sometimes a problem in earlier installments of *Titan Adventure*.

Neptune's Voyage launches May 5 on Rimerko Clutch and FS5. It is available in English, Korean, Japanese, French, and Spanish.

181. In the e-mail, what is suggested about Mr. Merson?
- (A) He coordinates a game development team.
 - (B) He is convinced that *Titan Adventure* is overpriced.
 - (C) He is a new employee at Rimerko Games.
 - (D) He will leave on a business trip on October 10.
182. In the review, what is indicated about *Neptune's Voyage*?
- (A) It is a major competitor of *Titan Adventure*.
 - (B) It features an open-world format.
 - (C) It is the first video game in a series.
 - (D) It is Rimerko's most challenging game.
183. What can be concluded about Ms. Hanshu?
- (A) She wrote the script for *Neptune's Voyage*.
 - (B) She successfully addressed Mr. Merson's concern.
 - (C) She won an award for game design.
 - (D) She is a project manager.
184. What does Mr. Weber find exciting about *Neptune's Voyage*?
- (A) It has players act in the role of Neptune.
 - (B) It uses lighting to show players where to navigate.
 - (C) It introduces a completely new set of characters.
 - (D) It lets players explore new features without guidance.
185. When will *Neptune's Voyage* be available?
- (A) On September 4
 - (B) On October 10
 - (C) On April 1
 - (D) On May 5

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Questions 186-190 refer to the following schedule, e-mail, and job advertisement.

Wonder Ridge Radio Broadcast Schedule, Monday-Friday			
6 A.M.-Noon	Noon-4 P.M.	4 P.M.-7 P.M.	7 P.M.-10 P.M.
COFFEE BREAK Local news and interviews with community members	AFTERNOON JAZZ Music from traditional jazz to jazz fusion	FOLK FRENZY Folk music from around the world	JOSIE'S JOINT Modern sounds selected by our station's own music director
Host: Felice Finney	Host: Malachi Mzee	Host: Penny Ariza	Host: Josie Jones

E-mail

To:

From:

Subject:

Date:

To the folks at Wonder Ridge Radio:

As I was driving last week, I got tired of listening to sports talk and turned the dial. Suddenly, my car was filled with a song that I hadn't heard in many years. It was traditional music from France, where my grandmother was born. She used to play that song when I was a child. I never expected to hear it on the radio here in Wonder Ridge. Thanks for this experience and for all your great programs.

Your new fan,

Pierre Fabre

Wonder Ridge Radio Job Opening: Programming Assistant

Posted November 2

Job Description

The programming assistant reports to the director of programming and supports the radio station by performing a variety of research and communication functions. This role is an entry-level, part-time position.

Responsibilities

- Conducting background research on interviewees
- Keeping up-to-date on news and news makers in order to suggest potential topics and guests for on-air interviews
- Updating the station's Web site and program host biography pages
- Using scheduling software to update the broadcast schedule
- Communicating with listeners, especially via e-mail and social media

To apply, e-mail a résumé and cover letter to hiring@wonderridgeradio.org.

- 186.** According to the schedule, who is Ms. Jones?
- (A) The advertising manager at a radio station
 - (B) The host of a community news program
 - (C) The music director at Wonder Ridge Radio
 - (D) The host of a sports radio program
- 187.** What is the purpose of the e-mail?
- (A) To express praise for the radio station
 - (B) To ask about job opportunities
 - (C) To request more sports talk show programming
 - (D) To inquire about the name of a song
- 188.** When did Mr. Fabre most likely first listen to Wonder Ridge Radio?
- (A) Between 6 A.M. and noon
 - (B) Between noon and 4 P.M.
 - (C) Between 4 P.M. and 7 P.M.
 - (D) Between 7 P.M. and 10 P.M.
- 189.** What does the job advertisement suggest applicants must have?
- (A) A willingness to travel
 - (B) Familiarity with computers
 - (C) A degree in communications
 - (D) Extensive experience in the radio industry
- 190.** What radio program will probably receive the most support from the programming assistant?
- (A) *Coffee Break*
 - (B) *Afternoon Jazz*
 - (C) *Folk Frenzy*
 - (D) *Josie's Joint*

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Questions 191-195 refer to the following instructions, e-mail, and sign.

Instructions for Requesting Records

Thank you for your interest in official records and documents maintained by the City of Abilene. To file a request for public information, please follow these steps.

1. Create an account in the Records Center Web portal. Currently, all requests must be made through the portal.
2. Use the drop-down menu to locate the department from which you are seeking information and submit your request. You will receive a confirmation e-mail with a reference number.
3. The department staff will locate the requested records and contact you when they are available. You can have the records delivered to you, or you can pick them up in person. If you prefer to pick them up in person, you must make an appointment with the department staff.
4. If there are any fees associated with your request, you will receive an itemized statement detailing the services provided and the charges for those specific services.

E-Mail Message

To: Joo-Hee Park <jhpark@coa.net>
From: Keith Brandenberg <kbrandenberg@mailcurrent.com>
Date: May 3
Subject: RE: Reference number W2486

Dear Ms. Park,

Thank you for confirming that my documents are available. I would like to pick them up in person as soon as possible. Do you have any appointments available this week?

I have a question about the fee. Apparently, I am being charged \$300 for my documents. I do not understand why the fee is so high, and there was no explanation included in your e-mail. I have requested records several times in the past in my role with RJ Environmental Engineering and have never paid such a high fee. In this case, I am only requesting two maps of the city's underground pipelines, which will inform our firm's current work advising the city on wastewater management.

Please clarify the fee for me, and let me know if I can pick up my documents this week. Thank you.

Best regards,

Keith Brandenberg

City of Abilene Administrative Building

Visitors must sign in prior to entering this facility.
Please enter your name and the room you will visit
in the logbook.

First-Floor Directory:

IT Services – Room 100

Parks and Recreation – Room 101

Transportation – Room 102

Wastewater – Room 103

191. What do the instructions indicate about records requests?
- (A) They can be made only on certain days.
 - (B) They can be made only online.
 - (C) They can be filed only by authorized personnel.
 - (D) They can be filed only after a fee is paid.
192. According to the e-mail, how does Mr. Brandenberg plan to use some public information?
- (A) To add information to a Web portal
 - (B) To help his company advise the city
 - (C) To identify an accounting error
 - (D) To learn how an agency is structured
193. What does the sign indicate visitors must do before entering a building?
- (A) Go through a security screening
 - (B) Get a parking permit
 - (C) Present some identification
 - (D) Sign a logbook
194. What was Mr. Brandenberg expecting to receive?
- (A) An itemized statement of fees
 - (B) A letter from his company
 - (C) A phone call from a city official
 - (D) A password for the Web portal
195. What room will Mr. Brandenberg most likely visit?
- (A) Room 100
 - (B) Room 101
 - (C) Room 102
 - (D) Room 103

Questions 196-200 refer to the following review and e-mails.

Famous Actor, First Book

LONDON (25 February)—Fans of Simon Eklund will be delighted with his autobiography, *The Theatre Lights Dimmed*, the first book he has written in his storied career as an actor. It provides wonderful insight into his career, starting with his first roles in cinema in his native Sweden, moving into his work in France and Italy, and finishing with his recent theatre work in the U.K.

In his book, Mr. Eklund dedicates a fair amount of text to discussing his mentor, Charles Gunnarsson, who helped him develop his skills early on in Stockholm. He also describes the difficulty of transitioning into different types of roles, especially from comedic to dramatic acting. He includes several funny anecdotes about his first attempts at acting onstage here in London. He describes them as disastrous, but anyone who saw his recent performance in *Life and Games* would say just the opposite.

Mr. Eklund has long been a captivating actor on stage and screen, and now he is a thoroughly engaging author.

—Uma Joshi

To:	Edith Hocking
From:	Uma Joshi
Date:	2 March
Subject:	RE: Opportunity

Dear Edith,

Thank you for agreeing to arrange an interview with Mr. Eklund for me. I think this will be a great follow-up to my recent piece.

In a helpful coincidence, I will be visiting his home country next month to address a journalists' convention. I am the featured speaker and will discuss the benefits of diversity in journalism. I'm sure we can set up something with Mr. Eklund just before or after my speech.

Best,

Uma Joshi
Arts and Culture Editor
Top News U.K.

E-mail

To:	Uma Joshi <ujoshi@topnews.co.uk>
From:	Maria Cazalla <mcazalla@zephyrmail.se>
Date:	20 March
Subject:	RE: Information

Dear Ms. Joshi,

We are all very excited about your interview next month with Mr. Eklund. He enjoys all your writing for *Top News U.K.*—the news stories, interviews, and, of course, your recent article about *The Theatre Lights Dimmed*!

I just wanted to finalize a few details with you. We have arranged transportation for you from your hotel to Mr. Eklund's house and then back to the hotel. Please let me know how many people there will be in your group, because Mr. Eklund would like you all to stay for lunch.

Sincerely,

Maria Cazalla

- 196.** What does the review mention about Mr. Eklund?
- He enjoys his work as a director.
 - He has been a mentor to many young people.
 - He is a well-known actor.
 - He has written many books.
- 197.** Where most likely will Ms. Joshi meet Mr. Eklund?
- In Sweden
 - In France
 - In Italy
 - In the United Kingdom
- 198.** According to the first e-mail, what is one reason Ms. Joshi will travel in April?
- To go on a vacation
 - To interview for a new job
 - To attend an international film festival
 - To speak at a conference
- 199.** What is the purpose of the second e-mail?
- To reserve a hotel room
 - To confirm meeting arrangements
 - To discuss an idea for a movie
 - To ask for transportation
- 200.** What can be concluded about Mr. Eklund?
- He hopes to write for a British news site.
 - He just hired a new assistant.
 - He was pleased with Ms. Joshi's review of his book.
 - He frequently cooks special meals.

Stop! This is the end of the test. If you finish before time is called, you may go back to Parts 5, 6, and 7 and check your work.

토익 정기시험
실전 ① 1000
RC

실전 TEST

02

READING TEST

In the Reading test, you will read a variety of texts and answer several different types of reading comprehension questions. The entire Reading test will last 75 minutes. There are three parts, and directions are given for each part. You are encouraged to answer as many questions as possible within the time allowed.

You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

PART 5

Directions: A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

101. Last week, three staff members ----- at the local library's book sale.
(A) volunteer
(B) voluntary
(C) volunteered
(D) volunteering
102. In April, prices are expected to drop ----- 20 percent.
(A) with
(B) on
(C) since
(D) by
103. The project management software allows staff to handle many tasks by -----.
(A) themselves
(B) them.
(C) they
(D) theirs
104. Local manufacturers have ----- shipping times by hiring external shipping companies.
(A) attempted
(B) reduced
(C) weakened
(D) finished
105. Gramwell Corporation may charge an ----- fee for last month's work.
(A) add
(B) adding
(C) additionally
(D) additional
106. Ms. Kang prefers to complete ----- current project before transferring to the finance department.
(A) herself
(B) she
(C) her
(D) hers
107. There are ----- criteria that must be met for a password to be changed successfully.
(A) specific
(B) to specify
(C) specify
(D) specifies
108. To assist the costume designers in preparing for the film, fabric samples can be sent to the ----- designer.
(A) leader
(B) leads
(C) led
(D) lead

109. The product presentation has been fully rehearsed, so it can be ----- any day next week.
- (A) film
(B) filmed
(C) films
(D) to film
110. The new logo is part of a comprehensive effort to ----- the brand's identity and appeal to younger consumers.
- (A) remind
(B) refer
(C) refresh
(D) repeat
111. The latest sport utility vehicle from Bondon Automotive can carry eight people ----- .
- (A) comfortable
(B) comfort
(C) comfortably
(D) comforting
112. ----- deciding to replace the food-service provider, the management team conducted a survey of all employees.
- (A) Before
(B) Unless
(C) Whether
(D) Except
113. Although Mr. Cho was ----- about transferring to the Houston office, he is now working there confidently and productively.
- (A) hesitate
(B) hesitant
(C) hesitation
(D) hesitated
114. The personnel office should be contacted about unpaid leave ----- supervisors cannot approve it.
- (A) as
(B) either
(C) like
(D) instead
115. Yesterday the board voted to ----- with discussions about acquiring Atlasburg Financial.
- (A) proceed
(B) proceeded
(C) proceeding
(D) proceeds
116. Robles Corporation encourages employees to work toward a ----- goal, rather than pursuing individual interests.
- (A) common
(B) regular
(C) usual
(D) plain
117. The ----- in the brochure are an accurate representation of what guests staying at the resort can expect to find.
- (A) image
(B) images
(C) imaged
(D) imaging
118. Current employees interested in the new managerial position should ----- about the internal hiring process.
- (A) provide
(B) inquire
(C) evaluate
(D) control
119. Colleagues in the accounting department consider the matter closed and ----- cannot provide more input.
- (A) large
(B) consequently
(C) very
(D) anyone
120. The CEO hopes that the consultant's advice will ultimately ----- higher profits for the company.
- (A) yield
(B) submit
(C) invent
(D) resolve

121. A team of experts is reviewing the contract from a financial ----- so please do not share it with the client yet.
- (A) perspective
(B) belief
(C) movement
(D) proportion
122. To prevent noise that is distracting to performers, the lobby gift shop is ----- open during performances.
- (A) almost
(B) even
(C) never
(D) soon
123. Zuper Brite lightbulbs ----- reduce energy consumption when compared with standard incandescent lightbulbs.
- (A) great
(B) greater
(C) greatest
(D) greatly
124. The airport's proposed ----- project will include two remodeled terminals and an updated transportation system.
- (A) encouragement
(B) modernization
(C) assistant
(D) importance
125. Market Research is the ----- of the company concerned with better understanding our clients' needs.
- (A) divisional
(B) divisible
(C) division
(D) divide
126. Mr. Tanaka was so pleased by the quarterly performance report ----- he canceled the weekly updates.
- (A) in case
(B) which
(C) that
(D) seldom
127. Quincycom's price increase is justifiable ----- there is an improvement in the quality of the Internet service we receive.
- (A) whereas
(B) likewise
(C) because of
(D) only if
128. The chart attached to this e-mail presents a ----- of Vivasyco's latest smartphone with a model from Eustace Tech.
- (A) comparison
(B) pronouncement
(C) guideline
(D) publicity
129. It is the catering director's ----- to inform the chef of the intended menu well in advance of the event.
- (A) obliged
(B) obligated
(C) obligatory
(D) obligation
130. Given her experience in health care, Ms. Chung is ----- well suited to manage the company's wellness program.
- (A) formerly
(B) expectantly
(C) particularly
(D) avoidably

PART 6

Directions: Read the texts that follow. A word, phrase, or sentence is missing in parts of each text. Four answer choices for each question are given below the text. Select the best answer to complete the text. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

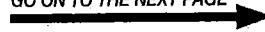
TEST
2

Questions 131-134 refer to the following product description.

Sanberg Industries: Big Angle Television Wall Mount

The Big Angle Television Wall Mount is perfect for mounting televisions from 40 inches to 75 inches in size as measured diagonally across the screen. The mount connects easily to your wall, _____ freeing your tablespots and saving space. The _____ mount comes with a 25-inch arm that 131. _____ bends in multiple directions so you can enjoy watching television from anywhere in the room. Plus, it has vertical and horizontal tilt capabilities, so your television can be placed _____ in the position 132. 133. you like. 134.

131. (A) due to
(B) so that
(C) although
(D) thereby
132. (A) mysterious
(B) flexible
(C) skillful
(D) limited
133. (A) exact
(B) exacting
(C) exactly
(D) exacted
134. (A) Like all products by Sanberg Industries, it also comes with a five-year guarantee.
(B) Your inquiry about your Sanberg product will be addressed within two business days.
(C) We are grateful that you have worked for Sanberg Industries for so many years.
(D) High-definition televisions offer an improved viewing experience.

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Questions 135-138 refer to the following e-mail.

To: minjunlee@alto.com
From: contest@asianaturemag.org
Date: 7 September
Subject: Tenth annual contest

Asia Nature magazine wants to thank you for your _____. Your participation in our tenth annual **135**. amateur photography contest is appreciated. Each photograph we receive is judged by our panel of experts. _____. Their works have been displayed in galleries around the world. **136**.

Asia Nature magazine depends on people like you who care about the environment and _____. nature's beauty. We ask that you visit our Web site and make a contribution today. **137**. Without _____. readers like you, we would not be able to continue our work. **138**.

135. (A) subscription
(B) letter
(C) submission
(D) article

137. (A) value
(B) values
(C) valuable
(D) valued

136. (A) Photographing nature is a difficult skill to learn.
(B) Every reader of our magazine knows that wildlife is precious.
(C) Asia Nature magazine has been published for fourteen years.
(D) These professionals are among the best in their field.

138. (A) crowded
(B) accidental
(C) generous
(D) light

Questions 139-142 refer to the following article.

New Italian Food Shop Opening Soon

CALGARY (28 March)—This Saturday marks the grand opening of Calgary's latest Italian specialty food shop. Salerno's Italian Food will sell its own brand of fresh pastas and sauces _____ imported goods. The shop is located on the corner of Macall Avenue and Arnhem Street. 139. _____ This small part of Calgary is becoming a very popular place to go for gourmet food. Leo 140. Sarri, the store's owner, was _____ the chef at Milano's. He is looking forward to Saturday and 141. says he is thrilled to be entering the _____ world for the first time. 142.

139. (A) even though
(B) in order to
(C) in spite of
(D) as well as

141. (A) efficiently
(B) later
(C) previously
(D) especially

140. (A) The weather on Saturday is expected to be beautiful.
(B) This area is already home to several bakeries, bistros, and coffee shops.
(C) Fresh pastas and sauces are superior to mass-produced ones.
(D) We will soon learn what consumers think of the products that Salerno's offers.

142. (A) retail
(B) education
(C) shipping
(D) travel

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Questions 143-146 refer to the following advertisement.

Experienced Machinist Wanted

Caliphart Tech Industries is seeking experienced machinists _____ problems, set up and operate **143.** machinery, and troubleshoot machines in our main production plant. **144.** Examples of the equipment we make include pumps and fans for various industries.

Caliphart Tech Industries features a fast-paced work environment with tight deadlines. We need team players who can work together **145.** pressure. We offer **146.** salaries and excellent benefits. Contact humanresources@caliphartechindustries.com.

- 143.** (A) analyze
(B) analyzer
(C) analyzing
(D) to analyze

- 145.** (A) along
(B) under
(C) beyond
(D) for

- 144.** (A) Send specifications for your project to our production director.
(B) Our factory manufactures components used in industrial equipment.
(C) We hope you enjoy the tour of our innovative manufacturing plant.
(D) Congratulations on being hired by Caliphart Tech Industries.

- 146.** (A) compete
(B) competition
(C) competitive
(D) competed

PART 7

Directions: In this part you will read a selection of texts, such as magazine and newspaper articles, e-mails, and instant messages. Each text or set of texts is followed by several questions. Select the best answer for each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 147-148 refer to the following advertisement.

Uncle Pete's Marionette Theater Presents
Moose Lake
March 27-May 7

Ever since the founding of Uncle Pete's Marionette Theater, our adaptation of the well-known ballet *Moose Lake* has been one of our most beloved shows. Our 100 handcrafted marionettes will take you on a thrilling adventure into the world of *Moose Lake*.

As our skilled puppeteers pull the strings and make the puppets move, you will cheer for Maria and the Moose Prince. You may be unhappy with the Lizard King and his minions. You will be enthralled by the Drifting Dragonflies!

Uncle Pete's version of *Moose Lake* has been delighting viewers of all ages for more than 30 years. Shows sell out every year, so get your tickets today.

Tickets are available at the box office, 521 Perry Avenue, Fenton.

147. What is being advertised?

- (A) A lake cruise
- (B) A puppet show
- (C) A string quartet
- (D) An adventure park

148. What is Uncle Pete's version of *Moose Lake* based on?

- (A) A classic children's book
- (B) A popular film
- (C) A video game
- (D) A dance performance

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Questions 149-150 refer to the following coupon.

Clean House Janitorial Services

Copper County's trustworthy and efficient cleaning solution since 1972

NEW CUSTOMER PROMOTION

*Copper County residents ONLY

Save 15%
on your first year of home cleanings!

*Carpet-cleaning service NOT included

Call 916-555-0137 today for details and to schedule your first service.

Offer valid through December 31



149. What is indicated about Clean House Janitorial Services?

- (A) It was founded in 1972.
- (B) It specializes in office cleaning.
- (C) It offers a discount on carpet cleaning.
- (D) It prefers online communication.

150. Who in Copper County may use the coupon?

- (A) Any large retail store
- (B) New customers
- (C) Returning customers
- (D) Any resident

Questions 151-152 refer to the following letter.

Pierre Gitane
26 Bent Tree Lane
Charlotte, NC 28804
April 15

Dear Mr. Gitane,

This letter is to inform you that you are due for your semiannual dental care visit. Go to our Web site and fill out a form to request an appointment. Or if you prefer, call us at (704) 555-0138 to reach one of our receptionists.

We are happy to announce that we now offer teeth whitening and invisible braces to improve your smile. Please let us know if you are interested in one or both of these services.

We look forward to hearing from you soon.

All best,

Sarah Hamadi

Sarah Hamadi
Office manager, Red Street Dental Care

151. Why did Mr. Gitane receive the letter?

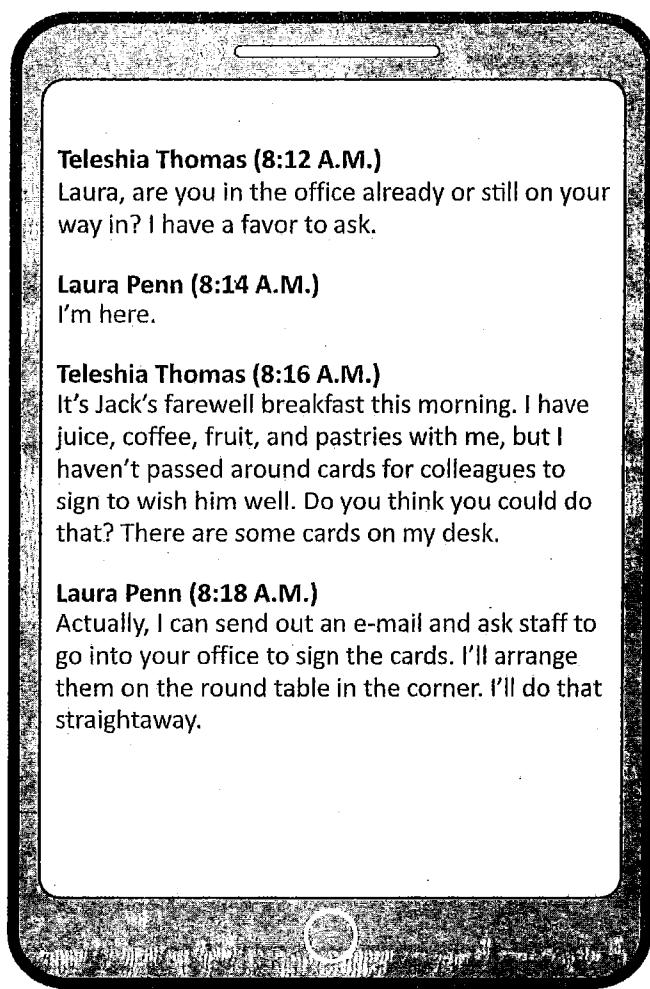
- (A) He just got a new dentist.
- (B) It is time for a routine checkup.
- (C) Red Street Dental Care is requesting his feedback.
- (D) He was dissatisfied with his last visit.

152. What does the letter state about the teeth-whitening service?

- (A) It costs about the same as invisible braces.
- (B) It was not available at Red Street Dental Care until recently.
- (C) It takes up to six months to obtain the desired results.
- (D) It is not covered by dental insurance plans.

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Questions 153-154 refer to the following text-message chain.



153. At 8:14 A.M., what does Ms. Penn most likely mean when she writes, "I'm here"?
- (A) She is paying attention.
 - (B) She is in the same room as Ms. Thomas.
 - (C) She is waiting for Ms. Thomas to arrive.
 - (D) She is already at the office.

154. What will Ms. Penn most likely do next?
- (A) Give a presentation
 - (B) Postpone a meeting
 - (C) Put cards on a table
 - (D) Arrange seats in a staff room

Questions 155-157 refer to the following menu.

History

Welcome to the historic H. G. Walsh Building and North Riverview Restaurant! Constructed by H. G. Walsh in 1897, the building served as Astoria's post office until 1942. It has subsequently been a general store, a boutique, and a family-run restaurant serving up fresh seafood. Over the past century, the building's second floor has been used for private parties, such as birthdays and weddings.

Facing a potential demolition in the late 1970s, the building was purchased by its current owners, Henry and Juana Thomason, in 1981. Subsequent investment and extensive renovation helped save the H. G. Walsh Building, and in 1996 it gained status on the National Register of Historic Places. With its stunning views of the Columbia River and an extensive seasonal menu, the H. G. Walsh Building has become a prime destination for visitors to Oregon's Pacific coast.

Fall Menu

Seafood chowder | Cup: \$5, Bowl: \$8

Cream-based with clams, shrimp, and mussels

Bok choy | \$12

Pan-seared in a garlic-ginger oyster sauce and served over rice noodles

Fish and chips | Cod: \$12, Halibut: \$15

Three pieces breaded in a buttermilk batter

Chef's salad | \$11

Mixed greens tossed with toasted almonds, blue cheese dressing, and avocado

Grilled salmon | \$20

Served with lemon-garlic sauce and a side salad

155. The word "served" in paragraph 1, line 2, is closest in meaning to
- (A) supplied
 - (B) delivered
 - (C) presented
 - (D) functioned
156. What is suggested about the H. G. Walsh Building?
- (A) It is a one-floor building.
 - (B) It is located on the waterfront.
 - (C) It is located next to a post office.
 - (D) It has remained largely unchanged.
157. What can be purchased for less than \$10?
- (A) Seafood chowder
 - (B) Fish and chips
 - (C) Bok choy
 - (D) Chef's salad

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Questions 158-160 refer to the following company newsletter article.

Headquarters Teams Help Out in Stores

Hannen has operated one of the largest chains of department stores in the Southwest since 1962. The In-Store Project, launched on February 7, is a new initiative from the Hannen Department Store corporate operations team. Following recommendations from employees at various levels, the initiative was developed to allow company headquarters to better understand the day-to-day operations at the individual store level.

The In-Store Project places employees from the corporate headquarters in stores, where they are paired with store employees to work typical shifts. This allows both types of Hannen employees to ask questions and learn about one another's work. So far, the initiative has led to a greater understanding among store employees of the decisions made at the corporate level and a greater understanding among headquarters employees on how corporate plans are implemented.

Hannen plans to complete store visits within the next two months and conduct repeat visits annually.

158. Why did the company start the project?

- (A) It is a current trend among large companies.
- (B) The parent company required it.
- (C) It was suggested by some employees.
- (D) Some customers requested it.

159. What does the project involve?

- (A) Store employees visiting other department store chains
- (B) Interns being hired to receive on-the-job training
- (C) Corporate employees temporarily working in stores
- (D) Teams of employees working to redesign stores

160. What does the article indicate about the future of the project?

- (A) The company plans to do it again each year.
- (B) The company plans to expand it to other stores it owns.
- (C) It is being discontinued because it has been unsuccessful.
- (D) It will not be completed because it is too expensive.

Questions 161-164 refer to the following online article.

KARLINGA BEACH

(December 4)—More resources need to be allocated to promote cultural tourism to the region, officials from the Karlinga Beach Tourism Department (KBDT) concluded at a planning meeting held yesterday. The department also drafted a new marketing campaign, titled “Connect with Karlinga Beach,” that will highlight the region’s rich history and culture. “Everyone agreed that, moving forward, we should focus less on advertising traditional beach activities and more on new eco-friendly tourist activities,” said Tourism Director Arnold Bhatt.

During the meeting, Mr. Bhatt gave a presentation in which he analyzed the results from an online questionnaire designed by students from the region’s university. Respondents included both local residents and tourists. In one key

result, more than 80 percent of all respondents agreed that there should be more emphasis on promoting eco-friendly tourism. In another finding, more than 75 percent of surveyed tourists indicated they would like to see a wider selection of locally sourced, organic food options. “For me, the tourists’ response was unexpected,” said Mr. Bhatt. “But, looking at the full picture, it makes sense, as there are many family farms on the land near the beach.”

The insights from the survey are welcome news for Kathy Li, who operates the KLP Organic Farm. Its grocery store, located on the farm property, is stocked year-round with fresh, seasonal, organically grown produce. In the future, if tourist visits increase, Ms. Li plans to offer prepared foods and beverages.

- 161.** What is the main purpose of the article?
- (A) To announce recent personnel changes
 - (B) To outline proposed marketing plans
 - (C) To explain a decrease in local tourism
 - (D) To encourage participation in a survey
- 162.** What is indicated about Karlinga Beach?
- (A) It has a short tourism season.
 - (B) It offers inexpensive accommodations.
 - (C) It is accessed mostly by ferry.
 - (D) It is close to a university.

- 163.** According to the article, what is true about Mr. Bhatt?
- (A) He was surprised by a survey result.
 - (B) He changed the design of a questionnaire.
 - (C) He is concerned about a region losing farmland.
 - (D) He wants to increase attendance at public meetings.
- 164.** What is mentioned about KLP Organic Farm?
- (A) It offers free tours to hotel guests.
 - (B) It publishes its own newsletter.
 - (C) It recently opened a restaurant.
 - (D) It sells fruits and vegetables on-site.

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Questions 165-167 refer to the following advertisement.

Treks Auto

Keeping your vehicle running smoothly demands getting the job done right. Leave yours in the hands of the professionals at Treks Auto, and always be sure you're getting exactly what you need and nothing that you don't. — [1] —. Our repair shop has been based in Leeds ever since Tony Reker opened his first garage in 1963. — [2] —. For three generations, our family-run business has been proud to serve the West Yorkshire community with fair pricing and a commitment to honest service.

— [3] —. Treks Auto offers a variety of oil-change packages. Each package includes a complimentary tyre-pressure check, tyre rotation, fluid fill-up, standard oil filter, five-litre oil change, and brake inspection. Choose from the oil options listed below. — [4] —.

Synthetic Blend	High Mileage	Full Synthetic
£25	£40	£50
Recommended for vehicles with fewer than 125,000 miles or under ten years old.	Best for vehicles with more than 125,000 miles or over ten years old.	Ideal for vehicles with more than 125,000 miles and with special manufacturer-recommended maintenance needs.

165. What is indicated about Treks Auto?
- (A) It is based in London.
 - (B) It was started in 1983.
 - (C) It is focused on great customer service.
 - (D) It has been a family-run business for five generations.
166. What is indicated about the oil-change packages?
- (A) They all cost the same.
 - (B) They each include free brake-pad replacement.
 - (C) Only one of the packages offers a fluid fill-up.
 - (D) They are based on the number of miles a vehicle has been driven.
167. In which of the positions marked [1], [2], [3] and [4] does the following sentence best belong?
"Ask any of our service technicians if you are unsure of the best one for your car."
- (A) [1]
 - (B) [2]
 - (C) [3]
 - (D) [4]

Questions 168-171 refer to the following article.

New Addition to Shadesside Plaza

BIRCH CITY (November 12)—Design Glory, a jewelry business operated by lifelong Birch City resident Tamara Banda, has set up a brick-and-mortar store in the city's Shadesside Plaza shopping area. — [1] —. Ms. Banda said the shop, which opened on November 9, features her entire line of handmade jewelry along with a selection of beautiful natural crystals that can become the centerpiece of any room.

Ms. Banda emphasizes that she sets her jewelry brand apart from others by offering handmade designs at price points that won't break a budget. To keep her overhead costs in check, she says she sources materials creatively from a variety of local metal suppliers. — [2] —. Although managing the store, which is

open Tuesday through Saturday from 11:00 A.M. to 5:00 P.M., will occupy much of her time, Ms. Banda said she still intends to operate booths at regional arts festivals. — [3] —. She will also continue to serve on the planning committee for the annual art show at Central Arts University, where she learned her jewelry-making techniques.

The idea of opening a physical store came to Ms. Banda when a friend, Brad Machado, told her of his positive experience in operating his retail bookshop on the opposite side of Shadesside Plaza from where Design Glory is now. — [4] —. The shopping area, he said, benefits from the heavy foot traffic nearby.

168. What is indicated about Design Glory?
- (A) It had a delayed opening date.
 - (B) It sells decorative stones.
 - (C) It has weekly craft demonstrations.
 - (D) It is closed on Saturdays.
169. What does Ms. Banda say is special about her jewelry?
- (A) It is designed by local students.
 - (B) It looks old-fashioned.
 - (C) It is affordable.
 - (D) It is lightweight.
170. Who is Mr. Machado?
- (A) A property developer
 - (B) A metal supplier
 - (C) A photographer
 - (D) A bookseller

171. In which of the positions marked [1], [2], [3] and [4] does the following sentence best belong?

"She noted as well that she will be participating in the City Art Museum's craft fair next month."

- (A) [1]
- (B) [2]
- (C) [3]
- (D) [4]

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Questions 172-175 refer to the following text-message chain.

Sandra Kyle (8:19 A.M.)

Good morning. I'm on my way but running late because of a lane closure on Roseway Boulevard. It's all backed up, and the bus is barely moving.

Lucas Bodin (8:20 A.M.)

Sounds terrible!

Sandra Kyle (8:21 A.M.)

I'm supposed to take notes at our 8:30 A.M. meeting. Could one of you please fill in for me until I arrive?

Carolina Mata (8:23 A.M.)

Wait, haven't you heard? The meeting was moved to Thursday.

Sandra Kyle (8:24 A.M.)

Really? What a relief.

Carolina Mata (8:26 A.M.)

Mr. Chang is in Portsville meeting with the client about the final design for the new warehouse building. He won't be back until tomorrow.

Sandra Kyle (8:27 A.M.)

Yes, I heard he was going to Portsville.

Lucas Bodin (8:30 A.M.)

The client requested some last-minute changes, so Mr. Chang is away longer than expected. Hopefully the changes are minor, because we're already over the allocated budget.

Carolina Mata (8:33 A.M.)

We will get an update at the Thursday meeting. Hopefully it's good news.

172. Why does Ms. Kyle expect to be late for work?
- (A) The bus is slow because of poor weather.
 - (B) The bus is stuck in traffic.
 - (C) She missed the bus.
 - (D) The bus arrived late at her stop.
173. Why was the meeting postponed?
- (A) A colleague is out of the office.
 - (B) The client needs more time to prepare.
 - (C) Mr. Bodin has a scheduling conflict.
 - (D) Ms. Mata needs to prepare an update.
174. At 8:24 A.M., what does Ms. Kyle most likely mean when she writes, "Really"?
- (A) She is disappointed by certain designs.
 - (B) She disagrees with the decision.
 - (C) She is surprised by Ms. Mata's comment.
 - (D) She already heard the news.
175. What is indicated about the project?
- (A) It is more expensive than planned.
 - (B) It has some technical difficulties.
 - (C) It has been poorly managed.
 - (D) It cannot be completed on time.

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Questions 176-180 refer to the following job advertisement and e-mail.

Thompson and Groves



The law firm of Thompson and Groves is seeking a dedicated assistant to join our established environmental litigation team.

This assistant will work on a wide range of legal services, such as

- investigating evidence related to cases being prepared for court;
- preparing exhibits, charts, and diagrams to display information; and
- communicating with clients and keeping files updated.

The best candidate for this position

- is self-directed, responsible, and capable of juggling many projects at once; and
- has strong communication, organization, and computer skills.

To apply, e-mail your résumé to Julia Powell (in human resources),
julia.powell@thompsonandgroves.com, by May 25. Interviews will be conducted at the beginning of June, and our selection will be made in early July.

To:	julia.powell@thompsonandgroves.com
From:	jonas_ivanov@sidmail.com
Date:	July 12
Subject:	Re: Legal assistant position

Dear Ms. Powell,

I was pleased to read your letter offering me the position of legal assistant. However, after much consideration, I have decided that now is not the best time to leave Wilson Law. I did not realize how deeply I am invested in working on my projects here until I was faced with the possibility of leaving the company. While I was thrilled by the idea of working for an illustrious law firm that has won so many high-profile environmental cases, now is not the time for me to make a change.

It was a pleasure meeting you and your colleagues, and I hope we cross paths in the future.

Kind regards,

Jonas Ivanov

176. What is included in the job advertisement?
- (A) A brief history of the Thompson and Groves law firm
 - (B) Directions to a company's office
 - (C) A description of the job's pay and benefits
 - (D) A description of the ideal applicant
177. What most likely is one of Ms. Powell's job responsibilities?
- (A) Preparing exhibits and charts
 - (B) Updating computer files
 - (C) Hiring new employees
 - (D) Writing about environmental issues
178. What does Mr. Ivanov indicate in his e-mail?
- (A) He has changed his career goals.
 - (B) He has decided to stay at his present job.
 - (C) He has decided to retire.
 - (D) He will apply for a different job.
179. What does the e-mail mention about the Thompson and Groves law firm?
- (A) It is well-known for its successes.
 - (B) It will be moving to a larger space.
 - (C) It no longer specializes in environmental issues.
 - (D) It will be hosting an international conference.
180. What is suggested about Mr. Ivanov?
- (A) He received a promotion in May.
 - (B) He met with Ms. Powell in June.
 - (C) He and Ms. Powell have a mutual friend.
 - (D) He has just completed a certification program.

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Questions 181-185 refer to the following memo and notice.

MEMO

To: Kildare Recreation Centre Staff
From: Madeline Byrne
Date: 11 April
Subject: Daily Passes

As discussed in April's staff meeting, we are considering raising the cost of daily passes from €5 to €9. The exact increase will be decided in our May meeting. This change is expected to bring in an extra €5,000 over the next year, which we will use toward the cost of replacing our outdoor running track. With the increased revenue from the fee change, we will be close to the €7,000 needed for the improvement.

I realize that the outdoor running season is short, and I know that in our meeting, some staff members wanted to consider other uses for the money. The possibilities of using the funds for a remodeled reception area, a new floor for the dance studio, or more flat-screen televisions throughout the centre were raised. However, the board of directors thought it would be wiser to focus on the improvement most frequently requested by our members. The upgrades suggested by the staff fall into the €1,000–€2,000 range, and we hope to be able to consider them in the coming years.

NOTICE

Kildare Recreation Centre Visitors

Effective 1 June, the cost of a daily pass for nonmembers will be €8. This modest increase will allow us to provide visitors with a much better outdoor running track. The cost of monthly and annual memberships has not changed. Please visit the registration office during regular business hours to discuss membership-related issues.

181. What is the purpose of the memo?
- (A) To announce an increase in membership numbers
 - (B) To explain how certain funds will be used
 - (C) To describe tasks to be done for an event
 - (D) To solicit donations for a project
182. What did the staff do at the April meeting?
- (A) They designed a survey for recreation center members.
 - (B) They objected to a price increase.
 - (C) They proposed upgrades to a recreation center.
 - (D) They considered moving a reception area.
183. According to the memo, what do the recreation center members most frequently ask for?
- (A) A remodeled reception area
 - (B) A new dance studio floor
 - (C) Additional flat-screen televisions
 - (D) An improved outdoor running track
184. In the notice, the word "modest" in paragraph 1, line 2, is closest in meaning to
- (A) shy
 - (B) modern
 - (C) creative
 - (D) small
185. What is true about the new fee for daily passes for nonmembers?
- (A) It is less than what was originally considered.
 - (B) It will be effective starting May 1.
 - (C) It can be paid online.
 - (D) It was approved at a June meeting.

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Questions 186-190 refer to the following e-mails and job posting.

E-mail

To: jsantos@coloniamenor.com
From: markash@amtrcorp.com
Date: September 4
Subject: Job tip

Hello, Juan,

It was nice to see you again at the Tech Writers' Conference in Mexico City. You mentioned that your cousin Carlos Cruz wants to find a product design job here in Dallas. Well, the company I work for, AMTR Corporation, is about to post a job for a junior industrial designer, which might interest him. So far, the company has announced the opening only to current employees, but next week it will appear on the company Web site. The salary is good, and there may not be any qualified candidates in-house. Please let him know about this opportunity.

Heide Markas

<https://www.amtrcorp.com>

AMTR Corporation [HOME](#) [ABOUT](#) **[CAREERS](#)** [CONTACT](#) [BLOG](#)

Current Opportunities

Junior Industrial Designer: This is a full-time position developing and improving the full range of products manufactured by AMTR Corporation in Dallas, Texas.

Sample Job Duties:

- Design consumer and office supply products, including personal computers, tablets, copiers, and printers
- Collaborate with design team and colleagues from engineering, marketing, and manufacturing departments to develop new products
- Improve sustainability efforts by promoting the use of recycled, recyclable, and reusable materials

Qualifications:

- Understanding of design principles, theories, and concepts
- Ability to analyze and apply customer feedback
- Proven analytical and problem-solving skills
- Experience in creating sketches, storyboards, models, and prototypes
- Bachelor's or master's degree in industrial design

E-mail	
To:	Carlos Cruz <ccruz@bmail.com>
From:	Pamela Wang <wangp@amtrcorp.com>
Date:	November 11
Subject:	Job Application
<p>Dear Mr. Cruz,</p> <p>Thank you for submitting your application for junior industrial designer to AMTR Corporation. Our hiring committee has reviewed your application and determined that you meet the qualifications for the position. We will contact you shortly to schedule an initial interview. Interviews will be held on-site at our Dallas headquarters during the first two weeks of December. In the meantime, you will receive a request for professional references via e-mail. Please respond to the request as soon as you receive it.</p> <p>Cordially,</p> <p>Pamela Wang Human Resources Specialist AMTR Corporation</p>	

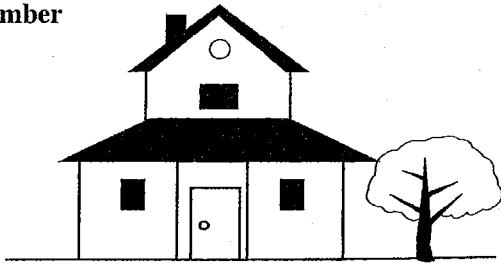
186. What is the purpose of the first e-mail?
- (A) To share information about a new job opening
 - (B) To ask whether a company is hiring new staff
 - (C) To learn whether a colleague will attend an upcoming conference
 - (D) To congratulate someone for getting a new job
187. What does the company that Ms. Markas works for produce?
- (A) Guides for creating Web sites
 - (B) Operating manuals for passenger airplanes
 - (C) Transportation system maps
 - (D) Office equipment
188. What is explained in the second e-mail?
- (A) The procedure for submitting an application
 - (B) What applicants can expect during an interview
 - (C) The next steps of the hiring process
 - (D) AMTR Corporation's expectations for designers
189. What will AMTR Corporation do during the first two weeks of December?
- (A) Move its headquarters to Dallas
 - (B) Begin reviewing applications
 - (C) Send out professional references
 - (D) Perform the first round of interviews
190. What is most likely true about Mr. Cruz?
- (A) He will begin the job in November.
 - (B) He has a degree in industrial design.
 - (C) He has relocated to Dallas.
 - (D) He recently interviewed for a new job.

Questions 191-195 refer to the following list, letter, and schedule.

Shingle Town Roofing
Color Options

Choose from our many colors of high-quality, affordable shingles
for a long-lasting, beautiful roof.

Color	Product Number
Lawnwood Blue	(#302)
Charcoal Bliss	(#702)
Foxwood Gray	(#704)
Mission Gray	(#707)
Cedarwood	(#203)
Hickory Nut	(#209)
Brick Red	(#505)



Joanne Westley
8021 Daffodil Lane
Herndon, Virginia 22090

Dear Ms. Westley,

This is to confirm our agreement to replace your roof in Herndon, Virginia, on August 4. As discussed, we will be using our exclusive Prime Technology System with Hickory Nut color shingles. The Prime Technology System is guaranteed to keep your house dry and has a ten-year warranty for labor and materials.

Our crew will arrive at 8:30 A.M. We have received your deposit and signed contract. The remainder of the charge is due upon completion of the job. Please contact us if you have any questions.

Martin Sage

Martin Sage, customer service representative
Shingle Town Roofing

Shingle Town Roofing: Installation Schedule for August 1–7

Note to installation crew: Be sure to confirm the job location and the required materials.

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
1	2 Harris residence (#702)	3 Landsford Apartments E-3 (#505)	4 Westley residence (#209)	5 Kendelwood Motel (#302)	6 Hopewell Gardens (#704)	7 Hopewell Gardens (#704)

191. What is the purpose of the letter?
- To get a cost estimate for a new roof
 - To request a deposit for a job
 - To ask a contractor to do a project
 - To finalize a business arrangement
192. What does Mr. Sage indicate about the Prime Technology System?
- It requires a separate fee for the ten-year warranty.
 - It prevents water from leaking into a house.
 - It is available for only certain types of shingles.
 - It requires a large crew to install.
193. Where is a shingles installation scheduled to take place on August 3?
- At the Harris residence
 - At Landsford Apartments
 - At Kendelwood Motel
 - At Hopewell Gardens
194. What color shingles will the crew be installing at Kendelwood Motel?
- Lawnwood Blue
 - Charcoal Bliss
 - Mission Gray
 - Brick Red
195. When will Shingle Town Roofing do work at 8021 Daffodil Lane?
- On Monday
 - On Tuesday
 - On Wednesday
 - On Thursday

GO ON TO THE NEXT PAGE

Questions 196-200 refer to the following Web page, customer review, and company response.

<https://carinasolutions.com/home>

Home Services Contact Us Reviews

Carina Solutions

The Best Software Option for Hotel Management

We will help you manage all aspects of your hotel. Whether you need help with your reservation system, managing staff, or improving your advertising and online presence, our software will work for you!

Here are just a few of the tasks our software can do.

- Manage online bookings and payments
- Track staff hours and vacation time
- Promote your hotel on top booking Web sites
- Manage property maintenance

Contact us today to begin using the trial version of our software completely free for three months. More information about the pricing and features of the Premier software version can be found on the Services page of our Web site.

<https://carinasolutions.com/reviews>

Home Services Contact Us Reviews

My trial version of the Carina Solutions hotel management software expires tomorrow, and I have to decide whether to purchase the Premier version or search for something better.

I have two main concerns.

1. The reservations module does not allow you to keep information about repeat guests on file. This forces staff to reenter repeat customers' information manually, which wastes time.
2. The software offers full functionality only when accessed on a desktop computer, which is unfortunate because I do almost everything on my mobile phone. The interface should be the same no matter what device you use.

—Submitted by Susan Yan

https://carinasolutions.com/reviews_response

Home **Services** **Contact Us** **Reviews**

Dear Ms. Yan,

Good news! We have updated some features of Carina Solutions since you began your trial subscription. There is now an automatic rebooking feature that you can use to register repeat guests, cutting down on manual data entry.

Additionally, you should know that one of the differences between the trial version and the Premier version is that the interfaces are the same across all devices.

Remember, Carina Solutions hotel management software is more than just a booking tool. Learning about all the features in the Premier version can help you fill your hotel with happy customers. Make sure to visit carinasolutions.com to see our instructional videos.

Marcus Feldman
Carina Solutions representative

196. According to the Web page, what is true about the maker of Carina Solutions software?
- (A) It makes products for the transportation industry.
 - (B) It makes two versions of its software.
 - (C) Travelers use its products to find discounted hotel prices.
 - (D) Its products are not yet available for sale.
197. What is implied about Ms. Yan?
- (A) She has been using Carina Solutions for nearly three months.
 - (B) She was referred to Carina Solutions by another client.
 - (C) She plans to stay at a hotel during her next trip.
 - (D) She works for a software company.
198. What is Ms. Yan's concern about hotel guest information?
- (A) It cannot be downloaded easily.
 - (B) The system does not protect it with a secure password.
 - (C) She cannot enter corrections to misspelled names or addresses.
 - (D) It must be entered every time a guest makes a reservation.
199. What does Mr. Feldman indicate about the company's videos?
- (A) They contain information about interesting places to visit.
 - (B) They are available for guests to view in their hotel rooms.
 - (C) They describe many ways that the company's software can be used.
 - (D) They were created by the company very recently.
200. What is suggested about the Premier version of Carina Solutions software?
- (A) It must be updated every three months.
 - (B) It addresses Ms. Yan's second concern.
 - (C) Optional features can be added for a fee.
 - (D) Ms. Yan may contact Mr. Feldman to receive a discount coupon.

Stop! This is the end of the test. If you finish before time is called, you may go back to Parts 5, 6, and 7 and check your work.

토익 정기시험
실전 ① 1000
RC

실전 TEST

03

READING TEST

In the Reading test, you will read a variety of texts and answer several different types of reading comprehension questions. The entire Reading test will last 75 minutes. There are three parts, and directions are given for each part. You are encouraged to answer as many questions as possible within the time allowed.

You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

PART 5

Directions: A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

101. Video game designers need a broad ----- of computer programming.
(A) knowledge
(B) known
(C) knowing
(D) know
102. Concerning the item that was lost in transit, we will take responsibility for ----- .
(A) it
(B) its
(C) its own
(D) itself
103. The Springly Energy marketing team is working hard ----- our latest products.
(A) promote
(B) to promote
(C) promoted
(D) were promoting
104. The job advertisement lists several ----- needed to be considered for an interview.
(A) specialists
(B) qualifications
(C) engagements
(D) assortments
105. When the contract is signed and received, it will become ----- immediately.
(A) effective
(B) effect
(C) effected
(D) effectively
106. It is unlikely that a policy change could have ----- the financial challenge that the construction company faced.
(A) shared
(B) banned
(C) forbidden
(D) prevented
107. Barsan Photo is ----- that their latest printer will not be available before the start of the third quarter.
(A) acknowledge
(B) acknowledges
(C) acknowledging
(D) acknowledgement
108. Thanks to the new system we installed, all lights and other devices turn on ----- when you enter the office.
(A) heavily
(B) seriously
(C) automatically
(D) furiously

109. ----- the high demand for apartments, the study says single detached homes will be the most popular dwelling in five years.
- (A) Despite
(B) Apparently
(C) As expected
(D) In contrast
110. The process for estimating our yearly expenses is -----, so we can start planning staffing for next year.
- (A) careless
(B) full
(C) entire
(D) complete
111. As of June 26, only one ----- had called to request space at the trade show.
- (A) exhibitor
(B) exhibit
(C) exhibition
(D) exhibiting
112. To keep costs ----- an established budget, the owner decided to reduce the size of the garage to be constructed.
- (A) into
(B) over
(C) within
(D) beside
113. The outdoor sales event was a great success ----- the cold and rainy weather.
- (A) in spite of
(B) provided that
(C) although
(D) unless
114. No ----- of Mr. Hanson's book would be complete without mentioning his insightful analysis of the world of business blogs.
- (A) finish
(B) summary
(C) composition
(D) organization
115. Updating the product line that buyers have complained about will send an obvious ----- to our valued customers.
- (A) messaging
(B) messenger
(C) message
(D) messaged
116. The Internet will ----- be a crucial part of the economy for the foreseeable future.
- (A) concisely
(B) perfectly
(C) currently
(D) undoubtedly
117. The management team required little ----- before deciding to promote Ms. Yang.
- (A) deliberation
(B) deliberate
(C) deliberated
(D) deliberately
118. The human resources office is adopting a more ----- policy that would give employees additional vacation days.
- (A) generous
(B) collaborative
(C) severe
(D) regional
119. Mr. Greaves will speak to our suppliers about ----- handling of the transportation situation.
- (A) they
(B) their
(C) them
(D) these
120. This is only a preliminary list of job candidates, so interviewers should ----- the possibility of last-minute additions.
- (A) wait
(B) decide
(C) expect
(D) figure

121. Market conditions were ----- enough last year for us to make several new acquisitions.
- (A) favor
(B) favorite
(C) favorably
(D) favorable
122. Web advertising is smart in the sense that it can be highly specific and target a market ----- great accuracy.
- (A) near
(B) during
(C) between
(D) with
123. The library director requests that staff obtain ----- in instructional technology to better support the library's educational programs.
- (A) certification
(B) certified
(C) certifiable
(D) certifier
124. ----- existing products, which are designed for people with technical expertise, this new program should appeal to a wider audience.
- (A) Before
(B) Instead of
(C) Unlike
(D) While
125. Some functions of our Web team are to identify problems with applications and then ----- fixes.
- (A) priority
(B) prioritize
(C) prioritized
(D) prioritization
126. This partnership ----- a great opportunity for us at Stolant Tech to broaden our inventory of available software.
- (A) corresponds
(B) represents
(C) appreciates
(D) intends
127. We will need to delay the start of the advertising campaign because the relevant contracts have only been ----- completed.
- (A) part
(B) parted
(C) partial
(D) partially
128. ----- much of the accounting staff will be on vacation next week, the ones remaining in the office will be very busy.
- (A) Until
(B) Except for
(C) Because
(D) Due to
129. ----- sending multiple e-mails to share ideas and reach a decision, the team leader called a one-hour meeting to discuss the issue.
- (A) As a result
(B) In order to
(C) The same as
(D) Rather than
130. Applicants for the position of flight attendant at Joyous Airlines need to ----- a calm sense of authority at all times.
- (A) estimate
(B) appear
(C) involve
(D) project

PART 6

Directions: Read the texts that follow. A word, phrase, or sentence is missing in parts of each text. Four answer choices for each question are given below the text. Select the best answer to complete the text. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 131-134 refer to the following notice.

Darway City Park Project Updates

Darway City Park management strives to keep all visitor trails ----- while improvement projects
131. are underway. Currently, crews are trimming vegetation around directional signs along the park's Woodmor bike path, so cyclists should ride carefully in this area. Note that ----- possible,
132. renovation work is scheduled to take place during off-peak times because fewer people use the park then. New informational signs that highlight specific features of the surrounding natural environment will also be installed along sections of the trail. ----- . This phase of the project will
133. be completed next month, and there is expected to be little ----- to park users as it progresses.
134. The city's Department of Parks makes every effort to avoid trail closures and detours during work projects.

131. (A) open
(B) noticeable
(C) practical
(D) genuine

134. (A) supplement
(B) reduction
(C) implementation
(D) disruption

132. (A) frequently
(B) considering
(C) whenever
(D) moreover

133. (A) They are intended to increase visitors' enjoyment of the park.
(B) They are designed to communicate these updated regulations.
(C) Visitors especially enjoy using the park café and other amenities.
(D) Planting new trees requires proper planning and site selection.

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Questions 135-138 refer to the following e-mail.

From: McGuckin, Edward

To: All Summer Guests

Sent: Wednesday, May 15, 8:02 A.M.

Subject: Enjoying local beaches

We look forward to your visit to the Grand Hotel at Miracle Beach! The town council has recently passed an ordinance requiring that beachgoers pay for ----- to the local beaches. We know how **135.** important free beach entry has been for our guests. ----- , we have arranged for beach passes **136.** to be available for you—free of charge. All you have to do is ask for the pass when you check in and return the pass when you check out.

Please be advised that municipal beach-patrol staff members will be walking along the beach ----- to check for passes such as the ones we are providing. ----- . Make sure to get your **137.** pass and avoid the possible penalty.

- 135.** (A) accessing
(B) access
(C) accessory
(D) accessed

- 136.** (A) Nevertheless
(B) Otherwise
(C) However
(D) Therefore

- 137.** (A) regular
(B) regularly
(C) regulate
(D) regulation

- 138.** (A) Take all personal belongings with you when you leave the beach.
(B) Sadly, having to pay for the beach is a growing phenomenon nationwide.
(C) A fine will be imposed on anyone who has not secured passes for local beaches.
(D) We will also provide beach towels for any guest who asks for one.

Questions 139-142 refer to the following e-mail.

From: Eun-Mi Park
To: All Employees at the New Korea Financial Group (NKFG)
Subject: Workplace Improvements
Date: March 12

As part of our commitment to providing a comfortable environment for our employees, maintenance work will begin this week with the goal of ----- individual work spaces. The work **139.** will proceed in stages. First, new carpeting will be installed tomorrow in each office and cubicle. To help ensure that this project ----- smoothly, please remove all personal items from the floor **140.** in your work area before you leave today. ----- , open metal bookcases will be replaced later in **141.** the week with state-of-the-art, high-density plastic bookshelves with sliding doors. We are confident that these initiatives will improve the appearance of work spaces throughout the company. ----- . Thank you in advance for your understanding and cooperation. **142.**

139. (A) combining
(B) enhancing
(C) cleaning
(D) reassigning
140. (A) running
(B) runs
(C) ran
(D) to run
141. (A) For example
(B) Normally
(C) Next
(D) In summary
142. (A) We regret any inconvenience these measures may cause this week.
(B) We are proud of the financial services we provide to our loyal customers.
(C) The metal bookshelves were installed only five years ago.
(D) Books are always welcome at local charities.

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Questions 143-146 refer to the following article.

The Newly Renovated Clairmont Cinema

By Sara Langly

BRISTOL (12 September)—After six months, the Clairmont Cinema has finally reopened. Since the owners were _____ about their plans, filmgoers were not sure what to expect when the doors **143.** opened last night. The biggest change is that there are now three theatres inside the complex instead of just one. **144.** On the one hand, filmgoers now have access to more of the independent films that Clairmont Cinema has long been proud of offering. On the other hand, these films are showing on very small screens. **145.**, I felt like I was at home watching television. Still, the multiple offerings are fantastic, as is the new refreshment stand, so I encourage all film lovers to discover for **146.** what the new Clairmont Cinema has to offer.

- 143.** (A) vague
(B) flexible
(C) joyful
(D) encouraging

- 144.** (A) This has advantages and disadvantages.
(B) A large number of filmgoers came to the reopening.
(C) Big changes are often difficult but necessary.
(D) The owners will likely enjoy significant profits.

- 145.** (A) Instead
(B) Regardless
(C) In conclusion
(D) In fact

- 146.** (A) them
(B) oneself
(C) themselves
(D) itself

PART 7

Directions: In this part you will read a selection of texts, such as magazine and newspaper articles, e-mails, and instant messages. Each text or set of texts is followed by several questions. Select the best answer for each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 147-148 refer to the following notice.

TEST 3

Dear Neighbor,

Now that the long, cold winter is just behind us, we would love to invite you to help us improve the newly established Moon Township Community Garden. The township committee acquired the land where the community pool used to be located, and we hope to create on this land an area for families to come and enjoy the green space in our beautiful town. We will have volunteers on hand during the weekends for the remainder of the month to assist families with arranging and planting the flowers, shrubs, and trees of their choice. We hope you participate in decorating our beautiful community garden!

Sincerely,
Moon Township Committee for Green Spaces

147. During which season of the year was the notice most likely written?

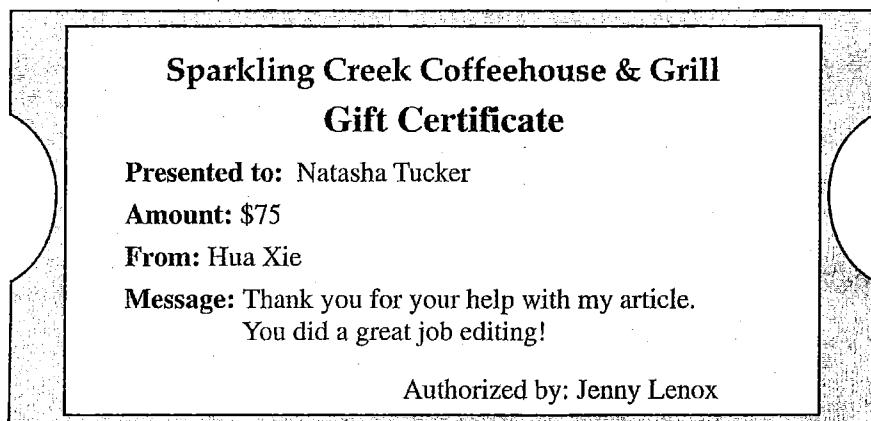
- (A) Winter
- (B) Spring
- (C) Summer
- (D) Autumn

148. What are families encouraged to do?

- (A) Use a community pool
- (B) Purchase flowers
- (C) Vote for township committee members
- (D) Help to plant a garden

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Questions 149-150 refer to the following gift certificate.



- 149.** Why was Ms. Tucker given a gift certificate?
- (A) To acknowledge good work at a restaurant
 - (B) To express gratitude for help that was provided
 - (C) To authorize a reward
 - (D) To repay a loan
- 150.** Who most likely is Ms. Lenox?
- (A) An employee at a restaurant
 - (B) A friend of Ms. Tucker's
 - (C) An editor
 - (D) Ms. Xie's assistant

Questions 151-152 refer to the following checklist.

TEST
3

Welcome E-mail

- Warmly welcome new staff to our team
- Include dates for training sessions
- Include daily training schedule (as attachment)
- Provide phone numbers of mentors
- Create list of documents to bring

Onboarding

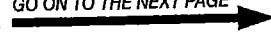
- Announce start dates
- Include information about social gathering to welcome new hires and allow them to meet company leaders
- Contact the Technology Team to create e-mail accounts
- Prepare new ID badges and keys
- Prepare benefits packages (health insurance and retirement)
- Personally meet new hires upon their arrival

151. What is the purpose of the checklist?

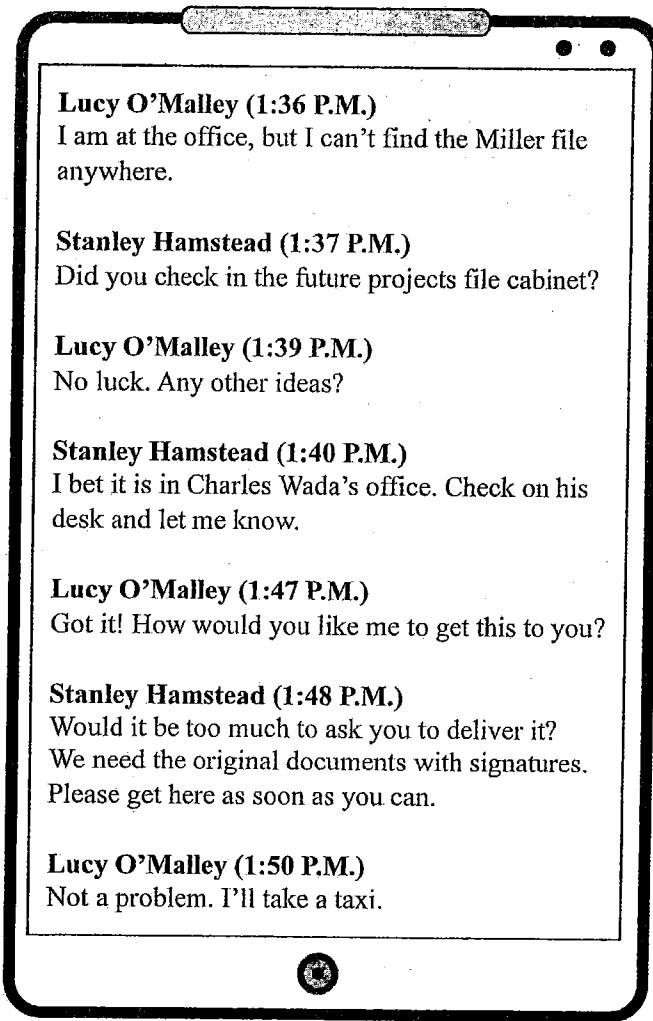
- (A) To announce a new e-mail system
- (B) To prepare for new employees
- (C) To assist people who are leaving a company
- (D) To notify trainers of a schedule

152. What is one goal of the social gathering?

- (A) To meet managers
- (B) To learn about benefits
- (C) To receive identification documents
- (D) To begin training exercises

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Questions 153-154 refer to the following text-message chain.



- 153.** At 1:39 P.M., what does Ms. O'Malley most likely mean when she writes, "No luck"?
- (A) She does not support a future project.
 - (B) She is unsure where a coworker's office is.
 - (C) She was unable to find something.
 - (D) She needs more instruction from Mr. Wada.

- 154.** What will Ms. O'Malley probably do next?
- (A) E-mail some documents
 - (B) Call a courier service
 - (C) Deliver some documents herself
 - (D) Contact Mr. Wada

Questions 155-157 refer to the following notice.

Fetler Airlines Tarmac Delay Contingency Plan

Onboard departure delays are situations we do our best to avoid. On rare occasions, weather, visibility, airport conditions, or other circumstances cause unavoidable ground delays. In these cases, if the delay lasts more than 60 minutes, we will provide complimentary snacks and beverages. If the delay continues for more than two hours (for domestic flights) or three hours (for international flights), the aircraft will return to the gate, and passengers can get off the plane. Passengers will receive notifications at the gate every 30 minutes regarding the status of the delay. These notifications will include the reasons for the delay and whether further amenities will be available such as meal or hotel vouchers.

155. What is the purpose of the notice?
- (A) To apologize for a flight delay
 - (B) To list in-flight beverage options
 - (C) To describe flight safety procedures
 - (D) To explain an airline policy
156. In what situation will passengers be provided free refreshments?
- (A) If the flight is delayed more than one hour
 - (B) If the flight is canceled due to poor visibility
 - (C) If the flight is more than two hours long
 - (D) If the plane temporarily returns to the gate
157. The word "status" in paragraph 1, line 7, is closest in meaning to
- (A) rank
 - (B) lateness
 - (C) condition
 - (D) supervisor

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Questions 158-160 refer to the following article.

MARIGOLD CITY (11 May)—The Marigold City Council has received a draft of the plans to build a new sports arena in outer Marigold. The arena, which will host both sporting events and concerts, will be built on the site of the former Marigold Furniture Factory. The building has remained empty since Marigold Furniture moved production to another location over five years ago.

The arena's designers now need to send the construction plans to the city's planning commission for acceptance. Building can begin once the plans, and any revisions, are accepted. Construction is expected to start early next year and take approximately two years.

158. The word "draft" in paragraph 1, line 2, is closest in meaning to
- (A) wind
 - (B) cost
 - (C) version
 - (D) change
159. What will the new structure replace?
- (A) An empty lot
 - (B) A city park
 - (C) An unused building
 - (D) A shopping mall
160. According to the article, what is the next step in a process?
- (A) Construction of the new structure will begin.
 - (B) Plans will be presented for approval.
 - (C) The construction company will seek investors.
 - (D) Residents will vote on the plan.

Questions 161-163 refer to the following advertisement.

United Kingdom's Top-Selling Paint Just Got Better

More Choices for Jasmine Leaf Paint

Jasmine Leaf Paint has been the number one selling house paint for the last five years in a row. — [1] —. But being the best seller is not enough for us. — [2] —. That's why we are bringing you additional ways to make your home more beautiful!

Our specially blended Blendex Formula interior paint and primer are prized for their stain resistance, excellent coverage, low-odour formula, ease of cleanup, and lifetime guarantee. In addition, we are now offering our paints in cans of five different sizes. And you can now get our paints in five beautiful finishes: flat, eggshell, satin, semigloss, and high gloss. — [3] —.

If you want rich, long-lasting, beautiful walls and ceilings inside your home, ask for Jasmine Leaf Paint at a quality paint store near you. — [4] —.

161. For whom is the advertisement primarily intended?
- (A) Landscapers
 - (B) Paint store owners
 - (C) Art students
 - (D) Homeowners
162. What is new about Jasmine Leaf Paint?
- (A) It is now stain resistant.
 - (B) It now features a lifetime guarantee.
 - (C) It is now thicker.
 - (D) It is now available in more sizes.
163. In which of the positions marked [1], [2], [3], and [4] does the following sentence best belong?
"This all means more convenient options for you."
- (A) [1]
 - (B) [2]
 - (C) [3]
 - (D) [4]

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Questions 164-167 refer to the following press release.

FOR IMMEDIATE RELEASE

Contact: Lily Kwan, lkwan@itamitheater.com

SEATTLE (April 10)—Following the recent announcement that Artistic Director Lucas Freeland has stepped down, the Itami Theater Board of Directors has appointed Xu Li as the interim artistic director. — [1] — Ms. Li has been at Itami for ten years, serving as director of new play development.

Ms. Li has been pivotal in Itami's artistic direction. — [2] — She will continue to guide the play selection for next season. "I am honored that the board trusts me to carry forward the work that the entire team at Itami Theater has established," said Ms. Li. "I am excited to work with our dedicated staff, everyone from stagehands to costume designers, to build a thrilling season next year." In addition to overseeing the development of new plays for the theater, Ms. Li is a director. — [3] — Later this season, she will direct *Forest Creatures*, written by the award-winning playwright May Nunes.

"Ms. Li is a wise choice to serve as Itami's interim artistic director," says Executive Director John Stojanowski. "Her deep theatrical knowledge will help Itami Theater continue its artistic endeavors after the departure of Mr. Freeland and during the search for a permanent artistic director." — [4] — The board of directors is committed to taking its time in its search for a permanent artistic director. The board is pursuing candidates from across the country and expects the hiring process to take six to nine months.

164. What is suggested about the Itami Theater?

- (A) It focuses on new playwrights.
- (B) It is searching for a new costume designer.
- (C) It is building a second stage.
- (D) It has operated for over ten years.

165. What is indicated about Ms. Li?

- (A) She has written many plays.
- (B) She is new to Itami Theater.
- (C) She performs different roles in her current job.
- (D) She is hiring new actors.

166. What is indicated about the hiring process for a permanent artistic director?

- (A) It should be completed within nine months.
- (B) Interviews will be conducted in six months.
- (C) Only local job candidates will be considered.
- (D) Successful candidates will have directing experience.

167. In which of the positions marked [1], [2], [3], and [4] does the following sentence best belong?

"She has directed the plays Summer and Fall and Love and Other Adventures in the Snow."

- (A) [1]
- (B) [2]
- (C) [3]
- (D) [4]

Questions 168-171 refer to the following meeting minutes.

Meeting Minutes—August 10

In attendance: Miguel Luna, Jennifer Lin, Amal Taylor, Vladimir Ikram, Nevena Ivanova

Amal Taylor, the product manager, opened the meeting. She reported that our new line of herbal teas will be on local store shelves and in restaurants starting September 25. The initial launch includes three flavors: peppermint, lemon ginger, and hibiscus flower. More varieties are expected to be added next year.

Next, Miguel Luna shared his prototypes of the tea boxes and discussed the sustainability of the materials used to produce them. The colorful designs received positive feedback from meeting attendees.

After that, Jennifer Lin provided a brief overview of the marketing budget for the product launch. Funds are currently limited to one advertising campaign. For more detailed information about the marketing budget, contact Ms. Lin directly.

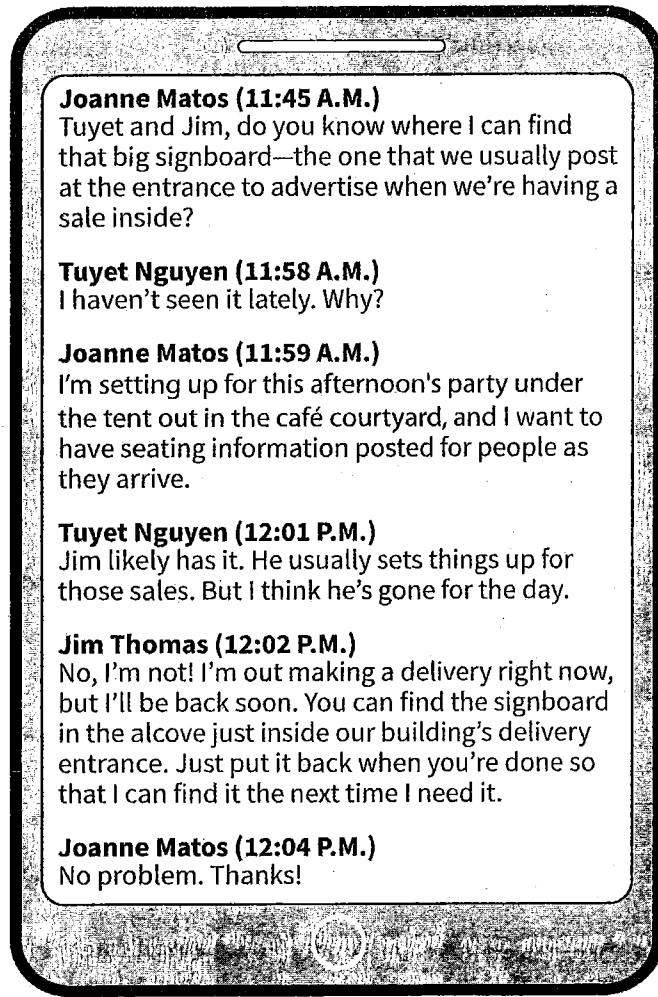
Finally, Vladimir Ikram led a discussion about advertising options. Radio advertisements have been successful in the past and are cheaper than television. Digital advertisements were also considered. The final decision was to start with print advertisements in *The Southtown Times*.

The next meeting will be on August 17.

168. What does the company intend to do in the future?
- (A) Open a series of tea shops
 - (B) Expand its product line
 - (C) Develop beverages other than tea
 - (D) Replace the current tea varieties
169. Who most likely is Mr. Luna?
- (A) A shipping clerk
 - (B) A factory supervisor
 - (C) A store owner
 - (D) A packaging designer
170. Who can provide information about the marketing budget?
- (A) Ms. Lin
 - (B) Ms. Taylor
 - (C) Mr. Ikram
 - (D) Ms. Ivanova
171. Where will the products initially be advertised?
- (A) In a newspaper
 - (B) In an online magazine
 - (C) On the radio
 - (D) On social media

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Questions 172-175 refer to the following text-message chain.



172. Why did Ms. Matos begin the text-message chain?
- (A) She needs help locating something.
 - (B) She is wondering what time Mr. Thomas will arrive.
 - (C) She wants to know why the tent is up today.
 - (D) She wants help putting up decorations.
173. What will happen this afternoon?
- (A) There will be an outdoor event.
 - (B) There will be a sale.
 - (C) Ms. Nguyen will order a signboard.
 - (D) Mr. Thomas will deliver an additional tent.
174. Where is Mr. Thomas most likely texting from?
- (A) The tent
 - (B) The building entrance
 - (C) His home
 - (D) A delivery site
175. At 12:04 P.M., what does Ms. Matos most likely mean when she writes, "No problem"?
- (A) She will probably be finished soon.
 - (B) She will meet Mr. Thomas at the entrance.
 - (C) She will return an item to its original location.
 - (D) She understands Ms. Nguyen's explanation.

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Questions 176-180 refer to the following schedule and review.

Central Art Museum

Upcoming Special Exhibits



Worldwide Fashion

November 1-28

Discover how clothing and accessories have changed throughout time in various parts of the world. See clothing samples, historical items, and sketches.

Jeffrey Lamb: Naturalist

December 1-29

Scientist Jeffrey Lamb spent his life studying and taking pictures of wildlife on six continents. See photos of animals and landscapes from the researcher's personal collection, taken during his forty-year career.

Humans in Art

January 1-29

This collection of paintings and sculptures from dozens of artists, past and present, shows us the many ways artists can depict a human subject. Works from both famous and relatively unknown artists are included here.

Everyday Art

February 1-26

A variety of handmade items are on display in this exhibit showing art in everyday life. From handmade quilts to furniture, see these household items in a whole new way.

Review of Central Art Museum

Reviewer: Mary Walsh

Stars: ★★★★☆

I recommend the Central Art Museum to anyone interested in not only art but history as well. I've made two trips to the museum recently. My first trip was with my school's photography club. We only saw the special exhibit featuring photography, but I left wanting to see the rest of the museum. I returned a few days later and had the chance to walk through the entire museum. Each exhibit was different but full of interesting pieces. Be sure to stop at the interactive room near the gift shop for a hands-on experience. During my first trip, the room had cameras with fun backgrounds. Visitors took pictures of themselves, and for a small fee, I got a printout of myself as if I were holding a flag on the moon! Like the special exhibits, the activities at the interactive room change every month, so you will always find something new and interesting to do.

176. According to the schedule, what would a visitor most likely see at the first special exhibit?
- (A) Shoes
 - (B) Furniture
 - (C) Radios
 - (D) Paintings
177. What is indicated about the special exhibit in February?
- (A) It includes mostly paintings done by local artists.
 - (B) It will end before the other exhibits listed on the Web site.
 - (C) Visitors may see items similar to those that they have in their homes.
 - (D) It has returned to the museum after a popular earlier appearance.
178. Why did Ms. Walsh go to the museum a second time?
- (A) She wanted to take more photographs.
 - (B) She wanted to see more of the museum.
 - (C) She accidentally left an item at the museum.
 - (D) She got a discount on a ticket.
179. What does Ms. Walsh recommend that readers do?
- (A) Take a guided tour of the museum
 - (B) Call the museum for more information
 - (C) Buy something at the museum gift shop
 - (D) Participate in an activity at the museum
180. What exhibit did Ms. Walsh visit on the first trip to the museum?
- (A) Worldwide Fashion
 - (B) Jeffrey Lamb: Naturalist
 - (C) Humans in Art
 - (D) Everyday Art

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Questions 181-185 refer to the following product information and form.

Home Improvement Supply - Materials Overview

Countertops	Cabinets	Flooring
Ceramic tile	Golden oak	Hardwood
Stainless steel	Dark redwood	Vinyl
Marble - premium	Black walnut	Stone
Granite - premium	Synthetic laminate	Concrete

See the product catalog for the complete range of styles and colors. Contact a sales representative for pricing. Order delivery is usually 7—10 business days.

Note: Black walnut cabinets and hardwood flooring are local products fabricated by small regional manufacturers. Please allow a minimum of three weeks to fulfill orders.

Modern Styles

Your Remodeling Experts

Client Intake Form

Client Name: Theresa Dellman	Phone: 555-0130
Desired completion date: April 21	
Project description: Commercial <input type="checkbox"/> Residential <input checked="" type="checkbox"/>	
Client wants a complete remodel within three weeks, including new countertops, cabinets, flooring, and appliances (refrigerator, dishwasher, stove, oven).	
Client preferences: <ul style="list-style-type: none">• Countertops: black granite• Cabinets: Client kept samples and will let me know by the April 3 deadline for ordering.• Flooring: Client will let me know by April 3.	

Notes:

Ten percent off coupon to be applied to materials purchase. Not valid on premium materials.

Project contract and deposit were received on April 1.

181. According to the product information, where can customers see examples of all products?
- (A) On a Web site
 - (B) In a product catalog
 - (C) In a store
 - (D) In a newspaper advertisement
182. Who most likely completed the form?
- (A) An appliance repair person
 - (B) A restaurant chef
 - (C) A design store representative
 - (D) A cooking instructor
183. According to the form, what does the client need to provide?
- (A) A signature on the contract
 - (B) Approval for work to begin
 - (C) Proof of homeowner's insurance
 - (D) Decisions on two types of materials
184. What material will probably NOT be used to make the cabinets for the project?
- (A) Golden oak
 - (B) Dark redwood
 - (C) Black walnut
 - (D) Synthetic laminate
185. What is indicated about the marble and granite?
- (A) They are not eligible for a discount offer.
 - (B) They are no longer being manufactured.
 - (C) They are produced in limited colors.
 - (D) They are very popular with customers.

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Questions 186-190 refer to the following article, Web page, and review.

Alexandria's Restaurant Showcase

June 5 — Alexandria's Restaurant Showcase is back! From July 8 to July 25, participating restaurants in the Alexandria area will offer set menus at discounted prices. As in past years, restaurants can offer a two-course lunch menu for \$15, a two-course dinner menu for \$20, or a three-course dinner menu for \$30. Both customers and restaurant owners love the showcase. Food enthusiasts try new options at a lower cost, and restaurants report it's the time of year when dining areas are at their fullest.

Alexandria had its first restaurant showcase 15 years ago. It was modeled on a similar showcase in the beach town of Willmar. Originally, only eight restaurants participated. Since then, the showcase has grown, adding more restaurants and extending the number of days each year. This year, there will be 40 participating restaurants—about 70 percent of all the restaurants in Alexandria. Those looking to book a table should act fast. Some restaurants require reservations, and the most popular places book up quickly. To see the list of participating restaurants and make a reservation, visit www.alexandriarestaurants.com/showcase.

<https://www.alexandriarestaurants.com/showcase/reservations>

Showing search results for: **Center City Neighborhood**

Claire's
French food
Serving lunch and 3-course dinner
Open Tuesday–Sunday
Call (703) 555-0102 to make a reservation.

Fresh Fish Grill
Seafood
Serving lunch and 3-course dinner
Open Monday–Sunday
Call (703) 555-0195 to make a reservation.

Jin-Yi's House
Korean food
Serving 2-course dinner
Open Wednesday–Saturday
Call (703) 555-0198 to make a reservation.

Roberto's Pizzeria
Italian food
Serving lunch only
Open Tuesday–Sunday
No reservations necessary

<https://www.foodreviews.com/alexandria/freshfishgrill>

Nori Sato

I highly recommend Fresh Fish Grill. It was my first time eating there, and not only was the food excellent, but the staff was welcoming and efficient. I had some clients in town and was lucky enough to get a reservation on the last day of the restaurant showcase. We all really enjoyed the experience. I would gladly take clients there again.

186. What does the article mention about Alexandria's Restaurant Showcase?
- (A) Every restaurant in Alexandria participates.
 - (B) Restaurants are open seven days a week.
 - (C) It is the busiest time of year for restaurants.
 - (D) Restaurants are open only for dinner.
187. What is indicated about Alexandria's first Restaurant Showcase?
- (A) It took place eight years ago.
 - (B) It had 40 participating restaurants.
 - (C) It took place before a similar showcase began in Willmar.
 - (D) It had a shorter duration than this year's restaurant showcase.
188. What is true of all the restaurants on the Web page?
- (A) They are open on Mondays.
 - (B) They serve the same type of food.
 - (C) They require a reservation.
 - (D) They are in the same neighborhood.
189. How much does it cost to eat at Roberto's Pizzeria during Alexandria's Restaurant Showcase?
- (A) \$8
 - (B) \$15
 - (C) \$20
 - (D) \$30
190. What is suggested about Ms. Sato?
- (A) She went to Fresh Fish Grill on July 25.
 - (B) She went to Fresh Fish Grill with her family.
 - (C) She has dined at the Fresh Fish Grill many times.
 - (D) She knows the owner of Fresh Fish Grill.

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Questions 191-195 refer to the following job advertisement and e-mails.

Student Activities Coordinator

Rollervy University
Maynard, MA 01754

Responsibilities:

- Promotes involvement in campus extracurricular activities such as student government, arts, theater, cultural organizations, volunteer groups, and athletic club teams
- Updates the Rollervy University student activities Web site and manages all social media
- Coordinates student outings to local sporting and cultural events in the Boston metropolitan area
- Addresses inquiries by answering phones, responding to e-mails, and greeting walk-in visitors

To apply, write your cover letter in an e-mail, attach your résumé, and send it to the Human Resources Manager, at jobs@rollervy.edu. Please address the following:

- What relevant job experience do you have?
- Why do you believe you are a good fit for the position?
- What are your professional strengths?
- In which areas could you improve?

To:	Jobs < jobs@rollervy.edu >
From:	Samantha Bradbury < sambradbury25@rapidonet.com >
Date:	September 10
Subject:	Student Activities Coordinator
Attachment:	<input type="button" value="Résumé"/>

To Whom It May Concern,

Rollervy University is looking for someone to coordinate activities, promote student engagement, and provide professional customer service. I did all three during my tenure as the Campus Recreation Manager at Parvaton College.

At Parvaton, I increased participation in student activities by 37 percent. I also created a running club and planned excursions off campus. I placed a great emphasis on volunteering, including a project to pair college tutors with local high school students who needed help with classwork.

Overall, I believe I'm an excellent fit for the available position. I am punctual, detail oriented, and committed to increasing students' connection to their academic institution. I look forward to hearing back about a potential interview.

Sincerely,

Samantha Bradbury

E-mail

To: Samantha Bradbury <sambradbury25@rapidonet.com>
From: Lisa Cooper <jobs@rollervy.edu>
Date: October 2
Subject: Interview

Dear Samantha,

I am writing to check on your availability to interview for the Student Activities Coordinator position. Your preliminary interview would be conducted virtually. If selected for the next round, your second interview would be in person at the Rollervy University main campus. If you are still interested, please respond and let me know if you are free at 9 A.M. on either October 8 or October 9.

Kind regards,

Lisa Cooper

191. According to the job advertisement, what is one responsibility of the Student Activities Coordinator?
- (A) Help students with difficult assignments
(B) Inform students about local events
(C) Train students to give presentations
(D) Lead workshops about Web site development
192. According to the first e-mail, what is one way that Ms. Bradbury promoted student engagement?
- (A) She volunteered at a local recreation center.
(B) She participated in several cultural excursions.
(C) She recruited high school students to be tutors.
(D) She started a sports group.
193. What information did Ms. Bradbury leave out of her cover letter?
- (A) Her relevant job experience
(B) Her interest in the position
(C) Her professional strengths
(D) Her areas for improvement
194. What does the second e-mail indicate about the hiring process?
- (A) Every applicant must fill in a form online.
(B) Applicants should submit two reference letters.
(C) Some applicants will have an in-person interview.
(D) Applicants with four-year degrees are preferred.
195. Who most likely is Ms. Cooper?
- (A) The Human Resources Manager
(B) An office assistant
(C) A university admissions counselor
(D) The Student Activities Coordinator

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Questions 196-200 refer to the following e-mail, meeting agenda, and policy.

To:	Celeste O'Brien
From:	Monica Cheung
Date:	October 15
Subject:	Mobile phone reimbursement policy

Dear Ms. O'Brien,

As the Assistant Director of Accounting, I am writing about the policy regarding mobile phone expenses. Many Ferd Data Services employees use their personal mobile phones for business calls. To get reimbursed, they must submit a form every month. Ferd then pays up to 30 percent of the phone bill. My department confirms each employee's calculations and then schedules payments that vary every month.

Some companies have moved to a flat-rate model, whereby all employees who qualify receive a fixed amount each month (e.g., \$20). No staff time is required for monthly processing; the allowance is automatically included in each paycheck.

I hope that, as head of Human Resources, you will consider adopting a policy like this.

Sincerely,

Monica Cheung

Ferd Data Services MEETING AGENDA

Location: Online

Date: October 24

Time: 3:00 P.M.

Host: Celeste O'Brien, Vice President, Human Resources

Attendees: Human Resources Managers; Finance Managers; Department Heads

OBJECTIVES:

1. Consider issues with the current mobile phone reimbursement program
2. Review other options along with advantages and disadvantages
3. Select a new reimbursement model, if appropriate

OPTIONS:

1. Continue to reimburse employees for up to 30 percent of their business mobile phone use
2. Provide a flat monthly amount to employees who qualify; employees with high costs can submit requests for additional compensation
3. Provide qualified employees with mobile phones for business use

Ferd Data Services Employee Policies

Mobile Phone Reimbursement Policy

Revised October 30

Employees who work remotely and/or travel for business purposes should be reimbursed for business use of mobile phones. Three options are available:

- Employees who qualify will receive a mobile phone allowance of \$20 per month, regardless of actual expenses. To enroll in the program, employees must submit a Mobile Phone Allowance form with their supervisor's signature. The \$20 allowance will be applied to each month's paycheck.
- Employees with large charges may submit actual expenses to receive additional reimbursement.
- Managers and executives may opt for a company mobile phone, which is for business use only.

196. What is the purpose of the e-mail?
- (A) To describe patterns of employee behavior
(B) To suggest updates to certain technology
(C) To consider replacing a vendor
(D) To request a revision to a reimbursement policy
197. According to the e-mail, who is Ms. Cheung?
- (A) A telemarketer
(B) A member of the accounting team
(C) A human resources specialist
(D) An electronics engineer
198. What did Ms. O'Brien do after receiving Ms. Cheung's e-mail?
- (A) She invited Ms. Cheung to a meeting.
(B) She rejected Ms. Cheung's suggestion but proposed alternatives.
(C) She collaborated with other company leaders to address an issue.
(D) She transferred to a different department.
199. According to the policy, who qualifies to receive a company mobile phone?
- (A) Ferd Data Services managers and executives only
(B) All Ferd Data Services employees who work from home
(C) Employees who travel for business purposes
(D) Employees who submit a monthly form
200. What best describes the result of the meeting on October 24?
- (A) Attendees agreed to continue following the original procedures.
(B) Attendees decided to collect more information before making a decision.
(C) Attendees decided to adopt some of the options discussed.
(D) Attendees completed a survey about mobile phone use.

Stop! This is the end of the test. If you finish before time is called, you may go back to Parts 5, 6, and 7 and check your work.

토익 정기시험
실전 1000
RC

실전 TEST

04

READING TEST

In the Reading test, you will read a variety of texts and answer several different types of reading comprehension questions. The entire Reading test will last 75 minutes. There are three parts, and directions are given for each part. You are encouraged to answer as many questions as possible within the time allowed.

You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

PART 5

Directions: A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

101. After software updates, our customers report significant ----- in both speed and reliability.
(A) improvable
(B) improvements
(C) improves
(D) improved
102. McNeal Unlimited's market profile was finished before the due date listed ----- the project plan.
(A) in
(B) about
(C) until
(D) along
103. Employees can take up to two weeks off at a time as long as ----- requests are approved in advance.
(A) they
(B) their
(C) themselves
(D) them
104. Service representatives are responsible for being the ----- contact for each of our clients.
(A) small
(B) most
(C) abundant
(D) primary
105. The ----- of the fund-raiser was due to bad weather, so the event will be rescheduled for next weekend.
(A) cancellation
(B) cancel
(C) canceled
(D) canceler
106. AVB Education's online courses help users master many computer skills more ----- than other learning methods do.
(A) nearly
(B) lightly
(C) previously
(D) effectively
107. The ----- of several celebrities at the Sasaki Museum attracted local residents seeking photographs.
(A) presenter
(B) presented
(C) presence
(D) presentable
108. The committee enthusiastically ----- the theater company's grant application because it encourages community participation.
(A) approved
(B) caused
(C) affected
(D) practiced

109. Mr. Ibrahim told the management team that preparation for the annual shareholders' meeting was going ----- as planned.
- (A) preciseness
(B) precise
(C) precision
(D) precisely
110. Aryxco's shipping costs vary based upon the destination and the weight ----- the package.
- (A) as
(B) along
(C) between
(D) of
111. The health records of our clients are stored on a ----- server that is accessible only to authorized users.
- (A) secure
(B) securing
(C) securely
(D) security
112. Before we sign a contract with the heating company, we must confirm that its proposal meets our installation -----.
- (A) customers
(B) businesses
(C) requirements
(D) volunteers
113. The area ----- the new Furniture Vine headquarters is covered by dense forest.
- (A) among
(B) happening
(C) foreseeable
(D) surrounding
114. The firm's top analysts expect that the acquisition of Valuwest, Inc., will lead to a ----- future for shareholders.
- (A) prosperous
(B) voluntary
(C) sizable
(D) calculating
115. Upon reviewing the draft of the agreement, the lead lawyer will notify Ms. Gwan's team ----- any concerns.
- (A) regarding
(B) afterward
(C) toward
(D) as soon as
116. Following a two-year break, the Gear Institute is once again ----- career-building workshops for health-care workers.
- (A) informing
(B) providing
(C) passing
(D) deciding
117. The Cedar Lake Hotel adjusted its ----- prices in an attempt to increase its share of the growing market.
- (A) competed
(B) competition
(C) competitor
(D) competitive
118. Operating hours of Big Midwest Cafés are subject to local ----- enforced by the city in which the café is located.
- (A) fragments
(B) equalities
(C) regulations
(D) categories
119. The legal department ----- revisions to the amendment last week, and Ms. Koehler sent it to the corporate group for review.
- (A) completed
(B) completes
(C) will complete
(D) is completing
120. Ms. Arriata asked all ----- in yesterday's Productivity and Technology workshop to send in their questionnaires.
- (A) activities
(B) objectives
(C) participants
(D) schedules

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121. Consumers noted that Sunnyside Chocolates taste ----- different from all other chocolates.
- (A) distinguish
(B) distinguishably
(C) to distinguish
(D) distinguishing
122. With bicycling becoming more popular than ever, the city council plans to ----- the number of bicycle lanes on city streets.
- (A) generate
(B) invent
(C) expand
(D) organize
123. Claston Industry's guidelines help ensure that equipment ordered from all suppliers ----- safety standards.
- (A) meets
(B) meeting
(C) to meet
(D) was met
124. Though Ms. Daiyu ----- handles customer inquiries, Mr. Mei takes over when she gets a special assignment from her manager.
- (A) never
(B) almost
(C) deeply
(D) usually
125. Opportunities for growth cannot ----- by Aksika Medical without a careful analysis of the costs and benefits.
- (A) pursue
(B) be pursued
(C) pursuing
(D) to pursue
126. Mayson Technology not only leads its competitors in revenue ----- in award-winning innovations.
- (A) but also
(B) so that
(C) and
(D) yet
127. Our presentation will provide an overview of ----- the theoretical and the practical aspects of machine learning.
- (A) each
(B) any
(C) such
(D) both
128. The responsibilities of new assembly-line supervisors at the Streamline Auto Plant increase ----- as they gain more experience.
- (A) diligently
(B) completely
(C) progressively
(D) cooperatively
129. Although unforeseen factors initially ----- the construction of the wind farm, it opened on schedule.
- (A) complicate
(B) complicated
(C) are complicating
(D) be complicated
130. ----- Haruto sees an opportunity for professional development, he is sure to take advantage of it.
- (A) Even though
(B) Owing to
(C) Whenever
(D) Whereas

PART 6

Directions: Read the texts that follow. A word, phrase, or sentence is missing in parts of each text. Four answer choices for each question are given below the text. Select the best answer to complete the text. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 131-134 refer to the following Web page.

TEST 4

Evergreen Mountains Scenic Railway

The Evergreen Mountains Scenic Railway has reopened after a yearlong renovation project. First built over a century ago, the railway is one of the oldest in the nation. The recent closure was necessary to make extensive upgrades to the aging tracks and train cars. 131., renovations were made to the historic station.

Sightseers on the railway will enjoy a trip through the Evergreen Forest as they 132. to the top of Walden Mountain. Here the train will make an hour-long stop for visitors to tour the new visitor center or 133. enjoy the views from the highest mountain in the region. The return trip takes 134. a different route back to the station. Tickets for this amazing journey are available online.

131. (A) Additionally
(B) However
(C) Nevertheless
(D) For example

132. (A) ride
(B) riding
(C) rides
(D) ridden

133. (A) simple
(B) simplest
(C) simplify
(D) simply

134. (A) The renovations took longer than expected.
(B) Walden Mountain is the tallest of the Evergreen Mountains.
(C) Other nearby mountains do not have tourist attractions.
(D) The entire trip takes approximately 2.5 hours.

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Questions 135-138 refer to the following e-mail.

To: Marcus Witt <mwitt@bmail.com>
From: Julie Mendell <contracts@nevycorp.com>
Date: 1 June
Subject: Your contract with Nevy
Attachment: Renewal form

Dear Mr. Witt:

Greetings from the Nevy Corporation. I hope this message finds you well.

As I mentioned on our recent call, we are conducting a review of our current _____. This **135.** includes your agency. _____ the difficult year, we have been impressed with your agency's **136.** professionalism and positive results. _____. Please sign the attached document and return it to **137.** us at your earliest convenience.

We _____ forward to strengthening our relationship with you and your team. If you have any **138.** questions or concerns, please let us know.

Sincerely,

Julie Mendell
Partner Relations Manager

- 135.** (A) versions
(B) contests
(C) equipment
(D) partnerships

- 138.** (A) were looking
(B) would look
(C) looked
(D) look

- 136.** (A) Although
(B) Despite
(C) Instead
(D) Since

- 137.** (A) Therefore, we would like to extend your contract for another two years.
(B) Unfortunately, we were unable to reach you in time.
(C) Please confirm your contact details at your earliest convenience.
(D) We certainly understand the concerns you raised when we last spoke.

Questions 139-142 refer to the following advertisement.

Save Big at Buelo Fitness!

At Buelo Fitness, we seek to improve the physical and mental well-being of all Carver residents.

Since the gym is locally owned, ----- will give you the attention and guidance you need to
139.

maximize your fitness. ----- another year comes to an end, why not get in shape?
140.

----- . But you must act fast! These limited-time deals are only valid through December 31.
141.

The Buelo Bundle consists of fifteen classes within three months for just \$100. The Buelo
Unlimited package is just \$10 for the first month, and then \$100 per month thereafter. It requires a
six-month ----- .
142.

139. (A) we
(B) one
(C) they
(D) mine

142. (A) lease
(B) development
(C) opportunity
(D) commitment

140. (A) As
(B) During
(C) Beyond
(D) Following

141. (A) Call us if you have any questions.
(B) Check out these positive reviews from
customers.
(C) We are offering two special deals to help
you begin.
(D) Exercise should be combined with healthy
eating habits.

GO ON TO THE NEXT PAGE

Questions 143-146 refer to the following e-mail.

To: jliu@lle.com
From: customersupport@gerdenbank.com
Subject: Service Fee
Date: 27 May, 10:34 A.M.

Dear Ms. Liu,

----- an error in our internal computer processing system, a service fee was incorrectly deducted **143.** from your savings account on 23 May. This error has been fixed, and a refund was posted to your account on 25 May. You ----- this deposit on your next statement under the description "Fee **144.** adjustment."

We apologize if this has resulted in any ----- . Please contact us if you have any concerns **145.** regarding this issue. **146.**

Sincerely,

Jennifer Ayers
Customer Support
Gerden Bank

- 143.** (A) In fact
(B) Because of
(C) In reply to
(D) Except for

- 144.** (A) found
(B) were finding
(C) will find
(D) have found

- 145.** (A) confusion
(B) satisfaction
(C) explanation
(D) calculation

- 146.** (A) We just added 280 new customers to our base.
(B) Please let us know whether you want to open a checking account.
(C) Gerden Bank has an important message for our customers.
(D) As always, thank you for choosing Gerden Bank.

PART 7

Directions: In this part you will read a selection of texts, such as magazine and newspaper articles, e-mails, and instant messages. Each text or set of texts is followed by several questions. Select the best answer for each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 147-148 refer to the following memo.

MEMO

To: All Staff
From: Amaya Sodhi
Subject: Online Portal
Date: 22 August

The online portal is now up and running. To use it, patients must first obtain an activation number from a staff member here. Patients will then be able to register to access their records, get lab results, and book appointments.

We had also planned to launch a payment option within the portal. However, the Web developers are still dealing with issues with the billing system. As a result, that part of the system will be implemented at a later time.

It will take some time for all of us to learn how to work with the portal. If you have any questions, please contact Marie at extension 244.

TEST 4

147. Where most likely does Ms. Sodhi work?

- (A) At a hotel
- (B) At a medical office
- (C) At a credit card company
- (D) At an employment agency

148. What has been delayed?

- (A) A software update
- (B) The hiring of new employees
- (C) The delivery of information to Marie
- (D) An online payment system

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Questions 149-150 refer to the following form.

**Welcome to the
Mirjana Springs Hotel
in Dubrovnik.**

The network password for complimentary Web access is "Mirjanawifi." It is offered throughout the hotel.

For hotel-related requests, please contact the front desk. For information on local attractions and tourist excursions, please see Ms. Novak in our recreation office.

We hope you enjoy your stay!

Room #: 1296

Guest: Devon Tolga

Clerk: Malina Babic

Check-in: May 23

Checkout: May 25

Arrival time: 8:23 P.M.

- 149.** What is indicated about Internet access at the Mirjana Springs Hotel?

(A) It does not require a password.
(B) It is not very reliable in the evening.
(C) It is not available in room 1296.
(D) Guests do not have to pay for it.

- 150.** What is indicated about Ms. Novak?

(A) She works at the front desk.
(B) She will check out on May 25.
(C) She helps set up sightseeing trips.
(D) She is Ms. Babic's supervisor.

Questions 151-152 refer to the following advertisement.

TEST
4

Mini-pure: Portable Air Purifier

Mountain Clear Air, a leader in air purifying devices, introduces Mini-pure, the first portable air purifier of its kind. Developed by leading environmentalists and engineers, Mini-pure cleans air by using negative ions! Plus, it's small and convenient, so you can take it with you wherever you go.

- Environmentally friendly and effective
- Fits easily into a purse or briefcase
- Reduces pollutants and allergens
- Charges quickly with any standard phone charger
- For use at home, in the office, or anywhere

Find out more at Minipureairclean.com.

151. For whom is the advertisement most likely intended?

- (A) Medical engineers
- (B) Hotel operators
- (C) Environmental specialists
- (D) Everyday consumers

152. What is NOT indicated about the air purifier?

- (A) Its size
- (B) Its purpose
- (C) Its cost
- (D) Its power source

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Questions 153-154 refer to the following text-message chain.

Jim Szymanski (9:42 A.M.)

Bev, I want to give you a heads-up. There's a broken water valve at the Eastbury Student Apartments. The water there will be shut off for 2 hours.

Bev Munoz (9:43 A.M.)

No problem. We can wash our hands at the Carlton Apartments after we finish this job.

Jim Szymanski (9:44 A.M.)

Right. We'll be doing the same thing this morning as we did last time. We'll enter each apartment unit and vacuum out the filter in the wall air conditioner. Any filter that looks too dusty should be replaced. Also, we should clear out debris from the vents.



Bev Munoz (9:46 A.M.)

Got it. Will all the apartments be unoccupied?

Jim Szymanski (9:47 A.M.)

The students are on school holiday. But you may want to knock on the doors just in case.

Bev Munoz (9:48 A.M.)

OK. I can handle Building A because I'm parked nearby. You could work on Building B. The work will go more quickly that way, and we'll have time for an afternoon lunch break.

Jim Szymanski (9:49 A.M.)

Exactly. Let me know if you need anything else this morning.



153. What will Mr. Szymanski and Ms. Munoz do this morning?

(A) Remove litter from parking areas
(B) Service some air conditioners
(C) Repair broken water pipes
(D) Install kitchen appliances

154. At 9:47 A.M., what does Mr. Szymanski imply when he writes, "The students are on school holiday"?

(A) Parking will be easy to find.
(B) No students live in Building A.
(C) The apartments should be vacant.
(D) Students often make their own repairs.

Questions 155-157 refer to the following e-mail.

To: Larisa M. Lee
From: Minnich Furniture
Subject: Furniture Sale Ends Friday
Date: Wednesday, 28 August

Minnich Furniture Seasonal Sale!
Last three days for up to 50% savings. Shop for:

Sectionals **Sofas** **Lamps** **Bedroom sets**

Over 1,000 items on sale. Hurry! Inventory is going fast!
Shop online at www.minnichfurniture.com

- Limited quantities of certain items are available. Limit 2 sale items per customer.
- Offer applies to Internet orders only. Additional cost for shipping.
- Returns must be initiated within 30 days.
- See Web site for full details and photos of all offerings.

TEST 4

155. Who most likely is Ms. Lee?

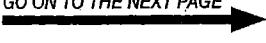
- (A) A potential customer
- (B) A sales representative
- (C) An interior designer
- (D) A warehouse employee

156. How can purchases be made from Minnich Furniture?

- (A) By shopping at one of several retail stores in the area
- (B) By visiting the central warehouse
- (C) By phoning the call center
- (D) By placing an online order

157. What is indicated in the e-mail?

- (A) The sale will end in 30 days.
- (B) Returns of discounted items are not allowed.
- (C) Customers can buy only two items at sale price.
- (D) Only 1,000 items are left in stock.

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Questions 158-161 refer to the following letter.

Johan Krueger
Xolani Publishing
291 Waring Road
Pretoria 0002 South Africa

16 June

Nadja Abdi, Office Manager
64 Kenda Avenue
Nairobi 00606 Kenya

Dear Ms. Abdi,

Thank you for requesting a free trial issue of *Modern Style Magazine*. Enclosed is your complimentary issue. Businesses like yours benefit greatly from our magazine service. Did you know that patients typically wait up to twenty minutes before their checkup or cleaning? Having magazines to read helps the wait time pass quickly.

Ready to order a full subscription? Return the enclosed card and get 20 percent off the newsstand price. As a bonus, we will include a copy of our annual review issue at no extra charge.

Sincerely,

Johan Krueger

Johan Krueger, Xolani Publishing

P.S. We publish magazines for a variety of readers worldwide, including popular titles such as *Sports Today*, *Home Repair Journal*, and *Budget Traveler Monthly*. As a business, you can request a complimentary trial issue of any title in our catalogue. Just visit our Web site today!

158. What type of business does Ms. Abdi most likely manage?
- (A) A hair salon
 - (B) A dental clinic
 - (C) A coffee shop
 - (D) A law firm
159. The word "pass" in paragraph 1, line 4, is closest in meaning to
- (A) cross
 - (B) happen
 - (C) elapse
 - (D) overlook
160. What is indicated about Xolani Publishing?
- (A) Its products appeal to people with various interests.
 - (B) It mainly publishes academic journals.
 - (C) Its customer base is limited to South Africa.
 - (D) It sells mostly digital subscriptions.
161. What is NOT offered to Ms. Abdi in the letter?
- (A) A free trial issue of another magazine
 - (B) A discounted subscription rate
 - (C) A bonus for referring new subscribers
 - (D) A free issue of *Modern Style Magazine*

Questions 162-165 refer to the following press release.

FOR IMMEDIATE RELEASE

Contact: Roberto Barboza
351 922 555 965

LISBON (18 June)—This year's International Candy Conference will be held in Lisbon, Portugal, at the Vil de Maitros Convention Center near the Bibb Bubblegum factory. Thousands of candy industry specialists from around the world are expected to attend the event on 8–10 September. — [1] —.

Amanda Bibb, CEO of Bibb Bubblegum, takes the chewing gum industry very seriously. — [2] —. As the company's fourth-generation CEO, she proudly shares, "My family is excited to sponsor this event and thrilled to be the first chewing gum company ever to host the International Candy Conference!" Ms. Bibb is also especially pleased that the candy conference will be in Portugal this year. — [3] —. "Bibb Bubblegum started with a tiny shop near Lisbon. While our main factory is local, we now sell our gum in seven countries. We hope this event will bring attention and revenue to our community as well as to the international bubblegum market."

For more information about the International Candy Conference and for tours of the Bibb Bubblegum factory, contact Roberto Barboza at 351 922 555 965 or visit www.BibbBubblegum.com. — [4] —.

162. What is the main purpose of the press release?
(A) To explain the history of the candy industry
(B) To announce the expansion of a gum company
(C) To introduce the CEO of a new business
(D) To promote a conference and its sponsor
163. What is indicated about the Bibb Bubblegum company?
(A) It allows visitors to tour its facility.
(B) Its headquarters are in Lisbon.
(C) It is a new candy business in Portugal.
(D) It offers more flavors than other gum companies do.
164. Who most likely is Mr. Barboza?
(A) A shop owner
(B) A company representative
(C) A newspaper writer
(D) A travel agent
165. In which of the positions marked [1], [2], [3], and [4] does the following sentence best belong?
"That number now will likely include many gum manufacturers, as Bibb Bubblegum will host this year's event."
(A) [1]
(B) [2]
(C) [3]
(D) [4]

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Questions 166-168 refer to the following notice.



Your upgraded Impala card is in the mail!

At Impala Credit Union, your safety and convenience are paramount. That is why we are introducing contactless technology for all our member credit and debit cards. With this new development, you will no longer have to swipe or insert your card in a chip reader at checkout. In fact, you will not even need to remove your card from a physical wallet; simply hold it near a point of sale for it to be read!

There are a few important things to keep in mind. First, your current card will be deactivated on October 31. You may continue to use it until that time.

Second, the upgraded card may arrive before your current one expires. Once you activate the new card, the old one will automatically be deactivated and no longer be valid for use. You will need to manually activate your new card by following the instructions on the attached sticker.

Third, your contactless technology card will have a new card number, expiration date, and security number. When activating, you will be prompted to choose a PIN (personal identification number). The PIN from your current card will not automatically transfer over. Be sure to update your card on file for all preferred online retailers and app subscriptions to ensure continued access.

We hope that you enjoy your new card. For any questions regarding your contactless technology Impala card, feel free to contact customer service at 1-610-555-0168.

166. What is the purpose of the notice?

- (A) To request customer feedback
- (B) To alert customers of credit card fraud
- (C) To inform customers of a new payment method
- (D) To announce a change in billing policies

168. What do customers need to do when activating their new card?

- (A) Select a PIN
- (B) Cancel their current card
- (C) Enter the security number
- (D) Transfer outstanding balances

167. What is indicated about the new Impala card?

- (A) It will be valid for use as of October 31.
- (B) It does not need to be removed from a wallet for use.
- (C) It cannot be used for app subscriptions.
- (D) It will contain the same identification information as the old card.

Questions 169–172 refer to the following online chat.

The screenshot shows a digital communication platform with a header featuring a video camera icon and a user profile icon. The main area contains a transcript of a chat between three users: Frieda Jung, Cassie Alswith, and Austin Everett. The messages are timestamped from 9:16 A.M. to 9:27 A.M. The right side of the screen has a vertical bar labeled "TEST 4".

Frieda Jung (9:16 A.M.) I have to be out of the office starting on Wednesday until next Monday. I need to present a funding request at the regional legislature office. Would you both feel comfortable giving the presentation about the new Riverwalk to the urban development committee on Friday?

Cassie Alswith (9:18 A.M.) I think we could handle that. Right, Austin?

Austin Everett (9:20 A.M.) Definitely. I'm not sure how available you will be, Ms. Jung, but we could send you an overview of the presentation on Thursday if you'd like.

Frieda Jung (9:22 A.M.) I don't think that's necessary. Please be sure to highlight the revenue that we think will be brought into the region by the new businesses, as well as the positive environmental impacts our research group noted.

Austin Everett (9:23 A.M.) Got it. We will make sure to do that.

Cassie Alswith (9:25 A.M.) Would it be okay if I submit the weekly progress report on Monday instead of Friday? That way I'll have a little more time to prepare for the presentation.

Frieda Jung (9:26 A.M.) Yes, that's a good idea.

Cassie Alswith (9:26 A.M.) Great. Thank you!

Frieda Jung (9:27 A.M.) I might not respond to e-mail as frequently while I'm gone, but feel free to call me or text me if there's anything urgent that comes up.

169. Why will Ms. Jung be out of the office?
- (A) She is interviewing for a different job.
 - (B) She has another work obligation.
 - (C) She is taking time off for personal reasons.
 - (D) She has a doctor's appointment.
170. At 9:22 A.M., what does Ms. Jung most likely mean when she writes, "I don't think that's necessary"?
- (A) She is frustrated with Mr. Everett.
 - (B) She is confident in the abilities of Mr. Everett and Ms. Alswith.
 - (C) She does not enjoy reading e-mails.
 - (D) She thinks the meeting should be canceled.
171. What is indicated about the Riverwalk?
- (A) It will likely bring extra business to the area.
 - (B) It is located in the center of the city.
 - (C) Ms. Alswith is skeptical about its benefits.
 - (D) The construction on it has progressed quickly.
172. What is suggested about Ms. Alswith's report?
- (A) It has never been submitted late.
 - (B) It will be submitted to the legislature office.
 - (C) It is submitted every Friday.
 - (D) It must be reviewed by Mr. Everett on Monday.

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Questions 173-175 refer to the following letter.

Westmouth Financial Services
1311 Paul Street
Exeter EX8 9YJ, United Kingdom

14 July

Dear Ms. Tartal,

I am writing to notify you of some upcoming changes regarding your retirement investment account at Westmouth Financial. — [1] — Firstly, as you may already know, your primary financial services advisor, Felix Reardon, is retiring next month. — [2] — I have over fifteen years of experience working in personal finance and have worked at Westmouth Financial for three of those years, helping over 25 clients meet their retirement goals through savvy financial planning. I am excited to help you continue this journey.

Secondly, I would like to schedule a time to meet or talk with you about your current portfolio. — [3] — We could meet in person or just have a simple phone or video chat, but it would be good for us to touch base to plan your investment strategy for the next ten years as you are nearing your retirement. Along those lines, I specifically wanted to see if you were interested in shifting some of your funds into more stable assets like bonds and annuities. — [4] — I usually recommend shifting into these safer options as you get closer to retirement. Please feel free to call me or send an e-mail so we can arrange a time to talk. Thanks, and I look forward to speaking more.

Sincerely,

Rita Hidayat

Rita Hidayat, Account Manager

- 173.** What is indicated about Ms. Hidayat?
- (A) Personal finance is her second career.
 - (B) She has been in her current role for three years.
 - (C) She was Mr. Reardon's mentor.
 - (D) She retired fifteen years ago.
- 174.** What is suggested about Ms. Tartal's financial portfolio?
- (A) It does not have a great deal of value.
 - (B) Mr. Reardon did not manage it well.
 - (C) Ms. Tartal expected it to perform better.
 - (D) It has several risky assets.

- 175.** In which of the positions marked [1], [2], [3], and [4] does the following sentence best belong?
- "Therefore, I will be taking over the management of your account."
- (A) [1]
 - (B) [2]
 - (C) [3]
 - (D) [4]

TEST 4

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Questions 176-180 refer to the following article and survey.

New Home for Theatre Group

AUCKLAND (11 July)—The south end of Darby Street is dominated by the imposing Victorian building that formerly held the main branch of Pacific Trade Bank. That building is now the home of the Cornata Theatre Company. After a grand-opening ceremony on Tuesday, tours of the new theatre were given to attendees.

The debut show is *Relax*, a comedy by Mi-Sun Yeo about a popular tourist site. Performances are scheduled to begin on Saturday, 16 July, and run until the end of the month.

According to Noah Larkins, the artistic director of the Cornata Theatre Company,

"talk-backs" will immediately follow every performance. Talk-backs allow the director and cast members to share their thoughts about the play, and audience members can ask them questions. "We want to be part of the artistic communities in both Auckland and the larger community around us," said Mr. Larkins.

The building houses a main stage theatre that seats approximately 325 people and a smaller studio theatre upstairs. The company will also offer acting classes for children and adults. For more information or to buy tickets, visit the company's Web page at www.cornatatheatre.nz.

Thank you for attending *Relax*. Please take a few moments to tell us about your experience.

Name and e-mail address: **Julia Cruz <jcruz@northwing.nz>**

1. How would you rate the performance you saw?

Excellent Good Fair Did not enjoy

2. How would you rate your overall theatre experience?

Excellent Good Fair Did not enjoy

3. How did you hear about us? (Check all that apply.)

Print advertisement Social media Television E-mail

Comments: The play was a fascinating story, and the acting was brilliant. I'm delighted to be a subscribing member of the theatre this season. If all the shows are this good, I'll be very happy. There did seem to be a problem with the concession stand. There was a long line for food and drinks, and it did not move very quickly.

176. What is the purpose of the article?

- (A) To examine the history that a play is based on
- (B) To attract participation from amateur actors
- (C) To announce the opening of an arts venue
- (D) To advertise a service for tourists

177. Who is Ms. Yeo?

- (A) A playwright
- (B) A banker
- (C) A department head
- (D) A director of tourism

178. What does the article mention about the building on Darby Street?

- (A) It contains apartments for many families.
- (B) It was once a bank.
- (C) It is the oldest building on the street.
- (D) It offers a community jobs program.

179. What is suggested about Ms. Cruz?

- (A) She heard about a theater from an e-mail.
- (B) She enjoyed the food and drinks offered.
- (C) She did not think the acting was very good.
- (D) She saw the first play performed in a new theater.

180. What does Ms. Cruz indicate in the survey?

- (A) She recently moved to Auckland.
- (B) She works at a nearby restaurant.
- (C) She is a season subscriber.
- (D) She stopped at a theater after shopping.

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Questions 181-185 refer to the following instructions and form.

Blendora Coffee

Item 16: Creamy Vanilla Blendelicious

Steps	
1. Pour espresso	Use dark roast or decaf. For small drinks, add 1 shot. For medium drinks, add 2 shots. For large drinks, add 3 shots.
2. Pour milk	For regular drinks, use whole milk. When customers request a light drink, use nonfat milk.
3. Add flavor	Use vanilla powder. For small drinks, add 2 scoops. For medium drinks, add 3 scoops. For large drinks, add 4 scoops.
4. Add ice	Use the markings on the ice scoop for small, medium, and large drinks.
5. Blend	Press the orange button on the blender. The texture should be creamy.
6. Finish and serve	Pour into a plastic cup. For regular drinks, top with whipped cream and use a domed lid. For light drinks, do not top with whipped cream and use a flat lid.
7. Clean up	Rinse blender cover and metal blender cup. Wipe the counter.

Blendora Coffee Barista Training

Trainee: Matt Molinelli

Trainer: Kuniko Osawa

Date: June 17

Drink: Creamy Vanilla Blendelicious (Light) **Size:** Small Medium Large

Rate the quality of the finished beverage.

Perfect Very Good Good Acceptable Unacceptable

What errors did the trainee make?

Mr. Molinelli measured correctly for a medium beverage, and he used nonfat milk. However, he did everything else according to the regular recipe, not the light one.

Comments: Mr. Molinelli was adept at using his hands, and he kept a smile on his face. Once he memorizes the recipes, he will be an excellent barista.

- 181.** Who are the instructions meant for?
- (A) Dishwashers at a restaurant
 - (B) New employees at a coffee shop
 - (C) Customers placing an order
 - (D) Restaurant equipment manufacturers
- 182.** According to the instructions, what is true of the Creamy Vanilla Blendelicious?
- (A) It is available in two sizes only.
 - (B) It is served hot.
 - (C) It is not available in decaf.
 - (D) It is sometimes served with a flat lid.
- 183.** How many scoops of vanilla powder did Mr. Molinelli use?
- (A) One
 - (B) Two
 - (C) Three
 - (D) Four
- 184.** What did Mr. Molinelli do wrong?
- (A) He put whipped cream on the drink.
 - (B) He used the wrong type of milk.
 - (C) He used only one shot of espresso.
 - (D) He washed the blender without using soap.
- 185.** What does Ms. Osawa suggest about Mr. Molinelli in the form?
- (A) He asked her for help to make the drink.
 - (B) He presented a friendly appearance.
 - (C) He had never used a blender before.
 - (D) He has an excellent memory.

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Questions 186-190 refer to the following online profile and e-mails.

Dialed-In: The Web Site for Professional Connections	
Quentin Rines Dialed-In Code number: 04404782	Position wanted: Director of Commercial Lending
Experience: Assistant Manager, Commercial Lending First Bank of Barbados Three years, three months (present position)	
Loan Officer First Bank of Barbados Three years, eight months	
Teller First Bank of Barbados 1 year, two months	

To:	Quentin Rines <qrines@islandlink.bb>
From:	Rozella Huy <rozella.huy@ventana.com>
Date:	14 November
Subject:	Job offer

Dear Mr. Rines:

On behalf of all staff here at Ventana Bank, I want to say how pleased we were to meet you last week. We appreciate that you were able to spend so much time with us discussing your background and plans for the future. We are pleased to offer you the position of director of commercial lending. The position will be based in our George Town location on the Cayman Islands. Should you accept the position, you will receive the pay and benefits described during the interview process, as well as a relocation reimbursement of USD \$1,000.

Please let us know whether you accept the offer by 29 November and inform us of your preferred start date. We hope to have the position filled by mid-December.

Congratulations on being selected. We look forward to welcoming you to our team.

Sincerely,

Rozella Huy
President, Ventana Bank

E-mail

To:	Tomas Melville <tmelville@homenetwork.bb>
From:	Quentin Rines <qrines@islandlink.bb>
Date:	14 November
Subject:	New position

Mr. Melville,

I just received the job offer from Ventana Bank that we discussed on Monday. They are meeting my salary request and offering me money for relocating too.

This has been my goal ever since you hired me as a teller, right out of college. But now that I have been offered my dream job, I am having doubts. The new location seems so far away. I would rarely get to see my parents and my siblings.

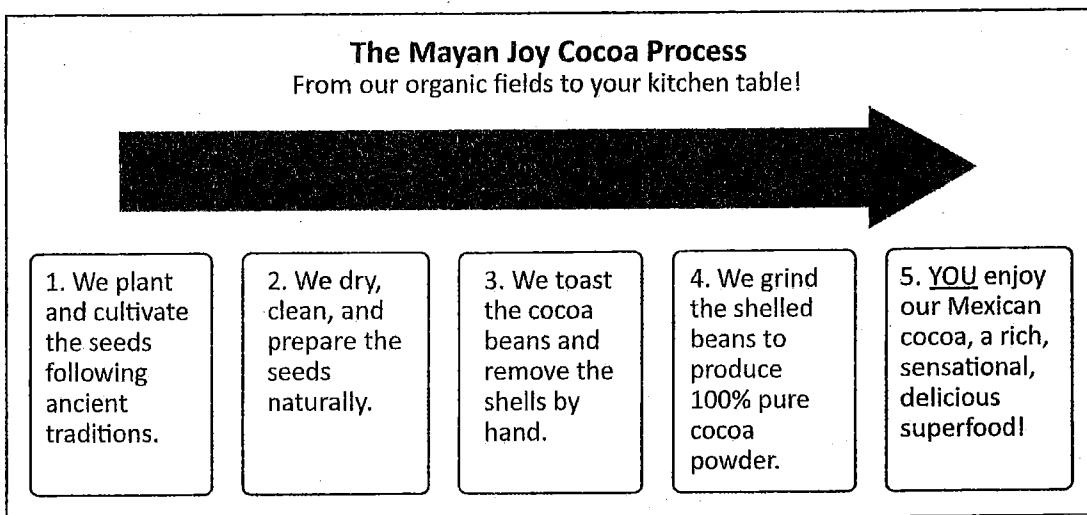
I would welcome your help in this matter. Could we get together in the next few days for lunch or coffee? As you know, I have always valued your input, and I have missed our lunchtime conversations since you retired.

Quentin

- 186.** According to the online profile, what is Mr. Rines's current job?
- Director
 - Assistant manager
 - Loan officer
 - Teller
- 187.** What is indicated about Mr. Rines in the first e-mail?
- He was offered \$1,000 to help pay for moving.
 - He worked with Ms. Huy at First Bank of Barbados.
 - He plans to go on a short trip to the Cayman Islands.
 - He recently opened an account at Ventana Bank.
- 188.** What is Mr. Rines's concern about the position?
- It pays less than advertised.
 - It requires him to move to the Cayman Islands.
 - It requires him to start before he is ready.
 - It seems to be more demanding than he originally thought.
- 189.** According to the second e-mail, why does Mr. Rines want to meet with Mr. Melville?
- To offer him a job
 - To request a loan
 - To ask for advice
 - To thank him for his help
- 190.** What is suggested about Mr. Melville?
- He lives in George Town.
 - He contacted Mr. Rines using the Dialed-In Web site.
 - He is a friend of Ms. Huy's.
 - He once worked at First Bank of Barbados.

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Questions 191-195 refer to the following process chart, letter, and product chart.



Mayan Joy Cocoa
Av Tulum Plaza Galerias
Cancun, Quintana Roo 97655
Mexico

March 24

James Grigio
39 Lansford Lane
Valley Falls, Kansas 66088
United States

Mayan Joy Cocoa Representative:

When I was recently in Mexico, I purchased a block of your fine cocoa. It was the best I ever had! I did some research on your products, and I was very impressed with your process. I especially appreciate that your workers take care to remove the shells from the beans by hand.

I would like to purchase some more to make my own chocolates at home. Please send me information and pricing. I would prefer to purchase a one-pound block of pure, unsweetened Yucatan cocoa. I will be sweetening the candy myself, so I am not looking for sweetened cocoa.

Thank you.

James Grigio
James Grigio

Mayan Joy Cocoa Products Chart

House Blend	Artisan Block	Block Gift	Mountain Bag
Half-pound bag \$25 Item: D-23 Rich, bittersweet, blended powder Ready for making steamy, frothy, hot drinks Cocoa, white and brown sugar, cinnamon, ancho, allspice, anise, and cayenne	1 pound \$40 Item: C-100 Pure cocoa from the Yucatan Perfect for drinks, cooking, baking, and confections 100% pure cocoa in block form	2 pounds \$98 Item: C-200 Pure cocoa from the Yucatan Beautifully displayed in a handcrafted wooden gift box 100% pure cocoa in block form	1 pound \$65 Item: M-42 Mountain grown in the highlands of Guatemala Unsweetened cocoa in bag designed with artwork from Guatemala 100% pure cocoa in block form

191. Based on the process chart, what is done to the seeds immediately after they are cultivated?
- They are made into a beverage.
 - They are ground into powder.
 - They are toasted.
 - They are dried.
192. What does Mr. Grigio indicate in the letter?
- He lives in Cancun, Quintana Roo.
 - He grows natural cocoa.
 - He owns a chocolate shop.
 - He bought cocoa in Mexico.
193. What step in Mayan Joy Cocoa's process does Mr. Grigio praise?
- Step 1
 - Step 2
 - Step 3
 - Step 4
194. What is true about the Mayan Joy Block Gift?
- It is the only product that comes in a decorated container.
 - It is the only product that is from the Yucatan.
 - It is larger than the other products from Mayan Joy.
 - It contains more added sugar than the other Mayan Joy products.
195. What product will Mr. Grigio most likely purchase?
- House Blend
 - Artisan Block
 - Block Gift
 - Mountain Bag

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Questions 196-200 refer to the following report, coupon, and receipt.

Customer Survey Feedback Report

Generated for: Floorsy, Inc.
Conducted by: Gwyneth Gupta
Medallion Marketing Consultants

	Completely Unsatisfied	Somewhat Unsatisfied	Neutral	Somewhat Satisfied	Very Satisfied
Overall customer experience	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Customer service	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Product options	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Product value	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Web site organization	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Comments: The results of Medallion's survey are compiled above. We had 923 responses. There are several areas where Floorsy could improve its services to grow the business. First, customers had issues getting adequate customer service—this was due to slow e-mail response times, especially when making changes to orders. Medallion recommends investing in a chat window for the Web site and training customer representatives to use it. Customers enjoyed the Web site, and the chat feature would allow customers to get immediate service. One general comment stood out regarding product options. Customers appreciated the wide variety of low-pile carpets with short fibers. They appreciated their high durability for areas where people frequently walk. However, they were also interested in thicker shag rugs for lounge areas like living rooms.

Floorsy Discount Coupon

Thank you for responding to our customer survey!
As a reward for your support, get 20% off your next online purchase from May 1 to 31!

Enter the code **REWARD20** at checkout.

Note: Floorsy.com offers free shipping and handling on all orders.

Thank You For Your Order

Dear Mr. Lindsay,

Thank you for your phone order. The following items from your order #104850 have been delivered.

Hendesia Low-Pile Rug in Ruby Red (6 x 9)	x 1	\$180.00
Verenia Shag Rug in Blue (6 x 9)	x 1	\$250.00
Subtotal		\$430.00
Discount		\$86.00 (Code: REWARD20)
Total		\$344.00

Paid in full

As a growing business, we take all reviews and comments seriously. Please visit www.floorsy.com/comments to submit a review, and receive 10% off your next purchase. If you need assistance with your purchase, please e-mail customerservice@floorsy.com.

196. What is indicated in the report?
- (A) Customers found the Web site easy to navigate.
 - (B) Customers think the products are too expensive.
 - (C) Customer service representatives received high marks.
 - (D) Customers rarely communicate by e-mail.
197. What is one recommendation Ms. Gupta makes in the report?
- (A) To hire more interior designers
 - (B) To lower the price of the rugs
 - (C) To change the returns policy
 - (D) To spend more money on customer support
198. According to the coupon, what is true about Floorsy?
- (A) It rarely has sales.
 - (B) It ships items at no extra cost.
 - (C) It does not offer gift cards.
 - (D) Its Web site is poorly organized.
199. What can be concluded about Floorsy?
- (A) It has fully redesigned its Web site.
 - (B) It has offered Ms. Gupta a management position.
 - (C) It has added shag rugs to its product offerings.
 - (D) It has hired additional customer representatives.
200. What is most likely true about Mr. Lindsay?
- (A) He spoke to Ms. Gupta about his order.
 - (B) He was somewhat unsatisfied with the rugs.
 - (C) He sent an e-mail to change his order.
 - (D) He submitted responses to the customer survey.

Stop! This is the end of the test. If you finish before time is called, you may go back to Parts 5, 6, and 7 and check your work.

**토익 정기시험
실전 ① 1000
RC**

실전 TEST

05

READING TEST

In the Reading test, you will read a variety of texts and answer several different types of reading comprehension questions. The entire Reading test will last 75 minutes. There are three parts, and directions are given for each part. You are encouraged to answer as many questions as possible within the time allowed.

You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

PART 5

Directions: A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

101. Pering Township ----- enough money to build a new library next year.
(A) raised
(B) convinced
(C) observed
(D) tackled
102. ----- ground floor café is popular with building residents.
(A) Our
(B) Ourselves
(C) Ours
(D) Us
103. The additional training will help you become more ----- with RNV Laboratory's procedures.
(A) primary
(B) brief
(C) familiar
(D) deep
104. Reviews of employee performance are conducted ----- a quarterly basis.
(A) to
(B) against
(C) on
(D) with
105. Concert venues routinely record ----- to evaluate the success of their marketing campaigns.
(A) attendance
(B) attendant
(C) attended
(D) attending
106. The new contract must be signed and returned ----- any work can begin.
(A) before
(B) provided that
(C) as far as
(D) unless
107. The park's maps ----- the difficulty level of each hiking trail.
(A) explaining
(B) explain
(C) to be explained
(D) to explain
108. Braley's Deli prides itself on its fresh ingredients and ----- customer service.
(A) rapid
(B) occasional
(C) expected
(D) proposed

109. The next technology coordination team meeting will be held ----- teleconference at 3:00 P.M. tomorrow.
- (A) by
(B) of
(C) in
(D) for
110. Weiss Landscaping has a ----- grasp on its client base because of its excellent customer service.
- (A) firm
(B) firmest
(C) firmly
(D) firming
111. We add funds to our savings account ----- we can to ensure we have money on hand for unexpected expenses.
- (A) either
(B) even so
(C) whenever
(D) whereas
112. Last year's model of Rulster's electric vehicle ----- at a significant discount.
- (A) offers
(B) offered
(C) was offering
(D) is being offered
113. Freight trains are Choman Transport's ----- method of shipping materials if time is not an important factor.
- (A) valuable
(B) taken
(C) preferred
(D) plain
114. In order to respond to customer concerns, the sales department has collected all the ----- that has been sent.
- (A) correspond
(B) corresponded
(C) corresponding
(D) correspondence
115. Festival officials stored items that were left behind after the event until they could determine ----- owned them.
- (A) who
(B) theirs
(C) whose
(D) that
116. Even though there were problems with traffic last year, officials have again ----- to hold the parade in the city center.
- (A) updated
(B) controlled
(C) decided
(D) advanced
117. We will make arrangements for Ms. Tanaka's ----- once we finalize the schedule for her tour of our corporate headquarters.
- (A) arrive
(B) arrives
(C) arrival
(D) arrived
118. Given the benefits it will provide, members of the community were ----- excited about the proposal for a new shopping center.
- (A) responsibly
(B) popularly
(C) mistakenly
(D) understandably
119. Ultra Star Construction gained ----- savings by purchasing materials from different suppliers.
- (A) substance
(B) substantial
(C) substantiate
(D) substantially
120. Research project managers at Envira Hospital often hire external ----- with extensive experience in their fields.
- (A) patients
(B) contenders
(C) characters
(D) consultants

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121. Ms. Kwan reported that she is ----- finished with her report pending receipt of final client reviews.
- (A) too
(B) more
(C) almost
(D) often
122. Based on sales reports from the past three months, the ----- seems to be that our newest products are gaining popularity.
- (A) aim
(B) trend
(C) offer
(D) style
123. Newport Hills Property Developers are hiring ----- contractors to build a state-of-the-art water filtration system.
- (A) qualified
(B) qualification
(C) qualify
(D) qualifies
124. ----- to *Alpine Climber* magazine include Karl Saenz and Holli Bergits, two of Europe's best photographers.
- (A) Buyers
(B) Novelists
(C) Passengers
(D) Contributors
125. Notes on the ----- of the merger of LN Bank and East Way Bank will be included in the meeting minutes.
- (A) financially
(B) financing
(C) financial
(D) financed
126. Ms. Ahmad asked that we complete our assignments ----- so that she can include them in her monthly budget report today.
- (A) prompt
(B) prompted
(C) promptly
(D) prompting
127. The new operations manager was surprised that the directors wanted cost estimates even for minor tasks ----- labeling.
- (A) apart
(B) at least
(C) in full
(D) such as
128. After additional research, Mr. Haines has ----- his report on the prevalence of migratory birds in the region.
- (A) estimated
(B) revised
(C) inflicted
(D) advised
129. According to the publisher, Clark Lee's book is selling well ----- a few recent negative reviews.
- (A) except
(B) despite
(C) even if
(D) as soon as
130. Employees in the Kano Insurance personnel department must be able to analyze every application -----.
- (A) objects
(B) objectives
(C) objecting
(D) objectively

PART 6

Directions: Read the texts that follow. A word, phrase, or sentence is missing in parts of each text. Four answer choices for each question are given below the text. Select the best answer to complete the text. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 131-134 refer to the following article.

Major Expansion for Local Biotech Startup

Medicatenet, a leading biotechnology company, _____ yesterday that it has raised \$200 million in
131. venture capital from investors. It plans to use those _____ to install cutting-edge technology
132. involving machine learning to develop new medicines. The investment will enable Medicatenet to
triple its workforce _____ the next twelve months. 133. 134.

131. (A) announce
(B) announced
(C) announcement
(D) to announce

132. (A) funds
(B) laboratories
(C) parts
(D) teams

133. (A) between
(B) about
(C) at
(D) over

134. (A) With great fanfare, Medicatenet has published the results of a five-year study.
(B) Most therapies are developed in a trial-and-error process.
(C) Medicatenet is just one of several leading biotechnology companies.
(D) To accommodate this increase, the company has signed a lease to expand into a new facility in Norwalk.

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Questions 135-138 refer to the following e-mail.

From: Valeria Sanchez <vsanchez@mellowbayresort.com>
To: Seo-Jun Hak <seo-junhak2390@mail.com>
Subject: Arrival at Mellow Bay Resort
Date: June 4

Dear Mr. Hak,

Your stay at Mellow Bay Resort is coming soon! The check-in time is between 3:00 P.M. and 8:00 P.M. Please call us at (305) 555-0125 if you plan to arrive before or after these hours. Your room may be given to another guest if you arrive after 8:00 P.M. without _____.

135.

When checking in, you will receive complimentary tickets for the breakfast buffet, _____ is located down the hall from the lobby. You may also want to make dinner reservations at Lookout Restaurant on the top floor of the hotel with _____ views of the ocean and town.

136.

Also be sure to stop at our guest services desk for information about local attractions.

_____. There is so much in the bay area to explore! We look forward to welcoming you as our guest.

Best regards,

Valeria

- 135.** (A) notice
(B) choice
(C) appearance
(D) luggage

- 136.** (A) how
(B) why
(C) when
(D) which

- 137.** (A) sturdy
(B) recent
(C) spectacular
(D) faithful

- 138.** (A) Guests used to receive a discount on one item at the gift shop on the first floor.
(B) We can help you with plans to enjoy scuba diving, sailing, or other activities.
(C) Every room has a cable television connection with access to popular movies.
(D) Guests can sometimes check in to the hotel early with no additional charge.

Questions 139-142 refer to the following letter.

January 17

Kenji Davis
26 Peartree Lane
Baltimore, MD 21205

Dear Mr. Davis,

It was a pleasure to talk with you at the Annual Model Train Show in Baltimore earlier this month.

I ----- by the high quality of the antique trains that you had on display.

I mentioned that you might want to sell several sets of antique trains. Faremount Antique Auctions would be an ideal ----- for you. Twice a year we hold an online auction of antique toys that attracts bids from model train collectors from around the world. Our most recent auction was in November. ----- . I believe you will find that items in our auction sold for higher prices ----- similar items did at other sites.

Our next auction will be held May 21–22. Let me know if you are interested in participating.

Sincerely,

Justine Garcia, Faremount Antique Auctions

139. (A) impress
(B) impressed
(C) was impressed
(D) was impressing

142. (A) although
(B) since
(C) nonetheless
(D) than

140. (A) basis
(B) marketplace
(C) foundation
(D) career

141. (A) I encourage you to look online at the prices paid for items in that auction.
(B) Our auctions used to be held at a historic hotel called The Faremount Rose.
(C) Some of our customers are interested in antique metal banks from the 1800s.
(D) All participants in the online auction needed credentials to enter the site.

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Questions 143-146 refer to the following memo.

To: All Personnel
From: Harkfield Capital
Subject: Half day
Date: November 10

On Friday, November 19, beginning at 2:00 P.M., the parking garage will be power washed and the lines will be repainted. Before the workers can **143.**, the garage needs to be empty.

Therefore, all employees will receive a paid half day off from work. **144.** Those who begin at 9:00 A.M. will finish at 1:00 P.M. No lunch hours will be taken. Employees must **145.** the garage immediately after completing their shifts.

The garage will remain **146.** all weekend. Employees who work on the weekend must park on the street or in a paid lot.

We hope you will enjoy this extra time off.

143. (A) be hired
(B) be paid
(C) rest
(D) start

145. (A) vacates
(B) vacate
(C) vacated
(D) be vacated

144. (A) Employees who start work at 8:00 A.M. will leave at noon.
(B) Confidential material should be disposed of in a secure bin.
(C) Carpooling has become increasingly popular with employees.
(D) Managers must approve all overtime requests.

146. (A) underground
(B) exact
(C) spacious
(D) closed

PART 7

Directions: In this part you will read a selection of texts, such as magazine and newspaper articles, e-mails, and instant messages. Each text or set of texts is followed by several questions. Select the best answer for each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 147-148 refer to the following invoice.

Oma Jean's Cakes	
Customer Name:	Robert Palomino
Customer Phone:	(704) 555-0189
Date of Order:	October 26
Date of Delivery:	October 28
Delivery:	Grand Uptown Hotel
Delivery by:	Renu Bhatti
Two kg chocolate cake (round)	\$75.00
Chocolate icing	free
Strawberry filling	\$20.00
Message on cake: <i>"Congratulations on your retirement, Mary Ellen!"</i>	free
Special instructions: Decorate cake with yellow icing flowers	\$15.00
Delivery Fee	\$15.00
Grand Total	\$125.00

147. According to the invoice, what was purchased?

(A) A hotel stay
 (B) Fresh flowers
 (C) Chocolate candies
 (D) A custom dessert

148. According to the invoice, who most likely is Ms. Bhatti?

(A) A coworker of Mr. Palomino's
 (B) A member of the hotel staff
 (C) An Oma Jean's Cakes employee
 (D) A retiring chef

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Questions 149–150 refer to the following text-message chain.

Greg Pfaff (1:17 P.M.)

Hi Jessa. I'm running a bit late for our 2:00 P.M. appointment to troubleshoot the problem with your desktop computer. I should arrive around 2:20 P.M.

Jessa Kim (1:18 P.M.)

That's fine. I hope you can fix it. I depend on that desktop for my online craft supply business.

Greg Pfaff (1:19 P.M.)

I know. It may just need a tune-up. My assistant, Kevin Mulford, will be with me too. He may help you out in the future while I work on a maintenance project at a local data center.

Jessa Kim (1:20 P.M.)

That's good to know.

Greg Pfaff (1:21 P.M.)

Good. That's it, then.

Jessa Kim (1:22 P.M.)

All right. See you when you get here.

149. Who most likely is Mr. Pfaff?

(A) A studio artist
(B) A seller of craft supplies
(C) A computer technician
(D) A building superintendent

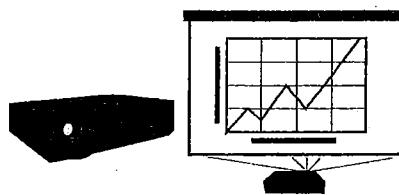
150. At 1:20 P.M., what does Ms. Kim most likely mean when she writes, "That's good to know"?

(A) She is relieved that a problem was solved.
(B) She is glad that she will have help if needed.
(C) She is happy that Mr. Pfaff will arrive soon.
(D) She is satisfied with work done on a maintenance project.

Questions 151-152 refer to the following product review.

As my company's regional training manager, I am often making presentations to groups of people and rarely in the same place. I needed a portable projector to display what's on my computer screen, and the Veruvatron 800 is perfect because it is slim and light. I did quite a bit of research comparing different brands in terms of image resolution and other specifications. Many were comparable in terms of those specifications, but the Veruvatron 800 is especially easy to bring to all my presentations, and that is ultimately why I chose this one. One flaw is that both the power cord and the VGA cord are surprisingly short. I have needed to use an extension cord pretty much every time I use it, so be prepared to do the same.

— Horace Offerman



- 151. Why did Mr. Offerman choose one projector over others?**
- (A) It is durable.
 - (B) It is easy to carry.
 - (C) It has the best image quality.
 - (D) It includes more accessories.
- 152. What does Mr. Offerman warn readers about?**
- (A) The life span of a device
 - (B) The length of some cables
 - (C) The need for a separate case
 - (D) The lack of compatibility with certain computers

Questions 153-154 refer to the following e-mail.

To:	Demetri Owens
Cc:	Theodore Scott, Halina Kibera
From:	Janice Kovack
Date:	January 10
Subject:	Next interview

Dear Mr. Owens,

It was great to speak to you about the security systems manager position. I am pleased to report that I would like you to move on to the next level of interviews. You will speak with the director of security, Mr. Scott, and his assistant, Ms. Kibera.

I will send another e-mail before the meeting with instructions on how to join the virtual conference call.

Meeting date/time: January 12 at 2:30 P.M. Eastern Standard Time

Please confirm that you can make the conference call.

Sincerely,

J. Kovack
Human Relations Agent

153. What is the purpose of the e-mail?

- (A) To advertise a job opening
- (B) To change the time of a virtual meeting
- (C) To offer a job to a candidate
- (D) To schedule an interview

154. Who is Mr. Scott?

- (A) An agent in the human relations department
- (B) The head of security
- (C) An applicant for a job in the security systems department
- (D) Ms. Kibera's personal assistant

Questions 155-157 refer to the following e-mail.

To: board@sunnervalleyalliance.org
From: kathleen.huff@sunnervalleyalliance.org
Date: Tuesday, August 17
Subject: Sunner Planning Commission meeting

Dear Board Members,

I am preparing to speak at the upcoming Sunner Planning Commission meeting and will be creating a slideshow to accompany my presentation. I have some great data to reinforce my points, but I think it will be easier for people to understand if the information is presented visually. Is anybody interested in helping me develop the visual component of my presentation? Some pie charts and diagrams would make a big impact in the slideshow.

The goal is to present the advantages and disadvantages of the three proposals for using the Holt property in northeast Sunner Valley. I am hoping that the commission accepts Ken Jansen's offer to buy the property, which is next to his land. He would expand his orchard and this would help maintain the rural nature of northern Sunner Valley.

The speaker sign-up guidelines state that I will need to submit my presentation materials before the agenda gets posted online, but they do not specify when this will happen. I will call today to find out more details.

Kathleen Huff

TEST 5

155. What is the purpose of the e-mail?

- (A) To coordinate speakers
- (B) To collect more statistics
- (C) To get assistance with graphics
- (D) To argue against some evidence

157. What will Ms. Huff confirm?

- (A) The boundaries of a property
- (B) The deadline for submissions
- (C) The allowed length of a presentation
- (D) The regulations for new businesses

156. What does Ms. Huff hope the planning commission will do?

- (A) Decline a proposal
- (B) Tighten a restriction
- (C) Preserve rural land
- (D) Restore some waterways

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Questions 158-160 refer to the following estimate.

Waypave Hardscapes

The Finest in Residential Driveways, Walls, and Patios

ESTIMATE: #20987

DATE: 09/28

TOTAL AMOUNT: \$4,000

PREPARED FOR

Lurene Toyo
23000 S Henry Street
Fairville, GA 30013

JOB DESCRIPTION

Remove grass and old concrete patio behind the house. Lay a cement foundation for the new patio. Install Tropical Sunset tiles per client's approved plan.

MATERIALS	RATE	QUANTITY	AMOUNT
Cement	\$50 per bag	5	\$250
Tropical Sunset tiles	\$3 each	500	\$1,500
Delivery of materials			\$350
Disposal of debris			\$150
Labor			\$1,750
TOTAL			\$4,000

TERMS

\$2,000 due upon signing of contract
\$2,000 due upon completion of project
Payable by credit card, check, or bank transfer

This estimate serves as your contract. Please sign and return this document to estimates@waypavehardscapes.com.

158. For what type of work was the estimate created?
- (A) Painting a house
 - (B) Paving a driveway
 - (C) Building a stone fence
 - (D) Creating an outdoor patio
159. What most likely happened before Waypave provided the estimate?
- (A) A design proposal was accepted.
 - (B) An old patio was removed.
 - (C) A discount was offered.
 - (D) Dirt and debris were removed from a yard.
160. How much will Ms. Toyo owe when she signs the contract?
- (A) \$1,500
 - (B) \$1,750
 - (C) \$2,000
 - (D) \$4,000

Questions 161-163 refer to the following e-mail.

To: Quynh La Tran <tqla@tevanto.vn>
From: Customercare@shoppedesjeans.fr
Date: September 22
Re: Order #93887

Dear Ms. Tran:

Thank you for contacting Shoppe des Jeans Customer Care about order #93887. I am sorry you are not happy with your purchase. — [1] —. The product you ordered, Women's Stretch Jeans size 36 in midnight blue, is one of our best-selling women's styles. In order to get the dark blue color that makes these jeans such a standout, the fabric is dyed twice to deepen the color of the denim. — [2] —. The item's label clearly states that some dye may rub off on light-colored fabric or upholstery until the product has been washed several times. — [3] —. It also suggests washing the jeans with dark colors only, as the dye may run in the wash.

It is unfortunate that you did not see these warnings and that your sofa has become discolored as a result. — [4] —. Our goal at Shoppe des Jeans is 100% customer satisfaction with every purchase. This kind of situation, however, is not covered under our customer service guarantee, since the issue with the dye is addressed on the product's label. I suggest you try treating the sofa with baking soda, followed by upholstery cleaner.

Regards,

Bertine Olivier
Customer Care Representative, Shoppe des Jeans

TEST 5

161. Why did Ms. Tran contact Shoppe des Jeans Customer Care?
(A) She received jeans that were the wrong color.
(B) Her jeans ruined her light-colored clothing.
(C) She was unhappy with the style of her jeans.
(D) Her jeans stained an item of furniture.
162. How does Ms. Olivier help Ms. Tran?
(A) By sending a new pair of jeans
(B) By offering a full refund
(C) By offering a discount on future orders
(D) By suggesting a way to fix a problem
163. In which of the positions marked [1], [2], [3], and [4] does the following sentence best belong?
"Each pair of jeans comes with a large label displaying the care instructions."
(A) [1]
(B) [2]
(C) [3]
(D) [4]

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Questions 164-167 refer to the following brochure.

Lado Shopping Center

Rebbly Development is pleased to announce the approval of a new project, the Lado Shopping Center in Springfield. This rapidly expanding city is conveniently located near the capital, and Lado Shopping Center is set to deliver an excellent shopping experience for all. We expect to finish construction next year.

Property Highlights

- 150,000 square feet of retail and office space
- \$25 per square foot (ground floor)
- \$20 per square foot (upper floors)
- Space available for lease or rent
- Space can be custom-built in consultation with Rebbly Development

Area Attractions

- Located near the aquarium, several parks, and the river
- Two major access roads: Hemley Boulevard and Route 82, with additional connection to Highway 35 to be completed in five years
- 4,000 new homes to be built in Springfield within three years
- Nearby parking structure with ports for electric vehicles to be completed within two years
- Movie theaters, amusement park, and other attractions nearby

164. What is indicated about the new property?

- (A) It will contain movie theaters.
- (B) It will offer private residences.
- (C) Ground-floor units cost more than upper-level units.
- (D) Parking is included for free with all spaces.

165. The word "deliver" in paragraph 1, line 3, is closest in meaning to

- (A) carry
- (B) provide
- (C) send
- (D) purchase

166. What is indicated about Springfield?

- (A) It is owned by Rebbly Development.
- (B) Its population is expected to increase.
- (C) It does not have river access.
- (D) Its economy is based on manufacturing.

167. When will the connection to Highway 35 be completed?

- (A) In one year
- (B) In two years
- (C) In three years
- (D) In five years

Questions 168–171 refer to the following text-message chain.

Jack Elling (10:35 A.M.)

Hi, everyone. Would anyone be able to come into the shop to work tonight? Kelly is having car problems and can't work her shift.

Emily Chin (10:37 A.M.)

I can't, sorry. But aren't Maria and Koji also working? Don't we usually have two people in the evenings?

Jack Elling (10:39 A.M.)

Yes, we usually have two people, and those two are working tonight. But we are having our special promotion, giving away samples of our new ice cream flavors. I need a third person to help with that.

Emily Chin (10:40 A.M.)

I'm attending a birthday party this afternoon, so I can't do it.

Cameron Stein (10:42 A.M.)

I could stay on after my day shift is over.

Emily Chin (10:43 A.M.)

Actually, I could work 6–9 P.M. if you don't want to stay. My party is only a few hours. What do you think?

Cameron Stein (10:44 A.M.)

Well, I could really use the overtime hours.

Emily Chin (10:45 A.M.)

OK.

Jack Elling (10:46 A.M.)

Thanks, Cameron!

168. Why does Mr. Elling start the text-message chain?

(A) To tell Ms. Chin that she missed a work shift
(B) To ask someone to cover a work shift
(C) To extend an invitation to a special event
(D) To ask for a ride to work

169. What is happening at the shop tonight?

(A) Staff will work on new recipes.
(B) Staff will offer free ice cream tastings.
(C) Staff will participate in a training session.
(D) Staff will hold a going-away party for a colleague.

170. Where is Ms. Chin going today?

(A) To Mr. Stein's house
(B) To a car repair shop
(C) To a party
(D) To a movie

171. At 10:44 A.M., what does Mr. Stein most likely mean when he writes, "Well, I could really use the overtime hours"?

(A) He is accepting Ms. Chin's apology.
(B) He is declining Ms. Chin's offer.
(C) He enjoys working at the shop.
(D) He prefers to work in the evening.

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Questions 172-175 refer to the following summary of a report.

Kiame Tire Factory Productivity Report

Preparer: Wilma Najjar, Systems Engineer

Date of review: April 10

Reason for review: Quarterly inspection

Summary: I have completed my inspection of all equipment and machinery at the plant. — [1] —. The main components of the production line are running as expected. These components include mixers, rollers, and the textile production system. — [2] —. The rotating drums for assembling the tires that were added last quarter have also been functioning as expected. Finally, the molds for the tire treads are beginning to show some signs of wear. Employees have flagged these molds, and the molds will be removed from the production line.

Recommendations: Purchasing new replacement molds is the top priority. See the report in the section dedicated to tire molds for details. — [3] —. Finally, as the Kiame plant increases its production, adding more mixers will be crucial to making more tires. The company must decide at that point whether to purchase newer mixer models or to upgrade those that we are currently using. — [4] —. However, replacing the older mixers will speed up production, which will likely outweigh any additional cost.

172. Why did Ms. Najjar most likely prepare the report?
- (A) To explain why the mixing equipment is not working properly
 - (B) To document findings of a factory inspection
 - (C) To explain why productivity has recently decreased
 - (D) To justify the purchase of new rotating drums
173. What is true about the tire molds?
- (A) There is a separate section about them in the report.
 - (B) They have all been replaced recently.
 - (C) They are not produced within the factory.
 - (D) More tires can now be produced with fewer molds.
174. What is indicated about the Kiame Tire Factory?
- (A) Most of its equipment is old.
 - (B) It is less expensive to maintain than anticipated.
 - (C) It is likely to grow in the future.
 - (D) It has recently lost several employees.
175. In which of the positions marked [1], [2], [3], and [4] does the following sentence best belong?
- "Of course, replacing existing models would be more costly."
- (A) [1]
 - (B) [2]
 - (C) [3]
 - (D) [4]

TEST 5

GO ON TO THE NEXT PAGE 

Questions 176-180 refer to the following announcement and article.

Call for Entries: Annual Sustainability Competition

Sponsored by the League of New Zealand Builders

PURPOSE: The League of New Zealand Builders (LNZB) wants to recognize an individual whose contribution to a new construction features design innovations that are environmentally friendly. The winner will be featured at an on-site celebration and show guests and journalists around the finished building, explaining its environmental highlights.

ENTRANTS: Priority consideration will be given to members of the LNZB, but any professional builder who completes a project in New Zealand before 15 December of this year may apply. Go to the LNZB Web site for the submission form.

DUE DATE: All submissions are due by 15 December.

JUDGING PROCESS: The application and vetting process includes several steps. After screening the candidates, judges will choose semifinalists. Then a special panel will choose this year's recipient.

FOR MORE INFORMATION: Visit www.leagueofnewzealandbuilders.org.nz to learn more about the LNZB and past winners.

Rahotu Wins LNZB Prize

(17 March)—The League of New Zealand Builders (LNZB) yesterday announced that Maia Rahotu won this year's Sustainability Competition. Ms. Rahotu, whose work on building designs throughout New Zealand goes back many years, won the award for her design of the Rowan Community Centre. The centre utilized renewable and recycled materials throughout its construction. In April, Ms. Rahotu will be formally presented with the award during the ceremony at the centre; details will be announced soon. "It was a tough decision this year," said LNZB's director, Thomas Young. "All applicants chose materials that minimize environmental impact. But we

were able to narrow the candidates to three top choices, each of whom was interviewed by our panel of experts."

Building components in the Rowan project were thoughtfully selected by Ms. Rahotu to minimize environmental impact, Young added. "However, what is exceptional about Ms. Rahotu's design is how well it harvests solar energy." According to experts at LNZB, her solar design generates a high surplus of electricity beyond the building's requirements. This surplus is transmitted to the region's power grid—in effect reducing strain on local energy production.

- 176.** What does the announcement indicate about the award?
- (A) Its winner is chosen by Mr. Young.
 - (B) Its focus is on making cities smaller.
 - (C) It is given out every year.
 - (D) It includes a cash prize.
- 177.** According to the announcement, what is required of candidates for the competition?
- (A) Sponsorship from an LNZB mentor
 - (B) New Zealand citizenship
 - (C) Membership in the LNZB
 - (D) Completion of a building project
- 178.** According to the article, what is true about Ms. Rahotu?
- (A) She has significant design experience.
 - (B) She served on the LNZB selection panel.
 - (C) She recently moved to the region.
 - (D) She specializes in designing apartment buildings.
- 179.** What will Ms. Rahotu do in April?
- (A) Join a special LNZB panel
 - (B) Become the head of the LNZB
 - (C) Lead a tour of a building
 - (D) Submit an entry in a competition
- 180.** According to the article, why is Ms. Rahotu's design exceptional?
- (A) It uses a high percentage of recycled materials.
 - (B) It produces a large amount of electricity.
 - (C) Its roof and walls have curved shapes.
 - (D) It has a garden that covers most of the roof.

TEST 5

GO ON TO THE NEXT PAGE 

Questions 181-185 refer to the following instructions and e-mail.

LAZON COLOR SWIRL CUTTING BOARD

Model #B875

Always wash the product soon after each use, especially after cutting acidic fruits and vegetables like oranges and tomatoes.

Refrain from using bleach or cleaners with chlorine, which the board can absorb. For tough food stains, soak the board in soapy water for five minutes. Be sure to remove the leather hanging strap before cleaning, since water will make the leather tough and brittle.

To store your product, hang it upright from the leather strap on a wall or shelf. Do not store it in direct sunlight, since this will cause the vibrant colors of the board to fade. Periodically, polish the board with a light coat of olive oil to help the board's colors stay bright.

Like all Lazon products, our cutting boards are handmade. With minimal upkeep, you can keep your product looking like new.

If you have any problems with your board, please e-mail us at support@lazonproducts.com. Our policy is to replace at no cost any defective parts or products within three months of purchase. At Lazon Products, quality is our top priority!

From: Jonas E. Iversen <jonaseiversen@daylightcommerce.com>

To: support@lazonproducts.com

Date: August 2, 4:58 P.M.

Subject: Model #B875

Hello,

I'm writing in regard to a defect in my Lazon Model #B875 board. I was very careful to follow all the maintenance tips that came with the product, but when I was taking off the leather strap as instructed, I noticed a small tear had formed in the middle. It's not very large now, but it will only get bigger after a couple more months of use. Even though I purchased the product four months ago, I only started using it one month ago. Is the leather strap still covered under your defective parts policy? I'd like to get a new one.

Thank you for your assistance.

Jonas E. Iversen

181. What do the instructions describe?
- (A) How to display a piece of artwork
 - (B) How to prepare a type of gourmet food
 - (C) How to use a construction tool
 - (D) How to take care of a piece of kitchen equipment
182. According to the instructions, what can oil be used for?
- (A) To make a product taste better
 - (B) To make a product look better
 - (C) To make a product run faster
 - (D) To make a product stronger
183. What was Mr. Iversen most likely about to do when he noticed a problem?
- (A) Clean the product
 - (B) Store the product
 - (C) Display the product
 - (D) Assemble the product
184. How long has Mr. Iversen owned the product?
- (A) For one month
 - (B) For two months
 - (C) For three months
 - (D) For four months
185. What does Mr. Iversen ask Lazon Products to do?
- (A) Give him maintenance tips
 - (B) Give him a full refund
 - (C) Send a replacement part
 - (D) Offer to repair the product

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Questions 186-190 refer to the following Web page, e-mail, and invoice.

<https://www.flutteringwings.com.mx>

About Us	Reservations	FAQ	Contact Us
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Fluttering Wings Resort

Located just minutes from the entrance to the Tall Trees Monarch Butterfly Sanctuary, Fluttering Wings Resort is Mexico's finest eco-friendly destination. Open year-round, our facilities include a full-service restaurant, a relaxing swimming pool, and a rooftop deck with an amazing view.

Butterfly season is from mid-November to early March, and millions of monarch butterflies pass the winter at the Tall Trees sanctuary. Visitors can hike up the mountain on foot, but most prefer to participate in our guided horseback tours. Our expert guides, who escort visitors up the mountain, are all local villagers. They continuously scout the sanctuary for the best viewing locations.

At all times of the year, we offer hiking trails, bird-watching, and horseback riding. Electric vehicle tours of the villages and farms outside the sanctuary are also available.

To:	Carmen Sanchez <c.sanchez@flutteringwings.com.mx>
From:	James Norville <jnorville@itiaworld.org>
Date:	June 12
Subject:	International Travel Industry Association Guardian Award

Congratulations, Carmen Sanchez!

Fluttering Wings Resort has been named a recipient of an International Travel Industry Association Guardian Award. The ITIA Guardian Award includes a \$5,000 cash award and one year of free support from our advisory team. ITIA experts can advise Fluttering Wings on ways to operate your business more efficiently and to use the Web to promote your services to potential visitors. A member of our advisory team, Rosa Del Vio, would like to present the award to you and visit your resort in July or August. She will be in touch with you before the end of the month.

Sincerely,

James Norville

Executive Director, International Travel Industry Association

Fluttering Wings Resort		INVOICE
Name: Julio and Lisa Bardom		
Prepayment received on: February 1		
Dates of stay: February 25–27		
King-size room: two nights at \$95/night		\$190.00
Guided butterfly sanctuary tour: \$40 x 2		\$80.00
Total		\$270.00
Amount Paid:		\$270.00
Balance Due:		\$0.00
Note: Regarding your question, don't worry—the butterflies don't depart the reserve until early March.		

186. What can guests do at Fluttering Wings Resort?
- (A) Learn to scuba dive
 - (B) Take a cooking class
 - (C) Observe birds
 - (D) Rent scooters
187. According to the e-mail, in what way can ITIA help Fluttering Wings Resort?
- (A) By teaching employees how to raise butterflies
 - (B) By helping the resort improve its online advertising effort
 - (C) By providing the resort with new laptop computers
 - (D) By constructing additional guest rooms
188. What resort activity will Ms. Del Vio be unable to do during her visit?
- (A) Tour the local villages in an electric vehicle
 - (B) Take a guided horseback tour
 - (C) Visit a sanctuary while millions of butterflies are there
 - (D) Use the resort swimming pool
189. What is the purpose of the note on the receipt?
- (A) To reassure the Bardoms about the timing of their trip
 - (B) To explain why the bill included an extra charge
 - (C) To thank the Bardoms for visiting a resort
 - (D) To warn the Bardoms of a possible disappointment
190. How will the Bardoms most likely tour the butterfly sanctuary?
- (A) On foot
 - (B) On bicycles
 - (C) On horseback
 - (D) In all-terrain vehicles

GO ON TO THE NEXT PAGE 

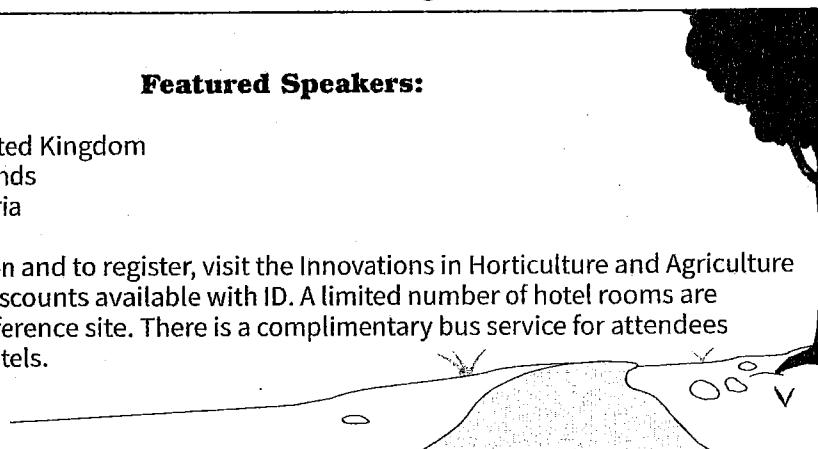
Questions 191-195 refer to the following advertisement and e-mails.

15th Annual Innovations in Horticulture and Agriculture Conference
At the renovated Blane Hotel and Conference Centre, London, UK
10-12 November
innovationsinhorticulture.org.uk

Featured Speakers:

- Chen Wan, China
- Hope O'Brian, United Kingdom
- Piet Bax, Netherlands
- Emil Savov, Bulgaria

For more information and to register, visit the Innovations in Horticulture and Agriculture Web site. Student discounts available with ID. A limited number of hotel rooms are available at the conference site. There is a complimentary bus service for attendees staying at nearby hotels.



E-Mail Message

To: Piet Bax <pbax@mailcrate.com>
From: Jacob Brewster <jbrewster@sootenfarms.co.uk>
Subject: Lighting Information
Date: 18 December

Dear Mr. Bax:

It was wonderful meeting you in London last month. Thank you for taking the time to talk to me after your speech and for agreeing to the video meeting on 5 January. I'm going to ask my project manager, Ms. Woo-Jin Ko, to join us. Among other things, Ms. Ko has some questions about lighting for my greenhouses. I think she has some questions about the products offered by the Brillante Luxlight company. I understand you helped design some of their products, so perhaps you can offer some advice. I know we'll both have many other questions, so I do appreciate this opportunity. I also hope I will be able to visit sometime in the spring and get an in-person look at your greenhouses.

Sincerely,

Jacob Brewster

To: Jacob Brewster <jbrewster@sootenfarms.co.uk>
From: Juana Galvez <jgalvez@brillanteluxlight.com.mx>
Subject: Agreement
Date: 30 January

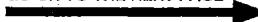
Dear Mr. Brewster:

We received the request and the design specifications from you. Unfortunately, the recent inclement weather has delayed the shipments of some materials we need to begin production. However, once these materials arrive, we will fast-track your order and begin production immediately.

Sincerely,

Juana Galvez

191. What does the advertisement indicate?
- (A) The number of student discounts is limited.
 - (B) The conference will last for fifteen days.
 - (C) Free busing from hotels is available.
 - (D) The conference center is being renovated.
192. Where did Mr. Brewster and Mr. Bax most likely meet?
- (A) At a conference
 - (B) On a plane flight
 - (C) At a charity fund-raiser
 - (D) At the Brillante Luxlight office
193. In the first e-mail, what does Mr. Brewster say he will do?
- (A) Reschedule a video meeting
 - (B) Hire a new project manager
 - (C) Change an order he made
 - (D) Include someone else in a meeting
194. What is the purpose of the second e-mail?
- (A) To ask Mr. Brewster to send a shipment
 - (B) To discuss the status of an order
 - (C) To explain some specifications
 - (D) To complain about the quality of a product
195. What is suggested about Mr. Brewster?
- (A) He owns farmland in both the United Kingdom and Bulgaria.
 - (B) He wants to start a new business with Mr. Bax.
 - (C) He developed a new agricultural product.
 - (D) He ordered lights for some indoor plants.

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Questions 196-200 refer to the following advertisement, review, and e-mail.

ORANGE LIGHT GYM GRAND OPENING WEEK

Orange Light Gym is coming to Singapore! Join us as we open our newest and best gym in April. This will be our first location in Singapore, and we will add two other locations later this year.

- 10 percent off for new Orange Light Gym members who sign up during our Orchard Road grand opening event from 4 April until 8 April
- Singapore bodybuilding legend Ronny Cho appearing on 5 April
- World-famous trainer Lina Sitaman appearing on 6 April

ORANGE LIGHT GYM ▪ 1140 Orchard Road ▪ Singapore

Orange Light Gym Marina South

183 Reviews

2 October

Max Halle



I have been a regular Orange Light Gym member for ten years and generally like their service. I live in Dubai but travel to Singapore for work regularly, so it's great to belong to a gym with locations in both countries! The Marina South gym in Singapore is very clean and well designed, but there are two areas that need improvement. There are not enough machines, especially compared to the much larger Orchard Road location. Also, I have visited the gym about ten times and on nearly half of those occasions, the pool was not available for use. I will still use this gym because of the global membership, but I hope they address the cause of the pool closures.

To:	Sam Adawi
From:	Ani Wayanti
Date:	14 October
Subject:	Stokner Service

Mr. Adawi,

I know we have a one-year contract with Stokner Service, but I am very concerned. The problems that we have had at the Orange Light Gyms in Singapore are due to improper maintenance. Quite simply, I don't think the workers that Stokner employs are trained well enough to do their jobs. Can we meet to discuss this? The sooner we resolve this issue, the better.

Ms. Wayanti
 Regional Manager
 Orange Light Gym

196. According to the advertisement, what is indicated about Orange Light Gym's Orchard Road location?
- It is Orange Light Gym's only location with a pool.
 - It is the first Orange Light Gym in Singapore.
 - It is owned by a famous bodybuilder.
 - It offers classes led by a popular trainer.
197. What does Mr. Halle indicate about the Orange Light Gym Marina South location?
- It is not conveniently located.
 - It is not very clean.
 - It has more machines than the Orchard Road location.
 - It is smaller than the Orchard Road location.
198. What is true about Mr. Halle's membership in the Orange Light Gym?
- He plans to cancel it.
 - He received a 10 percent discount.
 - He never used it to enter the Dubai location.
 - He started it before locations opened in Singapore.

199. Why did Ms. Wayanti send the e-mail?

- To express concern about a hired company's poor work
- To ask about becoming a gym member
- To discuss an overpayment
- To recommend hiring better trainers

200. What is suggested about Stokner Service?

- It services Orange Light Gym locations in Dubai.
- It fixes the exercise machines at Orange Light Gyms in Singapore.
- It is not maintaining the pools at Orange Light Gyms well.
- It was recently bought by another company.

Stop! This is the end of the test. If you finish before time is called, you may go back to Parts 5, 6, and 7 and check your work.

토익 정기시험
실전 Ø1000
RC

실전 TEST

06

READING TEST

In the Reading test, you will read a variety of texts and answer several different types of reading comprehension questions. The entire Reading test will last 75 minutes. There are three parts, and directions are given for each part. You are encouraged to answer as many questions as possible within the time allowed.

You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

PART 5

Directions: A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

101. Mobile phone upgrades will be discounted with the ----- of a one-year service plan.
(A) purchase
(B) purchaser
(C) purchased
(D) purchasers
102. Meeting coordinators are ----- to make sure the projection equipment is turned off after each use.
(A) proposed
(B) supported
(C) reminded
(D) suggested
103. For questions ----- to the use of personal time off, please contact Ms. Matz in the human resources department.
(A) relate
(B) related
(C) relation
(D) relates
104. Ammeto software ----- team members to view project-related schedules, resources, and costs.
(A) allowance
(B) allows
(C) allowing
(D) allowable
105. Customer service representatives are ----- to answer your inquiries 24 hours a day.
(A) urgent
(B) invested
(C) available
(D) secure
106. The audience laughed so ----- during the play that some of the actors' lines were drowned out.
(A) loudest
(B) louder
(C) loudness
(D) loudly
107. Customers may request parking validation ----- before or after they dine with us.
(A) either
(B) since
(C) if
(D) as
108. Prestige Apartment Homes offers ----- apartments for an additional cost.
(A) furnishing
(B) furnished
(C) furnishes
(D) furnish

109. Mr. Park must wait for ----- from human resources before posting the job announcement.
- (A) admission
(B) approval
(C) favor
(D) opinion
110. Please direct inquiries to the appropriate person listed in our ----- staff directory.
- (A) update
(B) updated
(C) updates
(D) updating
111. The Blakewood store had been waiting for the shipment of gift boxes ----- finally arrived on Friday morning.
- (A) that
(B) though
(C) over
(D) still
112. Wheller's software tools make market research quick and easy ----- any entrepreneur.
- (A) onto
(B) except
(C) upon
(D) for
113. Da-Xia Ting is seeking a patent for the heat-exchange valve she -----.
- (A) inventor
(B) inventing
(C) invented
(D) invention
114. The library has newspapers dating from the 1700s and is ----- a prime destination for historians.
- (A) toward
(B) where
(C) thus
(D) yet
115. A small water leak often leads to major problems if not fixed -----.
- (A) immediately
(B) especially
(C) previously
(D) relatively
116. ----- construction, more than 400 meters of public water pipes will be replaced.
- (A) Until
(B) Within
(C) During
(D) Among
117. The electrical work in the lobby today is not expected to interfere with normal business -----.
- (A) operator
(B) operates
(C) operations
(D) operational
118. Because the accounting team worked so -----, the report was completed ahead of schedule.
- (A) securely
(B) efficiently
(C) respectively
(D) usually
119. The proposal submitted by Ferrisa Associates did not ----- an itemized budget.
- (A) contain
(B) fold
(C) count
(D) refuse
120. The employee handbook ----- states that uniforms must be worn by all customer service providers.
- (A) clear
(B) clears
(C) clearer
(D) clearly

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121. Andara Ebele taught ----- to paint by copying the styles of famous portrait and landscape artists.
- (A) hers
(B) her own
(C) she
(D) herself
122. Mr. Zasio will need to reschedule his appointment today as his train was unexpectedly -----.
- (A) delay
(B) delays
(C) delayed
(D) delaying
123. The bottling machine should be turned off ----- it is being cleaned.
- (A) while
(B) so
(C) whereas
(D) also
124. Ms. Ogawa is adamantly ----- to the redevelopment project in its current form.
- (A) objectionable
(B) negative
(C) close
(D) opposed
125. ----- the statistical report is drafted, Ms. Arista will edit it.
- (A) How
(B) Then
(C) When
(D) Where
126. Having strong partnerships throughout Southeast Asia has been ----- to Srisati Company's success.
- (A) critical
(B) criticize
(C) critic
(D) critically
127. Sarah Davidson ----- Chikara Architects' creative vision more enthusiastically than any other associate did.
- (A) caught up
(B) gave away
(C) prepared
(D) embraced
128. ----- with more than a year of employment can apply for tuition assistance if they wish to pursue an academic degree.
- (A) Those
(B) These
(C) Whoever
(D) Who
129. Factilis Capital is mainly concerned about the enormous ----- of the Ito Wind Farm project.
- (A) difference
(B) confusion
(C) scale
(D) spiral
130. All Loreen wristwatches come with ----- black, white, and blue bands.
- (A) variable
(B) probable
(C) companionable
(D) interchangeable

PART 6

Directions: Read the texts that follow. A word, phrase, or sentence is missing in parts of each text. Four answer choices for each question are given below the text. Select the best answer to complete the text. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 131-134 refer to the following article.

A New Season at the Farmers Market

Lee Valley Farmers Market is ----- exciting changes. Jerry Carver, who has been the market's

131.

----- for the last three years, stepped down last week. He was replaced by Paul Frankson, who

132.

oversaw operations at Garden Haven Farm.

The main market area is expanding from ten to fifteen booths to include more than just produce.

----- . There are also plans for a coffee stand and a craft section. "We really appreciate our loyal

133.

customers who have been purchasing produce from us for many years," said Frankson. "We

hope that by offering a ----- range of products, we can encourage more people to shop locally."

134.

Lee Valley Farmers Market is open year-round, seven days a week, from 8:00 A.M. to 6:00 P.M.

TEST
6

131. (A) resulting
(B) attaching
(C) competing
(D) undergoing

134. (A) widen
(B) wider
(C) widest
(D) widely

132. (A) shipper
(B) grower
(C) driver
(D) manager

133. (A) However, there is a pharmacy next door.
(B) It will be closed over the winter months.
(C) Meat, cheese, and honey are among the new products.
(D) Currently, parking is available in the garage across the street.

GO ON TO THE NEXT PAGE

Questions 135-138 refer to the following advertisement.

MARCHETTI TIRES

Don't let tires that are cracked, bulging, or worn slow you down. Cruise into the new year on fresh Marchetti premium tires! Now at all Greenback Discount Warehouse Club locations, members can save \$75 on a _____ of four this month.

135.

_____. Sign up for an annual membership before December 31 and take an extra \$20 off tire installation. Some exclusions _____, and sizes may not be available for all vehicle makes and models. For _____ details, go to your nearest Greenback Discount Warehouse Club or visit the Web site at www.gdwc.com/tires.

- 135.** (A) file
(B) packet
(C) set
(D) round

- 137.** (A) apply
(B) to apply
(C) applying
(D) had applied

- 136.** (A) Are you tired of sitting in traffic?
(B) Would you like to become a member?
(C) Do you need a trusted mechanic?
(D) Are you interested in a new car?

- 138.** (A) modern
(B) optional
(C) inflated
(D) further

Questions 139-142 refer to the following e-mail.

To: Ezgi Inan
From: Tina Yun
Date: 15 April
Subject: Event Confirmation

Dear Ms. Inan,

It was a pleasure ----- with you today. Thank you for booking your 21 May team-building event at Bonner Trampoline Park. As I mentioned, Bonner offers a variety of lunch packages. I have put you down for the basic option. This ----- one slice of pizza, one can of lemonade, and one small bag of crisps for £8 per person. You may upgrade your package to add a fruit or vegetable tray for £35. Bonner can also provide a sheet cake for an additional £30. ----- , you may bring your own cake or another dessert. ----- . Food orders can be changed up to 48 hours prior to your event.

Sincerely,

Tina Yun
Events Manager, Bonner Trampoline Park

139. (A) speaking
(B) presenting
(C) performing
(D) celebrating

140. (A) includes
(B) including
(C) has included
(D) would have included

141. (A) Similarly
(B) In short
(C) Alternatively
(D) For example

142. (A) Our vegetable tray is a popular item.
(B) Check-in for your party begins at noon.
(C) Each guest will need to sign a waiver prior to the event.
(D) Please reply to this message if you would like to upgrade your menu.

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Questions 143-146 refer to the following notice.

Thank you for initiating the setup of your Paxton Mobile Banking account. **143.**

Once your account is fully activated, you will receive notifications of any account activity, **144.** deposits, withdrawals, and fund transfers. You can **145.** your notification settings on the "My Account" page on our mobile app or Web site. For security purposes, you will be prompted to request a one-time **146.** code before changing your settings. If you have any questions, please visit www.paxtonmobilebanking.com/FAQ.

- 143.** (A) To open a new line of credit, call your local branch office.
(B) To complete the process, follow the instructions we sent to your e-mail.
(C) Please respond to this survey so we can learn how to serve you better.
(D) You can order a replacement bank card directly from the app.
- 144.** (A) without
(B) as soon as
(C) instead of
(D) such as

- 145.** (A) adjust
(B) interrupt
(C) spend
(D) allow
- 146.** (A) verify
(B) verifies
(C) verifiability
(D) verification

PART 7

Directions: In this part you will read a selection of texts, such as magazine and newspaper articles, e-mails, and instant messages. Each text or set of texts is followed by several questions. Select the best answer for each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 147-148 refer to the following article.

Mayor Lizette Set to Deliver State of the City Address

FALCON HEIGHTS (21 April)—Mayor Loretta Lizette will deliver her fifth State of the City address at Falcon Heights City Hall, Room 101, on Wednesday, 30 April, beginning at 7:00 P.M. The event is open to the public, but seating is first come, first served.

Mayor Lizette, who was reelected to her second four-year term last month, will discuss her vision for the future of the city. One issue on her agenda is the controversial application by Panhandle Eatery, a fast-food restaurant, to open a location on historic Hedgerow Boulevard. The speech will be followed by a question-and-answer period. Doors open at 6:30 P.M.

147. What is NOT mentioned about the event?

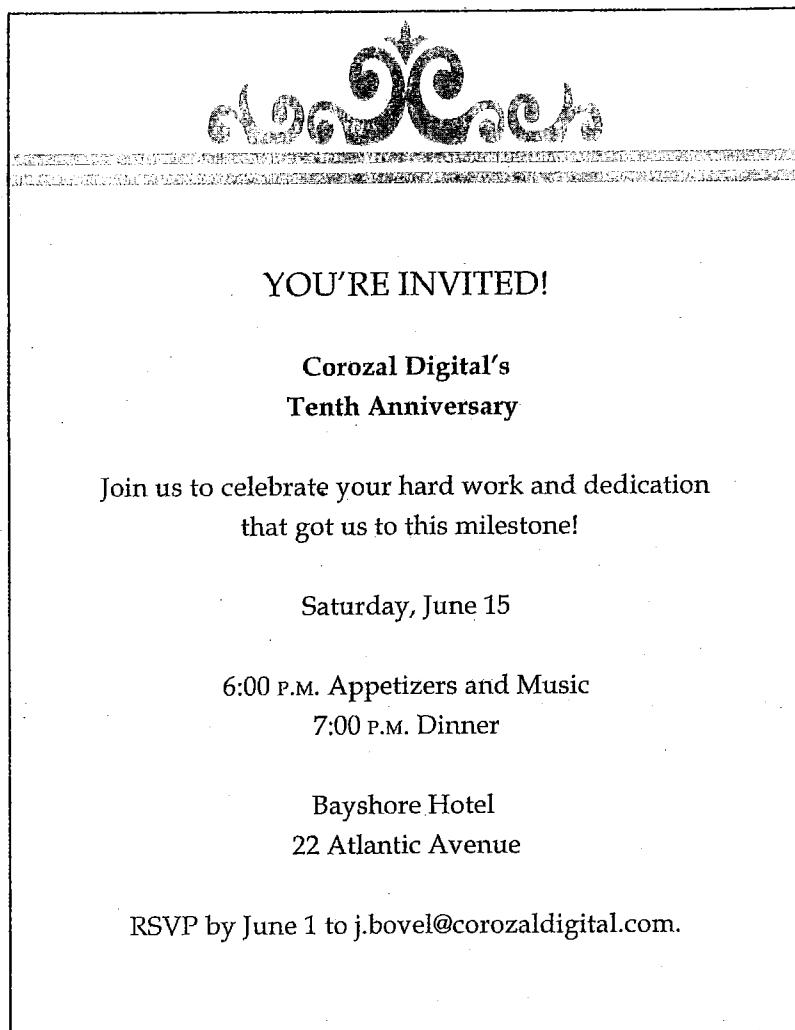
- (A) Its starting time
- (B) Its main purpose
- (C) Its location
- (D) Its duration

148. What is indicated about Mayor Lizette?

- (A) She owns a fast-food restaurant.
- (B) She recently won an election.
- (C) She has a home on Hedgerow Boulevard.
- (D) She will present an award to a city employee.

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Questions 149-150 refer to the following invitation.



149. For whom is the invitation intended?

- (A) Corozal Digital's clients
- (B) Corozal Digital's employees
- (C) Bayshore Hotel staff
- (D) Bayshore Hotel patrons

150. What is mentioned about the event?

- (A) It will mark a retirement.
- (B) No response is required.
- (C) Food will be served.
- (D) Guests of invitees are welcome.

Questions 151-152 refer to the following Web page.

https://www.firststreetcinema.com/classic_film

Season Program	News	Tickets	Contact
----------------	------	---------	---------

Classic Film Festival

The new First Street Cinema is celebrating its opening in June by welcoming filmgoers with these free screenings for fans of classic films. The films will start at 7:00 P.M. Seating is limited, and guests are asked to reserve tickets on our Web site, as tickets will not be offered on-site.

The Hillside Farm Saturday, June 2
The story features a mysterious farm on a hill and three generations of the family living there.

Just Two Wheels Saturday, June 9
A young cyclist spends years preparing for an elite race. This is a heartwarming story of overcoming adversity.

The Missing Papers Saturday, June 16
The puzzling theft of a writer's manuscript causes a search for the culprit.

A Rambling Homecoming Saturday, June 23
The Khan's family reunion celebration is marked by a series of comical incidents and misunderstandings. If you need a good laugh, this is the film for you.

151. What is true about the classic film screenings?
- (A) They are offered to the public for a small fee.
 - (B) They are scheduled throughout one month.
 - (C) They are shown during the morning.
 - (D) They are being held outdoors.
152. What film is most likely to be humorous?
- (A) *The Hillside Farm*
 - (B) *Just Two Wheels*
 - (C) *The Missing Papers*
 - (D) *A Rambling Homecoming*

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Questions 153-156 refer to the following online chat discussion.

Aisa Ito [10:08 A.M.] I'm so glad I found this forum for users of Canomatik products! Has anyone tried the S20 can opener? The electric can opener I've had for years finally broke.

Tanveer Kumar [10:10 A.M.] I bought one several years ago, but I don't think it was worth the money I spent.

Ingrid Vogel [11:15 A.M.] I like mine. I used to struggle opening cans. This one makes it easier to open cans of all sizes.

Laurie Jacobs [2:12 P.M.] The commercial version is expensive, but there is also a consumer version that costs less.

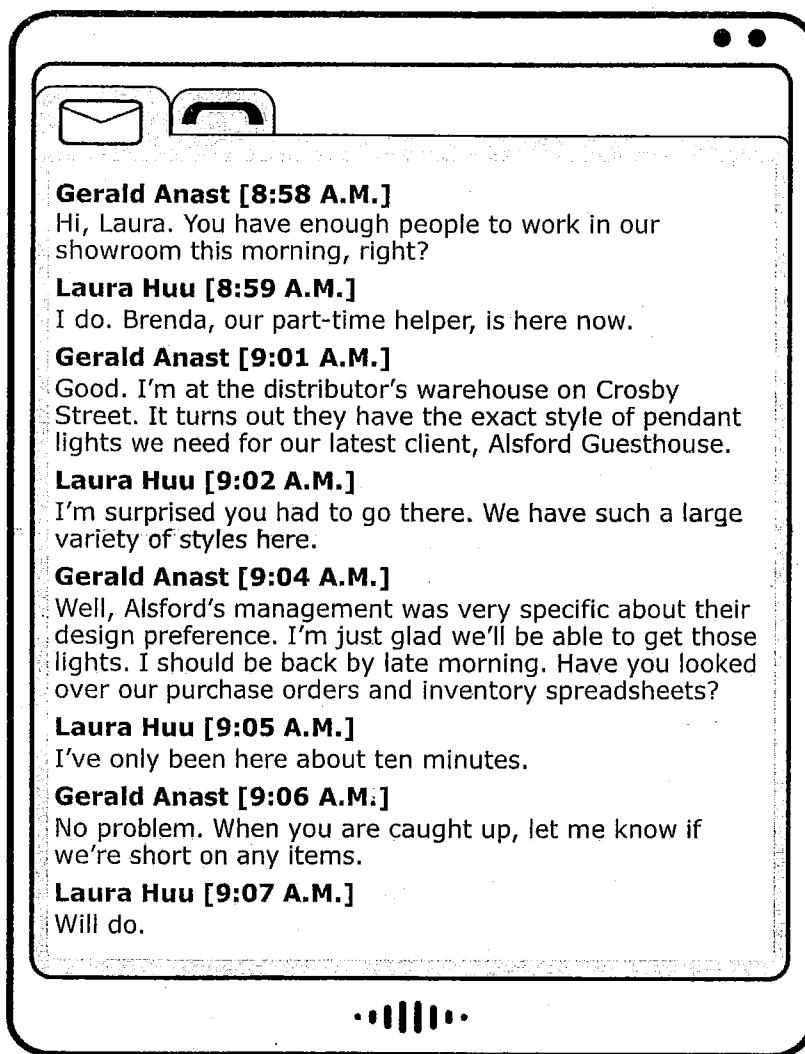
John Burwood [2:14 P.M.] I ordered mine online, and it was defective. I contacted the company's customer service department, and they sent me a new one that works just fine.

Laurie Jacobs [2:16 P.M.] I used to be a cook at a restaurant years ago, and we had a commercial-grade Canomatik can opener back then. I've been using the consumer version at home for nearly a decade. It opens cans safely and easily.

Aisa Ito [5:15 P.M.] Thanks, everyone. I'll give it a try.

153. Who responded to Ms. Ito's question?
- (A) Customer service agents
 - (B) Advertising sales representatives
 - (C) Participants in an online cooking course
 - (D) Owners of a particular type of appliance
154. What is Mr. Kumar's opinion of the Canomatik product?
- (A) He likes its size.
 - (B) He is dissatisfied with its quality.
 - (C) He finds it convenient to use.
 - (D) He is concerned that it might break.
155. Who once worked in the food-service industry?
- (A) Ms. Vogel
 - (B) Ms. Jacobs
 - (C) Mr. Burwood
 - (D) Mr. Kumar
156. At 5:15 P.M., what does Ms. Ito most likely mean when she writes, "I'll give it a try"?
- (A) She will make a purchase.
 - (B) She will eat at a restaurant.
 - (C) She will contact a manufacturer.
 - (D) She will attempt to open a container.

Questions 157-158 refer to the following text-message chain.



157. Where most likely do the writers work?

- (A) At a guesthouse
- (B) At an accounting firm
- (C) At a lighting store
- (D) At a manufacturing company

158. At 9:05 A.M., what does Ms. Huu most likely mean when she writes, "I've only been here about ten minutes"?

- (A) She has not yet reviewed some documents.
- (B) She had to make a delivery to a client.
- (C) She will not be able to substitute for an absent employee.
- (D) She has not had time to unpack some boxes.

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Questions 159-161 refer to the following e-mail.

To:	Nick Foster
From:	Natural Spring Garden Products Customer Support
Subject:	Follow-up
Date:	October 28

Dear Mr. Foster,

Thank you for your recent purchase of a Serene Bird Bath from Natural Spring Garden Products. Its steady, cascading flow of water down several levels will attract native birds to your garden and is sure to provide a cool, calming environment.

I see that your order was placed on October 21 and arrived on October 24. I hope that you have been pleased with the product thus far. Please remember that your purchase is covered by a three-year warranty. If you experience any issues with its operation, feel free to reach out to our customer service team at 1-800-555-0168.

Would you mind taking two minutes to complete a brief survey? Your responses will enable us to learn more about our customers so that we can more effectively market our products and services. To access the survey, please visit our Web site at www.naturalspringgardenproducts.com/review.

Sincerely,

Ken Iwata
Customer Support, Natural Spring Garden Products

159. What product did Mr. Foster most likely purchase?
- (A) A water purifier
 - (B) A bird feeder
 - (C) A book about gardens
 - (D) An outdoor fountain
160. What is Mr. Foster asked to do?
- (A) Write an online review
 - (B) Provide feedback
 - (C) Confirm a delivery date
 - (D) Update his address
161. The word "covered" in paragraph 2, line 3, is closest in meaning to
- (A) described
 - (B) protected
 - (C) continued
 - (D) allowed

Questions 162-164 refer to the following article.

Home Style Clothing Line Debuts

MANILA (September 18)—Inspired by the handmade crafts of the Philippines, local designer Maritess Bautista has introduced Home Style, a clothing brand that features fabrics woven by area artisans using traditional practices.

Bautista first learned basic weaving techniques from her mother and aunts in her youth and built on that knowledge as she studied at the Manila School of Fashion Design. —[1]—. She then spent the next ten years working as a junior designer for Trendy Today. —[2]—. Finally, she returned to her hometown of San Jacinto to found Home Style.

Home Style's debut collection includes clothing and hair accessories that utilize the weaving techniques and designs that the area is known for. —[3]—. Ms. Bautista purchases all the textiles she uses from local craftspeople.

Currently, Home Style merchandise is available only in select San Jacinto-area stores. —[4]—.

"I want to keep production local," said Ms. Bautista. "That's good for the artisans, and it's authentic. But I don't want the *products* to remain local. I want to bring our designs to the whole country—maybe even the world."

162. Who introduced Ms. Bautista to weaving?

- (A) Her family
- (B) Her teachers
- (C) Senior designers
- (D) Local craftspeople

163. What is indicated about Ms. Bautista?

- (A) She was born in Manila.
- (B) She buys materials from nearby sources.
- (C) She has started many businesses.
- (D) She regularly travels around the world.

164. In which of the positions marked [1], [2], [3], and [4] does the following sentence best belong?

"However, Ms. Bautista has broader goals."

- (A) [1]
- (B) [2]
- (C) [3]
- (D) [4]

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Questions 165-167 refer to the following Web page.

(<https://www.brandmarkproductsinc.com>)

About	Products	Start Here	Contact Us
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Make your mark with your logo on our products!

There is no better way to advertise your organization than with our attractive fashion apparel featuring your logo or company slogan. Provide us with your logo file, and Brandmark Products, Inc., will adorn selected items and deliver your order within four business days. We will produce your order with color printing or embroidery of the highest quality.

Our 25 years in operation have revealed one important fact about developing name recognition. Forget water bottles and key chains—items that are frequently put aside or misplaced. Your message will be more effective and longer lasting with our quality shirts, sweatshirts, jackets, and hats.

To place an order, use the "Start Here" tab or call 1-800-555-0155 to speak with a customer service representative.

165. What is indicated about Brandmark Products, Inc.?

(A) It has discontinued making some products.
(B) It offers discounts on large orders.
(C) It specializes in making athletic uniforms.
(D) It helps companies promote themselves.

166. The phrase "put aside" in paragraph 2, line 3, is closest in meaning to

(A) saved up
(B) classified
(C) ignored
(D) closed up

167. According to the Web page, why should someone contact customer service?

(A) To get assistance with an order
(B) To request a sample product
(C) To set up an appointment
(D) To finalize the design of a logo

Questions 168-171 refer to the following Web page.

<https://www.clarrellestate.com.au/about>

About	Events	Photos	The Foundation
-------	--------	--------	----------------

Welcome to the Clarrell Estate—Ballarton's premier centre for the arts! The exquisite grounds of the estate are situated on 60 hectares of hilly terrain featuring lush English gardens and an impressive manor house that was designed by noted architect Owen Barton. Ten years ago, the Clarrell Foundation decided to transform the estate into an arts centre. Initially, the foundation opened the manor house to the public, highlighting the Clarrell family art collection. In the last three years, a large, multiuse complex was built near the property entrance, complete with art studios and a theatre.

The Clarrell Estate's museum and gardens are open to the public free of charge. In addition, the theatre hosts public lectures as well as musical performances, and the studios showcase individual artists' curated works. For a complete schedule, a list of current artists, and information on admission fees for the theatre and studios, please visit the Events page.

Join the Clarrell Foundation to enjoy members-only special events and discounts on performances. Members also have the opportunity to reserve the gardens for private events. To become a member, contact Alicia Ji at aji@clarrellestate.com.au.

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168. What does the Web page focus on?
- (A) An overview of an attraction
 - (B) A town's cultural festival
 - (C) A local gardening club
 - (D) An opportunity to buy art
169. What is indicated about the manor house?
- (A) It is available for private parties.
 - (B) It is part of an old estate.
 - (C) It hosts concerts by local musicians.
 - (D) It has recently been renovated.
170. According to the Web page, what has happened over the last three years?
- (A) A new building has been constructed.
 - (B) A school of arts has been founded.
 - (C) A public park has been cleaned up.
 - (D) A film about Mr. Barton has been made.
171. According to the Web page, why should a person e-mail Ms. Ji?
- (A) To purchase tickets to a performance
 - (B) To get help in using a Web page
 - (C) To request an updated event schedule
 - (D) To inquire about a foundation membership

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Questions 172-175 refer to the following job advertisement.

Finance Director

The Palliz Foundation seeks a finance director to be a member of our senior leadership team. This is a supervisory position reporting directly to the foundation president. — [1] —. The finance director manages the seven-member finance department, including the payroll manager and accounting director. The finance director is responsible for the oversight and maintenance of accounting and purchasing systems. — [2] —. The person in this position monitors internal control procedures and ensures compliance with legal obligations. — [3] —. Additional responsibilities include disbursement, investment, and management of all company funds, development of financial policies and practices, budget preparation, and creation of reports for the board of directors.

Preference will be given to current employees. — [4] —. Interested parties should submit a résumé listing their qualifications to the human resources department at humanresources@pallizfoundation.org no later than 4:30 P.M. on Friday, April 23.

- 172.** Who supervises the finance director?
(A) The foundation president
(B) The payroll manager
(C) The accounting director
(D) The board of directors
- 173.** What information about the position is included in the job advertisement?
(A) Salary
(B) Schedule
(C) Qualifications
(D) Duties
- 174.** How can candidates apply for the position?
(A) By visiting a booth at a job fair
(B) By e-mailing a résumé to the personnel office
(C) By uploading a résumé to a Web page
(D) By completing an online application form
- 175.** In which of the positions marked [1], [2], [3], and [4] does the following sentence best belong?
"However, highly qualified external candidates are encouraged to apply."
(A) [1]
(B) [2]
(C) [3]
(D) [4]

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Questions 176-180 refer to the following e-mails.

To:	Bridget Morandi
From:	Marybeth Wright
Date:	March 23
Subject:	Refund request

Hi Bridget,

I was wondering if you have heard from Sujata Reddy. She was enrolled in the painting class I teach on Tuesday and Thursday. She was only able to attend for the first week because another commitment came up. She said she asked someone in the Tucson Adult School office if she could drop the class, and she has requested a refund of the course tuition.

She said she hasn't received her refund yet. Did she contact you?

Best,

Marybeth Wright

To:	Marybeth Wright
From:	Bridget Morandi
Date:	March 24
Subject:	Re: Refund request

Hi Marybeth,

The name is familiar, but Ms. Reddy hasn't been in touch with me personally. Actually, I'm not the person she should contact. I just handle the scheduling as well as ordering supplies for the art classes.

I don't know who Ms. Reddy spoke to. According to our refund policy on the Tucson Adult School Web site, refunds are only granted if they are requested before the class begins or if there is a documented health reason for dropping the class. In the case of a health reason, the amount of the refund will be based on the number of classes completed.

Maybe Ms. Reddy can attend your second semester class instead of this semester's. That would be my suggestion.

Bridget Morandi

- 176.** Who most likely is Ms. Wright?
(A) A scheduling coordinator
(B) A vice principal
(C) An art gallery owner
(D) An adult education teacher
- 177.** Why did Ms. Wright send an e-mail to Ms. Morandi?
(A) To decline an invitation
(B) To propose a solution
(C) To ask for information
(D) To reschedule a meeting
- 178.** In the first e-mail, the word "drop" in paragraph 1, line 4, is closest in meaning to
(A) slip
(B) quit
(C) lower
(D) slow
- 179.** Why most likely has Ms. Reddy not yet received a tuition refund?
(A) The registration office has been closed.
(B) The refund check is still in the mail.
(C) She failed to submit her request in writing.
(D) She already attended part of the class.
- 180.** What does Ms. Morandi suggest that Ms. Reddy may be able to do?
(A) Use her previously paid tuition to take a future class
(B) Find the same class at another adult school
(C) Attend half the class and still receive credit
(D) Contact the teacher to arrange for private tutoring

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Questions 181-185 refer to the following article and letter to the editor.

New Bakery Coming to Town

OREVALE CITY (October 14)—A Cresson's Bakery is opening soon at the corner of Canton Avenue and Ridley Street. The location will be the national chain's first within the city limits. Like all Cresson's Bakery stores, it will operate seven days a week.

The only similar business in the vicinity is the Donut Station on the Kupperman University campus. Cresson's Bakery will offer breakfast sandwiches and fruit juices in addition to its signature coffee and baked goods. The company is following its revised business model to open compact facilities rather than sit-down eateries. This means the Orevale City location will offer takeout and drive-through service only.

The bakery will occupy Canton Avenue's smallest vacant lot. Approval for the project followed a public hearing where area residents voiced mixed opinions.

Gina Holton, who lives on Paxton Road, said she liked the idea of having a new bakery in her neighborhood but worries about traffic congestion on Ridley Street. As evidence, she presented pictures of heavy vehicle traffic there. Wofford Drive resident Steven Lu said he would enjoy having a convenient place to grab a quick snack.

Cresson's Bakery is slated to welcome its first customers in early March.

Dear Editor,

As a lifelong resident of Orevale City, I appreciate your coverage of Cresson's Bakery. Unfortunately, the October 14 article contained some inaccurate information. The photos that I shared during the public hearing captured images of traffic congestion in front of my house. Also, as a member of the city's Historic Preservation Committee, I was primarily concerned about the bakery's architecture. The initial building design for Cresson's Bakery was contemporary. I am pleased to report that the chain has agreed to modify the exterior so that it blends in better with the older structures surrounding it.

Sincerely,
Gina Holton

- 181.** What is indicated about Orevale City?
- (A) It has little open land for development.
 - (B) It has two warehouse districts.
 - (C) It is home to a university.
 - (D) It has a growing population.
- 182.** What is different about new Cresson's Bakery locations?
- (A) They replicate historic architectural features.
 - (B) They offer a wider variety of baked goods.
 - (C) They do not offer seating for customers.
 - (D) They are located outside of city centers.
- 183.** What is indicated about Mr. Lu?
- (A) He is Ms. Holton's next-door neighbor.
 - (B) He plans to patronize Cresson's Bakery.
 - (C) He recently moved to Orevale City.
 - (D) He is a member of a historic preservation group.
- 184.** Where did Ms. Holton take photos of vehicle traffic?
- (A) On Canton Avenue
 - (B) On Wofford Drive
 - (C) On Ridley Street
 - (D) On Paxton Road
- 185.** What does the letter suggest about Ms. Holton?
- (A) She is happy that a building design was changed.
 - (B) She is planning to start her own bakery business.
 - (C) She did not attend a public hearing.
 - (D) She wants to submit an article to the newspaper.

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Questions 186-190 refer to the following letter, article, and notice.

Brandy Mortimer
Raxconnect, Inc.
620 Weir Road
Glasgow G91 9HX

11 March

Alyssa Susilo
29 Lefroy Street
Glasgow G3 7BQ

Dear Ms. Susilo,

As you may know, Raxconnect has been expanding its services in the Glasgow area over the past year. Our new fibre-optic cable lines offer faster and more reliable service and eliminate the need for aboveground wiring. In order for the system to work, we need to install Internet connection devices throughout the city. Phase 1 of our construction work involved City Centre. Phase 2 involved West End. Although Phase 2 took longer than expected, we were able to expedite Phase 3 and get back on schedule. Phase 4 is now ready to begin in your area.

Raxconnect would like to place a small Internet connection hub on your property at 29 Lefroy Street. Because of its central location on the street, your front yard would make an optimal connection point. Please call us at 0141 496 0001 by 10 April to let us know whether we may proceed. Thank you.

Sincerely,

Brandy Mortimer

Brandy Mortimer, Utilities Adviser

Raxconnect Expands Service

GLASGOW (14 March)—After unexpected delays in West End, Raxconnect has finally completed the latest phase of its project to install fibre-optic cable throughout the city. Residents and businesses in Southside are now enjoying faster Internet service.

For the next phase of the project, in Finnieston, Raxconnect has identified key locations for connection hubs and is currently reaching out to residents and homeowners so that work can begin as soon as possible.

The moves follow an announcement made earlier this year that Raxconnect had invested £350 million to expand its network. Local officials hope that the project brings new business and spending to their neighbourhoods.

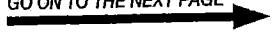
Notice of Temporary Road Closure

Please be aware that construction at 29 Lefroy Street will result in the closure of the entire street. The closure will last from Monday, 31 May, until Tuesday, 8 June. During that period, automobile access will be limited to residents who live on Lefroy Street.

186. What is the main purpose of the letter?
- (A) To apologize for poor Internet service
 - (B) To seek permission from a property owner
 - (C) To provide an explanation for a delay
 - (D) To persuade a customer to switch Internet providers
187. What is suggested about Finnieston in the article?
- (A) It recently experienced power outages.
 - (B) It houses Raxconnect's headquarters.
 - (C) It will require only one connection hub.
 - (D) It will soon have upgraded Internet service.
188. Which phase of Raxconnect's project took place in Southside?
- (A) Phase 1
 - (B) Phase 2
 - (C) Phase 3
 - (D) Phase 4

189. What can be concluded about Ms. Susilo?
- (A) She agreed to Ms. Mortimer's request.
 - (B) She is employed by Raxconnect.
 - (C) She plans to move to a different Glasgow neighborhood.
 - (D) She produces video content for the Internet.
190. What does the notice suggest about people who live on Lefroy Street?
- (A) They will have access to a shuttle service to their homes.
 - (B) They will receive free Internet service for one week.
 - (C) They will be asked to fill out a form when Raxconnect's work is done.
 - (D) They will be able to use the street during construction.

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Questions 191-195 refer to the following press release, e-mail, and review.

FOR IMMEDIATE RELEASE

Contact: Kevin Oessenich, kevin.o@albertandannies.com.au

GOOLWA (2 November)—Yesterday, Albert and Annie's, a leading maker of gourmet frozen desserts, unveiled several new treats: Triple Time Chocolate ice cream, a waltz of light and dark chocolate with a chocolate crumb swirl; Toffee Spree, a vanilla and toffee ice cream with sweet biscuit infusions; and a raspberry sorbet, featuring bits of real fruit. The new products are expected to be in Australian stores by mid-November.

The company was founded 25 years ago by Albert and Annie Grundon, president and CEO, respectively. Earlier this year, they announced the opening of a South African division. South African retailers will get access to a number of Albert and Annie's products in mid-December.

To:	Kevin Oessenich <kevin.o@albertandannies.com.au>
From:	Skye Botha <sbotha@westerncapeeats.co.za>
Date:	3 November
Subject:	Interview request

Dear Mr. Oessenich,

I am a reporter for Western Cape Eats, a news site for food lovers in the Cape Town area. I would very much like to interview one or both of your company's founders about your products and to find out which products will be available here in South Africa. My readers are eager to know what to expect. Readers would also like to know if Albert and Annie's will be promoting itself at this year's Wooden Sailboat Festival. Most local businesses rent booths there as it is a major event.

The interview can be conducted by phone or video chat. I look forward to your reply.

Sincerely,

Skye Botha

<https://www.westerncapeeats.co.za/reviews>

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Jim Sato, 31 December

Your article informing me about Albert and Annie's, an ice-cream company that just came to South Africa, gave me one more reason to attend the annual Wooden Sailboat Festival. I got to sample some sensational ice creams at Albert and Annie's booth. The booth offered three amazing flavours: Coffee Truffle, Fudge Mint, and Chocolate Pretzel Delight. In your article, Mr. Oessenich stated that these would be the first flavours to be rolled out to grocery outlets in South Africa and that more will become available over time. I can't wait!

191. What is announced in the press release?
- (A) The merger of two companies
 - (B) The retirement of a company's leaders
 - (C) The expansion of a product line
 - (D) The relocation of a production plant
192. What does the press release suggest about Albert and Annie's South African division?
- (A) It will open in mid-November.
 - (B) It will not be hiring until mid-December.
 - (C) It will soon launch its own Web site.
 - (D) It will not sell ice cream directly to consumers.
193. According to the e-mail, what are Ms. Botha's readers interested in?
- (A) Tasting new foods
 - (B) Renting a festival booth
 - (C) Opening a business
 - (D) Writing reviews of food products

194. What is indicated about Ms. Botha?
- (A) She plans to attend the Wooden Sailboat Festival.
 - (B) She grew up in the Cape Town area.
 - (C) She wants to talk to Mr. and Ms. Grundon.
 - (D) She applied for a job in Albert and Annie's South African division.
195. What can be concluded about Albert and Annie's booth at the festival?
- (A) It was staffed by Mr. Oessenich.
 - (B) It did not have coffee ice cream when Mr. Sato arrived.
 - (C) It was one of three booths featuring frozen desserts.
 - (D) It did not offer samples of the company's newest flavors.

GO ON TO THE NEXT PAGE

Questions 196-200 refer to the following blog post and online forms.

Ben's Nonprofit Burst—Resources for those who work in the nonprofit sector

Getting Grants

Posted on August 18 by Ben Fineman

Grant writing is the art of completing applications for financial aid offered by government agencies, schools, corporations, or other entities. There is huge competition for grants and no room for mediocrity in grant writing. To improve your grant-writing skills, consider taking an online course taught by Kristina Gilliam of Meadow Park University. Her Writing Great Grants course is divided into four 90-minute interactive sessions. It is designed for people with some basic knowledge of grant writing. These Monday evening classes run from November 15 to December 6. For details and registration, visit www.kristinagilliam.ca/course. Use the promo code NPBURST at checkout to get 15 percent off the \$350 tuition. This code expires on September 30. On October 1, only full-price registration will be available until the final registration day, November 1.

www.kristinagilliam.ca/feedback

Thank you for participating in my Writing Great Grants course. Please take a moment to tell me about your experience by filling out the form below.

Name: Natalie Ballard

Location: Winnipeg

Comment: Relatively short compared to other writing courses I've taken, Writing Great Grants provided a decent overview. I was impressed to learn that the instructor helped companies get millions of dollars in grants during her career, and I'm glad to now have her as a resource if I ever get hired as a grant writer. Fortunately, I used Ben's Nonprofit Burst's promo code when I registered. Otherwise, I'd have considered the tuition too high. The Web site gave me the impression that Ms. Gilliam would include more specifics about the actual writing process than she did.

www.kristinagilliam.ca/feedback

Thank you for participating in my Writing Great Grants course. Please take a moment to tell me about your experience by filling out the form below.

Name: Paul Voigt

Location: Toronto

Comment: This was a great course overall. The instructor shared a wealth of valuable insights, including her experiences as the founder of Orden International. I never realized that grant-writing firms even existed! I might start one of my own if I ever leave my current grant-writing job. The course focused mainly on researching grant opportunities and analyzing samples of successful grant applications. When several of us asked for specific writing tips during the final session, Ms. Gilliam simply referred us to other resources. The course description on her Web site was a bit misleading in that regard.

196. What is the purpose of the blog post?
- (A) To provide grant-writing tips
 - (B) To recommend a learning experience
 - (C) To spotlight an employee
 - (D) To preview changes to a Web site
197. According to Mr. Fineman, when does the registration period end?
- (A) On September 30
 - (B) On October 1
 - (C) On November 1
 - (D) On December 6
198. What is indicated about Ms. Ballard?
- (A) She registered for the grant-writing course before October 1.
 - (B) She currently works as a grant writer.
 - (C) She took a course from Ms. Gilliam on a previous occasion.
 - (D) She edits Mr. Fineman's blog posts.
199. What is true about Ms. Ballard and Mr. Voigt?
- (A) They attended a class together in Winnipeg.
 - (B) They have been interviewed by Mr. Fineman.
 - (C) They want to learn how to research grant opportunities.
 - (D) They noticed the same weakness in the Writing Great Grants course.
200. What does Mr. Voigt indicate about Ms. Gilliam?
- (A) She lives in Toronto.
 - (B) She started a grant-writing firm.
 - (C) She wrote a grant for Mr. Fineman.
 - (D) She authored a grant-writing manual.

Stop! This is the end of the test. If you finish before time is called, you may go back to Parts 5, 6, and 7 and check your work.

**토익 정기시험
실전 ① 1000
RC**

실전 TEST

07

READING TEST

In the Reading test, you will read a variety of texts and answer several different types of reading comprehension questions. The entire Reading test will last 75 minutes. There are three parts, and directions are given for each part. You are encouraged to answer as many questions as possible within the time allowed.

You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

PART 5

Directions: A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

101. The Sandville Community Center received ----- of art supplies.
(A) donating
(B) donated
(C) donations
(D) donate
102. The sales associates often ----- potential client accounts at the weekly meeting.
(A) discusses
(B) discuss
(C) discussion
(D) discussing
103. Ravelia Hotels is building a hotel ----- Wingate Mall.
(A) up to
(B) since
(C) next to
(D) throughout
104. Starting this Thursday, all Tenacore employees will be required to wear ----- official uniforms.
(A) their
(B) themselves
(C) they
(D) them
105. Mr. Kwon ----- guided the proposal through the difficult approval process.
(A) skillful
(B) skilled
(C) skill
(D) skillfully
106. The Standbridge Company ----- its staff to work remotely one or two days each week.
(A) understands
(B) participates
(C) encourages
(D) remembers
107. Please arrive ten minutes before your appointment to allow enough ----- to fill out some paperwork.
(A) time
(B) staff
(C) seats
(D) funds
108. ----- you have any questions about the updated contract, please contact Human Resources.
(A) If
(B) Though
(C) Either
(D) Beyond

109. The printed ----- for the upcoming musical are kept in the theater director's office.
- (A) advertisements
(B) advertises
(C) advertised
(D) advertise
110. Laboratory chemicals should be stored no ----- than eye level and never on top of a tall cabinet.
- (A) upper
(B) further
(C) longer
(D) higher
111. According to Reilly's vehicle fleet manager, ----- company delivery vans will be serviced in August.
- (A) much
(B) total
(C) all
(D) highly
112. Because airlines ----- revise baggage-check policies, passengers should check for updates before a flight.
- (A) occasion
(B) occasional
(C) occasions
(D) occasionally
113. Contracts for the Queen's Landing project should be placed in an ----- stack on the supervisor's desk.
- (A) organize
(B) organizer
(C) organized
(D) organizing
114. Some board members ----- that Mr. Saito's sales forecasts are too optimistic.
- (A) need
(B) pause
(C) refuse
(D) suspect
115. Ms. Koffler is confident ----- the new manager will improve the department's productivity.
- (A) in
(B) well
(C) that
(D) both
116. The wooden barn on the Eastwood property is so ----- deteriorated that it is unlikely to be salvaged.
- (A) formerly
(B) badly
(C) briefly
(D) exactly
117. Roseville Resort is offering discounted accommodations ----- its first month of operation.
- (A) during
(B) among
(C) in front of
(D) away from
118. Although the look of the new mobile phone model is ----- the previous one, the call quality is much improved.
- (A) similar to
(B) involved in
(C) happy with
(D) occupied by
119. Dr. Simone Beaumont ----- to head of Research and Development at Brodeur Technology last week.
- (A) promoted
(B) was promoted
(C) promotes
(D) is promoting
120. Enertek Industries is developing an ----- safe method for refining lithium.
- (A) environmentalist
(B) environments
(C) environmental
(D) environmentally

121. Before starting the motor, make sure the brake is -----.
- (A) engage
(B) engages
(C) engagement
(D) engaged
122. Henderson Technical College offers introductory computer ----- for free to community members.
- (A) purchases
(B) lessons
(C) graphics
(D) users
123. No fees will be charged for the time the agency ----- to search for records.
- (A) looks
(B) examines
(C) takes
(D) inspects
124. The Durand Concert Hall, ----- was built 80 years ago, has undergone a complete renovation.
- (A) where
(B) each
(C) there
(D) which
125. There may be flaws in the computer code that we are not ----- aware of.
- (A) yet
(B) soon
(C) far
(D) lately
126. ----- who wishes to make a monetary gift to the Voltra Museum should fill out the form at the back of the brochure.
- (A) Anyone
(B) Whichever
(C) Each other
(D) Those
127. Companies that seek a stable workforce should focus on employee ----- as well as recruitment.
- (A) agents
(B) coverage
(C) retention
(D) authentication
128. ----- a new user-friendly interface on its Web site, the Kramer-Lee Company reported improved customer satisfaction.
- (A) Furthermore
(B) Owing to
(C) Subsequently
(D) At one time
129. Chef Wingert is reluctant to open a second location of Antoine's Pizza ----- interest from many of his customers.
- (A) overall
(B) in addition to
(C) despite
(D) on the whole
130. ----- thinking by Ms. Blakely's marketing team helped increase sales of the Mindi motorcycle.
- (A) Relative
(B) Potential
(C) Distant
(D) Creative

PART 6

Directions: Read the texts that follow. A word, phrase, or sentence is missing in parts of each text. Four answer choices for each question are given below the text. Select the best answer to complete the text. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 131-134 refer to the following Web page.

Slipcovers

Glen and Meadows Home Goods now sells a variety of practical covers ----- your chairs and **131.** sofas. Our slipcovers are available in a wide selection of sizes and colors. We have many options for your most heavily used **132.** There are many beautiful stain-resistant fabrics to choose from. **133.** If the use of synthetic materials is a concern, you can select from our Naturals Collection. Whatever your interior design plans, you can **134.** change the look of any room with Glen and Meadows slipcovers.

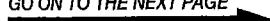
131. (A) protect
(B) to protect
(C) are protecting
(D) protected

134. (A) quicken
(B) quickly
(C) quicker
(D) quick

132. (A) furniture
(B) systems
(C) appliances
(D) routes

133. (A) They do not hold up well with frequent use.
(B) They are no longer available on our online store.
(C) And we are adding more options every week.
(D) We find them fun and easy to wear.

TEST 7

GO ON TO THE NEXT PAGE 

Questions 135-138 refer to the following e-mail.

To: All Staff <staff@kelseytech.co.uk>
From: Kosei Masutani <kmasutani@kelseytech.co.uk>
Subject: Information
Date: 26 January

Some of you may have felt a bit ----- while sitting at your desk this morning. That's because
135. one of the heating units in our building is broken. Unfortunately, the repair crew cannot come to fix the problem until Thursday. The open office space on the lower level is the most affected area, with only some heat. Our interns are ----- there, so they will be assigned temporary office spaces on other floors. ----- , upon arrival tomorrow morning, interns will need to check in with
136. Ms. Connor to receive their alternative work-space assignments. ----- . In the meantime, be assured we will ensure everyone's safety and resolve this quickly.
137.
138.

Kosei Masutani, Facilities Manager

- 135.** (A) uncomfortable
(B) lonely
(C) prompt
(D) overwhelmed

- 136.** (A) a location
(B) to locate
(C) locating
(D) located

- 137.** (A) However
(B) Likewise
(C) Consequently
(D) Otherwise

- 138.** (A) The interns will not arrive here until June.
(B) I apologize for the inconvenience.
(C) We will soon be renovating the open office space.
(D) Heater maintenance is sometimes costly.

Questions 139-142 refer to the following brochure.

Southerby Designs

Southerby Designs is the leading firm in designing retail spaces and product displays in the greater Chennington area. For nearly three decades, Southerby Designs has collaborated with countless stores, _____ beautiful designs for their retail spaces. We have _____ worked with **139.** several museums and event production companies to create captivating, streamlined, and inviting visitor experiences. _____ designing retail displays to completing projects for leading cultural **141.** institutions, Southerby Designs can partner with your organization to develop the perfect design solution to fit your needs. **142.** We are confident that we can develop a solution to help you!

- 139.** (A) produced
(B) have produced
(C) was producing
(D) producing

- 140.** (A) even
(B) instead
(C) therefore
(D) nevertheless

- 141.** (A) By
(B) Over
(C) After
(D) From

- 142.** (A) We worked with a large portfolio of designers and artists at that time.
(B) Contact us today and let us know what design challenges you are facing.
(C) In fact, we raised our rates for the first time last year.
(D) In contrast, our business has grown substantially over the past ten years.

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Questions 143-146 refer to the following Web page.

Central Train Service makes it ----- than ever to give the gift of travel. Our gift cards are the
143. perfect way to give someone special an unforgettable journey. Traveling by train can provide passengers with a worry-free experience. ----- . Enjoy visiting amazing cities and beautiful
144. national parks.

Central Train Service gift cards never ----- . They can be redeemed online or at any major train
145. station. Cards can be purchased in amounts up to \$500. There are no additional ----- . The full
146. value of the gift card can be applied to any ticket purchase.

- 143.** (A) easily
(B) easier
(C) easy
(D) ease

- 144.** (A) The tourists often visit Paris and London.
(B) There are several ways to change your seat selection.
(C) Travelers are free to relax and enjoy the adventure.
(D) Passengers must travel with personal identification.

- 145.** (A) expire
(B) expiring
(C) expired
(D) expiration

- 146.** (A) comments
(B) instructions
(C) dates
(D) fees

PART 7

Directions: In this part you will read a selection of texts, such as magazine and newspaper articles, e-mails, and instant messages. Each text or set of texts is followed by several questions. Select the best answer for each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 147-148 refer to the following Web page.

<https://www.aci.com/childrens-oral-care/availableoptions>

Available Options	Toothbrushes	Mouthwash	Other Products
Artemis Consolidated Industries (ACI) is the country's leading manufacturer of a range of oral hygiene products for children and adults. Among our best sellers is Oraglitz, the nation's most popular children's toothpaste. It has won various industry awards, including the Product Excellence Prize. In addition to being available on this Web site, Oraglitz can also be purchased at supermarkets, pharmacies, and health food stores nationwide.			
Some Basic Facts About Oraglitz			
Flavor	Designed for Ages	Size	
Peach	18 months to 3 years	5 and 6 ounce	
Strawberry	3 to 4 years	4, 5, and 6 ounce	
Vanilla	4 to 7 years	4 and 5 ounce	
Mint	7 years and up	4 and 6 ounce	

Some Basic Facts About Oraglitz

Flavor	Designed for Ages	Size	
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Vanilla	4 to 7 years	4 and 5 ounce	
Mint	7 years and up	4 and 6 ounce	

TEST 7

147. What is NOT stated about Oraglitz?

- (A) It is widely available.
- (B) It comes in three sizes.
- (C) It has seen an increase in sales recently.
- (D) It is highly regarded within the industry.

148. What flavor of Oraglitz is best for an eight-year-old child?

- (A) Peach
- (B) Strawberry
- (C) Vanilla
- (D) Mint

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Questions 149-150 refer to the following e-mail.

E-mail	
To:	Parsons Road Distribution List
From:	Alfredo Moreno
Date:	October 12
Subject:	Parsons Road
<p>Dear Parsons Road Businesses:</p> <p>Beginning in March, Parsons Road will be widened between Memorial Boulevard and Hallam Road. The project will add a center turn lane, bicycle paths, pedestrian paths, and streetlights. In addition, a side gutter will be added to improve water flow.</p> <p>The Parsons Road project ties into work completed between Hallam Road and Ingraham Avenue earlier this year. This work will improve access to your businesses and increase pedestrian safety on Parsons Road, which can be quite busy. The roadwork is expected to take three months to complete. Please visit www.yorkcity.gov/parsonsroadproject for more information.</p> <p>Sincerely,</p> <p>Alfredo Moreno Community Relations Manager Bethany Construction and Engineering</p>	

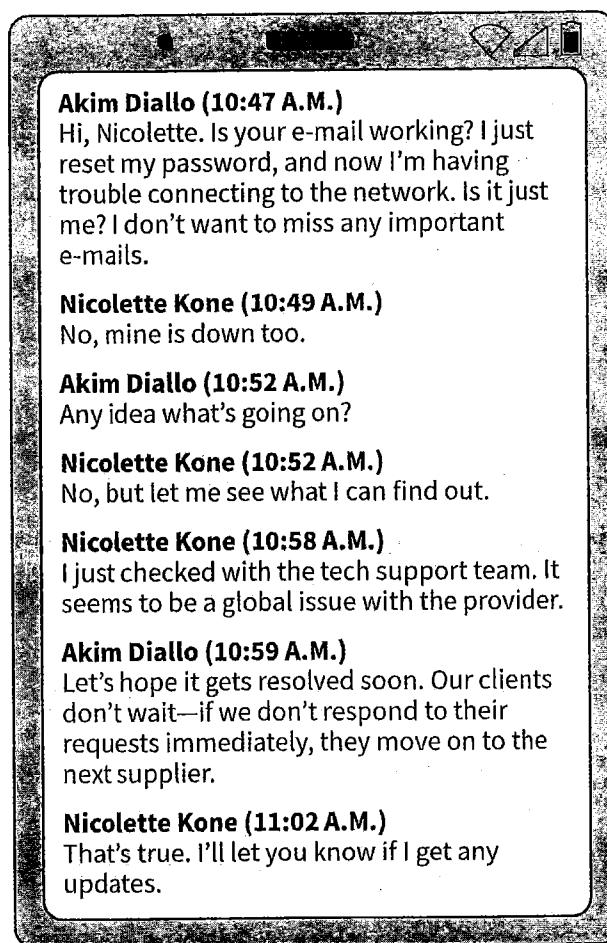
149. What is the purpose of the e-mail?

- (A) To inform local companies about upcoming construction
- (B) To request feedback on a road-improvement plan
- (C) To advise businesses about a new traffic light
- (D) To ask for help in distributing information

150. What is indicated about the Parsons Road project?

- (A) It was delayed three times.
- (B) It requires additional funding.
- (C) It is expected to begin on October 12.
- (D) It will make walking near the road safer.

Questions 151–152 refer to the following text-message chain.



TEST 7

151. What is Mr. Diallo unable to do?

- (A) Access his e-mail account
- (B) Locate his Internet provider
- (C) Update his résumé information
- (D) Contact the tech support team

152. At 11:02 A.M., what does Ms. Kone most likely mean when she writes, "That's true"?

- (A) She feels that the supplier makes unreasonable requests.
- (B) She understands that customers can be impatient.
- (C) She thinks her company needs a new service provider.
- (D) She expects to receive a status update soon.

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Questions 153-154 refer to the following sign.

Attention!

Some park visitors have been intentionally stacking piles of rocks as an art form or for amusement. Please refrain from doing this on park grounds, as these unofficial rock stacks can disrupt sensitive habitats and affect the area's natural beauty.

New rock piles can also endanger hikers who traditionally rely on stacked rock markers as navigational tools. Park officials are the only ones who should be stacking rocks, and they do so strategically on trails where the path may be unclear. If you see rocks that have been stacked, please leave them alone, and do not create confusion by making your own stack.

153. What is the purpose of the sign?

- (A) To describe a historic monument
- (B) To warn hikers about dangerous trails
- (C) To change a behavior of visitors
- (D) To ask for help with a building project

154. According to the sign, what do park officials do?

- (A) They coordinate group activities.
- (B) They create directional markers.
- (C) They issue resource permits.
- (D) They grant access to a scenic overlook.

Questions 155-157 refer to the following article.

Orinti Explains Web Site Updates

SAN DIEGO (May 2)—Orinti, Inc., one of North America's largest purveyors of tea, recently added a page to its Web site, listing the sources of all the tea leaves that end up in its final products. The page was created in response to recent public scrutiny over whether the company is justified in claiming that its tea is pesticide-free.

"The rumors being circulated do not reflect reality," Orinti CEO Giovanni Shaw said in a public statement issued on Tuesday. "We procure tea leaves only from producers who meet our strict quality standards. We never settle for anything less."

According to Mr. Shaw, the company also utilizes software that tracks the producer, the processing date, and other pertinent data for each batch of tea leaves.

"This level of detail is not displayed on our packaging for the simple reason that we do not have the space for it," said Mr. Shaw. "As we are committed to transparency, this information can be viewed on our Web site."

The popular blog foodnews.org was the first to call into question Orinti's assertion that its tea leaves are grown without the use of pesticides. The issue has since attracted national attention.

155. What does the company's new Web page display?

- (A) The origin of its ingredients
- (B) The steps in a production process
- (C) The results of some product testing
- (D) The process for evaluating new vendors

156. Why did Mr. Shaw issue a public statement?

- (A) To announce a policy change
- (B) To apologize for an oversight
- (C) To correct some misinformation
- (D) To reveal a new regional partner

157. What does the article suggest about Orinti, Inc.?

- (A) It is considering some packaging alternatives.
- (B) It is changing its leadership team.
- (C) It wants to keep its recipes confidential.
- (D) It gets information from an electronic tracking system.

TEST 7

GO ON TO THE NEXT PAGE 

Questions 158-160 refer to the following notice.

Learn about Woodworking

Multonia Hardware, Inc., is offering an online video course about basic woodworking. — [1] —. The course is fun and can be completed at your own pace, and, best of all, it's free! It is divided into four prerecorded sections. — [2] —. Section 1 is an introduction to woodworking equipment, tools, and safety. — [3] —. Section 2 describes various types of wood and their appropriate uses. Section 3 introduces the fundamentals of cabinet and furniture repair. — [4] —. The final section describes the preparation of wood surfaces and a variety of popular and beautiful finishing techniques.

The course includes a downloadable instruction guide and an online chat feature that can connect participants with an experienced woodworking artisan. Sign up today at multoniahardware.com/tips/basicwoodworking.

- 158.** What section most likely covers how to choose wood for a project?
- (A) Section 1
 - (B) Section 2
 - (C) Section 3
 - (D) Section 4
- 159.** According to the notice, how can participants find help while taking the course?
- (A) By buying a textbook from Multonia Hardware
 - (B) By reaching out to other course participants
 - (C) By visiting a Multonia Hardware location
 - (D) By contacting an expert through the Web site
- 160.** In which of the positions marked [1], [2], [3], and [4] does the following sentence best belong?
- "Participants may take and retake as many of the sections as they wish."
- (A) [1]
 - (B) [2]
 - (C) [3]
 - (D) [4]

Questions 161-164 refer to the following e-mail.

E-mail	
To:	Kristen Coetzee <kcoetzee@rhyta.co.za>
From:	Anita Ngubane <angubane@clubfreshenup.co.za>
Subject:	Welcome to Club Freshen-Up
Date:	12 January
<p>Dear Ms. Coetzee,</p> <p>Thank you for joining Club Freshen-Up. We are delighted to be a part of your continuing journey to well-being for the next twelve months.</p> <p>Your membership in Club Freshen-Up entitles you to a monthly delivery of six essential health-care and beauty products. Each shipment will contain a variety of individually packaged items in attractive and reusable containers. Accompanying every shipment will be an itemised receipt listing product numbers. Please refer to these numbers when contacting us with questions about a product.</p> <p>Everything from vitamins to lotions to cosmetics will be chosen just for you based on the eight answers you provided in the personal-preferences questionnaire. Every item you receive is guaranteed for one full year from the date of shipment. If you wish to return an item, simply send us the unused portion along with a short note describing the reason for your dissatisfaction. Upon receipt, we will send you an alternative of equal value.</p> <p>Sincerely,</p> <p>Anita Ngubane Member Services Specialist, Club Freshen-Up</p>	

161. What will a Club Freshen-Up subscriber receive every month?

- (A) Vegetarian cooking ingredients
- (B) Fitness training equipment
- (C) Household cleaning supplies
- (D) Personal care merchandise

162. What does Club Freshen-Up offer its customers?

- (A) Monthly consultations
- (B) Free shipping
- (C) A product guarantee
- (D) A print catalog

163. According to the e-mail, what should accompany every product return?

- (A) The original shipping material
- (B) A written explanation
- (C) A copy of the receipt
- (D) The preferences questionnaire

164. What will Club Freshen-Up do when it receives a product return?

- (A) Provide the customer with a discount on a future membership fee
- (B) Refund the purchase price
- (C) Replace the item with another product
- (D) Increase the number of products included in a future shipment

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Questions 165-167 refer to the following letter.

9 September

Soraya Delgado
Carrer de Bergara, 2, 08139
Sant Cugat del Valles
Barcelona, Spain

Dear Ms. Delgado,

I am writing to notify you that the board of directors has selected you to receive the Ondae Award for Leadership for the Mediterranean region. Your contributions to Allegrino Travel Agency helped place our company on the radar this year. Due to your relentless work, your direction of the "Find a New Way" marketing initiative, and your strategic development and placement of advertising, our travel agency is now one of the most recognized brands in Europe.

The award ceremony will be held at the next shareholders' meeting of Allegrino Travel Agency in Copenhagen on 19 November. I would like to ask you to consider being a featured speaker at the meeting in addition to accepting your award. I believe your insights into boosting market share and finding new ways to reframe our services would be incredibly valuable for shareholders and other employees to hear. Of course, all the expenses associated with your travel to Copenhagen would be covered by the company. Please let me know whether you will be available to accept your award and speak about your recent initiatives.

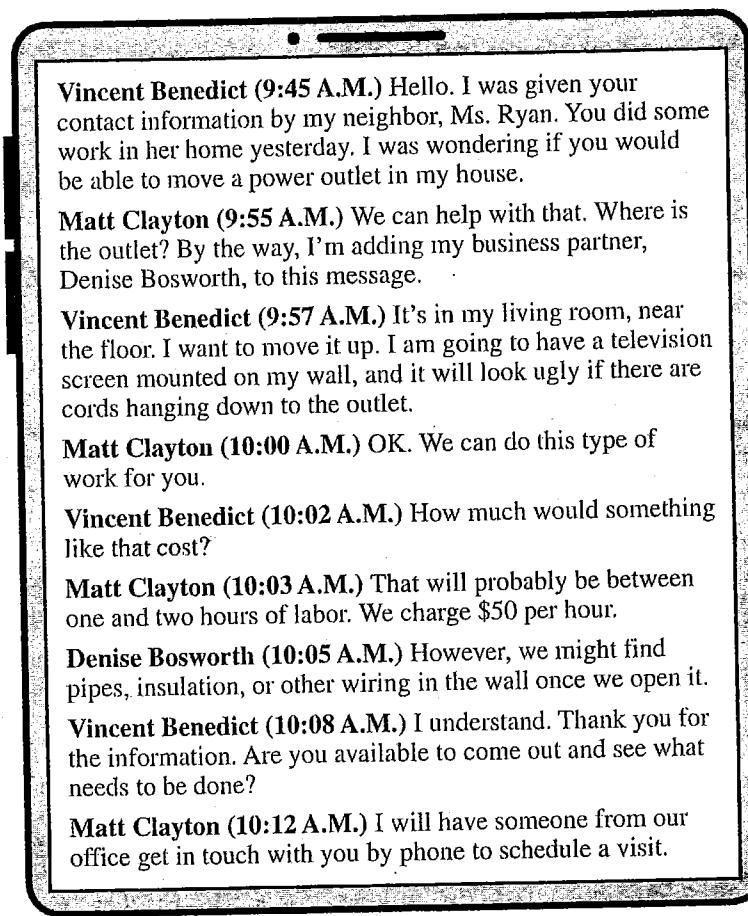
Sincerely,

Noor Darwish
Noor Darwish, CEO
Allegrino Travel Agency

- 165.** What is indicated about Ms. Delgado's work?
- (A) It has increased public awareness of her company.
 - (B) It involves evaluating contributions made by employees.
 - (C) It includes collecting feedback from consumer surveys.
 - (D) It was instrumental in launching a new award.
- 166.** What is Ms. Delgado asked to do?
- (A) Share her travel arrangements
 - (B) Present an award to a colleague
 - (C) Consider becoming a shareholder
 - (D) Give a speech at a company meeting

- 167.** The word "covered" in paragraph 2, line 7, is closest in meaning to
- (A) paid
 - (B) hidden
 - (C) insured
 - (D) guarded

Questions 168-171 refer to the following text-message chain.



TEST 7

168. Why did Mr. Benedict contact Mr. Clayton?

- (A) To apply for a job
- (B) To request a service
- (C) To complain about a repair
- (D) To welcome a new neighbor

169. What most likely is Mr. Clayton's job?

- (A) Electrician
- (B) Inspector
- (C) Plumber
- (D) Salesperson

170. At 10:08 A.M., what does Mr. Benedict most likely mean when he writes, "I understand"?

- (A) He will reschedule a visit.
- (B) He will follow up with Ms. Bosworth.
- (C) He knows that the final cost may vary from the estimate.
- (D) He knows what materials need to be purchased.

171. What should Mr. Benedict expect next?

- (A) Delivery of a television
- (B) Removal of some wires
- (C) A call from Mr. Clayton's office
- (D) An invoice for completed work

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Questions 172-175 refer to the following e-mail.

From:	Sita J. Kumar
To:	Homestead Natural Pharmaceuticals Staff
Subject:	News
Date:	October 10

— [1] — Thank you all for the wonderful fifteen years I have spent with Homestead Natural Pharmaceuticals. I am especially grateful for all the coworkers and mentors I have worked with over the years. Moreover, for those who worked on the projects that I directed, your commitment to developing safe, effective medicines has always been appreciated. — [2] —.

I will be returning to India to be near my extended family. — [3] —. However, I am not leaving the field. I will be taking a job with Aithal Research, where I will continue the work of making natural pharmaceuticals. — [4] —.

I wish you all the best. Keep up the great work!

Sincerely,

Sita Kumar

172. What is one purpose of the e-mail?

- (A) To request a job transfer
- (B) To describe some pharmaceutical products
- (C) To ask for help with a new project
- (D) To announce a decision to colleagues

173. What most likely is Ms. Kumar's position at Homestead Natural Pharmaceuticals?

- (A) Accountant
- (B) Project manager
- (C) Chief executive officer
- (D) Administrative assistant

174. What is indicated about Ms. Kumar?

- (A) She is retiring from work.
- (B) She has started her own company.
- (C) She is relocating to be closer to her relatives.
- (D) She completed an internship at Aithal Research.

175. In which of the positions marked [1], [2], [3], and [4] does the following sentence best belong?

"I am proud that, together, we have made positive advances in our industry."

- (A) [1]
- (B) [2]
- (C) [3]
- (D) [4]

TEST 7

GO ON TO THE NEXT PAGE

Questions 176-180 refer to the following review and e-mail.

In the Kitchen
Reviewed by Peter Gottlieb

Qi Chien understands how restaurants work. Her new book, *In the Kitchen: How to Thrive in the Restaurant Business*, expertly advises restaurant managers on handling challenges in the industry, from creating reasonable schedules for chefs to appeasing picky diners. Throughout the book, Chien offers concise, practical suggestions with easy-to-understand concepts. Overall, the book offers a colorful snapshot of the various tasks involved in the day-to-day operations of a restaurant.

Chien's book is unique among other industry guides in that she interviewed restaurant owners, managers, and customers as part of her research. She even spoke to journalists who write restaurant reviews to get a good sense of what they most prize in a dining experience. My only criticism is that the book should have also included the perspective of chefs, especially since their role is crucial to a restaurant's success. This caveat aside, *In the Kitchen* is an insightful and instructive read.

To:	editor@lakecountyherald.com
From:	qichien@rapidonline.com
Date:	August 5
Subject:	<i>In the Kitchen</i>

To the Editor:

I was delighted to read Peter Gottlieb's review of my latest book, *In the Kitchen*, in your newspaper. I have appreciated his thoughtful comments about my works over the years, even if they are sometimes negative. In this case, I was especially glad that he liked the chapter about restaurant reviewers, since initially I had been reluctant to interview journalists for the book. It is true that I could have included a greater variety of insights, but unfortunately the people whose views he most wanted to hear were just too busy to speak with me before the publishing deadline. Perhaps this is something I can address in an updated edition of the book.

Qi Chien

- 176.** What is the focus of Ms. Chien's book?
- (A) How to properly train chefs
 - (B) How to develop recipes
 - (C) How to manage a restaurant
 - (D) How to write an engaging story
- 177.** What does Mr. Gottlieb indicate about Ms. Chien's writing?
- (A) It is informative.
 - (B) It is outdated.
 - (C) It is imaginative.
 - (D) It is well organized.
- 178.** In the review, the word "sense" in paragraph 2, line 3, is closest in meaning to
- (A) intelligence
 - (B) idea
 - (C) chance
 - (D) direction
- 179.** What is suggested about Mr. Gottlieb in the e-mail?
- (A) He has worked at the same company as Ms. Chien.
 - (B) He met Ms. Chien at a restaurant industry conference.
 - (C) He was interviewed by Ms. Chien for one of her books.
 - (D) He has reviewed other books written by Ms. Chien.
- 180.** What group of people was Ms. Chien unable to speak to before her deadline?
- (A) Chefs
 - (B) Diners
 - (C) Journalists
 - (D) Restaurant owners

TEST 7

GO ON TO THE NEXT PAGE

Questions 181-185 refer to the following e-mail and text message.

To:	Harriet Trimble <htrimble@decobusinessdesign.com>
From:	Karl Vinton <karl.vinton@vintapparel.com>
Date:	May 26
Subject:	Layout for Vint Apparel store
Attachment:	Store layout

Hello, Harriet,

I am delighted you are available for this latest project; we were very pleased with your previous work. Here are some general instructions to start.

On the back wall, hang the Vint Apparel neon sign high enough to be seen over other furniture in the store. The sign has already shipped and should be delivered next Monday.

The rectangular light fixtures will also arrive on Monday. There should be four—two for each of the side walls. The racks and shelving to display clothing are already there. Please place the three circular racks in the center of the store and put the two shelving units along the left side as you enter the store. Finally, place the cashier station to the right as you enter the store.

I have attached a drawing of the layout that includes more detail.

Regards,

Karl Vinton, Owner

 Harriet Trimble [8:05 A.M.]
I stopped by the Vint Apparel job site. We will have to put everything in place by June 15 because the grand opening is fast approaching. Mr. Vinton stressed that they need to start stocking merchandise the week of June 20 to be ready for the official event on July 1.

Jackson Ortega [8:06 A.M.]
We can do that.

Harriet Trimble [8:07 A.M.]
Also, there has been a change to the layout drawing. Now we are to install a mannequin display where the two shelving units were and then move the shelving units to the side walls. I will bring an updated copy for you when I come over this afternoon.

••|||••

- 181.** What does Mr. Vinton suggest in the e-mail?
(A) He has worked with Ms. Trimble before.
(B) A neon sign has already been delivered to Vint Apparel's new location.
(C) He plans to inspect the store on Monday.
(D) Vint Apparel's new location is in a shopping center.
- 182.** According to the e-mail, how many rectangular light fixtures will be delivered?
(A) One
(B) Two
(C) Three
(D) Four
- 183.** Where will the mannequin display be installed?
(A) Against the back wall
(B) In the center of the store
(C) To the left of the entrance
(D) To the right of the cashier station
- 184.** What does Ms. Trimble suggest is the date of the new Vint Apparel location's grand opening?
(A) May 26
(B) June 15
(C) June 20
(D) July 1
- 185.** What will Ms. Trimble do with the updated layout drawing?
(A) She will hang it in her office.
(B) She will review it with Mr. Vinton.
(C) She will take it to Mr. Ortega.
(D) She will mail it to Vint Apparel.

TEST 7

GO ON TO THE NEXT PAGE

Questions 186-190 refer to the following Web page and e-mails.

Foursquare Housing offers corporate housing with apartment units in the greater Miltonville area. The apartments are fully furnished and include wireless Internet service. Floor plans and photos of apartment interiors can be viewed online.

Center Tower

Located in downtown Miltonville, the ten-story building has shops on the ground level. Center Tower is on the southwest corner of Beeman Square, features a rooftop garden, and is close to public transportation.

Angora Plaza

Located near downtown Miltonville, the building has a self-service laundromat and a large parking garage. It is also close to two subway stations.

Regent Apartments

Located approximately six miles outside of Miltonville, the building features an on-site business center and is within walking distance of public transportation.

Cityview Gardens

Cityview Gardens is a complex of four two-story buildings located in Dayton, about a twenty-minute drive from downtown Miltonville. The property boasts a fitness center and a swimming pool and is adjacent to a community park. A bus line operates a route through the neighborhood.

From:	gsteuber@wardertechnology.com
To:	info@foursquarehousing.com
Date:	July 12
Subject:	Inquiry

Foursquare Housing,

I work in the human resources office of Warder Technology's Miltonville division. We are seeking an apartment that can be used by employees from outside the area who will work at our headquarters temporarily.

We need an apartment for employees who will be in Miltonville for two months or more. The apartment should have amenities like a gym and a pool.

Sincerely,

Gina Steuber

From: info@foursquarehousing.com
To: gsteuber@wardertechnology.com
Date: July 12
Subject: Information you requested
Attachment: Pricing_Leases.pdf

Dear Ms. Steuber,

Thank you for your interest in Foursquare Housing. We have a two-bedroom apartment that will be available on August 15 that should meet your requirements. I have attached a price list for this unit and our other apartments as well. If you agree that this meets your needs, I can send a contract.

I should point out that your corporate headquarters in Beeman Square is next to apartments owned by Foursquare. One apartment here will also become available in August. This would be very convenient if you have short-term visitors.

Sincerely,

Sam Flannery
Leasing Agent

- 186.** What is true about all of the apartments listed on the Web site?
- They are in downtown Miltonville.
 - They are near public transportation.
 - They have swimming pools.
 - They are in high-rise buildings.
- 187.** What apartment would best fit the requirements mentioned by Ms. Steuber?
- Center Tower
 - Angora Plaza
 - Regent Apartments
 - Cityview Gardens
- 188.** According to Mr. Flannery, what will happen in August?
- Two apartments will become available.
 - Foursquare Housing will purchase a new building.
 - Warder Technology will reach the end of its lease.
 - An apartment building will be renovated.
- 189.** What does Mr. Flannery offer to send Ms. Steuber?
- A map of Miltonville
 - A rental contract
 - Photos of apartments
 - Resident reviews of properties
- 190.** What does Mr. Flannery suggest about Warder Technology's corporate headquarters?
- It is a twenty-minute drive from Miltonville.
 - It is next to the Center Tower building.
 - It is on the same road as the Regent Apartments.
 - It has a large parking garage.

GO ON TO THE NEXT PAGE

Questions 191-195 refer to the following e-mails and Web page.

To:	Everlast Hospital Nursing Staff
From:	Gretchen Robertson
Date:	February 3
Subject:	Deonardo pilot testing

Thank you for agreeing to work with the team at Cybernetic Robotics as they tested their new robot, Deonardo, in our hospital. As you know, Deonardo was developed to allow you, our nursing staff, more time to focus on patients. This is exciting work.

It has been a month, and Cybernetic Robotics would like to hear about your experiences with Deonardo. Please use the following link to complete an online survey. The team especially wants to know about your experiences with Deonardo during the state reviewers' inspection on January 28. At the end of the survey, you may leave any additional comments you have about the robot.

www.cyberneticrobotics.com/survey/everlast/

Best regards,

Gretchen Robertson
Director, Everlast Hospital

<https://www.cyberneticrobotics.com/survey/everlast/01282>

Deonardo is easy to work with. I like that I don't have to tell Deonardo directly what to do. When I update patient information in our system, Deonardo's tasks are updated as well. I have been better able to concentrate on my patients because I know Deonardo takes care of little things that used to take up so much of my time. Deonardo was particularly helpful during a recent state review because it delivered patients' medications for all the nurses so that we didn't have to, and we were able to focus on patient care. I believe Deonardo helped us receive positive comments from the inspectors.

I do wish Deonardo could respond to voice commands. And occasionally, its wheels squeak as it moves around. But patients like watching it work, and everyone wants to take pictures with it. I wonder if you could get Deonardo to stand still for pictures?

Lan Duy, BSN

To:	Everlast Hospital Nursing Staff
From:	Gretchen Robertson
Date:	February 13
Subject:	Deonardo in-house pilot

Thank you all for your help with Deonardo, our nursing robot. I'm glad that our staff has been able to take part in such groundbreaking work.

Those of you who work directly with Deonardo can expect it to behave a bit differently in the coming week. It will be programmed to perform some new tasks. Previously, it waited at the nurse's station between tasks. Now, it will spend some of this time interacting with patients who may want to pose for pictures with it. When Deonardo is in this socializing mode, the eyes on its LED face will be heart-shaped instead of the round eyes that indicate that it is in work mode.

Finally, the hospital will be purchasing two additional robots in the next few months to work in other areas of the hospital. I appreciate your willingness to work with this new technology. We look forward to learning how robots can further improve employee and patient experiences.

Sincerely,

Gretchen Robertson
Director, Everlast Hospital

191. What is the purpose of the first e-mail?
- To describe an upcoming inspection
 - To invite nurses to give feedback
 - To announce an employment opportunity
 - To request suggestions for naming a robot
192. What task did Deonardo perform on January 28?
- It analyzed patients' health data.
 - It made copies of patients' records.
 - It brought medications to patients.
 - It played music to entertain patients.
193. In the second e-mail, what does Ms. Robertson indicate about Deonardo?
- It has a display that looks like a face.
 - It works closely with doctors.
 - It will begin serving patients their meals.
 - It has a special charging base.
194. What suggestion from Ms. Duy did the robotics company most likely apply?
- The robot will now play games with patients.
 - The robot will get quieter wheels.
 - The robot will respond to voice commands.
 - The robot will now be available for photographs with patients.
195. What does the hospital plan to do in the near future?
- Replace the robot
 - Buy more robots
 - Advertise its robot
 - Repair the robot

GO ON TO THE NEXT PAGE

Questions 196-200 refer to the following e-mail, advertisement, and online form.

E-mail

To:	management_team@pfi.co.uk
From:	schakravarty@pfi.co.uk
Subject:	R&D Director Search
Date:	24 July
Attachment:	Files.txt

Dear Management Team Members,

On behalf of the hiring committee, I am pleased to report that the search for a new research and development director is nearing completion.

Given the key selection criteria the suitable candidate must meet—a demonstrated ability to improve product offerings, a keen awareness of consumers' tastes, and in-depth knowledge of nutritional science—we have narrowed the applicant pool to Alex Mooring and Inez Fuentes. While either makes for an excellent choice, I believe that Ms. Fuentes is better suited to the role. Though somewhat less experienced than Mr. Mooring, she has innovative ideas that are in line with our company's needs.

Attached are the résumés and references of the two candidates. The dates, times, and location of their final interviews will be forthcoming in another e-mail when that information is finalized. We look forward to your participation in these meetings as well as your final hiring decision.

Sincerely,

Supriya Chakravarty, Chair, Hiring Committee
Primidian Food Industries

Upcoming Events at Primidian Food Industries

On 7 October at 10 A.M., Ms. Inez Fuentes, director of research and development at Primidian Food Industries (PFI), will facilitate a workshop titled Food Innovation for the Future. Among other things, she will explain why PFI recently reformulated its pasta products and demonstrate how they can be prepared in novel, tasty ways.

Ms. Fuentes is a certified nutritionist with a degree in food science from Mexico City's Academy of Science and Technology. Upon graduation, she accepted a two-year internship at Italy's prestigious Rome Institute of Culinary Arts. Before joining PFI's executive team, she served for five years as lead product development manager at Zesty Meals, based in Montreal, Canada.

Register for this free event at www.pfi.co.uk/events/register, specifying whether you will attend online or in person at our corporate headquarters in Birmingham.

<https://www.pfi.co.uk/contact-us>

Who We Are	Our Brands	News and Events	Contact Us
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Please complete the form below so someone from our team can contact you.

Name: Chaim Auerbach

E-mail: chaim_auerbach@equisend.net.uk

Your Message:

I thoroughly enjoyed the Food Innovation for the Future workshop led by Ms. Fuentes on 28 October. I almost missed it, though. Apparently, when details about the workshop were updated, including that it would be an online-only event, my registration—and, I learned, that of some other participants—was not transferred over. Luckily, a staffer charged with online registration was able to quickly reregister me. PFI may want to analyse its electronic registration system and make improvements where necessary so that this problem does not reoccur.

196. Why did Ms. Chakravarty write the e-mail?
- To describe her work experience
 - To propose a new line of products
 - To provide information about some job applicants
 - To offer feedback on a pending research project
197. According to the e-mail, what will Ms. Chakravarty send to committee members in the near future?
- An interview schedule
 - A list of desired leadership skills
 - An analysis of a consumer survey
 - A collection of tips for revising résumés
198. What can be concluded about the management team?
- It agreed with Ms. Chakravarty's recommendation.
 - It recently added more members.
 - It updated the key selection criteria for a job in July.
 - It contacted Mr. Mooring for references.
199. Based on the advertisement, where most likely does Ms. Fuentes currently live?
- In Rome
 - In Montreal
 - In Mexico City
 - In Birmingham
200. What is suggested about the workshop?
- It was mainly an in-person event.
 - It was held later than originally scheduled.
 - It cost more than was budgeted.
 - It had more participants than expected.

Stop! This is the end of the test. If you finish before time is called, you may go back to Parts 5, 6, and 7 and check your work.

**토익 정기시험
실전 1000
RC**

실전 TEST

08

READING TEST

In the Reading test, you will read a variety of texts and answer several different types of reading comprehension questions. The entire Reading test will last 75 minutes. There are three parts, and directions are given for each part. You are encouraged to answer as many questions as possible within the time allowed.

You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

PART 5

Directions: A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

101. The building contract was ----- awarded to Zhong Builders of Manchester.
(A) slowly
(B) exactly
(C) greatly
(D) recently
102. A small salad is included with the lunch special ----- Wednesday.
(A) as
(B) every
(C) eventually
(D) those
103. Mapsoar Airways redesigned its seats to make it much ----- to recline them.
(A) easy
(B) easily
(C) easier
(D) ease
104. Employees may visit the company cafeteria on weekday evenings ----- 8:00 P.M.
(A) since
(B) until
(C) along
(D) over
105. Mr. Yang sent one copy of his résumé but was asked to bring ----- to his interview.
(A) another
(B) anyone
(C) itself
(D) all
106. Once payment ----- are submitted, it takes several days for any corporate expenditures to be approved.
(A) offices
(B) debates
(C) delays
(D) requests
107. The Outsourced Kitchen Company's cross-back apron is ----- by chefs around the world.
(A) favor
(B) favorite
(C) favored
(D) favoring
108. Mr. Torskala was able to ----- an agreement with the supplier for lower-cost replacement parts.
(A) arrive
(B) reach
(C) call
(D) touch

109. Lucior Shoes saw a ----- in expenses after adjusting its production processes.
- (A) drop
(B) drops
(C) dropped
(D) to drop
110. Ms. Easley was asked to limit ----- to two 10-minute breaks per day.
- (A) their
(B) she
(C) herself
(D) they
111. Since the Orchid Ridge Hotel is in a remote area, the Web site includes a map and detailed -----.
- (A) renovations
(B) directions
(C) settings
(D) appearances
112. Ms. Dolin ----- requested that order number 42 be hand delivered to avoid breakage.
- (A) specific
(B) specify
(C) specifically
(D) specification
113. Gahee's Market is located ----- the northeast corner of Welsh Avenue and Zilla Drive.
- (A) among
(B) at
(C) into
(D) to
114. ----- of Hamilton County are looking forward to the restored waterfront promenade.
- (A) Residing
(B) Residents
(C) Resides
(D) Residential
115. The Wakeshuka Manufacturing Council is made up of regional factory leaders ----- help set industry standards.
- (A) whichever
(B) whose
(C) who
(D) what
116. Inquiries regarding long-term advertising contracts should be ----- to Juan Mendes in the sales department.
- (A) arranged
(B) prepared
(C) addressed
(D) obtained
117. Interns at Biocorps ----- participated in the collection and analysis of water samples from the city reservoir.
- (A) tremendously
(B) exponentially
(C) severely
(D) eagerly
118. Mr. Melo argued that Vantimore's inventory tracking system is too -----.
- (A) complexes
(B) complex
(C) complexity
(D) complexness
119. Years of experience in the industry is the most ----- factor in predicting one's success in a supervisory role.
- (A) temporary
(B) valuable
(C) purposeful
(D) respective
120. Iron Nail Hardware sells a wide ----- of kitchen and bathroom fixtures.
- (A) vary
(B) various
(C) variously
(D) variety

121. The popular Zeni Flex athletic shoes are sold ----- at Sports Now Shops.
- (A) exclusively
(B) eligibly
(C) extremely
(D) explicitly
122. The newest Pala's Pasta House operates as a delivery-only restaurant, ----- its older locations continue to offer dine-in service.
- (A) owing to
(B) apart from
(C) whereas
(D) during
123. ----- three weeks of completing the training sessions, the factory workers' efficiency improved by 24 percent.
- (A) Within
(B) Experiencing
(C) Further
(D) Considering
124. A portfolio of promising uniform designs was submitted to the client for -----.
- (A) evaluation
(B) description
(C) inscription
(D) expectation
125. The sales representatives ----- samples of the company's latest medications to doctors' offices throughout the region.
- (A) to distribute
(B) is distributing
(C) will be distributing
(D) have been distributed
126. Performing regular maintenance on your delivery vehicles will help prevent service disruptions and ----- emergency repairs.
- (A) annoyed
(B) damaged
(C) costly
(D) steady
127. Despite past business failures, Mr. Bharati ----- and now runs a successful shipping operation.
- (A) persevered
(B) acknowledged
(C) determined
(D) criticized
128. Mr. Chen spoke -----, and his material was very well organized.
- (A) distinct
(B) distinctly
(C) distinctive
(D) distinction
129. Ms. Marcus is scheduled to arrive at City Station at 7:13 P.M. ----- her train is on time.
- (A) unless
(B) in order to
(C) provided that
(D) as much as
130. In the report, the researchers described the methodology they used in ----- their conclusions.
- (A) formulating
(B) formulate
(C) formulated
(D) being formulated

PART 6

Directions: Read the texts that follow. A word, phrase, or sentence is missing in parts of each text. Four answer choices for each question are given below the text. Select the best answer to complete the text. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 131-134 refer to the following information.

Signs Press Plus is the region's oldest and most trusted sign _____. Our company creates signs
131. in many sizes and forms—banners, storefront signs, and even vehicle wraps. _____. We use our
132. _____ experience to design signs that allow our customers' enterprises to stand out from the
133. competition. We can help you get your business noticed! Call 575-555-0161 to _____ a consultation.
134.

131. (A) is made
(B) making
(C) to make
(D) maker

132. (A) Your order has been given prompt
attention.
(B) We have been doing this for over
30 years.
(C) Some companies have delivery
trucks.
(D) These clients include signs in their
marketing plans.

133. (A) permanent
(B) rewarding
(C) extensive
(D) memorable

134. (A) cancel
(B) set up
(C) provide
(D) turn down

TEST 8

GO ON TO THE NEXT PAGE 

Questions 135-138 refer to the following article.

Fill-Your-Cup Day Returns

COLUMBUS (June 16)—Nationwide convenience store chain Abel's Market is announcing the return of a well-known promotion not seen in three years. On June 22, customers

----- their own cups to participating Abel's Markets to receive half-price fountain drinks. The
135.

retailer urges creativity when defining a cup and posted a picture of a flower vase filled with soda as an example on ----- social media account. ----- . Abel's Market encourages customers
136. **137.**

to post pictures of their creative cups to their own social media accounts and to mention the company in their posts.

Abel's Market has not stated whether Fill-Your-Cup Day will become an annual event as it

----- was.
138.

- 135.** (A) brought
(B) can bring
(C) would bring
(D) were bringing

- 138.** (A) smoothly
(B) kindly
(C) previously
(D) constantly

- 136.** (A) its
(B) our
(C) your
(D) them

- 137.** (A) The company has increased its online advertising budget.
(B) Note that Abel's Market no longer provides vases.
(C) Fill-Your-Cup Day was once a highly popular event.
(D) Any container that fits under the store's soda machine may be used.

Questions 139-142 refer to the following Web page.

Castak Recruiting: What We Do

Since we started our operations more than ten years ago, we have helped countless job seekers find employment **139.** our online listings of job openings. However, that is not all we **140.** We also help employers find the most qualified candidates to fill their vacant positions in the shortest amount of time possible. Most human resources directors who use Castak **141.** Recruiting hire new staff within two weeks of posting their job openings on our Web site. **142.** Castak Recruiting's service for companies is subscription based and provides numerous affordable and customizable plans.

- 139.** (A) between
(B) versus
(C) over
(D) through

- 140.** (A) offer
(B) assess
(C) suggest
(D) investigate

- 141.** (A) successful
(B) successfully
(C) succeed
(D) success

- 142.** (A) Fees vary based on each company's usage requirements.
(B) Our database contains many similar positions.
(C) We recommend that you personalize your messages.
(D) We are excited to welcome you to the area.

TEST 8

GO ON TO THE NEXT PAGE 

Questions 143-146 refer to the following information.

Medical and Research Space for Lease

Etoile Centre, in the city of Brussels, is an outstanding place to work. Its ideal location ----- on-site staff unbeatable access to public parks and local amenities. Etoile Centre's campus 143. is also in close proximity to top medical and academic institutions. Consequently, tenants report how easy it is to nurture collaborations with leading ----- who live and work in the area. 144. ----- , Etoile Centre's campus itself offers access to large conference rooms, several cafés, and 145. two cafeterias. While Etoile Centre's North Tower is currently fully occupied, much of the soon-to-be-opened South Tower is still available. 146.

143. (A) affords
(B) afforded
(C) had to afford
(D) would be affording

144. (A) retailers
(B) scientists
(C) designers
(D) chefs

145. (A) In contrast
(B) As a result
(C) On one hand
(D) In addition

146. (A) However, hiring is down compared with last year.
(B) Some companies are investing instead in the local economy.
(C) Time is running out for these firms to join the program.
(D) Construction is expected to finish in early October.

PART 7

Directions: In this part you will read a selection of texts, such as magazine and newspaper articles, e-mails, and instant messages. Each text or set of texts is followed by several questions. Select the best answer for each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 147-148 refer to the following advertisement.

CALLA DANCE STUDIO IS NOW OPEN!

Come to our beautiful, spacious studio in Hopkins Bay for our grand opening on Saturday, March 5, and Sunday, March 6, from noon to 5:00 P.M.

During the celebration, you can

- mingle and chat with our highly trained instructors;
- enjoy fun, free, easygoing dance classes; and
- receive a 10 percent discount on one of our dance lesson packages.

We believe that everyone can benefit from dancing, so whether you are a beginner or an expert, we have a class for you!

Visit us online at www.calladancestudio.com for class descriptions, instructor profiles, directions to the studio, and more.

147. What is NOT listed as something visitors can do during the celebration?

- (A) They can meet dance instructors.
- (B) They can take a dance class.
- (C) They can get a discount.
- (D) They can purchase gift cards.

148. What is true about Calla Dance Studio?

- (A) It has locations in multiple cities.
- (B) It provides certification for dance instructors.
- (C) It offers classes for a range of experience levels.
- (D) Its grand opening will be held on a single day.

TEST 8

GO ON TO THE NEXT PAGE 

Questions 149-151 refer to the following information.

Travel with Confidence—the Simple Trip Way!

Does your travel plan include taking one or more flights? Save time and avoid inconvenience with Simple Trip. Recommended by leading companies in the travel industry, the award-winning Simple Trip application allows Web check-in at the airport and keeps you up-to-date regarding local weather conditions and any changes to departure and arrival times. — [1] —.

Download Simple Trip from any app store onto your mobile phone. — [2] —. Simple Trip is completely secure, with multiple layers of encryption to keep your personal information hidden from hackers. Once your documentation has been successfully loaded into the app, Simple Trip provides you with digital passes that can be scanned at security checkpoints, check-in kiosks, and boarding gates. — [3] —.

Bypass the ticket counter and check in to your flight through the app. Stay up-to-date with the latest entry requirements at your destination. — [4] —. Make your journey a breeze with Simple Trip!

- 149.** What is suggested about the Simple Trip application?

- (A) An update for the app will be released soon.
- (B) It is focused on air travel.
- (C) It provides information only for major airports.
- (D) Travel experts developed it.

- 150.** What is a benefit of using Simple Trip?

- (A) Secure user information
- (B) Airline seating upgrades
- (C) Discounts on airline fares
- (D) Complimentary checked bags

- 151.** In which of the positions marked [1], [2], [3], and [4] does the following sentence best belong?

"It will guide you through the steps to set up and personalize your account."

- (A) [1]
- (B) [2]
- (C) [3]
- (D) [4]

Questions 152-153 refer to the following text-message chain.

The interface shows a text message window with a user icon at the top. The messages are listed as follows:

- Manuel Cabrera [9:18 A.M.]**
Hello, Sara. Our client Mr. Forsyth is changing his mind about the color scheme for his kitchen. Can you send me the photos from the Maroney project we completed last autumn?
- Sara Baird [9:20 A.M.]**
Sure. Do you want me to send just the kitchen pictures?
- Manuel Cabrera [9:21 A.M.]**
Send those of the kitchen and living room, please.
- Sara Baird [9:22 A.M.]**
They are on their way. I have also included pictures of the Thackers' kitchen from a couple of years ago. We created a similar style for them.
- Manuel Cabrera [9:23 A.M.]**
Good thinking. Thank you!

At the bottom of the window are scroll bars and navigation icons (left arrow, right arrow, double left arrow, double right arrow).

152. In what type of business do the writers most likely work?
- (A) Interior decorating
 - (B) Fine dining
 - (C) Photography
 - (D) Appliance sales
153. At 9:23 A.M., what does Mr. Cabrera most likely mean when he writes, "Good thinking"?
- (A) He expects that the additional pictures Ms. Baird sent will be helpful.
 - (B) He is certain that the client will like the new color scheme.
 - (C) He is impressed with the work Ms. Baird did on the Maroney project.
 - (D) He remembers how much the Thackers liked their kitchen.

Questions 154-155 refer to the following notice.

Please Note

The views expressed by the speakers shown in this documentary film are their own and do not necessarily reflect the opinions of the filmmakers. The filmmakers' goal was to present the topic from diverse points of view. The inclusion of the speakers does not constitute an endorsement of their perspectives, nor does it imply the filmmakers' support for any organization that those speakers may represent.

154. What is the purpose of the notice?

- (A) To generate enthusiasm for an upcoming film
- (B) To express support for a charitable organization
- (C) To apologize for some factual errors
- (D) To discourage assumptions about the filmmakers

155. What does the notice suggest about the speakers in the film?

- (A) They are members of the same organization.
- (B) They will participate in follow-up interviews.
- (C) They were all paid the same fee by the filmmakers.
- (D) They expressed different opinions about a topic.

Questions 156-158 refer to the following article.

Centre Touts New Adventure

TORONTO (28 May)—The trustees of Toronto's Earth and Space Centre announced the opening of an exciting new educational film. The two-hour immersive experience called *Out of This World* explains through live footage, interviews, and first-rate animation what the next outer-space missions might involve with respect to both vehicles and people.

Out of This World will be presented on the Envelop system, which has been installed in the theatre and is now undergoing testing and fine-tuning. The system promises to delight the senses, not only through vivid visuals but also through superb, lifelike sound projected to the listeners from all sides.

Single-ticket prices for adults and special rates for youngsters, families, and school groups will be announced soon. The anticipated public debut for the programme is 1 July.

156. What is indicated about *Out of This World*?

- (A) It requires a tour guide.
- (B) It includes animated video.
- (C) It will run for only one month.
- (D) It is open only to school groups.

157. The word “projected” in paragraph 2, line 6, is closest in meaning to

- (A) planned
- (B) proposed
- (C) calculated
- (D) transmitted

158. What is mentioned about the Envelop system?

- (A) It was expensive to build.
- (B) It is used to record videos.
- (C) It will be operational by July 1.
- (D) It is currently being shipped to Toronto.

TEST 8

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Questions 159-160 refer to the following e-mail.

To:	Hailey Hua <hailey.hua@xmail.com>
From:	Middlesex Hair <customersupport@middlesexhair.com>
Date:	March 23
Subject:	Come back to us

Dear Ms. Hua,

We have not seen you in a long time, and we miss you! If you book an appointment within the next two weeks, you will receive a 20 percent discount on all services. In addition, if you book a haircut for a family member on the same day as your visit, their haircut will be free. That's right—a free haircut for your family member! We want to be more than just your salon—we want to be the one-stop hair-care location for your entire family.

Please visit www.middlesexhair.com to read about our stylists and services. You can also book your appointment and your family member's free haircut on our Web site or call us directly at 555-0127 if you have any questions.

Sincerely,

Your Friends at Middlesex Hair

- 159.** How can Ms. Hua receive a 20 percent discount at Middlesex Hair?

(A) By presenting a coupon
(B) By referring new customers
(C) By booking more than one service
(D) By making an appointment within two weeks

- 160.** What does the e-mail indicate that a member of Ms. Hua's family can receive?

(A) A photo posted on the salon's Web site
(B) The same offer as Ms. Hua's
(C) A haircut at no charge
(D) A tour of a new location

Questions 161-163 refer to the following article.

Rapido Airline Coming Soon to Encino Pass

ENCINO PASS (March 11)—Encino Pass Airport officials have announced that Rapido Airline will begin offering flights in and out of Encino Pass this summer. Rapido joins Gamma Air and Southern Skylines in serving the regional airport.

As the city of Encino Pass has grown in recent years, Encino Pass Airport has seen increased air traffic, despite being the smallest airport in the state. With flights to Encino Pass regularly booked to capacity, travelers often had to use other regional airports. The Encino Pass Airport and the city council have both been working to attract more airlines to the area to better accommodate the increase in the number of travelers.

"Rapido Airline was our top choice as an expansion airline," said Encino Pass Mayor Chris Donovan. "It is known for offering low fares, maintaining on-time schedules, and surpassing safety inspections. We're pleased that it has decided to join us here in Encino Pass. This addition will expand options and make air travel more convenient for residents and visitors alike."

The city and airport are also in talks to provide shuttle bus service between the airport and surrounding parking facilities, refurbish the rental car booths, and add another terminal to the airport. The negotiations are part of the city's long-term plan to increase tourism in the area.

Rapido Airline's flights between Encino Pass and Summerset begin on July 9, with more routes to be added later in the month.

- 161.** Why are more airlines being sought to service the Encino Pass Airport?

- (A) To offer lower-priced flights in the region
- (B) To respond to complaints from neighboring airports
- (C) To carry cargo on behalf of shipping companies
- (D) To improve air travel to and from Encino Pass

- 162.** What is suggested about Rapido Airline?

- (A) It has lost business to other airlines.
- (B) It offers more flights than other airlines.
- (C) It has a reputation for prioritizing safety.
- (D) It is used primarily by business travelers.

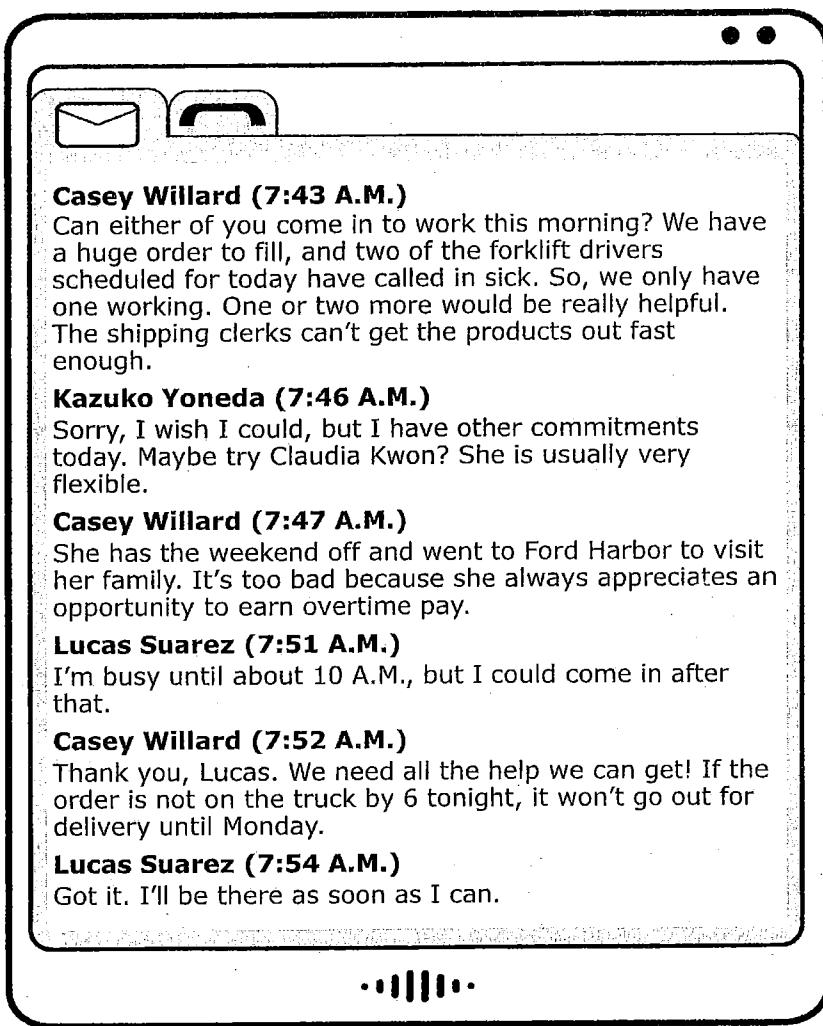
- 163.** What is NOT mentioned as part of the city's plan to increase tourism in the area?

- (A) Providing discounted parking
- (B) Offering shuttle bus service
- (C) Building a new terminal
- (D) Improving car rental booths

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Questions 164-167 refer to the following text-message chain.



- 164.** Why did Ms. Willard text her colleagues?
- (A) Some workers are unexpectedly absent.
 - (B) Shipping clerks are working ahead of schedule.
 - (C) Two of the company's forklifts are having mechanical difficulties.
 - (D) Too few forklift drivers were scheduled to work.
- 165.** What does Ms. Yoneda suggest that Ms. Willard do?
- (A) Work longer hours
 - (B) Offer additional pay
 - (C) Contact another employee
 - (D) Bring in temporary workers

- 166.** What must happen by 6:00 P.M.?
- (A) A truck must be loaded.
 - (B) An employee must go home.
 - (C) A payment must be received.
 - (D) A customer must confirm an order.
- 167.** At 7:54 A.M., what does Mr. Suarez most likely mean when he writes, "Got it"?
- (A) He will cancel an order.
 - (B) He understands a situation.
 - (C) He knows how to reach Ms. Kwon.
 - (D) He has received the key to a truck.

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Questions 168-171 refer to the following article.

Yum and Walk Food Tours Adding a New Destination

COLLEGE STATION (May 15)—On June 2, Yum and Walk Food Tours will add College Station to its statewide list of culinary destinations.

"College Station has been overlooked as a culinary destination for too long," said tour-company owner Ed Lopez. A former chef, Lopez also once worked as a journalist and wrote about cuisine for the *Texas Beacon*.

Yum and Walk Food Tours offers outings in nine other cities in Texas and brings visitors to restaurants, bakeries, and specialty stores to sample both sweet and savory treats. Visitors walk through the city with an experienced guide, who also shares information about each neighborhood's history. Mr. Lopez himself will serve as the tour guide in College Station, his home before working in San Antonio and then returning to the area.

"From the beginning, my goal has been to help people discover great food," said Mr. Lopez.

The local itinerary includes five stops in a three-hour time span—Giuseppina's Trattoria, Yucatan Plate, Kerala Kebabs, Spice Rub Stop, and Delicious Doughnuts. Customers can schedule private tours if they have any specific dietary preferences or requirements.

Local officials are excited about the tour company's move into the area.

"We're thrilled to have Yum and Walk Food Tours add us to their list of destinations," said College Station Mayor Maria Garcia. "Their presence is sure to have a positive impact on our area's dining establishments."

Tickets are \$50 each. The ten-week touring season begins on July 2 and lasts until September 3. Tours take place on Sundays from 1 P.M. to 4 P.M.

168. Why most likely did Mr. Lopez start Yum and Walk Food Tours?

- (A) To take advantage of his experience leading tours
- (B) To share his love of food with people
- (C) To provide advertising opportunities for local restaurants
- (D) To allow himself to work closer to home

169. What is NOT indicated about the Yum and Walk Food Tour in College Station?

- (A) It will last for three hours.
- (B) It will be led by Mr. Lopez.
- (C) It will be advertised in the *Texas Beacon*.
- (D) It will bring visitors to five restaurants.

170. What is indicated about private tours?

- (A) They cost extra to attend.
- (B) They are not available in all cities.
- (C) They must be scheduled at least ten weeks in advance.
- (D) They can be arranged for people who avoid certain foods.

171. What is true about Ms. Garcia?

- (A) She thinks the tours will be good for local businesses.
- (B) She owns the Spice Rub Stop.
- (C) She has participated in the food tour.
- (D) She is from San Antonio.

Questions 172-175 refer to the following e-mail.

To:	All employees
From:	Janice Capaldi
Date:	October 23
Subject:	Guests

Good afternoon, everyone,

We will soon host a group of employees from Seongnam Electronics. — [1] —. They will arrive on November 10 and be with us for a week to observe our research and production methods. We encourage everyone to interact with the visitors while they are here. — [2] —.

The executives in the group are leaders in the field of electronics development and manufacturing. Dr. Sung-Hye Kim leads Research and Development. Her individual contributions have focused on how magnetic fields influence the efficiency of components within electrical devices. She has also been called on by other physicists and professors to write and edit texts that explain electromagnetic phenomena. Dr. Kim's work is influential throughout the international electronics industry. Also, Jin-Woong Lee, chief production officer at Seongnam Electronics, heads the team that designed the manufacturing processes at the plant near Seoul. — [3] —. The award-winning techniques developed by Mr. Lee's team assure both cost-effectiveness and quality.

On the afternoon of November 10, we will hold a reception in the conference room on the third floor to welcome our guests. Specifics will be sent to the entire staff in an e-mail from Stewart Lark, who is serving as the event's coordinator. — [4] —. Please plan on attending. Contact Mr. Lark and me with any questions you may have.

Thank you,

Janice Capaldi, Director of Operations, Dolesley Electronics, Inc.

- 172.** What is suggested about Dr. Kim?
- (A) She is a physicist.
 - (B) She usually works alone.
 - (C) She lectures at a university.
 - (D) She launched Seongnam Electronics.
- 173.** What is Mr. Lee responsible for?
- (A) Negotiating sales deals
 - (B) Choosing marketing strategies
 - (C) Establishing a product assembly process
 - (D) Managing a human resources department
- 174.** What new information about the reception will Mr. Lark most likely include in his e-mail?
- (A) A purpose
 - (B) The date
 - (C) A location
 - (D) The time
- 175.** In which of the positions marked [1], [2], [3], and [4] does the following sentence best belong?
- "Please share your work processes with them and answer any of their questions."
- (A) [1]
 - (B) [2]
 - (C) [3]
 - (D) [4]

Questions 176-180 refer to the following e-mail and policy.

E-mail

From:	efeehan@rossfieldhotels.ie
To:	customerservice@parleganispublishing.com
Date:	15 December
Sent:	Course books

Dear Customer Service Representative:

In October my company ordered 60 paperback copies of the *Food Safety Course Book* for our employees so they could study for their mandatory food safety certification. I just learned from one of our managers that you offer this course book in languages other than English. May I send back twenty of the English language versions and get ten Polish and ten Portuguese books instead? Some of our new employees said they would really appreciate being able to read the crucial information in their first language.

The books I wish to return are still in their original packaging. I can have them boxed and shipped quickly, but I will wait for your acknowledgement and instructions regarding paperwork.

Sincerely,

Ella Feehan
Food Services Director
Rossfield Hotels Ltd.

Parleganis Publishing

Returns and Exchanges Policy

We accept products under the following conditions.

- Unmarked, unused materials may be returned or exchanged within 90 days of purchase.
- Items returned or exchanged more than 30 days after purchase are subject to a restocking fee equal to 20% of the cover price.
- Paperback books come in plastic-wrapped bundles of ten. Unopened bundles may be returned for full credit. Individual paperback books will receive partial credit.
- Software products and subscription fees are not refundable.
- No credit will be issued for damaged or out-of-print books.

176. Why did Ms. Feehan write to Parleganis Publishing?
- (A) She offered feedback on a publication.
 - (B) She would like to exchange some training materials.
 - (C) She received an incorrect shipment.
 - (D) She needs to return some damaged books.
177. What is indicated about Rossfield Hotels Ltd.?
- (A) Some of its workers must earn certificates.
 - (B) It recently hired a food services manager.
 - (C) It advertises in several European countries.
 - (D) Some of its guests come from Poland and Portugal.
178. In the e-mail, the word "original" in paragraph 2, line 1, is closest in meaning to
- (A) odd
 - (B) initial
 - (C) ancient
 - (D) creative
179. What will Rossfield Hotels Ltd. most likely pay in December?
- (A) A restocking fee
 - (B) A subscription fee
 - (C) A past-due invoice
 - (D) A refund for unused services
180. What is stated about the *Food Safety Course Book*?
- (A) It is available in electronic format.
 - (B) It was published in October.
 - (C) It will soon be out of print.
 - (D) It is sold in packs of ten.

TEST 8

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Questions 181-185 refer to the following online review and menu.

Review: Pizza in Bobbingworth

Submitted by: Gerard Landis



There is a new pizza restaurant in town called Maple Pizza House. Not to my surprise, it offers a number of signature pizzas with maple flavoring, including dessert pizzas. While I personally did not like the maple-flavored pizza at all, the rest of my party enjoyed a large maple-ham pizza as a main course. The others in my group also devoured the maple-walnut dessert pizza, which, to me, tasted like an overly sweet, sticky pie.

Fortunately for me, the menu includes some pizzas that do not have maple flavoring. I ordered a traditional cheese pizza. It was served piping hot and was delicious. Because there were tasty menu options that pleased everyone, I rate the Maple Pizza House 4 stars out of 5, and I would recommend visiting.

Maple Pizza House		
83 Fox Lane, Bobbingworth, CM2 9B 077 5014 0314		
We now accept credit cards.		
<u>Signature Maple Pizzas (with red sauce)</u>	Personal	Large
Chicken maple	£4.5	£15
Maple ham	£5	£17
Pineapple	£4	£14
<u>Traditional Pizzas (select red or white sauce)</u>		
Cheese	£4	£13
Vegetable	£4	£13
Meatball	£4	£13
<u>Dessert Pizzas (with brown butter sauce)</u>		
Cinnamon maple		£11
Maple walnut		£11
ALL BEVERAGES: £2		

- 181.** What does Mr. Landis think about the restaurant's menu?
- (A) There are too few vegetarian options.
 - (B) He preferred the restaurant's previous menu.
 - (C) The dessert pizzas are too expensive.
 - (D) He does not care for the taste of the signature pizzas.
- 182.** In the review, the word "sweet" in paragraph 1, line 5, is closest in meaning to
- (A) moderate
 - (B) pleasing
 - (C) sugary
 - (D) dear
- 183.** How much was the pizza that Mr. Landis' group ordered for their main course?
- (A) £5.
 - (B) £11
 - (C) £13
 - (D) £17
- 184.** Which pizza is available with a white sauce?
- (A) Maple ham
 - (B) Pineapple
 - (C) Meatball
 - (D) Cinnamon maple
- 185.** What is suggested about the restaurant?
- (A) It prepares dessert pizza in only one size.
 - (B) It accepts payments in cash only.
 - (C) It makes home deliveries.
 - (D) It has moved to a larger location.

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Questions 186-190 refer to the following Web page, contact form, and e-mail.

<https://www.northamcarparts.co.uk/home>

Home	Catalogue	Contact Form	About Us
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We Have the Parts You Need

Northam Car Parts is a leading seller of rare and hard-to-find car parts. We have a huge selection of car transmissions, body and frame parts, and steering-repair kits, just to name a few. Check out our online catalogue page for a detailed list of parts currently available in our warehouse. We specialise in vintage European cars, but we have plenty of parts for American-made and Japanese-made vehicles. If you do not see what you need in our catalogue, please fill out a contact form—we can help you find the part you need! Please note that our response time is now two to four business days because of a rise in the number of requests we receive.

Parts can be delivered to any address within the United Kingdom, France, Belgium, or Spain.

Northam Car Parts Contact Form

Contact Information		Vehicle Information	
Name:	Gerald Aldegunde	Manufacturer:	Exceller
E-mail:	carmanga55@saffronmail.de	Model:	Dragonfire
Phone:	+52 (164) 5559183	Year:	1988
Address:	Kanalstrasse 60 01067 Dresden, Germany	Transmission:	Manual
Date:	6 August	Drive:	2WD

Message:

I've been looking for a part for a transmission in a 1988 Exceller Dragonfire I purchased last year. I have been unable to find this part, so a friend who found a new steering wheel through your company recommended that I contact you. I was wondering how much you would charge for locating a vintage British car part like this. Also, I noticed that Germany is not listed on your Web site as a shipping destination. Do you ever ship to areas other than the countries that are currently listed there? Thanks for your help! Working on this car has been a great experience, but I'm eager to get this thing on the road!

To: Gerald Aldegunde <carmanga55@saffronmail.de>
From: Bethany Turnhout <bturnhout@northamcarparts.co.uk>
Date: 28 August
Subject: Shipping notification

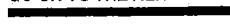
Dear Mr. Aldegunde:

Your item will arrive on 30 August, no later than 8:00 P.M., at the following address:
Kanalstrasse 60, 01067 Dresden, Germany. It will be arriving via the IHE insured delivery service, so you or a designated representative must be present to accept and sign for the package. IHE will contact you in advance of the driver's arrival. Please make sure that the path from the street to your door is clear of obstructions so the driver can have free access.

Thank you for choosing Northam Car Parts to help find your part!

Bethany Turnhout
Sales Representative, Northam Car Parts

186. According to the Web page, what has changed recently at Northam Car Parts?
- (A) The hours of operation
 - (B) The number of customer inquiries
 - (C) The amount of warehouse space
 - (D) The availability of Japanese car parts
187. What is indicated about Mr. Aldegunde on the contact form?
- (A) He is eager to finish rebuilding his car.
 - (B) He needs a new steering wheel.
 - (C) He has owned his car for many years.
 - (D) He has a friend who works for Northam Car Parts.
188. What is most likely true about the part that Mr. Aldegunde needs?
- (A) It was manufactured in Germany.
 - (B) It will take four business days to ship.
 - (C) It is too large to transport internationally.
 - (D) It is not included in Northam Car Parts' catalog.
189. According to the e-mail, what service does IHE provide?
- (A) It sells car insurance.
 - (B) It repairs vintage cars.
 - (C) It transports packages.
 - (D) It cleans streets.
190. What can be concluded about Northam Car Parts?
- (A) It was recently purchased by Ms. Turnhout.
 - (B) It maintains warehouses in several countries.
 - (C) It ships to countries that are not listed on its Web page.
 - (D) It does not respond to customer inquiries after 8:00 P.M.

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Questions 191-195 refer to the following press release, Web page, and text message.

RHC Continues to Impress

SINGAPORE (3 August) — In operation for five years, Rayder Holdings Corporation (RHC) is announcing the completion of its sixth renovation project, Bay Commons. The company, founded by real estate agents Rayna Wong and Derrick Lim, specializes in converting industrial buildings into apartment complexes.

"Turning commercial buildings into residential spaces has its challenges," Ms. Wong said. "However, we are committed to repurposing buildings instead of constructing new ones."

This commitment was recently cited in a speech by Yamina Badawi, Singapore's

minister of Housing and Urban Development, who applauded RHC's contribution to the nation's housing supply.

RHC completed its first conversion project four years ago—the Kallang Overlook apartment complex. Since then, RHC has completed five more projects: Asten Estates, Tampines Tower, Lakeside Manor, Yishun Terrace, and now Bay Commons.

"Bay Commons represents a departure from our previous projects," Ms. Wong noted. "This housing complex is designed primarily for students at the nearby Changi Technological Institute."

Units at Bay Commons are now available for rent or purchase, she added.

<https://www.rayderholdingscorporation.com.sg/current-listings>

About Us	Current Listings	News	Careers
Rayder Holdings Corporation turns vacant commercial properties into pleasant residential buildings. Below are our current offerings in alphabetical order.			
Asten Estates: 14-unit building with pool, fitness centre, and car park			
Bay Commons: 60 studio apartments with shared kitchen areas and other common rooms			
Kallang Overlook: 40-unit apartment complex situated on the Kallang River			
Lakeside Manor: 28-unit building with indoor pool, outdoor tennis and basketball courts, playground, and on-site cafeteria			
Tampines Tower: 36-unit apartment complex with pool and fitness room			
Yishun Terrace: 55-unit apartment complex with outdoor sports facilities (tennis, basketball, football), indoor swimming pool, catch-and-release fishing pond, and picnic area			
For details and other queries, contact info@rayderholdingscorporation.com.sg.			



191. According to the press release, what is true about RHC?
- (A) It has an international presence.
 - (B) It specializes in designing work spaces.
 - (C) It was founded by two construction engineers.
 - (D) It has been in business for five years.
192. What does the press release suggest about Ms. Badawi?
- (A) She appreciates RHC's approach to expanding housing.
 - (B) She owns a unit at one of RHC's properties.
 - (C) She advises students at Changi Technological Institute.
 - (D) She has hired Mr. Lim to be one of her advisers.
193. How many units does the first housing complex built by RHC have?
- (A) 14
 - (B) 28
 - (C) 40
 - (D) 60
194. Why did Ms. Rajani send a text message to Mr. Goh?
- (A) To introduce him to a new neighbor.
 - (B) To notify him that his wallet was found.
 - (C) To respond to his request for information.
 - (D) To provide the leasing office's hours of operation.
195. Where does Mr. Goh most likely live?
- (A) At Asten Estates
 - (B) At Lakeside Manor
 - (C) At Tampines Tower
 - (D) At Yishun Terrace

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Questions 196-200 refer to the following Web page, text-message chain, and online review.

https://www.camsfurniture.ca/about_us

About Us	Catalogue	Reviews	Contact Us
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Cam's Furniture has been a fixture in Ottawa for more than 50 years. With our focus on exceptional customer service, we guarantee that your time in our store will be both pleasant and worthwhile!

Our daily business operations are overseen by George Meara, the eldest son of founder Cam Meara. George is joined by his sister, Elise Meara, and an enthusiastic team of sales associates who will help you choose the best furniture for your needs. Our enormous showroom features a broad selection of high-quality furniture arranged in different types of residential rooms and office spaces. And, along with all the top brands of furniture, we are proud to carry unique and environmentally friendly items sourced from the Green Directions Trade Fair. Our head buyer, Debbie Sarno, attends this event annually to choose fantastic new products for our store.

We offer complimentary delivery and setup for all customers whose home or business is within the boundaries of the city of Ottawa.

Linda Fei (1:57 P.M.)
Toby, I'm at Cam's Furniture. The items you chose for our reception area look great! The salesperson told me the bill is going to be a little more than expected because there will be a charge for delivery and setup. The crew can come out to our office on Friday, so we'll definitely be able to have everything in place before our clients arrive on Monday.

Toby Pesenti (1:59 P.M.)
Great! The slightly higher cost shouldn't be a problem. We have enough in our budget.

•••••

Online Reviews

Customer review posted by Linda Fei on 23 July at 5:32 P.M.

The staff at Cam's Furniture is extraordinarily helpful and professional. I was pleased that we could get eco-friendly pieces for our company's reception area. The furniture is beautiful—we've been receiving many compliments. Cam's delivery team spent extra time at our new office space to make sure that the furniture was arranged in exactly the right way. We look forward to shopping at Cam's again!

196. What does the Web page indicate about Cam's Furniture?
- (A) It is currently hiring new staff.
 - (B) It has two store locations.
 - (C) It is a family business.
 - (D) It specializes in used furniture.
197. In her text message, what does Ms. Fei mention will happen on Monday?
- (A) Some furniture will be delivered.
 - (B) Some clients will visit.
 - (C) A bill will be paid in full.
 - (D) A reception area will be closed for remodeling.
198. What is suggested about Ms. Fei's company?
- (A) It raised its prices.
 - (B) It is located outside Ottawa.
 - (C) It is an interior design firm.
 - (D) It recently merged with another organization.
199. What can be concluded about the new furniture purchased by Ms. Fei's company?
- (A) It was sourced by Ms. Sarno.
 - (B) It comes with a money-back guarantee.
 - (C) It can be used indoors or outdoors.
 - (D) It was purchased from Ms. Fei.
200. In the online review, what does Ms. Fei indicate about the members of the delivery team?
- (A) They used custom-made equipment.
 - (B) They arranged the new furniture incorrectly.
 - (C) They offered to haul away the old furniture.
 - (D) They stayed for longer than expected.

Stop! This is the end of the test. If you finish before time is called, you may go back to Parts 5, 6, and 7 and check your work.

토익 정기시험
실전 ① 1000
RC

실전 TEST

09

READING TEST

In the Reading test, you will read a variety of texts and answer several different types of reading comprehension questions. The entire Reading test will last 75 minutes. There are three parts, and directions are given for each part. You are encouraged to answer as many questions as possible within the time allowed.

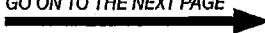
You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

PART 5

Directions: A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

101. Edison Delivery's trucks leave the warehouse promptly ----- 6:00 A.M. each morning.
(A) at
(B) on
(C) for
(D) with
102. A ----- copy of the rental agreement for the apartment has been delivered to the main office.
(A) signature
(B) sign
(C) signs
(D) signed
103. ----- can be made online or by calling customer service between 6:30 A.M. and 5:30 P.M.
(A) Reserve
(B) Reserved
(C) Reservations
(D) Reservable
104. Ms. Shimabukuro rose through the ranks ----- and became the manager in less than two years.
(A) quick
(B) quicken
(C) quickly
(D) quickening
105. The Highland Museum of Robotics will be ----- for renovations until further notice.
(A) bought
(B) closed
(C) stopped
(D) held
106. The Hollytown Arena designates an area where fans can meet their ----- athletes after each game.
(A) favorite
(B) favoritism
(C) favorites
(D) favoring
107. Billboards that advertise legal services are most effective when placed ----- business districts.
(A) from
(B) down
(C) of
(D) in
108. Ms. Ueda was quite ----- with the wholesale prices offered by Rea's International Restaurant Suppliers.
(A) advised
(B) true
(C) pleased
(D) strong

109. *Geology Monthly* is a professional journal with articles written ----- for experts in the field.
- (A) specify
(B) had specified
(C) specifics
(D) specifically
110. ----- the year-end sale at Arthur's Camping Supplies, all winter items are discounted by 25 percent.
- (A) During
(B) Although
(C) As long as
(D) In addition
111. In the ----- future, a hardware store will open on the corner of Oak Boulevard and Primrose Avenue.
- (A) nears
(B) nearly
(C) nearness
(D) near
112. Mr. Careni requested that ----- from the technical support team come immediately to the Harrisburg office.
- (A) who
(B) someone
(C) which
(D) themselves
113. The time-entry system was ----- unavailable this afternoon, but it is functioning normally now.
- (A) directly
(B) urgently
(C) precisely
(D) briefly
114. The upcoming career fair ----- by more than 100 employers and job-recruiting agencies.
- (A) attend
(B) were attended
(C) was attending
(D) will be attended
115. ----- theater at Landon Cinema is decorated with a different theme.
- (A) Even
(B) Much
(C) Each
(D) All
116. Changes to course content have been halted ----- the Salinas Academy transitions to a new online platform.
- (A) while
(B) though
(C) regarding
(D) whether
117. Bricktown Mayor Julian Trent will ----- help plant flowers in Evans Park this weekend.
- (A) personal
(B) personalize
(C) personally
(D) personality
118. Please replace pages 28 to 35 in the employee handbook with the ----- pages.
- (A) careful
(B) updated
(C) consistent
(D) sizable
119. ----- we increased our Internet speed, we can download large documents much faster.
- (A) Since
(B) Provided
(C) Yet
(D) Instead
120. The lead graphic artist decides which photographs submitted by freelancers ----- to the creative director.
- (A) are sending
(B) sender
(C) should be sent
(D) send

GO ON TO THE NEXT PAGE 

121. ----- you visit the Star Hotel, the cheerful staff makes you feel welcome.
- (A) Whenever
(B) Whichever
(C) Nevertheless
(D) Altogether
122. Ms. Matlou considered a legal career before ----- deciding to go to business school.
- (A) strictly
(B) politely
(C) ultimately
(D) slightly
123. Patrons of the festival enjoying picnic lunches on the concert hall's lawn is a ----- dating back almost a century.
- (A) traditional
(B) tradition
(C) traditionalist
(D) traditions
124. Many people ----- their online shopping carts when they discover what the shipping charge will be.
- (A) eject
(B) abandon
(C) resign
(D) discourage
125. The state's tourism Web site provides information on many of the area's popular -----.
- (A) situations
(B) appeals
(C) demands
(D) attractions
126. ----- interested in learning more about Shana Fabian's sculptures should attend her talk at Deana Gallery on May 2.
- (A) Enough
(B) Whoever
(C) Each other
(D) Those
127. The merger between the Oznaze and Tellurisq companies was ----- settled following months of tough negotiations.
- (A) exactly
(B) instantly
(C) finally
(D) easily
128. Auto parts are shipped ----- two to three days unless the customer requests expedited delivery.
- (A) within
(B) here
(C) afterward
(D) perhaps
129. The interior designer selected some very ----- colors for the lobby walls.
- (A) massive
(B) intense
(C) direct
(D) sudden
130. Experts recommend that the cooling system be checked by a service technician at regular -----.
- (A) expanses
(B) intervals
(C) classifications
(D) detachments

PART 6

Directions: Read the texts that follow. A word, phrase, or sentence is missing in parts of each text. Four answer choices for each question are given below the text. Select the best answer to complete the text. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 131-134 refer to the following e-mail.

To: Roger Wall <rogerwall@openemail.com>
From: Guillermo Torres <gtorres@supplyflow.com>
Date: May 2
Subject: RE: Missing delivery

Dear Mr. Wall,

This is in response to your ----- e-mail notifying us that you did not receive your April shipment **131.** of office supplies. We verified that your annual subscription is up-to-date and that everything is in order on your side. This error is, therefore, an oversight on ----- part. We have transitioned to **132.** new shipping software, and some customer information was not transferred correctly. Rest assured that this has been fixed and that the error will not ----- again. **133.**

We sent your box of office supplies today using an overnight shipping service. ----- **134.** Inside the box, you will also find a complimentary token of appreciation for your patience.

If you have further questions or concerns, do not hesitate to contact me directly.

Sincerely,

Guillermo Torres, Customer Assistant, Supply Flow, Inc.

TEST
9

131. (A) constant
(B) nearby
(C) early
(D) recent

133. (A) combine
(B) revise
(C) affect
(D) occur

132. (A) either
(B) its
(C) our
(D) their

134. (A) You should receive it tomorrow.
(B) This order will take longer than usual to process.
(C) The box is very heavy.
(D) Please review the invoice attached to this e-mail.

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Questions 135-138 refer to the following memo.

To: Marketing Department, Tavola Foods Distributors

From: Victor Cotillo

Date: March 4

Subject: Information

Please look at the proposed survey that was just added to our team folder. The first section asks

_____ to rate their favorite vegetables. We felt shoppers might prefer a particular vegetable only if
135.

it is fresh and in season. _____, we also ask what frozen vegetables they buy most frequently
136.

and why. In addition, we _____ a series of questions about food preparation and convenience.
137.

We feel this survey will give us a better picture of what our customers want. Please look over

everything and quickly respond with any thoughts. _____
138.

135. (A) farmers
(B) executives
(C) consumers
(D) merchants

136. (A) In effect
(B) Therefore
(C) On occasion
(D) Nevertheless

137. (A) were inserting
(B) have inserted
(C) had been inserting
(D) could have inserted

138. (A) We want to start distributing the
survey next week.
(B) We value the feedback provided
by you, our customers.
(C) Despite higher costs, demand for
our products has risen.
(D) As we all know, fresh vegetables
are good for you.

Questions 139-142 refer to the following e-mail.

To: vendors@grovecenterfleamarket.org

From: alanc@spicebest.com

Date: October 22

Subject: Parking issue

Dear Vendors,

Starting next month, the owners of the Grove Center Flea Market will charge a flat daily rate of \$10 to use the onsite parking deck. This means customers who drive to our weekly flea market will no longer enjoy free parking. I'm concerned that this might ----- some shoppers from 139. coming, which will hurt our businesses.

As president of the Grove Center Flea Market, I have asked the owners to consider waiving or reducing the fee. ----- . The nearest other large-scale parking facility is at city hall, three long 140. blocks from our site. Street parking is available but can be ----- to find. 141.

Please reply to all if you have any thoughts on alternative ----- . 142.

Best,

Alan Coleman

139. (A) remove
(B) carry
(C) discourage
(D) manage

141. (A) difficult
(B) pleasant
(C) expensive
(D) specific

140. (A) Their offices are not open on Sundays.
(B) I also asked them to expand the garage.
(C) Nevertheless, we have more vendors than last year.
(D) Unfortunately, we could not reach a compromise.

142. (A) solution
(B) solutions
(C) solve
(D) solving

TEST 9

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Questions 143-146 refer to the following newspaper article.

QUEENSVILLE (November 3)—Recycling just became easier for many local residents thanks to the opening of the township's second recycling center. "West Queensville residents now have a more ----- location to drop off their materials," Mayor Dustin Larson said at yesterday's **143.** ribbon-cutting ceremony. "No longer must they travel to the east part of the town."

----- However, Ida Aguirre of the Queensville Clean Coalition criticized the town council's **144.** decision to eliminate curbside pickup of recyclables. "Curbside pickup should be resumed ----- elected officials want to make recycling easier," she said in a telephone interview. Open **145.** 6 A.M. to 8 P.M. on weekdays, the new 18 Darren Street facility takes only mixed paper and some plastics. Aluminum is not currently **146.**

- 143.** (A) widespread
(B) convenient
(C) ordinary
(D) stable

- 144.** (A) The percentage of household waste sent to landfills has decreased recently.
(B) Those who attended the ceremony applauded the new facility.
(C) Employees at both drop-off sites can help unload materials.
(D) The drop-off site in West Queensville opens next year.

- 145.** (A) by
(B) so
(C) if
(D) through

- 146.** (A) accepted
(B) accepting
(C) accepts
(D) accept

PART 7

Directions: In this part you will read a selection of texts, such as magazine and newspaper articles, e-mails, and instant messages. Each text or set of texts is followed by several questions. Select the best answer for each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 147-148 refer to the following e-mail.

To:	Jeanne Vasseur
From:	Milo Bailey
Date:	4 February
Subject:	Information

Dear Jeanne,

I think we made the right decision in hiring Carol. She has some excellent ideas about design and content for our Web site. The new site she created will help us attract new clients and help our current clients get the information they need.

In addition to the minor changes you suggested earlier, we could have a blog on the Web site to post accounting tips and share some anecdotes. We need to sit down with Carol to share our thoughts. Her schedule is open tomorrow morning—will you be free?

Sincerely,

Milo

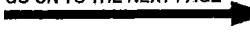
147. Why did Mr. Bailey send the e-mail to Ms. Vasseur?

(A) To inquire about a product
(B) To explain a new process to her
(C) To discuss changes to a Web site
(D) To ask her to contact a new client

148. What does Mr. Bailey want to do?

(A) Review a schedule
(B) Hire additional staff
(C) Open a new account
(D) Meet with a new employee

TEST 9

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Questions 149-150 refer to the following receipt.

Green's Athletic Shoes

18502 Oriole Avenue
Chicago, IL 60800
(312) 555-0132

August 5, 11:27 A.M.

Receipt number: 5926

Lunarwave running shoes Style: Fleetfoot, men's size 10	\$119.00
Suresocks cotton running socks men's size large	\$4.99
Coolbreeze T-shirt men's size medium Regularly \$14.00, now 15% off	\$11.90
Subtotal	\$135.89
Sales tax (6.25%)	\$8.49
Total	\$144.38

Thank you for shopping at Green's Athletic Shoes!

Please fill out a customer survey at www.greensathletic.com.

All returns must be made within 30 days.
A receipt is required to make a return.

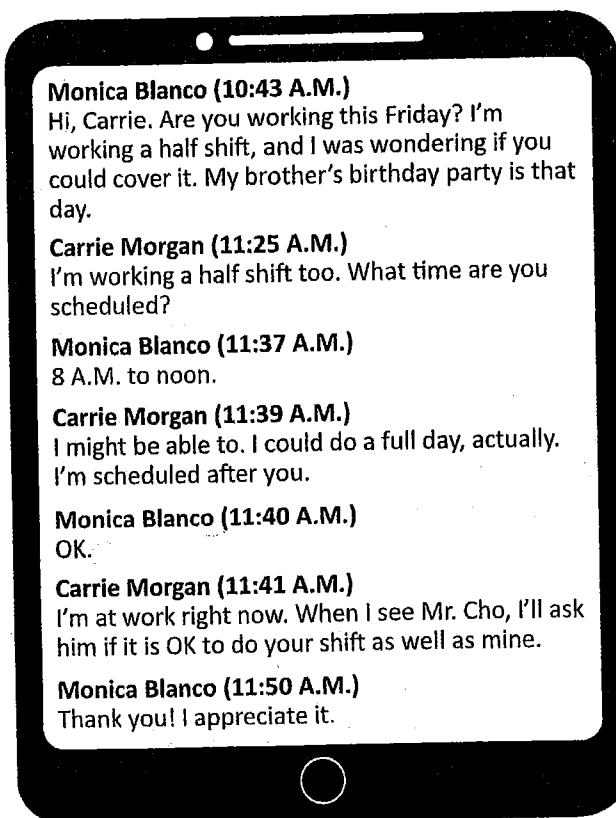
149. What is indicated about the T-shirt?

- (A) It was made by Lunarwave.
- (B) It is a size large.
- (C) It is made of cotton.
- (D) It was sold at a discounted price.

150. What must a customer do to return an item?

- (A) Complete an online form
- (B) Bring the item back within six months
- (C) Show an original store receipt
- (D) Mail the item to the manufacturer

Questions 151-152 refer to the following text-message chain.



151. At 11:39 A.M., what does Ms. Morgan mean when she writes, "I might be able to?"
(A) She could help organize a weekend event.
(B) She could work Ms. Blanco's hours on Friday.
(C) She could pick up some food for a party.
(D) She could meet with Ms. Blanco during her break.

152. Who most likely is Mr. Cho?
(A) A temporary worker
(B) A party planner
(C) A supervisor
(D) A friend of Ms. Blanco's

TEST 9

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Questions 153-154 refer to the following memo.

MEMO

To: All Avisomark Employees
From: Eugenia Bajorek, Assistant Communications Director
Date: January 30
Re: Our company newsletter

As part of a company-wide effort to reduce waste, we will be discontinuing the print version of our weekly company newsletter, effective March 1. From that date forward, the newsletter will be published in its online format only. In addition, beginning in March, the submission deadline for the Employee News section of the newsletter will be changed from the third Friday of each month to the second Friday of each month. This change will give Markus Quimby the time he needs to process and edit submissions. The submission process remains the same: simply e-mail Markus directly at mquimby@avisomark.com.

153. Why was the memo written?

- (A) To announce a recent decision
- (B) To introduce a new staff member
- (C) To describe a volunteer opportunity
- (D) To invite feedback on a new practice

154. According to the memo, why would employees e-mail Mr. Quimby?

- (A) To update their personal information
- (B) To request a copy of a newsletter
- (C) To express their opinion on the newsletter format
- (D) To send in their latest news

Questions 155-157 refer to the following article.

Driverless Buses in Swansea?

SWANSEA (12 May)—A consortium of city government officials and local business leaders is considering the purchase of driverless buses for some city routes. Commissioned with exploring options to improve transportation in Swansea and surrounding areas, the group recently sent three members to Malaga, Spain, where driverless buses run an eight-kilometre loop several times a day.

Consortium member Gareth Elias was impressed by what he learned. Despite concerns about safety and traffic regulations, Mr. Elias could see driverless buses becoming a reality before long, but only in specific cases. “I believe they would be particularly useful during festivals and special events,” he said. “I can’t imagine them being on the roads every day.”

Anisha Deepak, an engineer specialising in transportation innovation, served as a technical consultant on the trip. She was struck by the complexity of the buses’ artificial intelligence system, which allows them to learn as they collect data on every trip.

“Artificial intelligence makes these buses very safe in real-world situations,” she said. “Nevertheless, it’s best to have a human operator on board at all times in case of emergencies.”

A public community forum is scheduled for 2 June to discuss the benefits and drawbacks of driverless buses. Visit the Swansea Town Council’s Web site at www.swanseatowncouncil.gov.uk to learn more.

155. What is the purpose of the article?

- (A) To explain how a new technology works
- (B) To report on a group’s recent activities
- (C) To recruit participants for a travel forum
- (D) To announce changes to a bus schedule

156. What opinion does Mr. Elias express about driverless buses?

- (A) They are not safe under any circumstances.
- (B) Traffic regulations must be revised to accommodate them.
- (C) They are practical for limited purposes.
- (D) They are appropriate for Malaga but not for Swansea.

157. What is indicated about Ms. Deepak?

- (A) She was recently elected to the Swansea Town Council.
- (B) She collected data for a computer system.
- (C) She took notes during an emergency meeting.
- (D) She traveled to Malaga as a consultant.

Questions 158-161 refer to the following job posting.

Morves Laboratories of Seoul is seeking an associate research scientist who will work collaboratively with a team of other scientists within the Research and Development Division.

Morves Laboratories has more than 85,000 employees in offices and laboratories in Asia, Europe, and North America who are involved in developing, manufacturing, and selling cutting-edge medicines. The Research and Development Division is responsible for achieving the company's primary goal of creating new and effective medications for worldwide use.

Primary Job Functions:

- Design and conduct laboratory experiments
- Perform rigorous data analysis
- Collaborate to write detailed reports
- Present research findings internally and externally to clients at specific meetings

Position Requirements:

- A master's degree in biology
- At least five years of laboratory experience
- Excellent oral and written communication skills

To apply, submit a résumé and cover letter to www.morveslaboratories.co.kr/careers by November 10.

158. What does the job posting indicate about Morves Laboratories?
- (A) It offers excellent employee benefits.
 - (B) Its workforce is primarily based in Europe.
 - (C) Its main purpose is to develop new medicines.
 - (D) It partners with another company for product distribution.
159. What is one responsibility of the position?
- (A) Analyzing information from experiments
 - (B) Designing safe packaging materials
 - (C) Operating manufacturing equipment
 - (D) Responding to patient inquiries
160. According to the job posting, what should an applicant possess?
- (A) Knowledge of medical regulations
 - (B) Expertise in editing medical journals
 - (C) A background in teaching biology
 - (D) Experience working in a laboratory
161. How should someone apply for the position?
- (A) By visiting the company's offices
 - (B) By submitting a résumé online
 - (C) By calling a recruiting professional
 - (D) By e-mailing a current employee

Questions 162-164 refer to the following e-mail.

E-Mail Message

To: team@rosettipasta.com.au
From: valentina_rosetti@rosettipasta.com.au
Date: 20 August
Subject: Update

Dear Team,

The past several years have been fast-paced. — [1] —. Five years ago, when I began selling my homemade pasta, I never expected to need a space larger than the kitchen in my own house. How things have changed! This week, the business won a contract to supply a regional food distributor here in Eastern Australia.

This achievement certainly would not have been possible without you. — [2] —. You have all worked hard to keep pace with such tremendous growth, and it was not always easy. To show my appreciation, I have decided that each of you will receive a bonus. — [3] —.

With our solid team and our streamlined production process, I am optimistic that we will see our product placed on even more supermarket shelves soon. — [4] —. The future looks bright.

Sincerely,

Valentina Rosetti
Chief Executive Officer, Rosetti Pasta Company Ltd.

162. Why did Ms. Rosetti send the e-mail?

- (A) To thank employees
- (B) To present a business plan
- (C) To announce a postponement
- (D) To request assistance with a project

163. What does Ms. Rosetti express confidence about?

- (A) The development of a new product line
- (B) The potential for more company growth
- (C) The success of an advertising campaign
- (D) The possibility of replacing old machinery

164. In which of the positions marked [1], [2], [3], and [4] does the following sentence best belong?

"It will appear in your accounts on Friday."

- (A) [1]
- (B) [2]
- (C) [3]
- (D) [4]

TEST 9

GO ON TO THE NEXT PAGE 

Questions 165-167 refer to the following e-mail.

To:	Sid Shepard
From:	Corporate Security
Date:	July 2
Subject:	Your ID badge

Dear Mr. Shepard:

We received your request this morning for assistance in acquiring a new physical identification badge. As your current badge was misplaced, it has been deactivated. To receive a replacement, visit the corporate security office in Paulsen Hall between 7 a.m. and 5:30 p.m. You will be required to show a form of government-issued identification.

In the meantime, you can take advantage of a new corporate initiative. The company app installed on all employees' mobile devices now includes a digital identification card that can be used to gain entry to the corporate parking garage and campus buildings. To access the digital ID card in the app, look for the "ID Card" tab. You can then scan your digital ID to enter all secure areas.

If you have questions or need additional help, please call corporate security at 863-555-0171.

Thank you,

Hopper Technology Corporate Security

165. What is the purpose of the e-mail?
- (A) To respond to a request for help
 - (B) To promote the sale of a new product
 - (C) To alert authorities to a security problem
 - (D) To announce a new company policy
166. What is suggested about Mr. Shepard?
- (A) He first contacted corporate security two days ago.
 - (B) He does not use the corporate parking garage.
 - (C) He does not know where Paulsen Hall is located.
 - (D) He has the company app installed on his mobile device.
167. The word "gain" in paragraph 2, line 3, is closest in meaning to
- (A) win
 - (B) obtain
 - (C) collect
 - (D) increase

Questions 168-171 refer to the following online chat discussion.

Margo Basset [9:16 A.M.] Hi, All. Where are we with the schedule for the weekly New Assets lunch series for our new hires?

Stephan Ruess [9:18 A.M.] We've finalized the session topics. I believe we have confirmed one speaker.

Alban Mithat [9:20 A.M.] That is correct. Salima Abubakar from our north suburban office agreed to take on the first session of the series.

Margo Basset [9:24 A.M.] Fantastic. Is she able to present on June 10 as we planned?

Alban Mithat [9:26 A.M.] She is, and she suggested that a panel discussion might be more engaging for her topic, renewable resources. She will moderate the discussion. I've e-mailed the three employees she suggested as panelists.

Margo Basset [9:27 A.M.] That sounds good. And the other sessions?

Stephan Ruess [9:28 A.M.] So, the topics for the other six sessions will be cryptocurrencies, commodities, investments, start-ups, real estate, and virtual interfaces. I hope to have speakers for those sessions lined up by the end of this week.

Margo Basset [9:31 A.M.] And they'll all be held at the midtown office.

Stephan Ruess [9:32 A.M.] Correct. Four of our seven new hires are permanently assigned to the midtown office. The other new hires will be there on session days for required training.

168. What is suggested about the New Assets lunch session on June 10 ?
- (A) It will be led by Ms. Abubakar.
 - (B) It will be introduced by Mr. Mithat.
 - (C) It will feature Ms. Basset.
 - (D) It will include information about cryptocurrencies.
169. At 9:27 A.M., what does Ms. Basset mean when she writes, "That sounds good"?
- (A) She is eager to attend the New Assets lunch series.
 - (B) She approves of Ms. Abubakar's idea.
 - (C) She is pleased with all the session topics.
 - (D) She looks forward to meeting the recently hired employees.
170. How many sessions still need speakers?
- (A) One
 - (B) Three
 - (C) Four
 - (D) Six
171. What is true about the New Assets lunch series?
- (A) It is the main component of employee training.
 - (B) It will be held in the same location every week.
 - (C) It will consist exclusively of panel discussions.
 - (D) It will include presenters from outside the company.

Questions 172-175 refer to the following article.

Research Findings Presented

GALWAY (1 July)—Eva Urban and her research team at the Ireland Agronomy Association presented their findings to the Galway Department of Transportation on Thursday. During their three-year study, the team was tasked with researching ways to improve the success of tree and shrub plantings along roadways. — [1] —

“The ground next to newly paved roads is often compacted by heavy machinery associated with construction,” Ms. Urban said. “As a result, the soil can’t absorb water or nutrients well, which makes it difficult for new growth to establish itself.” — [2] — My team set up different experimental plots alongside highways and tried various combinations of planting, tilling, and amending soils to determine what worked.”

The final results of the government-sponsored research project were compiled into a 50-page handbook. Although the

handbook was written specifically for the Galway Department of Transportation, its recommendations can be applied by municipal agencies throughout the country.

— [3] —

“Each chapter explores one of the ten best practices identified by the team,” said Ms. Urban. “These basic techniques are relevant regardless of where they are implemented. The only site-specific variable is plant selection, as that will depend upon the particular geographic region.”

Another point conveyed by the study is that successful plant establishment requires an integrated approach. — [4] — Improving roadside planting requires a thorough assessment of a site’s existing conditions as well as a wide variety of management practices to address the specific issues involved.

- 172.** What is the subject of the research discussed in the article?
- (A) Keeping vegetation alive along roadways
 - (B) Preventing damage to highway surfaces
 - (C) Advocating for the use of native plants
 - (D) Improving roadside visibility for drivers
- 173.** Why does Ms. Urban mention heavy machinery?
- (A) To explain why plants may grow poorly in some soil
 - (B) To argue that roads can be built more efficiently
 - (C) To suggest that road maintenance crews should be careful with young plants
 - (D) To describe equipment used by her research team
- 174.** In the article, what is indicated about a handbook?
- (A) It is only ten pages long.
 - (B) It will be distributed to the public.
 - (C) It was the subject of a local dispute.
 - (D) It is appropriate for use in other parts of the country.
- 175.** In which of the positions marked [1], [2], [3], and [4] does the following sentence best belong?
- "In other words, one action is not enough."
- (A) [1]
 - (B) [2]
 - (C) [3]
 - (D) [4]

TEST 9

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Questions 176-180 refer to the following invoice and article.

Dawn Sky Catering 525 Horseshoe Lane Gardendale, PA 19061			
Invoice date: December 6		Invoice number: 5688	
Customer name	Maureen Shibata		
Company	Gardendale Neighborhood Association (GNA)		
Address	4069 Strother Street, Gardendale, PA 19061		
Phone number	484-555-0152	E-mail	mshibata@gardendalena.org
Event date	December 15	Balance due date	December 13
Description	Quantity	Price	
Platter of assorted raw vegetables with dips	5	\$125.00	
Grilled chicken skewers (tray)	5	\$150.00	
Quiche tarts (tray)	5	\$175.00	
Small chocolate cakes (custom decorated)	50	\$250.00	
SUBTOTAL		\$700.00	
Deposit (received November 25)		-\$200.00	
BALANCE DUE		\$500.00	
Comments or special instructions:			
See November 30 e-mail from Ms. Shibata about cake design. This will be for the GNA's annual reception.			

GARDENDALE (December 20)—The Gardendale Neighborhood Association (GNA) honored Mayor Karla Fugate at its annual reception last Saturday. Mayor Fugate had been asked to give a short speech about the city's plans to build a new recreational center, after which she was presented with a special plaque to thank her for her role in the Westside Park project. According to GNA president Manuel Yuen, "Mayor Fugate was instrumental in making last year's fund-raising festival for the park a huge success." The festival raised thousands of

dollars more than the GNA expected.

"It was a delightful surprise," said Mayor Fugate. "We set ourselves a difficult mission with the park project, but everybody in the GNA and the community at large came through admirably," the mayor continued.

The GNA reception was held in the Gardendale Botanical Garden, which offered a beautiful setting. The food was provided by Dawn Sky Catering, which included an individual chocolate cake for each guest decorated with the GNA logo.

- 176.** What does the invoice suggest about Ms. Shibata?
- (A) She will be the guest of honor at an event.
 - (B) She charged the GNA for its catering order.
 - (C) She is the organizer of the GNA's reception.
 - (D) She will be decorating some cakes herself.
- 177.** When was the GNA required to pay \$500 to Dawn Sky Catering?
- (A) On November 30
 - (B) On December 6
 - (C) On December 13
 - (D) On December 15
- 178.** According to the article, what happened at the reception?
- (A) Mayor Fugate was given an award.
 - (B) Mayor Fugate was asked to reduce her speech.
 - (C) Mayor Fugate took questions from the audience.
 - (D) Mayor Fugate was invited to join the GNA.
- 179.** In the article, the word "instrumental" in paragraph 1, line 12, is closest in meaning to
- (A) mechanical
 - (B) informal
 - (C) musical
 - (D) essential
- 180.** How many people most likely attended the GNA reception?
- (A) 5
 - (B) 50
 - (C) 100
 - (D) 200

TEST 9

GO ON TO THE NEXT PAGE

Questions 181-185 refer to the following letter and e-mail.

Chisaka Gaming Systems
410-1109, Nijo Dencho, Nakagyo-ku Kyoto-shi
Kyoto, Japan

Toby Heisenberger
1226 Lark Street
Albany, New York 12210
USA

May 7

Product Recall:
CGS-P27 High-Speed Gaming Computer

Dear Mr. Heisenberger,

This is to inform you that the CGS-P27 High-Speed Gaming Computer has been recalled. We have received reports of units overheating and becoming unusable. To address this issue, an additional fan needs to be installed in your computer. Please return the gaming system to the store in which it was purchased, using your personal customer identification number, PCI-70734. Your system will then be sent back to the manufacturer and repaired at no expense to you.

We apologize for any inconvenience.

Sincerely,

Kobu Matsui
Kobu Matsui, Vice President
Chisaka Gaming Systems

To: Virginia Granger <v.granger@chisakagamingsystems.jp>

From: Jennifer Kinkaid <jkinkaid@albancgm.com>

Date: June 12

Subject: Product recall

Dear Ms. Granger,

Our retail stores have been accepting your CGS-P27 High-Speed Gaming Computers for repairs as arranged. As you may know, owners of your gaming system are reluctant to give up their devices for repair once they find that they will be without the system for two to three weeks. Today alone, three customers (PCI-70734, PCI-17503, and PCI-90022) declined to have their systems repaired.

The good news is that users of your gaming system are very loyal. However, to increase compliance with the recall and as a public relations gesture, you could provide us with several devices as part of a loaner program. Let me know how I can assist with this arrangement.

Thank you!

Jennifer Kinkaid
Alban Computers, Games, and More

- 181.** Why did Mr. Matsui send the letter?
- (A) To advertise a new product
 - (B) To alert a customer to a problem
 - (C) To confirm that a refund had been issued
 - (D) To offer a customer an upgrade
- 182.** What type of company does Ms. Granger work for?
- (A) A computer manufacturer
 - (B) A retail store
 - (C) A repair company
 - (D) A game rental service
- 183.** In the e-mail, the word “program” in paragraph 2, line 3, is closest in meaning to
- (A) schedule
 - (B) plan
 - (C) broadcast
 - (D) software
- 184.** What can be concluded about Mr. Heisenberger?
- (A) He was not satisfied with his purchase.
 - (B) He called Ms. Granger to discuss options.
 - (C) He did not bring his system in for repair.
 - (D) He requested a two-week turnaround.
- 185.** What does Ms. Kinkaid request in her e-mail?
- (A) Free products
 - (B) System upgrades
 - (C) Computer monitors
 - (D) Temporary replacements

TEST 9

GO ON TO THE NEXT PAGE

Questions 186-190 refer to the following e-mail and Web pages.

To:	Marcella Wairimu <m.wairimu@theushindigroup.co.ke>
From:	Henry Bunyasi <h.bunyasi@theushindigroup.co.ke>
Date:	3 February
Subject:	Survey

Dear Ms. Wairimu,

The management team has asked us to find out how satisfied our clients are with our digital marketing services. To that end, we will conduct a survey during the month of April.

Given your expertise in survey design and analysis, I would like you to develop a customer satisfaction survey that includes an evaluation of the digital marketing services we advertise on our Web site. It will be sent to each of our longtime clients here in Kenya. Please have a draft ready by 17 February and distribute it to the members of the management team for their review. You and I will present the draft at the management team's meeting on 23 February at 2:00 P.M.

Regards,

Henry Bunyasi

https://www.theushindigroup.co.ke/services_survey

About Us	Services	Plans and Pricing	Company News
----------	----------	-------------------	--------------

Satisfaction Survey
1 May

At The Ushindi Group, we strive to provide you with top-quality marketing services. That is why we are asking our longtime clients to complete this short survey about our digital marketing services. With the information you provide, we can identify areas for improvement. Please submit your responses on or before 19 May. Thank you for helping us to serve you better.

Please type one of the following values into the appropriate box for each service.
1 = very dissatisfied, 2 = dissatisfied, 3 = no opinion, 4 = satisfied, 5 = very satisfied

Digital Marketing Services

A. Advertising on social media

B. Content creation, including written content, photos, and videos

C. E-mail marketing to existing and potential customers

D. Web and mobile app development and design

Client name (optional):

<https://www.theushindigroup.co.ke/companynews>

About Us

Services

Plans and Pricing

Company News

Improvements to Our Services

In response to customer feedback, The Ushindi Group will introduce a new e-mail marketing strategy on 15 July.

Our new focus will be on triggered e-mails. Triggered e-mails are sent out automatically based on customer behaviour and have a much higher response rate than traditional marketing e-mails. Triggered e-mails help companies turn casual buyers into loyal customers.

We anticipate that this change will result in a noticeable increase in repeat customers for our clients. The price of our services will remain the same. For more information, you may contact your marketing account manager directly, call The Ushindi Group at 0800 205 555, or send an e-mail to info@theushindigroup.co.ke.

186. What is stated about Ms. Wairimu in the e-mail?

- (A) She resolved a complaint from one of her clients.
- (B) She responded to an employee questionnaire.
- (C) She is a member of the management team.
- (D) She is highly skilled in survey development.

187. What will most likely happen on February 23 ?

- (A) The Ushindi Group's Web site will be updated.
- (B) Mr. Bunyasi will review the advertising budget.
- (C) Ms. Wairimu will attend a meeting in the afternoon.
- (D) The management team will vote on a policy revision.

188. What can be concluded about the satisfaction survey?

- (A) It was sent by mail.
- (B) It was not distributed to clients according to the original timetable.
- (C) It was revised after the management team's meeting.
- (D) It was sent to clients around the world.

189. What news is reported on the second Web page?

- (A) Service rates will soon increase.
- (B) A marketing manager has been replaced.
- (C) Surveys will be conducted on a monthly basis.
- (D) An automated customer contact system will launch.

190. What digital marketing service will The Ushindi Group change based on responses to its survey?

- (A) Service A
- (B) Service B
- (C) Service C
- (D) Service D

TEST
9

GO ON TO THE NEXT PAGE

Questions 191-195 refer to the following article and Web pages.

Director Rubio Celebrated

MERRINGTON (July 20)—Although Pedro Rubio retired from directing ten years ago, his award-winning films still influence today's cinema.

Rubio's childhood home was near a movie house, where he fell in love with the art form. He saw several movies a week, sometimes watching the same movie multiple times.

His extensive familiarity with a range of genres is apparent in his work. Titles range from the romantic *Send Me Some Roses* to

the horror classic *That House*.

Rubio retired from filmmaking at age 65 after almost 40 years of directing, but he has kept busy. Most recently, he has been working as a guest lecturer at the nearby Weberton Film School.

Readers will be pleased to hear that our own Merrington Cinema will be showing Rubio's films throughout August. Whether you are a longtime fan or have never seen a Rubio film, you will surely enjoy this offering at Merrington Cinema.

<https://www.merringtoncinema.com>

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Choose Your Own Double Feature

In August, we will celebrate the acclaimed director Pedro Rubio's birthday by showing many of his movies. And you can purchase tickets to two movies for the price of one! Rubio made the films listed below at the beginning of his directing career. See the Schedule page for the complete list of films and their weekly viewing times.

Put a Roof on It, Comedy, 102 minutes

Construction workers do their best to build a wealthy man's dream home while his brother tries to take over the project.

Through a Diamond Rain, Science Fiction, 124 minutes

Two teams of researchers travel to Neptune and try to send their findings back to Earth.

Weekends and Memories, Drama, 115 minutes

A group of old friends gather at a country house and discover that much has changed since they were last together. This film won the Gold Dreamer Award.

The Strange Drive, Western, 107 minutes

Cowboys on a cattle drive encounter a series of interesting and unusual strangers.

<https://www.merringtoncinema.com/reviews>

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I recently read a great article about director Pedro Rubio. It contained a lot of information about his work and life, including some surprising information about what he has been doing since he retired from filmmaking. The article also mentioned that Merrington Cinema would be showing his films. So I went to the cinema's Web site and saw the two-for-one deal. I thought this would be an excellent way to spend a Saturday, so I went! I saw two wonderful movies. One of the films I saw was new to me: it was about scientists on a mission in space. I loved it!

For a movie fan like me, Merrington Cinema's promotion was perfect. I understand there will be a similar promotion for Meredith Bui's films in October. I'll be sure to take advantage of great offers like this again.

—Talia Pak

191. According to the article, how did Mr. Rubio become interested in the cinema?
- (A) His family worked in the movie business.
 - (B) He participated in a film club at school.
 - (C) He visited a movie theater frequently in his youth.
 - (D) He used to be a ticket seller in a movie theater.
192. According to the first Web page, why is Merrington Cinema offering a promotion?
- (A) It recently opened and wants to attract customers.
 - (B) It is celebrating a director's birthday.
 - (C) It has partnered with a movie studio to show certain movies.
 - (D) It wants to advertise its new upgraded premises.
193. According to the first Web page, what do the four listed movies have in common?
- (A) They are all less than 120 minutes long.
 - (B) They all focus on friendships.
 - (C) They are all early films of Mr. Rubio's.
 - (D) They have all received awards.
194. What did Ms. Pak find surprising about Mr. Rubio?
- (A) He is teaching at a local film school.
 - (B) He directed movies for nearly 40 years.
 - (C) He worked in many genres.
 - (D) He has opened his own movie theater.
195. What movie did Ms. Pak see recently for the first time?
- (A) *Put a Roof on It*
 - (B) *Through a Diamond Rain*
 - (C) *Weekends and Memories*
 - (D) *The Strange Drive*

TEST 9

GO ON TO THE NEXT PAGE

Questions 196-200 refer to the following policy and e-mails.

Submission Policy

Undeniable is an ad-supported literary journal of short fiction and nonfiction by emerging writers. We waive our \$5 fee for first-time submitters.

- Stories must be between 250 and 1,000 words (no poetry, please).
- Do not include illustrations. All illustrations are produced in-house.
- Attach your story in an e-mail to: submissions@undeniable.com. Please include a brief synopsis of your piece, and tell us how you discovered *Undeniable*.
- We pay a \$50 honorarium upon acceptance for publication.
- If we accept your story, we will send you a contract and a form to set up an electronic money transfer.

E-mail	
To:	submissions@undeniable.com
From:	len.sutherland@onyxmail.com
Date:	March 15
Subject:	Cover letter and submission
Attachment:	✉ Ji's Journey
<p>Greetings!</p> <p>My submission, "Ji's Journey," centers on a young dress designer, Toby Ji, who overcomes obstacles to realize her dreams in the fashion industry.</p> <p>I was introduced to <i>Undeniable</i> last year by my writing instructor at the Artman Institute in Portland, Oregon, and have since become a subscriber. I particularly enjoy your Nonfiction Corner; one of my favorites was "Waygone Beach," which inspired me to write "Ji's Journey." I believe it would be an ideal fit for this section. Like "Waygone Beach," "Ji's Journey" is a true story of hope and perseverance.</p> <p>Thank you for your consideration and for creating a forum for new writers like me.</p> <p>Sincerely,</p> <p>Len Sutherland</p>	

To:	len.sutherland@onyxmail.com
From:	jerrybuckman@undeniable.com
Date:	July 2
Subject:	Your submission

Dear Mr. Sutherland,

Your story, "Ji's Journey," generated a great deal of positive feedback about the June issue. Congratulations! And your instincts were correct regarding your story's placement. All this has us hoping you will submit more stories to *Undeniable*. As an added incentive, we will be increasing our honorarium to \$100 beginning next month.

As a subscriber, you are likely familiar with Stacy Jordan's question-and-answer column featuring a different writer each month. Would you be willing to answer a few questions about your literary training, writing method, and how you find story ideas? If so, I will forward your e-mail address to Ms. Jordan, who will reach out to you in the near future.

Sincerely,

Jerry Buckman
Associate Editor

- 196.** What does the policy indicate about *Undeniable*?
- It does not accept poems.
 - It has no advertisements.
 - It requires writers to submit drawings.
 - It publishes the work of famous authors.
- 197.** According to the first e-mail, where did Mr. Sutherland discover *Undeniable*?
- In a public library
 - In a school bookstore
 - In a writing class
 - In a clothing shop
- 198.** What can be concluded about "Waygone Beach"?
- It takes place in Portland, Oregon.
 - It was not accepted for publication.
 - It is Mr. Sutherland's first story.
 - It does not exceed 1,000 words.
- 199.** How much did Mr. Sutherland receive for his story in the June issue of *Undeniable*?
- \$5
 - \$50
 - \$100
 - \$250
- 200.** What does the second e-mail suggest about Ms. Jordan?
- She plans to renew her subscription.
 - She writes a column for *Undeniable*.
 - She teaches writing classes.
 - She has an unusual writing method.

TEST
9

Stop! This is the end of the test. If you finish before time is called, you may go back to Parts 5, 6, and 7 and check your work.

토익 정기시험
실전 1000
RC

기출 TEST

10

READING TEST

In the Reading test, you will read a variety of texts and answer several different types of reading comprehension questions. The entire Reading test will last 75 minutes. There are three parts, and directions are given for each part. You are encouraged to answer as many questions as possible within the time allowed.

You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

PART 5

Directions: A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

101. Aberdeen Bank offers a range of financial services ----- the needs of its customers.
(A) meet
(B) to meet
(C) is meeting
(D) meetings
102. ----- staff are asked to provide a backup cell phone number and e-mail address.
(A) Every
(B) All
(C) Each
(D) Any
103. Today, Mr. Rahn will present ----- ideas to improve the company's accounting software.
(A) he
(B) him
(C) his
(D) himself
104. The firm's one-hour lunch policy is ----- enforced, so do not return late.
(A) strictly
(B) hungrily
(C) punctually
(D) bravely
105. Ms. Martinova's promotion to chief financial officer is contingent ----- approval by our board of executives.
(A) within
(B) on
(C) around
(D) beside
106. The peninsula's southernmost portion is rarely visited because it is not ----- accessible to travelers.
(A) easy
(B) easily
(C) easier
(D) easiest
107. The Vaknis Group ----- all clients a flat consultation fee, to be paid in advance.
(A) informs
(B) considers
(C) charges
(D) suggests.
108. On August 19, employees will not be able to access their e-mail account ----- time sheet.
(A) like
(B) so
(C) or
(D) first

- 109.** Walk-in clients are ----- a reliable source of business for the Auburn Hair Salon.
(A) typically
(B) fairly
(C) sharply
(D) evenly
- 110.** By the end of the year, all packaging used for Schaefer's food products will be ----- recyclable.
(A) critically
(B) initially
(C) freshly
(D) fully
- 111.** Highbrook Hotel staff are trained to provide each guest with an exceptional -----.
(A) experiencing
(B) is experienced
(C) experience
(D) to experience
- 112.** In ----- for their help, volunteers at the library's book sale were given personalized tea mugs.
(A) appreciate
(B) appreciative
(C) appreciation
(D) appreciates
- 113.** Because employees must learn to use the new software, several training sessions will take place ----- the next two weeks.
(A) by
(B) over
(C) against
(D) at
- 114.** Flight attendants asked passengers to take their seats ----- upon boarding the plane.
(A) quicken
(B) quickened
(C) quickly
(D) quickest
- 115.** Last July, Rojas Rieper LLC ----- a grand opening celebration.
(A) hosts
(B) hosted
(C) will host
(D) is hosting
- 116.** Mr. Kim was one ----- three people who received the firm's Competitive Edge award.
(A) by
(B) of
(C) for
(D) to
- 117.** Interviews begin today for the production manager ----- at Zhu Pharmaceuticals.
(A) participation
(B) outline
(C) arrangement
(D) position
- 118.** Tours of the historic courthouse are offered twice a week ----- the summer.
(A) onto
(B) during
(C) about
(D) at
- 119.** ----- the next few months, Abundi Ltd. will open its fourth pharmaceutical laboratory in New Zealand.
(A) Within
(B) Soon
(C) Even
(D) When
- 120.** The ----- at Yohanan Company organizes the delivery of supplies to all conference locations.
(A) coordinating
(B) coordinates
(C) coordinated
(D) coordinator

121. The owners of Rowecroft Porcelain ----- to begin production of casual dinnerware sets next month.
- (A) intend
(B) intending
(C) intentional
(D) intentionally
122. Mykos Auto Makers agreed to grant long-term factory employees ----- vacation time.
- (A) exhausted
(B) every
(C) extended
(D) any
123. The customer ----- believed that the coat he had purchased was waterproof.
- (A) mistakenly
(B) mistaken
(C) mistook
(D) mistake
124. All cars built by Roadway Motors come ----- with an alarm reminding drivers to buckle their seat belts.
- (A) equips
(B) equipped
(C) equipping
(D) equipment
125. The components of the CT640 dishwasher are largely the same as ----- of earlier models.
- (A) they
(B) them
(C) those
(D) themselves
126. The Nakato Group has won several industry awards for its innovative marketing -----.
- (A) strategize
(B) strategic
(C) strategically
(D) strategies
127. Krit Pinthong's new mystery novel is the most widely ----- book of the year.
- (A) estimated
(B) anticipated
(C) assumed
(D) predicted
128. The leadership team was quite relieved ----- the Tovyar building project was completed under budget.
- (A) especially
(B) following
(C) when
(D) than
129. ----- two floors of offices, the building offers several retail spaces.
- (A) In addition to
(B) Fortunately
(C) In order that
(D) Especially
130. ----- regarding construction noise and traffic delays should be directed to Mr. Jasdi, the project manager.
- (A) Materials
(B) Concerns
(C) Expansions
(D) Selections

PART 6

Directions: Read the texts that follow. A word, phrase, or sentence is missing in parts of each text. Four answer choices for each question are given below the text. Select the best answer to complete the text. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 131-134 refer to the following advertisement.

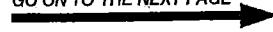
JOIN THE RGBS AUTOMOTIVE TEAM

RGBS Automotive is _____ hiring full-time and part-time workers. Apply today! _____ could
131. _____ become part of our manufacturing team! We make high-tech products _____ found in cars and
132. _____ trucks of all kinds.

RGBS Automotive pays well, and we provide ongoing training plus opportunities for promotion.
133. _____ Go to www.rgbsautomotive.com for more details and to fill out an application.
134.

131. (A) now
(B) likewise
(C) there
(D) instead
132. (A) It
(B) You
(C) They
(D) Everyone
133. (A) can be
(B) that are
(C) and being
(D) that had been
134. (A) Ours is a highly competitive industry.
(B) RGBS Automotive began doing business 45 years ago.
(C) We also offer a generous number of vacation days.
(D) RGBS Automotive sells a wide selection of merchandise.

TEST 10

GO ON TO THE NEXT PAGE 

Questions 135-138 refer to the following memo.

MEMO

To: Marketing Team
From: Alyssa Jacobs, Project Manager
Date: 27 September
Subject: Meeting wrap-up

Thank you again to all of you for your fine work on the upcoming marketing campaign for the Turbo Omega 2 smartphone. As ----- during yesterday's meeting, our goal is to launch the television, radio, and social media advertisements on 1 November. The phone itself will be in stores by 1 December. ----- .

----- , Gary Carollo will draft the press release and post it on our shared drive, where all of you will be able to read it. Please e-mail any ----- for changes to Gary within one week. He will present his final draft at our next regular meeting. We will also tie up any loose ends at that time.

135. (A) taken
(B) driven
(C) earned
(D) decided

136. (A) Remember to turn off your phone at the end of the workday.
(B) This gives us one month to generate consumer excitement.
(C) The wholesale price can also be adjusted if necessary.
(D) These new features will surely increase Turbo Omega 2 sales.

137. (A) Rather
(B) Soon
(C) After all
(D) That is

138. (A) suggesting
(B) suggested
(C) suggestions
(D) suggests

Questions 139-142 refer to the following product information.

Handmade Silk Blouse by Coreopsis Textiles, Size Medium, £45

Coreopsis Textiles' silk blouses are created from vintage fabrics and other recycled components that we sew together in a patchwork fashion. Because all _____ garments are handcrafted, each is 139. one of a kind. 140. Unique variations within each piece are part of the charm of Coreopsis Textiles' products. The blouse you receive will be similar in style but not identical to the one pictured.

Please note that this garment is _____. It is recommended that you either hand-wash it or wash it 141. in cold water on the gentle cycle in a mesh bag. While the item has been prewashed, dryer heat may cause it to shrink. 142. it is important that it be hung to air dry.

139. (A) its
(B) our
(C) your
(D) their

140. (A) This is a hassle-free return policy.
(B) Always check your receipt.
(C) They cannot be exactly replicated.
(D) Extra shipping charges may apply.

141. (A) popular
(B) delicate
(C) mild
(D) unavailable

142. (A) If not
(B) Likewise
(C) Therefore
(D) On the contrary

TEST 10

GO ON TO THE NEXT PAGE

Questions 143-146 refer to the following e-mail.

To: Shu Jiang <sjiang@rowanatech.ca>
From: Maxwell Baschet <mbaschet@mapleroadstorage.ca>
Date: 4 April
Subject: Your contract
Attachment: Jiang contract

Dear Ms. Jiang,

We are pleased you ----- Maple Road Storage for your storage needs. I have attached a copy
143. of your signed contract. -----
144.

Do you know about our referral program? You will receive one free month of storage if someone
you recommend signs a contract with us. The new tenant will receive a free month
----- . You can find more information about this program and all our special ----- on our Web
145. site at www.mapleroadstorage.ca.
146.

Sincerely,

Maxwell Baschet, Site Manager

- 143.** (A) chooses
(B) will choose
(C) chosen
(D) have chosen

- 145.** (A) after all
(B) again
(C) as well
(D) since

- 144.** (A) If your contact information changes,
please let us know.
(B) We hope you will enjoy working
here.
(C) We will reply as soon as possible.
(D) However, business contracts can
be difficult to understand.

- 146.** (A) offers
(B) schedules
(C) classes
(D) amounts

PART 7

Directions: In this part you will read a selection of texts, such as magazine and newspaper articles, e-mails, and instant messages. Each text or set of texts is followed by several questions. Select the best answer for each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 147-148 refer to the following notice.

Cardinal Street Project—Update

Because of unusually wet and cold weather conditions, the road closure on Cardinal Street between Lee Drive and Petunia Lane will be extended until late spring. Construction will continue; however, final paving on Cardinal Street cannot occur until the weather conditions improve. Workers will begin the pavement work once construction of the bridge on Cardinal Street has been completed. If you have questions or comments, please contact Vy Nguyen in the city planning office at 615-555-0184.

147. What is a purpose of the notice?
- (A) To report a change in weather patterns
 - (B) To announce a new detour route
 - (C) To explain a change in road construction plans
 - (D) To highlight causes of road deterioration
148. What is indicated about the Cardinal Street project?
- (A) It includes building a bridge.
 - (B) It is being handled by Ms. Nguyen's company.
 - (C) It does not involve street paving.
 - (D) It cannot be completed in hot weather.

TEST 10

GO ON TO THE NEXT PAGE

Questions 149-150 refer to the following sign.



149. What does George's Orchard Farm offer visitors?
- (A) Free buckets for fruit gathering
 - (B) Customized picnic baskets
 - (C) Samples of pies and jams
 - (D) Tours of the farm

150. What is indicated about the market?
- (A) It has a new parking area.
 - (B) It sells products made with peaches.
 - (C) It is under new management.
 - (D) It is open every day of the week.

Questions 151-152 refer to the following e-mail.

To:	Thandiwe Ngxongo <tngxongo@fancyandformal.co.uk>
From:	Customer Service <service@homethings.co.uk>
Date:	26 October
Subject:	Performa lint roller (Model PL293)

Dear Ms. Ngxongo,

I am sorry to inform you that the Performa lint roller you selected is on back order because of a shortage of its ultra-strong adhesive. We expect a new shipment within three to four weeks. However, if you prefer not to wait, Home Things will be glad to ship the Extreme2 lint roller to you at no extra charge. The Extreme2 model includes a perforated sticky tape for ease of use and comes with two refills. Like the Performa model, it has a strong adhesive that effectively removes hair, fuzz, lint, and dust from most fabrics.

You can request this similar product to be shipped to you in place of the one you ordered, as long as you make the change to your order before the original item ships. Thank you for your understanding.

Sincerely,

Glen McCraine
Customer Service Specialist
Home Things

151. Why did Mr. McCraine write the e-mail?

- (A) To highlight a new product
- (B) To apologize for a delay
- (C) To respond to a question
- (D) To provide details about a return

152. What is indicated about the Extreme2 lint roller?

- (A) It is less expensive than the Performa model.
- (B) It comes with additional tape.
- (C) It is more effective than the Performa model.
- (D) It has received high user ratings.

Questions 153-154 refer to the following text-message chain.



153. What is suggested about Mr. Geraci?

- (A) He owns a building.
- (B) He recently renovated a facility.
- (C) He will approve a loan.
- (D) He will meet with Mr. Michelacci.

154. At 6:53 P.M., what does Ms. Chai most likely mean when she writes, "I can't see that happening"?

- (A) She thinks that renters will be difficult to attract.
- (B) She believes that an offer will still be rejected.
- (C) She doubts that shipping will be easy to organize.
- (D) She thinks that clients will have trouble finding a location.

Questions 155-157 refer to the following advertisement.

Blossom Sales Systems

Blossom Sales Systems (BSS) makes running your business a breeze with its sleek, intuitive point-of-sale devices. As a small business owner, you have many responsibilities and a reputation to build. BSS has all the tools needed to make transactions safe, seamless, and hassle-free.

Enjoy the convenience of a system that has you covered wherever you conduct your business. Whether you sell in a store, over the phone, or online, BSS simplifies the transaction process while backing you with 24-7 technical expertise. Our innovative devices enable you to accept a variety of payment types—from magnetic-stripe and chip readers for credit cards to digital scanners for checks to popular mobile app payment services—ensuring that no potential sales are missed.

Sign up for BSS today and enjoy a free ten-day trial. Registration takes just fifteen minutes to complete. Once approved, save \$50 on the purchase of any BSS device that connects to your phone or tablet. Call 931-555-0148 to schedule a demonstration and see how BSS can make your sales bloom!

155. The word “backing” in paragraph 2, line 3, is closest in meaning to
- (A) favoring
 - (B) reversing
 - (C) supporting
 - (D) establishing
156. What payment method is NOT mentioned in the advertisement?
- (A) Cash
 - (B) Check
 - (C) Credit card
 - (D) Mobile app
157. What is BSS offering as a sales promotion?
- (A) A new mobile phone
 - (B) A fifteen-day free trial
 - (C) A free device for a tablet
 - (D) A discount on equipment

TEST 10

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Questions 158-160 refer to the following e-mail.

E-mail	
To:	cbrandt@prebleevents.com
From:	chsiao@yanvillefestival.com
Date:	May 15
Subject:	Festival support
<p>Dear Mr. Brandt,</p> <p>Thank you for contacting us regarding the Yanville Festival. — [1] —. We have already contracted with Breemer's Staging to provide lighting equipment for our main stages.</p> <p>— [2] —. Do you provide catering services? — [3] —. We do not have anyone yet to manage the food for our actors and stage crews. Would you be interested in this work? Please let me know. — [4] —.</p> <p>Best regards,</p> <p>Cecily Hsiao Vice-Chair, Yanville Festival</p>	

158. What is one reason that Ms. Hsiao wrote the e-mail?

(A) To confirm an order
(B) To request a price
(C) To provide a report
(D) To make an offer

159. What most likely is the focus of the Yanville Festival?

(A) Music
(B) Books
(C) Theater
(D) Fashion

160. In which of the positions marked [1], [2], [3], and [4] does the following sentence best belong?

"However, we have heard good reports about your company, Preble Events, from our partners."

(A) [1]
(B) [2]
(C) [3]
(D) [4]

Questions 161-163 refer to the following advertisement.

Kramer's Emporium
2323 Raleigh Street • Houston, TX 77021

After 25 years in business, our store is closing. Everything must go!

From refrigerators to washing machines, we have hundreds of brand-new appliances for your home or office. Most items have been marked down by 30 percent. Delivery is available within 60 miles of our store for a flat fee of \$50.00. We are open daily from 9:00 A.M. to 7:00 P.M.

Don't wait! Merchandise is selling fast!

- 161.** What most likely can be purchased at Kramer's Emporium?
- (A) Computers
 - (B) Sofas
 - (C) Dishwashers
 - (D) Food
- 162.** Why is Kramer's Emporium selling merchandise at a discount?
- (A) It will soon move to a new location.
 - (B) It wants to promote a specific brand.
 - (C) It needs to make room for new items.
 - (D) It will soon go out of business.
- 163.** What is mentioned about delivery?
- (A) It is free for purchases of two or more items.
 - (B) It is available only in a specific area.
 - (C) It is limited to large items.
 - (D) It is included in the price of the item.

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Questions 164-167 refer to the following e-mail.

To:	Bruce Holt
From:	Shamonica Walker
Date:	April 9
Subject:	Immediate and confidential

Dear Bruce,

Beginning with the new fiscal year, a change in retirement benefits will be applied for all full-time employees here at Blanen Industries. They will no longer be given their matching retirement funds in the form of cash. Instead, their retirement funds will be provided in the form of company stock to be deposited in their retirement portfolios.

Our current retirement management firm, Proxave Futures, has been informed of this change in retirement benefits. The firm will manage the transition and will continue to provide customer support to Blanen Industries employees. Questions should be directed to Pierre Dehaene at Proxave Futures rather than our human resources department.

Please work with Yua Suzuki, head of human resources, to provide her with the information she should include in her all-staff communication about this important change in employee benefits. Our president notified me that he would like to receive all reports related to this transition. Also, please continue to send me daily financial reports.

Best,

Shamonica Walker, CFO
Blanen Industries

164. What is a purpose of the e-mail?

- (A) To inquire about a transaction
- (B) To plan a meeting agenda
- (C) To provide instructions
- (D) To ask for an opinion

165. The word "applied" in paragraph 1, line 1, is closest in meaning to

- (A) requested
- (B) delayed
- (C) discussed
- (D) implemented

166. What is suggested about Proxave Futures?

- (A) It is giving employees a bonus.
- (B) It offers company stock shares to its employees.
- (C) It will address any concerns of Blanen Industries employees.
- (D) It is merging with Blanen Industries.

167. Who is responsible for notifying all employees about the policy change?

- (A) Mr. Holt
- (B) Ms. Walker
- (C) Mr. Dehaene
- (D) Ms. Suzuki

Questions 168-171 refer to the following online chat discussion.



Monica Zia (8:27 A.M.) Hi, Yuji and Sung-ho. I wonder if one of you could help me later today. Dejani Jones was going to help, but she's going to be out of the office today.

Yuji Saito (8:28 A.M.) That's too bad. Did she say why?

Monica Zia (8:28 A.M.) She said she had a slight cold but that she should be able to work from home on the data analyses for her clients.

Sung-ho Suh (8:29 A.M.) So, she won't be coming in at all today?

Monica Zia (8:31 A.M.) No. And Dejani and I were going to go to Willi's Market to buy food and beverages for tomorrow's office picnic. You remember, right? Saturday at noon at City Park. Anyhow, Dejani has a car and was going to drive us to the store and use her credit card to purchase the supplies. I know that both of you drive to work, so I thought one of you could help.

Sung-ho Suh (8:32 A.M.) When were you thinking of going?

Yuji Saito (8:32 A.M.) Sure. I can help, and we can use my credit card.

Monica Zia (8:33 A.M.) Around two.

Yuji Saito (8:34 A.M.) No problem. Just stop by my cubicle, and we can take my car to go to the store.

Sung-ho Suh (8:35 A.M.) That's great, Yuji. I have several meetings this afternoon, so I wouldn't be able to get away.

Monica Zia (8:35 A.M.) Thanks, Yuji. I'll see you this afternoon.

168. Why is Ms. Jones going to be out of the office today?
(A) She is feeling ill.
(B) She works from home every Friday.
(C) She is meeting with clients.
(D) She is having car trouble.
169. What had Ms. Jones previously agreed to do?
(A) Drive Ms. Zia to work
(B) Choose a location for a picnic
(C) Move to a new office cubicle
(D) Help with some shopping
170. Who most likely will purchase food and beverages for the picnic?
(A) Ms. Zia
(B) Ms. Jones
(C) Mr. Saito
(D) Mr. Suh
171. At 8:33 A.M., what does Ms. Zia mean when she writes, "Around two"?
(A) She needs at least two people to help her at Willi's Market.
(B) She has reserved two tickets for an event at City Park.
(C) She plans to meet with Mr. Suh in about two hours.
(D) She wants to leave the office this afternoon at about two o'clock.

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Questions 172-175 refer to the following e-mail.

To:	Dorota Kucharski <dkucharski@internationaltechnologalsociety.org>
From:	Luciano Moretti <lmoretti@internationaltechnologalsociety.org>
Date:	8 August
Subject:	Research results

Ms. Kucharski,

The following is a summary of what I have learned in my research about where to hold our next annual technology conference in June of next year.

In Rome, the best option I have found is Hotel al Ponte. The total cost for conference events there would be €31,500. — [1] —. Individual hotel rooms would cost €80 per night for participants. In the event that attendance is high, we could also house participants in the nearby Hotel Milvio at €120 per night. — [2] —.

I also looked into hotels in Genoa and Florence, but I could not find any that would be much cheaper in overall conference costs. — [3] —. More importantly, I am concerned that the greater cost of flights to those smaller cities could discourage some attendees. Rome, on the other hand, has affordable direct flights from most European cities. — [4] —. It will also be more affordable for our colleagues coming from Buenos Aires.

If you would like to pursue the Hotel al Ponte option, I will provide a detailed write-up of the anticipated costs and of the amenities offered by the hotel.

Best,

Luciano Moretti
Secretary, International Technological Society

- 172.** What is the main purpose of the e-mail?
- (A) To book travel for a conference
 - (B) To compare possible venues for a conference
 - (C) To request a budget increase for organizing a conference
 - (D) To inquire about the cost of attending a conference

- 173.** What is indicated about the conference?
- (A) It is for professionals in the travel industry.
 - (B) It takes place every year.
 - (C) It is usually held in Buenos Aires.
 - (D) It will occur in August.

- 174.** What is true about Hotel Milvio?
- (A) It is more expensive than Hotel al Ponte.
 - (B) It is usually fully booked.
 - (C) It has locations in Genoa and Florence.
 - (D) It has more rooms than Hotel al Ponte.
- 175.** In which of the positions marked [1], [2], [3], and [4] does the following sentence best belong?
- “The savings to host the conference in one of those cities would be €500 at most.”
- (A) [1]
 - (B) [2]
 - (C) [3]
 - (D) [4]

TEST 10

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Questions 176-180 refer to the following Web page and online review.

<https://www.centraluniversity.edu/nutrition/newsletter>

Home

Customer Service

Subscribe

Account

Log In

Central University Health Newsletter—Your Guide to Nutrition and Well-Being

Tips on healthful eating are available almost everywhere—from TV shows to online cooking forums. It's often difficult to know whether the advice you encounter is based on scientific evidence. That's why the *Central University Health Newsletter* is indispensable. Each month, it delivers informative, easy-to-understand articles that summarize findings by researchers at the Central University School of Nutrition. For example, last April's issue evaluated nutritional supplements that are sold in supermarkets. The back page features our Ask an Expert column, in which the director of the School of Nutrition answers readers' questions.

A one-year subscription is \$20 and includes online access to all previous issues. We also offer a 10 percent discount on your first subscription renewal. What's more, subscribers receive our free weekly "Healthy Living" e-mail update, which includes special reports plus links to videos and podcasts.

To get started, simply go to our Subscribe page and follow the instructions.

<https://www.centraluniversity.edu/nutrition/newsletter/reviews>

Publication: *Central University Health Newsletter*

★★★★★

Reviewed by: Ari Kipp

Date posted: August 4

This is my second year subscribing to the *Central University Health Newsletter*, which I read cover to cover. I'm particularly impressed with the Ask an Expert column, and I always learn something new. This month, for instance, Dr. Stella Booth gives a surprising answer to the question of which pasta is most nutritious. I didn't know that bean-based pasta even existed, much less how much fiber it contains. I tried it and will never go back to regular pasta. My sole complaint is that the newsletter is only twelve pages long!

- 176.** What is the purpose of the Web page?
- (A) To explain the reason for a price increase
 - (B) To increase the size of the audience for a publication
 - (C) To recruit volunteers for a research project
 - (D) To sell nutritional supplements
- 177.** In the Web page, the word “delivers” in paragraph 1, line 4, is closest in meaning to
- (A) presents
 - (B) transports
 - (C) guides
 - (D) claims
- 178.** What is true about Mr. Kipp?
- (A) He is a health-care professional.
 - (B) He received a 20 percent discount on a subscription.
 - (C) He gets nutrition tips from a television program.
 - (D) He gets a weekly e-mail from Central University.
- 179.** What is indicated about the Central University School of Nutrition?
- (A) It creates lesson plans for local teachers.
 - (B) It is headed by Dr. Booth.
 - (C) It offers online cooking classes.
 - (D) It has a job opening for a researcher.
- 180.** According to the online review, what is a weakness of the newsletter?
- (A) The limited range of topics
 - (B) The complexity of the articles
 - (C) The lack of photographs
 - (D) The overall length

Questions 181-185 refer to the following invoice and e-mail.

Brit-Revision Editing Services Invoice

Freelance Editor: Lisa Yamashita

Invoice Date: 30 September

Address: 178 Upsala Road
LONDON
E16 1DJ

Contact: (020) 7946 0612

lisa.yamashita@bluesun.co.uk

Stashcash ID: Lisa.Yamashita8

Client Name	Project Description	Date Completed	Time
Eddie Kent	University thesis editing	5 September	2 hours
Ben Gallagher	Grant proposal editing	9 September	10 hours
Lydia Quinn of Hyden Interiors	Marketing copy editing	17 September	8.5 hours
Winona Rogers	Journal article editing	22 September	2 hours
Tony Withers	CV and cover letter editing	28 September	2.5 hours

To:	Lisa Yamashita < lisa.yamashita@bluesun.co.uk >
From:	Claudio Aguilar < caguilar@britrevision.co.uk >
Date:	1 October
Subject:	Your recent invoice

Dear Lisa,

Thank you for sending your invoice for services rendered in the month of September. I want to commend you on your superb start as one of our independent freelance editors. Our clients had nothing but positive things to say about your work. As you know, we do not dictate how you structure your workday; instead, Brit-Revision (BRV) guidelines require simply that deadlines be met and that work quality be maintained. You have done both admirably.

Also, we will pay you for an additional 30 minutes of work that you did for Mr. Kent. He reported that you did consulting work for him over the phone on a short oral presentation that he created. As for the work that you did for our long-standing corporate client Lydia Quinn, you will see on your receipt that we have paid you at a higher hourly rate.

I have initiated the transfer of £750 into your Stashcash account. The funds should appear in your account by tomorrow morning.

Sincerely,

Claudio Aguilar
Accounts Payable, Brit-Revision Editing Services

- 181.** What client of BRV's is most likely seeking new employment?
- (A) Mr. Gallagher
 - (B) Ms. Quinn
 - (C) Ms. Rogers
 - (D) Mr. Withers
- 182.** What does the e-mail indicate about Ms. Yamashita?
- (A) She can set her own hours.
 - (B) She visits the BRV office every week.
 - (C) She must find new clients for BRV.
 - (D) She will be eligible for a job promotion soon.
- 183.** According to the e-mail, what did Ms. Yamashita NOT include on the invoice?
- (A) A change of address
 - (B) An additional task
 - (C) A project end date
 - (D) An account number
- 184.** For what project will Ms. Yamashita earn the most per hour?
- (A) The university thesis
 - (B) The grant proposal
 - (C) The marketing copy
 - (D) The journal article
- 185.** When can Ms. Yamashita expect a payment to arrive?
- (A) On September 28
 - (B) On September 30
 - (C) On October 1
 - (D) On October 2

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TEST 10 313

Questions 186-190 refer to the following e-mails and instructions.

To:	New Employees
From:	Hemi Amos <hamos@motmanmotors.com>
Date:	June 8
Subject:	Welcome to Motman Motors
Attachment:	Information

Dear New Employees,

Welcome! We are thrilled that all of you are joining Motman Motors.

New-employee orientation for all is on June 10 from 9:00 A.M. to 12:00 noon. Please report to the proper room in the Pimzler Building on our campus as indicated below. I will come around to each room to meet the new employees briefly.

- Marketing and Customer Service: both groups report to room 320.
- Engineering: report to room 215.
- Technology Services: report to room 158.

I can confirm that the employee paperwork has been finalized for most of you, so at this point we just need to ensure that your Motman Motors portal account is set up using the employee identification number recently sent to you and that your bank account information is entered there. Please follow the attached instructions to complete this final step. It should not take any more than fifteen minutes, and I ask that you do this by June 17. Don't hesitate to reach out if you have any questions.

Welcome aboard!

Hemi Amos
Human Resources, Motman Motors

Please follow these steps to create and activate your new Motman Motors portal account. Go to <https://motmanmotors.com/portal/activation> to begin.

1. Go to the "New User Registration" page and enter your employee ID number.
2. Your name and address will appear. Confirm that this information is correct.
3. A new screen titled "Bank Account" will appear. Fill in your bank account information.
4. Finally, you will be asked to select two security questions and provide the answers.

Once you have created your account, your account will become active, the payroll department will be alerted, and your payment schedule will be set. Please e-mail Mr. Hemi Amos at hamos@motmanmotors.com if you have any difficulties or questions.

To:	Hemi Amos <hamos@motmanmotors.com>
From:	Karuna Dimaano <kdimaano@motmanmotors.com>
Date:	June 9
Subject:	Trouble with Motman Motors portal

Dear Mr. Amos,

Thank you for the kind welcome e-mail yesterday.

I am trying to set up my Motman Motors portal account, but I seem to be having trouble with my employee ID number. Each time I put the information into the system, I get an error message. I might not have the right number. Can you please advise me on how to address this?

I also have another question. Will the orientation include any information for newcomers to San Antonio? I am excited to start exploring everything here that this great city offers.

I look forward to meeting you tomorrow in room 215 in the Pimzler Building.

Thank you,

Karuna Dimaano

186. According to the first e-mail, what was previously sent to new employees?
- An advertisement
 - An application form
 - An employee ID number
 - Directions to an office complex
187. According to the first e-mail, what is the deadline to complete an online task?
- June 8
 - June 10
 - June 15
 - June 17
188. What step is Ms. Dimaano having trouble with?
- Step 1
 - Step 2
 - Step 3
 - Step 4
189. What department will Ms. Dimaano join?
- Marketing
 - Customer Service
 - Engineering
 - Technology Services
190. In the second e-mail, what is suggested about Ms. Dimaano?
- She has just graduated from university.
 - She has met Mr. Amos before.
 - She is concerned about finding a building.
 - She has recently moved to San Antonio.

Questions 191-195 refer to the following e-mail, invoice, and memo.

To:	Felix Herman <felixh@videogenieproductions.com>
From:	Sapna Mathai <smathai@thehospitalequipmentco.com>
Date:	September 17
Subject:	Notes on rough cut of video
Attachment:	Information

Dear Mr. Herman,

Thank you for sending the rough version of the informational video for our new Fluorolook Imager. I think that the video looks great so far. It clearly demonstrates why the Fluorolook is the best medical imaging device available. I have just a few notes before you proceed to create the final version.

- At 20 seconds: Could you insert a short timeline of the history of The Hospital Equipment Company? I have attached the relevant information to this e-mail.
- At 1 minute: I had a hard time seeing the details of the control panel in this scene. Could you please replace it with a close-up shot?
- At 2 minutes: The sequence in which the medical technician positions the patient and adjusts the machine moves too quickly. Can this be slowed down?

I look forward to seeing the final version on September 23. As always, thank you and your colleagues at Video Genie Productions for the excellent work.

Sincerely,

Ms. Sapna Mathai, Project Manager
The Hospital Equipment Company

The Hospital Equipment Company				
Invoice 9984				
Billing date: October 25				
Installation date: October 26				
Bill to:				
All-City Hospital 3 Shoreline Road Clear Lake, Minnesota 55319				
Quantity	Item Number	Description	Unit Price	Total
2	62630	Fluorolook Imager	\$242,300	\$484,600
Delivery and Installation				\$2,350
Total				\$486,950

MEMO

To: All The Hospital Equipment Company Employees
From: Marcia Oliver, Vice President of Sales
Date: October 27
Re: Good work!

Congratulations on the successful launch of the Fluorolook Imager! The Hospital Equipment Company has made its first sale—to a hospital in Clear Lake. And MDP Delivery has informed us that the two devices have been delivered.

I would especially like to commend Ms. Mathai. She was instrumental in getting us to this point. The administrator of the hospital that made the purchase, Mr. Fabrice Lamontagne, credited his decision to the informational video. He remarked that the video effectively demonstrated why the Fluorolook Imager was the right device for his medical institution.

191. What is attached to the e-mail?
- (A) Details about an invoice
 - (B) Reviews of Video Genie Productions
 - (C) A timeline for completing a project
 - (D) A graphic outlining a company's history
192. Why does Ms. Mathai want to replace the scene at 1 minute?
- (A) Some content is not clearly visible.
 - (B) Some equipment is labeled incorrectly.
 - (C) The video of the scene moves too quickly.
 - (D) The medical technician speaks too quietly.
193. What does the invoice indicate about the Fluorolook Imagers?
- (A) They were sold at a discount.
 - (B) The delivery was free of charge.
 - (C) The purchaser ordered two of them.
 - (D) They were installed on October 25.
194. Whom does Ms. Oliver specifically praise?
- (A) A medical technician
 - (B) A hospital administrator
 - (C) A project manager
 - (D) A video producer
195. Where does Mr. Lamontagne most likely work?
- (A) At MDP Delivery
 - (B) At Video Genie Productions
 - (C) At The Hospital Equipment Company
 - (D) At All-City Hospital

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Questions 196-200 refer to the following packing slip and e-mails.

Packing Slip		
Item Number	Description	Quantity
EVO160	750-millilitre extra-virgin olive oil standard size glass cruet with handle	15 cases
EVO161	1-litre extra-virgin olive oil family size glass bottle	20 cases
EVO162	1.5-litre extra-virgin olive oil chef size glass bottle	10 cases
EVO163	3-litre extra-virgin olive oil bulk size Reina logo tin	5 cases
EVO001	50-millilitre extra-virgin olive oil December sample size	2 cases

Celebrate the season with us! Place your next order by 31 January to receive 10 percent off.

E-mail

To:	Pablo Nadal <pnadal@reinaoliveoilcompany.es>
From:	Min Hae Seong <seongmh@bestproductssupermarket.co.kr>
Date:	12 December
Subject:	Order number SK6224

Dear Mr. Nadal:

We appreciate your fulfilling our recent order of extra-virgin olive oil so quickly. Unfortunately, there is a small issue with the shipment, and we need your assistance. While nothing was damaged or missing, the 3-litre bulk size containers were delivered in error.

We would like to arrange to send these products back. Please inform us how to proceed.

Thank you,

Min Hae Seong
Receiving and Distribution, Best Products Supermarket

To:	Min Hae Seong <seongmh@bestproductssupermarket.co.kr>
From:	Pablo Nadal <pnadal@reinaoliveoilcompany.es>
Date:	14 December
Subject:	RE: Order number SK6224

Dear Ms. Seong,

I apologise for the error in order number SK6224. We have determined that your order was accidentally combined with another in our electronic database. Unfortunately, we are unable to restock any items that have left our warehouse. Therefore, you may keep the additional olive oil and sell it in your stores. Also, you will receive a refund for the extra charge within the next five to ten business days because of our mistake.

We are currently celebrating peak olive season by offering 10 percent off of your next order. Also, during our Olive Harvest Festival in December, every shipment includes samples of our company's classic olive oil that we encourage you to give to your shoppers with our compliments.

We hope to continue providing Best Products Supermarket with the finest olive oils.

Sincerely yours,

Pablo Nadal
Export Division Manager, Reina Olive Oil Company

196. What is the purpose of the first e-mail?

- (A) To place an order
- (B) To inquire about delivery costs
- (C) To discuss a shipping mistake
- (D) To make a payment

197. What item number does Ms. Seong refer to?

- (A) EVO160
- (B) EVO161
- (C) EVO162
- (D) EVO163

198. What does the second e-mail suggest about Reina Olive Oil Company?

- (A) It is seeking new clients.
- (B) It cannot accept returns.
- (C) It is owned by Mr. Nadal.
- (D) It distributes more than olive oil.

199. What does Mr. Nadal mention he will do for Ms. Seong?

- (A) Begin an investigation
- (B) Send some company brochures
- (C) Arrange for a refund
- (D) Send a revised bill

200. Why was item number EVO001 included in the shipment?

- (A) To recognize and celebrate a festival
- (B) To introduce a company's new product
- (C) To replace an item that was out of stock
- (D) To resolve an issue with a company's database

Stop! This is the end of the test. If you finish before time is called, you may go back to Parts 5, 6, and 7 and check your work.





ANSWER SHEET

한국
한자
한국
한국

Test 01 (Part 5~7)

A large grid of 100 numbered circles, arranged in 10 rows and 10 columns. Each circle contains a number from 101 to 200, starting at the top-left and moving right and down. The numbers are: 101, 102, 103, 104, 105, 106, 107, 108, 109, 110, 111, 112, 113, 114, 115, 116, 117, 118, 119, 120, 121, 122, 123, 124, 125, 126, 127, 128, 129, 130, 131, 132, 133, 134, 135, 136, 137, 138, 139, 140, 141, 142, 143, 144, 145, 146, 147, 148, 149, 150, 151, 152, 153, 154, 155, 156, 157, 158, 159, 160, 161, 162, 163, 164, 165, 166, 167, 168, 169, 170, 171, 172, 173, 174, 175, 176, 177, 178, 179, 180, 181, 182, 183, 184, 185, 186, 187, 188, 189, 190, 191, 192, 193, 194, 195, 196, 197, 198, 199, 200.

Test 02 (Part 5~7)

A grid of 120 numbered circles arranged in 10 rows and 12 columns. The numbers range from 1 to 120.

1	2	3	4	5	6	7	8	9	10	11	12
13	14	15	16	17	18	19	20	21	22	23	24
25	26	27	28	29	30	31	32	33	34	35	36
37	38	39	40	41	42	43	44	45	46	47	48
49	50	51	52	53	54	55	56	57	58	59	60
61	62	63	64	65	66	67	68	69	70	71	72
73	74	75	76	77	78	79	80	81	82	83	84
85	86	87	88	89	90	91	92	93	94	95	96
97	98	99	100	101	102	103	104	105	106	107	108
109	110	111	112	113	114	115	116	117	118	119	120

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Test 03 (Part 5~7)

A large grid of 100 numbered circles for a dot-to-dot activity. The numbers are arranged in a 10x10 pattern, starting from 1 at the top-left and ending at 100 at the bottom-right. Each circle contains a number from 1 to 100.

Test 04 (Part 5~7)

A large grid of 100 numbered circles for a dot-to-dot activity. The numbers are arranged in a 10x10 pattern, starting from 1 at the top-left and ending at 100 at the bottom-right. Each circle contains a number from 1 to 100.



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수험번호

Test 05 (Part 5~7)

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Test 06 (Part 5~7)

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Test 07 (Part 5~7)	
101	© © © © 121
102	© © © © 122
103	© © © © 123
104	© © © © 124
105	© © © © 125
106	© © © © 126
107	© © © © 127
108	© © © © 128
109	© © © © 129
110	© © © © 130
111	© © © © 131
112	© © © © 132
113	© © © © 133
114	© © © © 134
115	© © © © 135
116	© © © © 136
117	© © © © 137
118	© © © © 138
119	© © © © 139
120	© © © © 140
121	© © © © 181
122	© © © © 182
123	© © © © 183
124	© © © © 184
125	© © © © 185
126	© © © © 186
127	© © © © 187
128	© © © © 188
129	© © © © 189
130	© © © © 190
131	© © © © 191
132	© © © © 192
133	© © © © 193
134	© © © © 194
135	© © © © 195
136	© © © © 196
137	© © © © 197
138	© © © © 198
139	© © © © 199
140	© © © © 200

Test 08 (Part 5~7)	
101	© © © © 141
102	© © © © 142
103	© © © © 143
104	© © © © 144
105	© © © © 145
106	© © © © 146
107	© © © © 147
108	© © © © 148
109	© © © © 149
110	© © © © 150
111	© © © © 151
112	© © © © 152
113	© © © © 153
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125	© © © © 165
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127	© © © © 147
128	© © © © 148
129	© © © © 149
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Test 09 (Part 5~7)

Test 10 (Part 5~7)

A grid of 100 numbered circles arranged in 10 rows and 10 columns. Each circle contains a number from 1 to 100, representing a choice for a multiple-choice question. The numbers are: Row 1: 1, 2, 3, 4, 5, 6, 7, 8, 9, 10; Row 2: 11, 12, 13, 14, 15, 16, 17, 18, 19, 20; Row 3: 21, 22, 23, 24, 25, 26, 27, 28, 29, 30; Row 4: 31, 32, 33, 34, 35, 36, 37, 38, 39, 40; Row 5: 41, 42, 43, 44, 45, 46, 47, 48, 49, 50; Row 6: 51, 52, 53, 54, 55, 56, 57, 58, 59, 60; Row 7: 61, 62, 63, 64, 65, 66, 67, 68, 69, 70; Row 8: 71, 72, 73, 74, 75, 76, 77, 78, 79, 80; Row 9: 81, 82, 83, 84, 85, 86, 87, 88, 89, 90; Row 10: 91, 92, 93, 94, 95, 96, 97, 98, 99, 100.

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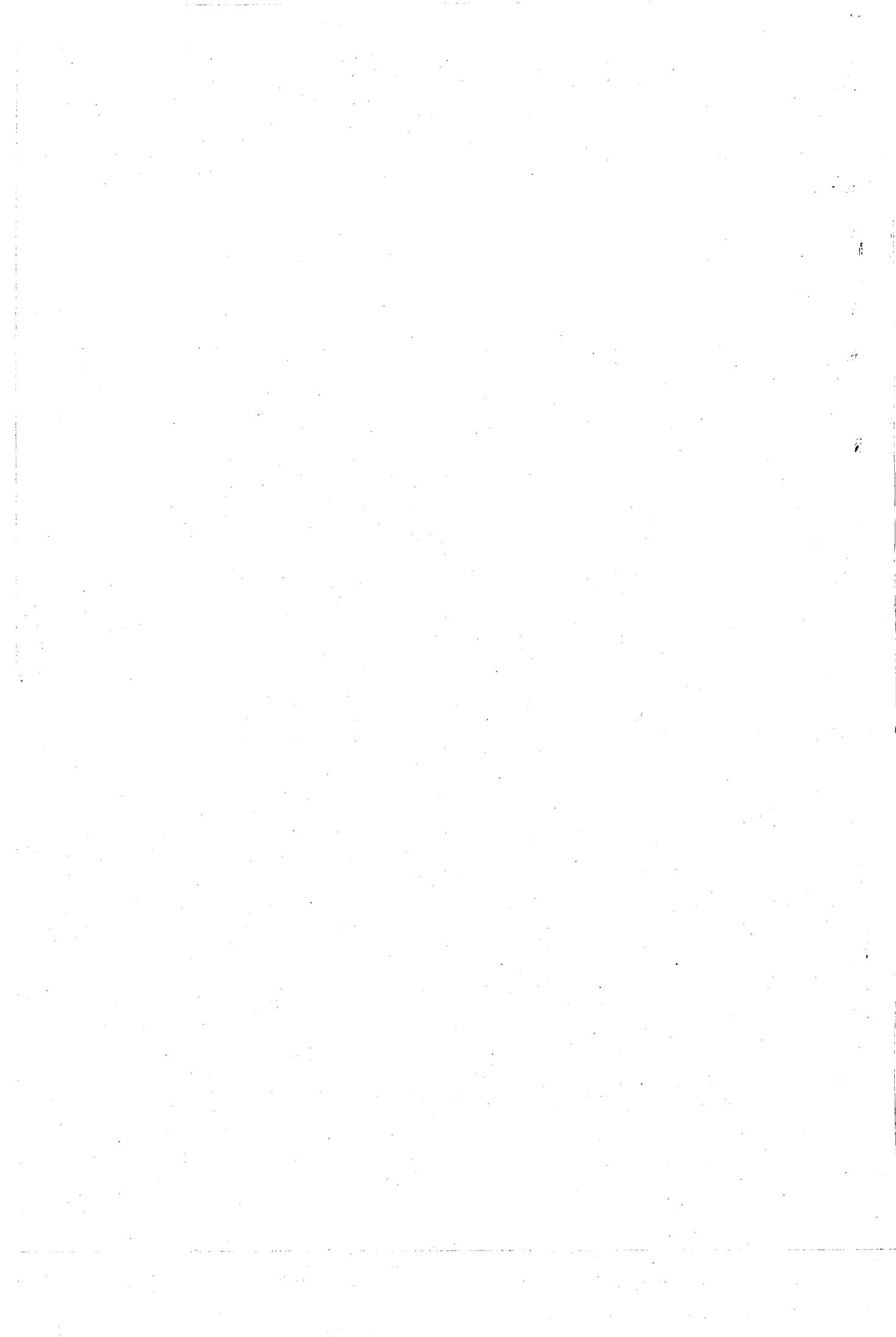
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