

# THANH HOANG

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Results-driven Software Engineer with nearly 5 years of experience in developing innovative software solutions for startup companies. Skilled in both independent and collaborative work environments, with a proactive approach to problem-solving. Passionate about creating impactful products that enhance user experience and possess a deep understanding of domain knowledge.

## SKILLS

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**Front-End:** ReactJS, NextJS, GraphQL, RESTful API, Antdesign, HTML, CSS, Apollo Client

**Cloud Services:** AWS Lambda function, SNS, SQS, SES, Cloud watch, Hasura.io

**Back-end:** Node.JS, GraphQL, RESTful API, Apollo Server

**Database:** PostgreSQL, MongoDB

**Others:** Git, Regex, Puppeteer, Typescript, ES6, Lemon Squeezy, LLMs API Interaction

## WORK EXPERIENCE

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### SOFTWARE ENGINEER

Apr 2024 - Jun 2024

#### TranscriptGPT.app (Chrome extension) -Solo Product

Viet Nam

- TranscriptGPT.app is an AI wrapper SaaS for audio transcribing
- Feature: Live transcript, Tab audio recording, Transcription intelligence interact with LLM such as OpenAI, Anthropic Claude, Google gemini
- Tech stack and used services: ReactJS (Nextjs & Vite), Nest.js, GraphQL, AWS Lambda, AWS SNS, AWS SQS, AWS S3, PostgreSQL served over Hasura Cloud.
- Authentication: Google Authentication , Email + Password
- Payment: Lemon Squeezy payment gateway

### SOFTWARE ENGINEER

Aug 2022 - Dec 2023

#### Papaya Insurtech (Product) - <https://www.papaya.asia>

Viet Nam

- Led the development of UI and orchestrated key business functionalities as a full-stack software engineer
- Enhanced code quality through meticulous code reviews, delivering insightful feedback that propelled the team's coding standards to new heights.
- Developed a product utilized by third-party companies, resulting in a 50% increase in decision-making efficiency across the organization.
- Innovated a groundbreaking approach to user data input, reducing data entry time by 50% and increasing efficiency and user satisfaction.
- Monitored production issues, implemented effective solutions.

### SOFTWARE ENGINEER

Nov 2020 - Aug 2022

#### Bizzi Viet Nam (Product) - <https://bizzi.vn>

Viet Nam

- Developed UI and orchestrated key business functionalities as a full-stack software engineer, resulting in updating hundreds of new invoice providers.
- Developed an internal product utilized by Customer Success Department, resulting in a 50% increase in re-processing of failed invoice sent over emails.
- Enhanced code quality through meticulous code reviews, delivering insightful feedback that improved the team's coding standards.
- Implemented unit tests.
- Monitored production issues, implemented effective solutions.
- Mentored intern and junior developers resulting in helping them gain the skills of developing UI.

### WEB DEVELOPER

May 2019 - Nov 2020

#### Midota CO.,LTD (Outsource)

Viet Nam

- Developed UI and orchestrated key business functionalities for Japanese Customer as a full-stack software engineer.
- Enhanced code quality through meticulous code reviews, delivering insightful feedback that improved the team's coding standards.

### INTERN WEB DEVELOPER

Mar 2019 - May 2019

#### Bee Sight Soft Ltd

Viet Nam

Translated design concepts into functional and visually appealing HTML pages.

## PROJECTS

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### Internal tool for claim assessor handling insured person claim cases - At Papaya Insurtech

This internal tool is designed specifically for claim assessors, streamlining the process of managing and evaluating insurance claims from insured individuals. It serves as a comprehensive platform, enabling professionals to efficiently handle a wide range of claim cases with precision and ease.

Tech stack: ReactJS, Node.JS, GraphQL, AWS, PostgreSQL

Team Size: 10 - 15

Role:

- Fullstack Engineer
  - Participate in building UI, handle bussiness functions.
  - Cross review code of other members
  - Monitor and fix bugs
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### Invoice automation processing - At Bizzi

Invoice automation processing is a transformative solution designed to modernize and streamline the entire invoice management cycle for businesses of all sizes. By leveraging cutting-edge technology, this system automates the receipt, processing, and payment of invoices, significantly reducing manual effort and minimizing the risk of errors

Tech stack: ReactJS, Node.JS, GraphQL, AWS, PostgreSQL

Team Size: 10 - 15

Role:

- Fullstack Engineer
  - Participate in building UI, handle bussiness functions.
  - Cross review code of other members
  - Monitor and fix bugs
  - Mentor intern 1 frontend developer, and 1 junior backend developer
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### Dashboard for insurer company - At Papaya Insurtech

This dashboard is a cutting-edge solution tailored for insurance companies, providing a centralized platform for real-time monitoring and management of various operational aspects. It is designed to enhance efficiency, streamline processes, and support data-driven decision-making across the organization.

Tech stack: ReactJS, Node.JS, GraphQL, AWS, PostgreSQL

Team Size: 10 - 15

Role:

- Fullstack Engineer
  - Own the main responsibility to build the dashboard from scratch
  - Cross review code of other members
  - Monitor and fix bugs
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### Products installment registration and management - JAPAN

Provide an advanced digital platform designed to revolutionize the way installment plans for products are registered and managed.

Tech stack: VueJS, Laravel, MySQL

Team Size: 10

Role:

- Fullstack Engineer
  - Participate in building UI, handle bussiness functions.
  - Cross review code of other members
  - Monitor and fix bugs
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### Tokyo driving license CMS website - JAPAN

Tokyo Driving License CMS Website is an innovative online platform designed to streamline and simplify the process of managing driving license applications, renewals, and information for residents of Tokyo. This comprehensive system is tailored specifically for the local regulatory requirements and provides a user-friendly interface for both administrators and applicants.

Tech stack: Blade template, Laravel, MySQL, JQuery

Team Size: 5

Role:

- Fullstack Engineer
- Participate in building UI, handle bussiness functions.
- Cross review code of other members

- Monitor and fix bugs

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**Tabs Group Helper - Auto group tabs by domain** [!\[\]\(8be7dbed0cdcd9134bb63b78488f98f4\_img.jpg\)](#)**Jan 2023 - Jan 2023**

Tabs Group Helper revolutionizes the way you manage tabs, making your browsing experience more efficient and enjoyable. Say hello to an organized digital workspace that empowers you to conquer the web with ease.

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**EDUCATION****Bachelor of Engineering in Computer network and Communication****Jan 2015 - Jan 2020**

University of Information Technology

**GPA: 7.69**

Graduated as an Engineer in Computer network and Communication department - University of Information Technology - Viet Nam National University

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**CERTIFICATIONS****Toeic Certificate score: 700 by IIG Viet Nam****Dec 2019**

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**LANGUAGES****Vietnamese** (Native proficiency) • **English** (Professional working proficiency)

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**AWARDS****Employee of the year by Bizzi Viet Nam****Dec 2021**