**The Project I Have Contributed to Team Success**

SITUATION

In the ISO 9001 and 27001 project for NTT Data Corporation (2015), I had to build up QMS (Quality Management System) and ISMS (Information Security Management System) with all new processes for the company following ISO 27001 and ISO 9001 based on ERP systems of the company using Java and Microsoft SQL Database technologies. This project required a large resources to support. At that time, the company recruited about 10 internships who had just graduated from the university. I had to build the new processes and train these 10 new members in the project.

ACTION

I made a project plan with detailed tasks and detailed deadlines for each one.

I put the priority and the difficulty level of each task.

I researched and surveyed the abilities and background of each new member.

Then I assigned the tasks established for new members. I assigned easy tasks to them completely and they could do them independently. I also assigned difficult tasks to them and an experienced person (including me) to train them in those tasks.

RESULT

More than 100 new processes for the ISMS and QMS were done in the year 2015 and I could proceed to the next phase of asking the ISMS Auditor for BSI to audit and gave the company ISO 27001 and ISO 9001 certificate. We were the best team in the company at that time.