

## 2011 Crossett Library Student Survey Results

November 2011 - 100 respondents

### What is your class year?

1	20%
2	25%
3	28%
4	27%

### What do you use the library for?

Use printer	96%
Check out books	90%
Study or read for a class	83%
Check out movies	68%
Solitude	58%
Check out reserves	52%
Text based research	52%
Online research	49%
Use computers / laptops	45%

Use the scanner	34%
Socialize	32%
Get help with research	27%
Collaborate	27%
Attend a class	25%
Visual research	22%
Read newspapers/magazines	20%
Meet with writing tutor	10%

Write in responses:

1. By socialize, I mean that a few of us meet every now and then to watch a movie or a television show on one of our laptops together in the library classroom or reading rooms.
2. Work! :)
3. i live here, a little bit:)
4. Comics section
5. Socializing with the librarians is my favorite pass-time!
6. To study free from the distractions of my room.
7. sleep.
8. Hang out with Jared
9. DATABASES! LATE NIGHTS! ILL!
10. Crossett is GREAT!
11. Bathroom
12. I am a writing tutor.
13. High-fivin' Jared.
14. Meetings / Meeting point
15. Sometimes there's food
16. work!

### What library services / resources have you used?

Reserves	87%
Catalog	80%
Databases for articles	71%
Illiad interlibrary loan	55%
Work with a librarian	36%
Journal Finder	33%

Worldcat	30%
Databases for images	27%
Online research guides	25%
Citation linkers	11%
Databases for music	10%

Write in response:

1. Requested a language learning program available

### It is easy to obtain the resources I need from Crossett

Agree	81%
Neutral	18%
Disagree	1%

### Having work and study areas in the library is important to me

Agree	95%
Neutral	4%
Disagree	1%

### The library understands and is responsive to my needs as a student

Agree	85%
Neutral	14%
Disagree	1%

### What is the most convenient way for the library to convey information to you?

Email	90%
Table toppers in dining hall	46%
Posters around campus	45%
Housechair minutes	44%
Paper in mail box	38%
Library website	33%

Facebook	31%
Library blog	20%
Community online calendar	13%
Twitter	10%
Phone	3%

### What else would you like to tell us?

1. Sometimes there isn't enough room! (Sunday night) It's crazy... maybe we could move some shelves to make more nooks for people to work?
2. I love Crossett! Thank you for making the library such a wonderful place!
3. MORE PILLOWS/BLANKETS!!!! ALWAYS MORE!
4. I love the library! Great job!
5. Jared <3
6. I wish there was an elevator. ./ But I realize you can't do much about that.
7. For the relatively small space the library has (compared with those of institutions like RPI, Smith, etc.) there's a TON of stuff in here. When I'm bored I just browse, like I would in a bookstore. It could be cool to have, like, a few featured library items on the website page (like Wikipedia has a featured article on its front page). It could be a neat way to spark new interests, get students thinking about different things, or just shine a light on great books that spend a lot of time gathering dust on the shelves.
8. Crossett is the best! But the hours are tough to work around...if I need a reserve book for an 8am class I have to check it out the night before, and midnight is too early to close!
9. it would be cool to have a little kitchenette (which links up to the night room), with some cups, napkins and one stove top - to make espresso on our own, heat up milk or other non-stinky drinks/foods. At least, place the coffee machine so it would be accessible at the most desperate time - at night. also, (this one is easy and very useful) - please install some kind of notification system, so everyone could can an email reminder the day before their books/items are due. it's not always easy to keep track. Thanks
10. I love Crossett!
11. The library really needs an expansion to maximize study space for students. It is crowded and often uncomfortable. There should be meeting rooms for groups / group projects as well as more comfy chairs desks and tables. I don't do work there much because I don't like the lighting and there isn't much room. Also, it can often get quite noisy which is really a bummer when it's a library.
12. I love the library!
13. It would be really great if the stacks could be looked over / organized. It's all too often that I try to find a book that I located in the Crossett catalog, but can't find it ANYWHERE! It's so frustrating. I know it's probably fellow students, but could anything be done? Maybe more of those "in a rush?" shelves? i don't know!!!! help!
14. Thanks for everything!
15. This library is pretty fantastic, and that is largely because of the staff. They're always friendly and helpful, inside and outside of the library.
16. I have a great library experience every time I come in, minus occasional printer troubles.
17. I often find that when using some of the databases, such as JStor, it won't always let me see everything because I have "limited access." This is frustrating, and confusing since the library should have full access to all of the database materials and sites. Regardless, I love that everyone that works here is completely approachable and willing to help. I also appreciate that you go out of your way to buying new material that is important to students. Thank you!
18. I love you guys. And I miss the hotel style desk bell at the front desk.
19. The library rules!
20. Thank you so much for all of your wonderful work. I will forever be in love with Crossett Library.
21. I <3 Crossett
22. You guys rock.
23. I like books.
24. I believe that the library should strive to improve its foreign language sections particularly for the languages that are currently offered. There are not many basic level books for people who are just starting a language and a good portion of the collection is Russian--a language that we do not currently offer. I'd also like to see more foreign language films American cinema is far different than from the rest of the world so it would be great to see a more culturally aware movie section! (That is on DVD because getting a hold of VCR can be difficult at times)
25. i love you
26. I love the Crossett and have never felt more comfortable in a library.
27. I love Crossett so so much. I hope there is a way we can open the courtyard to all students soon; I understand the idea of theft is a concern but it would be so nice. More events in the library!
28. Y'all are the best! Thanks!
29. I love the library! You guys are great, and are the only way I manage to get any work done on this campus at all!

30. This is such a fantastic resource. You guys are amazing. I love those desks over looking the EAC. Great stuff.
31. I HOPE I GET TO SHAVE JARED'S HEAD!  
-Ecuador
32. Crossett is the best library EVER!
33. You're wonderful
34. I love the tumblr! And the twitter! They are fun to check in on before I search for something. Also. All you staff are wonders.
35. I love you!
36. The library does an amazing job of ordering books requested by the students. The people working there are all so friendly and great! This library is my 2nd most frequented place next to my room. :D
37. The librarians are so helpful and wonderful! I <3 Crossett
38. The library saves me hundreds of dollars on textbooks. So more textbooks!!
39. I love Crossett!
40. library needs to be quieter. 'Its Bennington' can't be the answer to everything. Its really difficult to work there when people are yelling and 'hanging out' in the library.
41. MORE BOOKS! And keep expanding the online databases!
42. I love the creative and fun surprises in the library, they are a nice distraction and make the library a happier place
43. <3 u always and forever crossett, best part of Bennington, easy - make the man give you more \$\$\$ for books!
44. I love Crossett and its staff.
45. I've noticed you don't have two of the magazines I read most, National Geographic and Newsweek. The bookstore sells them but I can't afford to buy them every week or month. I would love it if Crossett got a subscription to those magazines.
46. Crossett has always felt like a welcoming and supportive work environment to me! I love the non-shushing policy and that it encourages students to take responsibility for their own work/social needs. Also, so many comfy well-lit reading spots.
47. I want to work there. Really badly.
48. I <3 Crossett.
49. Great library keep up the awesomeness!
50. I really enjoy the atmosphere that Crossett and the librarians perpetuate - non-shushing, but courteous. Keep up the good work!