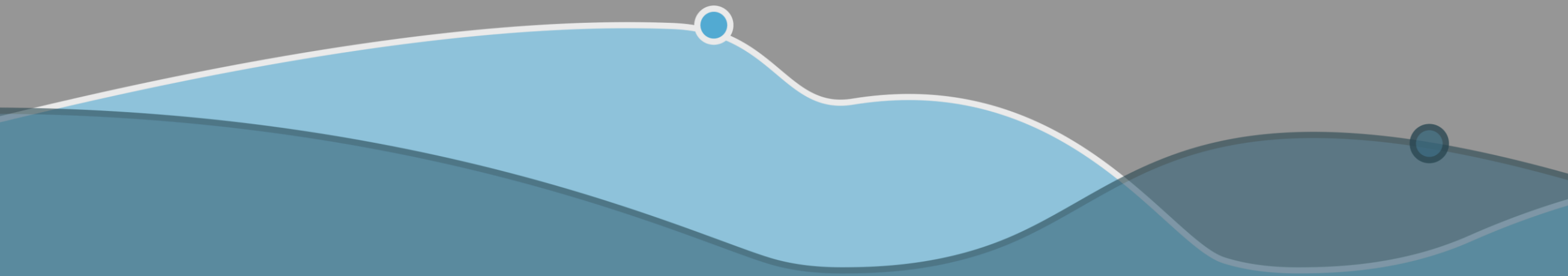




# Cortana Analytics Workshop

Sept 10 – 11, 2015 • MSCC



# Predictive Maintenance in the IoT Era

Danielle Dean, PhD  
Senior Data Scientist Lead

Twitter @danielleodean  
aniedea@Microsoft.com



# Cortana Analytics Suite

## Transform data into intelligent action



# Today's Talk



# Outline

- Predictive Maintenance Use Cases
- Building E2E solution with Cortana Analytics Suite
- Data
- Modeling, Evaluation

# Predictive Maintenance Concepts

Important task in Internet of Things applications

Goal: improve production/maintenance efficiency

	Predictive Maintenance in IoT	Traditional Predictative Maintenance
Goal	Improve production and/or maintenance efficiency	Ensure the reliability of machine operation
Data	Data stream (time varying features), Multiple data sources	Very limited time varying features
Scope	Component level, System level	Parts level
Approach	Data driven	Model driven
Tasks	Failure prediction, fault/failure detection & diagnosis, maintenance actions recommendation, etc. Essentially any task that improves production/maintenance efficiency	Failure prediction (prognosis), fault/failure detection & diagnosis (diagnosis)

# Predictive Maintenance Use Cases

## Aerospace



What is the likelihood of delay due to mechanical issues?



When is this aircraft component likely to fail next?

## Utilities



When is my solar panel or wind turbine going to fail next?



Which circuit breakers in my system are likely to fail in the next month?



Is the ATM going to dispense the next 5 notes without failing?

## Manufacturing



Will the component pass the next stage of testing on factory floor or do I need to rework?



What is the root cause of the test failure?

## Transportation & Logistics

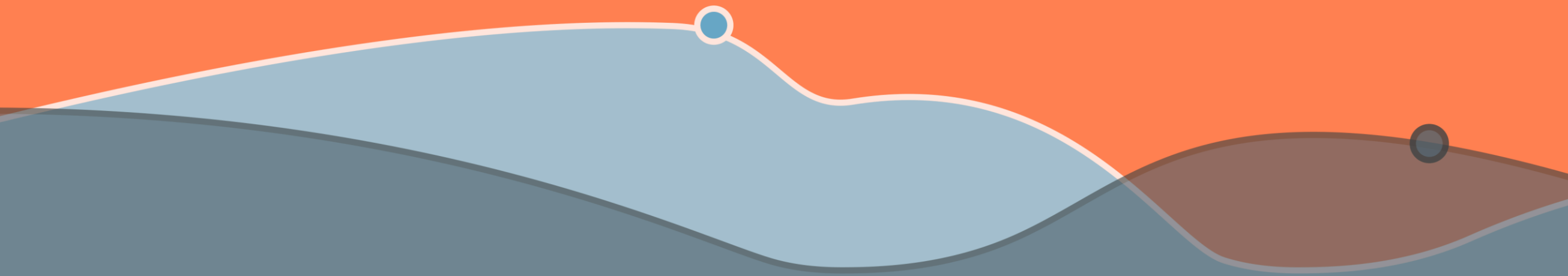


Should I replace the brake disks in my car or can I wait for another month?



What maintenance task should I perform on my elevator?

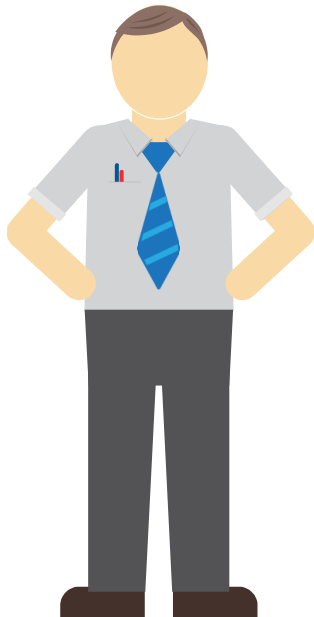
# Aircraft Engine Demo





# Scenario

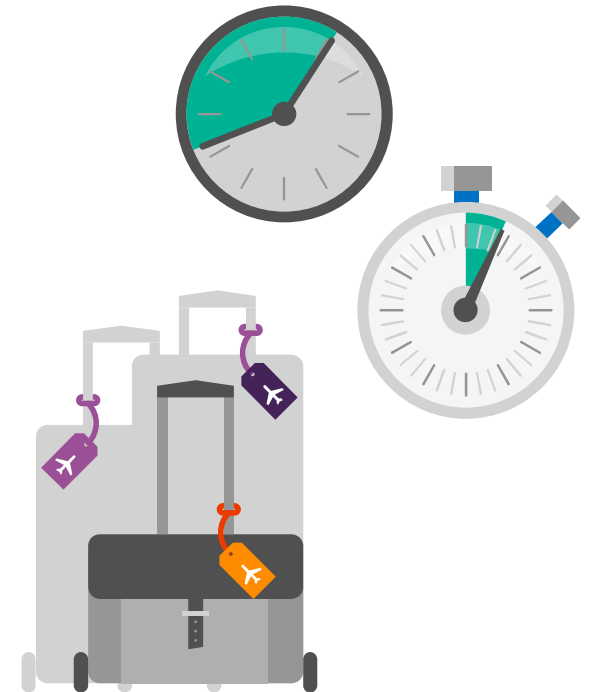
This is Kyle.  
Kyle manages a team that  
maintains aircrafts.



His job is to make sure that his 100  
aircrafts are running properly &  
especially that the aircraft engines  
don't need service.



Kyle wants to prevent delays  
due to mechanical issues so his  
customers will be happy.



# Scenario

Sadly, engines occasionally show signs of problems & must be taken out of service for maintenance or replacement.



To eliminate this occurrence, Kyle must maintain operations & figure out the best way to utilize resources in order to minimize delays due to mechanical issues.



# Questions & Solutions

*Cortana Analytics to the Rescue!*



1. How long did engines run in the past?

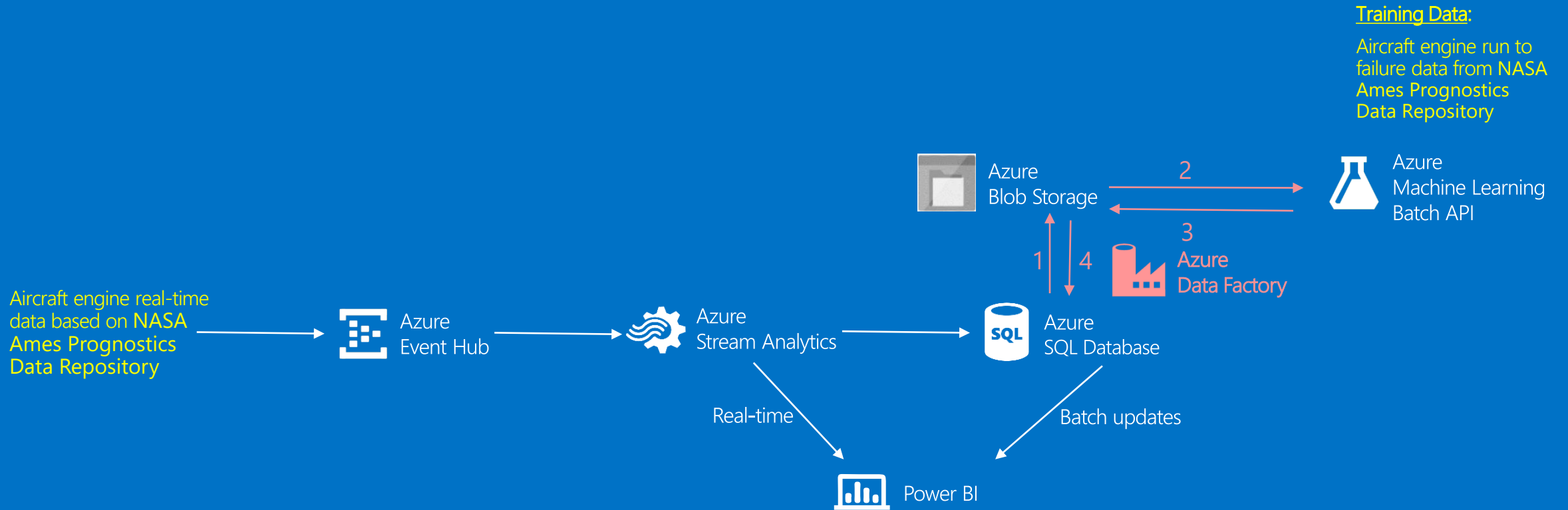


2. Which are showing signs of failure?



3. Which engines are likely to fail in the future?

# Components



## Sample training data

~20k rows,  
100 unique engine id

id	cycle	setting1	setting2	setting3	s1	s2	s3	...	s19	s20	s21
1	1	-0.0007	-0.0004	100	518.67	641.82	1589.7		100	39.06	23.419
1	2	0.0019	-0.0003	100	518.67	642.15	1591.82		100	39	23.4236
1	3	-0.0043	0.0003	100	518.67	642.35	1587.99		100	38.95	23.3442
...	...										
1	191	0	-0.0004	100	518.67	643.34	1602.36		100	38.45	23.1295
1	192	0.0009	0	100	518.67	643.54	1601.41		100	38.48	22.9649
2	1	-0.0018	0.0006	100	518.67	641.89	1583.84		100	38.94	23.4585
2	2	0.0043	-0.0003	100	518.67	641.82	1587.05		100	39.06	23.4085
2	3	0.0018	0.0003	100	518.67	641.55	1588.32		100	39.11	23.425
...	...										
2	286	-0.001	-0.0003	100	518.67	643.44	1603.63		100	38.33	23.0169
2	287	-0.0005	0.0006	100	518.67	643.85	1608.5		100	38.43	23.0848

## Sample testing data

~13k rows,  
100 unique engine id

id	cycle	setting1	setting2	setting3	s1	s2	s3	...	s19	s20	s21
1	1	0.0023	0.0003	100	518.67	643.02	1585.29		100	38.86	23.3735
1	2	-0.0027	-0.0003	100	518.67	641.71	1588.45		100	39.02	23.3916
1	3	0.0003	0.0001	100	518.67	642.46	1586.94		100	39.08	23.4166
...	...										
1	30	-0.0025	0.0004	100	518.67	642.79	1585.72		100	39.09	23.4069
1	31	-0.0006	0.0004	100	518.67	642.58	1581.22		100	38.81	23.3552
2	1	-0.0009	0.0004	100	518.67	642.66	1589.3		100	39	23.3923
2	2	-0.0011	0.0002	100	518.67	642.51	1588.43		100	38.84	23.2902
2	3	0.0002	0.0003	100	518.67	642.58	1595.6		100	39.02	23.4064
...	...										
2	48	0.0011	-0.0001	100	518.67	642.64	1587.71		100	38.99	23.2918
2	49	0.0018	-0.0001	100	518.67	642.55	1586.59		100	38.81	23.2618
3	1	-0.0001	0.0001	100	518.67	642.03	1589.92		100	38.99	23.296
3	2	0.0039	-0.0003	100	518.67	642.23	1597.31		100	38.84	23.3191
3	3	0.0006	0.0003	100	518.67	642.98	1586.77		100	38.69	23.3774
...	...										
3	125	0.0014	0.0002	100	518.67	643.24	1588.64		100	38.56	23.227
3	126	-0.0016	0.0004	100	518.67	642.88	1589.75		100	38.93	23.274

## Sample ground truth data

100 rows

RUL
112
98
69
82
91

Please refer to following  
link of doc for [Data  
description](#) section

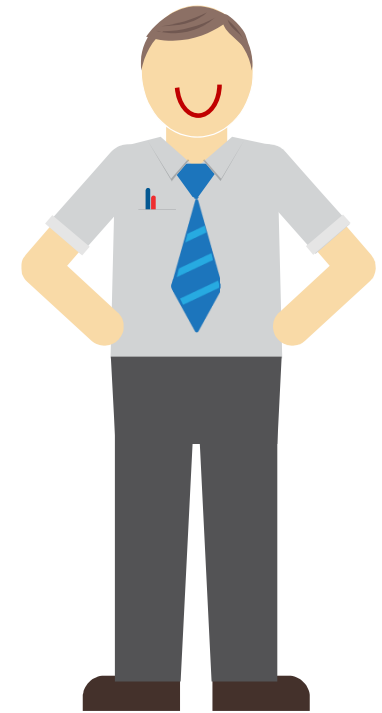
# Conclusion

With the visualization prowess of Power BI, business owners can easily examine the performance of their entire company.

The Internet of Things and Stream Analytics connect data directly from the source to a dashboard to constantly track anomalies and asset performance in real-time.

Azure Machine Learning catches the problem before it becomes a problem. It streamlines operations without wasting resources.

Kyle is a happy man!



# Is the customer ready for ML?

The better the raw materials, the better the product.

Question  
is sharp.

E.g. Predict  
whether  
component X will  
fail in the next Y  
days

Data  
measures  
what they  
care  
about.

E.g. Identifiers at  
the level they are  
predicting

Data is  
accurate.

E.g. Failures are  
really failures,  
human labels on  
root causes

Data is  
connected.

E.g. Machine  
information linkable  
to usage  
information

A lot of  
data.

E.g. Will be difficult  
to predict failure  
accurately with few  
examples

# Qualification Criteria

## For ML-based solution:

1. Problem is predictive in nature
2. Clear path of action if potential failures detected
3. Data with sufficient quality
  - For predicting time left to failure, do you have failures or some proxy recorded?
  - Do you have enough failures to be able to model?
  - Is the "non-IoT" data in usable format?
  - Can the domain knowledge, such as timing of maintenance recordings, be translated into usable data for modeling?



# Data Sources

## FAILURE HISTORY

The failure history of a machine or component within the machine.

## REPAIR HISTORY

The repair history of a machine, e.g. previous maintenance records, components replaced, maintenance activities performed. Maintenance types.

## MACHINE CONDITIONS

The operation conditions of a machine, e.g. data collected from sensors.

## MACHINE FEATURES

The features of machine or components, e.g. production date, technical specifications.

## OPERATING CONDITIONS

Environmental features that may influence a machine's performance, e.g. location, temperature, other interactions.

## OPERATOR ATTRIBUTES

The attributes of the operator who uses the machine, e.g. driver.

# Feature Engineering

The process of creating features that provide better or additional predictive power to the learning algorithm.

id	cycle	setting1	setting2	setting3	s1	s2	s3	...	s19	s20	s21
1	1	-0.0007	-0.0004	100	518.67	641.82	1589.7		100	39.06	23.419
1	2	0.0019	-0.0003	100	518.67	642.15	1591.82		100	39	23.4236
1	3	-0.0043	0.0003	100	518.67	642.35	1587.99		100	38.95	23.3442
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2	287	-0.0005	0.0006	100	518.67	643.85	1608.5		100	38.43	23.0848

a1	a2	...	a21	sd1	sd2	...	sd21	RUL	label1	label2
----	----	-----	-----	-----	-----	-----	------	-----	--------	--------

60+ engineered features

Other potential features: change from initial value, velocity of change, frequency count over a predefined threshold

# Example Feature Engineering Methods

## 1- Rolling aggregates:

For each labelled record of an asset, pick a rolling window of size  $w$ , compute rolling aggregate features for the periods before the labelling date and time of that record.

## 2- Lag features for short term:

For each labelled record of an asset, pick a window of size  $w$  and use tumbling windows to create aggregate features for the periods before the labelling date and time.

## 3- Lag features for long term:

For each labelled record, find aggregated features for a larger window than  $w$  reflecting the long term effects.

Create features that capture degradation over time.

# Modelling Techniques

## BINARY CLASSIFICATION



Predict failures within a future period of time

## REGRESSION



Predict remaining useful life, the amount of time before the next failure

## MULTICLASS CLASSIFICATION



Predict failures with their causes within a future time period.

Predict remaining useful life within ranges of future periods

## ANOMALY DETECTION



Identify change in normal trends to find anomalies

# Data Labeling

Regression

Binary classification

Multi-class classification

id	cycle	...	RUL	label1	label2
1	1		191	0	0
1	2		190	0	0
1	3		189	0	0
1	4		188	0	0
...			...	...	
1	160		32	0	0
1	161		31	0	0
1	162		30	1	1
1	163		29	1	1
1	164		28	1	1
1	165		27	1	1
1	166		26	1	1
1	167		25	1	1
1	168		24	1	1
1	169		23	1	1
1	170		22	1	1
1	171		21	1	1
1	172		20	1	1
1	173		19	1	1
1	174		18	1	1
1	175		17	1	1
1	176		16	1	1
1	177		15	1	2
1	178		14	1	2
1	179		13	1	2
1	180		12	1	2
1	181		11	1	2
1	182		10	1	2
1	183		9	1	2
1	184		8	1	2
1	185		7	1	2
1	186		6	1	2
1	187		5	1	2
1	188		4	1	2
1	189		3	1	2
1	190		2	1	2
1	191		1	1	2
1	192		0	1	2

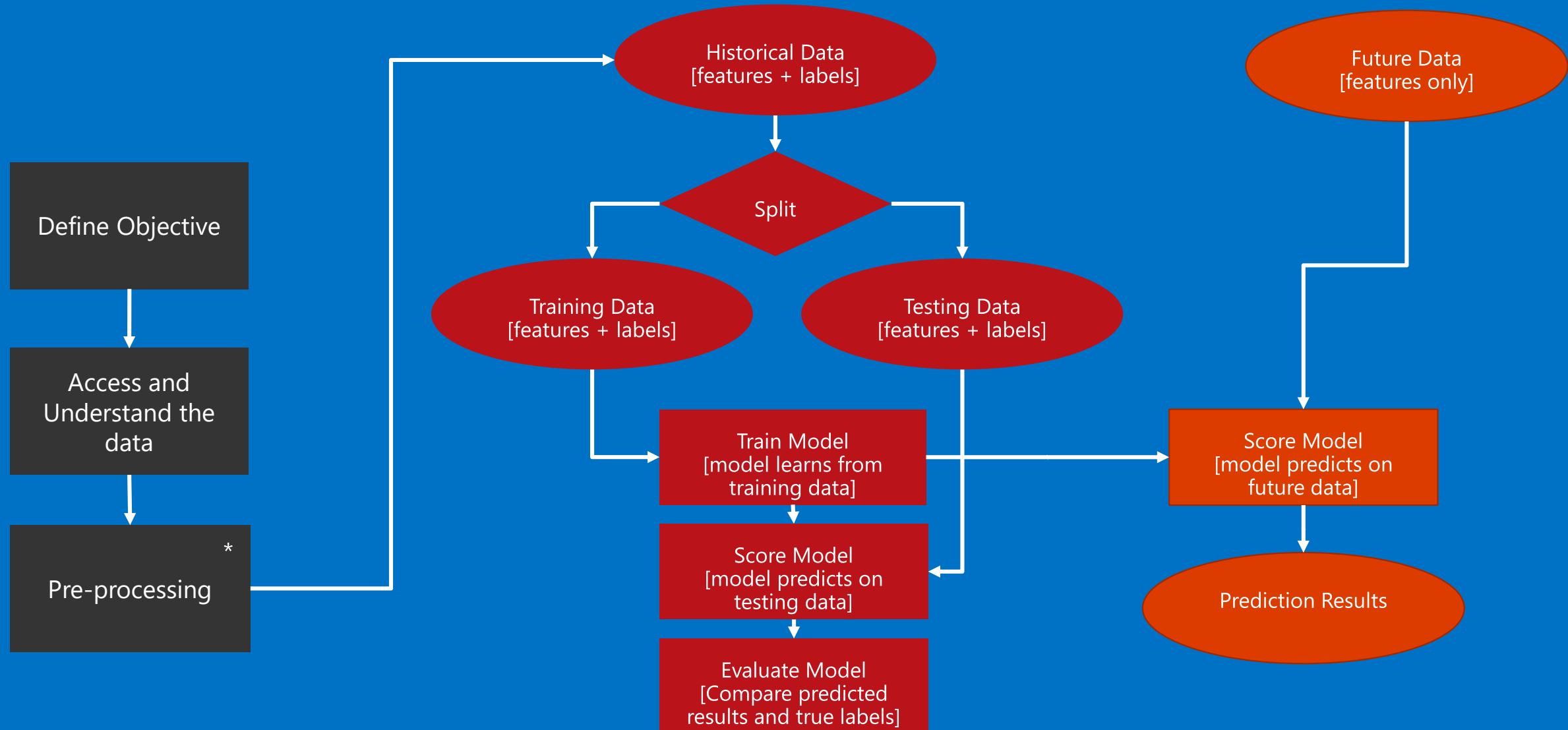
Predefined window size  
for classification models

$w1 = 30$   
 $w0 = 15$

$w1$

$w0$

# ML Process



\*Depending largely on size/complexity, may want to do pre-processing and/or feature/target construction before ingesting into AML Studio / AML API.

*"Most IoT data are not used currently...*

*the data that are used today are mostly for  
anomaly detection and control, not  
**optimization and prediction**, which  
provide the greatest value."*<sup>1</sup>

# Go Dos

- Learn from Azure Machine Learning Gallery  
<http://gallery.azureml.net> (search “predictive maintenance”)



# Acknowledgements

We utilized the following publically available data to help us generate realistic data for this pre-configured solution. We received assistance in creating this solution as a result of this repository and the donators of the data.

"A. Saxena and K. Goebel (2008). "PHM08 Challenge Data Set", NASA Ames Prognostics Data Repository (<http://ti.arc.nasa.gov/project/prognostic-data-repository>), NASA Ames Research Center, Moffett Field, CA."

Quote on Slide 23: McKinsey Global Institute, The Internet of Things: Mapping the Value beyond the hype

