UNIACE

SEO ANALYTICS

Reporter: Nguyen Dang Hoan

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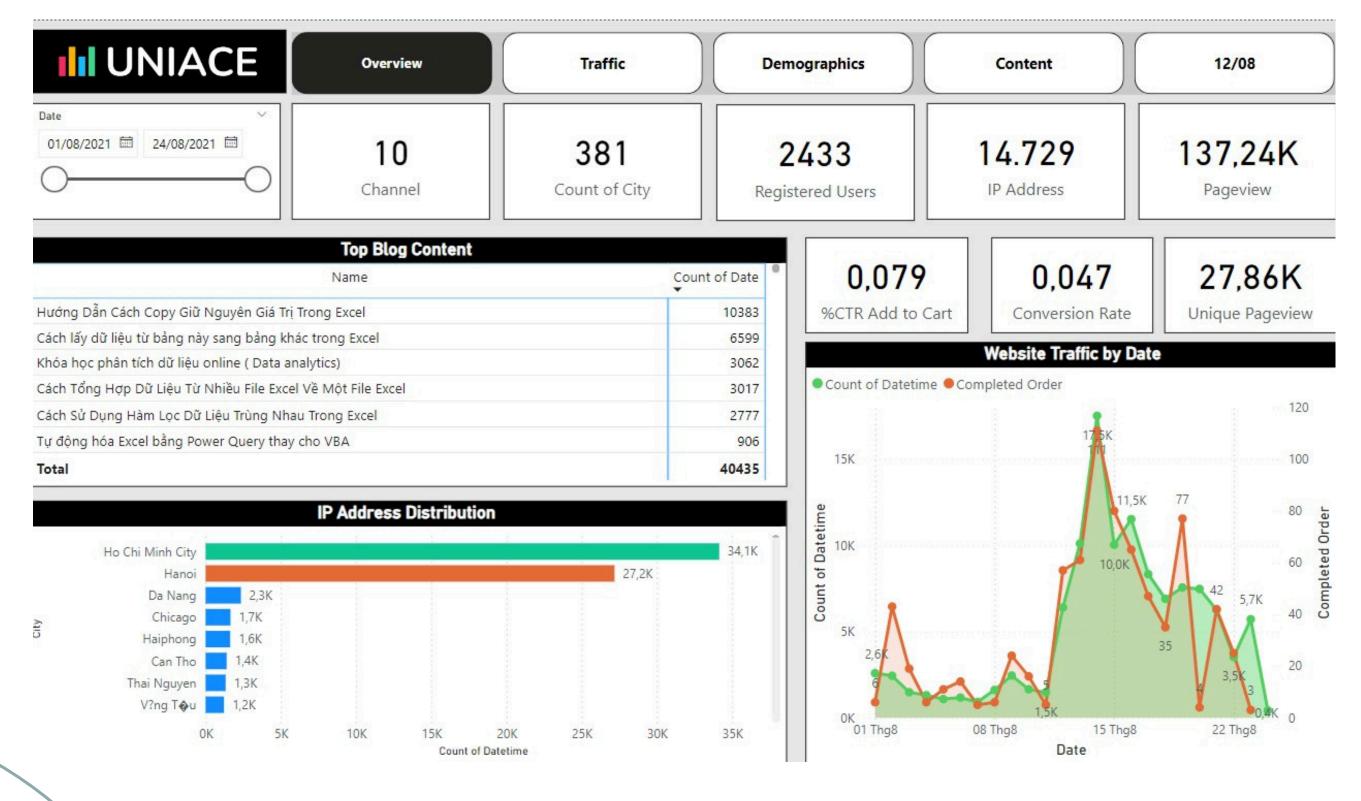
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Data Mapping

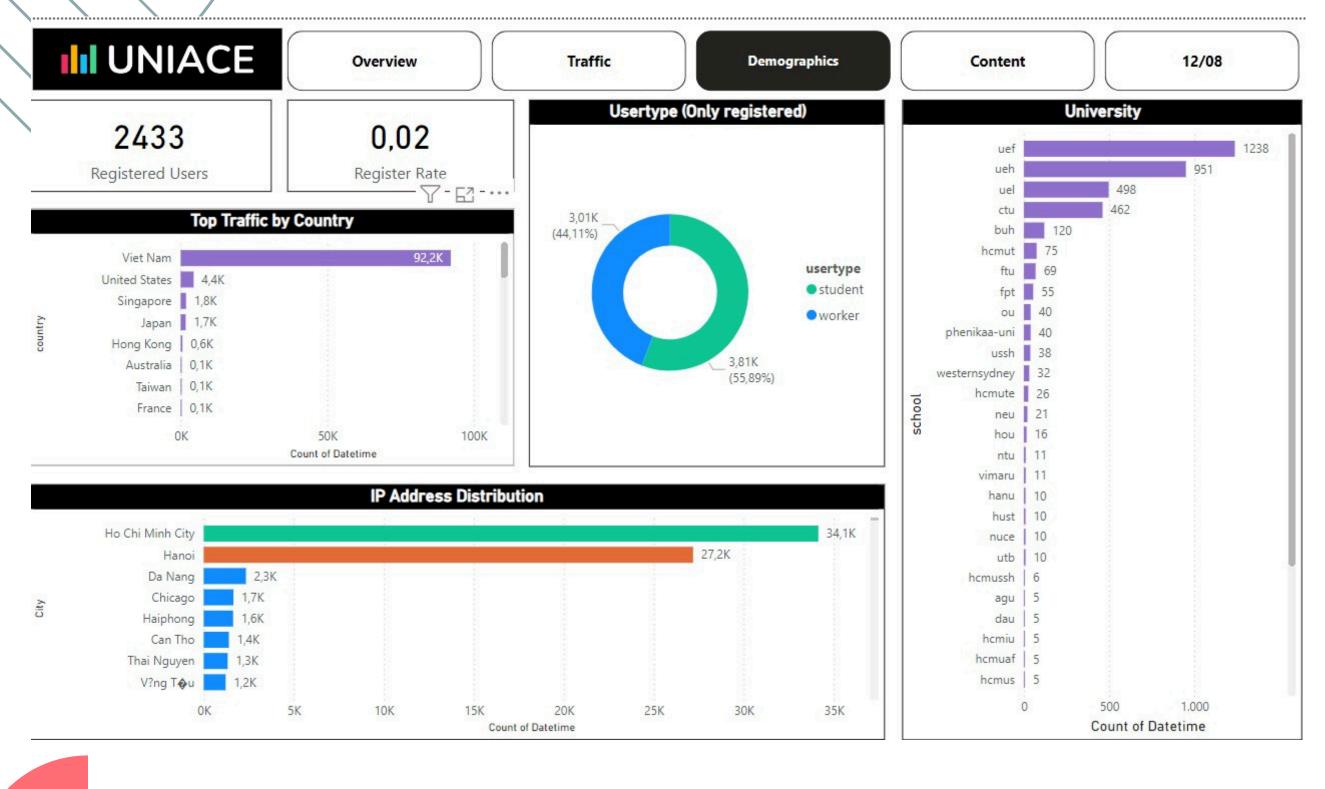
| Column name | Meaning | Data type | Example | Extended data |
|----------------|-------------------------------------|--------------|---|--|
| Email | Tài khoản email của khách hàng | Text | hieubh19@uef.edu.vn | Username: hieubh19 - Domain: uef.edu.vn - Usertype: worker/student - School: uef/ uel/ ftu |
| Туре | click vào nội dung nào | Text | page / form/ list adđition | |
| Name | tên bài viết, tên chủ đề | Text | Hướng Dẫn Cách Copy Giữ Nguyên Giá Trị Trong Excel | |
| Title | tương tự như Name | Text | Hướng Dẫn Cách Copy Giữ Nguyên Giá Trị Trong Excel | |
| MA URL | địa chỉ website | Text | https://uniace.vn/ham-loc-du-lieu-trung- nhau-trong-excel/ | |
| MA Referrer | click vào từ đâu (quảng cáo, SEO | Text | https://www.google.com/ | ref_channel: Social Network/ Browser/ KOL-KOC platform |
| ma_path | path của website | Text | ham-loc-du-lieu-trung nhau-trong-excel/ | |
| IP Address | địa chỉ IP | Text | 125.212.172.76 | Country: Vietnam/ United States - City: Ho Chi MInh/Chicago |
| Datetime | thời gian diễn ra hành động | Date/Time | 1/1/2021 12:00:00 AM | Date, Time |

SEO Overview



- The data was collected from 1/8/2021 to 24/8/2021
- The ratio of Pageview and UniquePageview is 4.92:1
- 14,729 IP Addresses recorded which came from 38 countries and 381 cities. HCM and HN were the most traffic.
- Conversion Rate is 4,7% with Completed Order is target value
- Besides, customers had 7,9%
 add products to cart
- The best accessing blog content in our website is 'Hướng dân cách copy giữ nguyên giá trị trong excel',
- The top 10 content blogs with the highest number of visits mostly contain content about data analysis.
- The traffic and the items sold in August peaked at the 14th, which could be results from the marketing campaign from day 12.

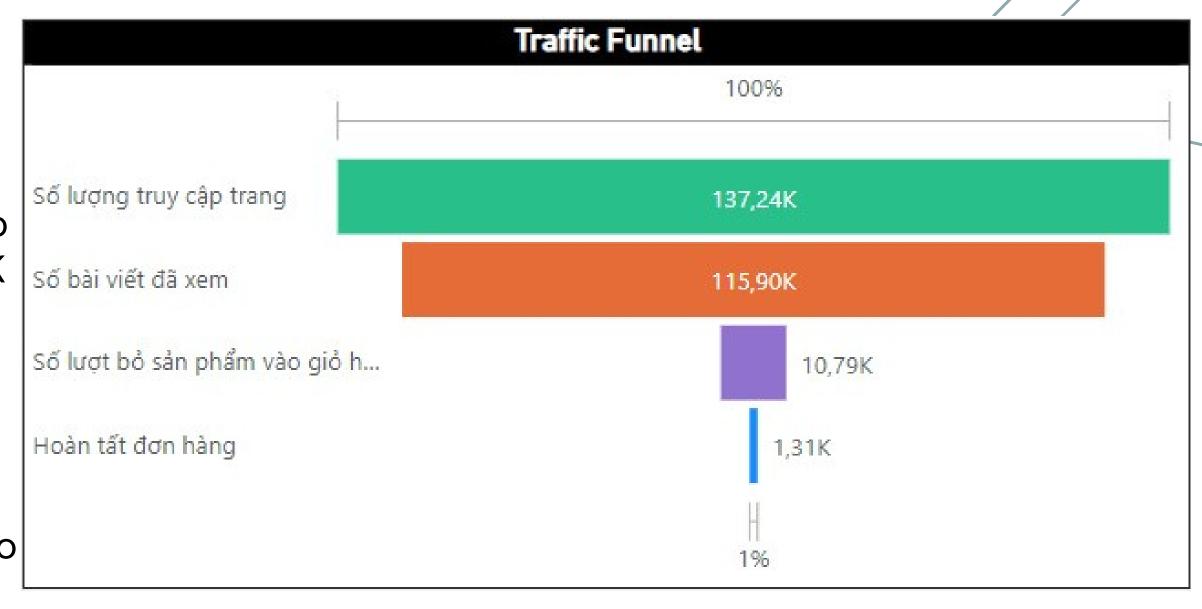
Demographic Summary



- With **2433 users** logged in by email while using website. We had the **registation rate** for all is **2%**. It looks **pretty low** because the average of this rate is between 2–5%.
- For registers, they were extracted into 2 types based on their email.
 55,89% student and 44,11% worker
- Except for internal students of center, students from 5
 universities such as uef, ueh, uel, ctu and buh have more accounts and 4 out of 5 are economic schools in HCMC. Among them, Uef students interacted the most. Therefore, the students and workers in the North of Vietnam could be potential customers.
- For US market, we have a lot customers and notable traffic in Chicago

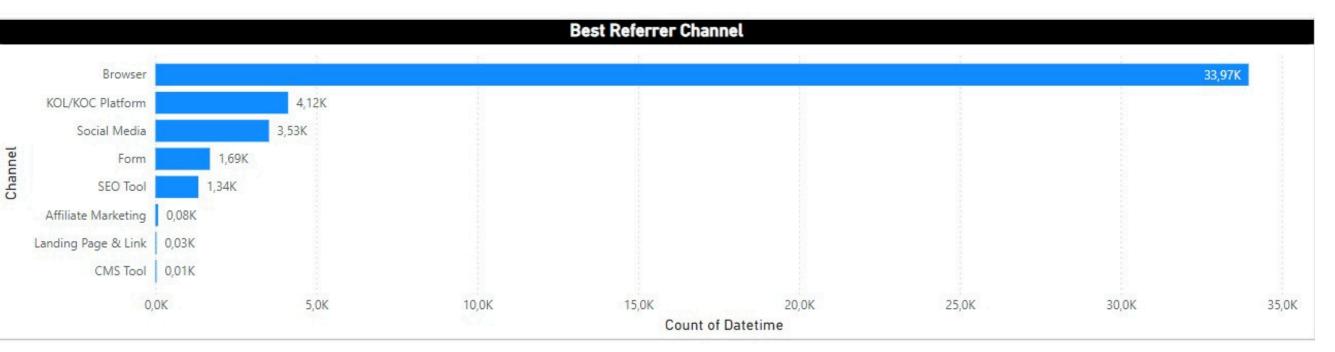
Traffic Analysis

- In 4 steps of the funnel, the number of accessing web to the number of viewing page was normal.
- The number of customers clicked to add products to the cart was 10,79K and just 1,31K orders were finished successfully (12,14% percent of previous step)
- 7,9% add products to cart rate was pretty high figure when compared to the general rate.



=> Improve the quality of blogs and add more advertisements about courses. Review 'add to cart' function, interface then make suitable changes.

Traffic Analysis



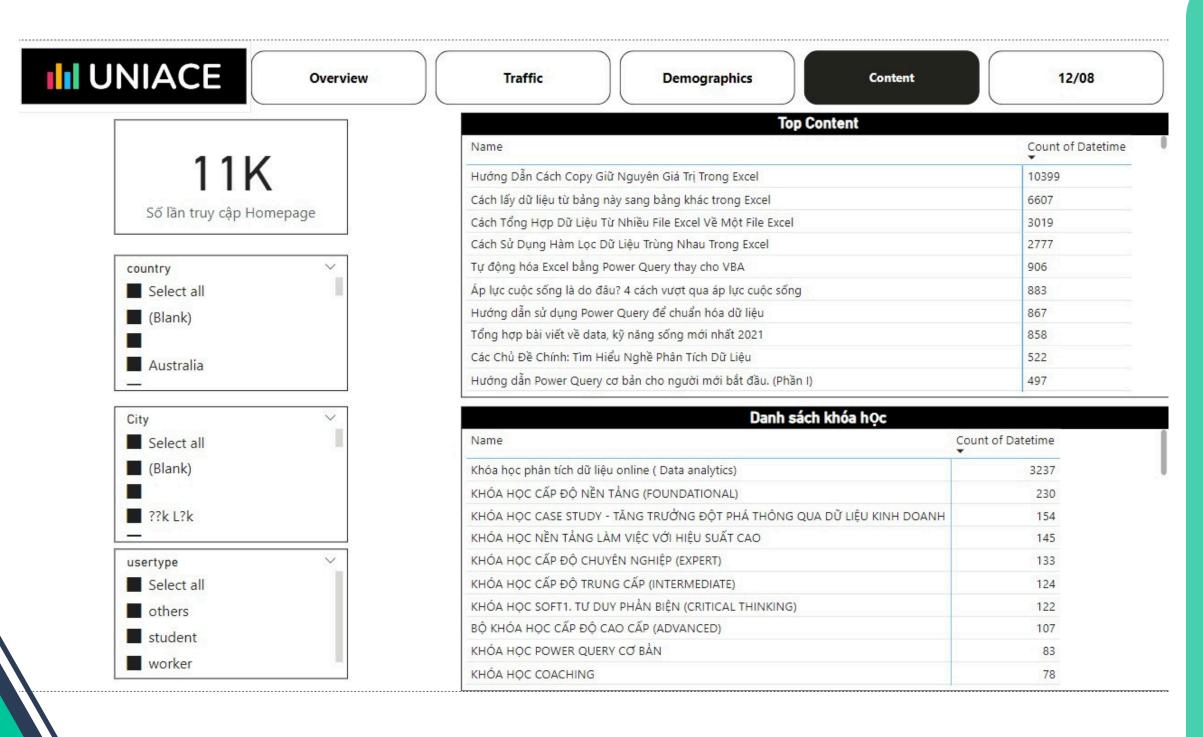




- The traffic recorded by Browser was the highest.
- The traffic on August 9 increased dramatically from the KOL/KOC platform channel and it brought the 2nd traffic of the month. The main platform, we use was Beacon.
- With Browser users, the main referrer is Google Search which counted for 30K/34K.

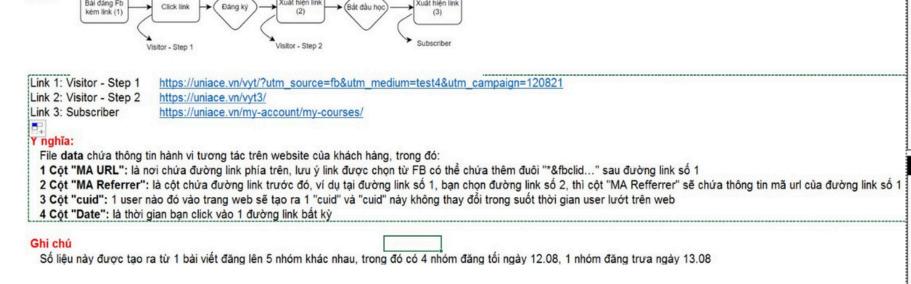
=> The marketing project is likely success In general, this month's traffic fluctuates at **1500** a day and skyrocketed thanks to 2 marketing campaigns on **8/8 in KOL/KOC'S sales channel** and **12/8 Facebook group posts**

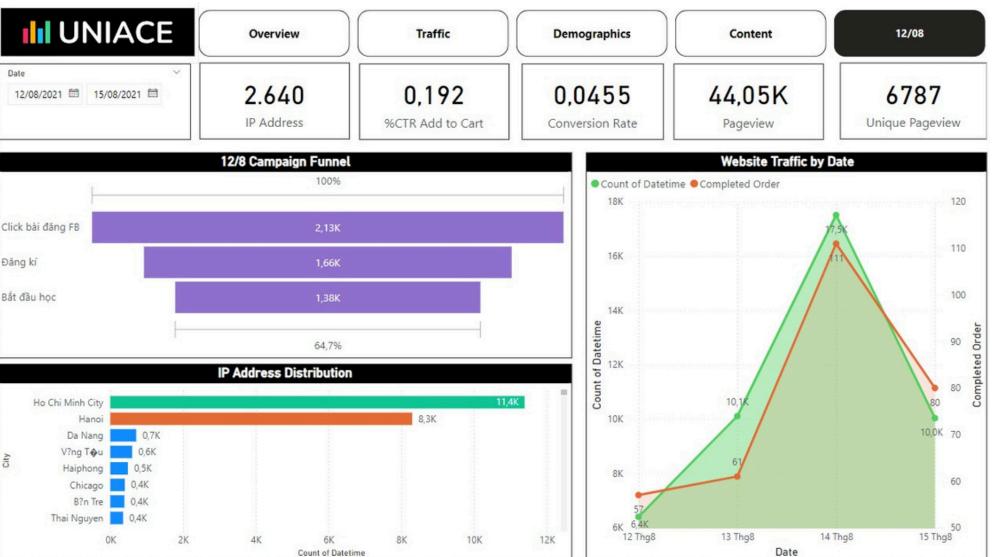
Content Analysis



- Top 5 content that is interested and read a lot are articles related to mircosoft excel.
- The 3 most popular courses are the data analytics online course, the foundation course, and the case study course.
- In general, courses related to language, soft skills and thinking have low levels of desire and access. The same goes for articles about culture, life skills, and headlines.
- => Promote articles on excel skills, articles on potential data industry because most students and working people focus.
- => Build holistic development courses on data, instead of individual skills

12/8 Marketing Campaign





- The marketing campaign on the evening of August 12 on facebook groups brought the amount of traffic to Uniace website increasing gradually until the end of August 14 and started to decrease from the 15th. The campaign brought 252 orders within 3 days 13, 14, 15. Similar to the trend of traffic.
- Main traffic comes from HCM and HN with nearly 44k pageviews and 6787 unique pageviews. The rate of placing an order in the cart is up to 19,2%, but the successful conversion rate decreased slightly to 4,55%
- Looking at the funnel model from the moment the customer clicks the link to the time the customer starts learning, it can be seen that this is a relatively good campaign when 64,7% of learners start learning out of the number of people. More than 78% of users register after clicking on the link and 83% of people start learning after registering. This shows that the content of the posts is right on the heart and real needs of customers.
- => The campaign brought about **high enrollment rate**, **highest monthly traffic** and **normal customer behavior**. In addition, the campaign was **more effective** than the campaign using the KOL/KOC platform on 8/8 where the number of orders was lower (111 on 14/8 vs 24 on 9/8).

THANK YOU