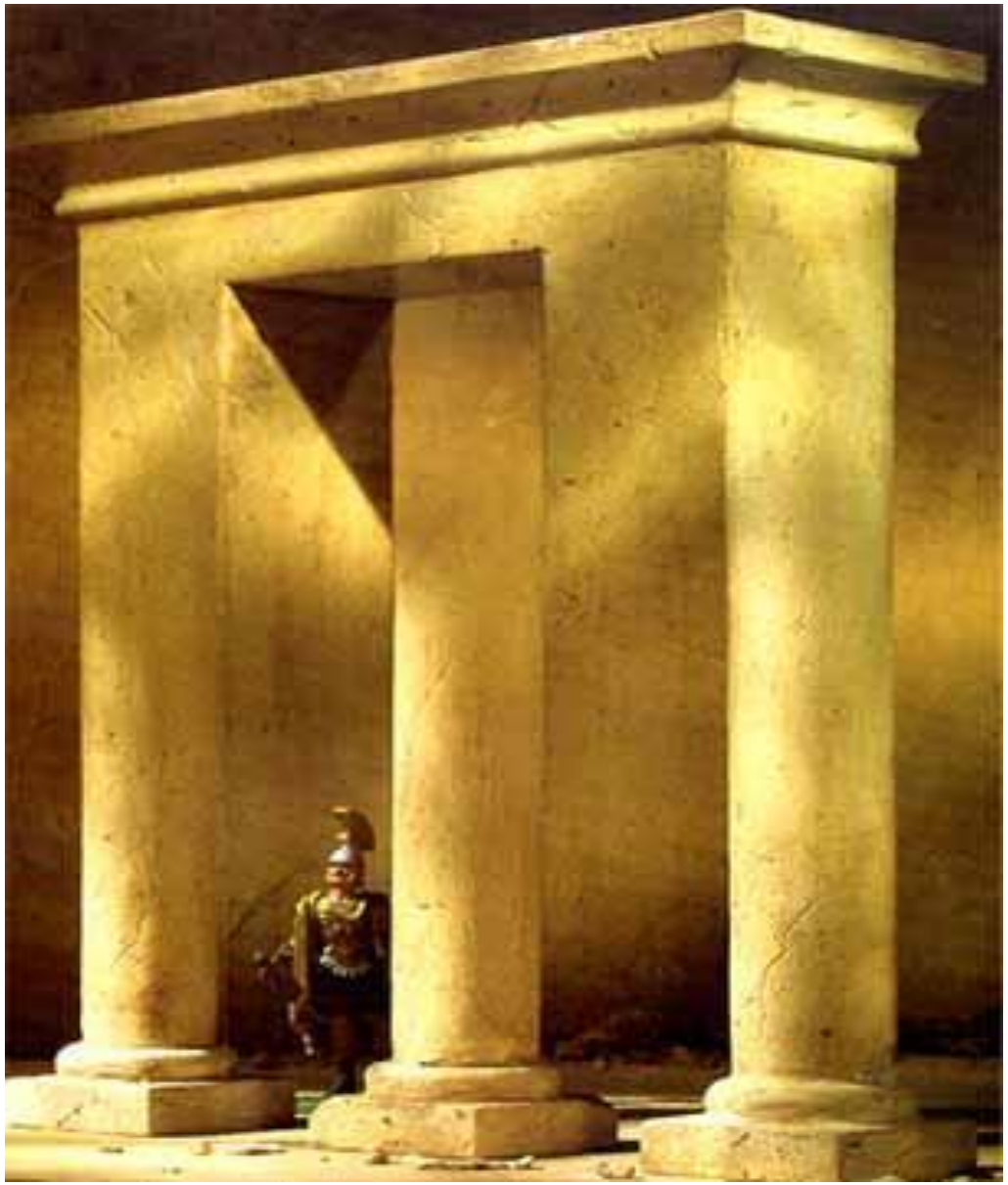
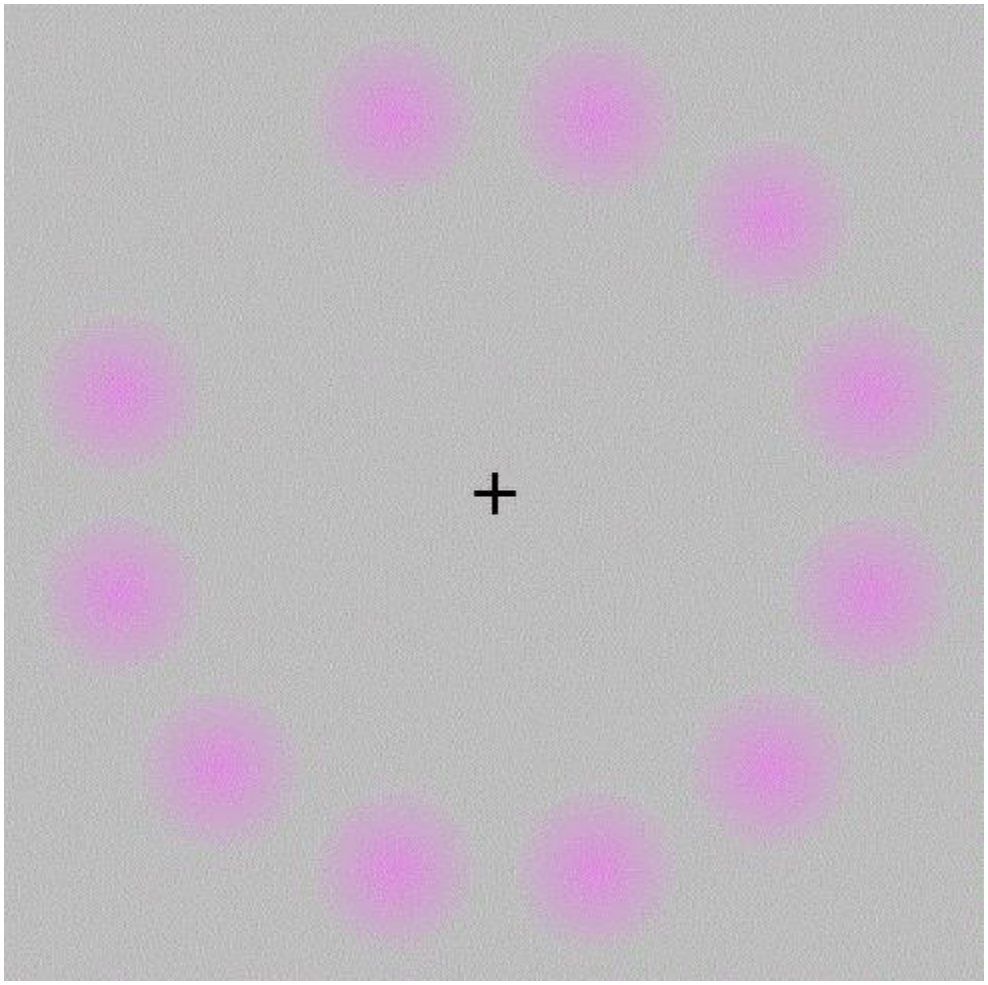
Software Quality Management

Introduction

Lecturer: **Nguyễn Ngọc Tú**
Email: *Tu.NguyenNgoc@hoasen.edu.vn*
Web: *sites.google.com/site/QuanLyChatLuongPhanMem/*
Face Group: *www.facebook.com/groups/SoftwareQualityManagement/*
#AdTekDev #ICoTek #VNASQ #VNSQA #VNSoftwareTesting





Outline

- Course specification
- Learning Outcomes
- Contents
- Grade policies
- Reference Textbooks
- Seminar Topics
- Project Topics

Course specification

- Course ID: TIN450DE
- Credits: 3 (45 hours)
  - Number of Theory hours: 15
  - Number of Exercises hours: 20..25
  - Number of Seminar hours: 5..10

1. newelearning.hoasen.edu.vn

2. sites.google.com/site/
   QuanLyChatLuongPhanMem

Learning Outcomes

- Present the SQM in SDLC
- Measure the software attributes by metrics
- Explain applied methods in analyzing quality
- Estimate the software quality
- Plan the quality assurance actions

Contents

1. What Is Software Quality ?
2. Quality Assurance
3. Software Quality Assurance Life Cycle Model
4. Quality planning
5. Requirements analysis for Quality Aims
6. System design for Quality
7. Testing
8. Defect Classification and Analysis
9. Risk Identification for Quantifiable Quality Improvement
10. Quality Models, Measurements and Assessment
11. Software Quality Metrics
12. Standards & Improvement Process
13. Standards & Methods

L1

L3,6

L2,3

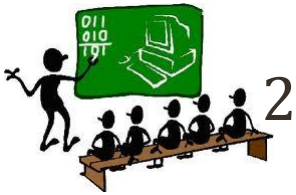
L4

L5,7

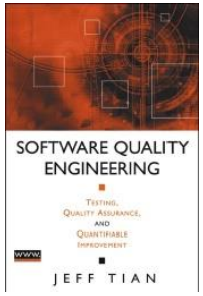
L7

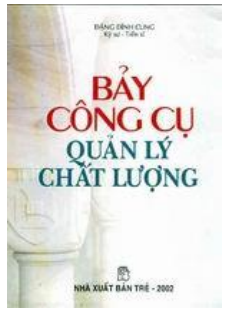
L5,8

Grade policies

- **Extra point** **10%**
- Quiz 10%
- Seminar  25% (*docx **30**↑ps; pptx **45**↑slds; **30'-60'***)
- Project 25% (*tracking, report, code, app, demo*)
- Final Exam 40% (***120';** 40 mult-choices, 4 problems*)

Reference TextBooks



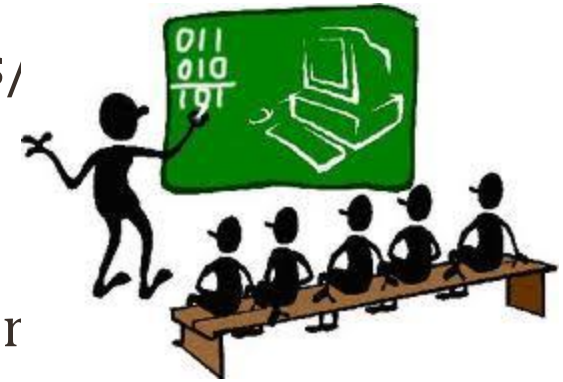


- [1] Jeff Tian, ***Software Quality Engineering Testing, Quality Assurance, and Quantifiable Improvement***, 2005
- [2] D. Ince, *Software Quality Assurance - A Student Introduction*, 2000
- [3] John W Horch. ***Practical Guide to Software Quality Management***, Second Edition, 2003
- [4] Mauro Pezze, *Software Testing and Analysis: Process, Principles and Techniques* , 2007
- [5] Stephen H. Kan , *Metrics and Models in Software Quality Engineering, Second Edition* , Addison Wesley , 2002
- [6] Paul Goodman, *Software Metrics: Best Practices for Successful IT Management* , 2004
- [7] ISTQB Syllabus working party, *ISTQB Syllabus Foundation Level V2007*, 2007
- [8] ISTQB Syllabus working party, *ISTQB Syllabus Advanced Level 2007*, 2007

CSQE, CQE, CTAL, …

Seminar topics

- Types
  - Paper/Articles
  - Theory content – algorithms/
  - Practice tools
- Contents
  - Estimation methods – SQA pr
  - Defect prevention/reduction – techniques
  - Analysis a root of defect
  - !...



Project topics

- Weekly Exercises

- Apply for group's projects

Q/A ?!