

# Devin Ho

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## EDUCATION

### Allegheny College

Bachelor of Science in Computer Science, Economics

Meadville, PA

May 2021

### University of Pittsburgh

College in High School – Java

Pittsburgh, PA

June 2017

## EXPERIENCE

### UPMC

Pittsburgh, PA

*Systems Analyst ITR (PM/SM)*

July 2021 – Present

- Served as both SM and PO for Scrum projects as part of the training process
- Facilitated Scrum ceremonies to streamline the goals of the PM/SM road map
- Developed the Product Backlog to maximize the value of the product and the needs of the stakeholders or customers

### Stillman Translations

Pittsburgh, PA

*Language Consultant (Contract)*

July 2018 – Present

- Provided legal and medical expertise in over 20 consecutive interpretations
- Mediated preliminary conversations as well as hearings between defendant, lawyer, DA, law enforcement, and judge
- Assisted mental health assessments and checkups for physicians at outpatient centers and VRI sessions

### Winner Partners

Pittsburgh, PA

*Web Development Intern*

June 2020 – May 2021

- Collaborated with business partners in the production process to implement a full-featured product in 2 months time
- Redesigned aesthetics and functionalities of the website to launch leadership consulting and executive search services
- Utilized SEO in order to increase traffic flow and visibility to the website

### Best Buy

Pittsburgh, PA

*Microsoft Sales Consultant*

October 2020 – March 2021

- Drove a positive customer experience by providing appropriate M365 solutions and increasing gross sales by 200%
- Engaged customers by finding not just the solution but adding value to their experience beyond the requirements
- Demonstrated product knowledge in each individual product's specifications and the differences between them

### Mozilla

Meadville, PA

*Undergraduate Research Fellow*

January 2020 – March 2020

- Developed 5+ Python apps and activities for computer science courses to increase mindfulness of ethical programming
- Researched ethical components of software development in an academic and personal environment
- Attended national conferences with the research team to promote our projects such as PyCon

### Allegheny Lab for Creativity and Innovation

Meadville, PA

*Lab Manager*

August 2019 – February 2020

- Initiated the launch of a brand new lab by administering the deployment of software installations on 25 desktop PCs
- Instructed students on the use of Adobe Creative Suite, Microsoft 365, source code editors, and more
- Monitored the proper use of the 3D printer, CNC machines, and related hardware

## LEADERSHIP & INVOLVEMENT

**Computer Building Club (CBC)** – Head Moderator of Communications

August 2018 – May 2021

**Association for Computing Machinery (ACM) Allegheny Chapter** – Member

August 2018 – May 2021

## HONORS & AWARDS

**HP Inc Summer Scholar**

June 2020

**Allegheny College Bruce R. Thompson (CBE) Financial Literacy Challenge Winner**

December 2019

**Allegheny Alumni Scholar Award**

August 2017

## CERTIFICATIONS

*Inbound Marketing, HubSpot*

May 2019

*AZ-900, Microsoft (in progress)*

*Certified Scrum Master, Scrum Alliance (in progress)*