



# 9 000 000

weekly users





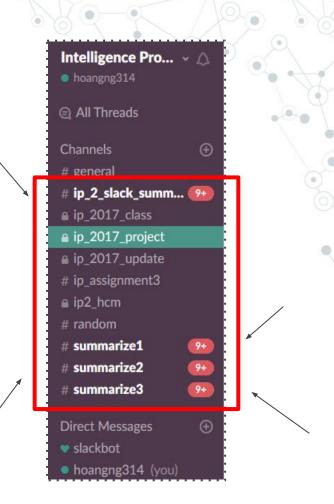
# 100 000 000

hours spent monthly



# Why?

- Massive slack conversation, impossible to catch up
- Time wasting
- Reduce company's efficiency



#### Math Fun Time!

# Review



- 1 employee: 15 minutes/day
- 100 employees: 25 hours/day
- 9.000.00 employees: 2.5 centuries/day

#### How

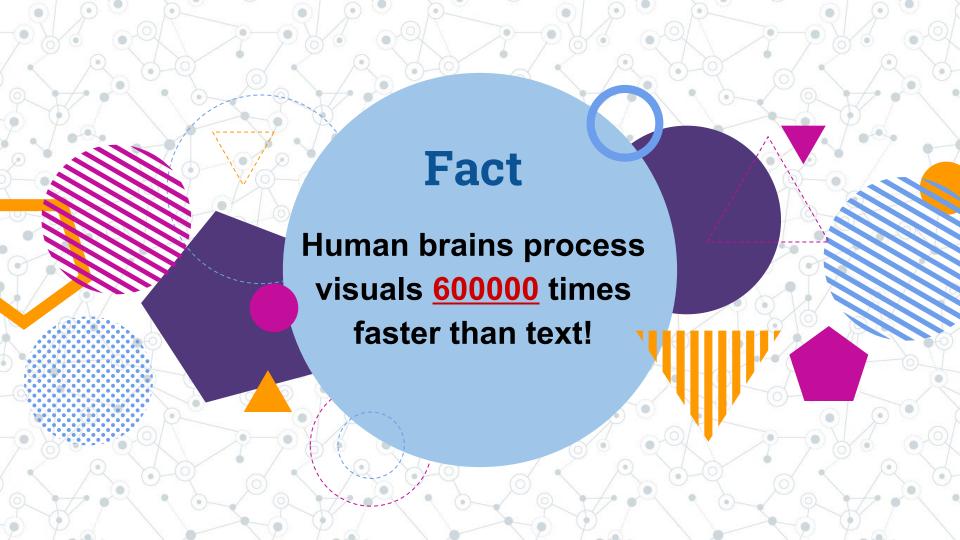


#### **Slack CEO:**

AI to Reduce Information Overload

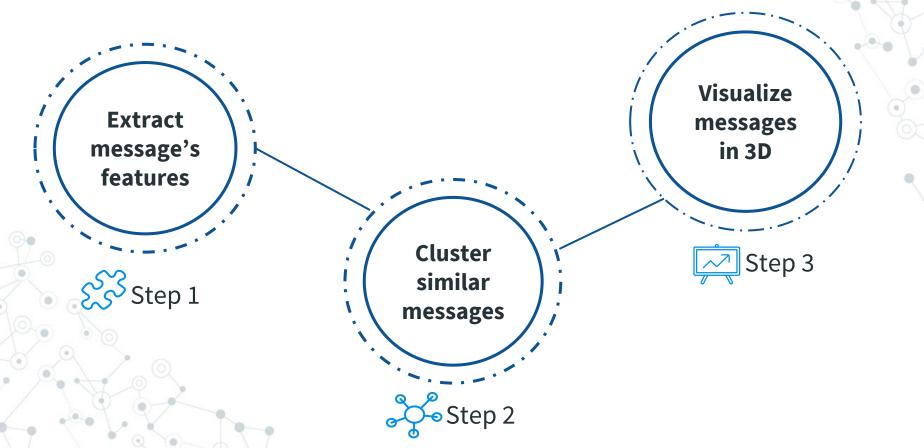


**Stewart Butterfield** 





#### How it works



**Time** 

**Participant** 

**Sentences embedding** 

Conversation's timeline

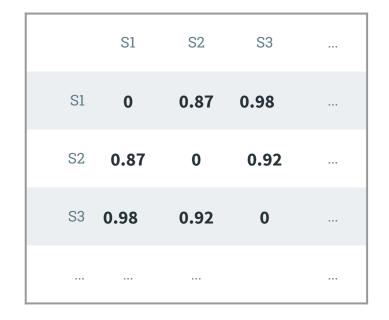
Who involved in the conversation

General meaning of sentences

#### **Time matrix**

How close each sentences are to each others

ı		S1	S2	S3	
ı	Time	15:20	15:28:37	15:29:30	•••



W1

#### **Participant matrix**

Who is involved in each message

	(0)	•		(0)	1
	U1	U2	U3		0
S1	0	1	0		
S2	0	1	1		

	S1	S2	S3	
S1	0	1	3	
S2	1	0	2	
S3	1	0	0	

**W2** 

#### **Sentence embedding**

Semantic meaning of sentences

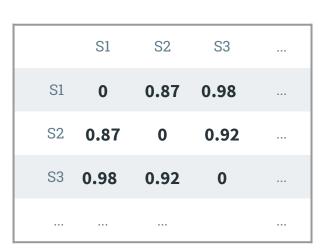
	D1	D2	D3	
S1	0.126	0.4869	0.2859	
S2	0.874	1.363	0.92	

	S1	S2	S3	
S1	0	0.87	0.43	
S2	0.87	0	0.92	
S3	0.43	0.65	0	

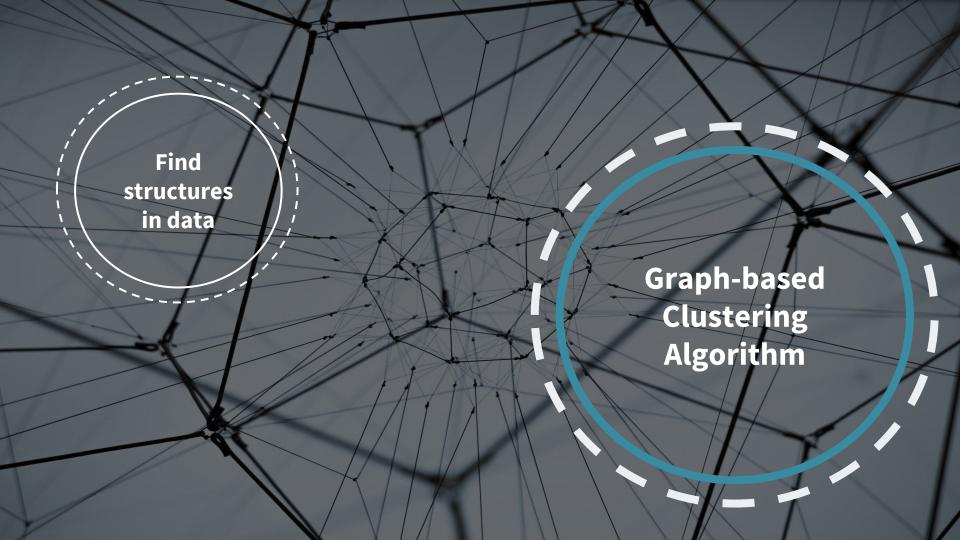
**W3** 

Combine all 3 features to cluster sentences



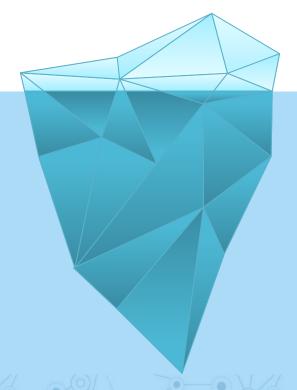


$$W = \lambda 1*W1 + \lambda 2*W2 + \lambda 3*W3$$



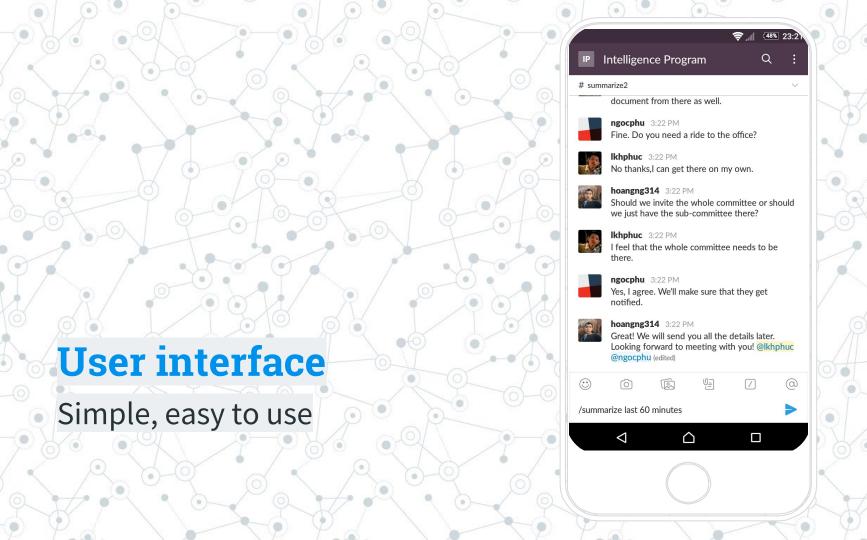
## Visualize summary

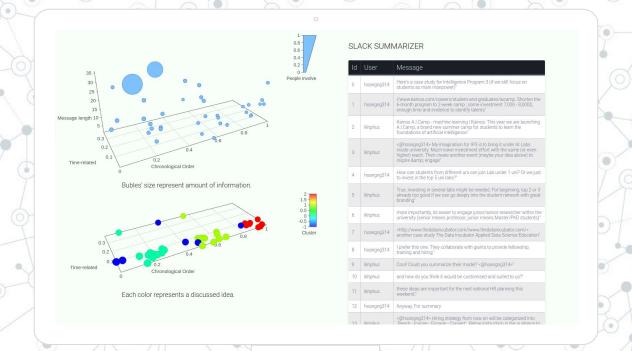
**Less important ones** are sinked under the surface.



**Important messages** are floated to the surface.

**The entire structure** of the conversations is displayed.





#### **Visual summary**

Quickly grasp the important messages and entire conversation

