Hollene Hongdoxmai

Product + UX/UI Designer

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SUMMARY

Proactive and inclusive designer with strong global communication skills and a background in research and psychology.

EXPERIENCE

Chasm Communications, *Jr. UI/UX Designer*

FEBRUARY 2020 - PRESENT | TAMPA, FL

Tasked with client research and journey mapping to improve user experiences for enterprise software applications. Created official internal Web Accessibility training and documentation. Designed and developed Wordpress site for a real estate client.

Freelance, *UX Designer*

DECEMBER 2019 - MARCH 2020 | TAMPA, FL

Assisted small business owner with redesign and rebrand of their website and social media.

McKinsey and Company, *Executive Assistant*

DECEMBER 2017 - PRESENT | ST. PETERSBURG, FL

Proactively anticipated and adapted to consultants' needs for scheduling, travel, and expenses to optimize their experience. Effectively managed tight deadlines for multiple executives. Worked with stakeholders and collaborated as a team player in a cross-functional environment.

English Parks, *Teacher*

JANUARY 2013 - AUGUST 2013 | BANGKOK, THAILAND

Created daily lesson plans for four different classes with students of diverse backgrounds and levels. Led and managed class sizes of 30 students and tutored 1:1.

CU Department of Neuroscience, *Undergraduate Research Assistant*

OCTOBER 2010 - AUGUST 2012 | BOULDER, CO

Assisted lead lab investigator with collection of data for "*Drug-induced Neurobiological changes in the Brain and Addictive Behaviors.*"

EDUCATION

Springboard, *UX Design Career Path*

GRADUATED: JANUARY 2020

Completed a 350+ hour online UX design course covering the end-to-end UX process including design thinking, user interface design, prototyping, usability testing, psychology principles, communication, and specialized topics.

University of Colorado, *BA in Psychology*

GRADUATED: MAY 2012 | BOULDER, CO

Study Abroad to China and Japan. Undergraduate Research Opportunity Recipient. Dean's list.

International Scrum Institute, *Scrum Master Certification*

AUGUST 2017

SKILLS

Design
Sketching
Personas
User flows
Storyboarding
Wireframing
Prototyping

Research
Interviewing
Surveying
Guerilla Testing
Cardsorting
Usability Testing

Tools
Sketch
InVision
Marvel
Agile/ Scrum
Basic HTML & CSS
MS Office Suite