# Economics and Computation Week #11: Auction: applications

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### Two applications of auctions

• eBay (Taobao, Amazon, JD)

• Google ads (Bing, Yahoo!, Facebook)

# eBay

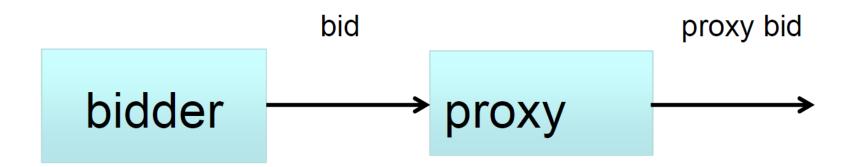
### eBay

- Launched as AuctionWeb in 1995
- By 2012, total gross merchandise volume on eBay marketplace \$67b each year
- Evolution from beanie babies to sales channel for retailers

# Gross transaction volume comparison (year of 2015)

- Alibaba = Taobao+Tmall = 261+165=\$426B
- Amazon = \$88B
- eBay = \$83B
- Walmart = \$ 471B
- 2016: Alibaba surpasses Walmart

## Proxy bidding



#### Rules and notations

- b<sup>(1)</sup>, b<sup>(2)</sup>: first, second highest bids placed with proxy agents
- Must bid at least starting price
- Current winner: highest bid
- price =  $min(b^{(2)} + incr, b^{(1)})$  (starting price if only one bid)
- ask-price = price + *incr*

secret reserve: say "reserve not met"

Taobao: Two bidders meet secret reserve!

### Example

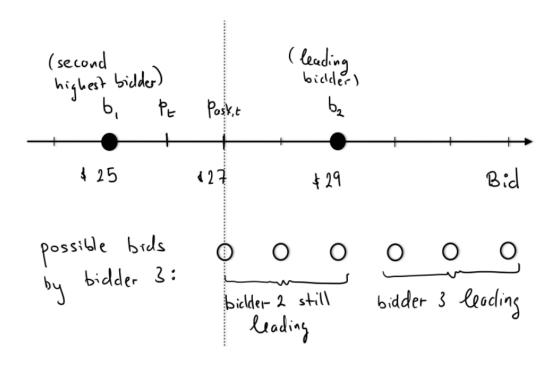
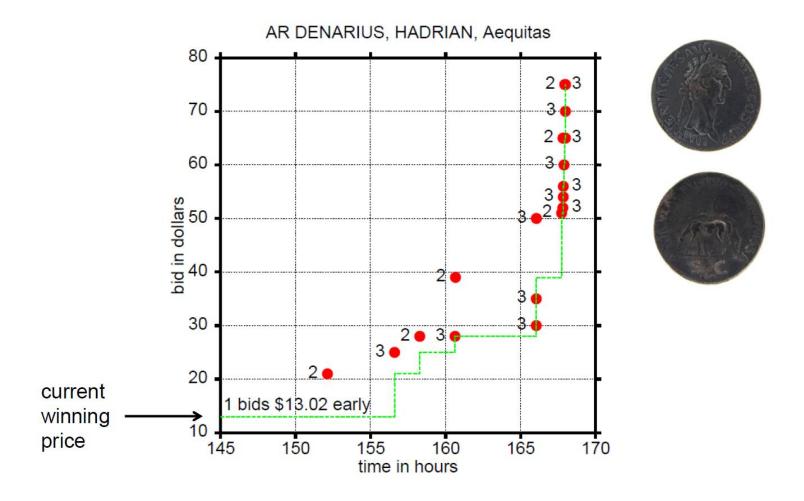


Figure 7.4: An eBay auction with bid increment \$1 and current bids  $b_1 = $25$  and  $b_2 = $29$ . Bidder 2 the leading bidder with price \$26. The ask price is \$27. Bidder 3 can bid \$27 or higher, but only a bid of \$30 or higher will make it the leading bidder.

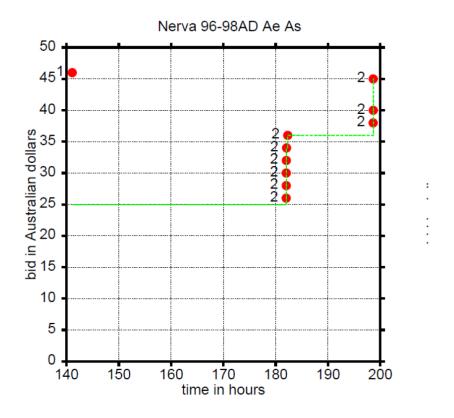
### Recommendation by eBay

 Simplicity: "enter maximum then sit back and watch"

### A bidding war towards the end

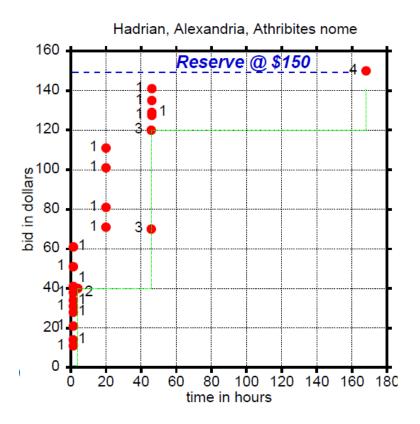


#### Potential downside of early bidding



c: Potential downside of early bidding. (Note:

### Searching for secret reserves



d: Searching for a secret reserve price.

### eBay design choice

 Simplicity: "enter maximum then sit back and watch"

#### vs. SPSB:

- Transparency
- Coordinated bidding across auctions
- Non private value environments
- Entertainment value

### Hard vs soft closing rules

- eBay: hard closing rule
  - can use tools such as eSnipe to submit late bids
- Amazon auctions: soft closing rule
  - automatically extend for 10 mins if bid placed in last 10 mins
  - no time at which a buyer can bid at which other buyers cannot respond

## Taobao auction closing rules

#### • 1) 司法拍卖出价延时的基本规则

在设置了出价延时的拍品竞拍结束的前2分钟(以系统接受 竞价的时间显示为准),如果有竞买人出价竞拍,那么该次 拍卖时间在此次出价的时间的基础上自动延时5分钟,循环 往复直到没有竞买人出价竞拍时,拍卖结束。

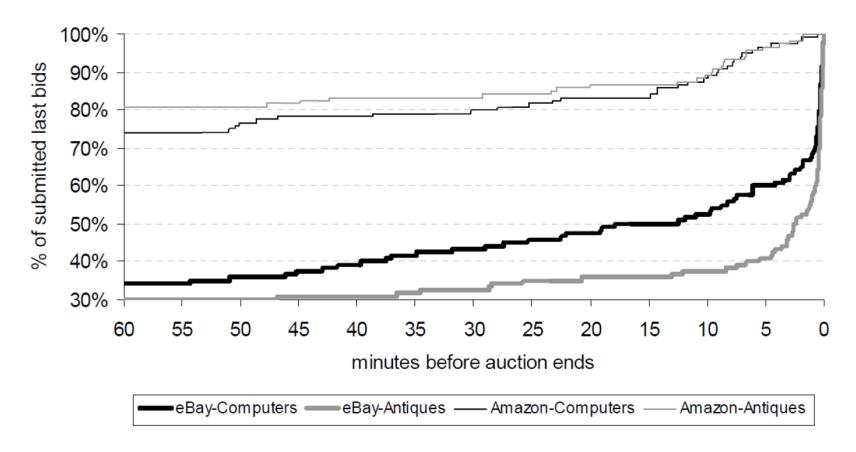
#### • 2) 司法拍卖出价延时举例说明

比如:假设某件拍品的拍卖结束时间是8月8日22点整,如果在8月8日21点58分15秒,有竞买人出价,那么系统将拍卖结束时间自动延长至8月8日22点03分15秒;如果在22点03分有竞买人出价,那么系统将自动延时到22点08分。

#### • 3) 司法拍卖出价延时的效果

出价延时给拍卖用户带来的便利包括以下几点: 1.将给到竞买人更加充分的参与竞拍的机会。 2.避免因为网络或者电脑原因导致的延迟而错失出价机会。

#### Distribution of time remaining for final bids



Time remaining: before current scheduled close time Final bid = the last bid submitted by any bidder

### Hard vs Soft closing rule

- Pros and Cons
  - Soft closing=Early bidding: shared information promotes common value
  - Hard closing=late bidding: allow seller to choose a closing time that attracts large demand (cf. 11.11)

## A "Seller Experiment"

- Listings form a seller experiment if same seller, same item (category, title, sub-title)
- Free shipping, no secret reserve, no BIN
- One posted price transaction
- Listings with different starting prices

 19,000+ experiments; 490,000+ listings in 2009. Large variation on starting price.

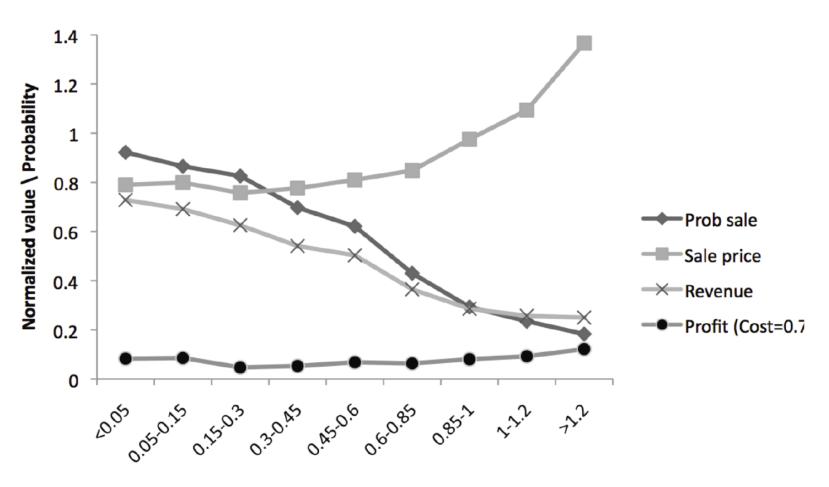
#### Reference value

- Posted price transaction gives a reference value for the item
- Normalize starting price and sale price on items by this reference value
- Can pool data across multiple seller experiments (= multiple items)

## Effect of starting price

- Some earlier studies found
  - lower starting price, better odds of sale
  - lower starting price, higher price conditional on sale... "bidding frenzy" story
- But small field experiments.

#### Results



**Normalized starting price** 

# Additional findings

- BIN prices above 1.0 tend to increase seller revenue (Why?)
- Timing/duration does not matter much (just don't close late at night!)

#### Aside: Trend to Fixed Prices?

(Einav et al. 2012)

- 90% transaction volume was auctions in 2003; today less than 36%
- Not category specific
- Auction price (conditioned on sale) 5% less than fixed price in '03; 17% less in '09
- Shift in demand to posted price listings

#### Aside: Trend to Fixed Prices?

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#### Possible reasons:

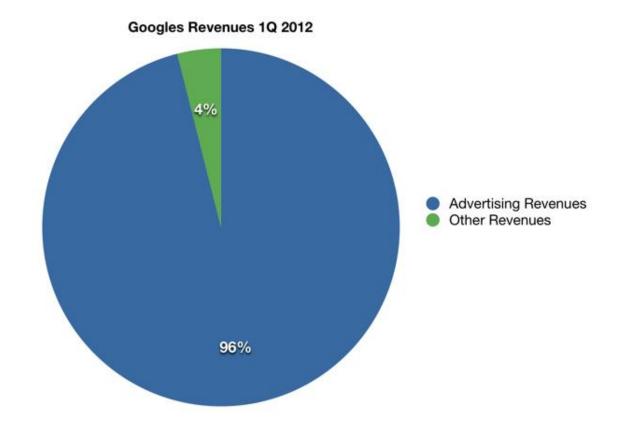
- competition for time, other things to do online!
- smart phones; preference for efficiency

## Reputation system design

#### Readings:

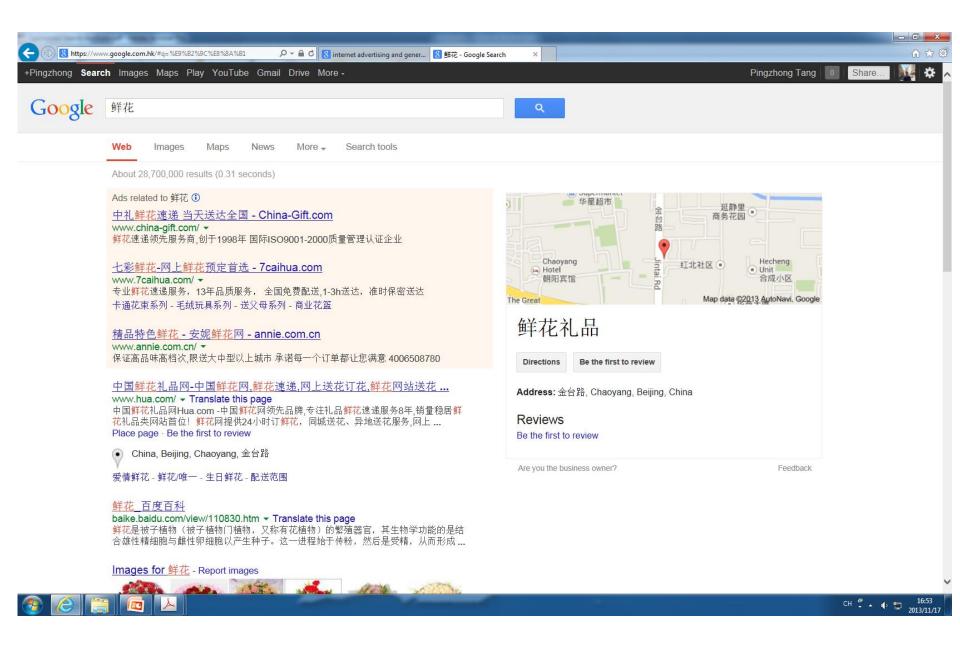
- Reputation and feedback systems in online platform markets. AER-2016.
- The limits of reputation in platform markets: an empirical analysis and field experiments.

#### Google: sponsored search auctions



#### **Statistics**

- Google advertising revenue:
  - 2011: \$36,531M
  - 2012: \$43,686M
  - 2013 first 3 quarters: \$ 36,600 M
- Hal Varian: Google Chief Economist
  - "What most people don't realize is that all that money comes pennies at a time"
- References:
  - Varian 2008: Position auctions
  - Edelman et. al 2007: Internet advertising and generalized second price auctions





#### **Keyword Auctions**



- Advertiser submit bids for keywords
  - Offer a dollar payment per click.
  - Alternatives: price per impression, or per conversion.
- Separate auction for every query
  - Positions awarded in order of bid (more on this later).
  - Advertisers pay bid of the advertiser in the position below.
  - "Generalized second price" auction format.
- Some important features
  - Multiple positions, but advertisers submit only a single bid -- "simplification" (cf Milgrom's lecture).
  - Search is highly targeted, and transaction oriented.

# **Brief History of Sponsored Search Auctions**



- Pre-1994: advertising sold on a per-impression basis, traditional direct sales to advertisers.
- 1994: Overture (then GoTo) allows advertisers to bid for keywords, offering some amount per click. Advertisers pay their bids.
- Late 1990s: Yahoo! and MSN adopt Overture, but mechanism proves unstable - advertisers constantly change bids to avoid paying more than necessary.
- 2002: Google modifies keyword auction to have advertisers pay minimum amount necessary to maintain their position (i.e. GSP)- followed by Yahoo! and MSN.

#### **Example**



- Two positions: receive 200 and 100 clicks
- Advertisers 1,2,3 have per-click values \$10, \$4, \$2.
- Overture auction
  - Advertiser 2 has to bid \$2.01 to get second slot
  - Advertiser 1 wants to bid \$2.02.
  - But then advertiser 2 wants to top this, and so on.
- GSP auction
  - One eqm: truthful bids of \$10, \$4, \$2.
  - Revenue is 200\*\$4 + 100\*\$2 = \$1000.

## VCG for keywords auction

- Same allocation rule as GSP
- Everyone pays the damages he causes by his participation





- Consider VCG auction
  - Dominant to bid true value.
  - Advertiser 2 pays \$200 (displaces 3) for 100 clicks, or \$2 per click.
  - Advertiser 1 pays \$600 (displaces 3 and 2) for 200 clicks, or \$3 per click.
  - Revenue of \$800 is lower than GSP...

#### Model

- K positions k=1, ..., K
- N bidders i=1,...,N
- Bidder *i* values position k at  $V = v_i x_k$ 
  - $v_i$  is the value of a click to bidder i
  - $x_k$  is the probability of a click at this slot
- Efficient allocation:
  - v and x follow the same order

### **GSP Auction Rules**



- Each agent i submits bid b<sub>i</sub>
- Positions assigned in order of bids
- Agent i's price per click is bid of agent in the next slot down.
- Let  $b^k$  denote kth highest value and  $v^k$  value.
- Payoff of kth highest bidder:

$$v^k \cdot x_k - b^{k+1} \cdot x_k = (v^k - b^{k+1}) \cdot x_k$$

### **Observations of GSP**

- Theorem. If bidders were to bid the same amount under VCG and GSP, then each bidder's payment would be pay<sub>gsp</sub>≥ pay<sub>vcg</sub>
- Proof. Induction on positions. QED

### Truthful bidding?



- Not a dominant strategy to bid "truthfully"
  - Two positions, with 200 and 100 clicks.
  - Consider bidder with value 10
  - Faces competing bids of 4 and 8.
    - Bidding 10 wins top slot, pay 8: profit 200 2 = 400.
    - Bidding 5 wins next slot, pay 4: profit 100 6 = 600.
  - If competing bids are 6 and 8, better to bid 10...

# **GSP** equilibrium Analysis



- Full information Nash equilibrium
  - NE means no gain from changing positions
- A Nash eqm is a profile of bids b<sup>1</sup>,..., b<sup>K</sup> such that

$$(v^k - b^{k+1}) \cdot x_k \ge (v^k - b^{m+1}) \cdot x_m$$
 for  $m > k$   
 $(v^k - b^{k+1}) \cdot x_k \ge (v^k - b^m) \cdot x_m$  for  $m < k$ 

 Lots of Nash equilibria, including some that are inefficient (try to show this).

### **Locally Envy-Free**



- Definition: An equilibrium is locally envy-free if no player can improve his payoff by exchanging bids with the player ranked one position above him.
  - Motivation: "squeezing" if an equilibrium is not LEF, there might be an incentive to squeeze.
  - Add the constraint for all k

$$(V^k - b^{k+1}) \cdot X_k \ge (V^k - b^k) \cdot X_{k-1}$$

### Stable Assignments



- Treat positions as players. Coalition value from a position-bidder pair is  $v_i x_k$ , and price of position is  $p_k$ 
  - Payoff to agent is (v<sub>i</sub> -p<sub>k</sub>)x<sub>k</sub>
  - Payoff to position is p<sub>k</sub>x<sub>k</sub>
- All stable assignments are efficient (assortative), and the relevant blocks are bidders looking to move up or down one position. (think about this).
- Prices that support a stable allocation satisfy:

$$(v_k - p_k) \cdot x_k \ge (v_k - p_{k-1}) \cdot x_{k-1}$$
  
 $(v_k - p_k) \cdot x_k \ge (v_k - p_{k+1}) \cdot x_{k+1}$ 





#### • Theorem:

- Outcome of any locally envy-free equilibrium is a stable assignment.
- Provided that |N|>|K|, any stable assignment is an outcome of a locally envy-free equilibrium.

### **Revenue and Prices**



### Theorem

- There exists a bidder-optimal stable assignment (equivalently, GSP equilibrium) and a selleroptimal one.
- The bidder optimal stable assignment is payoffequivalent to the VCG outcome.
- Corollary: any locally envy free GSP equilibrium generates at least as much revenue as VCG.

### Example of LEF Equilibria

- Three positions with 300, 200, 100 clicks
- Four bidders with values \$3, \$2, \$1, \$1
- Efficient assignment is assortative
- Supporting prices
  - Bidder 3 pays \$100 for slot 3, p<sub>3</sub> = 1.
  - Bidder 2 pays \$200-300 for slot 2, p₂∈ [1,3/2].
  - Bidder 1 pays \$400-600 for slot 3, p<sub>3</sub>∈ [4/3,2].
- Try solving for bids that generate these prices.
- Relationship between VCG and LEF eqm
  - VCG payments are \$100, \$200, \$400, revenue \$700.
  - LEF payments range from \$700 up to \$1000.

## Structure of Clearing Prices



Supporting prices satisfy

$$(v_k - p_k) \cdot x_k \ge (v_k - p_{k-1}) \cdot x_{k-1}$$
  
 $(v_k - p_k) \cdot x_k \ge (v_k - p_{k+1}) \cdot x_{k+1}$ 

Re-arranging we get

$$p_{k-1}X_{k-1} \ge p_k X_k + V_k(X_{k-1}-X_k)$$

$$p_{k-1}X_{k-1} \le p_k X_k + V_{k-1}(X_{k-1}-X_k)$$

 This gives a simple recursive way to find the highest and lowest equilibrium payments.





- Allocation is efficient (assortative)
- Increasing price of marginal clicks
  - Varian points out this is testable.
  - Implies bidders are click-constrained!
  - Pricing should be linear if bidders satiated...
- Bids "reveal" bounds on bidder values.
  - Apparently not so easy to invert in practice.
  - Actual bidding is surprisingly unstable...

### Ascending auction



- Incomplete information about values
- Price rises from zero, advertisers can drop out at any time, fixing their bid.
- Theorem (Edelman et al.).
  - There is a unique perfect equilibrium in which an advertiser with value v<sub>i</sub> drops at

$$p_i(n,h,v_i) = (x_n/x_{n-1})(v_i - b_{n+1})$$

- The equilibrium outcome is the same as VCG
- The equilibrium is an ex post equilibrium.

# Optimal auction design



- Suppose each bidder i draws values from F<sub>i</sub>
  - Define marginal revenue: MR<sub>i</sub>(v<sub>i</sub>)=v<sub>i</sub>-(1-F<sub>i</sub>)/f<sub>i</sub>
  - Seller has total quantity x= x<sub>1</sub>+...+x<sub>K</sub>.
- Optimal auction problem:
  - Choose allocation of clicks  $z_1, ..., z_N$  to maximize  $\sum_i MR_i(v_i)z_i$  subject to the allocation being feasible.
  - Solution: assign slots in order of marginal revenue, so long as it is positive.
- Optimal reserve prices: if the environment is symmetric, optimal to run a position auction with reserve price r\* that satisfies MR(r\*)=0.
  - Of course, need to know distribution of per-click values...

### **Further issues**

- Each query is a separate game
  - Advertisers really have portfolio of bids & broad match...
  - Ignores budget constraints, diminishing returns, etc
  - Hard to think about eg. competing platforms
- Model doesn't allow for much uncertainty
  - Click rates, effectiveness of advertising are known.
  - Seems to be a lot of experimentation in practice. Why?
- Many aspects of search not captured
  - How do people decide whether/what to click?
  - Is there an interaction with "organic" search?
- "Non-search" internet advertising
  - Google uses same auction to place ads on non-query web pages (AdSense).
  - Other companies use related mechanisms to match ads and eyeballs, and sometimes quite different approaches.



# Acknowledgement

- eBay Slides adapted from David Parkes@Harvard
- Google slides adapted from Jonathan Levin@Stanford