

Joshua Holliday
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Software Engineer

Detail-oriented problem solver with 1000+ training hours and experience in full-stack Java application development. Seeking a software development role to leverage skills, demonstrate leadership abilities, and excel in the field.

TECHNICAL SKILLS

- Java SE 8 Programmer I Certification (completed 02/2022)
- Java Bootstrap, JavaScript, HTML, CSS, React, Node.js, Express.js, Tailwind CSS
- Spring Boot, Spring Data JPA, Spring Security (JWT), REST APIs
- SQL, Unit Testing (JUnit, Mockito), SOLID OOP Principles, Dependency Injection - Git

EXPERIENCE

United Airlines Ground Express | 11/2020 - 11/2021

Dispatcher

- Managed 900+ United Airlines aircraft services workers, ensuring efficient plane preparation within 45 minutes
- Oversaw schedules, assignments, and completion tracking for 200+ flights/day, adhering to COVID-19 protocols
- Adapted operations based on flight schedules and delays, achieving a 95% on-time departure rate

Asurion | 09/2021 - 01/2022

In-Home Expert

- Troubleshoot iPhone and Android device issues for 3-5 customers daily, providing technical solutions and guidance
- Maintained a 95% customer satisfaction rating, exceeding the company's target of 75%
- Consistently achieved 2-3 weekly sales by effectively promoting extended warranties

McKinsey & Company | 03/07/2022 - 06/09/2023

Software Engineer | Atlanta, GA

- Developed internal applications for feedback and evaluation processes, supporting career growth
- Utilized Java, Spring Boot, JavaScript, HTML, CSS, React, Node.js, Express.js, and Tailwind CSS in Agile environment
- Collaborated with the Feedback and Digital Evals team to deliver high-quality software solutions

EDUCATION

Multiverse | 03/2022 - 06/2022

Full-Stack JavaScript Bootcamp

- Intensive bootcamp focusing on JavaScript fundamentals
- Explored React and other frameworks

- Developed projects to gain practical skills for professional software development

University of Arkansas - Pine Bluff, AR | 1/2010 - 12/2010

Coursework: Biology, Microbiolog

Brewton Parker College - Hinesville, GA | 10/2009 - 12/2009 Coursework:

Psychology