

Hollie Mansfield

RISK & COMPLIANCE ANALYST SEEKING OPPORTUNITIES IN TECH

CONTACT



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EDUCATION

BA (Hons) Business Studies – 1st Class
University of Lincoln, Lincolnshire – 2014-2018

Level One (2:2):

- Contemporary Business Analysis
- Analysis of Business Data
- Financial Communications
- Organisation Behaviour
- Principles of Marketing
- Introduction to Business Law

Level Two (2:1):

- Operations Management
- Contemporary Issues for Business
- Management Finance
- Critical HR Management
- Buyer Behaviour & Market Research

Level Three:

- Professional Practice Placement Year (see experience)

Level Four (1.0):

- Crisis & Disaster Management
- Strategic Management
- Business Project Management
- Dissertation (What if? An exploration into the ethical and market-based implications and benefits of a legal rhinoceros horn trade.)

A-Levels

De Aston Sixth Form, Lincolnshire – 2012-2014

- Sociology (A)
- Photography (C)
- Drama & Theatre Studies (C)

Additional Qualifications

- ICA Certificate in Anti-Money Laundering (Distinction)
- Online Course in SQL
- Online Course in Python3
- JPMC Virtual Internship

ABOUT ME

I am a determined person with strong empathetic, organisational and communication skills.

I am currently employed at Monzo Bank within Risk & Compliance as an Analyst.

I am critical of my own progress while consistently striving to learn more, most recently challenging myself to expand my technical knowledge in SQL, Python3 and React.

I am eager to explore a career in software engineering following exposure and insight from working with engineers at Monzo, and through completion of online courses.

EXPERIENCE

Risk & Compliance Analyst

Monzo Bank Ltd, London, August 2020 – Present.

Working across teams within Risk & Compliance with the following key responsibilities:

- Owning the R&C PSM programme plans, approaches and reports.
- Working with project owners to develop plans for the delivery across the programme, including monitoring & challenging project owners on delivery and where necessary, flagging exceptions and actions to resolve any outstanding issues.
- Coordination and review of R&C Papers including ERM papers, minutes and actions, coordination of the monthly CRO report, as well as coordination of Operational Risk Committee papers and actions.
- Working to support development of Incident Management processes, as well as supporting the independent controls testing.
- Support compilation, review and proof-reading of ICAAP documentation for Monzo.

Senior Financial Crime Specialist

Monzo Bank Ltd, London, July 2018 – July 2020.

Working as an experienced financial crime specialist in a scaling and fast past environment, managing the following responsibilities:

- Working on in-depth investigations, reports and internal risk assessments for JMLIT cases, including the recommendation of changes to existing controls to detect and prevent potential future exposure to threats.
- Liaising with Fincrime Engineers to develop & improve internal tooling.
- Providing onboarding, training, coaching and supplying actionable feedback for Financial Crime specialists.
- Reviewing Transaction Monitoring flags & providing feedback on the rate of false positives to improve the accuracy of rules.
- Communicating with other financial organisations regarding fraudulent transactions.
- Writing and reviewing Suspicious Activity Reports (SARs).
- Resolving internal escalations to the Fincrime team from other business areas, and from junior financial crime specialists.
- Reviewing and liaising with law enforcement for Requests for Information (RFI), to assist them in their investigations in a timely manner.