

Tynan Hollyer

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Education

Graduate from **Information Technology**, Montachusett Regional Vocational Technical High School (2014 – 2018) – Fitchburg MA.

Computer Science (BS) General & Mathematics (Minor), University of Massachusetts (Lowell) (2019 - 2022)

Experience

WE Aubuchon Company Inc - Resource Center Team Member (March 2020 – January 2023)

As part of the resource center team, I'm tasked with helping the stores with a variety of IT issues that arise, as well as helping with product issues. These IT issues can involve anything to do with registers being down, as well as any of the other computers located throughout the stores. We prepare all of the computers and registers to be sent out to the stores, as well as send out replacements for any needed registers. To perform these tasks, I'm required to have a well rounded IT background, mostly in repair, and networking, but also in working with scripts.

WE Aubuchon Company Inc - IT Team Member / Database Administrator (January 2023 - August 2023)

As part of the IT team, I worked alongside both the members in our office, and in our stores to help create a smooth digital environment for everyone working in the company. Some projects I've worked on include: traveling to stores to install network enabled Power Distribution Units (PDUs) that allow us access into their cabinet via a website I developed, and maintaining our Windows Server Update Services (WSUS) which keeps everyone's computers up to date. I also work heavily with all the scripting we use in our stores to gather data from their computers to use for all of our troubleshooting purposes. Outside of those, the position requires all other IT skills in networking, programming, and hardware troubleshooting.

Montachusett Regional Vocational Tech - Information Technology Instructor (August 2023 - Present)

As the information technology instructor, I'm mainly involved with the freshmen and sophomores. Within our class, we're focused on both giving an academic foundation to an IT curriculum, while also giving them hands-on experience in a computer lab. We focus both in certifying them in the CompTIA standards, while also pushing programming and computer science fundamentals in the process.

Other Experience & Volunteering

Comfort Zone Camp - Junior Counselor (144 hours)

Comfort Zone Camp provides a safe grieving place for children who have lost a family member, for any sort of reason. As a volunteer who was under 18 years of age, I could participate as a Junior Counselor where I participate alongside the other older volunteers to share insight, and take care of the campers throughout the

weekend. Comfort Zone Camp gives children and young adults a chance to learn better ways to grieve about their loss, and not be scared to do so around other children and young adults experiencing a similar situation.

Laptop and Computer Repair Inc. - Intern/Coop Through School (October 2014 – September 2018)

At Laptop and Computer Repair Inc. I was tasked with helping with all of the projects brought to us such as virus removals, and part replacements. My main goal of working here as an intern was to learn as much about being in the Computer Repair field as possible, while still only being in the early stages of the Information Technology shop. This helped me get ahead in the beginning, and focus on learning some of the more challenging tasks in the shop.

Aubuchon Hardware - Sales Associate (June 2016 – March 2020)

As a sales associate at Aubuchon Hardware, I was tasked with helping customers find their products that they're searching for, as well as stocking and fronting the items on the shelves, and cleaning the store. I also ran the sequencing project around the store keeping the store looking organized and easily accessible. To perform this job, I needed to keep my "people skills" up to par, and hold my organizational skills to a high standard.

Certifications and Affiliations

OSHA 10-Hour General Industry	2015
IC3 Digital Literacy	2016
Cisco IT Essentials	2016
Team Member of the FSU Programming Contest Team	2016 - 2018
Worcester County Mathematics League Division V Participant	2016 - 2018
TestOut PC Pro	2024
TestOut IT Fundamentals	2025
CompTIA Competency in Technology Fundamentals	2025
CCNA Routing and Switching: Introduction to Networks	2025