



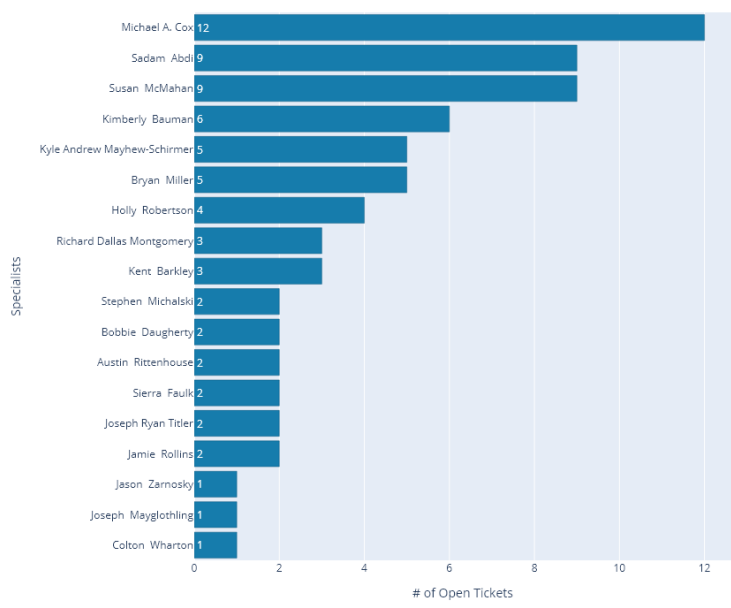
Safelite Service Delivery

Daily Report

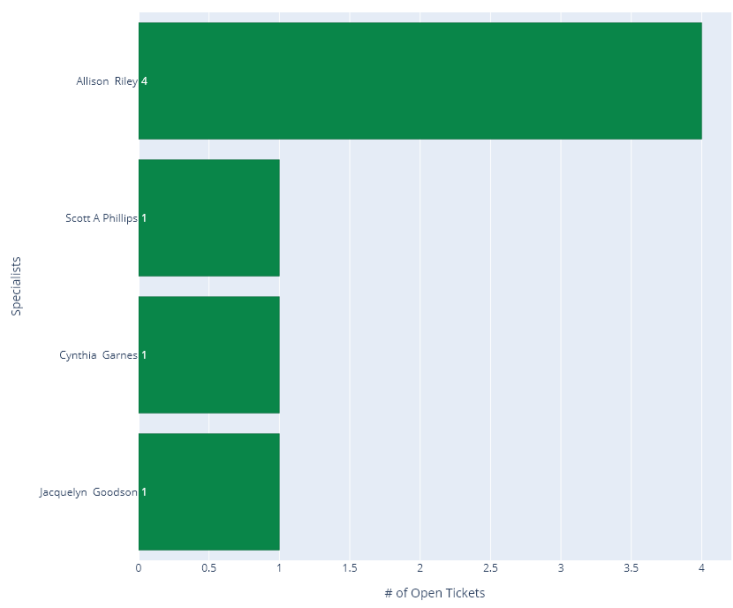
Cherwell Analytics Report

2/18/21

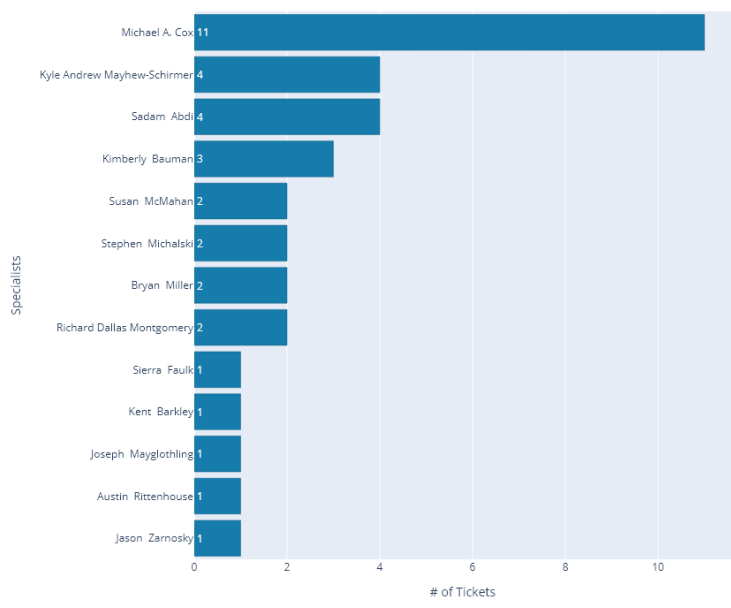
ITSD Open Tickets as of 2/18/21



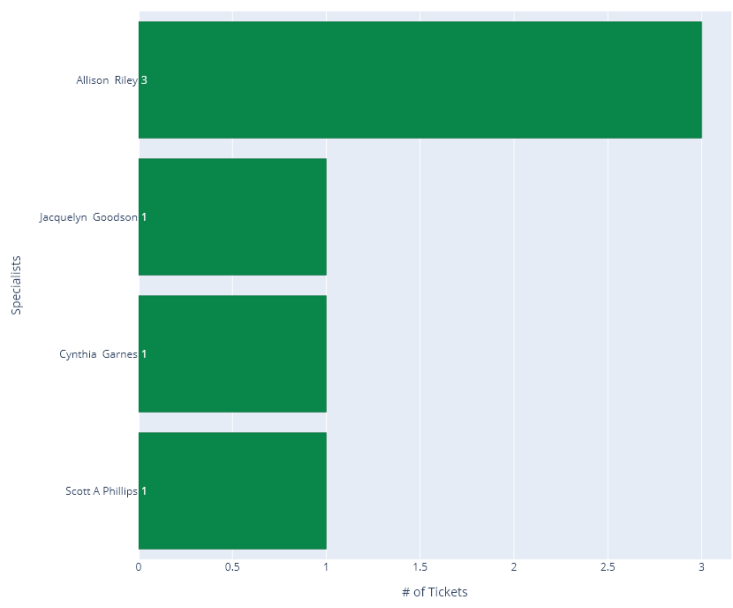
CCSD Open Tickets as of 2/18/21



ITSD Tickets > 72 hours



CCSD Tickets > 72 hours

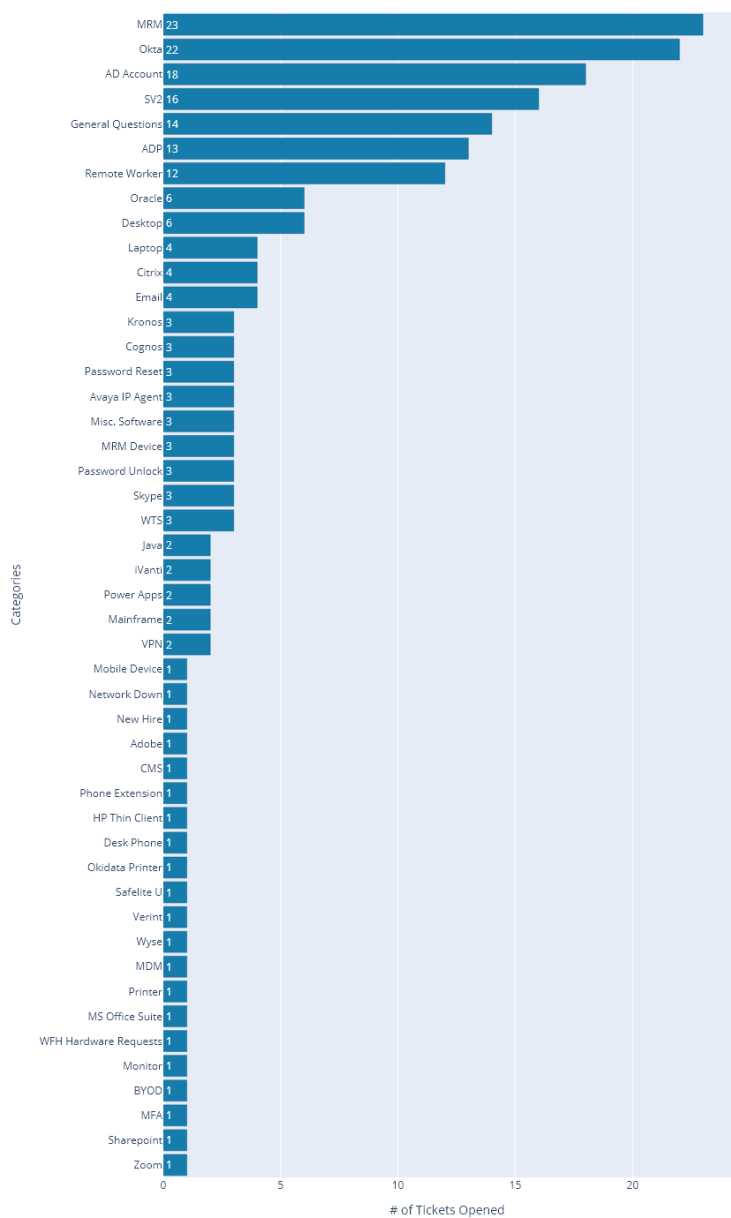




Cherwell Analytics Report

2/18/21

Top SD Categories - Last 7 Days



Top SD Categories - Last 30 Days

