Holly S. Klose

Boston, MA 02111 ● (617) 448-2425 ● hollyklose@gmail.com ● Portfolio: https://hollyklose.github.io/

SUMMARY: *Software Engineer* **and natural cheerleader whose previous experience included 10+ years of client problem-solving, individual and group motivation, and entrepreneurship.**

SKILLS*: Back End:* Ruby, Rails, GraphQL, REST API, SQL, Express.js, MongoDB, Mongoose
Front End: React.js, GraphQL, Node.js, Javascript, Ajax, Handlebars, jQuery, Bootstrap, HTML, CSS, Swift, Xcode

EXPERIENCE

Software Engineering Fellow, *General Assembly Immersive*, Boston, MA, 04/2019-07/2019
Developed four week-long projects during a 500 hour, 13 week software engineering immersive including front and back end development, and version control with Github. Individual and team based projects included:

- **Event RSVPs**. Developed the front end client and back end Ruby on Rails database of an authenticated event website with the ability to RSVP and admin privileges to track event payments.
  Tech: Ruby, Rails, REST API, Javascript, jQuery, Handlebars, Bootstrap, HTML, CSS

- **Contact Management**. Developed the front end React client and back end Ruby on Rails database of a contact management application which creates a list of contacts highlighting who to reach out to with the highest priority, using GraphQL to tie them together.
  Tech: GraphQL, React.js, Ruby, Rails, Javascript, Bootstrap, HTML, CSS

- **Blog**. Collaborated with a team of 4 over 5 days to develop the front end client and back end Express.js API of a software blog, "Talk to the Duck," including posts, comments, followers, likes and hide/show.
  Tech: Express.js, MongoDB, Mongoose, Handlebars, Javascript, jQuery, Bootstrap, HTML, CSS

- **Tic Tac Toe**. Created a front end game application in 5 days, including the ability to play games and see your game stats in real time. Added creative spin, as well as gamification in the form of achievement badges.
  Tech: Javascript, jQuery, REST API, Bootstrap, HTML, CSS

Portfolio Manager- Frontier Markets, *Ground Squirrel Ventures,* Boston, MA, 10/2017-Present
- Advise entrepreneurs in frontier markets in southern Africa, and provide them with connections and access to funding

Founder and Event Leader, *Effortless Networking for Job Seekers,* Boston, MA, 02/2010-09/2017
- Founded group and spoke about job search and networking in a welcoming space

Career Counselor/Entrepreneur, *Boston Career Counselor,* Boston, MA, 03/2009-09/2017
- Supported clients in their job search including targeted resumes and effective networking
- Designed website and networked extensively to find clients

Web Designer, Content Writer, *Internet Entrepreneur,* Boston, MA, 05/2007-03/2009
- Designed and coded topic specific websites using HTML, CSS, PHP and SQL, and wrote content, with a focus on SEO

Team Leader, Client Services, *Spire,* Boston, MA, 01/2007-04/2007, Account Service Rep, 07/2005-12/2006
- Brought on board to stabilize a team of which 3/5 members had recently turned over
- Supervised 4 account reps and maintained constant communication with internal and external clients to ensure high quality, consistent client messaging and satisfaction

EDUCATION

Boston College, Boston, MA, *Master of Arts* in French Literature and Culture, 2004, Won **Donald J. White Teaching Excellence Award** for 2003-2004. Presented a paper at the BC Romance Languages Conference.

Bates College, Lewiston, ME, **B.A.** *French and Anthropology*, 2001, Summa Cum Laude, Phi Beta Kappa, Honors Thesis, Study Abroad: Paris, Madagascar

Languages: Proficient in French, Intermediate in German