

HOLLY PROTHE

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Full Stack Web Developer

I am a burgeoning full stack web developer. I excel at front end development using HTML, CSS, and Javascript. I enjoy learning new things and I'm always looking for a challenge. I seek a role as a web developer at a company where I can learn, grow, and continue to master the craft.

Highly motivated and skilled professional seeking career advancement within dynamic, high growth organization that welcomes fresh ideas, initiative, dedication, and experience; demanding excellence in consistently meeting business objectives and exceeding targets. Exceptional ability to work under high pressure, offering more than 8 years of customer service experience.

SKILLS HIGHLIGHTS

- Full stack web development skills.
- Front end web development.
- Recognized for professional excellence on many occasions; excellent communication/interpersonal skills.
- Identify and manage strategic relationships to leverage significant long-term business opportunities.
- Enthusiastic individual with excellent work ethic.
- Highly capable of multitasking within fast-paced environments, without compromising quality and timely completion of projects.
- Highly effective team player and self-starter, equipped with effective administrative, communication, as well as problem solving aptitudes.
- Ensure customer service and satisfaction is afforded highest attention and priority.

KEY COMPETENCIES

Operational Management ▪ Quality Control ▪ Business Operations ▪ Web Development

Professional Experience

YRC FREIGHT

Operations Support Specialist 2018-Present

- Assigns all unassigned truck mileage to driver in web-based application optimized for YRC Freight.
- Outbound calls and emails to regional dispatch to identify driver information.
- Processes and organizes daily reports for accurate tracking.
- Converts City tractors to Linehaul per request in Verizon Connect.

TSP STAFFING (CONTRACTED WITH YRC FREIGHT)

Operations Support Specialist 2017-2018

- Assigns all unassigned truck mileage to driver in web-based application optimized for YRC Freight.
- Outbound calls and emails to regional dispatch to identify driver information.
- Processes and organizes daily reports for accurate tracking.
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HOOPER HOLMES

Exceptions Analyst 2012 - 2017

- Creation of 40-50 documents per hour
- Resolved document errors/customer situations
- Compiled and distributed customer satisfaction indexes
- Worked directly with customers to gather missing/erroneous biometric data, documentation or rescreens to facilitate timely handling
- Collaborated with account managers to resolve customer issues
- Data entry of customer records
- Handled any inquiries to screening information that is requested of us by email, phone, and fax
- Imaged and reviewed wellness documents
- Scanned and archived various medical documents
- Handled incoming and outgoing mail
- Assisted patients as needed
- Covered front desk as required
- Audited documentation and corrected mistakes of examiners and patients

EDUCATION

Associates in Liberal Arts ~

Degree received from Johnson County Community College in December 2018.

Certificate for Full Stack Web Development ~

Certificate will be received from KU Coding Bootcamp August 22nd, 2020.

TECHNICAL PROFICIENCIES

Microsoft Office Suite (Word, Excel, PowerPoint), Microsoft Windows, Office equipment, VS Code, HTML, CSS, Javascript, ExpressJs, NodeJS, Bootstrap, GitHub, Heroku, APIs, MySQL, Jest, Foundation, Handlebars

REFERENCES

Dominique McLean – Prior Team-Lead, Big Blue Swim School, dommclean13@gmail.com, 816-289-1482

Tad Hunter – Prior Supervisor, YRC Freight, 816-529-769