Jamie Chau

Cyber Security Entusiast

📍 Toronto, ON, L4H   in www.linkedin.com/in/jchau

📞 647 631 1686   🔗 www.github.com/jchau905

✉ J.Chau905@gmail.com

Enthusiastic Cyber Security graduate eager to contribute to team success through hard work, attention to detail and excellent analytical skills. Clear understanding of Security and training in Security Compliance and sound knowledge of security tools. Motivated to learn, grow and excel in the Cyber Security Industry.

Work History

2013-08 - 2021-08   **Duty Manager**

Park N' Fly, Mississauga, ON

- Responded to customer concerns by providing friendly, knowledgeable support and maintaining composure and professionalism.
- Initiated plans to improve customer relations, quality standards and service efficiency.
- Conducted continuous reviews of accounts, procedures and personnel to optimize processes and improve performance.
- Developed schedules for up to 80 employees per shift.
- Create daily plans for the operation of the business and delegate tasks to supervisors to complete daily goals.
- Maintained positive customer relations by addressing problems head-on and implementing successful corrective actions.
- Trained employees in essential job functions.

Education

2021-06 - 2021-12   **Certification: Cyber Security**

University of Toronto - Toronto
- Continuing education in Cyber Security

2011-09 - 2013-04   **Diploma: Business Administration**

Humber College - Toronto

Skills & Security Tools

Wireshark software

Microsoft Hyper-V Server

Security logging

Kibana

Splunk

Nmap

Operating Systems

Linux (CentOS, Ubuntu, Kali Linux) Mac, Windows 7-10

Software

Slack

Microsoft Teams

Azure DevOps

Programming Languages

Python

Ubuntu Scripting

YAML

Projects

Composing Docker Images
Creating an Elk Stack Deployment
Writing Yaml Playbooks
Shell Scripts
Capture the Flags

Certifications

2022-05   Preparing for Security +