

# puts "Jamie Chau" print ("Product Manager")

## Work Experience



### Duty Manager Park 'N Fly

August 2013 to August 2021 (8 years)

- Responded to customer concerns by providing friendly, knowledgeable support and maintaining composure and professionalism.
- Initiated plans to improve customer relations, quality standards and service efficiency.
- Create daily plans for the operation of the business and delegate tasks to supervisors to complete daily goals.
- Manage and create a schedule for 80 employee's per shift.

## Education History



### Le Wagon, Web Development Bootcamp Batch #931

Year of Graduation: 2022



### University of Toronto, Cybersecurity Bootcamp Certification

Year of Graduation: 2022



### Humber College, Business Administration Diploma

Year of Graduation: 2013

## Personal & Team Projects



### Meet Ball, Team Project [www.meet-ball.me](http://www.meet-ball.me)

A mobile application where users can keep track of their stats/ranks and create/join basketball games



### AirB-in-Game, Team Project [www.airb-in-game.herokuapp.com](http://www.airb-in-game.herokuapp.com)

A clone of AirBNB, renting virtual reality game worlds

## Contact Info



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[linkedin.com/in/jchau905](https://linkedin.com/in/jchau905)



[github.com/jchau905](https://github.com/jchau905)

## Technical Skills

- HTML, CSS, JavaScript  
SQL, PostgreSQL,  
Stimulus, JSON, API's
- Ruby On Rails, Python
- Figma, Github, Heroku,  
Slack, Trello, Visual Studio  
Code
- Front End & Back End  
Coding
- Technical Documentation

## Cybersecurity Skills

- Wireshark, Kibana,  
Splunk, Nmap, Metasploit
- Powershell, Bash, YAML,  
Ubuntu Scripting
- CentOS, Ubuntu, Kali,  
Linux, Mac, Windows 7-10
- Azure DevOps
- Security+ Certification