

### **Account Holder Persona**

Community members may hold an account with the application. For the purpose of simpler architecture drawings, any persons: service developer, company representative, meal planner (individual or group), sustainability practicer, or educator may be account holders, and so follow the user workflow of an account holder.

- 1. Only account holders may create posts and replies in threads as provided by the mobile and web applications.
- 2. Account holders are protected by their username and password identification; account information are encrypted/secured on any database(s) used with the mobile and web applications.
- 3. Account holder information is viewable by administrators of the database(s) (not Admin personas).
- 4. Viewable Account holder information does not include the holder's password or other credentials.
- 5. Account holder communications between mobile and web applications to databases are encrypted.



### **Admin Account Holder Persona**

Community members may hold an admin account with the application. Admin account holders have the same provisions as account holders, including the following:

- 1. Admin accounts may close threads to replies. This is intended for when a thread has no reply, or the owner has not closed the thread after some time.
- 2. Admin accounts may post in the announcements thread. This is intended for application announcements such as updates or reporting downtime/bugs.
- 3. Database admin account holders may upgrade account holders to admin account holders, and vice versa. Admin account holders alone may not upgrade account holders, or vice versa.

## **Passerby Persona**

Community members without an account.

1. Passerbys are unable to make posts or replies.

As with all personas using the application, passerby are indeed able to use search functionality of the application, and are able to read posts and replies on the application.

# Passerby [Person or Party] A person or party without an account

# Persona (Roles) for Community of Meal Planners Forums Application

 $Identifies \ and \ describes \ personas' \ role-based \ access \ and \ security \ provisions \ within \ the \ forum \ application$ 

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