

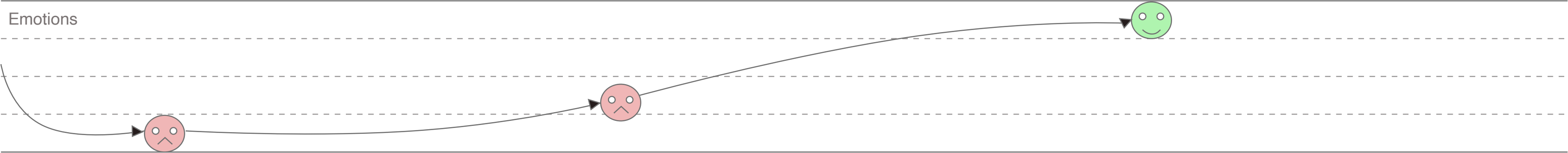
Humane Transport



Transporter

Scenario
A scenario where MTI exceeded

User Experience
CFIA agent may ask for an evidence as to why FWR MTI exceeded.

Travel	Travel (Scheduled FWR)	Delivered	Phase 4
<div>Doings</div> <div>1. Driving slower than normal due to heavy snowfall</div>	<div>Doings</div> <div>2. Open Humane Transport app and record FWR form</div>	<div>Doings</div> <div>5. Arrived at destination 6. Hand in ToC 7. Acknowledged by the receiver</div>	<div>Doings</div>
<div>Emotions</div> <div></div>			
<div>Thinking</div> <div>I might exceed MTI with this kind of weather</div>	<div>Thinking</div> <div>Can I make a note using this app? I want to avoid using paper as it can get wet easily.</div>	<div>Thinking</div> <div>Do I notify CFIA about this? If so, can I use the app to do it?</div>	<div>Thinking</div>
<div>Saying</div> <div>I need to make a note that this weather stopped me from FWR'ing animals on time</div>	<div>Saying</div> <div>Where can I add a special note for the Animal that required early FWR?</div>	<div>Saying</div>	<div>Saying</div>

Insights

This scenario covers any kind of unexpected events such as bad weather and road constructions

Internal Ownership

Team: Think of a functionality where app will help user to provide an evidence.

Product Owner: Determine if CFIA agent needs to be notified right away if this scenario happened