

Jae C. Park

holyc827@gmail.com | Meerssenerweg 199A, Maastricht, 6224AE | +31640046010

EDUCATION

University of London - Goldsmith

Bachelor of Science in Computer Science - Data Science & Artificial Intelligence

- identical curriculum and admission criteria as regular residential students

Distant Learning

April 2019 ~

University of St Andrews

Master of Arts in International Relations and Spanish

- Degree Classification : First
- Dissertation received a First on the basis of qualitative research and writing skills
- Finalist of the Laidlaw Undergraduate Research and Leadership Scholarship (2017)
- Presented my research project at the Clinton Global Initiative University in Boston, USA (2017)

St Andrews, United Kingdom

September 2012 - 2014, 2016 - June 2018

WORK EXPERIENCE

Mercedes-Benz CAC, a Daimler company

Technical Specialist I

Maastricht, the Netherlands

December 2019 ~

- Specialize in Retail Data Storage and Open Shell Product
- Diagnose and provide solutions for incoming IT and software-related issues regarding Daimler products
- Perform or assist remote sessions to fix complex IT and operating system issues
- Hold meetings on a regular basis to provide feedback on existing Daimler software and hardwares to developers
- Participate in corporate projects with internal and external stakeholders to set the correct path for developing future products

Technical Support Representative 1 - XENTRY UHD

September 2018 ~ December 2019

- Provide diagnostic support regarding XENTRY Hardware and Software, investigating problems pertaining to the installation of updates on components or vehicles.
- Act as the main contact person with Mercedes Benz Korea
- Participated in FTT (internal conference) organized by the Daimler headquarter in Stuttgart

Initiatives of Change - Switzerland

Head of Forum Secretariat

Caux, Switzerland

June - July 2017

- A manager of an international NGO which hosts large-scale global conferences and trainings every summer
- Acted as a contact person for VIPs, such as Kofi Annan, former UN Secretary General, at the conferences, managing the whole process of events as a supervisor.
- Conducted participant surveys on the conferences, preparing the results for internal communications.
- Supervised, trained and evaluated a team of 3 who provided administrative service to external conference teams
- Successfully finished 5 international conferences, with about 1000 participants from all over the world.

Associate of Forum Secretariat

July - August 2016

- Provided document formatting, translation, IT and archiving service to 5 external conference teams
- Represented the head of department at meetings as a department ambassador in case of her absence
- Liaised with other department managers; organised and ran weekly meetings for the organization.

The National Assembly Police Security Force of Korea

Auxiliary Police Officer (Sergeant)

Seoul, South Korea

July 2014 ~ April 2016

- Led a squad consisting of about 8 auxiliary police officers who worked at the National Assembly
- Provided administrative service to the platoon leader, such as document formatting and translation
- Escorted domestic, foreign dignitaries who visited the National Assembly of Korea

EXTRACURRICULARS

St Andrews Nightline

Senior Hotline Listening Volunteer

St Andrews, United Kingdom

March 2013 - June 2016

- Provided anonymous, non-judgmental and overnight peer listening, email and instant messaging service to members of the community and university
- Organized and participate in mental health awareness week, support groups and regional meetings, which have reached out to more than 500 students and community members

Languages : English (Native), Korean (Native), Spanish (Advanced), Japanese (Intermediate), German (Beginner)

Interests and Hobbies : Tap dance, travelled 77 countries, active choir member