

Customer Service FAQ Data

Question: How can I reset my password?

Answer: To reset your password, go to the settings page and click on 'Forgot Password'.

Category: Account Issues

Keywords: password, reset, account

Question: Where can I find the user manual?

Answer: The user manual can be found on the product page under the 'Documentation' section.

Category: Product Information

Keywords: manual, user guide, instructions

Question: What is the refund policy?

Answer: Our refund policy lasts 30 days. If 30 days have gone by since your purchase, unfortunately, we c

Category: Returns and Refunds

Keywords: refund, policy, money back

Question: How do I track my order?

Answer: You can track your order by logging into your account and visiting the 'Orders' section.

Category: Order Management

Keywords: track order, delivery, status

Question: What are the warranty terms?

Answer: Our products come with a one year warranty. For more details, please visit the warranty section o

Category: Warranty and Repairs

Keywords: warranty, guarantee, terms