

Respondent Satisfaction Survey

I. Respondent Information

(To be completed before the first practice session begins.)

1. Age: _____ years old

2. Gender:
 - ☐ Male
 - ☐ Female
 - ☐ Other / Prefer not to say

3. Highest Degree Pursued/Obtained:
 - ☐ PhD
 - ☐ Master's
 - ☐ Bachelor's
 - ☐ Other (please specify): _____

4. Current Occupation:
 - ☐ Full-time/Part-time Employed
 - ☐ Self-Employed
 - ☐ Student
 - ☐ Other (please specify): _____

5. Work Experience: _____ years

II. First Practice (Manual Installation) Evaluation

(To be completed after the first practice session begins.)

A. Installation Time Tracking:

1. Start Time: _____
2. End Time: _____
3. Total Duration: _____ minutes

B. Error Rate Assessment: Estimate the percentage of errors encountered during the installation process: _____ % (e.g., percentage of failed commands or configuration errors).

C. Using a five-point Likert scale (1 = Strongly Disagree to 5 = Strongly Agree), rate your experience:

1. The allocated time (30 minutes) was sufficient to complete the installation. _____
2. The installation instructions were clear and easy to follow. _____
3. I required minimal facilitator support during the installation process. _____
4. I encountered few errors or misconfigurations while following the steps. _____
5. I found this installation process efficient and effective. _____

D. Open-ended Feedback:

1. What were the advantages of this installation method?

2. What challenges or disadvantages did you experience?

3. What improvements would you suggest for making the manual installation easier?

III. Second Practice (Automated Installation) Evaluation

(To be completed after the second practice session begins.)

A. Installation Time Tracking:

1. Start Time: _____
2. End Time: _____
3. Total Duration: _____ minutes

B. **Error Rate Assessment:** Estimate the percentage of errors encountered during the installation process: _____ % (e.g., percentage of failed commands or configuration errors).

C. Using a five-point Likert scale (1 = Strongly Disagree to 5 = Strongly Agree), rate your experience:

1. The allocated time (30 minutes) was sufficient to complete the installation. _____
2. The installation instructions were clear and easy to follow. _____
3. I required minimal facilitator support during the installation process. _____
4. I encountered few errors or misconfigurations while following the steps. _____
5. I found this installation process efficient and effective. _____

D. Open-ended Feedback:

1. What were the advantages of this installation method?

2. What challenges or disadvantages did you experience?

3. What improvements would you suggest for making the manual installation easier?