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Best Answer: As a Customer Care Assistant, think of yourself as the face of your restaurant. You'll deal with customers and make sure everything runs as it should in the customer areas. Activities include making children feel welcome, handing out balloons, looking after customers' specific needs, keeping ...

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50 Activities for Achieving Excellent Customer Service viii A Memorable Experience The relationships you build with your customers must become memorable experiences in the customer's mind and perception. You want to develop a customer hunger for your style of service and caring that brings them back again and again.

50 Activities for Achieving Excellent Customer Service

Use the customer's c. Do not answer the phone while d. Do not eat or drink while e. Listen and make sure 22. Principle six of positive customer service is to use positive communication skills both when you are on the phone and when you are meeting with the customer in person. ... Customer Service Module Workbook ...

Lesson One: Introduction to Customer Service

Instructions Part 1: As a customer, think of a negative service situation you experienced. Describe the experience below as if you were going to post it as an online review: _____

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people are just downright better at customer service than others. The results were transferred to the new Telephone Doctor Customer Service Program, The Service Mentality. Take a few minutes to answer these questions to see how you score. Circle the letter to the right for the word that best represents you as it relates to the statement:

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