

Customer Care Workbook Answers

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Best Answer: As a Customer Care Assistant, think of yourself as the face of your restaurant. You'll deal with customers and make sure everything runs as it should in the customer areas. Activities include making children feel welcome, handing out balloons, looking after customers' specific needs, keeping ...

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50 Activities for Achieving Excellent Customer Service viii A Memorable Experience The relationships you build with your customers must become memorable experiences in the customer's mind and perception. You want to develop a customer hunger for your style of service and caring that brings them back again and again.

50 Activities for Achieving Excellent Customer Service

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Lesson One: Introduction to Customer Service

Instructions Part 1: As a customer, think of a negative service situation you experienced. Describe the experience below as if you were going to post it as an online review: _____

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