BENJAMIN SHERMAN

IT Operations Specialist & Technology Entrepreneur

Contact Information

- ✉ **Email:** benjamin@badgertechnologies.us
- ☎ **Phone:** (815) 367-6989
- ⚲ **Location:** McHenry County, IL
- 💼 **LinkedIn:** linkedin.com/in/benjaminrsherman
- 💻 **GitHub:** github.com/honeybadger2121-home

PROFESSIONAL SUMMARY

CompTIA A+ certified IT professional with 5+ years in network administration and systems management. Founded Badger Technologies LLC while serving as IT Operations Specialist at Ecker Center. Proven experience managing 75+ organizations, cloud migrations, and technical support in healthcare and telecommunications.

TECHNICAL SKILLS

IT Support & Systems: Help Desk Support, Network Administration, Server Maintenance, User Account Management, Security Systems, Cloud Migration

Networking: Network Switches, TCP/IP, Wireless Networks, Fiber Optics, Cable Installation

Software & Platforms: Windows Client/Server, Office 365, Microsoft Excel, CareLogic System

Hardware: PC Building, Hardware Troubleshooting, Equipment Configuration

Development: HTML/CSS, Technical Writing, Documentation

CERTIFICATIONS & TRAINING

CompTIA A+ ce Certification (Aug 2025 - Aug 2028) | **CompTIA IT Fundamentals+** (Jan 2025)
IT Support Specialist Certificate - McHenry County College (Aug 2025)
CareLogic System Administrator - Qualifacts (Dec 2024) | **Microsoft Excel** - W3Schools (Oct 2024)

EDUCATION

Associate of Arts and Sciences - Help Desk Technician | McHenry County College, Crystal Lake, IL | *In Progress*

Associate's Degree - EEST | Lincoln Tech, Melrose Park, IL | *Graduated*

High School Diploma | Cary-Grove Community High School, Cary, IL | *Graduated*

NOTABLE PROJECTS

Badger Technologies LLC - Business Development

September 2025 - Present

Founded technology consulting company specializing in healthcare IT solutions. Developed business plan, established client relationships, and maintained operations while continuing technical role at Ecker Center.

Technologies: Business Development, Healthcare IT, Client Relations

Gaming PC Build Guide

November 2025

Authored comprehensive 23-page technical manual for PC builders with detailed assembly steps and professional design following CRAP principles.

Technologies: Technical Writing, HTML/CSS, Documentation

WORK EXPERIENCE

Founder

Badger Technologies LLC | *January 2024 - Present*

- Founded technology consulting company specializing in healthcare IT solutions
- Manage client relationships and business operations

Information Technology Operations Specialist

Ecker Center for Behavioral Health | *Full-time • 1 year 4 months*

- Troubleshoot and resolve IT issues for 100+ users
- Configure office equipment and manage cloud migration projects
- Conduct inventory audits and coordinate with telecom providers

Information Technology Support Specialist

Ecker Center for Behavioral Health | *Part-time • March 2023 - May 2024*

- Assisted employees with technology and system access issues
- Conducted user audits and installed equipment at satellite locations

Network Administrator/Help Desk Specialist

Pique Technologies LLC | *Full-time • September 2020 - February 2023*

- Deployed and maintained networks, servers, and workstations for 75+ organizations
- Responded to helpdesk requests and managed user accounts/permissions

Telecommunications Technician

AT&T / CAVO Broadband Communications | *Full-time • October 2018 - August 2022*

- Performed fiber/copper installations and cable system work for AT&T and Comcast
- Completed aerial/underground repairs and customer installations (45 jobs/week average)

ACTIVITIES & INTERESTS

Business Owner: Founder - Badger Technologies LLC (2024-Present)
Learning: Pursuing cybersecurity and cloud technology certifications
Interests: Network Security, System Administration, Healthcare IT

References available upon request