






Benjamin Sherman Cover Letter

IT Operations Specialist & Technology Entrepreneur

Contact Information

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November 15, 2025

Sarah Johnson
IT Director
TechFlow Solutions Inc.
1247 Innovation Drive
Crystal Lake, IL 60014

Dear Ms. Johnson,

I am writing to express my strong interest in the **IT Systems Administrator** position at **TechFlow Solutions Inc.** As a CompTIA A+ certified IT professional with over 5 years of experience in network administration, systems management, and technical support, I am confident that my skills and entrepreneurial background make me an ideal candidate for this role.

Professional Experience & Qualifications

In my current role as **IT Operations Specialist** at Ecker Center for Behavioral Health, I have successfully managed IT infrastructure for over 100+ users, implemented cloud migration projects, and maintained critical healthcare systems. Additionally, as the **Founder & CEO of Badger Technologies LLC**, I have developed comprehensive IT services including managed support, cybersecurity assessments, and cloud solutions.

My technical expertise spans multiple areas crucial to modern IT operations:

Technical Proficiencies:

- **IT Support & Systems:** Network Administration, Server Maintenance, Security Systems, Cloud Migration
- **Networking:** Network Switches, TCP/IP, Wireless Networks, Fiber Optics
- **Software Platforms:** Windows Client/Server, Office 365, Microsoft Excel, CareLogic System
- **Hardware & Development:** PC Building, Hardware Troubleshooting, HTML/CSS, Technical Documentation

Why I'm Interested in TechFlow Solutions

TechFlow Solutions Inc. reputation for providing innovative technology solutions and exceptional client service aligns perfectly with my professional values and career goals. Your commitment to delivering cutting-edge IT infrastructure and managed services resonates with my experience in healthcare technology and business consulting. I am particularly excited about the opportunity to contribute to your team's mission of streamlining business operations through technology while bringing my entrepreneurial perspective to help drive strategic IT initiatives.

Value I Can Bring

Through my dual experience as both an IT specialist and business owner, I offer a unique perspective that combines technical expertise with business acumen. My proven track record includes:

- Successfully managing 75+ client organizations at Pique Technologies LLC
- Implementing enterprise-grade security solutions with measurable risk reduction
- Building and maintaining technology infrastructure across healthcare and telecommunications sectors
- Developing strong client relationships and delivering exceptional technical support

Next Steps

I would welcome the opportunity to discuss how my technical skills, entrepreneurial experience, and passion for technology can contribute to **TechFlow Solutions Inc.**'s continued success. I have attached my resume for your review and am available for an interview at your convenience.

Thank you for considering my application. I look forward to hearing from you soon.

Sincerely,

Benjamin Sherman

Founder & CEO, Badger Technologies LLC

IT Operations Specialist

Attachments: Resume

Professional IT Support & Technology Consulting Services