

HONEY GRACE FRIOLO

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[LinkedIn](#) | Availability: Immediate

PROFESSIONAL SUMMARY

Detailed-oriented Software Quality Assurance Specialist with 2 years of experience in manual and automated testing, ensuring high-quality, scalable software solutions. Strong foundation in web technologies and software development principles, with hands-on experience collaborating closely with developers to identify, debug, and improve application performance.

CORE SKILLS

Automation & Tools: Cypress, Selenium, Postman, Git (GitHub/Bitbucket), Jira, ClickUp, Microsoft Office

Development: JavaScript, Python, C, HTML, CSS, Tailwind, MySQL, Laravel, React

Computer System and Servicing (CSS): Network troubleshooting, Software installation and configuration

PROFESSIONAL EXPERIENCE

Quality Assurance Specialist

Nov 2023 - Nov 2025

GOGO IT LAB Inc. Cebu, Central Visayas, Philippines

- Contributed to the implementation of Cypress automation, leveraging AI-assisted testing tools reducing manual testing time and improving release speed through reusable unit, integration, and regression tests.
- Performed API testing using Postman and Python scripts to automate endpoint validation, improving test efficiency, reliability, and reducing reliance on repetitive manual testing.
- Executed data-driven Selenium tests using pre-built automation scripts with CSV inputs to validate multiple scenarios efficiently and strengthen regression test coverage.
- Performed manual testing for web applications to validate functionality, usability, and performance.
- Designed and executed test cases, test scenarios, and test plans based on business and technical requirements.
- Conducted cross-browser and cross-device testing to ensure consistent user experience.
- Logged, tracked, and retested defects using JIRA, working closely with developers for timely resolution.
- Participated in Sprint planning, daily stand-ups, and retrospectives in an Agile environment.

Software Quality Assurance & Software Developer Intern

April 2023 - July 2023

Go Virtual Assistants Inc. (GoTeam), Cebu, Central Visayas, Philippines

- Identified, documented, and tracked defects through systematic manual testing and root-cause analysis, while designing and executing test plans and cases aligned with user stories and acceptance criteria.
- Collaborated closely with development teams to validate hotfixes and bug fixes in Laravel and Vue.js applications, ensuring high-quality production releases.

Software Engineering and Capstone Project

Nov 2021 – Feb 2023

La Salle University

- Designed and developed a full-featured Dental Clinic Operational and Online Appointment System using Laravel, delivering measurable improvements in client data management, appointment scheduling, and transaction processing.
- Applied both black-box and white-box testing techniques to ensure system reliability, functionality, and code quality.

EDUCATION

ACHIEVEMENTS/CERTIFICATION

Bachelor of Science in Information Technology (2023)

La Salle University – Ozamiz

- Top 2 Elite Performer at GOGO IT LAB Inc (2024)
- IT Bootcamp Training (June 2023)
- Computer System Servicing NCII (2019)

PROFESSIONAL QUALIFICATIONS

- Exceptional written and verbal communication skills, delivering clear and persuasive messaging
- Meticulous attention to detail, ensuring precision and flawless execution
- Strategic and analytical thinker with a proven track record of solving complex challenges
- Highly proficient in managing multiple priorities efficiently under tight deadlines
- Collaborative leader and adaptable team player, driving synergy and fostering innovation