



24/7 Customer Service Hotline: +63 (2) 462 1800  
Outside Metro Manila (toll-free for PLDT): 1-800-1888-3230  
www.philcare.com.ph

## LETTER OF AUTHORIZATION TO PROVIDER FOR OUT-PATIENT SERVICES

2016082400200021  
OP No. :

Hospital / Clinic	PHILCARE MAKATI CLINIC	Date Issued	24/08/2016
Unit / Department		Valid Until	
Company Name	PHILHEALTHCARE INC	Effectivity Date	01/01/2016
Patient Name	ALEX D. PANGANIBAN	Age	46
Agreement No	PC00400	Sex	MALE
Referring Physician	ALCANTARA, MARIBETH	OP / Hospital Coordinator	ALCANTARA, MARIBETH
		Expiry Date	12/31/2016 12:00:00 AM
		Attending Physician	ALCANTARA, MARIBETH

**INSTRUCTIONS TO OP COORDINATOR / LOA ISSUER** Please indicate the pertinent chief complaint, diagnosis / impression, and diagnostic and other services. For availments and procedures requested for the purpose of ruling out a disease, please always indicate the chief complaint and diagnosis

CHIEF COMPLAINT	DIAGNOSIS / IMPRESSION
test	

DIAGNOSTIC AND OTHER SERVICES		AUTHORIZED LIMIT	
<input type="radio"/> INITIAL CONSULTATION <input type="radio"/> FOLLOW-UP CONSULTATION <input type="radio"/> RADIO THERAPY <input type="radio"/> SURGICAL PROCEDURES	<input type="radio"/> PHYSICAL THERAPY <input type="radio"/> DIALYSIS <input type="radio"/> CHEMOTHERAPY <input type="radio"/> CARDIO-PULMONARY CLEARANCE	<input type="radio"/> OTHERS. Please specify in the space below.	
		INNER LIMITS (if any) Peso Count 1 _____ 2 _____	

THE FOLLOWING CHARGES SHOULD BE COLLECTED FROM THE MEMBER	
<input type="radio"/> Prosthetic device, corrective appliances, and artificial devices <input type="radio"/> Charges in the excess of the member's coverable amount	<input type="radio"/> Co-payment Arrangement : % (percentage) of the total charges (HB + PF) <input type="radio"/> Others

PHILHEALTH PORTION	
Member is required to submit PhilHealth requirements. Otherwise, member shall shoulder the PhilHealth portion	Member is not required to submit PhilHealth requirements.

REMARKS / ADDITIONAL INSTRUCTIONS	APPROVAL CODE
	2016082400200021 ALCANTARA, MARIBETH Name & Signature of Authorized OP Coordinator / LOA Issuer PHILCARE MAKATI CLINIC Issuing Hospital / Clinic

**INSTRUCTIONS TO PHYSICIANS / OP COORDINATOR** For strict compliance, please indicate the pertinent physical examination findings and / or diagnostic results.

PERTINENT HISTORY / PE FINDINGS / PROCEDURES PERFORMED	FINAL DIAGNOSIS
	For PhilCare user only. Classification of disease is subject to PhilCare's final evaluation. <input type="radio"/> Chronic <input type="radio"/> Pre-existing <input type="radio"/> Congenital <input type="radio"/> Maternity Related

RECOMMENDED TESTS / TREATMENT / OPERATION, IF NECESSARY	
ALEX D. PANGANIBAN/24/08/2016	
Name & Signature of Physician / OP Coordinator	Date Signed

DECLARATION	
I acknowledge that PhilCare's liability is limited only to that provided for in the Agreement and that any certain claim may be denied by PhilCare under any of the following circumstances: 1) Material misrepresentation or concealment of relevant medical information in the application for the membership; 2) Illness that caused the confinement is determined by PhilCare to be among the general or specific exclusions stated in the Agreement; 3) Treatment or procedure is not related to the illness for which this Letter of Authorization was issued; 4) Payment of membership fees is not up-to-date. Moreover, PhilCare will not be liable for the payment of expenses or charges resulting from the following: 1) Availment of any hospital and/or clinic services without prior authorization and approval from the PhilCare; 2) Services provided by non-affiliated physicians, reliever physicians, and specialists; 3) Treatment of procedures neither related nor coverable relative to my consultation or confinement; 4) Use of miscellaneous items outside of my benefit plan; and availment of diagnostic, therapeutic, or any medical services deemed excluded by the service agreement between PhilCare and the member's employer and/or the member; 5) Excess charges beyond my allowable benefit limit in relation to the professional fee of the attending physician; 6) Excess charges of my Annual or Maximum Benefit Limit even if conditionally approved by PhilCare.	In this regard, if at the time of issuance of the Letter of Authorization (LOA) the amount of my previous availment is not reflected yet, <b>PHILCARE RESERVES THE RIGHT TO THE FINAL ADJUDICATION OF MY COVERAGE</b> based on the total remaining balance of my benefit limit. I hereby authorize and grant full freedom to PhilCare to access and receive copies of all information and records which any of its authorized representatives may request from any medical institution or practitioner, in connection with the following services provided to me by them: (a) hospitalization; (b) consultation; (c) examination; (d) treatment; and (e) other relevant medical concerns; Provided, that PhilCare shall use such data or information strictly in connection with providing coverage and services to me, and shall keep the same confidential at all times. A photocopy of this authorization, duly certified by PhilCare, shall be honored as the original. I hereby authorize PhilCare to collect from me any expenses incurred relative to the items or circumstances indicated in this Declaration, regardless of whether the same were discovered at the time of treatment, or if revealed upon post-verification and confirmation by PhilCare.

**A FRIENDLY REMINDER :** Please call your provider prior to availment service/s

Room No \_\_\_\_\_  
Schedule \_\_\_\_\_  
Contact No \_\_\_\_\_

Name and Signature of Member / Date \_\_\_\_\_ Guardian of Member / Relation to Member \_\_\_\_\_

Original Copy - Must be returned by Doctor / Hospital / Clinic to PhilCare Duplicate Copy - Must be retained by Doctor / Hospital / Clinic