

CHRONIC CARE MANAGEMENT AGREEMENT



Chronic Care Management (CCM) is a service that provides patients with advanced primary care outside of the usual office setting. It ensures that patients with multiple chronic conditions are attended by a care team that coordinates all the different levels of care that the patient is involved in. This service includes:

- Comprehensive Care Plan
- Coordination of Care
- 24/7 access to care and health information
- Continuous care
- Complex Medical decision-making
- Medication Management

To be eligible, you must have two or more chronic conditions that are expected to last at least 12 months or until death and place you at significant risk of death, acute exacerbation, and functional decline. You will need to provide verbal consent and have had a clinical visit in the past year.

The care plan is an individualized plan that directs and manages the care that is provided to you.

- It is uniquely person-centered.
- It supports the coordination and continuity of care
- Requires regular reviews and updates by your doctor based on your condition and outcomes.

About MiUGO Care

MiUGO is a patient portal that will help you engage with your healthcare providers, manage your health conditions, and give you access to your own health information.

What can you do with MiUGO Care

You can track your vital signs, sleep data, and physical activity by using a connected device or by manually entering this information on the platform. MiUGO shows your health information to you in a meaningful way so you can monitor your progress over time.

MiUGO is a communication base between you and your care team.

- Upload files, such as images of wounds to show progress of healing.
- Submit surveys that your doctor requests for you to complete.
- Send messages to your care team.
- You can also use MiUGO to view your up-to-date health information, such as your current medication list and care plans.