

RESUME

Bapuji M

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| Location: Bangalore, India.

PROFESSIONAL SUMMARY

SAP FICO Consultant with 9+ years of experience, including 6 years in SAP support and implementation projects and 3 years as an end user. Strong expertise in FI modules (GL, AP, AR, Asset Accounting, Bank Accounting) and CO (Cost Center, Profit Center) with hands-on experience in SAP ECC and S/4HANA. Proven skills in FI-MM & FI-SD integration, APP (F110), Dunning, EBS (MT940), DMEE, month-end closing, and production support. Experienced in L1/L2/L3 support, configuration, testing, and business user coordination.

PROFESSIONAL EXPERIENCE

PwC (PricewaterhouseCooper)- (Oct 2025 –Present)SAP FICO Consultant

Client5: Norfolk Southern Corporation (NSC).

- Providing L2/L3 production support for SAP FICO modules including GL, AP, AR, Asset Accounting, and Bank Accounting.
- Handling user tickets related to journal entries, vendor/customer invoices, payments, dunning, and account reconciliations within SLA.
- Supporting Automatic Payment Program (F110) runs, resolving payment failures, bank determination issues, and proposal errors.
- Resolving FI-MM integration issues such as GR/IR clearing, invoice mismatches, and account determination errors.
- Supporting FI-SD integration for customer billing, incoming payments & revenue.
- Managing master data and configuration changes (GL accounts, vendor/customer masters, asset classes, document types, posting keys, tolerance groups).
- Executing dunning runs and resolving overdue customer payment issues.
- Assisting in month-end closing activities including postings, reconciliations, and issue resolution.

Accenture Solutions Pvt. Ltd- (Aug 2022 –Feb 2025) FICO Analyst.

Client4: Corebridge Financial, Inc. (CRBG) - Sep 2023 – Feb 2025.

- Worked as SAP FICO L1/L2 Support Consultant for FI-GL, AP, AR, AA, & Bank A/C.
- Supported GL postings, document splitting, open item management, reconciliations, and period-end close.
- Handled AP processes including vendor master data, invoice posting, payment blocks, down payments, and APP (F110) issues.
- Supported AR activities such as customer master maintenance, incoming payments, clearing, partial/residual payments, credit/debit memos, and dunning.

- Provided Bank accounting support including House Bank maintenance, EBS (MT940) processing, bank clearing, and cash application.
- Assisted in month-end close: recurring entries, accrual postings, open item clearing, and GL/AP/AR/GR-IR reconciliations.
- Performed incident analysis, root cause analysis (RCA), testing, and transports, coordinating with business and technical teams.
- Created SOPs and training documents for invoice processing, asset accounting, and cost center budgeting.
- Supported Asset Accounting: asset master creation, depreciation runs, transfers, and retirements.
- Executed Unit Testing, Integration Testing, and UAT for SAP FICO processes.

Client3: American International Group (AIG) - Aug 2022 – Aug 2023.

- Participated in SAP FICO end-to-end implementation (ECC/S/4HANA) covering GL, AP, AR, AA, and CO.
- Configured GL: Chart of Accounts, posting periods, GL master data, & document types.
- Configured AP: Vendor master (Business Partner), payment terms, tolerance groups, and APP (F110).
- Configured AR: Customer master (Business Partner), dunning procedures, and incoming payment processing.
- Configured Asset Accounting: Asset classes, depreciation keys, asset masters, and depreciation areas.
- Configured House Banks, Bank Accounts, and supported EBS setup.
- Created and assigned Cost Centers, Internal Orders, and Cost Elements in CO.
- Supported data migration using LTMC, testing, and user training.
- Worked in AGILE Scrum methodology, managing JIRA user stories, sprint planning. And backlog.

Gallagher Service Center LLP – (Dec 2015 – Aug 2022) Senior Process Analyst.

Client2: Chapman Financial Services -Jan 2019 – Aug 2022

- Provided L1/L2 SAP FI support for GL, AP, and AR, resolving incidents and service requests within SLA.
- Managed and supported Automatic Payment Program (APP), ensuring timely and accurate vendor payments.
- Configured and supported Dunning processes including dunning levels, areas.
- Assisted end users in AP (invoice processing, payments) and AR (incoming payments, credit management).
- Conducted root cause analysis for recurring posting and reconciliation issues.
- Participated in testing and system enhancements for new FI functionalities.
- Collaborated with cross-functional teams to resolve complex financial discrepancies.

Client1: Arthur J Gallagher (AJG) Dec 2015 – Dec 2018

- Handled day-to-day SAP FI transactions including vendor invoices, customer payments, and journal entries.
- Created, parked, & posted GL documents, including recurring & adjustment entries.
- Supported end-to-end AP processes: invoice posting, vendor payments, & credit.
- Executed manual & automatic payments & coordinated with bank/treasury teams.
- Supported AR processes: customer invoicing, incoming payments, and clearing.
- Assisted in period-end closing, accrual postings, and GL reconciliations.
- Performed 2-way and 3-way invoice matching (PO–Invoice / PO–GR–Invoice).
- Supported procurement activities and ensured accurate financial postings.

Awards & Recognitions

- **Client Value Creator Award (Jun 2024)** – Exceptional client delivery
- **Super Star Award (Feb 2021)** – Outstanding reconciliation performance
- **Shining Star Award (Jul 2018)** – Excellence in process optimization
- **Kaizen Award (Q2 2017)** – Innovation in process improvement
- Multiple **Star of the Month & Best Quality Achiever** awards

Technical Skills

- **ERP:** SAP ECC, SAP S/4HANA
- **SAP Modules:** FI-GL, FI-AP, FI-AR, FI-AA, Bank Accounting and CO
- **Integration:** FI-MM, FI-SD
- **Tools:** JIRA, ServiceNow, QlikView, Mainframe, CA Docs

Education

- **M.B.A. (Finance)**-Sri Krishnadevaraya University (2012-2014).

Key Strengths

- ✓ Strong analytical and problem-solving skills
- ✓ Expertise in financial reconciliations and documentation
- ✓ Excellent stakeholder communication
- ✓ Ability to work independently and in team environments

Declaration:

I hereby declare that the above information is true to the best of my knowledge.

Date: / / 2026

(Bapuji)

Place: Bangalore