

Email Address Update

We're happy to help you update your email address. We just need a few documents to help us verify your identity.

Please follow these instructions carefully. Your request cannot be processed without this form or the documentation outlined below.

Provide the following:

1. Your first and last name (include any previous last names):

2. Your date of birth:

3. The current email address associated with your Credit Karma account:

4. The new email address you would like to use for your Credit Karma account:

5. Photocopies of **two** different pieces of identification — one primary and one secondary.

Primary

- Driver's License or State ID
- Passport
- Green Card or Temporary Resident Card
- Birth Certificate

Secondary

- Another document from the primary list
- Social Security Card
- Utility Bill (address must match what's on file with TransUnion or Equifax)

Please send photocopies only. We cannot accept original or expired documents.

6. Send this form and copies of your identification to:

Credit Karma
Attention: Member Support
P.O. Box 520
San Francisco, CA 94104-0520

For your security, please do not email your documents or sensitive personal information. We try to process all requests within five business days. We'll send an email to your new email address once we update your account.

Thanks,

Credit Karma Member Support