

Appendix I: SUS Results

TABLE 1

System Usability Scale Scores (Higher scores imply better user experience. Note that the SUS scores for S1-S10, learnability and usability range from 0 to 4, while the overall SUS score ranged from 0 to 100.)

| SUS Statements | Average Score |
|--|---------------|
| S1: I think that I would like to use this system frequently. | 3.37 |
| S2: I found the system unnecessarily complex. | 2.55 |
| S3: I thought the system was easy to use. | 3.53 |
| S4: I think that I would need the support of a technical person to be able to use this system. | 3.62 |
| S5: I found the various functions in this system were well integrated. | 3.35 |
| S6: I thought there was too much inconsistency in this system. | 3.11 |
| S7: I would imagine that most people would learn to use this system very quickly. | 3.73 |
| S8: I found the system very cumbersome to use. | 3.35 |
| S9: I felt very confident using the system. | 3.62 |
| S10: I need to learn a lot of things before I could get going with this system. | 3.61 |
| Learnability dimension (S4 and S7) | 3.61 |
| Usability dimension (other 8 statements) | 2.57 |
| Overall SUS score | 84.59 |