

Hyperic HQ

北京铸锐数码科技有限公司



InnovateDigital

Hyperic HQ 简介

Hyperic HQ 是一个工业级的Web基础设施监控和管理软件



HQ 管理的产品

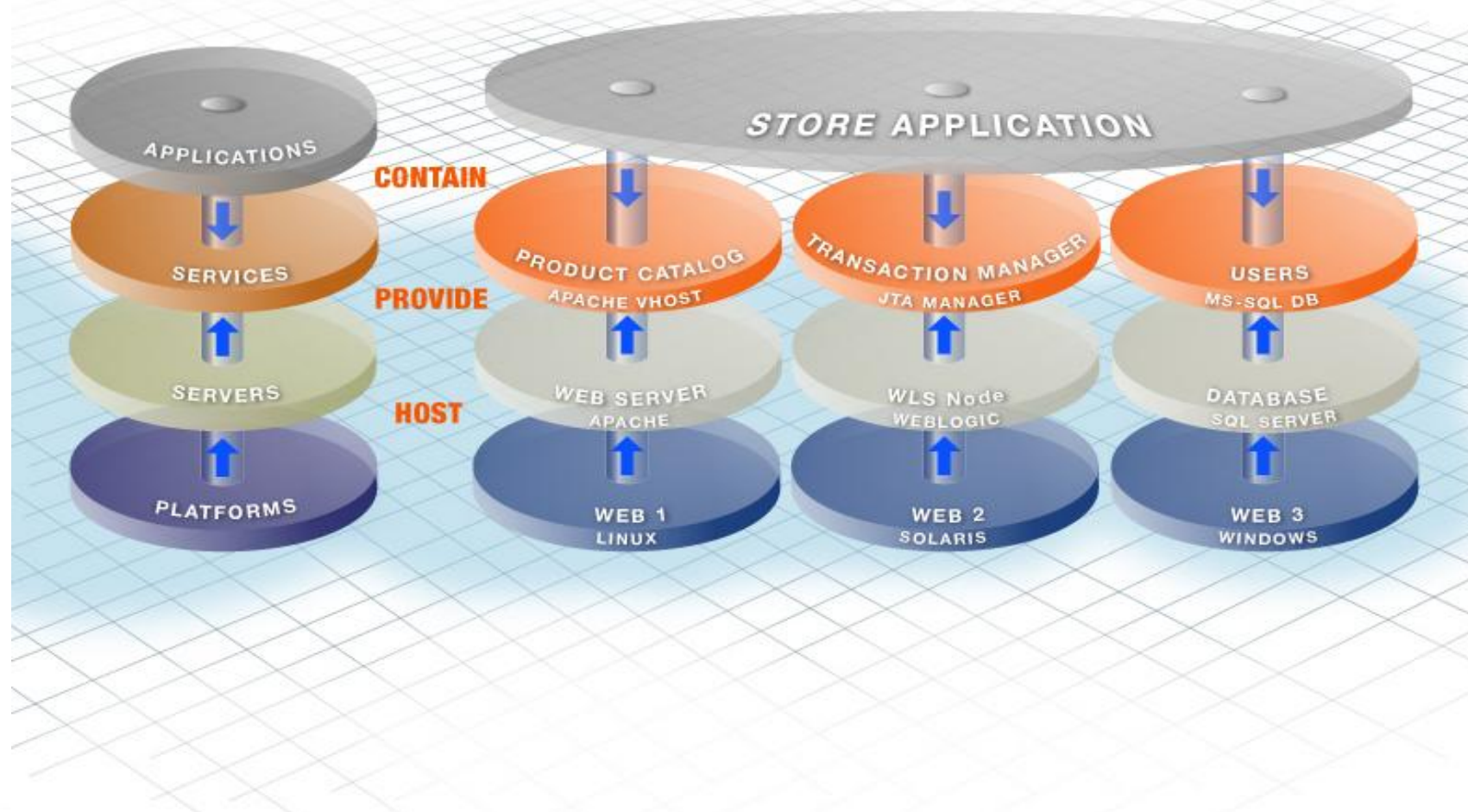
Operating System	Linux, Windows, Solaris, AIX, HP/UX, FreeBSD, Mac
Middleware	JBoss, Tomcat, IBM Websphere, BEA Weblogic, Oracle OAS, IBM MQ, GlassFish, .NET, Resin, memcache, ActiveMQ, ServiceMix, Cold Fusion, Silverstream, etc.
Databases	Oracle, MySQL, MS-SQL, PostgreSQL, Sybase, IBM DB2
Web Servers	Apache, SunONE/iPlanet, IIS, lighthttpd
Virtualization	VMware ESX/Server, Citrix Metaframe, Solaris Zones, Xen Enterprise
Network Devices	SNMP, Cisco IOS, Cisco PixOS, NetScaler, F5
Custom	SQL, JMX, SNMP, Perl/Ruby/Python



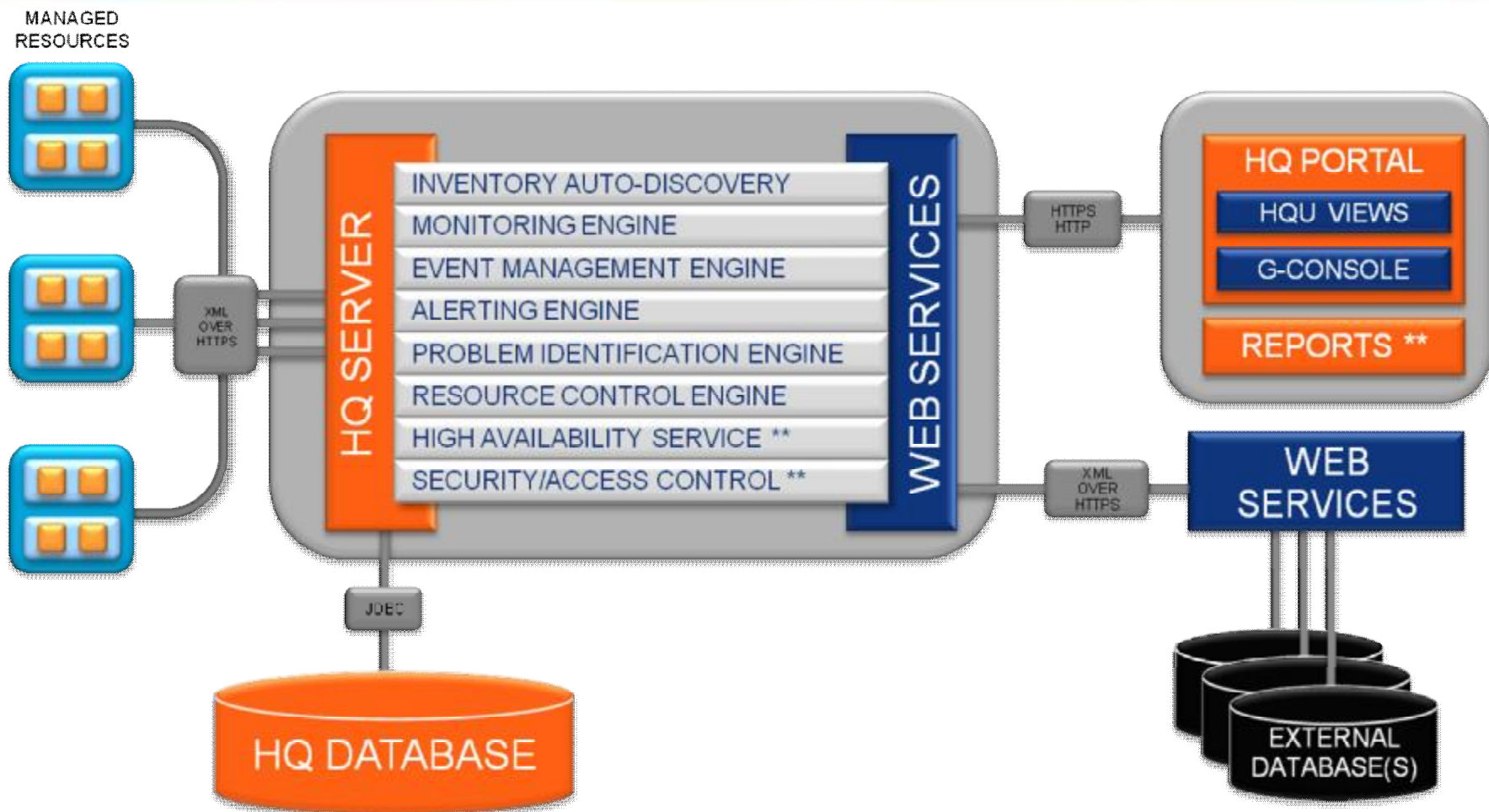
HQ关键优势

- § 自动发现所有软件和硬件资源
- § 监测基础设施的每一层
- § 跟踪性能，配置和安全变化
- § 在问题发生之前，报警并纠正问题
- § 通过扩展，定制更好地满足独特的环境需求

HQ Inventory 模型



HQ 体系结构--服务器



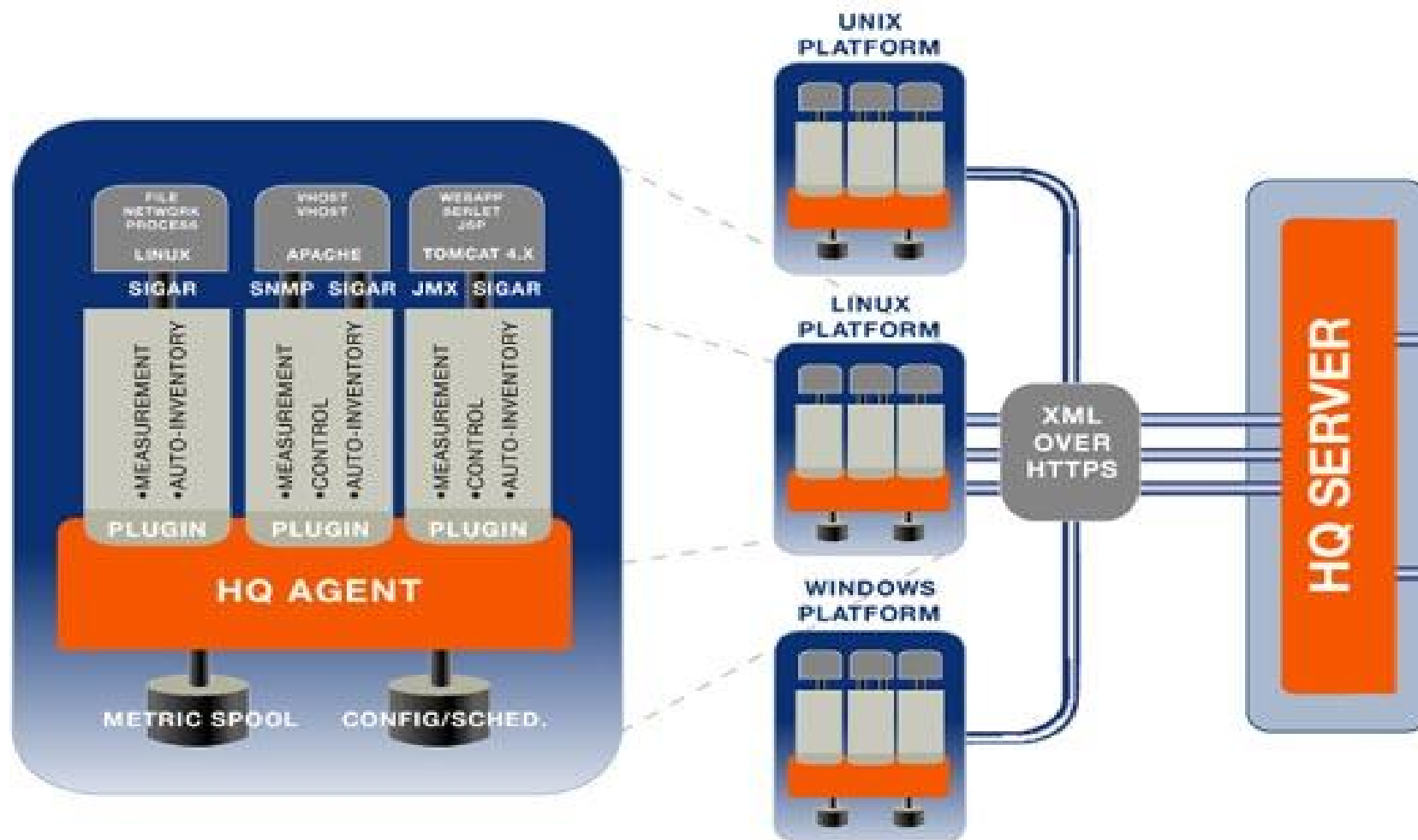
HYPERIC HQ



HQU PLUGIN FRAMEWORK

** HQ ENTERPRISE

HQ 体系结构--Agent



自动发现

HYPERIC HQ

Recent Alerts : (There are no alerts in the last 2 hours.)

User : hqadmin

Dashboard Resources Analyze Administration

Dashboard

Search Resources

Auto-Discovery

Auto-Discovery

	Resource Name ▲	Status	Changes
🔍	localhost.localdomain - CentOS 5	new	N/A
✓	NTP 4.x /usr/sbin/ntpd	new	N/A
✓	HQ Agent 3.2.0 /home/hyperic/hyperic-hq-agent-3.2.0	new	N/A
✓	Apache 2.2.3 /etc/httpd	new	N/A
✓	MySQL Process 5.x /usr	new	N/A

Add to Inventory **Skip Checked Resources**

Date / Time * Alert Name Resource Name Fix

No recent alerts to display

Filter

Control Actions

Recent Control Actions

No resources to display

Quick Control Frequency

No resources to display

自动发现

The screenshot shows the HYPERIC dashboard with the following components:

- Navigation Tabs:** Dashboard, Resources, Analyze, Administration.
- Dashboard Section:**
 - Saved Charts:** No charts to display.
 - Recently Added:** No resources to display.
 - Search Resources:** Search bar with a magnifying glass icon.
- Metric Viewer DB Activity:** PostgreSQL 8.1 Table, Sequential Scans per Minute.
- Auto-Discovery Section:**

Resource Name ▲	Status	Changes
kancho-intranet-hyperic-com.local - Mac OS X Leopard	modified	IP set changed

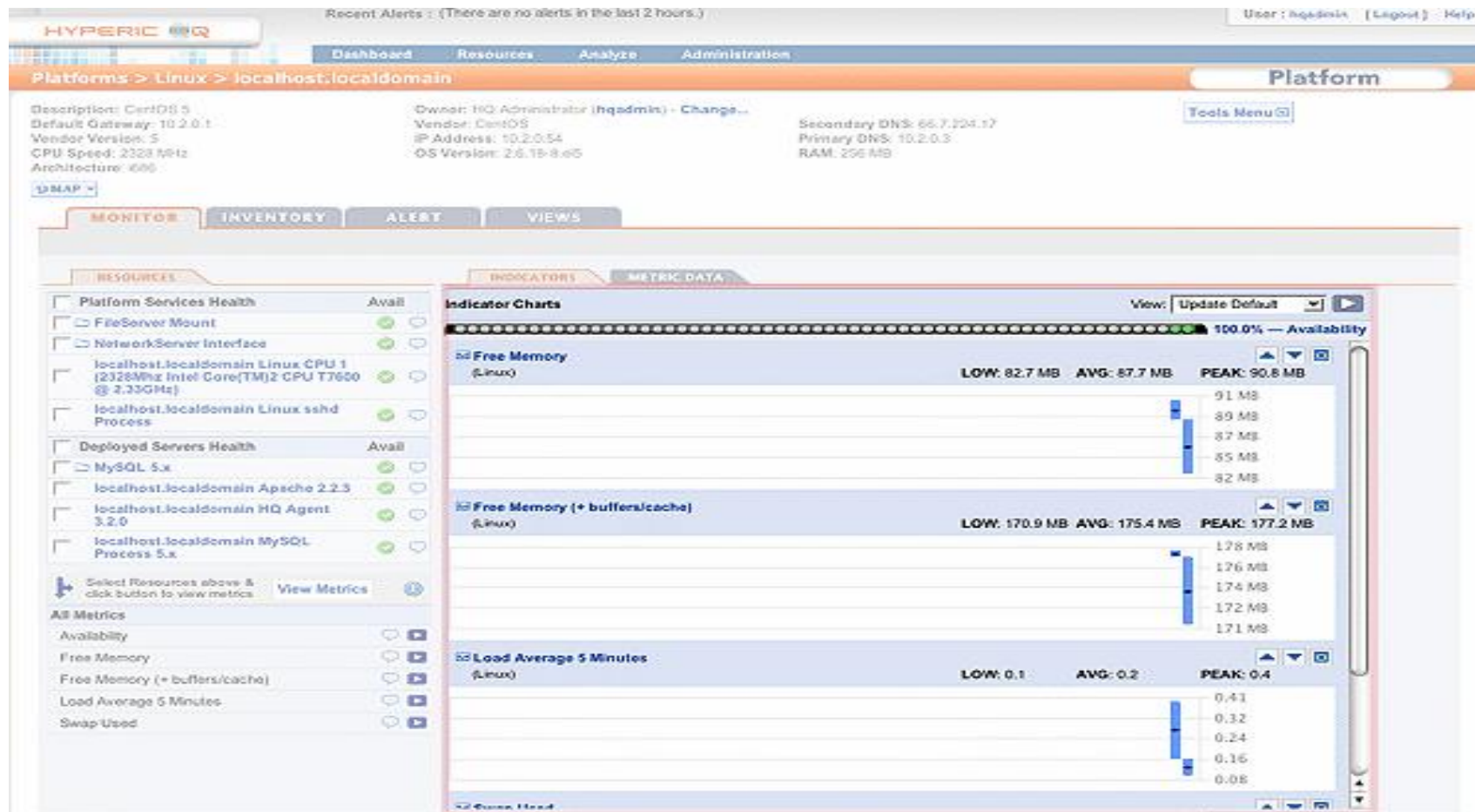
Buttons: Add to Inventory, Skip Checked Resources

The modal window titled "Auto-Discovery" displays the same table and buttons as the main section.

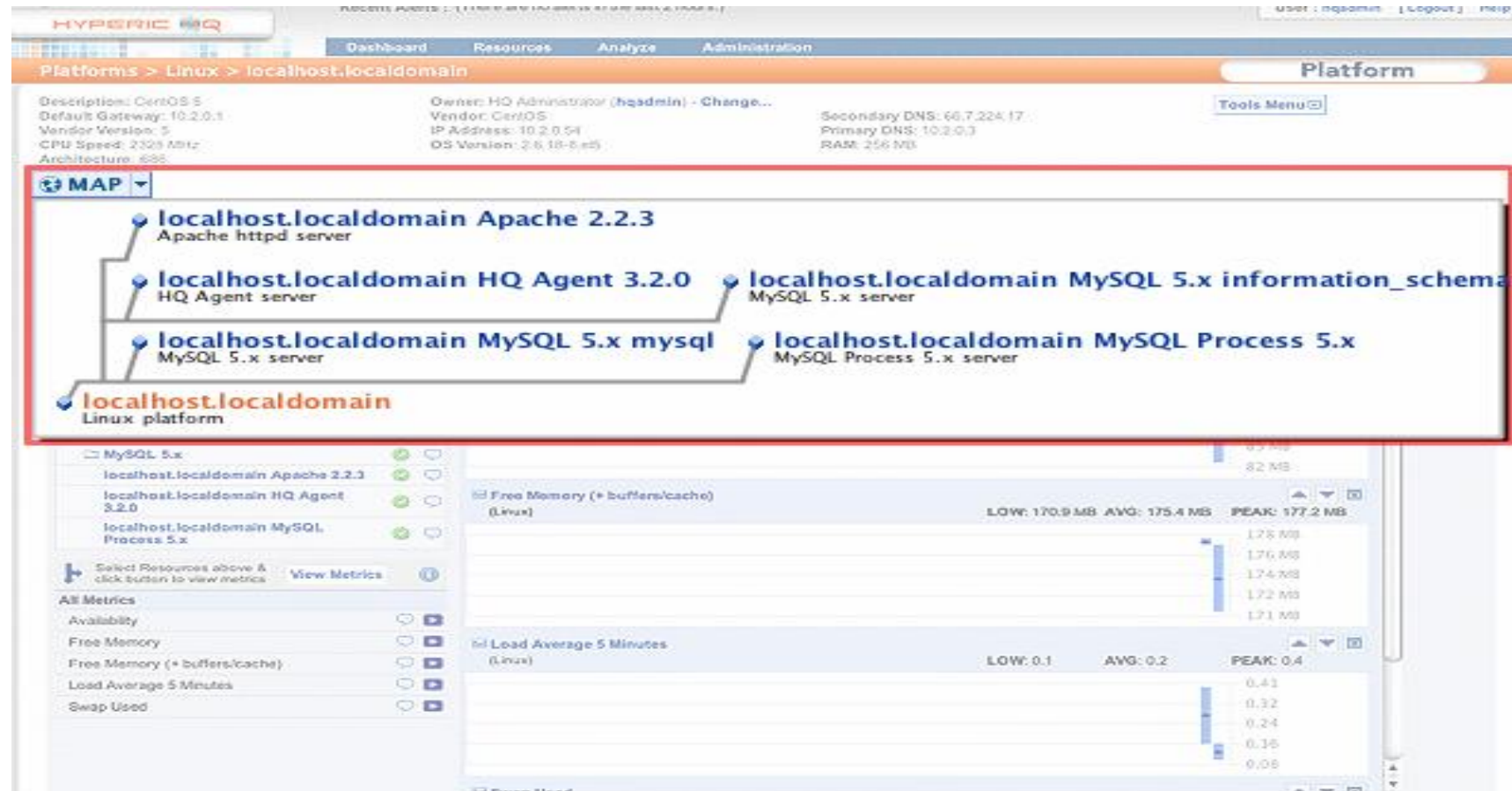
自动发现

Platform Type				
Platform Type: MacOSX		Fully Qualified Domain Name: kancho-intranet-hyperic-com.local		
Auto-Discovery Detail: Properties State:		Action:		
Modified Properties		Import Values		
Network Properties - - New, modified, or ignored values based on the current inventory of this Platform.				
View: All States				
IP Address: 172.16.38.1		Netmask: 255.255.255.0		
MAC Address: 00:50:56:C0:00:08				
Auto-Discovery Detail: Properties State:		Action:		
Unchanged Properties		No Actions		
IP Address: 127.0.0.1		Netmask: 255.0.0.0		
MAC Address: 00:00:00:00:00:00				
Auto-Discovery Detail: Properties State:		Action:		
Unchanged Properties		No Actions		
IP Address: 192.168.1.3		Netmask: 255.255.255.0		
MAC Address: 00:19:E3:D9:21:B0				
Auto-Discovery Detail: Properties State:		Action:		
Removed At Platform		Delete From Inventory		
IP Address: 172.16.142.1		Netmask: 255.255.255.0		
MAC Address: 00:50:56:C0:00:01				
Auto-Discovery Detail: Properties State:		Action:		
Unchanged Properties		No Actions		
IP Address: 192.168.1.6		Netmask: 255.255.255.0		
MAC Address: 00:19:E3:D9:21:B0				
Auto-Discovery Detail: Properties State:		Action:		
New Properties		Import Values		
Servers - - New, modified, or ignored values based on the current inventory of this Platform.				
View: All Server Types All States				
Server	Server Type	Install Path	Server Status	Action
kancho-intranet-hyperic-com.local	Net Services	/	unchanged	No Actions

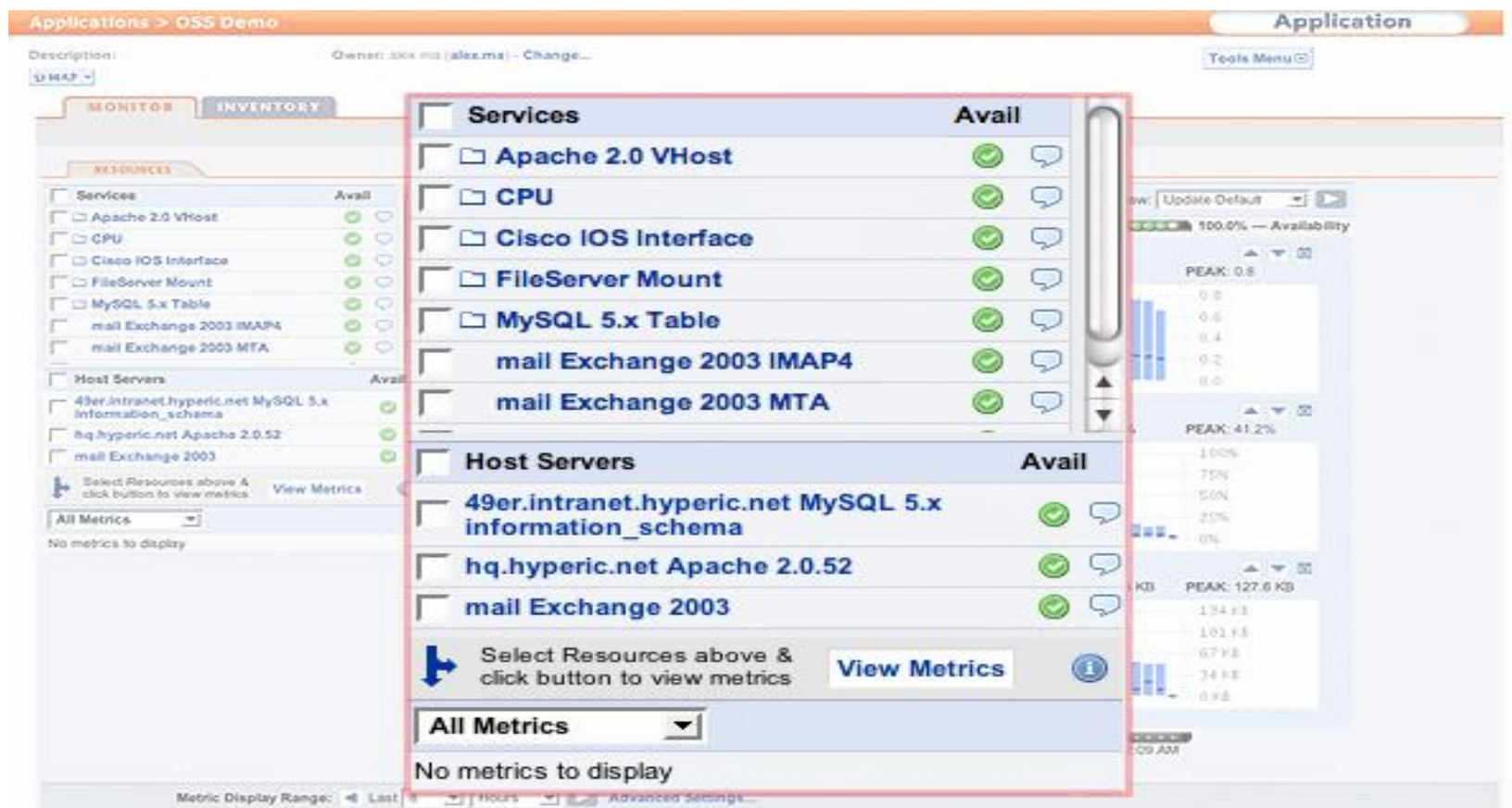
自动发现



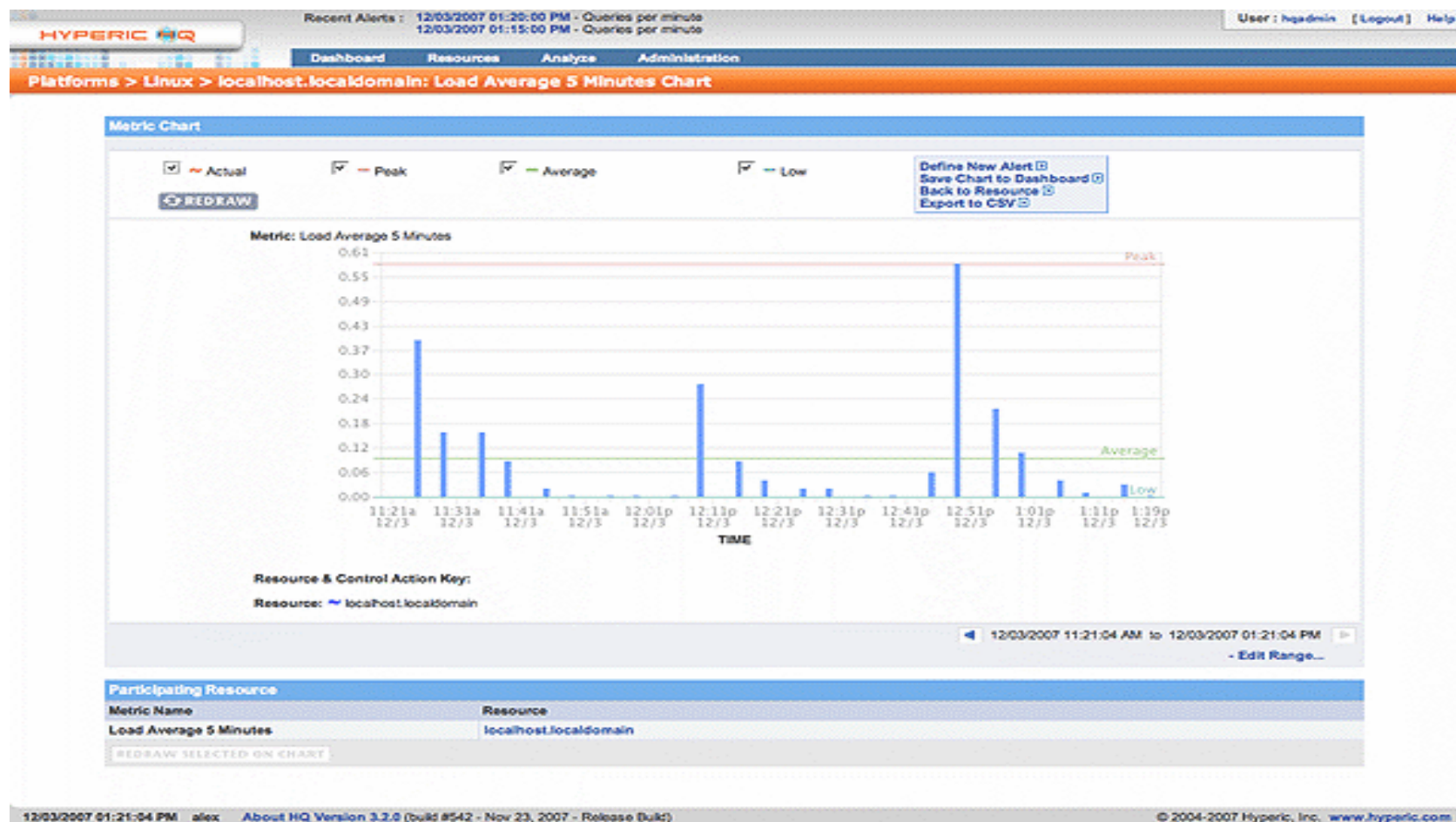
自动发现



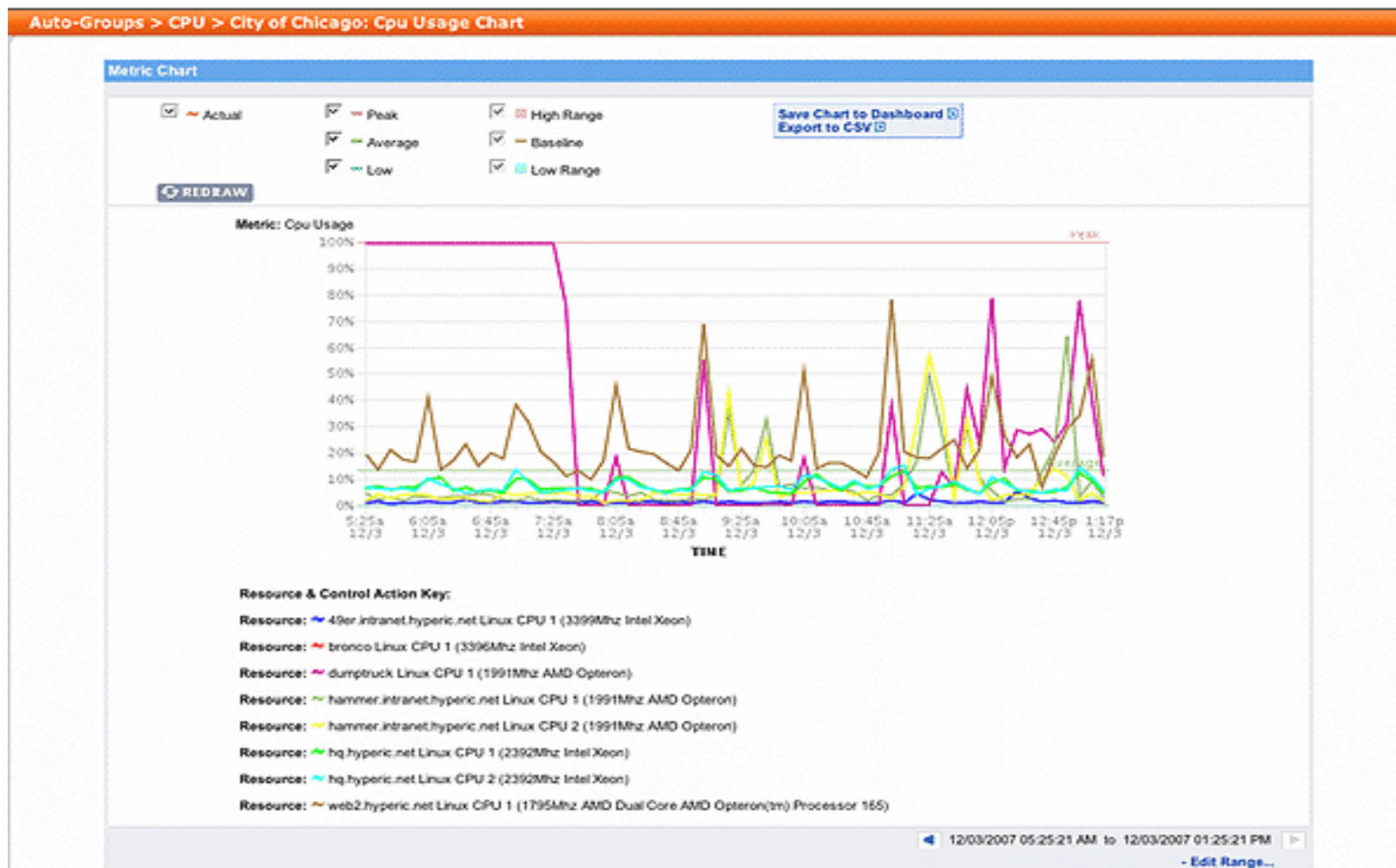
监控



监控



监控



强大的报警功能

HYPERIC HQ Help

Edit grape.hyperic.net: New Alert Definition Platform

Alert Properties

Name: Priority:

*** If Condition:**

☒ Metric:

☐ is (absolute value)

☐ value changes

☐ Inventory Property: value changes

☐ Events/Logs Level: and match substring (optional, 25 chars max):

☒ Config changed and match file name (optional, 25 chars max):

*** Enable Action(s):**

☒ Each time conditions are met

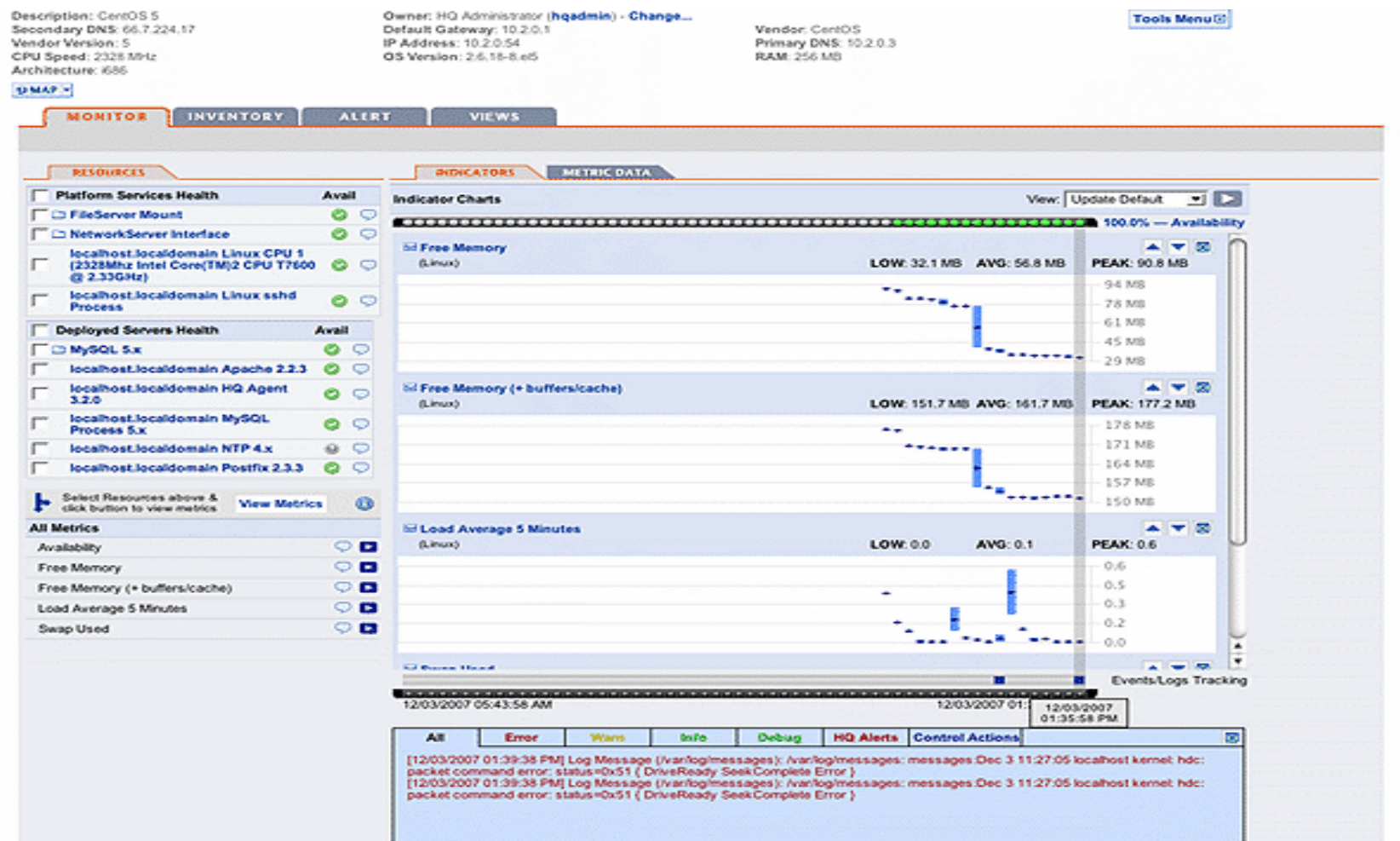
☐ When conditions are met for within a time period of

☐ Once every times conditions are met within a time period of

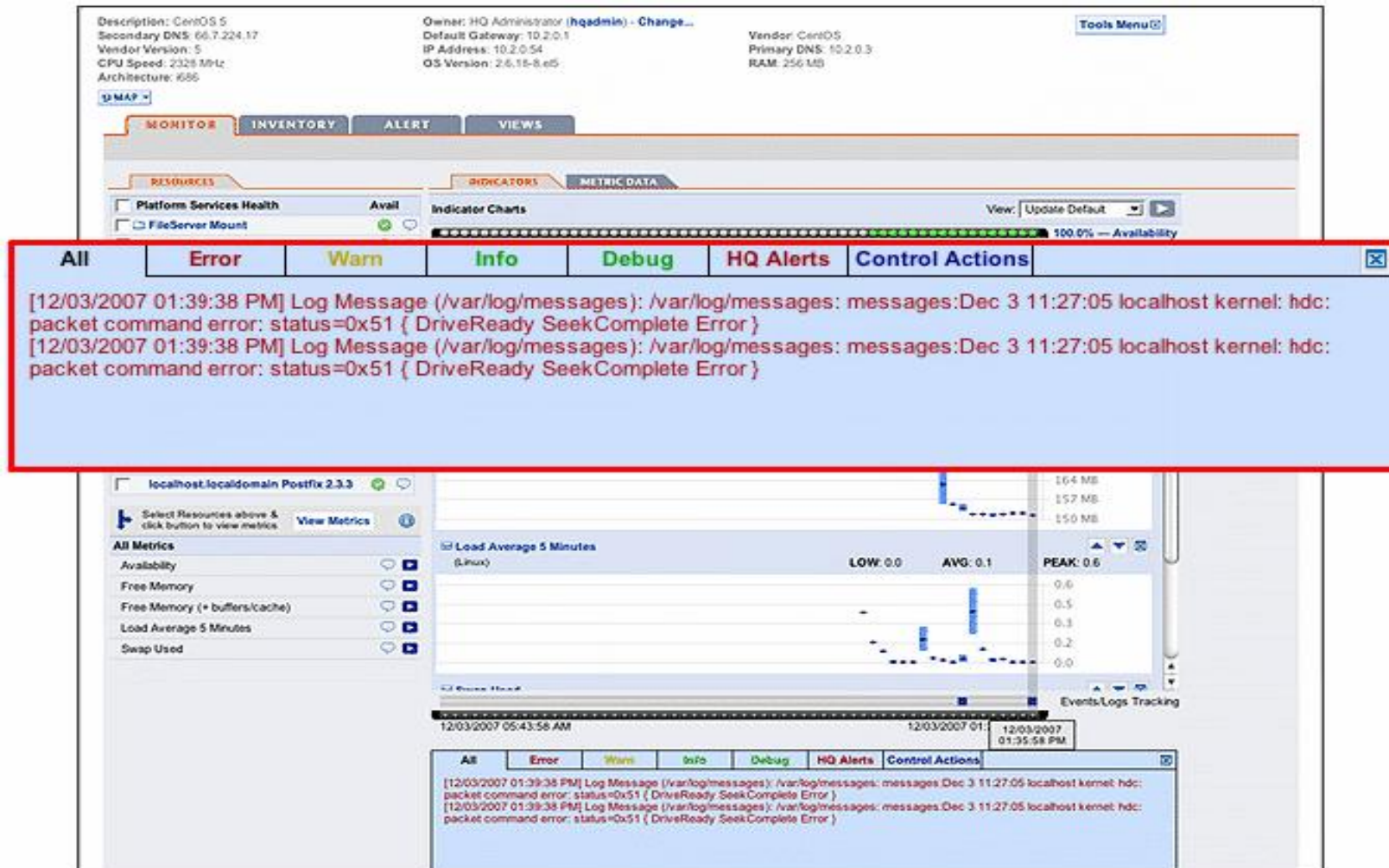
☐ Generate one alert and then disable alert definition until fixed

Configure Actions for this Alert Definition after clicking "OK".

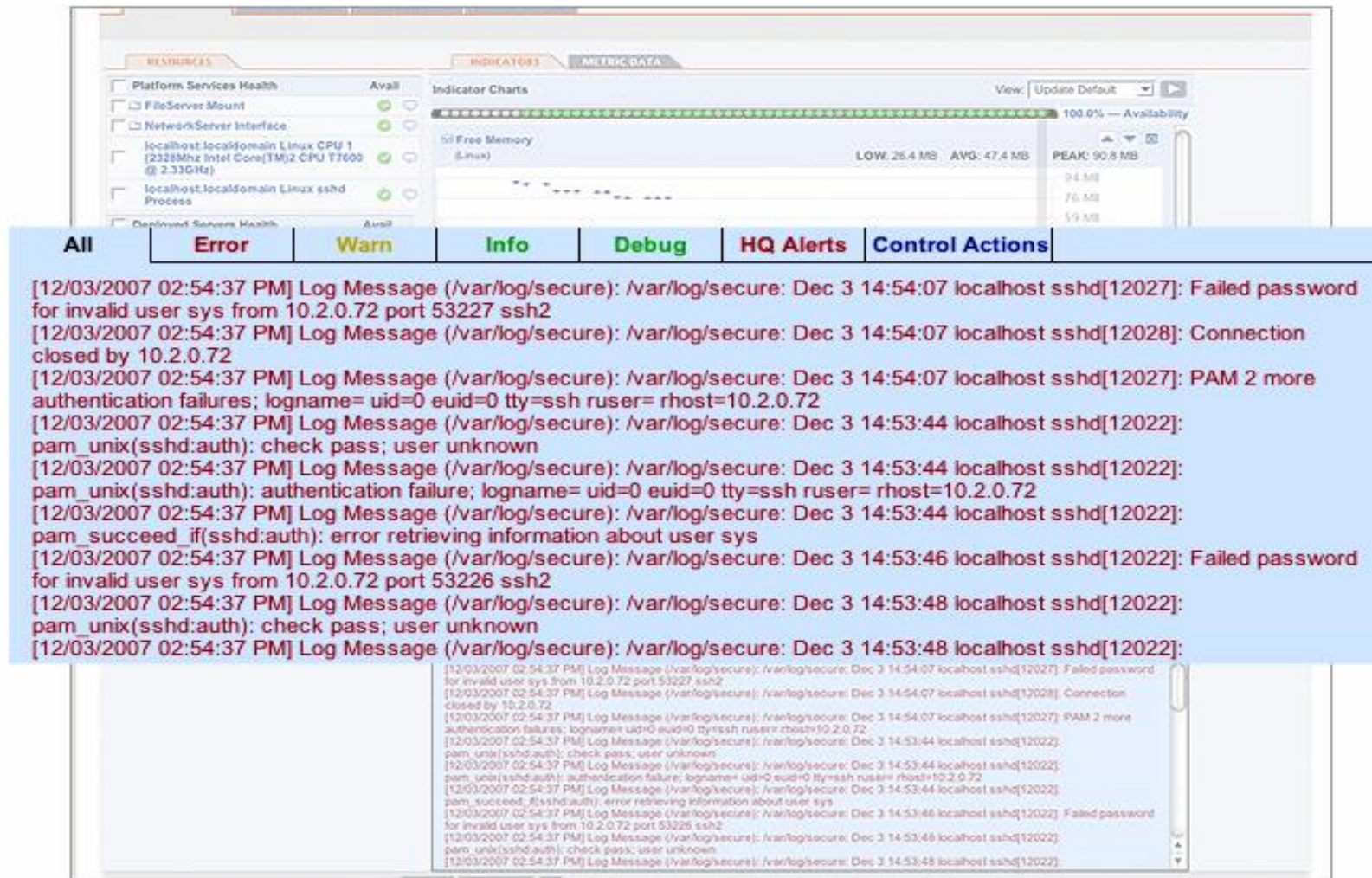
跟踪性能,配置和安全变化



跟踪性能,配置和安全变化



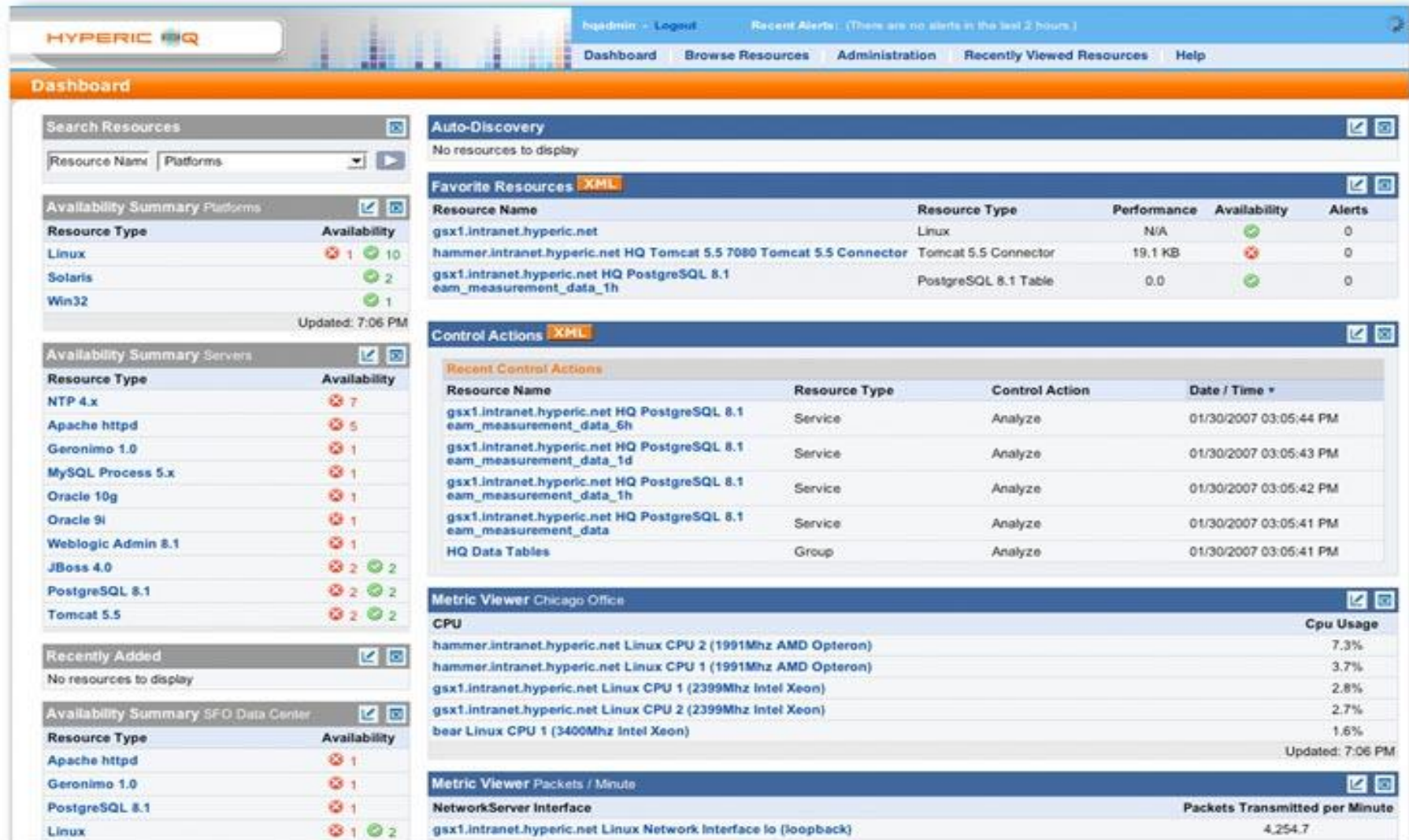
跟踪性能,配置和安全变化



扩展和定制，最优地管理你独特的环境

- § 通过可拖放**porlets**设置控制面板，很容易地使用配置控制
- § 创建组，帮助管理和测量大环境的健康
- § 通过定义应用的方式进行管理，可以将特定应用所涉及到的特定硬件，软件和服务等作为一个整体进行管理
- § 扩展 **Hyperic HQ**强大的管理**Portal**，扩展 **Hyperic HQ**强大的管理**portal**.可以通过易于描述的**XML**或任何语言与**Hyperic** 管理插件相配合，扩展到管理所有的软件和硬件设备

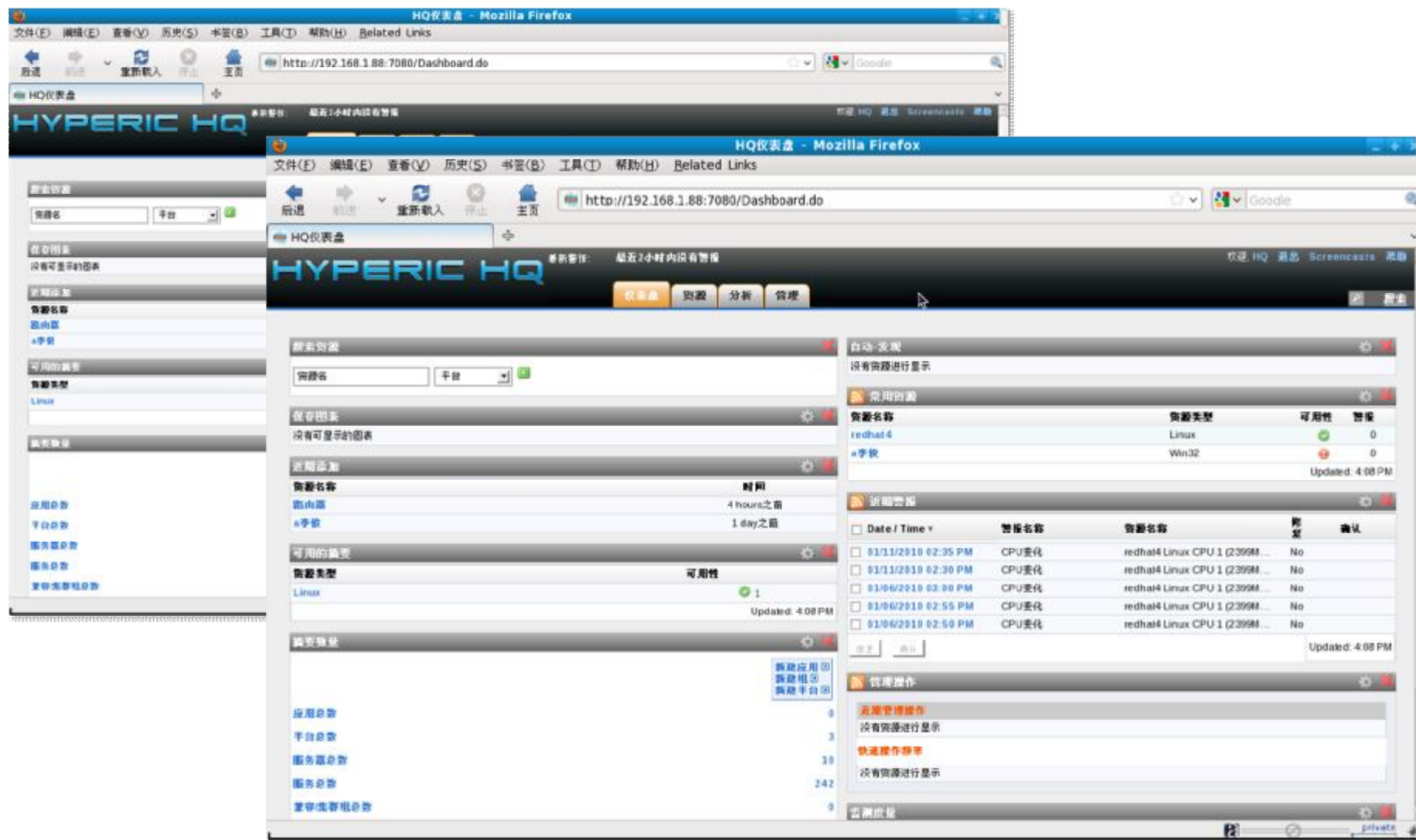
可定制,个性化的管理控制台



拓扑图



中文本地化



网络设备指标

System Supported Versions

Network Device Server

Network Host Server

Cisco IOS Server

Cisco PIXOS Server

Network Device, Network Host, Cisco IOS and Cisco
PIXOS Interface Metrics

Availability, Operational Status

Admin Status, Last Change

Bytes Received

Bytes Received per Minute

Bits Received

Bits Received per Second

Inbound Packets

Inbound Packets per Second

Inbound Multicast Packets

Inbound Multicast Packets per Second

Inbound Packet Discards

Inbound Packet Discards per Second

Inbound Errors

Inbound Errors per Second

Bytes Sent

Bytes Sent per Minute

Bits Sent

Bits Sent per Second

Outbound Packets

Outbound Packets per Second

Outbound Multicast Packets

Outbound Multicast Packets per Second

Outbound Packet Discards

Outbound Packet Discards per Second

Outbound Errors

Outbound Errors per Second

Outbound Packets Queues

Outbound Packets Queues per Second

网络服务监控指标

NTP, DHCP and RPC Metrics

DNS, SSH, DHCP and RPC Metrics

LDAP, SSH, DHCP and RPC Metrics

POP3, IMAP, SMTP, FTP, SSH, DHCP and RPC Metrics

HTTP, IMAP, SMTP, FTP, SSH, DHCP and RPC Metrics

TCP Socket, IMAP, SMTP, FTP, SSH, DHCP and RPC Metrics

InetAddress Ping, SSH, DHCP and RPC Metrics



Oracle监控规范

General Server Metrics

Availability
Physical Reads
Physical Reads per Minute
Logical Reads
Logical Reads per Minute
Physical Writes
Physical Writes per Minute
User Calls
User Calls per Minute
User Commits
User Commits per Minute
User Rollbacks
User Rollbacks per Minute
Connections Cumulative
Connections Cumulative per Minute
Connections Current
Bytes Sent via SQL*Net
Bytes Sent via SQL*Net per Minute
Bytes Received via SQL*Net
Bytes Received via SQL*Net per Minute
Client Roundtrips
Client Roundtrips per Minute
Opened Cursors Cumulative
Opened Cursors Cumulative per Minute

Opened Cursors Current
CPU Time Total
CPU Time Total per Minute
CPU Time Recursive
CPU Time Recursive per Minute
CPU Time Parse
CPU Time Parse per Minute
Cache Hit Ratio
Up Time
Block Changes
Block Changes per Minute
Redo Size Generated
Redo Size Generated per Minute
Redo Log Size
Session PGA Memory
Session UGA Memory
Parse Count (total)
Parse Count (total) per Minute
Parse Count (hard)
Parse Count (hard) per Minute
Sorts Disk
Sorts Disk per Minute
Sorts Memory
Sorts Memory per Minute
Sorts Rows



续

Sorts Rows per Minute

Table Scans (long)

Table Scans (long) per Minute

Table Scans (short)

Table Scans (short) per Minute

Execute Count

Execute Count per Minute

Instance Used Space

Instance Free Space

Oracle 10g and 11g Segment Metrics

Availability

Disk Space Used

Number Of Rows

TNS Ping Metrics

Availability

TNS Response Time

Tablespace Metrics

Availability

Free Space

Free Extents

Disk Space Used

Number of Data Files

Space Used Percent

Process Metrics Metrics

Availability

Process Virtual Memory Size

Process Resident Memory Size

Process Page Faults

Process Page Faults per Minute

Process Cpu System Time

Process Cpu System Time per Minute

Process Cpu User Time

Process Cpu User Time per Minute

Process Cpu Total Time

Process Cpu Total Time per Minute

Process Cpu Usage

Process Start Time

Process Open File Descriptors

Process Threads

User Instance Metrics

Availability

Logons Current (active)

Logons Current (inactive)

Opened Cursors Current

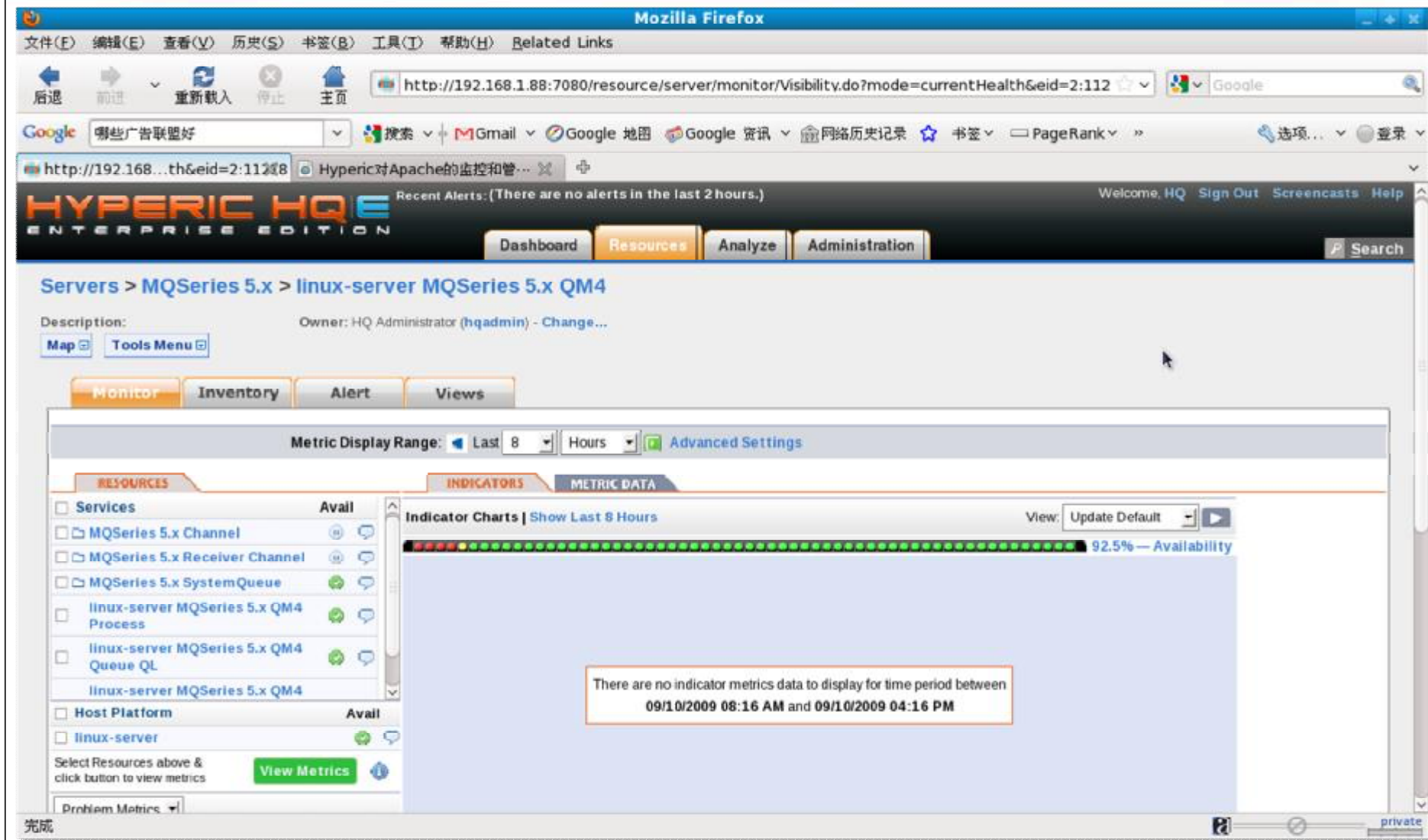
Used Space

Oracle Control Specification

Control Actions
Analyze



IBM MQ 监控



总结

最大化可用性

- § 全面的度量值收集
- § 复杂的报警
- § 跟踪性能，日志和配置改变

最小化开销

- § 通过点击就能自动发现**70**多种技术
- § 可扩展的体系结构
- § 非常易于使用的用户界面

快速监控整个数据中心，管理员能够在问题发生之前发现并修复问题

谢谢!

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