# **Hongqin Chen**

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#### **SKILLS**

**Soft Skill:** Strong Team-Cross Collaboration skill, Effective Communication Skill

Languages: Python, Java, C#, JavaScript, C, HTML/CSS, OCaml

Frameworks: ReactJS, Flask, Django, ExpressJS, AngularJS, Javalin, Junit

Database: PostgreSQL, MySQL, MongoDB

**Dev Tools:** ServiceNow, AWS Cloud Computing, Git

#### **EXPERIENCES**

### Cloud Administrator Co-op - Revature

Jan 2024 - April 2024

- Utilized ServiceNow Platform and IT service management techniques to streamline workflow automation, enhancing overall efficiency.
- Gained hands-on experiences and theoretical knowledge through practical exercises and self-directed learning.
- Participated with peers to create complex automation and share insights for a collaborative learning environment.

**Computer Science TA** - University of Massachusetts Boston

Jan 2020 - May 2020

- Developed leadership skills by guiding students in understanding C programming topics.
- Acquired the ability to discover logic flaws quickly through the experience of problem solving, and assignment grading.
- Strengthened understanding of high-level programming by facilitating discussions and exchanging ideas.

## **PROJECTS** https://honggin811.github.io

**ServiceNow Application** | ServiceNow, Service Portal, Catalog, workflow, scripts

- Demonstrated proficiency in integrating the ServiceNow application from scratch.
- Implemented complex flows, client scripts, and server scripts to enhance automation.
- Customized Front-end portal through the usage of service widgets, to gain in-depth experience of web development skills.
- Configured and customized views, forms, and UI actions for better user interaction.

## Photo Sharing | Python, Flask, MySQL, HTML, Glt

- Utilized Git for version control and collaboration to enable smooth team communication.
- Managed user data and requests through CRUD operation and event handling.
- Optimized data search efficiency through the construction of complex data gueries.

## Movie Searching | ReactJS, JavaScript, TypeScript, Bootstrap

- Demonstrated proficiency in integrating software by leveraging third-party API
- Developed a responsive front-end application focusing on components, states, events, and hooks, to fully utilize the functionality provided by the ReactJS framework.
- Implemented features and functionality to maximize the utilization of the ReactJS framework.

#### **EDUCATION**