# Ho Nguyen (Felix) Le

## Graduate

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Respectful self-motivator dedicated to improving skills through hands-on learning and development work. Proficient in desktop web development environments. Adept at using HTML, CSS, JavaScript as well as having good experience with MySQL and MongoDB for database. Well-organized and collaborative team player with strong analytical abilities.

### **Education**

2023-09 - 2024-03 Completion Certificate: Web Development

Coding Bootcamp - University Of Sydney

2019-07 - 2022-07 Bachelor of Information And Technology: Computer Science

Queensland University of Technology - Brisbane, QLD

## **Work Experience**

#### 2022-07 - Current Fresh Service Team Member

Woolworths Supermarket Group, Sydney, NSW

- Efficiently managed a high-volume section, providing exceptional service to an average of 50+ customers per shift
- Improved customer satisfaction by providing timely and efficient service in a fast-paced environment
- Maintained compliance with health code standards.
- Determined and implemented appropriate productivity, quality and service goals.

#### 2022-07 - 2023-07 Manager

Sinh Phu Vietnamese Restaurant, Sydney, NSW

- Cross-trained existing employees to maximize team agility and performance.
- Demonstrated strong multitasking abilities in a fast-paced environment, accurately taking and delivering orders within tight timeframes.
- Managed cash transactions and accurately processed payments, achieving a 100% accuracy rate in cash handling.

# **Technical Skills**

JavaScript HTML/CSS JQuery Bootstrap TailwindCSS React NodeJS ExpressJS MySQL MongoDB

# **Skills**

Critical Thinking

Teamwork and Collaboration

Interpersonal Communication

Problem-Solving

Researching

# Languages

Vietnamese (native)

English (achieve IELTS overall band score of 8.0)