# Ho Nguyen Le

## Graduate

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A motivated and personable IT graduate with proficient knowledge of technology and hand-on experience in interpersonal relationship with client and team members. Seeking a position that utilize problem-solving and interpersonal skills. Detail-oriented, organized and meticulous employee. Works at fast pace to meet tight deadlines. Enthusiastic team player ready to contribute to company success.

### Education

2023-08 - 2024-02 Graduation Certificate

Web Develop Coding Bootcamp - The University Of Sydney

2019-07 - 2022-07 Bachelor of Information And Technology: Computer Science

Queensland University of Technology - Brisbane, QLD

# **Work Experience**

# 2022-07 - Current Fresh Service Department

Woolworths Supermarket Group, Sydney, NSW

- Maintained compliance with health code standards.
- Determined and implemented appropriate productivity, quality and service goals.
- Used industry expertise, customer service skills and analytical nature to resolve customer concerns and promote loyalty.
- Efficiently managed a high-volume section, providing exceptional service to an average of 50+ customers per shift

# 2022-07 - 2023-07 Manager

Sinh Phu Vietnamese Restaurant, Sydney, NSW

- Cross-trained existing employees to maximize team agility and performance.
- Demonstrated strong multitasking abilities in a fast-paced environment, accurately taking and delivering orders within tight timeframes.
- Managed cash transactions and accurately processed payments, achieving a 100% accuracy rate in cash handling.

#### 2022-01 - Current

#### Freelance Personal Trainer

Self-employeed, Sydney, NSW

- Maintain energy and motivation to get into better shape and to help others to achieve their physical goal
- Design specific training programs to fit their specific needs through research
- Place special emphasis to keep in touch with their progress and training regime
- Actively listen to requests, confirming full understanding before addressing concerns.
- Able to help a client to lose 10Kg in 3 months and many others report increase in physical strength, confidence and positive assessment on their body.

## **Technical Skills**

JavaScript
HTML/CSS
JQuery
Bootstrap
TailwindCSS
React

NodeJS ExpressJS MySQL MongoDB

## **Soft Skills**

Critical Thinking

Teamwork and Collaboration

Interpersonal Communication

Problem-Solving

Researching

# Languages

Vietnamese (native)

English (achieve IELTS overall band score of 8.0)