Hong Yi Chen

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Skills ____

Development C++, Python, Java, JavaScript, TypeScript, React, SQL, Docker, Node.js, MongoDB, HTML/CSS, Git

Tools Jira, Confluence, Figma, Google Cloud Platform, SalesForce, Metabase

Product Data analysis, User research, Wireframing, User interviews, User journeys, Agile/Scrum methodologies

Work Experience _____

Ethi Remote

Product Owner Intern Mar. 2021 - Jul. 2021

- Led team of 4 engineers & data scientists in **researching**, **prototyping**, and **concept testing** <u>experimental models</u> that use Spotify data to predict user moods for **3000+** active users and <u>help them be in control of their own data</u>
- Developed product roadmap, project KPIs, user research plans, user journeys, and facilitated 12 user interviews
- Collected and analyzed user feedback, quantitative metrics via Metabase to help team refine product vision and timelines
- Initiated team-wide developer documentation system in Notion to streamline onboarding and knowledge-transfer

TD Asset Management Toronto, Ontario

Quantitative Portfolio Research Developer

Jan. 2021 - Apr. 2021

- Developed and back-tested interactive portfolio analysis tools managing \$100+ billion AUM using React, Django, SQL
- Reduced tech debt in fair-allocation algorithms for Bond Funds with NumPy & Pandas, affecting \$1.8+ billion AUM
- Scoped out roadmap and architecture for new ESG portfolio management tools and facilitated UX testing with 8 users
- Built **RESTful APIs** in Django to serve real-time and historical quantitative data, improving portfolio manager usability

Kooltra Toronto, Ontario

Senior Associate Software Engineer

May 2020 - Aug. 2020

- Built multiple client-facing dashboards using React and GraphQL, and APIs with SalesForce backend using Apex (Java)
- Improved dashboard performance by caching and refactoring React components, reducing re-renders by 23%
- Refactored automated acceptance test suites using Selenium, Gherkin, and Python, reducing test runtimes by 15%
- Assisted Product Lead with high-fidelity wireframes, data analysis, defining product roadmaps, and 5 user interviews

Royal Bank of Canada Toronto, Ontario

Innovation Developer

Jul. 2019 - Aug. 2019

- Redesigned and built frontend of internal talent and performance management platform for 1700+ employees with Angular
- Served as an Agile Product Manager for onboarding flow; wrote user stories, conducted UX research, managed tasks on Jira

Leadership & Community ______

Hack the North 2021

Logistics Organizer & Product Manager

- Led team in recruiting and onboarding 36 workshop leads for Canada's biggest hackathon with 3300+ total attendees
- Product Manager on team of 8 engineers & designers for <u>hacker dashboard</u> and team formation tools with 900+ total users

UW Blueprint | frontend & backend repositories

Fullstack Developer (on Raising the Roof, an NPO focused on long-term homelessness solutions)

- Built checkout flows, Shopify integrations, and email services for Raising the Roof's <u>e-commerce fundraising platform</u>, which has raised more than **\$8 million** to date
- Set up CI/CD pipeline with Heroku & Docker and built microservices in Node.js, PostgreSQL, and GraphQL

Education _

University of Waterloo and Wilfrid Laurier University

Waterloo, Ontario

Candidate for Computer Science and Business Administration Double Degree

2019 - 2024

- President's Scholarship of Distinction, <u>David Shepherd Upper-Year Scholarship</u>, and <u>Economical Insurance IT Scholarship</u>
- Awards: BDO New Venture 1st place (200+ teams), Microsoft Discover AI (Fintech) 1st place, Hack the North 2019 API prize