# **Honey Damilola Omotadowa**

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## **PERSONAL SUMMARY**

Analytical and goal-oriented professional with a dynamic mindset, equipped with a diverse skill set. Eager to take on challenges, learn continuously, and contribute to organizational success.

### ACADEMIC BACKGROUND

# **Master of Computer Science (MCSC)**

May 2024

University of New Brunswick

# **Bachelor of Science in Computer Science (BSc)**

October 2019

Afe Babalola University

Thesis: A Multifactor Authentication Access Control System

#### **EMPLOYMENT HISTORY**

# **IT Support Officer**

**Compliance Institute** 

Dec 2019 - Dec 2021

- Conducted compliance certification exam by invigilating and providing technical support for 50+ examinees completing the assessment through Zoom and the official exam portal.
- Increased the organization's website traffic through search engine optimization (SEO).
- Managed the official social media channels (Facebook, Twitter, YouTube, Instagram, LinkedIn) by creating visually appealing and engaging content, thereby increasing overall engagement and reach.
- Coordinated and liaised with key media outlets, including broadcast, newspapers, and radio, to advertise the Institute's programs and events and increase brand awareness.
- Maintained the WordPress website by designing posts and banners, writing blog content, and marketing events and programs on a daily basis.
- Managed the email communication with the client database of 3000+ members by sharing tailored program information and addressing individual inquiries and concerns.
- Liaised with trainers from industry institutes, professional training groups, and financial compliance firms through phone, in-person and online meetings, and email correspondence, for collaborations, sponsorships, and consultation.
- Assisted in organizing and setting up physical and virtual training programs/events.

# **Interim Station Manager**

Damilak Investments Limited

Jun - Jul 2019

- Managed the filling station's statement of accounts.
- Performed daily cash reconciliations and ensured accurate financial reporting.
- Monitored daily inventory levels of petroleum products (Petrol, Diesel, and Kerosene), ordered items as needed, and ensured timely deliveries.
- Developed and implemented marketing strategies to increase fuel and convenience store sales.
- Scheduled staff shifts and managed time-off requests to ensure adequate staffing.
- Handled banking transactions, including deposits and withdrawals.

## Intern

New Horizon Limited Jun – Sep 2018

• Provided information and support to prospective students about course offerings and registration processes.

- Provided basic technical support to trainers and students using the Microsoft operating system during training sessions.
- Assisted in promoting events through various channels and coordinating logistics.
- Received lessons about object-oriented programming (OOP) Java
- Assisted in preparing reports based on feedback to help improve the quality of training programs.
- Engaged in self-study and utilized available resources to improve knowledge in various IT domains.
- Digital Marketing

#### Intern

IT Department

University College Hospital (UCH) - Ibadan

Jul - Sep 2017

- Participated in departmental meetings and contributed to discussions on improving IT services.
- Participated in training sessions and workshops to enhance technical skills and knowledge.
- Utilized available resources to develop myself in programming.
- General office administration

#### **SKILLS**

Microsoft Office Suite, Python, Tableau, SQL, Canva, Interpersonal skills, Communication, Time management, Multitasking abilities, Adaptability, Attention to Detail, Customer Experience, Creative writing.

## **INTEREST & HOBBIES**

Reading | Photography