Mohamed Manar Khirallah

IT Networks Engineer

Personal Details

Email: Manar.kh.it@gmail.com   **Phone**: (+964) 7518181675   **LinkedIn**: Mohamed Manar Khirallah

Date of Birth: 15/09/1995   **Location:** Iraq, Erbil   **Marital status**: Single

Summary

Experience: +2 Years of total experience.

Hard Skills: IT Network Engineer, IT Help Desk, Information Technology, Technical Support, CCNA R&S, MCSA, System Administration, Windows Server, IP/TCP, Operating Systems, Microsoft Office, Software Installation, IOT experience (Raspberry Pi 3, Arduino).

Soft Skills: Self-Learner, Teamwork, Good Communication, Excellent Researcher, Creative Thinking, Problem Solving, Analytical Skills, Troubleshoot.

Languages: Arabic (Native), English (Professional working proficiency)

Experience

IT Support Engineer at **Khallouf Trading Company** - Syria   **Jan 2019 – Dec 2020 (2 yrs.)**

- Installing and Configuring computer systems and applications, maintain them with latest updates.
- Troubleshooting and Resolving technical issues and providing direct support to users.
- Come up with new ideas to solve and develop the work environment.
- Test new features on Virtual Machines using VMware before deploying them into production.
- Maintain and Monitor security cameras, Attendance system and keep them up to date.

Data Entry Specialist at **Takamol ISP** - Syria   **Sep 2018 – Dec 2018 (4 mos.)**

- Receiving, processing and updating data from customers plus preparing relevant reports as needed
- Accurately enter data into corresponding fields within various software programs
- Providing general data entry support for other teammates

Education

Al-Ba'ath University   **2014 – 2019**

Bachelor's degree, Computer Science, IT Systems & Network Engineering

Certificates

- **Cisco Certified Network Associate Routing and Switching** (**CCNA**) - Syrian Virtual University SVU
- **Microsoft Certified Solutions Associate (MCSA)** - Lynda.com (Self-Learned)
- **Google IT Support Professional Certificate Specialization** – Coursera
- **Cisco Networking Basics Specialization** - Coursera
- **Excel Skills for Business: Intermediate I** – Coursera