




Ali
Kaffas Yarik

DATE OF BIRTH:
23/01/1997


CONTACT

Nationality: Syrian

Gender: Male

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WORK EXPERIENCE

10/2015 – 03/2021 – Lattakia, Syria

Call center representative

Syriatel

Contact center support representative (Oct 2015 - Jun 2017)

Contact center representative (Jun 2017 - Jan 2019)

Social media representative (Jan 2019 - Mar 2021)

EDUCATION AND TRAINING

10/2014 – 02/2021 – Lattakia, Syria

Mechatronics Engineering

Tishreen university

75% | Building a 3D Printer

LANGUAGE SKILLS

MOTHER TONGUE(S): Arabic

OTHER LANGUAGE(S):

English

Listening
B1

Reading
C1

**Spoken
production**
B1

**Spoken
interaction**
B2

Writing
B2

DIGITAL SKILLS

Microsoft Office programs

Microsoft Outlook / Microsoft Word / Microsoft Excel / Microsoft Powerpoint

Programming languages

C / C++ / Python / Matlab language / Arduino C

Engineering programs

SolidWorks / Matlab / MikroC for PIC / labVIEW / MasterCam / Code Blocks / PyCharm / Arduino IDE

COMMUNICATION AND INTERPERSONAL SKILLS

Communication skills

Active listening / Non-verbal communication / Clear and succinct / Empathetic / Social assertiveness

Leadership skills

Self-Confidence and a Positive Attitude / Integrity and Honesty / Flexibility / Decision making / Strategic Thinking / Innovation

Organizational skills

Manage time and deadlines / Prioritize tasks / Structure data / Keep track of steps in processes / Lead projects to completion

Time management skills

Organization / Prioritization / Planning / Stress management

Problem solving skills

Analysis / Research / Creativity / Dependability / Team building

VOLUNTEERING

10/2019 – 04/2020

Syrian Researchers

Syria

My role was to write articles to publish them on the organization site and on its social media accounts

03/2017 – 03/2018

Hmakey Bot

Syria

My role was to provide written lectures to my colleagues at university and tell them when there was a test

CERTIFICATES

11/2018 – 12/2018

Selling skills

A certificate from Syriatel for attending selling skills course

10/2019 – 11/2019

ICDL (International Computer Driving License)

04/2020 – 05/2020

E-courses

E-coursea from coursera website:

- AI For Everyone
- Introduction to HTML5
- Introduction to the Internet of Things and Embedded Systems
- Learning How to Learn: Powerful mental tools to help you master tough subjects
- Programming for Everybody (Getting Started with Python)
- Python Data Structures
- The Arduino Platform and C Programming