

AYHAM AHMAD

IT ADMINISTRATOR

PERSONAL DETAILS

DOB: 1/1/1991
NATIONALITY : SYRIAN
MATERIAL STATS: SINGLE

CONTACT



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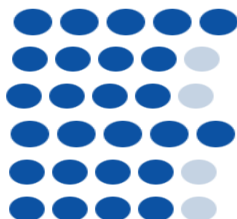
www.linkedin.com/ayhamahmad

LANGUAGES

Arabic – Native Speaker
English – Very good command

PROFESSIONAL

WEB DESIGN
WEB DEVELOP
OFFICE PROGRAMS
ADMIN OF DB
NETWORKING
OS



WORK EXPERIENCE

12/2010 - 10/2018

IT Administrator in SYRIAN-TELECOM

Work as part of a proactive team of support staff responsible for delivering a high quality, customer-focused professional service. Providing the very highest level of technical support and customer service to internal staff.

Duties:

- Updating and monitoring IT user accounts.
- Maintaining up to date Antivirus levels on all machines.
- Managing and monitoring of backups in multiple locations.
- Producing reports for senior managers.
- Working within a TCP/IP network environment, including DHCP, DNS and ethernet.
- Troubleshooting technical problems and implementing solutions.
- Working in ERP System and all its interfaces .
- Providing maintenance support and break-fix solutions.

EDUCATION

2011 - 2015

Bachelor Degree in Information Technology, Syrian Virtual University

2016 - Present

Master in Web Sciences, Syrian Virtual University

ADDITIONAL SKILLS

C#



JavaScript



HTML



JAVA



CSS



Sql Server



ASP



Oracle 11g



Personal Summary

A competent IT administrator professional with Networks & OS and Application .Currently looking for a suitable IT support position with a ambitious company or organization.