PERSONAL INFORMATION

Yamen Al-Johnny

📍 Erbil - Iraq

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Sex Male | Date of birth 01/01/1991 | Nationality Syrian

AREAS OF EXPERTISE

- Cisco Routing and Switching.
- IP subnetting.
- Hardware Maintenance.

- Desktop OS Maintenance.
- VMware
- Microsoft Windows Server.

- Microsoft Visio.
- Microsoft Office.
- Multi-vendor application support.

SKILLS

- Punctuality.
- Focus and logical thinking.
- Calm and non-impulsive.

- Good listening, understanding and perceiving situations with awareness and focus.
- Take responsibility.

WORK EXPERIENCE

2021-2023 **Network & System Engineer.**
Kantel Outsourcing for MTN Syria.
Supporting solutions for MTN Enterprise Company including:
- Configure, manage and maintain Huawei Wi-Fi system (Agile controller, e-Sight, Access Controller, Access Point)
- Configure, manage and maintain SOPHOS firewall (SSL_VPN & IPsec solutions)
- Technical Assistant in Configuration and managed FG appliances which used as a forward proxy server

2020-2021 **System Administrator & Technical Support.**
Pharmasyr Pharmaceutical Company, Damascus countryside, Syria.
Provide technical support inside and outside the Pharmasyr facility including:
- Network and Systems (Mikrotik / Windows Server)
- Computers equipment within the manufactory.
- Provide technical support to servers and users, and Perform ongoing network enhancement.
- Responsible for the company's website using (WordPress).
- Responsible for hardware and software maintenance (Printers/ Scanner/ Server/ Router/AP).
- Responsible for all data stored within the server and take regular backup copies of the data.

2015-2016 **Customer Service Specialist.**
Lema (ISP) Internet Service Provider, Damascus, Syria.

EDUCATION AND TRAINING

Sep – Nov 2022	**Linux Centos Stream 8 - Training Course**
	Syrian Computer Society (SCS)
August 2019	**Internship program**
	Syriatel Company / MIS Department, Damascus, Syria
2015-2019	**Bachelor of Applied Faculty - Computer sciences**
	Department of Computer techniques, Damascus university - Graduation rate 72.5
2018-2020	**Milestone Institute**
	Interchange English Course Level 3B
2014-2015	**Industrial Secondary School**
	Department of Computer technology, Average 89%
2015	**CCNP Routing & Switching & Troubleshooting - Training Course**
	Al-Reda Institute (Syrian Experts Team)
2014	**CCNA Routing & Switching - Training Course**
	Al-Reda Institute (Syrian Experts Team)

PERSONAL SKILLS

Mother tongue(s)	Arabic
Other language(s)	English – Intermediate
Communication skills	Good communication skills gained by working on different network systems
Job-related skills	Network Concepts:

(Huawei Wi-Fi system, FortGate firewall, Sophos Firewall) gained through working in Kanaan for Information Technology
(CCNA, MCSA, Mikrotik) gained through working in Pharmasyr pharmaceutical Industries
(ASA firewall cisco, ISP Architecture, Servers) gained through working in Lema ISP.

ADDITIONAL INFORMATION

Graduate Project	Design and implementation internet of things (IoT) Inside Damascus using long-term Evolution networks (LTE)
Projects	Active / standby firewall for Lema ISP
Objective	Looking for a good position in a high atmosphere where I can build up my skills and improve my proficiency through progressive company.

June, 2023

<u>Certificate of Experience</u>

TO WHOMSOEVER IT MAY CONCERN:

This is to certify that **Mr. Yamen al johnny** has been a part of our Company Kantel for Information Technology as a Network and System Engineer (for two years and six months)
His responsibilities included Planning, Implementing and Managing a small to medium projects for our enterprise customers.

During this tenure, he has shown commendable skills and commitment to achieve the goals, we found his honest, dedicated, hardworking and well-behaved. We are very proud to have such a dedicated employee.

We Highly Recommend Mr. Yamen al johnny and wish him all the best and success in future endeavors.

Kantel CEO