

Omar Ahmed Hasan



Iraq
Erbil



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EXPERIENCE

06/2013–05/2015

Sales • Sales man • speedo.co

01/2016–02/2018

IT • Technical assistant • Al-Rayan.co

05/2018–09/2019

Sales • Sales Manager • Al-Almas.co

12/2019– 11/2020

Customer service • Call center • Asiacell.co

EDUCATION

Cihan University, Erbil

- Department of computer science, IT

LANGUAGES

- **Arabic** _ Native
- **English** _ Good, Writing & speaking
- **Kurdish** _ sustained

SKILLS

1- Computer

- ICDL Certification
- IT Troubleshooting & Problem Solving
- Onsite & Remote Technical Support
- Up-to-Date Knowledge of Computer Operating Systems
- LAN & WAN Connectivity & Maintenance
- Computer Hardware Systems & Components

2- Social experience

- problem solving capability
- Experience in customer satisfaction
- Work under pressure
- Friendly and Helpful with coworkers