#### PERSONAL INFORMATION

## MHD Reda Hisham AL Haddad



- Erbil
- 009647517311532
- Reeda.alhadad@gmail.com
- Skype name re-da\_7

Sex male | Date of birth 20/03/1993 | Nationality Syrian

#### **WORK EXPERIENCE**

(from 01/01/2018- to 01/07/2019)

#### **Network Administrator**

Syrian Organisation for Persons with Disabilities – AAMAL



- Manage Servers, Emails and data backup.
- Network security.
- Monitoring and maintaining computer and troubleshooting system and network.
- Installing, configuring computer hardware, operating system and applications.
- Manage Database (MS SQL, ORACLE).
- Improving the quality of IT services and infrastructure.

#### (from 01/05/2016- to 25/12/2017)

## **Network Labs supervisor**



- Arab International University AIU
- Maintaining computer and troubleshooting system and network.
- Manage Routers, Switches, computers in the labs.
- Update system and software for Routers, switches and computers.
- Software and network solutions.

## (from 01/01/2017- to 01/08/2017)

### **Member of ACM System Team**

# ACM ACPC ARAB COLLEGIATE

- Arab Collegiate Programming Contest ACM ACPC
- Preparing the network and computers for the contest.install the ACM system.
- provide technical support to the Contestant.

## (from 01/08/2015 - to 30/04/2016)

## **IT Support**



## Experts For integrated solutions

- Provide technical support to different companies.
- maintaining and troubleshooting computers, printers, systems, and network.
- provide integrated solutions.
- Carry out periodic maintenance for companies.

#### (from 01/08/2012 - to 01/12/2014)

## **Maintenance Technician**



## **Enter Tec**

- Maintenance computer hardware: motherboard, display card, hard disk.
- Installing system and software.
- Technical support.

#### **EDUCATION AND TRAINING**

#### Graduation Date (2019)

## **Bachelor in Information Technology**

Syrian virtual university, Damascus, Syria.

#### Graduation Date (2015)

## **Diploma in Information Technology**

Damascus university, technical computer college, Damascus, Syria.

#### PERSONAL SKILLS

Mother tongue(s)

Arabic

Other language(s)

UNDERSTANDING		SPEAKING		WRITING
Listening	Reading	Spoken interaction	Spoken production	
good	good	good	good	good

English

**Driving licence** 

Private driving licence type (B)

#### IT SKILLS

- Good knowledge in virtualization (VMware vSphere).
- Good knowledge program languages: C#, html, CSS, java script, and asp.net.
- Good knowledge in data base (MS SQL, ORACLE).
- Good knowledge in Microsoft Office.
- Good knowledge in another operating systems (Linux, macOS)
- Good knowledge in DVR and monitoring system.

## ADDITIONAL INFORMATION

#### References

- Muhammad Ataya
- **+963 933088820**
- DR. Fayez Kiwan
- **=** +963 930011000 / 930400057
- Eng. Aamer Al-Qabany
- **+963 944515138**
- Muhammad Abosalim
- **=** +963 937829259

2