

### **EXPERIENCE**

06/2013-05/2015 Sales man•speedo.co

01/2016-02/2018 Accountant •Al-Rayan.co

05/2018-09/2019

Sales • Sales Manager • Al-Almas.co

12/2019-06/2021

Customer service • Call center • Asiacell.co

#### **EDUCATION**

Cihan University, Erbil

• Department of computer science, IT

#### **LANGUAGES**

- Arabic Native
- English \_ Good, Writing & speaking
- Kurdish Sorani sustained

## **SKILLS**

### 1- Computer

- ICDL Certification
- IT Troubleshooting & Problem Solving
- Onsite & Remote Technical Support
- Up-to-Date Knowledge of Computer Operating Systems
- LAN & WAN Connectivity & Maintenance
- Computer Hardware Systems & Components

# 2- Social experience

- problem solving capability
- Experience in customer satisfaction
- Work under pressure
- Friendly and Helpful with coworkers