

KENAN TAISSIR KSHIK

Seeking for a new challenge in sales, customer service and marketing commensurate with my experience gained by mobile and computer world so that I can have access to success.



Personal Information:

Date of Birth : March 03, 1992
Gender : Male
Civil Status : Single
Nationality : Syrian
Language : Arabic Native Language, English
Availability : Immediately.
Address : Erbil, Iraq
Email address : Kenankshik@gmail.com
Contact No : 0750 325 4134

Educational Background :

- **Diploma in Business Management**
- Technical institute of the Financial and Banking Sciences (Damascus, Syria)
- **English for Business – Pre-intermediate Level** (CUE – BEEM project)
- **Microsoft office skills** (CUE – BEEM project)

Work Experience:

Position: Maintenance Technician
Company: KTS (kernel tech services)
Address: Erbil
Date: (2019-2020)

Duties:

- Receiving / providing devices to and from customers
- Obtaining information related to device problems from the customer
- Unscrew the device, checking the problem, and replacing the damaged parts
- Writing a daily report about the repaired devices

Position: Sales Team Leader
Company: PC Club
Address: Al Shouf , Lebanon
Date: (2016-2018)

Duties:

- Supervise the process of renewing the current offers and discuss the new offers with the sales manager.
- Check the daily reports from the sales team to know the sold item.
- Receiving the disabled phones and organizing a data for the customer.
- Check the phones that have been repaired before delivery to the customer.

Position : Sales Employee
Company: Android Centre
Address: Damascus, Syria
Date: (2014-2016)

Duties:

- Supervise the process of renewing the current offers and discuss the new offers with the sales manager.
- Provide assistance and advice to the customer to find his request from the showroom
- Detecting and resolving problems related to mobile systems
- Help the customer download applications after purchasing the device
- Organizing the showroom and renovations as needed.

KEY SKILLS AND COMPETENCIES

- Verbal and written communication and listening skills.
- Ability to analyze and solve problems.
- Good sales and convincing argument skills.
- Ability to work under pressure.
- Ability to work in a diverse multi-cultural environment.