

# KENAN TAISSIR KSHIK

# Erbil, Iraq

Email address: [kblade221@gmail.com](mailto:kblade221@gmail.com)

Contact No.: 0750 325 4134



## PERSONAL SUMMARY

Seeking for a new challenge in sales, customer service and marketing commensurate with my experience gained by mobile and computer world so that I can have access to success.

## WORK EXPERIENCE:

**Position:** Sales Team Leader  
**Company:** PC Club  
**Address:** Al Shouf , Lebanon  
**Date:** (2016-2018)

Duties:

- Supervise the process of renewing the current offers and discuss the new offers with the sales manager.
- Check the daily reports from the sales team to know the sold item.
- Receiving the disabled phones and organizing a data for the customer.
- Check the phones that have been repaired before delivery to the customer.

**Position :** Team Leader  
**Company:** Android Centre  
**Address:** Damascus, Syria  
**Date:** (2014-2016)

Duties:

- Supervise the process of renewing the current offers and discuss the new offers with the sales manager.
- Provide assistance and advice to the customer to find his request from the showroom
- Detecting and resolving problems related to mobile systems
- Help the customer download applications after purchasing the device
- Organizing the showroom and renovations as needed.

## KEY SKILLS AND COMPETENCIES

- Verbal and written communication and listening skills.
- Ability to analyse and solve problems.
- Good sales and convincing argument skills.
- Ability to work under pressure.
- Ability to work in a diverse multi-cultural environment.

## EDUCATIONAL BACKGROUND

### Diploma in Business Management

Technical institute of the Financial and Banking Sciences  
Damascus, Syria

### Certificate of English Language

Higher Institute of Languages

**PERSONAL BACKGROUND**

Age : 26 years old  
Date of Birth : March 03, 1992  
Gender : Male  
Civil Status : Single  
Nationality : Syrian  
Language : Arabic Native Language, English  
Availability : Immediatley

**CHARACTER REFERENCES:**

Available upon request.

I hereby certify that the above information is true and correct to the best of my knowledge and beliefs.

**KENAN TAISSIR KSHIK**  
APPLICANT