



Noureddeen Rafee

Date of birth: 28/01/1996 | **Nationality:** Syrian | **Gender:** Male | (+964) 7704571054 |

rafeenoureddeen@gmail.com | <https://www.facebook.com/nouroraf> |

Whatsapp Messenger: +963 936 556 452 | Brayaty, Erbil, Iraq, Irbil, Iraq

About me: Intelligent and efficient Mobile Repair Technician seeking a position with a reputable company in which my skills and knowledge can be of service to customers. SUMMARY OF QUALIFICATIONS: Proficient in cell phone software programs Knowledge in operating different types of cell phones Skills in providing high quality customer service Ability to troubleshoot problems and issues of cell phones Above-average electrical engineering skills

● WORK EXPERIENCE

08/02/2015 – 01/07/2021 – Damascus, Syria

CELLULAR PHONE TECHNICIAN – TECHNO STORE

- Reset and restored mobile operating systems such to factory default settings to correct software-based faults.
- Mobile IMEI number repairing
- Provided diagnostic estimates for repairs, tracking malfunctions and breakage to draft repair cost estimates.
- Applied external accessories such as screen protectors, skins and more.
- Inspected devices for signs of intentional or accidental damage to determine warranty eligibility.
- Installed replacement batteries, maintaining strict adherence to safety protocols to avoid overheating.
- Backed up and restored user data to replacement devices, maintaining strict customer privacy protocols.
- Replaced touch-sensitive digitizers and displays using official OEM parts to maintain warranty eligibility.
- Provided advice to consumers on safety and reliability of third-party replacement parts.
- Offered guidance to consumers on purchasing mobile phone accessories.
- Safely disposed of decommissioned devices, directing electronic waste to appropriate recycling facilities.
- Attended to broken cell phones brought in by customers for repairs.
- Conducted analysis with the customers on how the cell phone broke down before proceeding with the repairs.
- Organized parts and components of various cell phone brands.

05/03/2013 – 03/02/2015 – Damascus, Syria

FINANCIAL ACCOUNTANT – STOP IN MARKET

- Managed entire accounting cycle, including gathering information, preparing documents, finalizing reports and closing books.
- Documented all cash, credit, fixed assets, accrued expenses and line of credit transactions.
- Reconciled accounts and reviewed all materials, including surplus, income, expense data, net worth and assets.
- Completed daily cash functions like account tracking, payroll and wage allocations, budgeting, donating and all types of cash and banking reconciliations.
- Supported monthly reporting analysis to achieve validation of internal reports and to reconcile production operations and general ledger.
- Set up and improved accounting systems and processes to meet business needs and maximize effectiveness of operations.

● EDUCATION AND TRAINING

06/07/2015 – 01/06/2021 – Damascus, Syria, Damascus, Syria

BACHELOR OF SCIENCE IN ECONOMICS – Damascus University

- **Mobile Device Security Best Practices**
- **Learned new ways in Designing distribution of server components across clustered and load balanced environments based on hardware sizing.**
- **Best Practices in Glass screen replacement, Hardware replacement, software cracks, jail breaking, universal unlocks, unlocks.**
- **Learned how to fix and replace all kind of ICs, Charging Connectors & Screens.**

- **Basic Electronics – Current, Voltage, AC Current & DC Current,**
- **Resistor, Transistor, Capacitor, Diode, Inductor Coil, Transformer, Integrated Circuit**
- **Digital Electronics,**
- **Study of various mobile Components: Speaker / Ringer, Microphone, Vibrate Motor,**
- **Display, Drivers, Power Switch, Fuse, Real-Time Clock, and Quartz Crystal**
- **What is a Multimeter and How to use DC Power Supply, Battery Booster**
- **Understanding Circuit Diagrams**
- **Study of Various Tools and Equipment used in Mobile Phone Repairing**
- **Basics of Mobile Communication and Mobile Phone Technology**
- **Introduction to Working Principle of Mobile**
- **Handoff, Mobile Station, Base Station Subsystem**
- **SIM, GSM, CDMA, GPRS**
- **Network and Switching Subsystem, Global System for Mobile**
- **Frequency of 4G Bluetooth**
- **Wi-Fi, Wi-max (Basic Concepts)**
- **Study of Basic Circuit Board, Motherboard**
- **PCB component**
- **Assembling & Disassembling of different Mobile Phones**
- **Soldering & De-soldering, use of Soldering Iron, SMD Rework Station**
- **BGA and SMD chips mounting**
- **Ultrasonic Cleaning Procedure**
- **Identify various IC's**
- **Testing SMD Components**
- **BGA IC Re-Balling and Installing**
- **Connector, Display flex, Folding, and Sliding Handset Flex Cable**
- **Water Damage and Washing of Mobile Phone with CTC**
- **Circuit Tracing, Fault finding & Troubleshooting**
- **Jumpering Techniques**
- **Troubleshooting through Circuit Diagrams**
- **Repairing Hardware Faults**
- **Shorting Technique**
- **Hot and Cold Testing**
- **Voltage Tracing and different volts used in Mobile Phone**
- **9 Different Types of Mobile Operating Systems**
- **Mobile Phone Applications**
- **Knowledge about IMEI, IMSI, ESN, PIN, PUK,**
- **MTSO, SECURITY LOCK, Default Codes of different Mobile Phones and Factory Resets**
- **Study of various faults due to Corrupt Software**
- **flasher boxes and software Flashing of various brands of handsets**
- **Removing a virus from infected phones**
- **Unlocking of handsets through codes and/or software**
- **Use of various secret codes, FRP lock removal**
- **Pattern Lock Removal, Unlock and Lock phone**
- **Mobile repair with Miracle Box/ Z3X Box**
- **downloading Mobile Flashing File, Driver, Mobile Application**
- **Troubleshooting and Repairing of various Faults**
- **Standard Repair Procedure for Hardware and Software related Faults**
- **Water Damaged repair Techniques**
- **Circuit Tracing, Jumper Techniques, and Solutions**
- **Troubleshooting through Schematic Diagrams**
- **Use of internet for Troubleshooting Faults**
- **Advanced Troubleshooting Techniques**

Field(s) of study

- **Information and Communication Technologies**