

# John Hope

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LinkedIn: [/JohnHope](#) | Portfolio: [JohnHope.github.com](https://JohnHope.github.com) | GitHub: [/JohnHope](#)

Full stack web developer with a background in print production, account management, and customer service. Earned a Bachelors of Arts degree from the University of Saint Thomas in 2015 and recently completed the full stack coding bootcamp through the University of Minnesota.

## TECHNICAL SKILLS

**Languages:** JavaScript, CSS, HTML, SQL

**Applications:** GitHub, VS Code, Chrome Developer, MySQL/MySQL Workbench

**Tools:** Git, Node.js, jQuery, Bootstrap, Bulma, Google Fonts, Server API's

## PROJECTS

### Bike2Work | [Repository](#) | [Deployed Project](#)

- Summary: Users input in a company, their address, and preferred biking distance, program outputs a summary of the company, stock information, distance to the company's headquarters, and bikeable locations of that company
- Role: Javascript, HTML, and API research and implementation
- Tools: HTML, CSS, Javascript, several APIs

### Trivialypics | [Repository](#) | [Deployed Project](#)

- Summary: This application allows users to sign in, or create an account, choose a character, and play a trivia game. An additional feature allows a signed-in user to add their own trivia question to the application's database
- Role: Javascript, Handlebars, setting up the server and database, creating tables for the users and questions, and creating and implementing the database's API routes.
- Tools: Handlebars, Javascript, APIs, Greensock animation, Heroku and more.

### Note Taker | [Repository](#) | [Deployed Project](#)

- Summary: Web application that allows users to take notes and view notes that others have created
- Role: Back-end developer
- Tools: Express.js, API routes, Javascript

### Password Generator | [Repository](#) | [Deployed Project](#)

- Summary: Web application that randomly generates a password after user selects password criteria
- Role: Javascript developer
- Tools: HTML, CSS, JavaScript

## **Day Planner | [Repository](#) | [Deployed Project](#)**

- Summary: Displays the current day and allows users to save 'to-dos' for later.
- Role: Sole author
- Tools: HTML, CSS, JavaScript, jQuery, Bootstrap, Luxon

## **Professional EXPERIENCE**

### **IWCO Direct**

**February 2021 - Present**

#### **Account Manager**

**Chanhassen, MN**

##### **Responsibilities:**

- Total package (print and mail) account manager.
- Writing job instructions for print (conventional and digital), mail, and data, facilitating live signoff/QC process, working with client and internal departments to ensure production of a high quality product with on-time mail dates.
- Maintaining excellent relationships through B2B customer service.

### **IWCO Direct**

**July 2017 - February 2021**

#### **Account Coordinator II**

**Chanhassen, MN**

##### **Responsibilities:**

- Client-facing role
- Assisting account managers in the facilitation of direct mail campaigns.
- Managed inventory and postage reporting.
- Managed pre-print proofing process.

### **IWCO Direct**

**November 2015 - July 2017**

#### **Account Coordinator I**

**Chanhassen, MN**

##### **Responsibilities:**

- Assist on-site account managers with internal and external reporting.
- Primary contact in MN for off-site account manager support.

### **IWCO Direct**

**June 2015 - November 2015**

#### **Client Services Intern**

**Chanhassen, MN**

##### **Responsibilities:**

- Constructed piece attributes and mock-ups.
- Trained in Project Management
- Assisted with United Way fundraiser, as well as worked to develop a WBS for the following year's event.
- Trained with iDirect, Foundation, Track My Mail, One Proof, Insite, and Event Management software programs.

## **EDUCATION**

**Certificate, Full Stack Web Development** – University of Minnesota

**Minneapolis , MN**

**Bachelor of Arts, Catholic Studies** – University of Saint Thomas

**Saint Paul, MN**