

# John Hope

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LinkedIn: [/JohnHope](#) | Portfolio: [JohnHope.github.com](http://JohnHope.github.com) | GitHub: [/JohnHope](#)

Full stack web developer with a background in print production, account management, and customer service. Earned a Bachelors of Arts degree from the University of Saint Thomas in 2015 and recently completed the full stack coding bootcamp through the University of Minnesota.

## TECHNICAL SKILLS

**Languages:** JavaScript, CSS, HTML

**Applications:** GitHub, VS Code, Chrome Developer

**Tools:** Git, Node.js, jQuery, Bootstrap, Bulma, Google Fonts, Server API's

## PROJECTS

### Bike2Work | [Repository](#) | [Deployed Project](#)

- Summary: Users input in a company, their address, and preferred biking distance, program outputs a summary of the company, stock information, distance to the company's headquarters, and bikeable locations of that company
- Role: Javascript, HTML, and API research and implementation
- Tools: HTML, CSS, Javascript, several API's

### Password Generator | [Repository](#) | [Deployed Project](#)

- Summary: Web application that randomly generates a password after user selects password criteria
- Role: Sole author
- Tools: HTML, CSS, JavaScript

### Day Planner | [Repository](#) | [Deployed Project](#)

- Summary: Displays the current day and allows users to save 'to-dos' for later.
- Role: Sole author
- Tools: HTML, CSS, JavaScript, jQuery, Bootstrap, Luxon

## Professional EXPERIENCE

### IWCO Direct

#### Account Manager

February 2021 - Present

Chanhassen, MN

Responsibilities:

- Total package (print and mail) account manager.
- Writing job instructions for print (conventional and digital), mail, and data, facilitating live signoff/QC process, working with client and internal departments to ensure production of a high quality product with on-time mail dates.
- Maintaining excellent relationships with the customer.

**IWCO Direct****July 2017 - February 2021****Account Coordinator II****Chanhassen, MN**

## Responsibilities:

- Client-facing role
- Assisting account managers in the facilitation of direct mail campaigns.
- Managed inventory and postage reporting.
- Managed pre-print proofing process.

**IWCO Direct****November 2015 - July 2017****Account Coordinator I****Chanhassen, MN**

## Responsibilities:

- Assist on-site account managers with internal and external reporting.
- Primary contact in MN for off-site account manager support.

**IWCO Direct****June 2015 - November 2015****Client Services Intern****Chanhassen, MN**

## Responsibilities:

- Constructed piece attributes and mock-ups.
- Trained in Project Management
- Assisted with United Way fundraiser, as well as worked to develop a WBS for the following year's event.
- Trained with iDirect, Foundation, Track My Mail, One Proof, Insite, and Event Management software programs.

**EDUCATION****Certificate, Full Stack Web Development** – University of Minnesota

Minneapolis , MN

**Bachelor of Arts, Catholic Studies** – University of Saint Thomas

Saint Paul, MN