

Code	Call Description	Duty Call	Combo	All Call
RFA	<a href="#">Residential Fire Alarm</a>	X		
IB	<a href="#">Illegal Burn</a>	X		
COIV	<a href="#">Carbon Monoxide No Symptoms</a>	X		
WAHA	<a href="#">Water Hazard</a>	X		
ELV	<a href="#">Elevator Emergency</a>	X		
UTY	<a href="#">Utility Wires Down</a>	X		
OGE	<a href="#">Outside Gas Emergency</a>	X		
HC	<a href="#">Hazardous Condition</a>	X		
SEA	<a href="#">Solar Electrical Alarm</a>	X		
DUTY	<a href="#">Duty Crew-Type In</a>	X		
MED	<a href="#">Medical Emergency- Type In</a>	X		
MVA	<a href="#">Motor Vehicle Accident</a>		X	
MVAE	<a href="#">Motor Vehicle Accident With Entrapment</a>		X	
COMO	<a href="#">Carbon Monoxide With Symptoms</a>		X	
IWR	<a href="#">Ice Water Rescue</a>		X	
COMB	<a href="#">EMS/ FIRE - Type In</a>		X	
LF	<a href="#">Life Flight</a>			X
MA	<a href="#">Type/Unit Mutual Aid Fire</a>			X
FIRE	<a href="#">Structure Fire</a>			X
FIRA	<a href="#">Auto Fire</a>			X
CF	<a href="#">Chimney Fire</a>			X
FFB	<a href="#">Brush Fire</a>			X
CFA	<a href="#">Commercial Fire Alarm</a>			X
HAZM	<a href="#">Hazmat Incident</a>			X
IGE	<a href="#">Inside Gas Emergency</a>			X
ALL	<a href="#">All call fire- Type in</a>			X

Old Codes and common Call reasons. These Codes Have Been Removed From IMC.

Code	Call Description	Code recommended to use instead
ASSC	Assist Citizen	Use Code "DUTY for Duty Crew Type-In. Be specific.
FIRO	Fire Outside	Use Code "DUTY" Be specific. If Brush Fire, Use Code FFB, for Brush Fire
FBR	Small Brush Fire	Use Code FFB for Brush Fire, Now an All Call.
INV	Investigation/ Fire	Use Code "DUTY for Duty Crew Type-In. Be specific.
SMP	Search For Missing Person	Use Code COMB for EMS/Fire Type-In.
SMB	Smoke In The Building	Use Code FIRE for Structure Fire.
	System Trouble	Use Code DUTY for Duty Crew Type-In
	Residential Lock Out	Use Code DUTY for Duty Crew Type-In
	MVA- General Cleanup	Use Code DUTY for Duty Crew Type-In
	Smoke In the Area	Use Code DUTY for Duty Crew Type-In
	Smoke From A Home	Use Code FIRE for Structure Fire.
	Fire Near A Structure	Use Code FIRE for Structure Fire.
	Odor of Burning in a Structure	Use Code FIRE for Structure Fire.

District 1 Structural Run Card (Box 1)							
	Engine	Ladder	Rescue	Ambulance	District Team	Sta. Coverage	Special Call
1st Alarm	Engine 1 Engine 2 Engine 3	Ladder 1	Squad 1			Grafton (if confirmed fire)	
2nd Alarm	Grafton (From cover) Douglas Sutton	Uxbridge		Sutton Ambulance		Upton	Canteen
3rd Alarm	Upton (From cover) Mendon Millbury	Grafton			Comm. Unit	Blackstone	
4th Alarm	Blackstone (From cover) Hopdale Webster	Sutton				Hopkinton	DFS ReHab & DFS ICS Unit
5th Alarm	Hopkinton (From cover) Bellingham	Millford				Millville	
6th Alarm	West 2 Strike Team (Leader-Dudley, Charlton Engine, Sturbridge Engine, Dudley Engine, Southbridge Ladder)						
7th Alarm	Central Strike Team (Leader-Auburn, Leicester Engine, Auburn Engine, Worcester Engine, Auburn Ladder)						
8th Alarm	West 1 Strike Team (Leader-Spencer, Brookfield Engine, N. Brookfield Engine, E. Brookfield Engine, Warren Engine, Spencer Ladder)						
9th Alarm	Task Force 14B (Leader, 6 Engines, 2 Ladders)						
10th Alarm	Task Force 8B (Leader, 6 Engines, 2 Ladders)						
To activate District 7 Structural Strike Teams and Task Forces - Contact Southbridge Fire 508-764-5430 A. What type of Strike Team is requested B. Location of Incident or Staging area C. Directions to Incident or Staging area D. Primary Radio Frequency E. Alternate Radio Frequency F. Incident Command's Cell Phone #					Uxbridge: 508-278-7755 Grafton: 508-839-4555 Sutton: 508-865-6611 Upton: 508-529-6162 Douglas: 508-476-2222 Millbury: 508-865-3521		
					Oxford: 508-987-0156 Hopdale: 508-473-2323 Millville/Mendon: 508-231-9519 Milford: 508-473-1113 Blackstone: 508-883-0034 Hopkinton: 508-497-2323		
<b>Note: If command activates a RIT team on scene Fire Alarm must automatically upgrade to the next alarm on the card</b>							
Duty Crew	Engine (Duty crew)	CO alarms with no symptoms, Illegal burning, Medical Emergencies, Residential fire alarms (no smoke or fire), Service Calls, System Trouble, Lock-outs, , Elevator investigation ,					
Still Alarm	Engine (Duty crew) Engine (Call Fire)	Solar Electrical Alarm, CO with symptoms, Small Brush Fire, Auto fire, Outside Fire, Gas Emergency, Hazardous condition, Fire Investigation, Life Flight, Mutual Aid, MVA, Water Problem					

District 2 Structural Run Card (Box 2)							
	Engine	Ladder	Rescue	Ambulance	District Team	Sta. Coverage	Special Call
1st Alarm	Engine 2 Engine 1 Engine 3	Ladder 1	Squad 1			Uxbridge (If Confirmed Fire)	
2nd Alarm	Uxbridge (From cover) Grafton Upton	Sutton		Sutton Ambulance		Douglas	Canteen
3rd Alarm	Douglas (From cover) Sutton Mendon	Millbury			Comm. Unit	Hopedale	
4th Alarm	Hopedale (From cover) Blackstone Bellingham	Hopkinton				Webster	DFS ReHab & DFS ICS Unit
5th Alarm	Webster (From cover)Westboro	Milford				Millville	
6th Alarm	Central Structural Strike Team						
7th Alarm	West 2 Structural Strike Team						
8th Alarm	West 1 Structural Strike Team						
9th Alarm	Structural Task Force 14B						
10th Alarm	Structural Task Force 8B						
To activate District 7 Structural Strike Teams and Task Forces - Contact Southbridge Fire 508-764-5430 A. What type of Strike Team is requested B. Location of Incident or Staging area C. Directions to Incident or Staging area D. Primary Radio Frequency E. Alternate Radio Frequency F. Incident Command's Cell Phone #					Uxbridge: 508-278-7755      Oxford: 508-987-0156 Grafton: 508-839-4555      Hopedale: 508-473-2323 Sutton: 508-865-6611      Millville/Mendon: 508-231-9519 Upton: 508-529-6162      Milford: 508-473-1113 Douglas: 508-476-2222      Blackstone: 508-883-0034 Millbury: 508-865-3521      Hopkinton: 508-497-2323		
Note: If command activates a RIT team on scene fire alarm is to automatically upgrade to the next alarm on the card							
Duty Crew	Engine 3 (Duty crew)	CO alarms with no symptoms,Illegal burning, Medical Emergencies, Residential fire alarms (no smoke or fire), Service Calls, System Trouble, Lock-outs, , Elevator investigation ,					
Still Alarm	Engine 3 (Duty crew) Engine 2 (Station 2)	Solar Electrical Alarm, CO with symptoms, Small Brush Fire, Auto fire, Outside Fire, Gas Emergency, Hazardous condition, Fire Investigation, Life Flight, Mutual Aid, MVA, Water Problem					



## District 4 Structural Run Card (Box 4)

[illegible]

**To activate District 7 Structural Strike Teams and Task Forces - Contact Southbridge Fire 508-764-5430**

- A. What type of Strike Team is requested**
- B. Location of Incident or Staging area**
- C. Directions to Incident or Staging area**
- D. Primary Radio Frequency**
- E. Alternate Radio Frequency**
- F. Incident Command's Cell Phone #**

**Note: If command activates a RIT team on scene Fire Alarm must automatically upgrade to the next alarm on the card**

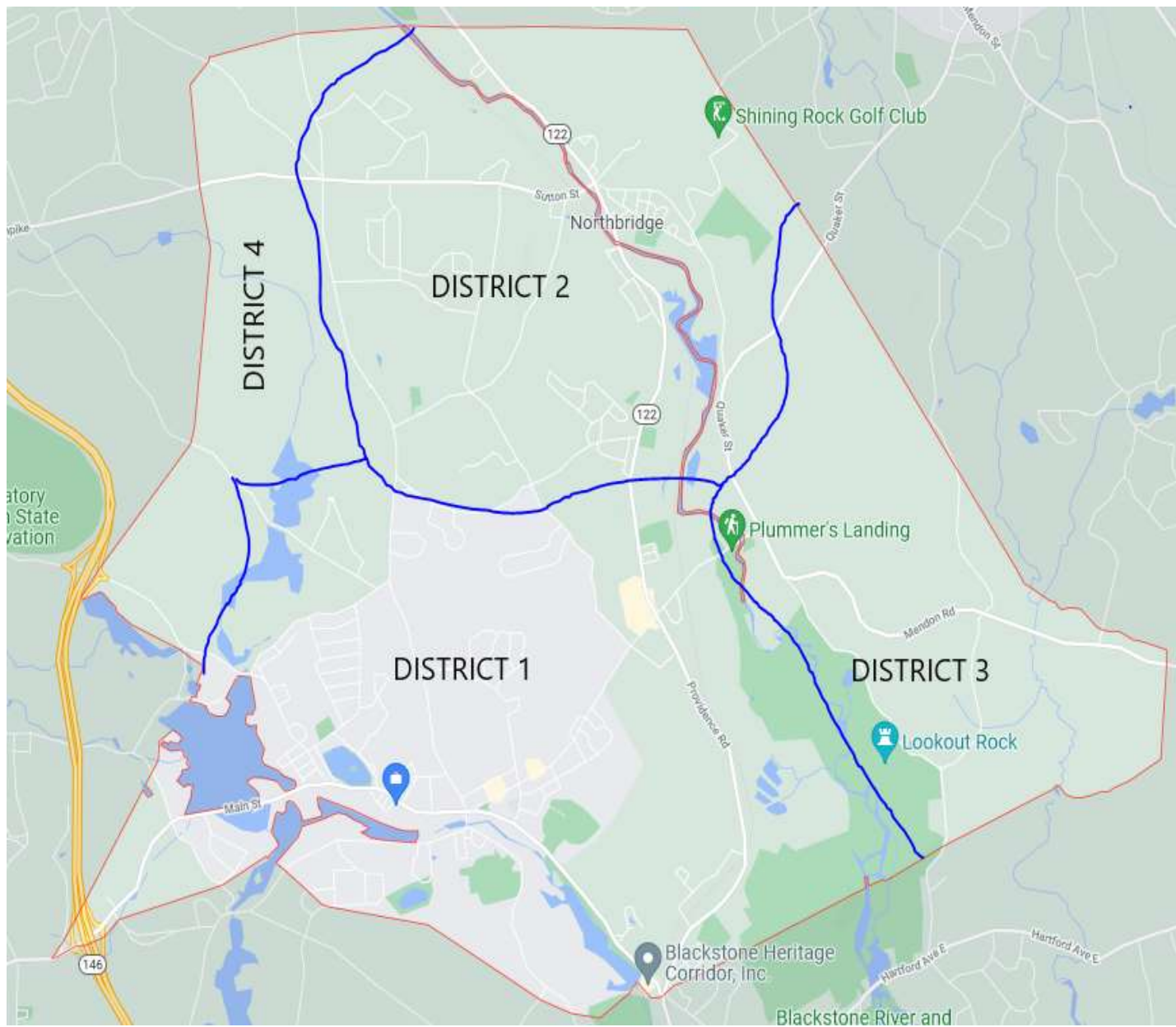
- A. What type of Strike Team is requested
- B. Location of Incident or Staging area
- C. Directions to Incident or Staging area
- D. Primary Radio Frequency
- E. Alternate Radio Frequency
- F. Incident Command's Cell Phone #

**Uxbridge: 508-278-7755**  
**Grafton: 508-839-4555**  
**Sutton: 508-865-6611**  
**Upton: 508-529-6162**  
**Douglas: 508-476-2222**  
**Millbury: 508-865-3521**  
**Westborough: 508-389-2300**

**Oxford: 508-987-0156**  
**Hopedale: 508-473-2323**  
**Millville/Mendon: 508-231-9519**  
**Milford: 508-473-1113**  
**Blackstone: 508-883-0034**  
**Hopkinton: 508-497-2323**  
**Auburn: 508-832-7777**

**Note: If command activates a RIT team on scene Fire Alarm must automatically upgrade to the next alarm on the card**

Duty Crew	Engine 3 (Duty crew)	CO alarms with no symptoms, Illegal burning, Medical Emergencies, Residential fire alarms (no smoke or fire), Service Calls, System Trouble, Lock-outs, , Elevator investigation ,
Still Alarm	Engine 3 (Duty crew) Engine 2 (Station 2)	Solar Electrical Alarm, CO with symptoms, Small Brush Fire, Auto fire, Outside Fire, Gas Emergency, Hazardous condition, Fire Investigation, Life Flight, Mutual Aid, MVA, Water Problem



Resource List					
Departments			Other Contacts		
Uxbridge Fire	Sta. 43	508-278-7755	Southbridge Fire Control	508-764-5430	
Grafton Fire	Sta. 35	508-839-4555	Notify Southbridge for any District Requests, Strike Teams or Statewide Task Forces or Resources		
Sutton Fire	Sta. 40	508-865-6611	Fire Marshal Investigation	800-682-9229	
Upton Fire	Sta. 36	508-529-6162	National Grid	877-247-3605	
Douglas Fire	Sta. 42	508-476-2222	Eversource	800-572-9335	
Mendon Fire	Sta. 44	508-231-9519	Osterman Gas	508-234-4588	
Hopedale Fire	Sta. 47	508-473-2323	Building Inspector-Jim Sheehan	508-304-2647	
Millbury Fire	Sta. 34	508-865-3521	Electrical Inspector - George Duhamel	508-948-5933	
Millville Fire	Sta. 46	508-231-9519	Whitinsville Water	508-250-3159	
Blackstone Fire	Sta. 45	508-883-0034	Lifeflight	800-421-5700	
Auburn Fire	Sta. 20	508-832-7777	Worcester Providence Railroad	802-527-3499	
Oxford Fire	Sta. 21	508-987-0156	Plumbing Inspector- Rob Harris	774-454-4530	
Milford Fire		508-473-1113	Dept of Fire Services/ MEMA	508-820-2000	
Westborough Fire		508-389-2300	Providence Canteen	401-641-8200	
HopkintonFire		508-497-2323	Worcester Box 4 Canteen	508-799-3473	
Worcester EMS		508-421-5705	Red Cross	833-583-3111	
Department Officers			Board of Health	Lani Criasia 508-282-7488 Jeanne Gniadek 508-735-3523	
Chief White	774-696-7081		P&W HAZMAT Team	800-447-2003	
Deputy Chief Genga	774-573-0066		P&W Railroad	508-755-4000 ext. 4000	
District Chief Lachapelle	508-341-9283		Town Manager Adam Gaudette	774-230-1130	

<b><u>District 1 &amp; 4 (Whitinsville) Ambulance Resource List</u></b>			
<b>Departments</b>			
<b>Uxbridge Fire</b>	<b>Sta. 43</b>	<b>508-278-7755</b>	
<b>Douglas Fire</b>	<b>Sta. 42</b>	<b>508-476-2222</b>	
<b>Upton Fire</b>	<b>Sta. 36</b>	<b>508-529-6162</b>	
<b>Mendon Fire</b>	<b>Sta. 44</b>	<b>508-231-9519</b>	
<b>Sutton Fire</b>	<b>Sta. 40</b>	<b>508-865-6611</b>	
<b>Hopedale Fire</b>	<b>Sta. 47</b>	<b>508-473-2323</b>	
<b>Millville Fire</b>	<b>Sta. 46</b>	<b>508-231-9519</b>	
<b>Blackstone Fire</b>	<b>Sta. 45</b>	<b>508-883-0034</b>	
<b>Medstar</b>		<b>866-782-7669</b>	
<b>Community/ Vital</b>		<b>508-757-9111</b>	
<b>Transformative</b>		<b>617-745-2100</b>	
<b>District 7 Ambulance Strike Team</b>	<b>Sta. 25 Southbridge is control point</b>	<b>508-764-5430</b>	
<b>Statewide Ambulance Task Force</b>	<b>Sta. 25 Southbridge is control point</b>	<b>508-764-5430</b>	
<b>Worcester EMS</b>		<b>508-421-5705</b>	
<b>Note: When contacting a mutual aid ambulance call them in the order above (excluding D7 Ambulance, Statewide Ambulance, and WEMS who will be contacted per IC request only). Only utilize a departments primary ambulance. If a dispatcher needs to tone out for a second ambulance move on to the next station on the list.</b>			



<b><u>District 2 &amp; 3 (Rockdale) Ambulance Resource List</u></b>			
<b>Departments</b>			
<b>Upton Fire</b>	<b>Sta. 36</b>	<b>508-529-6162</b>	
<b>Mendon Fire</b>	<b>Sta. 44</b>	<b>508-231-9519</b>	
<b>Sutton Fire</b>	<b>Sta. 40</b>	<b>508-865-6611</b>	
<b>Uxbridge Fire</b>	<b>Sta. 43</b>	<b>508-278-7755</b>	
<b>Douglas Fire</b>	<b>Sta. 42</b>	<b>508-476-2222</b>	
<b>Hopedale Fire</b>	<b>Sta. 47</b>	<b>508-473-2323</b>	
<b>Medstar</b>		<b>866-782-7669</b>	
<b>Millville Fire</b>	<b>Sta. 46</b>	<b>508-231-9519</b>	
<b>Blackstone Fire</b>	<b>Sta. 45</b>	<b>508-883-0034</b>	
<b>Medstar</b>		<b>866-782-7669</b>	
<b>Community/ Vital</b>		<b>508-757-9111</b>	
<b>Transformative</b>		<b>617-745-2100</b>	
<b>District 7 Ambulance Strike Team</b>	<b>Sta. 25 Southbridge is control point</b>	<b>508-764-5430</b>	
<b>Statewide Ambulance Task Force</b>	<b>Sta. 25 Southbridge is control point</b>	<b>508-764-5430</b>	
<b>Worcester EMS</b>		<b>508-421-5705</b>	
<b>Note: When contacting a mutual aid ambulance call them in the order above (excluding D7 Ambulance, Statewide Ambulance, and WEMS who will be contacted per IC request only). Only utilize a departments primary ambulance. If a dispatcher needs to tone out for a second ambulance move on to the next station on the list.</b>			

District 1 Brush Run Card (Box 1)							
	Engine	Ladder	Rescue	Ambulance	Station Coverage	Special Call	
1st Alarm	Eng.5 Eng.6 Eng.8				Grafton Engine		
2nd Alarm	Uxbridge Brush Douglas Brush			Sutton Amb			
3rd Alarm	Upton Brush Mendon Brush					Comm. Unit	
4th Alarm	Sutton Brush Millbury Brush						
5th Alarm	Blackstone Brush Millville Brush						
6th Alarm	West 2 Brush Strike Team						
7th Alarm	Central Brush Strike Team						
8th Alarm	West 1 Brush Strike Team						
9th Alarm	Brush Task Force 14B						
10th Alarm	Brush Task Force 8B						
To activate District 7 Brush Strike Teams and Task Forces - Contact Southbridge Fire 508-764-5430 A. What type of Strike Team is requested B. Location of Incident or Staging area C. Directions to Incident or Staging area D. Primary Radio Frequency E. Alternate Radio Frequency F. Incident Command's Cell Phone #					Uxbridge: 508-278-7755      Oxford: 508-987-0156 Grafton: 508-839-4555      Hopedale: 508-473-2323 Sutton: 508-865-6611      Millville/Mendon: 508-231-9519 Upton: 508-529-6162      Milford: 508-473-1113 Douglas: 508-476-2222      Blackstone: 508-883-0034 Millbury: 508-865-3521      Hopkinton: 508-497-2323 <u>Worcester Providence Railroad: 802-527-3499</u>		
<b>Note: If command activates a RIT team on scene Fire Alarm must automatically upgrade to the next alarm on the card</b>							

### District 2 Brush Run Card (Box 2)

	Engine	Ladder	Rescue	Ambulance	District Team	Station Coverage	Special
1st Alarm	Eng.5 Eng.6      Eng.8					Uxbridge Engine	
2nd Alarm	Grafton Brush Upton Brush			Sutton Ambulance			Comm. Unit
3rd Alarm	Sutton Brush Mendon Brush						Canteen
4th Alarm	Douglas Brush Millbury Brush						
5th Alarm	Millville Brush Blackstone Brush						
6th Alarm	Central Brush Strike Team						
7th Alarm	West 2 Brush Strike Team						
8th Alarm	West 1 Brush Strike Team						
9th Alarm	Brush Task Force 14B						
10th Alarm	Brush Task Force 8B						

To activate District 7 Structural Strike Teams and Task Forces - Contact Southbridge Fire 508-764-5430

- A. What type of Strike Team is requested
- B. Location of Incident or Staging area
- C. Directions to Incident or Staging area
- D. Primary Radio Frequency
- E. Alternate Radio Frequency
- F. Incident Command's Cell Phone #

Uxbridge: 508-278-7755	Oxford: 508-987-0156
Grafton: 508-839-4555	Hopedale: 508-473-2323
Sutton: 508-865-6611	Millville/Mendon: 508-231-9519
Upton: 508-529-6162	Milford: 508-473-1113
Douglas: 508-476-2222	Blackstone: 508-883-0034
Millbury: 508-865-3521	Hopkinton: 508-497-2323
<u>Worcester Providence Railroad: 802-527-3499</u>	

**Note: If command activates a RIT team on scene fire alarm is to automatically upgrade to the next alarm on the card**

## District 3 Brush Run Card (Box 3)

	Engine	Tanker	Ladder	Rescue	Ambulance	Station Coverage	Special Call	
1st Alarm	Eng.5 Eng.6 Eng.8	Upton Tanker				Grafton		
2nd Alarm	Grafton Brush Uxbridge Brush	Mendon Tanker			Sutton Ambulance		Comm. Unit	
3rd Alarm	Upton Brush Blackstone Brush	Sutton Tanker					Canteen	
4th Alarm	Millville Brush Blackstone Brush	Hopedale Tanker						
5th Alarm	<b>West 2 Brush Strike Team</b>							
6th Alarm	<b>West 1 Brush Strike Team</b>							
7th Alarm	<b>Brush Task Force 14B</b>							
8th Alarm	<b>Brush Task Force 8B</b>							
9th Alarm	<b>Brush Task Force 4B</b>							
10th Alarm								
To activate District 7 Structural Strike Teams and Task Forces - Contact Southbridge Fire 508-764-5430					Uxbridge: 508-278-7755      Oxford: 508-987-0156 Grafton: 508-839-4555      Hopedale: 508-473-2323 Sutton: 508-865-6611      Millville/Mendon: 508-231-9519 Upton: 508-529-6162      Milford: 508-473-1113 Douglas: 508-476-2222      Blackstone: 508-883-0034 Millbury: 508-865-3521      Hopkinton: 508-497-2323 Westborough: 508-389-2300      Auburn: 508-832-7777 <u>Worcester Providence Railroad: 802-527-3499</u>			
A. What type of Strike Team is requested B. Location of Incident or Staging area C. Directions to Incident or Staging area D. Primary Radio Frequency E. Alternate Radio Frequency F. Incident Command's Cell Phone #								
<b>Note: If command activates a RIT team on scene Fire Alarm must automatically upgrade to the next alarm on the card</b>								

### District 4 Brush Run Card (Box 4)

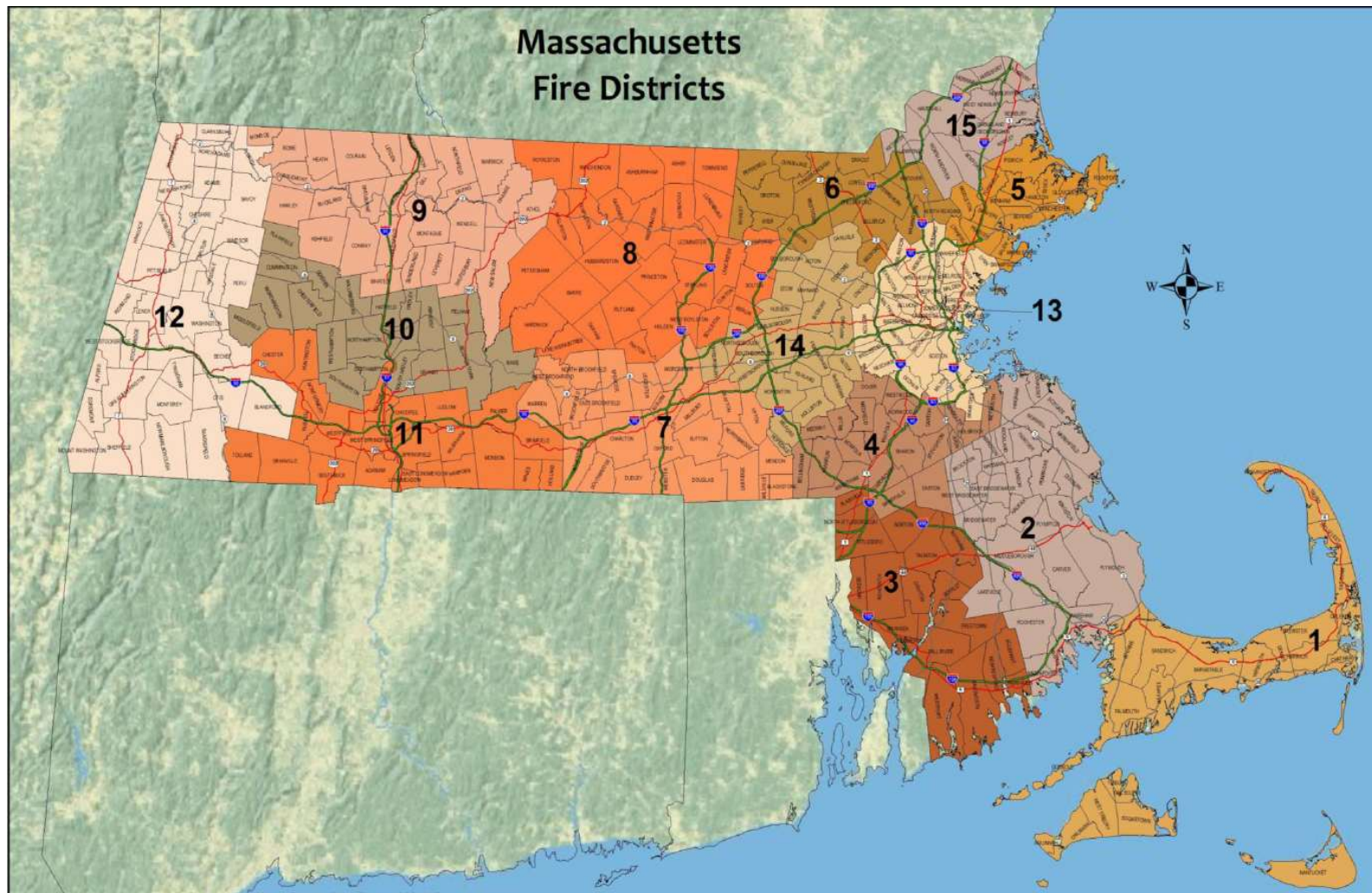
	Engine	Tanker	Ladder	Rescue	Ambulance	Station Coverage	Special Call	
1st Alarm	Eng.5 Eng.6 Eng.8	Sutton Tanker				Upton Engine		
2nd Alarm	Uxbridge Brush Douglas Brush	Grafton Tanker			Sutton Ambulance		Comm. Unit	
3rd Alarm	Mendon Brush Millville Brush	Hopedale Tanker					Canteen	
4th Alarm	Blackstone Brush Millbury Brush	Oxford Tanker						
5th Alarm	West 2 Brush Strike Team							
6th Alarm	Central Brush Strike Team							
7th Alarm	West 1 Brush Strike Team							
8th Alarm	Brush Task Force 14B							
9th Alarm	Brush Task Force 8B							
10th Alarm								
<b>To activate District 7 Brush Strike Teams and Task Forces - Contact Southbridge Fire 508-764-5430</b> <b>A. What type of Strike Team is requested</b> <b>B. Location of Incident or Staging area</b> <b>C. Directions to Incident or Staging area</b> <b>D. Primary Radio Frequency</b> <b>E. Alternate Radio Frequency</b> <b>F. Incident Command's Cell Phone #</b>					<b>Uxbridge: 508-278-7755</b> <b>Grafton: 508-839-4555</b> <b>Sutton: 508-865-6611</b> <b>Upton: 508-529-6162</b> <b>Douglas: 508-476-2222</b> <b>Millbury: 508-865-3521</b> <b>Westborough: 508-389-2300</b> <b>Worcester Providence Railroad: 802-527-3499</b>			
<b>Note: If command activates a RIT team on scene Fire Alarm must automatically upgrade to the next alarm on the card</b>					<b>Oxford: 508-987-0156</b> <b>Hopedale: 508-473-2323</b> <b>Millville/Mendon: 508-231-9519</b> <b>Millford: 508-473-1113</b> <b>Blackstone: 508-883-0034</b> <b>Hopkinton: 508-497-2323</b> <b>Auburn: 508-832-7777</b>			

**Technical, Off-road, and Water Rescue Resource List**

Departments			District 7	
Uxbridge Fire	Sta. 43	508-278-7755	Southbridge Fire Control	508-764-5430
Grafton Fire	Sta. 35	508-839-4555	Notify Southbridge for any District Requests, Strike Teams or Statewide Task Forces	
Sutton Fire	Sta. 40	508-865-6611	Dept of Fire Services/ MEMA	508-820-2000
Upton Fire	Sta. 36	508-529-6162	National Grid	877-247-3605
Douglas Fire	Sta. 42	508-476-2222	Eversource	800-572-9335
Mendon Fire	Sta. 44	508-231-9519	Osterman Gas	508-234-4588
Hopedale Fire	Sta. 47	508-473-2323	Building Inspector	508-304-2647
Millbury Fire	Sta. 34	508-865-3521	Electrical Inspector - George Duhamel	508-948-5933
Millville Fire	Sta. 46	508-231-9519	Whitinsville Water	508-250-3159
Blackstone Fire	Sta. 45	508-883-0034	Fire Marshal Investigation	800-682-9229

**Note: For technical rescue and similar type calls command will request specific additional resources as needed (Ex. "Command to Fire Alarm, contact Southbridge Fire for the District Dive Team.") This list is strictly to provide phone numbers to contact each department. The order of this list is irrelevant.**

Life Flight/Medflight/Life Star				
Contacts:		Landing Zones:		
Life Flight (Worcester)	800-322-4354	Rockdale Legion	<u>42.151120, -71.645350</u>	
Medflight (Boston)	800-233-8998	Sewer Dept.	<u>42.112785, -71.635057</u>	
Life Star (Hartford)	800-437-4378	Purgatory Rd. at 146 Ramps	<u>42.126965, -71.703027</u>	
Note: The Incident Commander will indicate which company to call and which zone to land at.				





## FIRE AND EXPLOSION INVESTIGATION SECTION

The Fire and Explosion Investigation Section can be activated  
24 hours a day, seven days a week.

To request a State Police Fire Investigator or Bomb Technician:

**Business Hours** **978-567-3310**

### **24 Hour Emergencies**

Call your State Police Troop Duty Officer directly or call State Police Dispatch at 508-820-2121 and ask to be connected. Tell the Troop Duty Officer to have the Fire Investigator or the State Police Bomb Technician on-call contact you immediately.

### Response to Fire Related Incidents for Fire Scene Investigation

- Origin and Cause
- Interviews
- Interrogations
- Accelerant Detection Canines
- Fire Scene Photography
- Aerial Photographs
- Evidence Collection
- Major Incident Response Vehicles and IMAT
- Post Blast Investigations

### Response to Explosive Related Incidents

- Suspicious Packages
- Improvised Explosive Devices (IEDs)
- Explosive Detection Canine Sweeps
- Pick up and/or Disposal of Fireworks
- Underwater Explosive Recovery
- Drug/Meth Lab Response
- CBRNE Response
- Disposal of Military Ordnance
- Post-Blast Investigation
- Booby Traps
- Disposal of Deteriorated Commercial Explosives

### Confiscated Fireworks

To notify the Fire and Explosion Investigation Section of confiscated fireworks, call 978-567-3310 during business hours.

## Department of Fire Services

# HAZARDOUS MATERIALS RESPONSE TEAMS

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Hazardous Materials Response Teams can be activated to support the fire service in the Commonwealth 24 hours a day, seven days a week.

For immediate response to activate any of the six district Hazardous Materials Response Teams, call:

**877-385-0822**

and follow the appropriate prompts.

### Levels of Response

- JHIRT – Joint Hazard Incident Response Team – Contained Suspicious Powder Calls, Assessment of Clandestine Laboratories, and/or Activation of Clandestine Lab Enforcement Team (CLET)
- Tier 1 – Hazardous & Risk Assessment – Suspicious Substances, Open or Loose Suspicious Powders.
- Tier 2 – Short Term Operation – Limited Release
- Tier 3 – Long Term Operation – Full Team – Large Release
- Tier 4 – Multi District Response – Multi-Operational Period
- Tier 5 – WMD/Mass Contamination – Full System (6 teams) Response

## Department of Fire Services

# CRITICAL INCIDENT STRESS MANAGEMENT TEAMS

### Massachusetts Peer Support Network

Critical Incident Stress Management teams can be activated to support the fire service in the Commonwealth 24 hours a day, seven days a week.

For an immediate response, contact:

**MEMA**  
**or the appropriate team**

**508-820-2000**  
numbers below

District Teams		
Boston Fire-Metro Fire Peer Support Team	District 13	617-343-2880
Bristol-Norfolk CISM Team	Districts 3 & 4	508-285-5380
Cape and Islands Critical Incident Support Team	District 1	508-563-4200
Central Massachusetts CISM Team	District 7	508-387-0937
Concord/Carlisle Area CISM Team	District 14	978-369-1442
Greater Lowell CISM Team	District 6	800-614-2476
Metro Boston CISM Team	Districts 5 & 15	857-246-8577
Montachusett CISM Team	District 8	508-899-0055
Plymouth County CISM Team	District 2	508-747-1779
Western Massachusetts CISM Team	Districts 9, 10, 11, 12	413-586-6065

Other Teams	
Boston EMS Peer Support/CISM Team	617-686-6820
Boston Police CISM Team	617-594-9091
Cambridge Fire CISM Team	781-631-0401
DCR CISM Team	800-831-0569
Mass Corps of Fire Chaplains	774-696-4587
OnSite Academy	978-874-0177
SEMLEC (Southeastern Mass. Law Enforcement Council)	508-658-2478
WINGS (Widows In Need of Grief Services)	978-874-0177

In the unlikely event of a delayed response from a CISM Team, please contact one of the MPSN State Coordinators:

Charlie Popp	617-967-4141
Jim Leary	508-404-7301



Department of Fire Services

# MASSACHUSETTS CORPS OF FIRE CHAPLAINS

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The Massachusetts Corps of Fire Chaplains can be activated to support the fire service in the Commonwealth 24 hours a day, seven days a week.

**For immediate response:**

**For Fire Departments With an Appointed Chaplain**

- Contact your chaplain directly
- If your chaplain is not available, contact the  
Massachusetts Emergency Management Agency (MEMA)  
508-820-2000

**For Fire Departments Without an Appointed Chaplain**

- Contact the  
Massachusetts Emergency Management Agency (MEMA)  
508-820-2000

You will be asked for:

- Nature of the incident
- City or town of the incident
- Street address (where the fire chaplain[s] are needed)
- Contact name and number

Once a response has been activated, the requesting agency will be contacted with an estimated time of arrival (ETA).

For further information or a scheduled event, call the Chief Fire Chaplain at 774-696-4587 or visit the Massachusetts Corps of Fire Chaplains website at [www.massfirechaplains.com](http://www.massfirechaplains.com).

## Department of Fire Services

# DRONE SERVICE

### Unmanned Aerial System (UAS)

Local public safety can now request a drone deployment for large structure fires, CBRNE (Chemical, Biological, Radiological, Nuclear, and Explosive) incidents, photo and video documentation, storm damage assessments, missing person searches, pre-planning site and structure evaluations and more.

The drone is capable of recording 4k video, taking 12 megapixel stills and utilizing FLIR® thermal imaging technology to provide incident commanders with information that may not be otherwise available.

For an immediate response of a **drone**:

**Call Massachusetts Emergency  
Management Agency (MEMA)**

**508-820-2000**

Drone missions are weather and location dependent. Missions will be in strict compliance with all Federal Aviation Administration (FAA) regulations, including but not limited to 14 CFR 107.

When you request the drone, you will be asked for:

- Nature of the incident
- City or town of the incident
- Street address (where the response vehicle[s] are needed)
- Contact name and number

Once a response has been activated, the requesting agency will be contacted with an estimated time of arrival (ETA) and for directions to the incident for the incoming vehicles.

